CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: October 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Eric Morris	Customer Address	217 White Blossom
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	*407.98	Usage:	217
Average Bill:	*143.80	Three Month Average Usage:	68
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*127.22	Adjusted Bill Amount:	*280.76
Customer Name	Kids Academy	Customer Address	2028 Evans Loop
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/24
Amount of Bill:	*625.56	Usage:	268
Average Bill:	*357.12	Three Month Average Usage:	121
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*129.86	Adjusted Bill Amount:	*495.70
Customer Name	Tamara Teague	Customer Address	2613 Carywood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/24
Amount of Bill:	*782.25	Usage:	416
Average Bill:	*151.13	Three Month Average Usage:	92
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*303.92	Adjusted Bill Amount:	*478.33
Customer Name	Zips Carwash	Customer Address	1900 N. Reynolds
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/24
Amount of Bill:	*8,771.14	Usage:	4591
Average Bill:	*4968.00	Three Month Average Usage:	2532
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*1,819.13	Adjusted Bill Amount:	*6,952.01
Customer Name	Hector Giron	Customer Address	502 SE 2nd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	*1,103.37	Usage:	591
Average Bill:	*63.08	Three Month Average Usage:	24
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*500.93	Adjusted Bill Amount:	*602.39

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: October 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Moon Pie Cafe	Customer Address	2213 N. Reynolds
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/24
Amount of Bill:	$1,232.91	Usage:	660
Average Bill:	$546.75	Three Month Average Usage:	286
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$330.43	Adjusted Bill Amount:	$902.48
Customer Name	Bryson Willis	Customer Address	117 Double Eagle Way
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$550.16	Usage:	295
Average Bill:	New Customer	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$242.97	Adjusted Bill Amount:	$307.19
Customer Name	Erik Whitaker	Customer Address	1075E 4th #10
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$1,365.67	Usage:	734
Average Bill:	$55.74	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$630.81	Adjusted Bill Amount:	$734.86
Customer Name	Abby Road	Customer Address	1812 N. Reynolds #1
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/24
Amount of Bill:	$1,796.16	Usage:	943
Average Bill:	$102.77	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$815.46	Adjusted Bill Amount:	$980.70
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Eric Morris
Service Address: 212 White Blossom
City: Bryant
Date Leak Detected:
Service Account No.: 001-01996-03
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak in yard by meter.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Official Use Only

Amount of Bill:	$407.98				Usage:	217			
Average Bill:	$143.80				Three Month Average Usage:	6.8			
Adjustment Approved:	Yes		No		Approved By:				
Amount of Adjustment to Sewer Bill:	$127.22				Adjusted Bill Amount:	$280.76			
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

La Rue Plumbing Inc.

P.O. Box 1587
Benton, AR 72018-1587
501-315-6300

Customer's Order No. _____ Date 9-16 20 24

Name Eric Morris

Address 212 White Blossom Cir

Bryant AR 72022 Phone 501 412 4922

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT	

QUAN.	DESCRIPTION	PRICE	AMOUNT
	Labor & Material to Locate and Repair water leak in yard at Meter		
	New Shut off Valve		
	New Regulater		
	Replaced all copper with pex		605
	Pin Hole copper leak		Discount to $565.00

All claims and returned goods MUST be accompanied by this bill.

Received By _____

TAX

TOTAL 565.00

All past due invoices are subject to a rebilling fee, late fees and any collection fees incurred to obtain payment: 30 days is considered past due.

Thank You

501-412-4922 001-01796-03

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Kids Academy
Service Address: 2028 Evans Loop
City: Bryant
Date Leak Detected:

Service Account No.: 001-08843.00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 8.1.24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Office Use Only

Amount of Bill	$625.56						Usage	268			
Average Bill	$357.12						Three Month Average Usage	121			
Adjustment Approved		Yes		No			Approved By:				
Amount of Adjustment to Sewer Bill	$129.86						Adjusted Bill Amount	$495.70			
Payment Plan	Yes		No		Payment Period	3 Months		6 Months		Payment Amt.	

_____
Customer Service Manager

001-08843-00

Received 10-17-24 @ 3:15 pm

mylowe's Rewards

LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLAN05 4449528 TRANS#: 804915150 08-20-24

24408 FM REPLACMENT FILL VALVE 26.94
3 @ 8.98

SUBTOTAL:	26.94
TOTAL TAX:	2.66
94975 TOTAL:	29.60
DEBITVISA:	29.60
CHANGE:	0.00

XXXXXX7736 AMOUNT: 29.60 AUTH#: 858523
ID:247141975989 08/20/24 14:01:43
*PIN VERIFIED
TRACE : 975989 RETRIEVAL: 247141975989
PURCHASE CASH BACK TOTAL DEBIT
29.60 0.00 29.60
TVR : 0000000000
AID : A0000000980840

ANIMAL: 41 08/20/24 14:01:50
ITEMS PURCHASED: 3
SERVICES AND SPECIAL ORDER ITEMS

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24 **Service Account No.:** 001-01178-02

Customer Name: Tamara Teague **Home Phone:**

Service Address: 2613 Carywood **Work Phone:**

City: Bryant **State, Zip:** AR 72022

Date Leak Detected: **Date Repaired:** 9/24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak at 3/4 Plastic Line.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

CORRECTED AMOUNT

Amount of Bill:	$782.25	Usage:	416
Average Bill:	$151.13	Three Month Average Usage:	72
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$303.92	Adjusted Bill Amount:	$478.33
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____

Customer Service Manager

501-650-0293

Acct #
001-01178-02

Invoice

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

09/25/24
Page 1

TAMARA TEAGUE
2613 CARYWOOD DR
BRYANT, AR 72022

TAMARA TEAGUE
2613 CARYWOOD DR
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
164923	09/25/2024	S300801	/2024

Tech	Date
TYLERN	09/25/2024
TROY	09/25/2024

Qty	Description	Unit Price	Amount
(1)	LEAK SEARCH - MAJOR	262.25	262.25
(1)	REPAIR LEAK IN 3/4" PLASTIC SERVICE	323.69	323.69

ADDITIONAL DETAILS:

Arrived onsite to check on leak in yard. Upon arrival I noticed water coming out of the ground. Customer stated that a fiber drilling company was out here a couple months ago and hit her service line and made a repair. I dug down and found 3/4" pvc leaking at a repair that looked to be fairly new (most likely the repair made by the drilling company.) cut out the leaking section and repaired using pex pipe. Turned water back on to test for additional leaks and proper operation. No additional leaks at this time.

NOTE: There is a large hole in the customers yard that was already dug before we arrived. There is no dirt to fill in this hole. Ray Lusk Plumbing is not responsible for back filling this hole. Customer will need to get some dirt to put back in the hole.

Ray Lusk Plumbing provides a 1 year warranty on all work performed.
Ray Lusk Plumbing provides no warranty on any existing plumbing.
Ray Lusk Plumbing not responsible for landscaping.

Invoice

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

09/25/24
Page 2

TAMARA TEAGUE
2613 CARYWOOD DR
BRYANT, AR 72022

TAMARA TEAGUE
2613 CARYWOOD DR
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
164923	09/25/2024	S300801	10/05/2024

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Zips Carwash
Service Address: 1900 N. Reynolds
City: Bryant
Date Leak Detected:

Service Account No.: 102-03621-02
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leaks in tubing with a pump

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$8,771.14	Usage:	4591
Average Bill:	$4968.=	Three Month Average Usage:	2537
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,819.13	Adjusted Bill Amount:	$6,952.01
Payment Plan: Yes ____ No ____	Payment Period: 3 Months ____ 6 Months ____	Payment Amt:	

_____
Customer Service Manager

Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] Leak Adjustment Account#102-03621-02

'Michelle Rudd' via Water Billing <waterbilling@cityofbryant.com> Tue, Oct 22, 2024 at 11:12 AM
Reply-To: Michelle Rudd <mrudd@zipscarwash.com>
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>
Cc: Michelle Rudd <mrudd@zipscarwash.com>

Good morning,

I am requesting a leak adjustment for account number 102-03621-02 located at 1900 N Reynolds RD.

We had leaks in the tubing and with one of our pumps. Ive attached water bill and invoice for purchase of parts required to repair. Our Maintence performed service themselves and all work was completed by 9/1/2024.

Thank you for your consideration.

Michelle Rudd

Michelle Rudd
Staff Accountant

email: mrudd@zipscarwash.com
8400 Belleview Dr., Suite 210
Plano, TX 75024
www.zipscarwash.com

To Bring Joy to Your Journey

This email is for the sole use of the intended recipients and may contain privileged & confidential information. Any unauthorized viewing is prohibited. If you received this email by accident please notify the sender and discard this email. Even though this email and any attachments are believed to be free of any virus, it is the responsibility of the recipient to make sure that it is free of virus. Zips Car Wash is not responsible for any damage caused from its use.

3 attachments

102-03621-02-241010.pdf
224K

Invoice_91439131_PO20422_BoosterPUMP.pdf
51K

Invoice_91437453_PO20567_Tubing.pdf
52K

SONNY'S
The CarWash Factory

Make [illegible] Easy™

Invoice

Bill-To-Party
Company
Zips Car Wash (P)
8400 Belleview Dr Ste 210
Plano TX 75024-0431

Ship-To-Party
Company
Zips Carwash
1900 N Reynolds Rd
Bryant AR 72022-2528

Please submit payment to:
Sonny#s Enterprises LLC
Attn: Accounts Receivable
P.O. Box 28444
Chicago, IL 60673-8444

Information	
Invoice No.	91437453
Invoice Date	07/25/2024
Delivery No. (Date)	82997694 (07/25/2024)
Ref Sales Order No. (Date)	838288 (07/25/2024)
Customer PO No.	20567
Customer No.	107357
Currency	USD
Term of Payment	Net 30
Incoterm	F03 FOB Origin Freight Prepd&Add
Gross Weight	26.300 LB
Net Weight	26.300 LB
Volume	472.750 "3
Net Due Date	08/24/2024
Tracking	277514023990
Shipping Method	FedEx Ground
Order Reason	
OneWash Member	No
Pricing Date	07/25/2024

Verify Online for Multiple Shipments

Item	Material/Description	Ord.Qty.	Inv.Qty.	Unit Price	Price
100	40010795 AMI Bearing 2-Bolt BTB20 w/Cap 1-1/4in	6 EA	6 EA	42.76	256.56
200	10003154 Swage Fitting, Brass 1/2in F JIC Swivel	10 EA	10 EA	13.16	131.60
300	10000982 Union Tube 2403-8 1/2in Male JIC	10 EA	10 EA	4.18	41.80
	Sales Tax				45.63

Items Total:	429.96
Shipping & Handling	32.07
Total without tax	462.03
Total Tax	45.63
Total Amount (USD)	507.66

Invoice No. 91437453

Item	Material/Description	Ord.Qty.	Inv.Qty.	Unit Price	Price

Return and Warranty Procedure and Policy

1) To initiate a return or file a warranty claim, visit us on the web at www.SonnysDirect.com. Under "Support" choose "RMA Request" and complete the RMA Request Form.You will then receive email confirmation that your request is being processed. Once we have reviewed your information a separate email will be sent with your (RMA #) and specific return instructions.
2) You must have a Return Merchandise Authorization Number (RMA #) to return any item. Any returns received without (RMA #) will be refused and returned to shipper.
3) The (RMA #) must be clearly marked on the outside of the box. All returned items must be shipped prepaid. No Freight Collect items will be accepted.
4) It is your responsibility to ensure the items are received in new condition in order to receive full credit.We recommend returning the item in its original packaging and insuring the item with your shipper.
5) Items must be returned within 30 days of receipt, and must be in as-new condition, complete with all accessories, manuals and parts.
6) Items ordered incorrectly and computer components may be subject to a restocking fee up to 25%.
7) Damaged and missing items must be reported within 7 business days of the affected shipment.

SONNY'S
The CarWash Factory

Make Easy™

Invoice

Bill-To-Party
Company
Zips Car Wash (P)
8400 Belleview Dr Ste 210
Plano TX 75024-0431

Ship-To-Party
Company
Zips Carwash
1900 N Reynolds Rd
Bryant AR 72022-2528

Please submit payment to:
Sonny#s Enterprises LLC
Attn: Accounts Receivable
P.O. Box 28444
Chicago, IL 60673-8444

Information	
Invoice No.	91439131
Invoice Date	07/29/2024
Delivery No. (Date)	82999589 (07/29/2024)
Ref Sales Order No. (Date)	839219 (07/29/2024)
Customer PO No.	20422
Customer No.	107357
Currency	USD
Term of Payment	Net 30
Incoterm	F03 FOB Origin Freight Prepd&Add
Gross Weight	58.850 LB
Net Weight	58.850 LB
Volume	0.708 HL
Net Due Date	08/28/2024
Tracking	277645131960
Shipping Method	FedEx Ground
Order Reason	
OneWash Member	No
Pricing Date	07/29/2024

Verify Online for Multiple Shipments

Item	Material/Description	Ord.Qty.	Inv.Qty.	Unit Price	Price
100	40012164	1 EA	1 EA	2,255.00	2,255.00
	HFI-Replace/Backup Pump 20 GPM 230 Volt				
	Customer Discount	20.000- %			451.00-
	Net Value for Item	1,804.00 USD	EA		1,804.00
	Sales Tax				187.83

Items Total:	1,804.00
Shipping & Handling	98.01
Total without tax	1,902.01
Total Tax	187.83
Total Amount (USD)	2,089.84

Invoice No. 91439131

Item	Material/Description	Ord.Qty.	Inv.Qty.	Unit Price	Price

Return and Warranty Procedure and Policy

1) To initiate a return or file a warranty claim, visit us on the web at www.SonnysDirect.com. Under "Support" choose "RMA Request" and complete the RMA Request Form.You will then receive email confirmation that your request is being processed. Once we have reviewed your information a separate email will be sent with your (RMA #) and specific return instructions.
2) You must have a Return Merchandise Authorization Number (RMA #) to return any item. Any returns received without (RMA #) will be refused and returned to shipper.
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4) It is your responsibility to ensure the items are received in new condition in order to receive full credit.We recommend returning the item in its original packaging and insuring the item with your shipper.
5) Items must be returned within 30 days of receipt, and must be in as-new condition, complete with all accessories, manuals and parts.
6) Items ordered incorrectly and computer components may be subject to a restocking fee up to 25%.
7) Damaged and missing items must be reported within 7 business days of the affected shipment.

Toll Free: 800-327-8723 | Tel: [illegible] | Fax: [illegible]

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Hector Giron
Service Address: 502 SE 2nd
City: Bryant
Date Leak Detected:

Service Account No.: 001-01059-03
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 10/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Official Use Only

Amount of Bill:	$1,103.32	Usage:	591
Average Bill:	$63.08	Three Month Average Usage:	24
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$500.93	Adjusted Bill Amount:	$602.39
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

001-01059-03

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Adjustment on property 502 SE 2nd ST Bryant AR 72022

1 message

Javier Giron <javiergiron1@hotmail.com> Mon, Oct 21, 2024 at 2:25 PM
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Hey! My name is Giron and I am emailing regarding our property that we had a high-water bill due to a toilet leak; we have fixed the problem and have the receipts of the repairs, they said if we did the repair's we could get an adjustment since it is the first time this has happen to us. Our property address is 502 SE 2nd ST Bryant AR 72022

Get Outlook for iOS



processed-7B7D664E-0F1A-4891-AEDA-36E8F96A05AC.jpeg
2307K

001.01059.03



How doers get more done.

11 MABELVALE PLAZA LANE
LITTLE ROCK, AR 72205 (501) 565-7168

8919 00052 87719 10/18/24 06:34 PM
SALE SELF CHECKOUT

039961013088 BTWSEAL <A>	8.97
BETTER THAN WAX TOILET SEAL	
732291003308 GB PF EL TLT <A>	149.00
GB POWER FLUSH EL 2PC TOILET	
NLP Savings $10.00	
SUBTOTAL	157.97
SALES TAX	13.62
TOTAL	$171.59
XXXXXXXXXXXX8969 DEBIT	
	USD$ 171.59
AUTH CODE 002610	
Chip Read	Verified By PIN
AID A0000000980840	US DEBIT

8919 10/18/24 06:34 PM

8919 52 87719 10/18/2024 5991

RETURN POLICY DEFINITIONS

POLICY ID	DAYS	POLICY EXPIRES ON
A 1	90	01/16/2025

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 8/24
Customer Name: Moon Pie Cafe
Service Address: 2213 N Reynolds
City: Bryant
Date Leak Detected:

Service Account No.: 101-04273-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 8/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Official Use Only

Amount of Bill:	$1,232.91	Usage:	660
Average Bill:	$546.75	Three Month Average Usage:	286
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$330.43	Adjusted Bill Amount:	$902.48
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

101-04273-00

501-507-7697
Robert

mylowe's Rewards

LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471LUK [illegible] TRANS#: 451703124 08-01-24

1031247 AQUAFINA 20-FL OZ BOTTLE	1.98
259930 20-20 NESTED FLAT PNL 2-C	11.94
2 @ 5.97	
795256 KORKY 2-IN COMPLETE KIT	55.96
2 @ 27.98	

SUBTOTAL:	69.88
TOTAL TAX:	6.77
INVOICE 76625 TOTAL:	76.65
CASH:	80.00
CHANGE:	3.35

STORE: 2471 TERMINAL: 02 08/01/24 15:46:15
OF ITEMS PURCHASED: 5
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

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PARA SER UNO DE LOS CINCO GANADORES DE $500!

ENTER BY COMPLETING A SHORT SURVEY

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Bryson Willis
Service Address: 112 Double Eagle Way
City: Bryant
Date Leak Detected:

Service Account No.: 001-05205-15
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 10/24

Description of cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Office Use Only

Amount of Bill:	$550.16		Usage:	295	
Average Bill:	New Customer		Three Month Average Usage:	820	
Adjustment Approved:	Yes	No	Approved By:		
Amount of Adjustment to Sewer Bill:	$242.97		Adjusted Bill Amount:	$307.19	
Payment Plan:	Yes	No	Payment Period:	3 Months	6 Months
				Payment Amt:	

Customer Service Manager

001-05205-15

Fairways at Hurricane Creek, ALP
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2794367
Date Call: 10/23/2024 12:04 PM

Status Work Completed

Date Completed: 10/23/2024 04:30 PM
Brief Desc: VERY IMPORTANT! WATER BILL HIGH!

Job Site: 0148/0112
112 Double Eagle Way
Bryant,AR 72022

Caller Name: Bryson Willis

Caller Phone: (501) 471-8609x
Occupant: Willis (t0332975)

Home (501) 471-8609x

Priority: 3-General
Ok to enter? YES
Category: Appliances
Animal in Apt? No

SubCategory: Dishwasher

Access Notes: Knock, I'm home
Problem Description: VERY IMPORTANT! WATER BILL HIGH!

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Dean	Dean	.00	.00
			Total	.00

Authorized by:
Signed by
Dated
Invoice No.

Full Description VERY IMPORTANT! WATER BILL HIGH!
Technician Notes: replaced faulty flapper

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Erik Whitaker
Service Address: 1075E 4th St 10
City: Bryant
Date Leak Detected:

Service Account No.: 001-04321-11
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 10/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet leaking

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Official Use Only

Amount of Bill:	1,365.67							Usage:	734		
Average Bill:	< 55.74							Three Month Average Usage:	< 20.		
Adjustment Approved:	Yes		No					Approved By:			
Amount of Adjustment to Sewer Bill:	< 630.81							Adjusted Bill Amount:	< 734.86		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:		

_____
Customer Service Manager

CALL MS. Brenda Fite - 501-516-0245

Greg Boustson 763598
2021 Gayle 813-2428
Benton AR 72019

☐ ESTIMATE (VALID FOR 30 DAYS)

DATE 10-11-24	☐ SERVICE ☐ INSTALL ☐ WILL CALL ☐ DELIVER	PHONE 472-2109
NAME Bullock Inv.		MAKE
ADDRESS P.O. Box 489		MODEL
Ally 72002		SERIAL
ITEM TO BE SERVICED Oakwood #10		NATURE OF SERVICE REQUEST

QTY.	PART #	DESCRIPTION OF PARTS OR MATERIALS	PRICE	AMOUNT
1		Mansfield Flapper		
		Call -		

LABOR PERFORMED
Labor + Mat. to Check 4 High Water Bill Tenant Had been working on console in Big Bath Repaired Console Check 2nd one in working order at This Time

TOTAL MATERIALS	
TAX	
TOTAL LABOR	
TOTAL AMOUNT ▶	90 -

DATE WANTED	DEPOSIT	RECEIVED BY

ESTIMATES ARE FOR LABOR ONLY, MATERIAL ADDITIONAL. WE WILL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE CAUSED BY FIRE, THEFT, TESTING, OR ANY OTHER CAUSES BEYOND OUR CONTROL.

Repair Order
ORIGINAL

AUTHORIZED BY:

adams 5084

TERMS - NET CASH
NO GOODS HOLD OVER 30 DAYS

09-11

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 10/24
Customer Name: Abby Road
Service Address: 1812 N. Reynolds # 1
City: Bryant
Date Leak Detected:

Service Account No.: 102-10490-01
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 10/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak underneath sidewalk
Fitting where the main ties to the building had come apart.

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts:

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Utilities Use Only

Amount of Bill:	$1,796.16					Usage:	943				
Average Bill:	$102.77					Three Month Average Usage:	220.				
Adjustment Approved:	Yes		No			Approved By:					
Amount of Adjustment to Sewer Bill:	$815.46					Adjusted Bill Amount:	$980.70				
Payment Plan	Yes		No		Payment Period	3 Months		6 Months		Payment Amt:	

Customer Service Manager

WORK ORDER FORM

Date & Time: October 16, 2024

Building: Abby Road

Address: 1812 Reynolds Road
Bryant, AR 72022

Owner: Monti Holdings, L.L.C.

Contact Name & Number: Supreet Monti 501-442-5987

Description of issue: Domestic water leak on the rear of the building.

Action to correct the issue: Dispatched a crew to investigate. Found the leak on the rear of the building under the sidewalk. Shut the main out at the meter on the evening of Wednesday 10/16/24. Next morning (10/17/24) sawcut and remove portion of the existing concrete sidewalk, excavated where the main ties to the building. Fitting where the main ties to the building had come apart. Replaced fitting and turned the water back on. Watched it for couple of days before backfilling the excavated area. No additional leak was apparent. Poured back section of concrete.

501-366-6462 102-10490-01