CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: November 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Markel Bulliner	Customer Address	1111 Whirlwind St
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$382.31	Usage:	198
Average Bill:	$55.74	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$157.27	Adjusted Bill Amount:	$225.04
Customer Name	Marissa Miller	Customer Address	1411 Par Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$1,233.57	Usage:	6667
Average Bill:	$55.74	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$567.21	Adjusted Bill Amount:	$666.36
Customer Name	Deion Hill	Customer Address	3512 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/24
Amount of Bill:	$496.05	Usage:	260
Average Bill:	$55.74	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$212.04	Adjusted Bill Amount:	$284.01
Customer Name	Melissa Higginbotham	Customer Address	400 NW 3rd St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$477.90	Usage:	250
Average Bill:	$112.61	Three Month Average Usage:	51
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$175.80	Adjusted Bill Amount:	$301.90
Customer Name	Vivalean Huff	Customer Address	3006 Lacross
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$387.82	Usage:	207
Average Bill:	$59.42	Three Month Average Usage:	<28
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$158.15	Adjusted Bill Amount:	$229.67

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: November 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Linsey Keller	Customer Address	2808 Ward Pr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/24
Amount of Bill:	$433.67	Usage:	226
Average Bill:	$63.08	Three Month Average Usage:	24
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$178.47	Adjusted Bill Amount:	$255.20
Customer Name	Susan Moore	Customer Address	3417 Lacross
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/24
Amount of Bill:	$351.12	Usage:	154
Average Bill:	$68.58	Three Month Average Usage:	27
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$136.06	Adjusted Bill Amount:	$215.06
Customer Name	Herbert Matthews	Customer Address	4620 Wood Forest
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$780.15	Usage:	1044
Average Bill:	$13.45	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$350.72	Adjusted Bill Amount:	$429.43
Customer Name	Alexis Gayle	Customer Address	44 Wagner CV
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$369.46	Usage:	191
Average Bill:	$96.09	Three Month Average Usage:	42
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$131.64	Adjusted Bill Amount:	$237.82
Customer Name	Khalkbrenner Construction	Customer Address	1710 Shoal Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$654.34	Usage:	353
Average Bill:	$55.14	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$294.20	Adjusted Bill Amount:	$360.14

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: November 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Jose Pena	Customer Address	707 Bryant Meadows
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/24
Amount of Bill:	$437.35	Usage:	228
Average Bill:	$92.43	Three Month Average Usage:	40
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$166.09	Adjusted Bill Amount:	$271.26
Customer Name	Michael Huynh	Customer Address	1909 Lacie Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/24
Amount of Bill:	$1,028.00	Usage:	550
Average Bill:	$96.09	Three Month Average Usage:	42
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$448.87	Adjusted Bill Amount:	579.18
Customer Name	Latrese Green	Customer Address	2811 Ella Ct
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/24
Amount of Bill:	$483.22	Usage:	253
Average Bill:	$94.27	Three Month Average Usage:	41
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$187.30	Adjusted Bill Amount:	$295.92
Customer Name	Samatha Boswell	Customer Address	36608 Meadowlake
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$723.55	Usage:	362
Average Bill:	$59.40	Three Month Average Usage:	22
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$319.82	Adjusted Bill Amount:	$403.73
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Markel Bulliner
Service Address: 1111 whirlwind st
City: Bryant
Date Leak Detected: _____

Service Account No: 101-00768-09
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	*382.31	Usage:	198
Average Bill:	*55.74	Three Month Average Usage:	220
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	*157.27	Adjusted Bill Amount:	*225.04
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

Acct 101-00768-09

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2792309
Date Call: 10/21/2024 08:41 AM

Status Work Completed

Date Completed: 10/24/2024 11:01 AM
Brief Desc: There may be a busted pipe. My wate

Job Site: 0114/1111
1111 Whirlwind Street
Bryant,AR 72022

Caller Name: Markel Bulliner

Caller Phone: (817) 243-4119x
Occupant: Bulliner (t0313994)

Home (817) 243-4119x

Priority: 3-General
Ok to enter? NO
Category: Plumbing
Animal in Apt? No

SubCategory: Other

Problem Description: There may be a busted pipe. My water bill is $402 for this month

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Mitchell	Mitchell	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description There may be a busted pipe. My water bill is $402 for this month

Technician Notes: [tomitchell@greensathurricanecreek.apartments 10/24/24, 11:01 AM]
New fill valve

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Marissa Miller
Service Address: 1411 Par Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-05914-11
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,233.57	Usage:	667
Average Bill:	$55.74	Three Month Average Usage:	220
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$567.21	Adjusted Bill Amount:	$666.36
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

501-430-0027 001-0591411

Fairways at Hurricane Creek, ALP
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2800483
Date Call: 10/29/2024 11:43 AM

Status Web

Brief Desc: Toilet is running water

Job Site: 0148/1411
1411 Par Drive
Bryant,AR 72022

Caller Name: Marissa Miller
Caller Phone: (501) 430-0027x
Occupant: Miller (t0263489)

Home (501) 430-0027x

Priority: 3-General
Ok to enter? NO
Category: Plumbing
SubCategory: Toilet
Animal in Apt? Yes

Technician Notes
Time: _____ **Date:** _____
Material: _____

Problem Description: Toilet is running water

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.0000			.00	.00
			Total	.00

Authorized by:
Signed by _____
Dated _____
Invoice No. _____

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Deion Hill
Service Address: 3512 Whirlwind
City: Bryant
Date Leak Detected: _____

Service Account No: 001-01693-10
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$496.05	Usage:	260
Average Bill:	$55.74	Three Month Average Usage:	~20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$212.04	Adjusted Bill Amount:	$284.01
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

Bill 11/10

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2802194
Date Call: 10/31/2024 09:31 AM

Acct # 001-01693-10

Status Work Completed

Date Completed: 11/04/2024 09:05 AM
Brief Desc: talk to the water company they say

Job Site: 0114/3512
3512 Whirlwind Street
Bryant,AR 72022

Caller Name: Deion Hill

Caller Phone: (870) 329-4195x
Occupant: Hill (t0332910)

Home (870) 329-4195x

Priority: 3-General
Ok to enter? NO
Category: Plumbing
Animal in Apt? No

SubCategory: Tub

Access Notes: i do have a leak since i moved in I have been put a work order in since I moved in shower was fixed but leakage never was

Problem Description: talk to the water company they say my bills is $352 and they are saying it has to be a leak going on somewhere or it may be a plumbing issue as well I don't have a clue at all

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Mitchell	Mitchell	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description talk to the water company they say my bills is $352 and they are saying it has to be a leak going on somewhere or it may be a plumbing issue as well I don't have a clue at all

Technician Notes: Toilet was running. had debris in the back tank..

meter # 3290830

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Melissa Higginbotham
Service Address: 400 NW 3rd St
City: Bryant
Date Leak Detected: _____

Service Account No: 101-05114-00
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$477.70	Usage:	250
Average Bill:	$112.61	Three Month Average Usage:	51
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$175.80	Adjusted Bill Amount:	$301.90
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

Next Month 11/10

Acct# 101-05114-00

Southern Integrity Plumbing LLC

JOB WORK ORDER
596790

CUSTOMER ORDER NO.	PHONE	MECHANIC	HELPER	STARTING DATE
		Sean		10/21/24

DATE OF ORDER

BILL TO: Butch Higginbotham

ORDER TAKEN BY

ADDRESS: 400 New Bethel Rd.

☐ DAY WORK
☐ CONTRACT
☐ EXTRA

CITY: Bryant

JOB NAME AND LOCATION

JOB PHONE

DESCRIPTION OF WORK:

change toilet Sights + flanges and put valve.

paid check # 1320

TOTAL MATERIALS	80
TOTAL LABOR	100
TAX	
TOTAL AMOUNT	$ 180

DATE COMPLETED / /

WORK ORDERED BY

Signature _____

☐ No one home

☐ Total amount due for above work: or

☐ Total billing to be mailed after completion of work

PRODUCT 259

I hereby acknowledge the satisfactory completion of the above mentioned work.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Vivalean Huff
Service Address: 3006 Lacross Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-03736-00
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$387.82	Usage:	207
Average Bill:	$59.42	Three Month Average Usage:	28
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$158.15	Adjusted Bill Amount:	$229.67
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

Oct. 18-2024

we had to replace a seal in toilet monday 14-2024 toilet was Runing all the time. here is the copy of reciept #3.13.

please awnsed this B/N

Thank You. Vivaleen D Hyde

101-03736-00

Came in Mail

FY19 CSCIgnp

Next Bill 11/10

101-03736-00

mylowe's Rewards

LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- MILITARY - PERSONAL USE SALE -
- SALE -
SALES#: 5247101.1 2551413 TRANS#: 917636813 10-02-24

5349388 3M 300MPR 20X25 BASIC FLT	12.57
13.97 DISCOUNT EACH	-1.40
795264 FM 400A REPLACEMANT SEAL	3.13
3.48 DISCOUNT EACH	-0.35
783395 3.00-QT MUM GARDEN YELLOW	3.60
6.98 DISCOUNT EACH	-3.38
783592 3.00-QT MUM GARDEN PURPLE	12.56
6.98 DISCOUNT EACH	-0.70
2 @ 6.28	
1499907 1.5-CU FT RED NATURESCPS	13.44
4.98 DISCOUNT EACH	-0.50
3 @ 4.48	
5199905 SPEC WASP/HORNET 18.5 TPC	6.28
6.98 DISCOUNT EACH	-0.70
567722 RESCU TRP STIK DISPSE FLY	4.93
5.48 DISCOUNT EACH	-0.55

SUBTOTAL:	56.51
TOTAL TAX:	5.58
INVOICE 83885 TOTAL:	62.09
DEBITVISA:	62.09
CHANGE:	0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Linsey Keller
Service Address: 2808 Ward Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-06102-08
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 9/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$433.67	Usage:	226
Average Bill:	$63.08	Three Month Average Usage:	24
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$178.47	Adjusted Bill Amount:	$255.20
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

001-06102-08
PH # 501-765-5985

17259

Invoice

SOLD TO	SHIPPED TO	VIA
Mr Michel	Re. Mr Summerville	
ADDRESS	ADDRESS	
4507 Moss Rd.	2808 Wind Dr	
CITY, STATE, ZIP	CITY, STATE, ZIP	
Little Rock, 72209	Bryant Ar	

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
				9/20/24

Repaired toilet, replaced flush handle and flapper.

(1) chrome handle	1.29	
(1) flapper	9.29	
materials		23.58
tax		2.24
Plumber Hr @ 90	Labor	90.00
	Total	$115.82

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Susan Moore
Service Address: 3417 Lacross Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07289-01
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11/24

Description of cause of leak (faucet, toilet, underground, etc.):

Pressure Regulator Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	*351.12	Usage:	154
Average Bill:	*68.58	Three Month Average Usage:	27
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	*136.06	Adjusted Bill Amount:	*215.06
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

Recieved 11-13-24 001-07289-01 Gave one Jan. 2024

ACCURATE PLUMBING LLC

Licensed Insured & Bonded

Complete Plumbing Repairs MP5916

7502 Peach Blossom Ave
BENTON, AR. 72019

LITTLE ROCK 501-515-9700 | FAX 501-847-9846 | BENTON 501-574-1300

24 HR EMERGENCY SERVICE

JOB INVOICE 003430

DATE ORDERED 11-6-24
DATE PROMISED ☐ A.M. ☐ P.M.

BILL TO SUSAN REED - MOORE
PHONE
ADDRESS 3417 LACROSS DR
MECHANIC ERNIE
CITY BRYANT, AR. 72022
HELPER DIEGO

JOB NAME AND LOCATION SAME ABOVE VERY LOW WATER PRESSURE
☐ DAY WORK ☐ CONTRACT ☒ EXTRA

DESCRIPTION OF WORK LOCATE WATER SERVICE LINE HAND DIGGING TO ACCESS EXISTING SECONDARY METER BOX FOUND OLD PRESSURE REGULATOR FAULTY CHECKED PRESSURE 15-20 PSI REPLACED WATER PRESSURE REGULATOR & NEW BALL VALVE - BACK FILLED & RESET BOX & SMOOTH GROUN

QUANT.	DESCRIPTION OF MATERIAL USED	PRICE	AMOUNT
1	3/4 LF BRASS WILKINGS ZURN PRESSURE REGULATOR		
1	3/4 LF BRASS BALL VALVE THREADED		
	NEW REGULATOR SET 75 PSI		
	COMPLETED		
	(3) THREE YEARS WARRANTY SFP		$ 385.00
	(1) ONE YEAR LABOR WARRANTY		

HOURS	LABOR	AMOUNT
2	MECHANICS ERNIE @	
2	HELPERS DIEGO @	
	@	PAID 11-6-24 CHECK #7715
	EQUIPMENT	
	TOTAL LABOR	

TOTAL MATERIALS	
TOTAL LABOR	
TAX	
TOTAL	$ 385.00

I hereby acknowledge the satisfactory completion of the above described work.

SIGNATURE

DATE COMPLETED 11/6/24

Please let me know if you have received the attachment

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Herbert Matthews
Service Address: 4620 Wood Forest
City: Alexander
Date Leak Detected: _____

Service Account No: 101-026077-00
Home Phone: _____
Work Phone: _____
State, Zip: AR 72002
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Service Line Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Water only

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	*780.15	Usage:	1044
Average Bill:	*13.45	Three Month Average Usage:	220
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	*350.72	Adjusted Bill Amount:	*429.43
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

Invoice # 17497

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

Invoice Date: 10/14/2024 Monday
Bill-To: 102217
Location: 102217

Herbert Matthews
4620 Wood Forest Dr
Alexander, AR 72002-8598

Herbert Matthews
4620 Wood Forest Dr
Alexander, AR 72002-8598

Service Description	Quantity	Price
Labor and material Locate leak in front of house in ground and repair	1.00	$636.00

SUBTOTAL	$636.00
TAX	$0.00
AMT PAID	$0.00
TOTAL	$636.00
AMOUNT DUE	**$636.00**

101-02677-00

501-590-0599

Received 10-30-24

Payment Receipt. Please Return with Payment Remittance

Bill-To: Herbert Matthews
4620 Wood Forest Dr
Alexander, AR 72002-8598

Account #102217
PO Number:

Date: 08/13/2024
Invoice #: 17497
Amount Paid: _____
Check No. _____

Remit To:

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

DUE UPON RECEIPT

For your convenience we do accept Visa/MC , subject to a 4% fee. Invoices are considered past due if not paid within 30 days and are subject to re-billing fees as well as all other costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business.

WORKWAVE 800-762-0301 © Copyright 2015 WORKWAVE - All Rights Reserved

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Alexis Gayle
Service Address: 44 Wagner Cv
City: Bryant
Date Leak Detected: _____

Service Account No: 001-06898-09
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$369.46	Usage:	191
Average Bill:	$96.09	Three Month Average Usage:	42
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$131.64	Adjusted Bill Amount:	$237.82
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

501·672·5387 Alexis Coyle 001-06898·09

MidTown Mechanical Service
PO Box 2162
Benton, AR 72018

Phone: (501) 765-5380
payables.midtown@gmail.com
https://www.midtownmechanicalservices.com/

Billing Address
Matt Orender
,

Service Address
44 Wagner Cv.
44 Wagner Cv.
Bryant, AR

Invoice #: i3286

Transaction Date: 9/17/2024 Invoice Due Date: 10/2/2024 Terms: Net 15

Item	Description	Price
Repairs	9/13/2024 Called out due to customer's high water bill Changed fill valve on both toilets Discovered fill valve on second toilet wouldn't stop running Replaced stop Tested to verify no other leaks at this time	$0.00
Material		$92.87
Hourly Labor		$240.00

Subtotal:	$332.87
Tax:	$23.70
Total:	$356.57

You can pay online or by mailing a check to the address listed above.
(Please include invoice number with your payment.)
Thank you for your business!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Kalkbrenner Construction
Service Address: 1710 Shoal Rd.
City: Bryant
Date Leak Detected: _____

Service Account No: 102-00861-01
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 1/24

Description of cause of leak (faucet, toilet, underground, etc.):

pipe underground Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	*654.34	Usage:	353
Average Bill:	*55.14	Three Month Average Usage:	320
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	*294.20	Adjusted Bill Amount:	*360.14
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

102-00861-01

Kalkbrenner Construction

1710 Shoal Rd.

mylowe's Rewards

LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
11100 SOUTH BOWMAN ROAD
LITTLE ROCK, AR 72211 (501) 435-3164

- SALE -

SALES#: FSTERR03 4049525 TRANS#: 391297779 1-12-24

23467 QUIKRETE 8-OZ PVC CEMENT	6.18
126819 1/2-IN PVC STREET EL 90D	2.06
180226 3/4-IN PVC UNION SOCKET E	8.52
23652 3/4-IN PVC FEMALE ADAPTER	1.03
22695 3/4-INX1-IN PVC MALE ADPT	1.70
23977 1-IN X 5-FT SCH40 PVC PIP	7.21

SUBTOTAL:	28.70
TOTAL TAX:	2.48
INVOICE 98049 TOTAL:	31.26
DEBITVISA:	31.26
CHANGE:	0.00

DEBITVISA: XXXXXXXXXXXX4760 AMOUNT: 31.26 AUTHCD: 156901
CHIP REFID:333125049525 1/12/24 13:19:03
*PIN VERIFIED
TROLL : 049525 RETRIEVAL: 333125049525
PURCHASE CASH BACK TOTAL DEBIT
31.26 0.00 31.26
TVR : 8080043000
TSI : 6800 ATC : A0C00000098B840

STORE: 3331 TERMINAL: 25 1/12/24 13:19:26
OF ITEMS PURCHASED: 6
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

MY LOWE'S REWARDS CREDIT CARDHOLDERS GET MORE.
FOR DETAILS VISIT LOWES.COM/MYLOWESREWARDS

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] 1710 Shoal Road - Water Leak Repair - Billing Adjustment

1 message

William Kalkbrenner <Williamk@grundfest.com> Thu, Nov 14, 2024 at 9:48 AM
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>
Cc: Matthew Kalkbrenner <MKalkbrenner@vccusa.com>

To Whom It May Concern,

Please find the attached receipt for the materials used to complete the underground leak repairs at 1710 Shoal Rd.

Please note that we have had two underground pipe leaks this year. Once in January/February and one over the summer.

In working with Mr. Bryce Rimmer to get this resolved, he said that the billing adjustment should be made to the most costly "leak event," whether that be the one from the first of the year or the one from this summer.

I can be reached on my cell at 501-529-7995 should anyone have any questions. Thanks!

William Kalkbrenner, MBA

Senior Project Manager

Dave Grundfest
COMPANY

1221 Westpark Drive

Little Rock, AR 72204

(501) 690-5495 Direct

(501) 568-2324 Phone

(501) 568-2220 Fax

1710 Shoal Rd. - Water Leak Repair Receipt.pdf
231K

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Jose Pena
Service Address: 1011 Bryant Meadows
City: Bryant
Date Leak Detected: _____

Service Account No: 001-00588-04
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11/24

Description of cause of leak (faucet, toilet, underground, etc.):

Regulator Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$437.35	Usage:	228
Average Bill:	$92.43	Three Month Average Usage:	40
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$166.09	Adjusted Bill Amount:	$271.26
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

Acct# 001-00588-04

Invoice

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

11/19/24

JOSE & VERONICA PENA
707 BRYANT MEADOWS DR
BRYANT, AR 72022

JOSE & VERONICA PENA
707 BRYANT MEADOWS DR
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
168413	11/19/2024	S304284	11/29/2024

Tech	Date
JORDANB	11/19/2024
JAMESP	11/19/2024

Qty	Description	Unit Price	Amount
(1)	3/4" PRESSURE REGULATOR	489.14	489.14
(1)	LEAK DETECTION GAS	299.00	299.00

ADDITIONAL DETAILS:

Arrived on site for a leak detection.

Upon arrival discovered there to be a leak on the side of the 3/4" regulator about 2' from the meter. We dug up the old meter box and replaced the regulator and valve box along with, removing a pvc dresser coupling. Once all work was completed we tested for leaks and no other leaks are present at this time.

Leaving estimate to replace the washing machine stops and hoses.

Estimate to replace just the washing machine stops is $339.08

Estimate to replace the washing machine stops and hoses is $507.94

Ray Lusk Plumbing gives a one year warranty on all work preformed.
Ray Lusk Plumbing is not responsible for existing plumbing.
Ray Lusk Plumbing is not responsible for landscaping.

Invoice

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

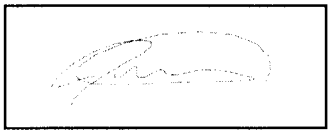
11/19/24

JOSE & VERONICA PENA
707 BRYANT MEADOWS DR
BRYANT, AR 72022

JOSE & VERONICA PENA
707 BRYANT MEADOWS DR
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
168413	11/19/2024	S304284	11/29/2024

I the undersigned, an owner/authorized representative/tenant of the premises at which the work mentions is to be done. I hereby authorize you to perform Diagnosis/solution, and to use such labor and materials as you deem advisable at the price listed above. I agree to pay $25 per month for each past due invoice in the event that collection efforts are initiated against me, I shall pay for all associated fees or cost by the addition of my signature below, I agree that I have received a copy of this contract, notice to the owner. and that I have read, understand, and agree to the terms listed herein. . I acknowledge satisfactory completion of the described work, and that the premises have been left in a satisfactory condition.



Authorized Signature

11/19/2024 11:33AM

CC #3166 Auth:947971 $788.14

Total Due:	788.14
Received:	788.14
Balance Due:	0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Michael Huynh
Service Address: 1909 Lacie Ln
City: Bryant
Date Leak Detected: _____

Service Account No: 101-07862-03
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 9/24

Description of cause of leak (faucet, toilet, underground, etc.):

Water Service Line leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,028.00	Usage:	550
Average Bill:	$96.09	Three Month Average Usage:	42
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$448.82	Adjusted Bill Amount:	$579.18
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

INVOICE

Mark Matheny
602 Briarwood loop
Cabot AR, 72023
Email: markmatheny87@gmail.com

Mark Matheny
Plumbing since 2005
Markmatheny87@gmail.com
501-743-9106
Licensed Bonded & Insured

11-18-24
101-07862-03

Bill To
River Rock Reality Co
313 West Markham
Little Rock AR, 72205

Invoice No INV-1612
Invoice Date 26 Sep, 2024

#	Description	Qty	Rate	Amount
	1909 Lacie Lane Bryant AR, 72022			
1	Arrived on site and troubleshot the issue and there was a hole on the water service by the meter and cut bad spot and replaced with new pipe and fittings, no warranty on the existing parts or plumbing system.	1	$ 426.67	$ 426.67

Payment Instructions
Pay Cheque to
Mark Matheny

Subtotal	**$ 426.67**
Total	**$ 426.67**
Paid	$ 0.00
Balance Due	**$ 426.67**

Mark Matheny

PAID
OCT 1 2024
C ELROD

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/24
Customer Name: Latrese Green
Service Address: 2811 Ella Ct.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-05535-02
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11/24

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking
Hose Bib Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

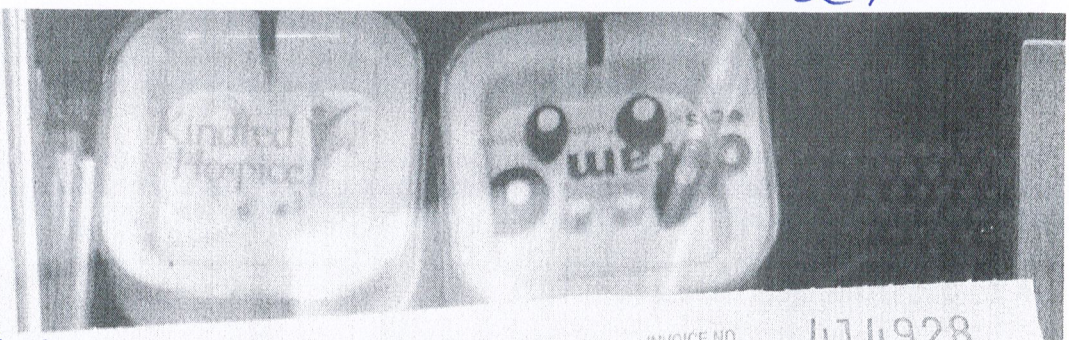
Amount of Bill:	*483.22	Usage:	253
Average Bill:	*94.27	Three Month Average Usage:	41
Adjustment Approved:	*	Approved By:	
Amount of Adjustment to Sewer Bill:	*187.30	Adjusted Bill Amount:	*295.92
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

11-15-24

ne Memorial
HOME HEALTH

nne) - 3605267976



214-557-2310

101-05535-02

INVOICE NO. 414928

Invoice

SOLD TO Latrese Green
ADDRESS 2811 Ella Ct
CITY, STATE, ZIP Bryant Ar

SHIPPED TO All Drains Plumbing
ADDRESS
CITY, STATE, ZIP Bryant Ar

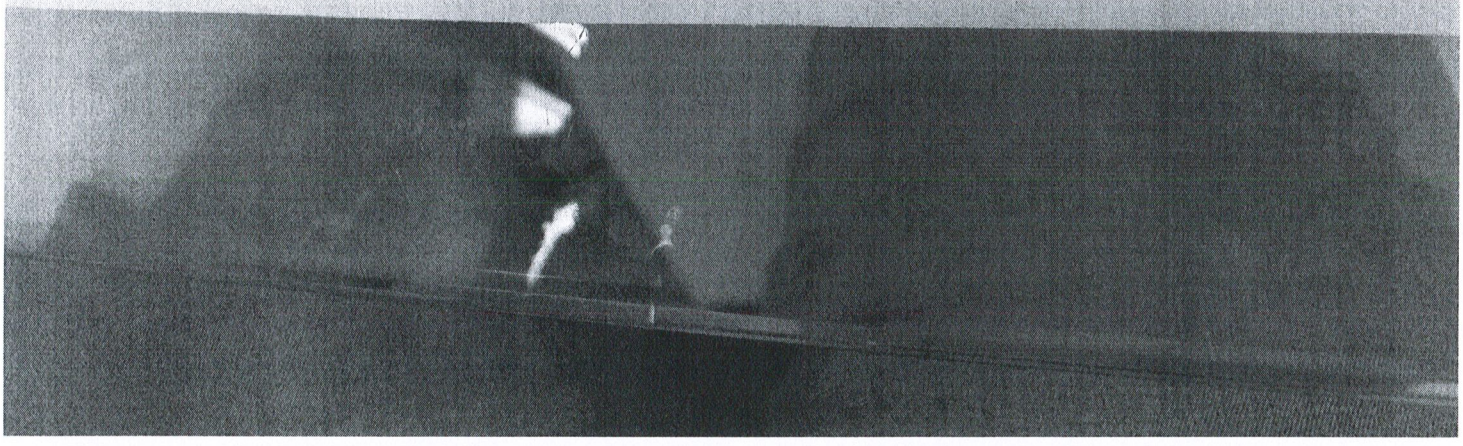
VIA

TERMS

11-14-24

Replaced failed regulater and leaking shut off valve in the ground by the house. Repaired leaking hosebib on right side of the house and leaking master bathroom toilet.

Total - $600



CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Samantha Boswell
Service Address: 3608 Meadowlake
City: Bryant
Date Leak Detected: _____

Service Account No: 101-069969-01
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of leak (faucet, toilet, underground, etc.):

Regulator Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$73.55	Usage:	362
Average Bill:	$59.40	Three Month Average Usage:	22
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$319.82	Adjusted Bill Amount:	$403.73
Payment Plan:	Y: N:	Months:	Payment Amt:

Customer Service Manager

Leak UM

Invoice # 17662

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

101-06969-01

10-31-24

Invoice Date: 10/29/2024 Tuesday
Bill-To: 102843

Location: 102843

Samantha Boswell
3608 Meadowlake Dr
Bryant, AR 72022-1410

Samantha Boswell
3608 Meadowlake Dr
Bryant, AR 72022-1410

Service Description	Quantity	Price
Labor and material to repair water leak, replace shut off valve and regulator by meter	1.00	$414.00

SUBTOTAL	$414.00
TAX	$0.00
AMT PAID	$0.00
TOTAL	$414.00
AMOUNT DUE	**$414.00**

102843 10/02/2024

Bill-To: Samantha Boswell
3608 Meadowlake Dr
Bryant, AR 72022-1410

PO Number:

Invoice #: 17662

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

DUE UPON RECEIPT

For your convenience we do accept cash, checks, PayPal and Visa/MC (subject to a 4% fee). Past Due invoices are subject to interest, re-billing fees, and all associated costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business