CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: December 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	David Gustaveson	Customer Address	1311 Rodeo A.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/24
Amount of Bill:	$839.13	Usage:	447
Average Bill:	$140.13	Three Month Average Usage:	66
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$336.61	Adjusted Bill Amount:	$502.52
Customer Name	Erin Weber	Customer Address	3117 Greenfield Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$861.15	Usage:	459
Average Bill:	$129.12	Three Month Average Usage:	60
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$352.50	Adjusted Bill Amount:	$508.65
Customer Name	Enrique Villalobos	Customer Address	823 Colonial Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$929.20	Usage:	495
Average Bill:	$112.61	Three Month Average Usage:	51
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$392.27	Adjusted Bill Amount:	$534.93
Customer Name	Janet Green	Customer Address	2525 Pine Meadow
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/24
Amount of Bill:	$330.93	Usage:	170
Average Bill:	$55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$132.52	Adjusted Bill Amount:	$198.41
Customer Name	Jason Hamber	Customer Address	1505 Oak Hill Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/24
Amount of Bill:	$637.32	Usage:	337
Average Bill:	$55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$280.06	Adjusted Bill Amount:	$357.26

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: December 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Paula Garcia	Customer Address	1312 Hunter Wood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/24
Amount of Bill:	$615.31	Usage:	331
Average Bill:	$83.27	Three Month Average Usage:	41
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$256.21	Adjusted Bill Amount:	$359.10
Customer Name	Emily Harris	Customer Address	4201 S. Shobe
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/24
Amount of Bill:	$461.20	Usage:	241
Average Bill:	$66.74	Three Month Average Usage:	26
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$179.94	Adjusted Bill Amount:	$281.26
Customer Name	Jewel Wilkerson	Customer Address	605 Sanders
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	12/24	Date Leak Repaired	12/24
Amount of Bill:	$371.29	Usage:	192
Average Bill:	$110.78	Three Month Average Usage:	50
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$125.45	Adjusted Bill Amount:	$245.84
Customer Name	Jerry Paul	Customer Address	3511 Village Green
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/24
Amount of Bill:	$463.02	Usage:	242
Average Bill:	$108.95	Three Month Average Usage:	49
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$170.51	Adjusted Bill Amount:	$292.51
Customer Name	Lance Gunn	Customer Address	2905 Arbons Cv.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/24
Amount of Bill:	$369.46	Usage:	191
Average Bill:	$55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$151.07	Adjusted Bill Amount:	$218.39

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: November 2024
Customer Name: David Gustaveson
Service Address: 1311 Rodeo Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-02753-01
Home Phone: 417-850-5401
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 11/2024

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$839.13	Usage:	447
Average Bill:	$140.13	Three Month Average Usage:	66
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$336.61	Adjusted Bill Amount:	$502.52
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

001-02753-01
1-417-850-5401
Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Fwd: Your Lowe's Purchase Receipt

1 message

David Gustaveson <davidg@gogusto.com> Mon, Nov 25, 2024 at 12:21 PM
To: waterbilling@cityofbryant.com

Good morning,

I am requesting a credit adjustment for the November bill for services @ 1311 Rodeo Dr, Bryant, AR 72022. Account # 001-02753-01. Attached is a receipt from Lowes. I replaced the flush valve in the toilet water closet. on the evening of Nov. 18 I tried to isolate the lead so I turned off the supply valve on the toilet in question. I noticed on water scope that no red had occurred in two days so I proceeded to make the replacement of the flush valve. Thank you for your consideration, please reach out if you have any questions or if I can help make any clarifications.

Best Wishes,
David Gustaveson.

---------- Forwarded message ---------
From: **Lowe's Home Improvement** <do-not-reply@receipt.lowes.com>
Date: Sat, Nov 23, 2024 at 2:11 PM
Subject: Your Lowe's Purchase Receipt
To: <davidg@gogusto.com>

LOWE'S

Your Lowe's Receipt

Thanks for shopping at Lowe's. Use this just like you would a pa
proof of purchase, record keeping, returns and more

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
Bryant , AR 72022
(501) 213-2000

Transaction # : 926405836
Order # : 202411232471926405836

Your Lowe's Receipt

Thanks for shopping at Lowe's. Use this just like you would a paper receipt for proof of purchase, record keeping, returns and more.

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
Bryant , AR 72022
(501) 213-2000

Transaction # : 926405836

Order # : 202411232471926405836

Order Date : 11/23/24 14:11:29

Item	Price
2 IN UNIVERSAL FLUSH VALV	
	$ 16.98
Item #: 1914770	
1 @ 16.98	
Invoice 92195 Subtotal	$ 16.98

Invoice 92195 Subtotal	$ 16.98
Subtotal	$ 16.98
SALINE - COUNTY TAX	$ 0.06
BRYANT - CITY TAX	$ 0.51
AR - STATE TAX	$ 1.11
Total Tax	$ 1.68

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: December 5, 2024
Customer Name: Erin Weber
Service Address: 3117 Greenfield Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-06637-02
Home Phone: 501-425-9261
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 10/2024

Description of cause of leak (faucet, toilet, underground, etc.):

Coupling leaking by meter on customer side

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced PVC part

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$861.15	Usage:	459
Average Bill:	$129.12	Three Month Average Usage:	60
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$352.50	Adjusted Bill Amount:	$508.65
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

001-06637-02

SANDERS
PLUMBING | HEAT | AIR

Sanders Plumbing Heat & Air
4721 Hillard Rd
North Little Rock, AR 72118
501-374-0117

Invoice 79412632
Invoice Date 10/3/2024
Completed Date 10/3/2024
Customer PO
Payment Term Due Upon Receipt
Due Date 10/3/2024

Billing Address
Scott Sowerbutts
3117 Greenfield Drive
Bryant , AR 72022 USA

Job Address
Scott Sowerbutts
3117 Greenfield Drive
Bryant , AR 72022 USA

Description of Work

received a leak and dug it up and replaced broken fitting with compression coupling. The city installed the meter incorrectly and it seems that when they come to look at it without bluetooth and they move it overtime. It breaks apart the coupling on the customer side. His meter is attached to three-quarter PVC so I recommend that he call the city and have them install the meter because overtime if they move the meter it could cause more issues. repaired issue no leaks.

Task #	Description	Quantity	Your Price	Your Total
Plumbing COVID #	Environmental Disposal, Miscellaneous materials and fuel surcharge	1.00	$16.80	$16.80
Diagnostic Fee - NM	Diagnosing issue with plumbing leak locate	1.00	$49.00	$49.00
Plumbing Labor Rate - NM	Labor Rate - non-mechanical	2.50	$145.00	$362.50

Paid On	Type	Memo	Amount
10/3/2024	MasterCard		$428.30

Potential Savings	$42.83
Sub-Total	$428.30
Bryant 3%	$0.00
Saline Co 0.375%	$0.00
State sales tax 6.5%	$0.00
Total Due	$428.30
Payment	$428.30
Balance Due	$0.00

TO PAY CHECK BY PHONE OR CREDIT/DEBIT CARD CALL 501.374.0117

I hereby authorize Sanders Plumbing, Inc., DBA Sanders Service Company of Central Arkansas, to perform the scope of work outlined above and agree to the terms and conditions as stated.

10/3/2024
I have inspected and am satisfied with the scope of work completed by Sanders Service Company. I agree to pay for all work, goods and services received.

10/3/2024
I authorize Sanders Plumbing & HVAC to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: December 10, 2024 .
Customer Name: Enrique Villalobos
Service Address: 823 Colonial Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-06872-02
Home Phone: 501-507-7709
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 10/2024

Description of cause of leak (faucet, toilet, underground, etc.):

Zone Valve Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Zone Valve

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$927.20	Usage:	495
Average Bill:	$112.61	Three Month Average Usage:	51
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$392.27	Adjusted Bill Amount:	$534.93
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Invoice

101-06872-02

501-507-7709

10/17/24
Page 1

Received
12-10-24

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

ENRIQUE VILLALOBOS
823 COLONIAL DR
BRYANT, AR 72022

ENRIQUE VILLALOBOS
823 COLONIAL DR
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
166101	10/17/2024	S302223	10/27/2024

Tech	Date
JACOB	10/17/2024
DAVI	10/17/2024

Qty	Description	Unit Price	Amount
(1)	LEAK DETECTION ACOUSTIC	299.99	299.99
(1)	REPLACE ZONE VALVE	380.59	380.59

Description	Amount
Coupon	-25.00

ADDITIONAL DETAILS:

Arrived on site due to extremely large water bill.

After speaking with customer we found that there was no sprinkler meter and the sprinkler system is teed off of house meter.

With the RPZ shut off it indicated forward motion.

We performed a point check to find zone in front left flower bed near tree, the zone on left was leaking by.

We replaced the zone and tested for proper operations.

The customer had RPZ in off position prior to arrival and we left in off position upon departure.

Ray Lusk provides a one year warranty on all work performed.
Ray Lusk provides no warranty on any existing plumbing.
Ray Lusk is not responsible for landscaping.

Invoice

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

10/17/24

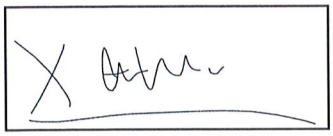
ENRIQUE VILLALOBOS
823 COLONIAL DR
BRYANT, AR 72022

ENRIQUE VILLALOBOS
823 COLONIAL DR
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
166101	10/17/2024	S302223	10/27/2024

I recommend the customer have a separate meter installed for lower water bill as he is being charged for reclamation on sprinkler system. Times on sprinkler system have it set to run for 2&1/2 hours on days it's set to water. This will cause the water bill to rise drastically, being teed off of house meter.

I the undersigned, an owner/authorized representative/tenant of the premises at which the work mentions is to be done. I hereby authorize you to perform Diagnosis/solution, and to use such labor and materials as you deem advisable at the price listed above. I agree to pay $25 per month for each past due invoice in the event that collection efforts are initiated against me, I shall pay for all associated fees or cost by the addition of my signature below, I agree that I have received a copy of this contract, notice to the owner, and that I have read, understand, and agree to the terms listed herein. . I acknowledge satisfactory completion of the described work, and that the premises have been left in a satisfactory condition.



Authorized Signature

10/17/2024 02:23PM

CC #7457 Auth:432183 $655.58

Total Due:	680.58
Misc:	-25.00
Grand Total:	655.58
Received:	655.58
Balance Due:	0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: November 2024
Customer Name: Janet Green
Service Address: 2525 Pine Meadow Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-04079-00
Home Phone: 501-350-1713
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 11/2024

Description of cause of leak (faucet, toilet, underground, etc.):

Line Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$330.93	Usage:	170
Average Bill:	$55.74	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$132.52	Adjusted Bill Amount:	$198.41
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Adjust Dec. Bill

INVOICE

Central Arkansas Plumbing & Leak Detection LLC
2825 Faulkner Rd
Little Rock, AR 72210

tylernorman@centralarkplumbing.net
+1 (501) 830-7763

Janet Green

Bill to
2525 Pine Meadow Dr
Bryant
Ar
72022
USA

Ship to
2525 Pine Meadow Dr
Bryant
Ar
72022
USA

Invoice details
Invoice no.: 1017
Invoice date: 11/15/2024
Due date: 12/15/2024

#	Date	Product or service	Description	Qty	Rate	Amount
1.		**single line half inch slab reroute**		1	$2,200.00	$2,200.00

Total	**$2,200.00**
Payment	-$1,500.00
Balance due	**$700.00**

Ways to pay

Note to customer

Rerouted single half inch hot line from slab from the left vanity to the right vanity in the master bathroom through the vanity cabinet behind the drawers. Insulated line with half inch armaflex insulation. Turned water back on to test for additional leaks and proper operation. No additional leaks at this time.

Central Arkansas Plumbing & Leak Detection LLC provides a 1 year warranty on all work performed.
Central Arkansas Plumbing & Leak Detection LLC provides no warranty on any existing plumbing.
Central Arkansas Plumbing & Leak Detection LLC not responsible for sheet rock repair or replacement.

Pay invoice

101-04079-00

501-350-1713

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: November 2024

Customer Name: Jason Harter

Service Address: 1505 Oak Hill Rd.

City: Bryant

Date Leak Detected: _____

Service Account No: 001-07418-12

Home Phone: 501-909-2870

Work Phone: _____

State, Zip: AR, 72022

Date Repaired: 11/2024

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Flapper

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$637.32	Usage:	337
Average Bill:	$55.74	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$280.06	Adjusted Bill Amount:	$357.26
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Adjust Dec. Bill

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2832305
Date Call: 11/20/2024 12:34 AM

001-07418-12

Status Work Completed

Date Completed: 11/20/2024 10:22 AM
Brief Desc: My water bill was over $600 and I l

Job Site: 0178/1505-O
1505 Oak Hill Rd
Bryant,AR 72022

Caller Name: Jason Harter

Caller Phone: (501) 909-2870x
Occupant: Harter (t0305700)

Home (501) 909-2870x

Priority: 3-General
Ok to enter? NO
Category: Plumbing
Animal in Apt? No

SubCategory: Other

Problem Description: My water bill was over $600 and I live alone in a one bedroom apartment by myself. I think my apartment is leaking water somewhere and I need it to stop.
Thank you!

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Atchley	Atchley	.00	.00

Total .00

Authorized by:
Signed by
Dated
Invoice No.

Full Description My water bill was over $600 and I live alone in a one bedroom apartment by myself. I think my apartment is leaking water somewhere and I need it to stop.
Thank you!

Technician Notes: Replaced flapper. Old one would not seal. Toilet is no longer consistently running.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11.2024
Customer Name: Paula Garcia
Service Address: 1312 Hunter Wood Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-08142-03
Home Phone: 559-326-3359
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 11/2024

Description of cause of leak (faucet, toilet, underground, etc.):

Regulator Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$615.31	Usage:	331
Average Bill:	$83.27	Three Month Average Usage:	41
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$256.21	Adjusted Bill Amount:	$359.10
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

12/15 450 gal
12/14 132

Adjust Dec. Bill.

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] Fw: Receipt from Smith Family Plumbing

1 message

'gmoney1010@aol.com' via Water Billing <waterbilling@cityofbryant.com>
Reply-To: "gmoney1010@aol.com" <gmoney1010@aol.com>
To: waterbilling@cityofbryant.com

Wed, Nov 20, 2024 at 3:45 PM

001-08142-03

Sent from the all new AOL app for iOS

Begin forwarded message:

On Wednesday, November 20, 2024, 11:07 AM, Smith Family Plumbing <notifications@housecallpro.com> wrote:

Your receipt from Smith Family Plumbing

Job Number: 560

Service Date: Nov 18, 2024

Customer Name: Paula Garcia

Service Address: 1312 Hunter Wood Dr Bryant, AR 72022

Services	qty	unit price	amount
Free Estimate - * Limitations Apply *	1.0	$0.00	$0.00
Free Estimate to diagnose a problem or customer requested service. Limitations apply. Technician will advise if applicable charges will be required.			
Service Call to Diagnose a problem.	1.0	$148.37	$148.37
Have a leak or other plumbing problem? Have our expert come over to diagnose your problem and discuss your best options available to you.			
Diagnosis Fee	1.0	$46.99	$46.99
Diagnosed the issue to be repaired.			
Replace 3/4" Pressure Regulator	1.0	$87.34	$87.34
Standard replacement of a 3/4 pressure regulator.			

Materials	qty	unit price	amount
3/4 Pressure reduction	1.0	$101.91	$101.91

Materials	qty	unit price	amount
valve flat union x flat union.			

Subtotal	$384.61
First Time Customer Discount	- $25.00
We Love Our Veterans Discount	- $25.00
Gobble Up The Savings Discount	- $10.00

Amount Paid **$324.61**

Payment Method November 18, 2024

Misc 4:48pm

Amount Paid **$324.61**

Payment Method November 20, 2024

Misc 3:07pm

Smith Family Plumbing does not warranty prior existing plumbing or customer provided products. By approval of this estimate, invoice, or receipt you are acknowledging that you accept the terms and conditions set forth by SFPlumbing. If you have any questions or concerns please feel free to contact us at any time. Thank you and your business is greatly appreciated.

(501) 517-3703 | admin@sfplumbingrepairs.com

http://www.sfplumbingrepairs.com/

Sweet Gum Dr
Alexander, AR 72002

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12.2024
Customer Name: Emily Harris
Service Address: 4201 S. Shobe
City: Bryant
Date Leak Detected: _____

Service Account No: 001-05080-10
Home Phone: 501-607-8199
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 11.2024

Description of cause of leak (faucet, toilet, underground, etc.):

Water Pipe cracked by meter on customer side causing leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Pipe

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$461.20	Usage:	241
Average Bill:	$66.74	Three Month Average Usage:	26
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$179.94	Adjusted Bill Amount:	$281.26
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Acct #
001-05080-10
501-607-8199

4201 S. Shore -



mylowe's Rewards

LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

SALE

SALES#: FSTLAN05 4953847 TRANS#: 825934438 11-16-24

23977 1-IN X 5-FT SCH40 PVC PIP	6.65
7.21 DISCOUNT EACH	-0.36
1061254 CM 18-IN ALL STEEL (-6184	33.23
34.98 DISCOUNT EACH	-1.75
323763 BERNZ LPG UTILITY TORCH K	23.73
24.98 DISCOUNT EACH	-1.25
104423 1-IN INLINE SCH40 CHECK S	11.38
11.98 DISCOUNT EACH	-0.60
23943 1-IN PVC REPAIR COUPLING	22.64
11.92 DISCOUNT EACH	-0.60
2 @ 11.32	
24040 3/4IN X 2 1/2IN GALV PIPE	3.26
3.43 DISCOUNT EACH	-0.17
456833 PTFE TAPE 1/2-IN X 43-FT	1.41
1.48 DISCOUNT EACH	-0.07
22695 3/4-INX1-IN PVC MALE ADPT	1.69
1.78 DISCOUNT EACH	-0.09
1417877 WATTS GH PRESSURE GAUGE	12.33
12.98 DISCOUNT EACH	-0.65
150887 OATEY 8-OZ HANDIPAK	11.10
11.68 DISCOUNT EACH	-0.58
368035 3/4-IN LF N45 PRV	75.98
79.98 DISCOUNT EACH	-4.00
107204 LCC SYSTEM USE ONLY	0.00

SUBTOTAL:	203.60
TOTAL TAX:	20.11
INVOICE 73785 TOTAL:	223.71
MLRCC:	223.71

TOTAL SAVINGS THIS TRIP: $10.72

MLRCC: XXXXXXXXXXXXXX8292 AMOUNT: 223.71 AUTHCD: 001

SWIPED KEYID;737850 11/16/24 12:43:22

STORE: 2471 TERMINAL: 41 11/16/24 12:43:30

OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12.30.24
Customer Name: Jewel Wilkerson
Service Address: 605 Sanders
City: Bryant
Date Leak Detected: _____

Service Account No: 001-05960-01
Home Phone: 501-351-0354
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 12.2024

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Toilet

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$371.29	Usage:	192
Average Bill:	$110.78	Three Month Average Usage:	50
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$125.45	Adjusted Bill Amount:	$245.84
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

001-05960-01

- SALE -

SALES#: FSTLAN01 2362227 TRANS#: 772299894 11-16-24

2743136 PS LAPORTE EL CH WH DF(80	179.00
224273 55-GAL 1-MIL 40-CT DRUM L	19.98
409869 PJS 3 WIRE 1 TO 3 OUTLET	3.98
SUBTOTAL:	202.96
AR - STATE TAX:	13.19
AR - SALINE COUNTY TAX:	0.76
BRYANT - CITY TAX:	6.09
TOTAL TAX:	20.04
INVOICE 73302 TOTAL:	223.00
VISA:	223.00

MYLOWE'S CARD NUMBER: 4890011383772229

VISA XXXXXXXXXXXX7401 XXXX XXXXXX
CHIP REFID:247136302842 11/16/24 05:14:01
TVR: 8080008000
AID: A0000000031010 TSI: 6800
2471 36 11/16/24 11:14:03 REF#: 302
CUSTOMER: TAMMY HOBBS

- SALE -


POWERED by
Fluidmaster
TECHNOLOGY
#2743136
001-05960-01
PROJECT SOURCE
Laporte
Complete Toilet Kit
Kit completo de inodoro
WHITE / BLANCO
SOFT CLOSE
CIERRE SUAVE
DUAL FLUSH
DESCARGA DOBLE
EASY INSTALL
FÁCIL DE INSTALAR
E
ELONGATED BOWL
TAZA ALARGADA
12-in / 30,48-cm
Rough-in / Separación
INCLUDES / INCLUYE:
Tank / Tanque
Bowl / Taza
Seat / Asiento
Wax Ring / Anillo de cera
Floor Hardware / Aditamentos para piso
1.1 / 1.6 GPF
GALLONS PER FLUSH / GALONES POR DESCARGA
4,16 / 6,05 LPF/LPD
LITERS PER FLUSH / LITROS POR DESCARGA
LIMITED WARRANTY
LIFETIME
TODA LA VIDA
GARANTÍA LIMITADA

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12.2024
Customer Name: Jerry Paul
Service Address: 3511 Village Green Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 102-04576-00
Home Phone: 501-416-1416
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 12.24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Toilet Kit

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$463.02	Usage:	242
Average Bill:	$108.95	Three Month Average Usage:	49
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$170.51	Adjusted Bill Amount:	$292.51
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Jerry Paul
3511 Village Green Drive
Bryant, AR 72022

Repaired Unsealed toilet with leak internal tower.

12/30/24

102-04576-00

501-416-1416

102-04576-00

501-416-14116

You could win a $1000 GiftCard!
Visit survey.walmart.com#7TP4GMXVBW
For more details,see back of receipt.

Walmart

.....WM.Supercenter.....
.....501-860-6135.Mgr:CALEB.....
.....17309.INTERSTATE.30.S.....
.....BENTON.AR.72015.....
ST#.00085.OP#.000373.TE#.90.TR#.09471
.....#.ITEMS.SOLD.20.....
....TC#.4600.4451.0277.1029.0882.8....

ROT.BAL-LIFE.068113124592.....
....4.AT..1.FOR.....0.00.....0.00.T
WIPE.BLADE...068113115295.....12.00.X
RX.WIPER.21..007911810189.
TOTAL.THIS.CAR.....12.00.....
WIPE.BLADE...068113115295.....12.00.X
RX.WIPER.26..007911810192.
TOTAL.THIS.CAR.....12.00.....
15PT.FO.....068113129711.....34.88.X
MOTOR.OIL....D10..QT...5.0
....5.0.AT..1.FOR..2.67..
OIL.FILTER...000910056022.
MOTOR.OIL....D10..QT...0.9
....0.9.AT..1.FOR..2.67.....2.40.X
TOTAL.THIS.CAR.....37.28.....
.....TLE.ITEMS.COMPLETE.....
.....SUBTOTAL.....61.28..
MINI.FRIDGE..005846583455.....29.98.X
CHK.EGG.ROLL.007874222373.....1.00.P
CHK.EGG.ROLL.007874222373.....1.00.P
CHK.EGG.ROLL.007874222373.....1.00.P
DELI.HOT.DOG.026132510150.....1.50.P
DELI.HOT.DOG.026132510150.....1.50.P
DELI.HOT.DOG.026132510150.....1.50.P
ROMULUSDVD...004339664027.....19.96.X
2DUAL.FLLD...029957830197.F.....1.97.X
5HR.ES.BERRY.071941070015.....29.98.X
LUMIFY.....031011953725H.....21.74.X
LNDR.BAGEL...007680000697.F.....2.46.R
GV.CREAMY.16.019434611660.F.....1.94.R
FLUIDMASTER..003996102591.....14.68.X
GV.LF.1.HG...007874235202.F.....2.52.Y
STELLA.ARTOS.078615000001.....10.48.T
.....SUBTOTAL.....204.49..
.....TAX.1...9.375.%.....18.52..
.....TAX.2...3.000.%.....0.21..
.....TAX.4...1.500.%.....0.11..
.....TAX.7...1.000.%.....0.10..
.....TOTAL.....223.43..
.....DEBIT..TEND.....223.43..
.....CHANGE.DUE.....0.00..
EFT.DEBIT.....PAY.FROM.PRIMARY
..223.43..TOTAL.PURCHASE
US.DEBIT.....****.****.****.2260.I.1
REF.#.435400740772
NETWORK.ID..0056.APPR.CODE.069144.....
US.DEBIT
AID.A0000000980840
AAC.6D9B0627A60EF469
*Pin.Verified
TERMINAL.#.28195194
.....12/19/24....08:06:06.....
##
####.....DUPLICATE.RECEIPT.....####
##

Get free delivery from this store with Walmart+

Scan for 30-day free trial.

12/19/24 08:06:10

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12.2024
Customer Name: Lance Gunn
Service Address: 2905 Arbors Cv.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-05544-00
Home Phone: 501-240-3771
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 12.24

Description of cause of leak (faucet, toilet, underground, etc.):

Leak on 1' Water Line

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$369.46	Usage:	191
Average Bill:	$55.74	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$151.07	Adjusted Bill Amount:	$218.39
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Tiffany Jones <tjones@cityofbryant.com>

[waterbilling] Water Leak Adjustment Review

2 messages

Troy Gunn <gunnmaster88@gmail.com>
To: waterbilling@cityofbryant.com

Tue, Dec 31, 2024 at 3:04 PM

Had a leak close to home, left of garage between meter and home.
Repaired by BRMcGinty and downloaded Metron Waterscope and it shows no leaks and that it is 'Efficient'.

Thank you,

Lance Gunn

101-05544-00 501-240-3771

BR McGINTY
PLUMBING · AIR CONDITIONING · HEATING
(501) 847-6800
BENTON · BRYANT · LITTLE ROCK

Date: 12/2/2024
Invoice No.: 65839

INVOICE

Bill to: KAREN GUNN
2905 ARBORS COVE
BRYANT, AR 72022

Service at: GUNN; KAREN
2905 ARBORS COVE
BRYANT, AR 72022

Terms: Due Upon Receipt Customer ID: 250652 PO Number: 187096

Item	Description	Quantity	Unit Price	Amount
LEAK ON 1 INCH WATER SERVICE				
Labor	Plumber	1.00	130.00	130.00
			Labor Subtotal	130.00
Material & Other	MISC PLUMBING MATERIAL	1.00	42.12	42.12
			Material & Other Subtotal	42.12

Subtotal:	172.12
Sales Tax:	17.00
Total Due:	**189.12**

P.O. Box 483
Bryant, Arkansas 72089

WE ARE A EEO EMPLOYER

Tiffany Jones <tjones@cityofbryant.com> Tue, Dec 31, 2024 at 3:55 PM
To: Troy Gunn <gunnmaster88@gmail.com>
Cc: waterbilling@cityofbryant.com