CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: May 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	John Ingram	Customer Address	410 NW 4th St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	4/24
Amount of Bill:	$650.83	Usage:	346
Average Bill:	$55.14	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$288.01	Adjusted Bill Amount:	$362.82
Customer Name	David Morris	Customer Address	1013 Flametree Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2/24
Amount of Bill:	$661.17	Usage:	350
Average Bill:	$57.57	Three Month Average Usage:	21
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$290.66	Adjusted Bill Amount:	$370.51
Customer Name	Romarion Morris	Customer Address	1805 Whirlwind St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	4/24
Amount of Bill:	$369.46	Usage:	191
Average Bill:	$57.57	Three Month Average Usage:	21
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$150.19	Adjusted Bill Amount:	$219.27
Customer Name	Arkansas Heart Hospital	Customer Address	1901 Encore Way
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$9,385.93	Usage:	86662
Average Bill:	$5,453.95	Three Month Average Usage:	5028
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$1965.99	Adjusted Bill Amount:	$7,419.94
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: May 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Edward Plot	Customer Address	513 North St #1
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3/24
Amount of Bill:	430.01	Usage:	224
Average Bill:	*55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*180.23	Adjusted Bill Amount:	249.78
Customer Name	Andrea Pritchett	Customer Address	211 NE 2nd St
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3/24
Amount of Bill:	*393.31	Usage:	204
Average Bill:	*86.93	Three Month Average Usage:	37
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*147.54	Adjusted Bill Amount:	*245.77
Customer Name	Randall Thompson	Customer Address	6030 Ledgestone Cv
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	*1,447.00	Usage:	1294
Average Bill:	*144.27	Three Month Average Usage:	90
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*651.36	Adjusted Bill Amount:	*795.64
Customer Name	Daniella Stracner	Customer Address	5004 Cyclone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3/24
Amount of Bill:	*310.96	Usage:	159
Average Bill:	*55.74	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*122.28	Adjusted Bill Amount:	*188.48
Customer Name	Zachary Thomas	Customer Address	500 SW 4th St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	*542.93	Usage:	288
Average Bill:	*55.74	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*236.77	Adjusted Bill Amount:	*306.16

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 3/24
Customer Name: Edward Plot
Service Address: 513 North St. #1
City: Bryant
Date Leak Detected:

Service Account No.: 001-05873-03
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired:

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Service Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$430.01	Usage:	224
Average Bill:	$55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$180.23	Adjusted Bill Amount:	$249.78
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

Customer Service Manager

Acct#
001-05873-03

Porter Plumbing LLC

P.O. Box 732
Bryant, AR 72089
501-779-2146
MP-5396

To: City of Bryant

3/28/24

RE: Ed Plott
513 North St. Unit #1
Bryant, AR 72022

We were made aware by Mr. Plott that he had contacted the water department do to his water bill being considerable higher than normal. Mr. Plott stated that water department employees checked his meter. His meter was turned off and Mr. Plott was notified that he had a water leak on his service line. He told us that he had noticed the water running down North Street but thought it was the water main leaking again. The water main has been repaired in the same area 3 times to my knowledge. Several times the main was allowed to leak for several weeks before repairs were made so Mr. Plott didn't think anything about the water running down the road. Mr. Plott said that a fiber optic contractor had recently completed underground installation of fiber lines. While doing so they broke Mr. Plott's water service line. The installers had his water off for several hours while repairing the water line themselves. We dug up the line after the water department reported the leak and turned the meter off. The repairs were made with several different material of which one joint was not properly glued together. We removed the parts the fiber installers had made and correctly repaired the water service.

If anymore information is needed please feel free to contact me at any time.

Thank you,
Jeff Porter
501-779-2146

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 4/24
Customer Name: Andrea Pritchett
Service Address: 211 NE 2nd St
City: Bryant
Date Leak Detected:

Service Account No.: 101-06081-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 3/24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

outside faucet leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$393.31				Usage:	204			
Average Bill:	$86.93				Three Month Average Usage:	37			
Adjustment Approved:	Yes		No		Approved By:				
Amount of Adjustment to Sewer Bill:	$147.54				Adjusted Bill Amount:	$245.77			
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

Acct# 101-06081-00

Lesa Warner <lwarner@cityofbryant.com>

Leak adjustment

1 message

Andrea Clark <andrea@andreasschoolofdance.net> Mon, Apr 1, 2024 at 8:58 AM
To: waterbilling@cityofbryant.com, Lesa Warner <lwarner@cityofbryant.com>

Here are the receipts for the repair for my leak adjustment. I had an outside faucet that I never use still wrapped for cold weather. The handle had come loose. The leak detection guy found it and turned it off but the handle doesn't stay closed so I got a new bib and replaced it this weekend. My bills for January and February are almost $700 combined. I didn't think I had a leak after January because I didn't know about the water scope website and thought it was high from letting faucets drip for cold weather. But the leak didn't go into the sewer and my sewer charge for both months totals $370.

2 attachments



image0.jpeg
1301K

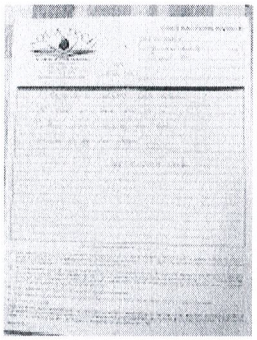


image1.jpeg
5211K

CONTRACTORS INVOICE

AQUA TECH
A Leader In Leak Detection
610 Milam Drive
Conway, AR 72032
(501) 548-5208
aquatech1on1@yahoo.com

DATE
03/12/24

WORK PERFORMED AT
211 NE 2nd St
Bryant AR

Performed a complete leak detection to find a leak due to a outside faucet slightly on. After turning it off leak stopped.

400 $350 paid cash.

Guarantees Apply as Indicated #_____

#1 Leak detection and location work is guaranteed for (30) days from the date of completion. We will re-test the system or refund the detect fee (at our sole option), if it is reported within the above (30) day period that a leak still exists. We will not be liable for consequential loss Detection and Guarantee is limited to the first leak found on the system.

#2 Pool leak detection guarantee applies to pool pipes and above ground plumbing only. No guarantee applies to leak detection on pool str ture or structural repairs unless otherwise specified. We will re-test the pool pipes and above ground plumbing or refund the detection fe (at our sole option), if it is reported within (30) days that a leak will exists. We will not be responsible for consequential losses. Guarante does not apply to additional leaks found in the same line.

#3 Minor repairs are guaranteed for (30) days from the date of completion.

#4 Major repairs are guaranteed for (12) months from the date of completion. We will not be liable for consequential losses.

#5 No Guarantee Applies.

I FIND THE WORK SATISFACTORY AND THE CHARGES AS AGREED, AND AGREE TO PAY THE TOTAL AMOUNT WITHOUT ANY DEDU TION WHATSOEVER, I FURTHER AGREE TO PAY REASONABLE CHARGES FOR COLLECTION, INCLUDING ATTORNEY'S FEES, IN T EVENT OF MY DEFAULT, AS WELL AS PENALTY INTEREST AS

mylowe's Rewards

LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLAN05 3738674 TRANS#: 576573992 03-27-24

161713	MD 10-FT BLK MARINE RUBBE	23.56
	2 @ 11.78	
539187	NO DRIP STNDARD CAULK GUN	8.98
1259796	12-OZ KRYLON METALLIC SIL	10.48
48285	GE SIL II KB CLEAR 10.1OZ	10.98
5181312	UT LED 60W A19 BSC 5000K	19.98
867982	3/4-IN NO KN FEM HS BIB (	9.98

SUBTOTAL:	83.96
TOTAL TAX:	8.29
INVOICE 83954 TOTAL:	92.25
AMEX:	92.25

AMEX: XXXXXXXXXXX8604 AMOUNT: 92.25 AUTHCD: 823877

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 3/24
Customer Name: Randall Thompson
Service Address: 6030 Ledgestone CV
City: Alexander
Date Leak Detected:

Service Account No.: 003-08437-01
Home Phone:
Work Phone:
State, Zip: AR 72002
Date Repaired: 1/24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak under Driveway

Sewer Only

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Official Use Only

Amount of Bill:	$1,447.00	Usage:	1294
Average Bill:	$144.27	Three Month Average Usage:	90
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$651.36	Adjusted Bill Amount:	$795.64
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

003-08437-01

ARROW PLUMBING

Tankless Water Heaters · Rooter & Drain Cleaning · Water & Sewer Lines · Toilet Repair
Sinks & Garbage Disposals · Leak Detection · Hydro Jetting · Plunging Services · Gas Line Repair
Video Sewer Inspections · House Plumbing Inspections · Trenchless Solutions

501-753-3838

ARROWPLUMBING.NET

4007 MacArthur Drive, North Little Rock, AR 72118

License #MP3792

Service Exp [illegible] Invoice #: 83800

DATE: 9/19/14 JOB #: [illegible]

CUSTOMER NAME	CALLER NAME	JOB CONTACT NAME
Ronnie Thompson		

JOB ADDRESS	CITY	STATE	ZIP
6826 Long Stone Cove	Hillsboro	AR	72082

BILLING PARTY ADDRESS (If Different) PH:

Arrow Total Care Club Member? Yes No Renewal Date: / /

ORIGINAL REASON FOR CALL: Leak under kitchen sink

SUMMARY OF FINDINGS/RECOMMENDED WORK

- Under sink water Pressure
- New Braided supply lines to faucet
- Remove Soap Dish & Caulk to Prevent Water Leak
- Make Repairs & Have Water Supply

CUSTOMER AWARENESS	REVIEWED
Safety and Efficiency Checklist	Yes No
Total Care Club Membership Plan	Yes No
Warranty/Safety Stickers & Valve Tags Installed	Yes No
Homeowner's Value Packet	Yes No
Yard Sign Contest	Yes No
5 Star Customer Service Survey	Yes No

WORK AUTHORIZATION. I, the undersigned, is the owner/authorized representative/tenant of the premises at which the above work is being done. I hereby authorize you to perform the above recommendation, and to use such labor and materials as you deem advisable. I understand that Arrow Plumbing will not provide an itemized breakdown of materials & labor beyond the price set forth below. Unless prior authorization for billing is made in advance, payment for all work done is due upon completion (COD). An office billing charge and/or finance charge of 1.75% per month (21% per annum) or a minimum of $30.00 per month will be added after 3 days past due. I agree to pay reasonable attorneys' fees, court costs and collection fees in the event of legal action. I have read this contract, including the terms and conditions on the reverse side hereof and agree to be bound by all the terms contained herein. All old parts will be removed from premises and discarded unless otherwise specified herein.

I HEREBY AUTHORIZE YOU TO PROCEED WITH THE ABOVE WORK AT THE UPFRONT FEE OF: $ -791.00 Signature: [signature] Print Name: [illegible]

I HEREBY AUTHORIZE THE ADDITIONAL WORK/CHANGE ORDER TO INVOICE AT THE UPFRONT FEE OF: $ _____ Signature _____ Print Name _____

Qty	Task #	Description	Investment	Warranty
	Dispatch Fee	(Ask me how you can receive FREE dispatch fees!)		
1		Leak Locate for (2) Lines	$491.00	
1		Bust & Pour Back on Drainline Concrete	$1,496.00	
		PAID HALF DOWN OF $791.00 W/OFFICE (CARD)		

SUBTOTAL	
TAX	
TOTAL COST	$1596.00

FINANCING TERMS:

PAYMENT 1 GF ☐ Cash ☐ Check ☐ Check # _____
MC ☐ Visa ☐ AmEx ☐ Auth. # _____

PAYMENT 2 GF ☐ Cash ☐ Check ☐ Check # _____
MC ☐ Visa ☐ AmEx ☐ Auth. # _____

TOTAL MEMBERSHIP SAVINGS $ _____

ACCEPTANCE OF WORK PERFORMED. I acknowledge satisfactory completion of the above described work and that the premises have been left in satisfactory condition. I understand that if my check does not clear, I am liable for the check and any charges from the bank. I agree to pay 1.75% per month for past due amounts (minimum charge $30). In the event that collection efforts are initiated against me, I shall pay for all associated fees at the posted rates as well as all attorneys' fees and collection costs. I agree that the amount set forth in the space marked "TOTAL COST" is the total flat price I have agreed to pay.

SIGNATURE: [signature]

CUSTOMER SERVICE IS OUR #1 PRIORITY

We are committed to providing you with the highest level of customer service. If you are not completely satisfied for any reason or you need us to do anything better at any point in the process, please let me or my manager know as soon as you can. Your feedback is very important to us.

THANK YOU FOR CHOOSING US FOR YOUR SERVICE NEEDS!

I decline to have recommended repairs.

SIGNATURE _____

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 4/24 **Service Account No.:** 001-01776-10
Customer Name: Danielle Stracener **Home Phone:**
Service Address: 5004 Cyclone St **Work Phone:**
City: Bryant **State, Zip:** AR 72022
Date Leak Detected: **Date Repaired:** 3/24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$310.76	Usage:	159
Average Bill:	$55.14	Three Month Average Usage:	< 20
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$122.28	Adjusted Bill Amount:	$188.48
Payment Plan: Yes ____ No ____	Payment Period: 3 Months ____ 6 Months ____	Payment Amt:	

Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2489123
Date Call: 03/20/2024 02:41 PM

Status Work Completed

Date Completed: 03/21/2024 05:21 PM
Brief Desc: Carpet splitting, water leak from b

Job Site: 0114/5004
5004 Cyclone Street
Bryant,AR 72022

Caller Name: Vikki Stracener
Caller Phone: (501) 951-6431x
Occupant: Stracener (t0165175)

Home (501) 951-6431x

Priority: 3-General
Ok to enter? YES
Category: Other
SubCategory: Other
Animal in Apt? Yes

Problem Description: Carpet splitting, water leak from broken piece on toilet. I just had back surgery and I am back and have noticed these issues.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Carpet splitting, water leak from broken piece on toilet. I just had back surgery and I am back and have noticed these issues.

Technician Notes: completed work order

001-01776-10

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 4/24
Customer Name: Zachary Thomas
Service Address: 500 SW 4th St.
City: Bryant
Date Leak Detected:

Service Account No.: 001-05581-04
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired:

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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To Be Completed by Utility

Amount of Bill:	$542.93			Usage:	288
Average Bill:	$55.74			Three Month Average Usage:	220
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	$236.77			Adjusted Bill Amount:	$306.16
Payment Plan	Yes		No	Payment Period	3 Months		6 Months	Payment Amt:	

Customer Service Manager

Lesa Warner <lwarner@cityofbryant.com>

001-05581-04

[waterbilling] broken water line, please discount usage 500 Sw 4th st., bryant, Ar, 72022

1 message

Zach Thomas <zachthomasconstruction@gmail.com> Tue, Apr 16, 2024 at 12:33 PM
To: waterbilling@cityofbryant.com

Hello,
As we spoke about over the phone, there was a couple weeks with very high usage in the mid and end of January 2024. I have attached the invoice from my contractor showing the repaired waterline. There was a pressurized irrigation line that broke and ran for weeks because the property was not occupied at the time. It is fixed now, and I owe you guys alot of money, can you please give a one time discount? See attached.
Thank you

--
Zach Thomas / CEO
805.418.0985
www.thomasconstructiongroupinc.com
Po Box 94, Newbury Park, Ca. 91319
CSLB License # B 1034432
Lic.# B 1034432
Thomas Construction Group, Inc.
805.418.0985

Invoice INV-0038.pdf
78K

INVOICE

Zach Thomas
PO Box 94
NEWBURY PARK CA 91319
USA

Invoice Date
Feb 6, 2024

Invoice Number
INV-0038

Reference
4710

Pinkerton Custom Carpentry
14008 Pinkerton Rd
LITTLE ROCK AR 72206

Description	Quantity	Unit Price	Tax	Amount USD
Trim				
Window blinds				
Touch up paint over all of house				
Install window trim				
Continue installing doors/ all doors trimmed				
Level fireplace and replace brick work				
Repair water line				
Materials	1.00	11,405.09	Tax Exempt	11,405.09
Labor	1.00	16,308.00	Tax Exempt	16,308.00
payment for appliances/water heater/countertops	1.00	(7,552.09)	Tax Exempt	(7,552.09)
returned items not used	1.00	(600.00)	Tax Exempt	(600.00)
discount labor time	1.00	(800.00)	Tax Exempt	(800.00)
mail fee (overnight)	1.00	(50.00)	Tax Exempt	(50.00)
			Subtotal	18,711.00
			TOTAL TAX	0.00
			TOTAL USD	**18,711.00**

Due Date: Feb 6, 2024

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 4/24
Customer Name: John Ingram
Service Address: 410 NW 4th St.
City: Bryant
Date Leak Detected:

Service Account No.: 102-02517-02
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 4/24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak Under House

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$650.83	Usage:	346
Average Bill:	$55.74	Three Month Average Usage:	120
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$288.01	Adjusted Bill Amount:	$362.82
Payment Plan: Yes ____ No ____	Payment Period: 3 Months ____ 6 Months ____	Payment Amt:	

_____
Customer Service Manager

INVOICE NO.
24-014

INVOICE

DATE 4/18/2024

102-02517-02

PREPERED TO

410 NW 4TH ST
BRYANT AR 72022

501-502-7014

JBA REMODELING LLC
www.Jbaremodeling.net
3116 Whistling pine st Bryant AR, 72022
TEL: (805) 630-2762
Jbaremodelling@gmail.com

emailed in by John Ingram -

CUSTOMER	PO#	PAYMENT TERMS	DUE BY
		TBD	TBD

ITEM	QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1	1	REPAIR AND REPACLE EXISTING LEAKING PLUMBING	$1,700.00	$1,700.00
		UNDERNETH THE HOUSE		

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3/24
Customer Name: David Morris
Service Address: 1013 Flametree R-
City: Bryant
Date Leak Detected:

Service Account No.: 001-01513-02
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 2/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Busted Pipes

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Office Use Only

Amount of Bill:	$661.17					Usage:	350		
Average Bill:	$57.57					Three Month Average Usage:	21		
Adjustment Approved:	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill:	$290.66					Adjusted Bill Amount:	$370.51		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] 1013 Flametree Dr Leak Repair.

001-01513-02

1 message

'David Morris' via Water Billing <waterbilling@cityofbryant.com> Fri, Mar 1, 2024 at 8:33 AM

Reply-To: David Morris <dammorris@yahoo.com>
To: Waterbilling@cityofbryant.com

Hello,

I had a water leak due to bursted pipes during the winter storm. Attached is the repair bill for the leak at 1013 Flametree Drive, Bryant, AR 72022.

Thanks,

David Morris

214-762-9220

Sent from my iPhone



IMG_4320.jpg
171K

INVOICE	#401
SERVICE DATE	Feb 09, 2024
DUE	Upon receipt
AMOUNT DUE	$0.00

Smith Family Plumbing

David Morris
1013 Flametree Dr
Bryant, AR 72022

(214) 762-9220
dammorris@yahoo.com

CONTACT US

Sweet Gum Dr
Alexander, AR 72002

(501) 515-1876
admin@stplumbingrepairs.com

INVOICE

Install Additional Shit Off Valve	1.0	$549.33	$549.33

Customer requested a shut off valve on the hot side that would be accessible to the residents to turn the water off and on without use to a pipe locking under the sink.

Added a new valve to the hot side inlet line as well as lowered the line towards the front for easy access to the customer can be turned easily. Turned the water back on and everything was working as it should. No leaks apparent.

Subtotal	$549.33
First Time Customer Discount	- $25.00
Senior Citizens Discount	- $25.00
Total Tax	$0.00
Little Rock (8.625%)	$0.00
Total	**$499.33**

Payment History

Feb 09	Fri 1:05pm	Credit Card	$499.33

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 4/2024
Customer Name: Romarion Morris
Service Address: 1805 Whirlwind St
City: Bryant
Date Leak Detected:

Service Account No.: 001-01631-10
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 4/2024

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Official Use Only

Amount of Bill:	$369.46	Usage:	191
Average Bill:	$59.57	Three Month Average Usage:	21
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$150.19	Adjusted Bill Amount:	$219.27
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2527081
Date Call: 04/18/2024 11:29 AM

Acct# 001-01631-10

Status Work Completed

Date Completed: 04/18/2024 04:40 PM
Brief Desc: ever since a month ago. when mainte

Job Site: 0114/1805
1805 Whirlwind Street
Bryant,AR 72022

Caller Name: Romaron Morris

Caller Phone: (870) 686-9249x
Occupant: Morris (t0296339)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

Mobile (870) 686-9249x

SubCategory: Toilet

Problem Description: ever since a month ago. when maintenance tried coming to get rid of mold in my toilet + shower. it has been a Major leak issue ever since. in my toilet. And my water company needs it fixed asap!

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description ever since a month ago. when maintenance tried coming to get rid of mold in my toilet + shower. it has been a Major leak issue ever since. in my toilet. And my water company needs it fixed asap!

Technician Notes: replaced red ring

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 4/20.24
Customer Name: Arkansa Heart Hospital
Service Address: 1901 Encore Way
City: Bryant
Date Leak Detected:

Service Account No.: 003-10065.00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/29/24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Pipes Busted

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$9,385.93					Usage:	8662		
Average Bill:	$5,453.95					Three Month Average Usage:	5028		
Adjustment Approved:	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill:	$1,965.99					Adjusted Bill Amount:	$7,419.94		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

Customer Service Manager

POWERS

Jane McMillan > Contact
501-748-8434
003-10065.00

5440 Northshore Dr
North Little Rock, AR 72118
(877) 274-7127

BILL TO

ARKANSAS HEART HOSPITAL
1701 S. SHACKLEFORD RD.
LITTLE ROCK, AR 72211 US

Invoice 224669 Jan 29, 2024

Job Number	JOB110559
Payment Terms	Net 30
Total Due	**$2,638.87**
Due Date	**Feb 28, 2024**

CUSTOMER NAME	PROPERTY NAME	PROPERTY ADDRESS
ARKANSAS HEART HOSPITAL	ENCORE MEDICAL CENTER	1901 ENCORE WAY BRYANT, AR 72019

ACCOUNT KEY	CUSTOMER PO	NTE

Invoice Summary

DCON Room- The shower valve cartridge froze and busted and domestic hot water valve would not shut off. Looked at plumbing plans for other isolation valves could not find any. I picked up Delta shower cartridge and shut domestic boiler off. Drained down but never could get water all the way shut off. When I tried to install cartridge it had too much pressure on it so it was blowing the o ring off cartridge. Tim said hospital was complaining about no hot water and pressure. Daryl wanted to cut isolation valves on shower to get water to quit running. Shut boiler off and cut isolation valves in on domestic hot and cold to shower. Put shower valve assembly back together and insulated lines back.

Item Name	Description	Quantity	Unit Price	Price per Item
5020 Labor	Craig Rambo - January 26, 2024 - Labor	3.5	$128.00	$448.00
5020 Overtime Labor	Craig Rambo - January 26, 2024 - Overtime Labor	2	$192.00	$384.00
5020 Labor	Kent Goodwin - January 26, 2024 - Labor	6	$128.00	$768.00
5020 Overtime Labor	Kent Goodwin - January 26, 2024 - Overtime Labor	3	$192.00	$576.00
5010 Material	Cartridge for shower	1	$108.75	$108.75
5010 Material	Couplings, 1/2" and 1" Press Ball Valves	1	$116.95	$116.95
		16.5		**$2,401.70**

Subtotal	**$2,401.70**
Taxable Subtotal	**$2,401.70**
Sales Tax Rate	**9.875%**
Tax Amount	**$237.17**
Total	**$2,638.87**
Amount Paid	**$0.00**
Balance	**$2,638.87**

Terms of Service

POWERS

5440 Northshore Dr
North Little Rock, AR 72118
(877) 274-7127

Bill To

ARKANSAS HEART HOSPITAL
1701 S. SHACKLEFORD RD.
LITTLE ROCK, AR 72211 US

Invoice 224675	Jan 29, 2024
Job Number	JOB110366
Payment Terms	Net 30
Total Due	**$4,642.14**
Due Date	**Feb 28, 2024**

CUSTOMER NAME	PROPERTY NAME	PROPERTY ADDRESS
ARKANSAS HEART HOSPITAL	ENCORE MEDICAL CENTER	1901 ENCORE WAY BRYANT, AR 72019

SHIPPED BY	CUSTOMER PO	TYPE

Invoice Summary

1-18 I removed insulation around make-up water piping underneath cooling towers to get a list of materials that will be needed for repairs from winter freeze damages.
1-19 I replaced the damage portion of make-up water pipes underneath the cooling tower. I added two isolation valves per Darryl Staggs and then wrapped make-up water piping with heating cable.
1-22 I relocated the new heating cable connection kit for Cooling Tower #1-3 make-up water piping. Test basin heater controls and corrected wiring for Basin Heater #3. Terminated pre-existing heating cable for Cooling Tower #1-3 make-up water piping at a cross tee connector located underneath Cooling Tower #3 then sealed end of the cut cable.

Item Name	Description	Quantity	Unit Price	Price Subtotal
5020 Labor	Adrian Thomas - January 18, 2024 - Labor	3	$128.00	$384.00
5020 Labor	Adrian Thomas - January 19, 2024 - Labor	8	$128.00	$1,024.00
5020 Labor	Adrian Thomas - January 22, 2024 - Labor	5	$128.00	$640.00
5010 Material	10802 Heat fused pulg	5	$43.75	$218.75
5010 Material	120V Heat Trace Plugs	3	$43.75	$131.25
5010 Material	2502 Heat Cable	300	$5.26	$1,578.00
5010 Material	Heat Trace Tubing	1	$28.25	$28.25
5010 Material	Press couplings, press 90s, ball valve, valve, and Monster Tap	1	$170.75	$170.75
5010 Material	Press couplings, press 90s, ball valve, valve, and Monster Tap	1	$225.75	$225.75
		327		**$4,400.75**

Subtotal	**$4,400.75**
Taxable Subtotal	**$2,444.50**
Sales Tax Rate	**9.875%**
Tax Amount	**$241.39**
Total	**$4,642.14**
Amount Paid	**$0.00**
Balance	**$4,642.14**

Terms of Service

In the event any additional taxes are due on the sale, the Purchaser will be responsible for the payment of additional taxes.