Members,

We wanted to give some information on how to make your reservation.

- If you are wanting to reserve space in The Center, please click here.
- If you are wanting to reserve a lane in the Aquatic Center, please click here.
    - *You may only book 2 days in advance. *

****If you are wanting space in both places, you will have to make two separate reservations. ****

ONLINE PORTAL

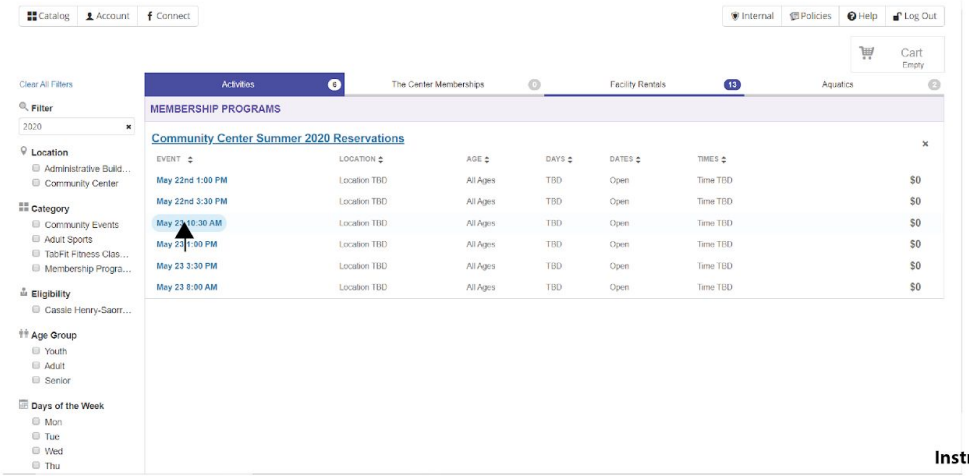
- All members should already have an existing account through our online portal. If you are having trouble accessing your account, please **click here.**
    - If after you go through the troubleshooting and still cannot access your account please call us at 501.943.0444 (please be patient as wait times may be longer than usual).
- **DO NOT CREATE AN ACCOUNT!**
    - You already have an account on our end, and creating a new one may slow the process down.

THE CENTER

- Hours of operation are:
    - Monday 7AM-7PM
    - Saturday: 8AM-6PM
    - Sunday: Closed
- Each reservation is a 2 or 3 hour session. You may show up anytime within your reservation block, and leave anytime within your reservation block.
- The facility will close for 30 minutes in between each session to sanitize and disinfect equipment and spaces.

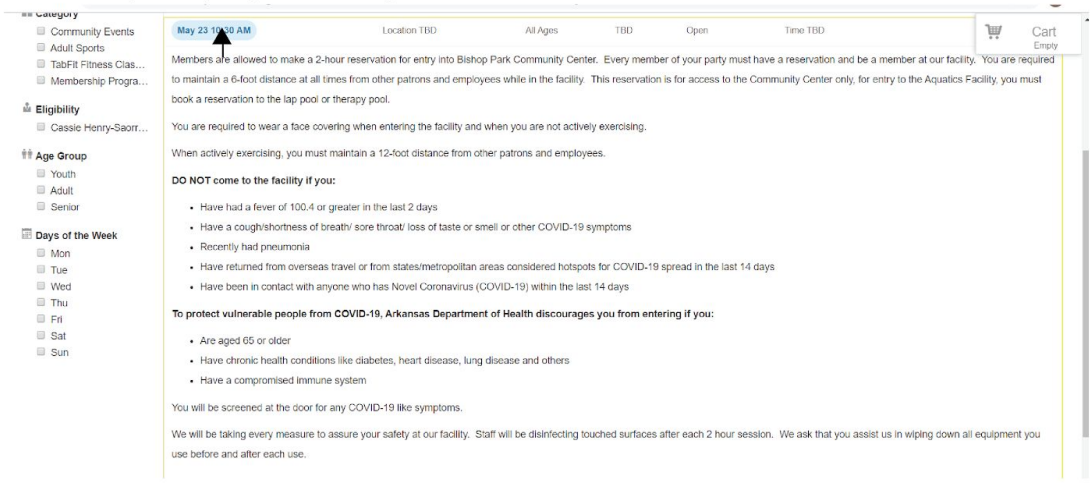
Here is how you reserve your space:

Once on this screen, available dates and times will be shown for The Center.
Click on your desired date and time.



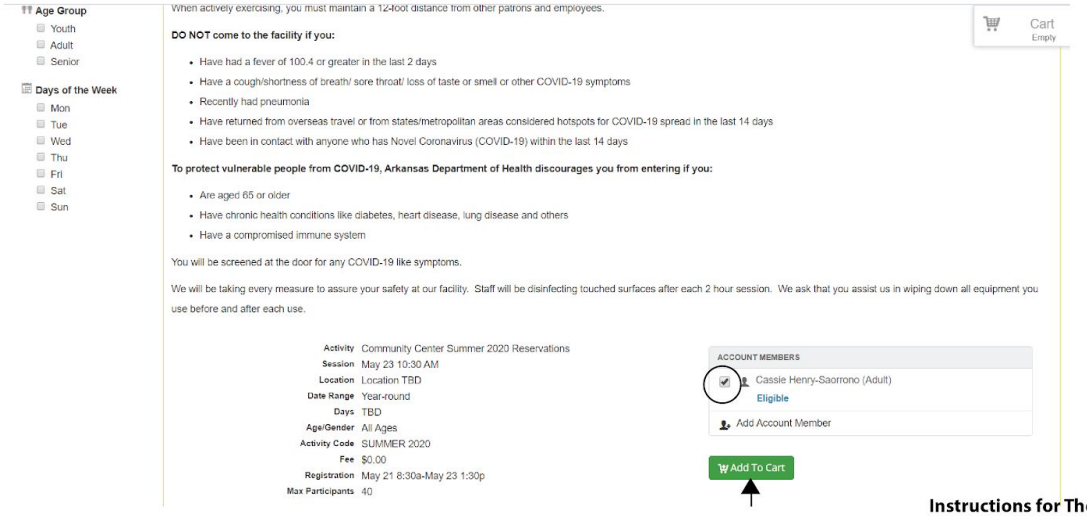
Instructions for The Center

Click on the desired date and time you wish to reserve.
Remember, you may only reserve 2 days in advance.



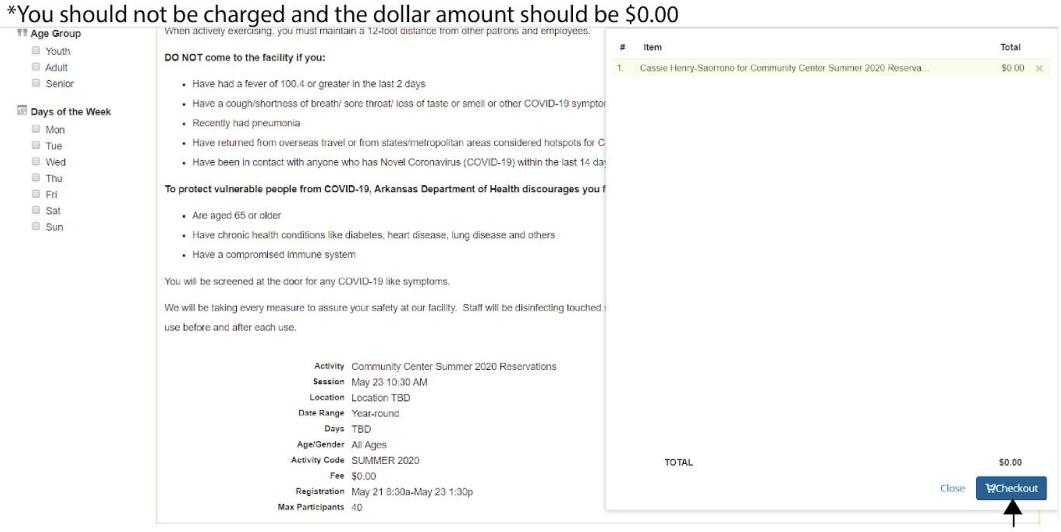
Instructions for The Center

Scroll down and check the box by the member(s) name that you wish to reserve for.
Click "Add to Cart"



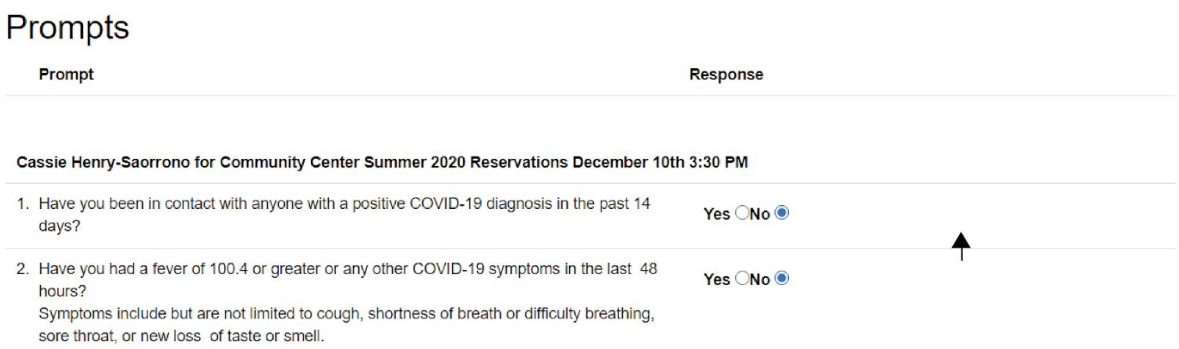
Instructions for The Center

Click "Checkout"
*You should not be charged and the dollar amount should be $0.00

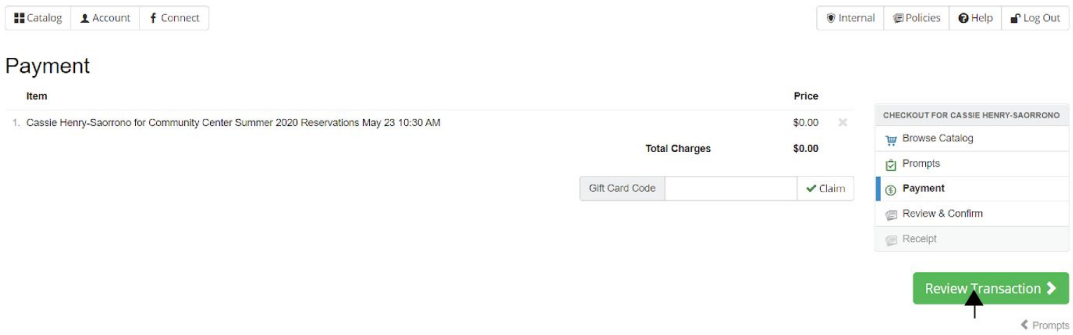


Instructions for The Center

You will then be prompted to answer 2 questions related to COVID-19.
Once you are done, click "submit"



After you review your reservation and ensure it is correct, Click "Review Transaction"

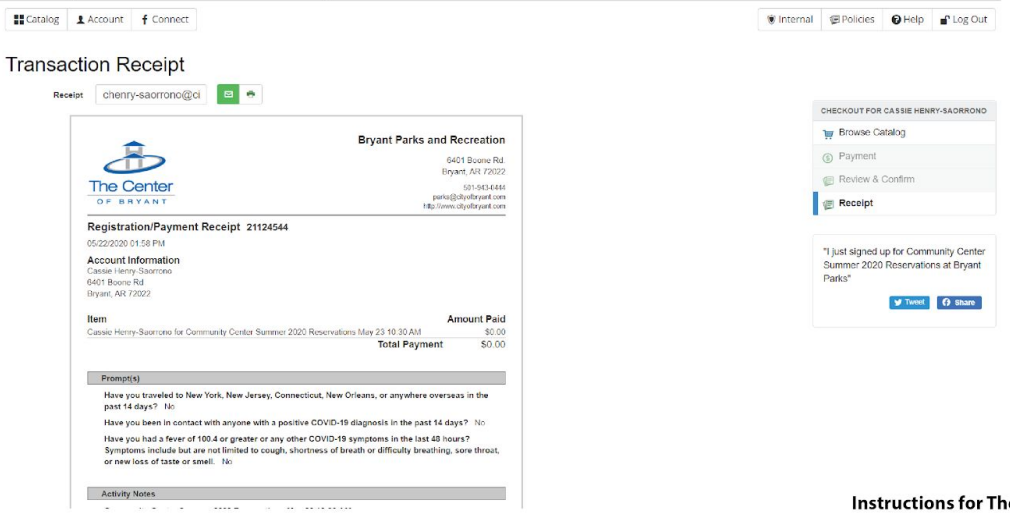


Under payment summary, it should say “No Payment”
Click “Complete Transaction”



Instructions for The Center

You will receive a receipt with your reservation and instructions.
This receipt will also be emailed to you.



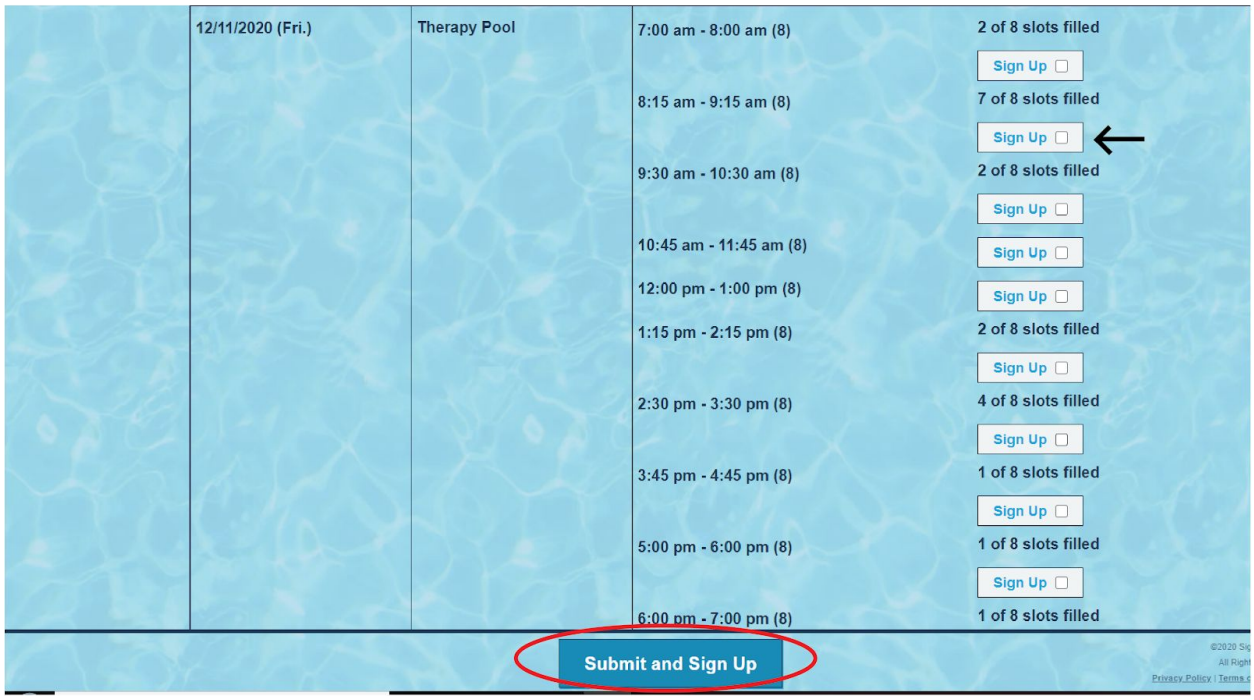
Instructions for The Center

THE AQUATIC CENTER

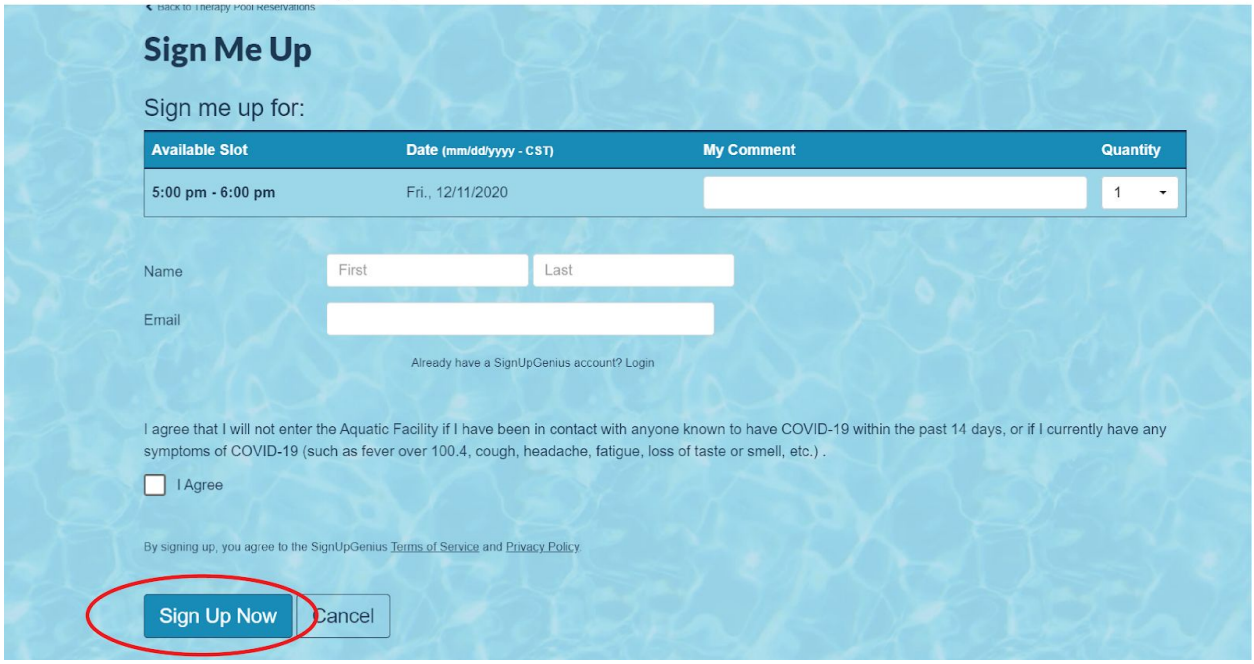
- Hours of operation are:
    - Monday 7AM-7PM
    - Saturday: 8AM-6PM
    - Sunday: Closed
- Each reservation is a 1-hour session. You may show up anytime within your reservation block, and leave anytime within your reservation block.
- The facility will close for 15 minutes in between each session to sanitize and disinfect equipment and spaces.
- We recommend you come dressed for the water prior to arrival.
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- CLICK HERE FOR LAP POOL RESERVATIONS
- CLICK HERE FOR THERAPY POOL RESERVATIONS

Here is how you reserve your space:

1) SELECT A DATE AND TIME
2) Click on the "Submit and Sign Up" button



Fill out the form and click “sign up now”



If you are still experiencing technical issues, please give us a call at 501.943.0444 or send us an email at parks@cityofbryant.com.