CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: April 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Ora Allen	Customer Address	408 Mills Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3/2024
Amount of Bill:	$382.31	Usage:	198
Average Bill:	$108.48	Three Month Average Usage:	50
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$130.75	Adjusted Bill Amount:	$251.56
Customer Name	Joseph Lewellen	Customer Address	6802 Larry Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/2024
Amount of Bill:	$944.17	Usage:	860
Average Bill:	$35.29	Three Month Average Usage:	~20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$454.44	Adjusted Bill Amount:	$489.73
Customer Name	Brin Griggs	Customer Address	512 Morion Way
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3/2024
Amount of Bill:	$1,141.84	Usage:	612
Average Bill:	$63.08	Three Month Average Usage:	24
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$519.49	Adjusted Bill Amount:	$622.35
Customer Name	Steve Littleton	Customer Address	2620 Leslie Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/2024
Amount of Bill:	$985.34	Usage:	1302
Average Bill:	$26.49	Three Month Average Usage:	28
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$436.35	Adjusted Bill Amount:	$548.99
Customer Name	Amelia Self	Customer Address	505 Boswell Rd.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-29-24
Amount of Bill:	$574.95	Usage:	303
Average Bill:	$97.94	Three Month Average Usage:	43
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$229.71	Adjusted Bill Amount:	$345.24

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: April 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	C. Roseberry DBA Anytime Door	Customer Address	3013 Corporate Center
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3/2024
Amount of Bill:	$1,021.93	Usage:	545
Average Bill:	$58.74	Three Month Average Usage:	120
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$463.83	Adjusted Bill Amount:	$558.10
Customer Name	Janice Rogers	Customer Address	2103 Sable Oaks Cir
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3/2024
Amount of Bill:	$643.65	Usage:	852
Average Bill:	$17.45	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$284.96	Adjusted Bill Amount:	$358.69
Customer Name	Peggy Goss	Customer Address	2819 Arbors Cr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3/2024
Amount of Bill:	$340.11	Usage:	175
Average Bill:	$108.95	Three Month Average Usage:	49
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$111.31	Adjusted Bill Amount:	$228.80
Customer Name	Christopher Baltz	Customer Address	805 Shobe
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3/2024
Amount of Bill:	$1,813.33	Usage:	978
Average Bill:	$86.93	Three Month Average Usage:	37
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$831.37	Adjusted Bill Amount:	$2644.70
Customer Name	Michael Kiliagwa	Customer Address	906 Merion Way
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3/2024
Amount of Bill:	$870.32	Usage:	464
Average Bill:	$55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$392.27	Adjusted Bill Amount:	$478.05

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 3/2024
Customer Name: Ora Allen
Service Address: 408 Mills Park
City: Bryant
Date Leak Detected:

Service Account No.: 001-00017-06
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 3/2024

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$382.31	Usage:	198
Average Bill:	$108.48	Three Month Average Usage:	50
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$130.75	Adjusted Bill Amount:	$251.56
Payment Plan: Yes ____ No ____		Payment Period: 3 Months ____ 6 Months ____	Payment Amt:

_____
Customer Service Manager

001-00017-06

501-249-2413

Invoice

SOLD TO: Ora Allen	SHIP TO: BJR. Serv. LLC.
ADDRESS: # 406 Mill Park R.	ADDRESS: 9103 Grayer Springs.
CITY, STATE, ZIP: Bryant. AR 72022	CITY, STATE, ZIP

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE

ORDERED	SHIPPED	DESCRIPTION	PRICE	UNIT	AMOUNT
		Fixed toilet leak	$		100
		Total	$		100

Adams 5840

09-15

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 3/2024
Customer Name: Joseph Lewellen
Service Address: 6802 Larry Ln.
City: Alexander
Date Leak Detected:

Service Account No.: 003-09558-03
Home Phone:
Work Phone:
State, Zip: AR 72002
Date Repaired: 1/2024

Description of Cause of Leak (faucet, toilet, underground, etc.):

Waterline underground feeding to the house leaking.

Sewer only

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR CITY USE ONLY

Amount of Bill:	$944.17	Usage:	860
Average Bill:	$35.29	Three Month Average Usage:	20
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$454.44	Adjusted Bill Amount:	$489.73
Payment Plan: Yes ____ No ____	Payment Period: 3 Months ____ 6 Months ____	Payment Amt:	

Customer Service Manager

Acct# 003-09558-03

Trea Livingston

INVOICE

Phone: (501)-672-9223

INVOICE #001
DATE: 01/29/2024

TO:
Joseph Lewellen
6802 Larry Ln
Alexander AR, 72015

waterline underground feeding to the house

QUANTITY	DESCRIPTION	UNIT PRICE	TOTAL
Labor	3 Hours Labor	$90/Hr	$270
PVC 90	x2 PVC 90	$5	$10
PVC pipe	x1 PVC pipe	$10	$10
		SUBTOTAL	$290
		SALES TAX	
		SHIPPING & HANDLING	NA
		TOTAL DUE	$290

Make all checks payable to Trea Livingston.
If you have any questions concerning this invoice, contact: Trea Livingston at (501)-672-9223 or Tlivingston100@gmail.com.

THANK YOU FOR YOUR BUSINESS!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 3/2024
Customer Name: Brin Griggs
Service Address: 512 Merion Way
City: Bryant
Date Leak Detected:

Service Account No.: 001-04554-12
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 3.2024

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$1,141.84					Usage:	612				
Average Bill:	$63.08					Three Month Average Usage:	24				
Adjustment Approved:	Yes		No			Approved By:					
Amount of Adjustment to Sewer Bill:	$519.49					Adjusted Bill Amount:	$622.35				
Payment Plan	Yes		No		Payment Period	3 Months		6 Months		Payment Amt.	

_____
Customer Service Manager

001-04554.12

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2480208
Date Call: 03/07/2024 03:17 PM

Status Work Completed

Date Completed: 03/07/2024 04:12 PM
Brief Desc: Toilet will just run and run and ru

Job Site: 0178/0512-MW
512 Merion Way
Bryant,AR 72022

Caller Name: Brin Griggs
Caller Phone: (501) 672-0059x
Occupant: Welch (t0283829)

Home (501) 408-0770x

Priority: 3-General
Ok to enter? YES
Other 1 (501) 408-0770x
Category: Plumbing
SubCategory: Toilet
Animal in Apt? Yes

Problem Description: Toilet will just run and run and run after we flush for a long time then eventually will stop.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Cherry	Cherry	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Toilet will just run and run and run after we flush for a long time then eventually will stop.

Technician Notes: Replaced float and flapper

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3/2024
Customer Name: Steve Littleton
Service Address: 2620 Leslie Lane
City: Alexander
Date Leak Detected:

Service Account No.: 102-04343-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/2024

Description of Cause of Leak (faucet, toilet, underground, etc.):

Busted Water Line
Leaking faucets
Water Heater Leaking

Water Only

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Official Use Only

Amount of Bill:	$985.34	Usage:	1302
Average Bill:	$26.47	Three Month Average Usage:	28
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	<$436.35	Adjusted Bill Amount:	$548.99
Payment Plan	Yes ___ No ___	Payment Period	3 Months ___ 6 Months ___ Payment Amt: ___

Customer Service Manager

102.04343.00

To: City of Bryant Water Department March 5, 2024

From: Steve & Karen Littleton
2620 Leslie Lane
Alexander, AR 72002

Subject: Request for Water Usage Adjustment

To Whom it May Concern:

In January, we had a week of below freezing temperatures and after the temperature started warming up, we had 3 days of hard rain. Our back yard had standing water all over it. My wife and I detected (by hearing in our front bathroom) that it sounded like water running. I started looking for signs of leaking water throughout the house, my shop, and all around the outside of the house, shop, and pool house. I checked for two to 3 days, due to still hearing the sound we heard. When it finally quit raining the night of the 23rd, the next morning I went out to check outside again, since the rain had quit and the water standing in the yard had receded, I found where the main water supply had broken. This was a ¾" pvc pipe that supplied water to my pool house. It broke right before the valve, which was inside a valve box about 18" below the surface. It had not given us any problem for the past 8 years when it was installed. I immediately shut the main cutoff down and called a plumber (bill attached).

Karen and I would appreciate any relief you can provide us on the bill of $985.34

Thank you,

Steve Littleton

Steve Littleton
2620 Leslie Lane
Alexander, AR 72002
501.584.0127
501.831.0722

INVOICE NO. 734407

Invoice

SOLD TO	SHIPPED TO	VIA
Steve Littleton	Sean Thornton	
ADDRESS 2620 Leslie Ln	ADDRESS	
CITY, STATE, ZIP Alexander, Ar 72002	CITY, STATE, ZIP Benton, Ar	

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
				1-24-24

Repaired busted water line supplying the pool house in the backyard.

Source - broken Sharkbite fitting

Solution - solid brass PEX adapter.

Total - $275

adams D8740 01-11

To: City of Bryant Water Department

March 21, 2024

From: Steve & Karen Littleton
2620 Leslie Drive
Alexander, AR 72002

Subject: 2nd Request for Water Usage Adjustment

To Whom it May Concern:

On March 5, 2024, we submitted a request letter (letter attached) for a water bill adjustment due to a broken line. I was contacted by the Bryant Water Department that by their meter, we still had a small leak. With that information, I contacted my plumber to come back and recheck. He found a small dripping faucet and replaced the faucets. He also found a leak on the water heater, in which he replaced the water heater 3-19-24. After replacing the water heater, he then detected no other leaks. The plumber's invoices are attached for the work performed.

So now I am, again requesting for a relief on our bill of $985.34. If you have any questions or may have any comments, please feel free to contact us.

Thank you,

Steve Littleton
(501) 584-0127
steve.sglconsulting@gmail.com

SOLD TO: Steve Littleton

ADDRESS: 2620 Leslie Ln

CITY, STATE, ZIP: Alexander, Ar

SHIPPED TO: Thornton's Rooter Service

ADDRESS:

CITY, STATE, ZIP: Benton, Ar

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
				3-11-24

QUANTITY	CHARGE ON	DESCRIPTION	PRICE	UNIT	AMOUNT
		Replaced leaking faucets in the master bathroom that were dripping.			
		Total - $200			

SOLD TO: Steve Littleton

ADDRESS: 2620 Leslie Line

CITY, STATE, ZIP: Alexander, Ar

SHIP TO: TRS

ADDRESS:

CITY, STATE, ZIP: Benton, Ar

2/8/22

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
CK# 3114				5-19-24

QUANTITY	CHARGE ON	DESCRIPTION	PRICE	UNIT	AMOUNT
		Replaced leaking water heater in the garage and added new supply lines. No other leaks detected on the property.			
		Total - $1,300			

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3/2024
Customer Name: Amelia Self
Service Address: 505 Boswell Rd
City: Bryant
Date Leak Detected:

Service Account No.: 001-05054-06
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1-29-24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Broken Pipe under the house for ice maker line.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$574.95				Usage:	303			
Average Bill:	$97.94				Three Month Average Usage:	43			
Adjustment Approved:	Yes		No		Approved By:				
Amount of Adjustment to Sewer Bill:	$229.71				Adjusted Bill Amount:	$345.24			
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

Customer Service Manager

Amelia Self
501-539-6595
001-05054-06

17217

INVOICE

SOLD TO	SHIPPED TO	DATE
Cole Bryant	Advanced Plumbing Repairs	Apr 5 '22
ADDRESS: Rt 3 Box 3 Boswell Rd	ADDRESS: PO Box 87	
CITY, STATE, ZIP: Bryant AR	CITY, STATE, ZIP: Benton AR 72018	

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
				1-29-21

	Repair a broken pipe under the house for ice maker line - Capped it off					
	1hr @ 120	$120.00				
	Total	$120.00				

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3/2024
Customer Name: C. Rosebery DBA Autent!
Service Address: 3013 Corporate Center
City: Bryant
Date Leak Detected:
Service Account No.: 001-08720-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 3.2024

Description of Cause of Leak *(faucet, toilet, underground, etc.):*

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

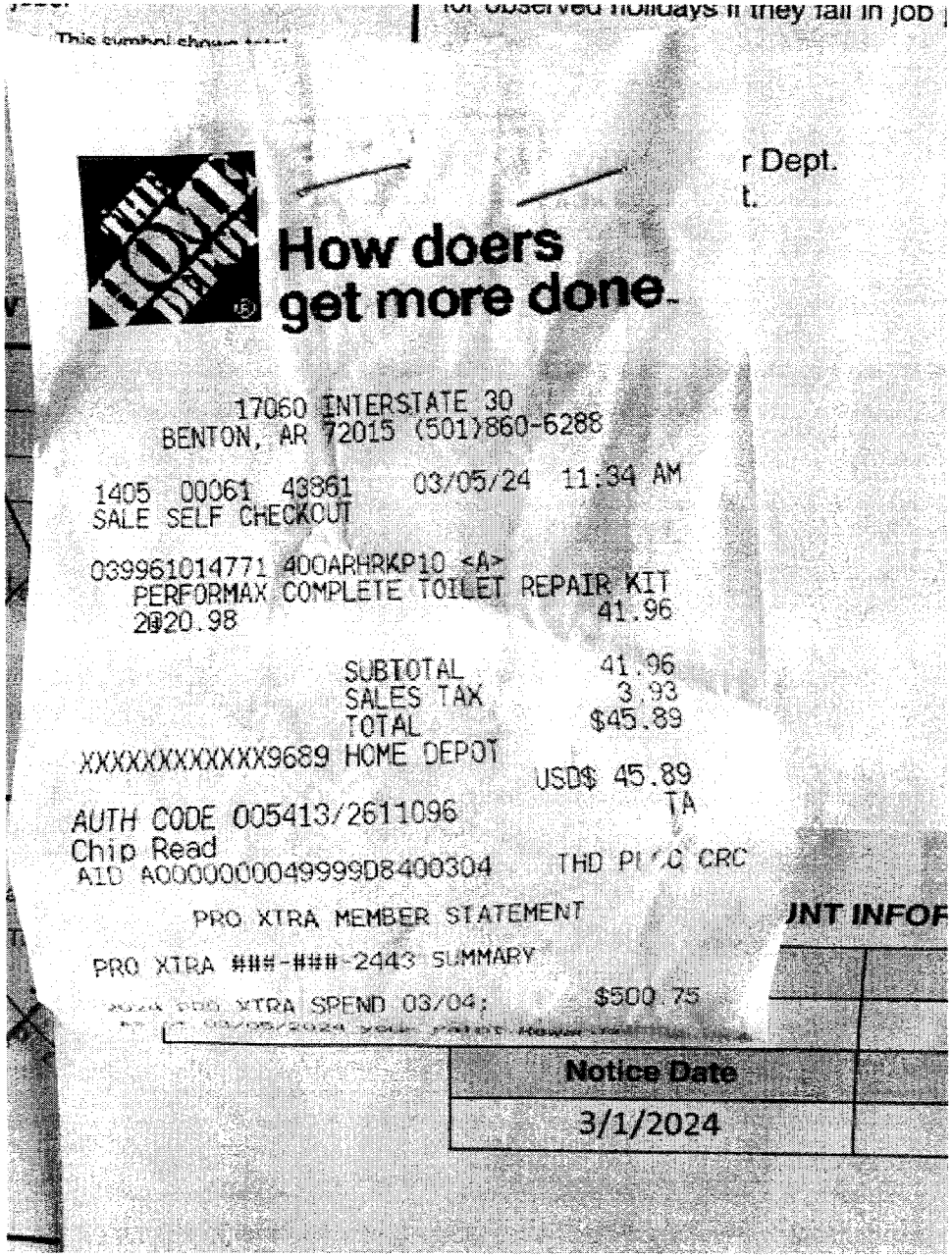
_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$1021.93					Usage:	545		
Average Bill:	$58.74					Three Month Average Usage:	220.		
Adjustment Approved:	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill:	$463.83					Adjusted Bill Amount:	$558.10		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____
Customer Service Manager



for observed holidays if they fall in JOD

This symbol shows

r Dept.
t.

How doers get more done.

17060 INTERSTATE 30
BENTON, AR 72015 (501)860-6288

1405 00061 43861 03/05/24 11:34 AM
SALE SELF CHECKOUT

039961014771 400ARHRKP10 <A>
PERFORMAX COMPLETE TOILET REPAIR KIT
2@20.98 41.96

SUBTOTAL 41.96
SALES TAX 3.93
TOTAL $45.89

XXXXXXXXXXXX9689 HOME DEPOT
USD$ 45.89
TA

AUTH CODE 005413/2611096
Chip Read
AID A0000000049999D8400304 THD PIN C CRC

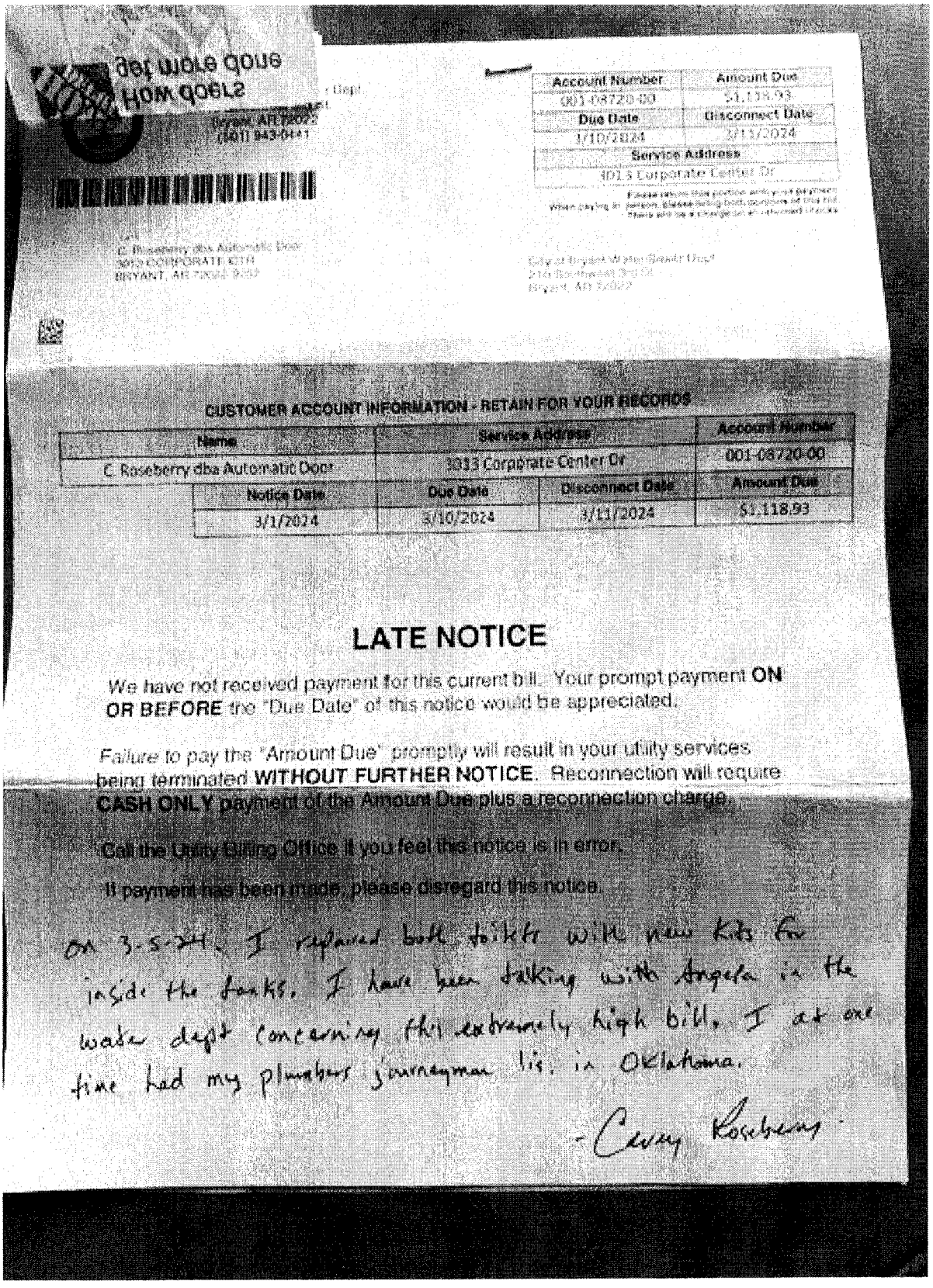
PRO XTRA MEMBER STATEMENT

PRO XTRA ###-###-2443 SUMMARY

PRO XTRA SPEND 03/04: $500.75

JNT INFOR

Notice Date
3/1/2024



Account Number	Amount Due
001-08720-00	$1,118.93
Due Date	**Disconnect Date**
3/10/2024	3/11/2024
Service Address	
3013 Corporate Center Dr	

C Raseberry dba Automatic Door
3013 CORPORATE CTR
BRYANT, AR 72022-9353

City of Bryant Water/Sewer Dept
210 Southwest 3rd St
Bryant, AR 72022

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name	Service Address		Account Number
C Raseberry dba Automatic Door	3013 Corporate Center Dr		001-08720-00
Notice Date	**Due Date**	**Disconnect Date**	**Amount Due**
3/1/2024	3/10/2024	3/11/2024	$1,118.93

LATE NOTICE

We have not received payment for this current bill. Your prompt payment **ON OR BEFORE** the "Due Date" of this notice would be appreciated.

Failure to pay the "Amount Due" promptly will result in your utility services being terminated **WITHOUT FURTHER NOTICE**. Reconnection will require **CASH ONLY** payment of the Amount Due plus a reconnection charge.

Call the Utility Billing Office if you feel this notice is in error.

If payment has been made, please disregard this notice.

On 3-5-24, I replaced both toilets with new kits for inside the tanks. I have been talking with Angela in the water dept concerning this extremely high bill. I at one time had my plumbers journeyman lic. in Oklahoma.

- Carey Raseberry

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3/2024
Customer Name: Janice Rogers
Service Address: 2103 Sable Oaks C.
City: Bryant
Date Leak Detected:

Service Account No.: 101-10167-01
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 3/2024

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

RPZ Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

irrigation Meter

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$643.65					Usage:	852		
Average Bill:	$17.45					Three Month Average Usage:	20.		
Adjustment Approved:	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill:	$284.96					Adjusted Bill Amount:	$358.69		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

Customer Service Manager

Janice M. Rogers 101.10167.01
501-416-0668

Davis SUPPLY

0014588762-001

DAVIS SUPPLY - LITTLE ROCK
6600 INTERSTATE 30
LITTLE ROCK, AR 72209
FAX: (501)-314-0433
Phone: (501)-314-0003

COD DELIVERY TICKET

Account: H006181 0001
Branch: DAVLROC
Phone: (501)-766-9301
Fax:

Ship To: JT LANDSCAPING
4803 GUM SPRINGS RD
LITTLE ROCK, AR 72209

PO: stock | Ref: | Job:

Order Date: 03/14/24	Sales L HARRIS	Type: COUNTER	Ship Via: WCNOW	Frt Term:
Order Time: 11:36:41	Agents	Created By: MM205910	Route: CUST PU	
Exp Delv Date: 03/14/24	M MONDAHL	Ordered By:		Auth Chg:

ITEM	DESCRIPTION	REM	SHPD	B/O	UOM	PRICE	UOM	AMOUNT
WLK975XL007	3/4" WILKINS 975 REDUCED PRESSURE ASSY 3/4" 1/EA Loc:PR02E04 Supp#: 34-975XL	1	1	0	EA	297.4684	EA	297.47

Subtotal		297.47
Sales Tax	8.625%	25.66
TOTAL		323.13
Payment Tendered 03/14/24 VISA		323.13
Balance Due		.00



RECEIPT No. 678207
DATE 3/14/24
FROM Janice Rogers $ 500.00
2103 Sable Oaks Cir. Five hundred 00/100 DOLLARS
FOR RENT
FOR Replace RPZ parts & labor
ACCT.
PAID 500.00 ✓ CASH CHECK MONEY ORDER CREDIT CARD
DUE
FROM TO
BY
A-2501 T-14820

COD Instructions	
Total:	.00
Collect:	.00

Date Delv:_____ Checked By:_____ Loaded By:_____ Truck No:_____ Weight: 13.00
Rec'd By:_____ Driver:_____ Load: 1.00
Printed: 03/14/24 11:37:59

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	3/20/24	**Service Account No.:**	001-06189-02
Customer Name:	Peggy Goss	**Home Phone:**	
Service Address:	2819 Arbor CR	**Work Phone:**	
City:	Bryant	**State, Zip:**	AR 72022
Date Leak Detected:		**Date Repaired:**	3/20/24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Service Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Office Use Only

Amount of Bill:	$340.11					Usage:	175		
Average Bill:	$108.95					Three Month Average Usage:	49		
Adjustment Approved:	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill:	$111.31					Adjusted Bill Amount:	$228.80		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

_____

Customer Service Manager

001-06189-02

ACCURATE PLUMBING LLC

Licensed Insured & Bonded

7502 Peach Blossom Ave
BENTON, AR. 72019
Complete Plumbing Repairs
MP5916

LITTLE ROCK 501-515-9700
BENTON 501-574-1300
accurate.plumbing@yahoo.com
24 HR EMERGENCY SERVICE

JOB INVOICE
004272

BILL TO: PEGGY GOSS
ADDRESS: 2819 ARBORS CIR
CITY: BRYANT, AR. 72022
JOB NAME AND LOCATION: EMERGENCY WATER LEAK
DESCRIPTION OF WORK: HAND DIGGING TO ACCESS/LOCATE WATER LEAK BY MAIN WATER METER BUT ON 1" WATER SERVICE LINE BLUE PEX SERVICE PIPE COMPRESSION FITTING BROCKEN FIXED

DATE ORDERED: 03-13-24 ☐ A.M. ☐ P.M.
DATE PROMISED:
PHONE:
MECHANIC: ERNIE
HELPER: BASTIAN
☒ DAY WORK
☐ CONTRACT
☒ EXTRA

QUANT.	DESCRIPTION OF MATERIAL USED	PRICE	AMOUNT
2	1" CRIMP PEX COUPLINGS		
63'	1" PEX BLUE SERVICE PIPE		
4	1" CRIMP PEX COPPER FING.		

COMPLETED

(3) THREE YEARS WARRANTY

RECEIVED PMT
PAID CHECK

HOURS	LABOR	AMOUNT
3.5	MECHANICS ERNIE @	
1.5	HELPERS BASTIAN @	
	@	
	EQUIPMENT	
	TOTAL LABOR	

TOTAL MATERIALS	
TOTAL LABOR	
TAX	
TOTAL	$425.00

I hereby acknowledge the satisfactory completion of the above described work.
SIGNATURE
DATE COMPLETED: 03/13/24

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 3/2024
Customer Name: Christopher Baltz
Service Address: 805 Shobe
City: Bryant
Date Leak Detected:

Service Account No.: 102-03920-02
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 3/2024

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak by Regulator Box.
Sharkbite Coupling Rotted Out.

Explanation of how leak was repaired: Attach plumbing invoice or receipts for repair parts

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$1813.33			Usage:	978
Average Bill:	$86.93			Three Month Average Usage:	37
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	$831.37			Adjusted Bill Amount:	$2644.70
Payment Plan	Yes		No	Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

ARROW PLUMBING

Tankless Water Heaters · Rooter & Drain Cleaning · Water & Sewer Lines · Toilet Repair
Sinks & Garbage Disposals · Leak Detection · Hydro Jetting · Repiping Services · Gas Line Repair
Video Sewer Inspections · House Plumbing Inspections · Trenchless Solutions

501-753-3838

ARROWPLUMBING.NET

4007 MacArthur Drive, North Little Rock, AR 72118

License #M13792

Service Exp Standard Invoice #: 84407

DATE: 05/19/24 JOB #: 85218?

CUSTOMER NAME: Allen CALLER NAME: Jenks JOB CONTACT NAME:

JOB ADDRESS: 801 Shobe CITY: Bryant STATE: AR ZIP:

BILLING PARTY/ADDRESS (If Different): PH#:

Arrow Total Care Club Member? ☐ Yes ☐ No Renewal Date: / /

ORIGINAL REASON FOR CALL: High water Bill

SUMMARY OF FINDINGS/RECOMMENDED WORK: Performed leak locate
Found leak by regulator box. Dug up to
find shutoff & coupling rotted out. Made
proper repair.
PM Tested Good!

CUSTOMER AWARENESS	REVIEWED
Safety and Efficiency Checklist	☐ Yes ☐ No
Total Care Club Membership Plan	☐ Yes ☐ No
Warranty/Safety Stickers & Valve Tags Installed	☐ Yes ☐ No
Homeowner's Value Packet	☐ Yes ☐ No
Yard Sign Contest	☐ Yes ☐ No
5 Star Customer Service Survey	☐ Yes ☐ No

WORK AUTHORIZATION: I, the undersigned, is the owner/authorized representative/tenant of the premises at which the above work is being done. I hereby authorize you to perform the above recommendation, and to use such labor and materials as you deem advisable. I understand that Arrow Plumbing will not provide an itemized breakdown of materials & labor beyond the price set forth below. Unless prior authorization for billing is made in advance, payment for all work done is due upon completion (COD). An office billing charge and/or finance charge of 1.75% per month (21% per annum) or a minimum of $30.00 per month will be added after 3 days past due. I agree to pay reasonable attorneys' fees, court costs and collection fees in the event of legal action. I have read this contract, including the terms and conditions on the reverse side hereof and agree to be bound by all the terms contained herein. All old parts will be removed from premises and discarded, unless otherwise specified herein.

I HEREBY AUTHORIZE YOU TO PROCEED WITH THE ABOVE WORK AT THE UPFRONT FEE OF: $ 561.00 Signature: x Allen Jenks Print Name: Allen Jenks

I HEREBY AUTHORIZE THE ADDITIONAL WORK/CHANGE ORDER TO INVOICE AT THE UPFRONT FEE OF: $ 1163.00 Signature: x Allen Jenks Print Name: Allen Jenks

Qty	Task #	Description (Ask me how you can receive FREE dispatch fees!)	Investment	Warranty
	Dispatch Fee		75.00	90
		Leak locate	494.00	day
		Hand dig / Repair	594.00	parts /
				labor

FINANCING TERMS: pd m/c

PAYMENT 1	GF ☐	Cash ☐	Check ☐	Check #
MC ☐	Visa ☐	AmEx ☐		Auth. #
PAYMENT 2	GF ☐	Cash ☐	Check ☐	Check #
MC ☐	Visa ☐	AmEx ☐		Auth. #

SUBTOTAL	
TAX	
TOTAL COST	1163.00
TOTAL MEMBERSHIP SAVINGS $	

ACCEPTANCE OF WORK PERFORMED: I acknowledge satisfactory completion of the above described work and that the premises have been left in satisfactory condition. I understand that if my check does not clear, I am liable for the check and any charges from the bank. I agree to pay 1.75% per month for past due amounts (minimum charge $30). In the event that collection efforts are initiated against me, I shall pay for all associated fees at the posted rates as well as all attorneys' fees and collection costs. I agree that the amount set forth in the space marked "TOTAL COST" is the total flat price I have agreed to pay.

SIGNATURE: x Allen Jenks

CUSTOMER SERVICE IS OUR #1 PRIORITY

We are committed to providing you with the highest level of customer service. If you are not completely satisfied for any reason or you need us to do anything better at any point in the process, please let me or my manager know as soon as you can. Your feedback is very important to us.

THANK YOU FOR CHOOSING US FOR YOUR SERVICE NEEDS!

I decline to have recommended repairs:

SIGNATURE _____

Christopher Baltz 501-574-8996 102-03920.02

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 3/2024
Customer Name: Michael Ikiliagwu
Service Address: 906 Merion Way
City: Bryant
Date Leak Detected:

Service Account No.: 001-04538-06
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 3/2024

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

Administrative Use Only

Amount of Bill:	$870.32	Usage:	464
Average Bill:	$55.74	Three Month Average Usage:	20
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$392.27	Adjusted Bill Amount:	$478.05
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

_____
Customer Service Manager

HS 10:46 am

Fax: 501-943-3410

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2488626
Date Call: 03/19/2024 04:38 PM

Status Work Completed

Date Completed: 03/19/2024 04:58 PM
Brief Desc: Water bill $870. Suspected water le

Job Site: 0178/0906-MW
906 Merion Way
Bryant,AR 72022

Caller Name: Michael Ikiliagwu

Caller Phone: (501) 213-7729x
Occupant: Ikiliagwu (t0055100)

Home (501) 213-7729x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

SubCategory: Other

Problem Description: Water bill $870. Suspected water leak. 001-04538-06

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Huffman	Huffman	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Water bill $870. Suspected water leak.

Technician Notes: Faulty fill valve, replaced it and the flapper, working properly now