CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: August 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Joyce Martin	Customer Address	2627 Mills Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	07.12.24
Amount of Bill:	$483.22	Usage:	253
Average Bill:	$72.26	Three Month Average Usage:	29
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$197.90	Adjusted Bill Amount:	$285.32
Customer Name	Tonyia Stanton	Customer Address	1401 CEDAR DRIVE
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	07.17.24
Amount of Bill:	$316.25	Usage:	162
Average Bill:	$86.93	Three Month Average Usage:	37
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$110.43	Adjusted Bill Amount:	$205.82
Customer Name	Justin Franks	Customer Address	3401 Hwy 5N
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	07.24.24
Amount of Bill:	$809.76	Usage:	733
Average Bill:	$38.29	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	385.73	Adjusted Bill Amount:	$424.03
Customer Name	ALAN Kays	Customer Address	2203 Defoe
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7.24.24
Amount of Bill:	$629.99	Usage:	333
Average Bill:	$99.11	Three Month Average Usage:	44
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$255.33	Adjusted Bill Amount:	$374.66
Customer Name	Connor Harris	Customer Address	3406 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	08.19.24
Amount of Bill:	$507.06	Usage:	266
Average Bill:	$55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	217.35	Adjusted Bill Amount:	$289.71

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: August 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Clinton Keever	Customer Address	201 NW 4th St
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	08.24.
Amount of Bill:	$ 305.25	Usage:	156
Average Bill:	$ 55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	120.16	Adjusted Bill Amount:	$ 185.58
Customer Name	Sheila Whitliver	Customer Address	20 Neal Street
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	08.01.24
Amount of Bill:	$ 417.16	Usage:	217
Average Bill:	$ 114.44	Three Month Average Usage:	52
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$ 145.72	Adjusted Bill Amount:	$ 271.44
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 8/24
Customer Name: Joyce Martin
Service Address: 2627 Mills Park
City: Bryant
Date Leak Detected:

Service Account No.: 001-01177-11
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 7/12/24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Faucets leaking
water line to a bathtub

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Office Use Only

Amount of Bill:	$483.22	Usage:	253
Average Bill:	$92.26	Three Month Average Usage:	29
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$197.90	Adjusted Bill Amount:	$285.32
Payment Plan: Yes ____ No ____	Payment Period: 3 Months ____ 6 Months ____	Payment Amt:	

Customer Service Manager

001-01177-11

Lesa Warner <lwarner@cityofbryant.com>

Re: [waterbilling] Fwd: Plumbing 2627a Milspark rd Byarnt Ar.

1 message

Joyce Martin <jhuggins0219@gmail.com> Mon, Aug 12, 2024 at 8:45 PM
To: Lesa Warner <lwarner@cityofbryant.com>

I have turned in 2 receipts of repairs that were done. Following those repairs there was still a small present leak. My landlord then came and replaced faucets and waterline to a bathtub. After replacing those the leak had stopped. I was told when taking in the previous 2 receipts that I would need to just send in a statement of what was repaired being that he had his own maintenance guy come and replace the faucets and waterline in which I emailed to you.

On Mon, Aug 12, 2024 at 7:51 AM Lesa Warner <lwarner@cityofbryant.com> wrote:
Do you have a receipt for this purchase and repair? If not please reach out to Mr. Lopez and ask him to write out a detailed statement of what he repaired and when.

On Sun, Aug 11, 2024 at 5:48 PM Joyce Martin <jhuggins0219@gmail.com> wrote:

---------- Forwarded message ---------
From: **Mary McElhaney** <albert_marym@icloud.com>
Date: Sun, Aug 11, 2024 at 3:47 PM
Subject: Plumbing 2627a Milspark rd Byarnt Ar.
To: <Jhuggins0219@gmail.com>

Paid Luis Lopez $400.00 for 4 vanity faucets and one sink faucet and bath tub faucet and water line to bath tub Aug 8th 24 Albert McElhaney
Sent from my iPhone

--

Lesa Warner
Water Billing Office Assistant
City of Bryant
501-943-0441 | 501-943-3410 Fax
lwarner@cityofbryant.com
www.cityofbryant.com
210 SW 3rd St. Bryant, AR 72022

001-01177-11
501-507-2768

Invoice

US Rooter and All Type Plumbing
17023 Batesville Pike
Sherwood, AR 72120 US
(501) 835-1500
usrooteralltypeplumbing@yahoo.com
www.alltypeplumbing-usrooter.com

BILL TO
McELHANEY ALBERT
106 DEAUVILLE DR
MAUMELLE, AR 72113

SHIP TO
2627 A Mills Park Rd
Bryant, AR

INVOICE #	DATE	TOTAL DUE	DUE DATE	TERMS	ENCLOSED
36285	07/12/2024	$316.15	08/11/2024	Net 30	

DATE	SERVICE	DESCRIPTION	QTY	RATE	AMOUNT
	David Herring Labor	WATER LEAK BACK SIDE OF HOUSE ON THE RIGHT. PULLED OUT BRICK TO GET TO THE PROBLEM 1/2 TEE BROKE. NEEDS TO BE REPIPED	2	130.00	260.00
	1000	Parts and Material	1	51.10	51.10T

SUBTOTAL	311.10
TAX	5.05
TOTAL	316.15
BALANCE DUE	**$316.15**

001.01177-11
501.507-2768

US Rooter and All Type Plumbing
17023 Batesville Pike
Sherwood, AR 72120 US
(501) 835-1500
usrooteralltypeplumbing@yahoo.com
www.alltypeplumbing-usrooter.com

Invoice

BILL TO	SHIP TO
McELHANEY ALBERT 36 DEAUVILLE DR MAUMELLE, AR 72113	2627 Mills Park Rd Bryant, AR

INVOICE #	DATE	TOTAL DUE	DUE DATE	TERMS	ENCLOSED
36252	06/26/2024	$0.00	07/26/2024	Net 30	

DATE	SERVICE	DESCRIPTION	QTY	RATE	AMOUNT
	David Herring Labor	SUPPLY LINE UNDER KITCHEN SINK	1	130.00	130.00
	1000	Parts and Material	1	27.95	27.95T

PAID

SUBTOTAL	157.95
TAX	2.76
TOTAL	160.71
PAYMENT	160.71
BALANCE DUE	**$0.00**

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 7/24
Customer Name: Tonyia Stanton
Service Address: 1401 Cedar Dr.
City: Bryant
Date Leak Detected:

Service Account No.: 101-04612.00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 7/17/24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Pressure Regulator Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$316.25				Usage:	162			
Average Bill:	$86.93				Three Month Average Usage:	37			
Adjustment Approved:	Yes		No		Approved By:				
Amount of Adjustment to Sewer Bill:	$110.43				Adjusted Bill Amount:	$205.82			
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

101-0462-00

SERVICE WORK ORDER

DENNY DYER PLUMBING CO.

All Phases of Home Remodels and Plumbing Repairs

PHONE 778-6453 Day or Night

1022 RIVER ROAD · BENTON, AR 72015

SERVICE INVOICE
No. 5570

Date of Order 9-17-24

Customer's Order No	Phone	Mechanic	Helper	Date

Bill To Tonya Stanton

Address 1401 Cedar Dr.

City Bryant

Order Taken By

- ☐ Day Work
- ☐ Contract
- ☑ Extra

Job Name and Location

Work Ordered By

Job Phone 501-804-2061

DESCRIPTION OF WORK

Repair water leak 120 psi

Pressure Regulator

	TOTAL MATERIALS		
	TOTAL LABOR		
	TAX		
☐ No One Home / Date Completed	TOTAL AMOUNTS		

Signature _____

I hereby acknowledge the satisfactory completion of the above

☐ Total amount due for above

☐ Total billing to be mailed after

Tonya Stanton
1401 Cedar Dr
Bryant, AR
72019

phone-501-804-206

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 7.24
Customer Name: Justin Franks
Service Address: 3401 HWY 5 N.
City: Bryant
Date Leak Detected:

Service Account No.: 003-10380-00
Home Phone:
Work Phone:
State, Zip: AR, 72022
Date Repaired: 7.24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR STAFF USE ONLY

Amount of Bill	$809.76					Usage:	733		
Average Bill	$38.29					Three Month Average Usage:	120		
Adjustment Approved	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill	$385.73					Adjusted Bill Amount:	$424.03		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____
Customer Service Manager

 warnings on Email

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] Fwd: Receipt

1 message

Michelle Franks <michellelfranks@hotmail.com>
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

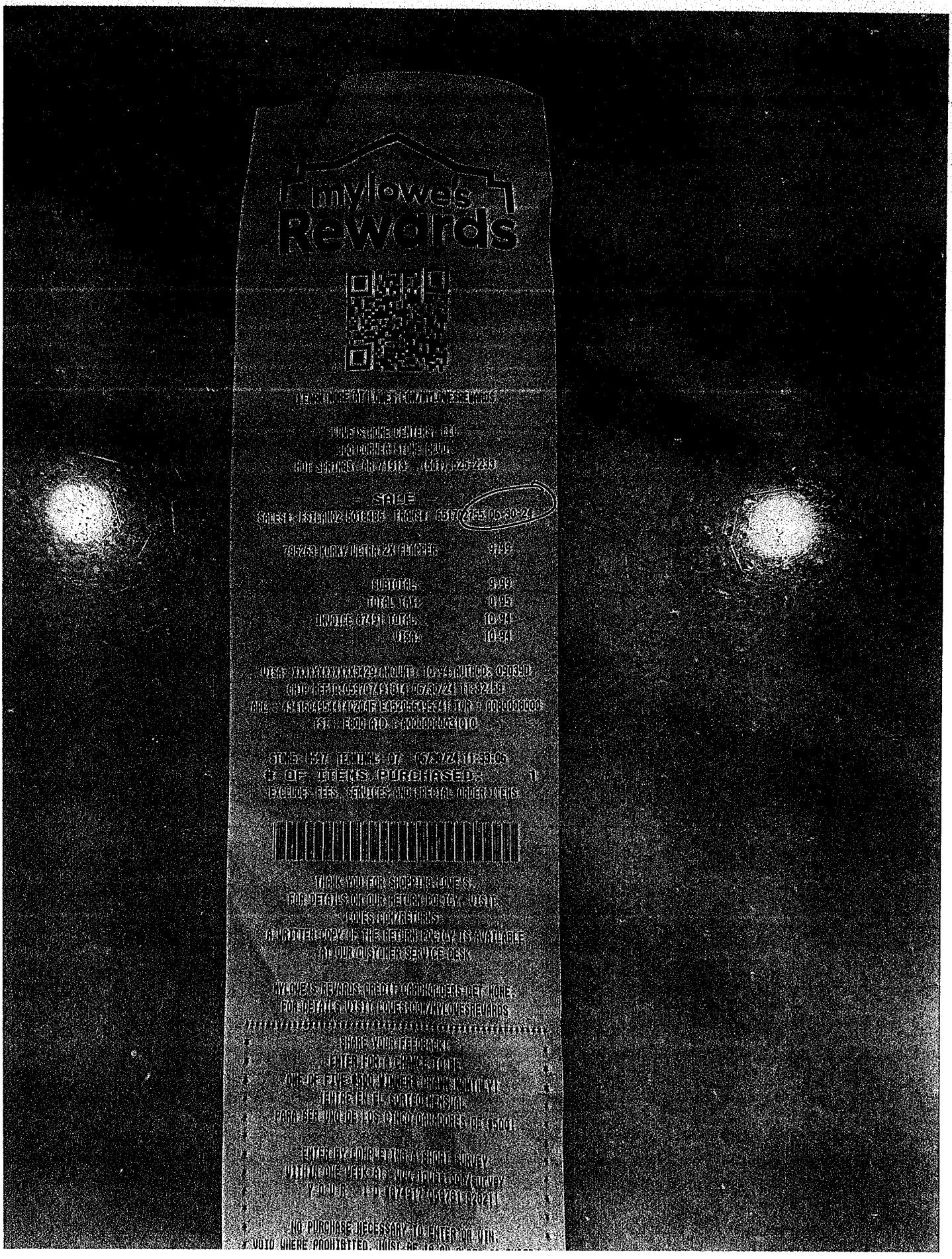
EyeCare Center of Saline County

3401 Highway 5N
Account # : 003-10380-00

Please see attached- leaking/running toilet (this is part of the problem- still working on the other issue at the road where a line was hit

Thanks!
Michelle Franks
501-909-9665

:nRr0QieuiUao-VP3ebpUVjQEKDbf_Mp63SfkmrBcbYZInUttPD_i84x_N11PsDSmQS2aAD_8_bbHLQImC4nWt6Vtyra5dC4ye...





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LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
300 CORNER STONE BLVD.
HOT SPRINGS, AR 71913 (501) 525-2233

- SALE -
SALES#: FSTLAH02 5018486 TRANS#: 6517 2755 06-30-24

795263 KORKY ULTRA 2X FLAPPER 9.99

SUBTOTAL: 9.99
TOTAL TAX: 0.95
INVOICE 87491 TOTAL: 10.94
VISA: 10.94

VISA: XXXXXXXXXXX3429 AMOUNT: 10.94 AUTHCD: 09039D
CHIP REFID:059707491814 06/30/24 11:32:58
APL : 4341504954414C204F4E452056495341 TVR : 0080008000
TSI : E800 AID : A0000000031010

STORE: 0597 TERMINAL: 07 06/30/24 11:33:06
OF ITEMS PURCHASED: 1
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

MYLOWE'S REWARDS CREDIT CARDHOLDERS GET MORE.
FOR DETAILS VISIT LOWES.COM/MYLOWESREWARDS

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ONE OF FIVE $500 WINNERS DRAWN MONTHLY!
¡ENTRE EN EL SORTEO MENSUAL
PARA SER UNO DE LOS CINCO GANADORES DE $500!

ENTER BY COMPLETING A SHORT SURVEY
WITHIN ONE WEEK AT: www.lowes.com/survey
Y O U R I D #874917 059701 828211

NO PURCHASE NECESSARY TO ENTER OR WIN.
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.
OFFICIAL RULES & WINNERS AT: www.lowes.com/survey

STORE: 0597 TERMINAL: 7 06/30/24 11:33:06

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 08/24
Customer Name: ALAN KAYS
Service Address: 2203 Defoe
City: Bryant
Date Leak Detected:

Service Account No.: 102-01221-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 7.26.24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Service line leaking.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$ 629.99	Usage:	333
Average Bill:	$ 99.77	Three Month Average Usage:	4.4
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$ 255.33	Adjusted Bill Amount:	$ 374.66

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Lesa Ware
Customer Service Manager

Friday, August 2, 2024

City of Bryant Water/Sewer Dept.
210 Southwest 3rd Street
Bryant, AR 72022
(501) 943-0441

RE: Account #: 102-01221-00
Residential Domestic Water/Sewer Service
Request for Leak Adjustment

To Whom it May Concern:

On or about June 22, 2024, employees of the City Water/Sewer Department arrived at our house and we witnessed them removing the lid from our meter box and "investigating". They later came to our door and informed us that they had turned off our water service due to an apparent leak which I presumed was triggered by a leak alarm at City Hall.

I later found out that they replaced the meter, believing that it could have been a faulty meter. That did not resolve the issue.

I contacted a friend of mine with Rock City Plumbing, Jimmy Dangar, and asked him to send out a plumber to investigate (see attached screen shot of text message). His plumber, Willie, arrived at our house around 5:30 a.m. on June 25, 2024 and after investigation, he told me that he believed that the service line was broken under our slab.

I filed a homeowner's insurance claim with Farmers Insurance, only to have the adjuster tell me a week later that unless he could see some type of structural damage to the home, Farmers would not cover it. I then contacted our home warranty company, Choice Home Warranty, who dispatched one of their contractors, "All Drains 70 Plumbing, LLC" (see attached invoice). That plumber told me that he believed the leak was between the meter setter and our valve box.

I then contacted Arkansas Underground Leak Detection (see attached Utility Verification Letter and Invoice #5086 in the amount of $1,750.00). They discovered that the leak, which the City could not find and two other plumbers could apparently not find, was right next to the meter setter. The 1-1/4" service line had separated at a joint on the bottom of the PVC pipe and was leaking in a downward manner. They repaired the line on July 25, 2024 and returned on July 26, 2024 to turn the meter back on and flush our lines.

We had been displaced from our home, living in the Comfort Suites in Bryant, for almost a month (to the tune of almost $2,300) and were finally able to return home this past Monday, July 29, 2024.

As I am somewhat aware of the ordinances regarding leak adjustments from my time spent working for the City of Bryant, I understand that I am entitled to "one leak adjustment per calendar year unless 'special or extenuating circumstances arrive' as determined by the City". Therefore, because this issue spans the time covered by two billing cycles, I respectfully request an adjustment over the two-month period (5/25/24 to 6/25/24 and 6/25/24 to 7/25/24). Until an adjustment can be made and presented to me, I do not intend to pay any portion of either bill and I do request that our domestic water remain in service until such time that this issue is

resolved and the options are presented to and accepted by me. I believe that my family has had enough of not having water and being displaced for a month to the tune of well over $4,000.00.

I will not be able to attend the upcoming COB-WSAC on August 6, 2024, so I would appreciate this matter being placed on the agenda as well as the Leak Adjustment Review.

I am always available by phone (501-653-8916) or email (cakays1@yahoo.com) if needed.

Thank you all for your immediate attention to this matter and your continued service to the citizens of Bryant.

Respectfully,

Alan Kays

Alan Kays
2203 Defoe Circle
Bryant, AR 72022
(501) 653-8916
Email: cakays1@yahoo.com

cc: Bryant Water/Wastewater Committee Members
City of Bryant – Ward 1 Council Members
Ashley Clancy – Bryant City Attorney

ARKANSAS UNDERGROUND LEAK DETECTION

Arkansas Underground Leak Detection
501-850-6674
arkansasleaks@gmail.com
License #MP6868

Utility Verification Letter

Homeowner Information

Name Alan Kays Date 7/26/24

Address 2203 Defoe Circle

Bryant (City) AR (State) 72022 (ZIP Code)

Phone (501)653-8916 Email cakays1@yahoo.com

Statement of Repair

Our technicians arrived onsite, performed a complete electronic leak detection, and found a leak on the exterior water service line. This leak has been repaired and all excess water usage has been eliminated.

Family or friend have a Leak?
Have them call AULD!
($50 savings on leak detection)



WE FIND & FIX LEAKS!

PROFESSIONAL LEAK DETECTORS

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 08/23/24
Customer Name: Conner Harris
Service Address: 3406 Whirlwind
City: Bryant
Date Leak Detected:

Service Account No.: 001.02119-10
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 08.19.24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Official Use Only

Amount of Bill	$ 507.06				Usage	266			
Average Bill	$155.74				Three Month Average Usage	20			
Adjustment Approved	Yes		No		Approved By:				
Amount of Adjustment to Sewer Bill	$ 217.35				Adjusted Bill Amount	$ 289.71			
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Lesa Warner
Customer Service Manager

001-02119-10

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2708174
Date Call: 08/19/2024 08:40 AM

Status Work Completed

Date Completed: 08/19/2024 01:01 PM
Brief Desc: Toilet keeps running

Job Site: 0114/3406
3406 Whirlwind Street
Bryant,AR 72022

Caller Name: Connor Harris

Caller Phone: (479) 747-1570x
Occupant: Harris (t0159164)

Home (479) 747-1570x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

SubCategory: Toilet

Access Notes: pte yes, pets no, alarms no

Problem Description: The toilet in the unit keeps running when they flush it and it stops when they jiggle the handle because of this the water bills comes high. Another 501-722-8057 his wife;s phone. CCoghi/RCC

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description The toilet in the unit keeps running when they flush it and it stops when they jiggle the handle because of this the water bills comes high. Another 501-722-8057 his wife;s phone. CCoghi/RCC

Technician Notes: replaced red seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 08/24 **Service Account No.:** 102-00098-00

Customer Name: Clinton Keever **Home Phone:**

Service Address: 201 NW 4th St **Work Phone:**

City: Bryant **State, Zip:** AR, 72022

Date Leak Detected: **Date Repaired:** 08/24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water line leaking.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Office Use Only

Amount of Bill:	$305.25					Usage:	136				
Average Bill:	55.74					Three Month Average Usage:	20				
Adjustment Approved:	Yes		No			Approved By:					
Amount of Adjustment to Sewer Bill:	$120.16					Adjusted Bill Amount:	185.09				
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.		

Leah Warner

Customer Service Manager

Clint Keever 8-16-24

701 N. W. 4th 102-00098-00

The Line going To The House, Between The Street And The House, Was leaking. Repaired the line.

Clint Keever

501-251-4110

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LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- MILITARY - PERSONAL USE SALE -
- SALE -

SALES#: FSTLAN03 4866504 TRANS#: 695948170 08-14-24

877090 5/8-IN ID BRASS BARB SPLI	11.12
6.18 DISCOUNT EACH -0.62	
2 @ 5.56	
1436438 #8 PRO HOSE CLAMP	8.92
2.48 DISCOUNT EACH -0.25	
4 @ 2.23	
1821609 KITCHEN SINKSHROOM	9.38
10.42 DISCOUNT EACH -1.04	
938594 AMERICAN RED CROSS DONATI	0.67
67 @ 0.01	
SUBTOTAL:	30.09
TOTAL TAX:	2.91
INVOICE 80286 TOTAL:	33.00
DEBITVISA:	33.00
CHANGE:	0.00

TOTAL SAVINGS THIS TRIP: $3.28

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 08/24
Customer Name: Sheila Whitner
Service Address: 20 Neal St
City: Bryant
Date Leak Detected:
Service Account No.:
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 08.01.24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Office Use Only

Amount of Bill:	$417.16	Usage:	217
Average Bill:	$114.44	Three Month Average Usage:	52
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$145.72	Adjusted Bill Amount:	$271.44

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

Lesa Wann
Customer Service Manager

001-01639-09 8-19-24

8/01/2024

Sims Plumbing LLC.

501-326-2290

Po.Box 1717 Benton Ar, 72018

simsplumbingar@gmail.com

Invoice Due Upon Receipt

Over 30 days are subject to late fees

Invoice#0171

20 neal st Bryant ar.

Rebuild toilet.

Total$160.00