CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: February 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Latonya Bowman	Customer Address	9511 HWY 5 N. #317
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-18-24
Amount of Bill:	$752.90	Usage:	400
Average Bill:	$79.90	Three Month Average Usage:	33
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$324.23	Adjusted Bill Amount:	$428.67
Customer Name	Terry Harper	Customer Address	3208 S. Shobe
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$688.18	Usage:	364
Average Bill:	$157	Three Month Average Usage:	74
Adjustment Approved:	Yes / No	Approved By:	1/24
Amount of Adjustment to Sewer Bill:	$256.21	Adjusted Bill Amount:	$505.31
Customer Name	David Ouellette III	Customer Address	5921 HWY 5 N.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$1,531.96	Usage:	823
Average Bill:	$285	Three Month Average Usage:	157
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$588.40	Adjusted Bill Amount:	$943.56
Customer Name	Kaylee Pizzolato	Customer Address	3704 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/23
Amount of Bill:	$1,143.69	Usage:	613
Average Bill:	$97	Three Month Average Usage:	52
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$495.64	Adjusted Bill Amount:	$648.05
Customer Name	Erin Pluckett	Customer Address	1015 Hunter Lee
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$707.04	Usage:	375
Average Bill:	$110.78	Three Month Average Usage:	50
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$287.13	Adjusted Bill Amount:	$419.91

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: February 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Mike Bryant	Customer Address	2202 Ridgecrest
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$497.87	Usage:	281
Average Bill:	$87.00	Three Month Average Usage:	34
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$213.89	Adjusted Bill Amount:	$283.98
Customer Name	Nicholas Coleman	Customer Address	2204 Oak Hill Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$354.79	Usage:	183
Average Bill:	$79.00	Three Month Average Usage:	33
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$132.57	Adjusted Bill Amount:	$222.27
Customer Name	Shawon Bramson	Customer Address	2205 Chelsea Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$1,097.87	Usage:	588
Average Bill:	$138.30	Three Month Average Usage:	65
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$462.06	Adjusted Bill Amount:	$635.76
Customer Name	Adrian Henley	Customer Address	1 Crain Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$387.22	Usage:	205
Average Bill:	$88.76	Three Month Average Usage:	38
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$144.61	Adjusted Bill Amount:	$242.61
Customer Name	Fred Elder	Customer Address	2501 Raymar Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2/16/24
Amount of Bill:	$680.52	Usage:	897
Average Bill:	$19.64	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$300.37	Adjusted Bill Amount:	$380.15

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: February 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Johnny Christy	Customer Address	407 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2/24
Amount of Bill:	$508.89	Usage:	267
Average Bill:	$101.61	Three Month Average Usage:	45
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$196.13	Adjusted Bill Amount:	$312.76
Customer Name	Donna Vaught	Customer Address	3611 Logan Ridge
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$549.06	Usage:	295
Average Bill:	$59.40	Three Month Average Usage:	22
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$241.19	Adjusted Bill Amount:	307.87
Customer Name	Lisa Moyer	Customer Address	2711 Timbercreek
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$367.63	Usage:	196
Average Bill:	$44.74	Three Month Average Usage:	25
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$151.07	Adjusted Bill Amount:	$216.56
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 2/24
Customer Name: LaTonya Bowman
Service Address: 9511 Hwy 5 N Lot 39
City: Alexander
Date Leak Detected:

Service Account No.: 101-00213-00
Home Phone:
Work Phone:
State, Zip: AR 72002
Date Repaired: 1-18-24

Description of Cause of Leak (faucet, toilet, underground, etc.):

2 Leaks underneath Home

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$752.90	Usage:	400
Average Bill:	$79.90	Three Month Average Usage:	33.
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$324.23	Adjusted Bill Amount:	$428.67

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

101-00213-00

Bill To:
Latonya Bowman
9511 Highway 5 N
Lot 37
Alexander, Arkansas 72002

Job Site:
Latonya Bowman
9511 Highway 5 N
Lot 37
Alexander, AR 72002
latonyabowman50@icloud.com
(501) 348-0866

Invoice Details

Repair Code	Labor Description
309-Z-R	Pipe Work(Outside of Wall) Other
	Guarantee - 6 Months
	Repair 2 water service line leaks underneath home. Tested. No leaks at this time. Warranty is for what I installed.

I, Latonya Bowman, am aware of and authorize the changes made to the estimate.

Total	**$852.92**
Tax	**$0.00**
Total Invoice	**$852.92**

Payment Type	Payment Amount
Cash	$160.00
Check	$692.92
Amount Due	**$0.00**

COMPLETION: I acknowledge completion of the described work which has been done to my complete satisfaction.

Ok

Customer Name: Latonya Bowman Customer Signature:

Signature GeoTimestamp: 2024-1-18 13:26:34.645582569883905,-92.45174891138613

Roto-Rooter Services Company Terms and Conditions

The following terms apply to all work performed by Roto-Rooter or its affiliates ("us") for the customer indicated on our invoice ("you").

1. Your Responsibilities. You agree to (a) remove any hazards, obstructions or dangerous conditions around the job site, not caused by our work, (b) limit access to the job site so that people not working on our job are not exposed to dangerous conditions relating to our job, (c) place appropriate warnings to warn of dangerous conditions when we are not on the job site, and (d) provide us with adequate access.

2. Exceptions to Our Responsibilities. We are not responsible for (a) personal injury, property damage or other damage or loss to you or others arising out of our work, except to the extent caused by our negligence or failure to perform the work in accordance with the

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2/24
Customer Name: Terry Harper
Service Address: 3208 S. Shobe
City: Bryant
Date Leak Detected:

Service Account No.: 101-067773-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1-24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$761.52	Usage:	364
Average Bill:	$157	Three Month Average Usage:	74
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$256.21	Adjusted Bill Amount:	$505.31
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

Angela Shepard <ashepard@cityofbryant.com>

(no subject)

1 message

Terry Harper <tharper@bryantschools.org> Mon, Feb 5, 2024 at 1:09 PM
To: Angela Shepard <ashepard@cityofbryant.com>

The leak at my property was fixed on 1/22/24 it was a faulty flap on toilet that was stuck open because of the chain obstructing the flap from closing

--
Terry Harper
Maintenance Director
501-847-5640

Acct# 101-06773-00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1.24
Customer Name: David Ouellette Dds
Service Address: 5921 Hwy 5 N.
City: Bryant
Date Leak Detected:

Service Account No.: 101-03227-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1.24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Water Line leaking on the underside of residence. that had burst.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$1,531.96	Usage:	823
Average Bill:	$285	Three Month Average Usage:	157
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$588.40	Adjusted Bill Amount:	$943.56
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

Customer Service Manager

SMITH FAMILY
PLUMBING

1/29/2024

Acct # 101-03227-00

To whom it may concern,

Smith Family Plumbing received a call that the property on 5921 AR-5 Bryant, AR 72022. had a higher-than-average water bill. After further investigation there was a water line leaking on the underside of the residence that had burst and continued to run constantly until fixed. As requested by the property owner, we repaired the water leak. This letter is to inform the water department that the running water issues at hand have been repaired and no longer leaking water. This notice is to request assistance with a higher-than-average water bill due to unforeseen circumstances.

If there are any questions or concerns, please feel free to call. (501) 515-1876

Thank You,

Smith Family Plumbing LLC.

Jimi Smith / MP#6739

14617 Sweet Gum Dr.

Alexander AR, 72002

Phone: (501) 515-1876

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1/24
Customer Name: Kaylee Pizzolato
Service Address: 3704 Whirlwind
City: Bryant
Date Leak Detected:

Service Account No.: 001-01423-11
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 12/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$1,143.69	Usage:	613
Average Bill:	$97	Three Month Average Usage:	52
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	-$495.64	Adjusted Bill Amount:	$648.05
Payment Plan	Yes ☐ No ☐	Payment Period	3 Months ☐ 6 Months ☐
Payment Amt:			

_____
Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2344587
Date Call: 11/30/2023 12:52 PM

Status Work Completed

Date Completed: 12/04/2023 12:00 PM
Brief Desc: the toilet keeps running and we hav

Job Site: 0114/3704
3704 Whirlwind Street
Bryant,AR 72022

Caller Name: Cameron Erwin
Caller Phone: (501) 802-7377x
Occupant: Erwin (t0222346)

Home (501) 802-7377x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Toilet
Animal in Apt? No

Problem Description: the toilet keeps running and we have to keep filling the toilet w water

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.0000			.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description the toilet keeps running and we have to keep filling the toilet w water

Technician Notes: replaced red seal

Kaylee Pizzolato 501-722-5709

001-01423-11

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1/24
Customer Name: Erin Pluckett
Service Address: 1015 Hunter Lee
City: Bryant
Date Leak Detected:

Service Account No.: 102-09905-01
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/24

Description of Cause of Leak (*faucet, toilet, underground, etc.*):

Leak on Main Service Line

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$707.04	Usage:	375
Average Bill:	$95	Three Month Average Usage:	50
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$287.13	Adjusted Bill Amount:	$419.91
Payment Plan	Yes ___ No ___	Payment Period	3 Months ___ 6 Months ___
Payment Amt.			

_____
Customer Service Manager

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Proof of repairs

1 message

ESP <erinsplunkett@gmail.com> Tue, Jan 30, 2024 at 8:46 AM
To: waterbilling@cityofbryant.com

ACT# 102-09905-01
1015 Hunter Lee
Bryant

Please let me know if there is anything else needed. The plumber mentioned that the failure was at the compression fitting and that if we have a problem with it in the future that we would need to get those parts from y'all to replace. Hopefully this was a permanent fix and there will be no further problems.

Thanks so much for your help,
Erin Plunkett
3184508015

Sword in the throne llc.
Jason Scott mp#6869.
Phone (501)209-5865
7525 Springdale rd.
Alexander AR. 72002

Invoice

Erin Plunkett
1015 Hunter lee dr.
Bryant AR. 72002

Leak on the main water service was dug up and repaired next to the meter. The leak was an almost disconnected fitting at the bottom of the meter loop. The compression fitting failed. A small section of line was cut out and replaced to repair the leak. After repairs the system was tested to reveal no more leaks at this time. The meter also stopped showing movement.

Total due 300

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1/24
Customer Name: Mike Bryant
Service Address: 2202 Ridgecrest
City: Bryant
Date Leak Detected:

Service Account No.: 101-03819-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Regulator Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Office Use Only

Amount of Bill:	$497.87							Usage:	281		
Average Bill:	$78.00							Three Month Average Usage:	34		
Adjustment Approved:	Yes		No					Approved By:			
Amount of Adjustment to Sewer Bill:	$213.89							Adjusted Bill Amount:	$283.98		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.		

Customer Service Manager

Phone: (501)-773-2473
JBATTLES@GO-PRECISE.COM
WWW.PRECISEARKANSAS.COM

PRECISE
HEATING COOLING PLUMBING ELECTRICAL

Maumelle
11117 RICHARDSON DR
NORTH LITTLE ROCK, AR 72113

Bill to
MICHAEL BRYANT
2202 RIDGECREST DRIVE
BRYANT, AR 72022

501-249-3739

101-03819-00

Ship to
MICHAEL BRYANT
2202 RIDGECREST DRIVE
BRYANT, AR 72022

Work Order #: 18108 Transaction Date: 1/10/2024

Work Summary
Replaced 3/4 gate valve and 3/4 pressure regulator and fixed leak on pvc male adapter that had snapped at the threads. Turned water back on to test for leaks and no leaks were found after the repairs were made.

Invoice #: i12959

Item	Description	Quantity	Price	Amount
1. PLBG SVC. CHRG.	PLUMBING SERVICE CHARGE	1	$79.00	$79.00
3. PLBG HRLY RATE	PLUMBING HOURLY LABOR	2	$99.00	$198.00
Regulator-Water Pressure 3/4"-	Regulator-Water Pressure 3/4"	1	$194.75	$194.75
3/4" PEX CRIMP F/A	3/4" PEX CRIMP F/A	1	$6.01	$6.01
3/4" PEX CRIMP M/A	3/4" PEX CRIMP M/A	1	$5.60	$5.60
PEX crimp SS rings	SS PEX crimp rings	4	$1.45	$5.80
3/4" PEX CRIMP BALL VALVE	3/4" PEX CRIMP BALL VALVE	1	$21.69	$21.69
MISC PLUMBING SUPPLIES	3/4 pvc 90	1	$2.00	$2.00
MISC PLUMBING SUPPLIES	3/4 pvc 45	1	$2.30	$2.30
MISC PLUMBING SUPPLIES	3/4 pvc female adapter	1	$2.30	$2.30
PLUMBING HELPER HOURLY	PLUMBING HELPER HOURLY	1	$60.00	$60.00

You could have saved $31.03

PAID

Subtotal:	$577.45
Tax:	$57.02
Total:	$634.47

Phone: (501)-773-2473
JBATTLES@GO-PRECISE.COM
WWW.PRECISEARKANSAS.COM

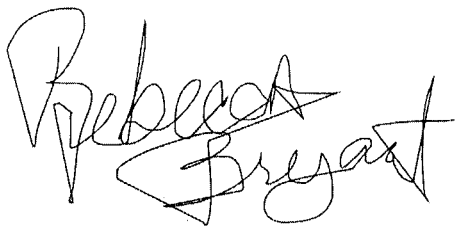
PRECISE
HEATING COOLING PLUMBING ELECTRICAL

Maumelle
11117 RICHARDSON DR
NORTH LITTLE ROCK, AR 72113

Payments:	$634.47
Balance Due:	$0.00

Acceptance

I accept the services performed are to my satisfaction.



MICHAEL BRYANT

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1/24
Customer Name: Nicholas Coleman
Service Address: 2204 Oak Hill Rd
City: Bryant
Date Leak Detected:

Service Account No.: 001-07620-07
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$354.79	Usage:	183
Average Bill:	$79.60	Three Month Average Usage:	33
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$132.52	Adjusted Bill Amount:	$222.27
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

Next Month

Page : 1

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2416158
Date Call: 01/25/2024 11:35 AM

Acct# 001-07620-07

Status Work Completed

Date Completed: 01/25/2024 02:05 PM
Brief Desc: Bryant Water Company called and inf

Job Site: 0178/2204-O
2204 Oak Hill Rd
Bryant,AR 72022

Caller Name: Nicholas Coleman

Caller Phone: (256) 335-1586x
Occupant: Coleman (t0283153)

Home (256) 335-1586x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? Yes

SubCategory: Other

Problem Description: Bryant Water Company called and informed me that my bill was 600 dollars. They told me that they are seeing two leaks. I think one is coming from the toilet, but I'm not sure where the other one is coming from.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Huffman	Huffman	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Bryant Water Company called and informed me that my bill was 600 dollars. They told me that they are seeing two leaks. I think one is coming from the toilet, but I'm not sure where the other one is coming from.

Technician Notes: Toilet was running, replaced fill valve and flapper, bathroom sink cartridge was worn out, replaced that, everything is working properly now

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2/24
Customer Name: Shawan Brannon
Service Address: 2205 Chelsea Dr
City: Bryant
Date Leak Detected:

Service Account No.: 101-02212-03
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1.1.24

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Busted Pipe

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

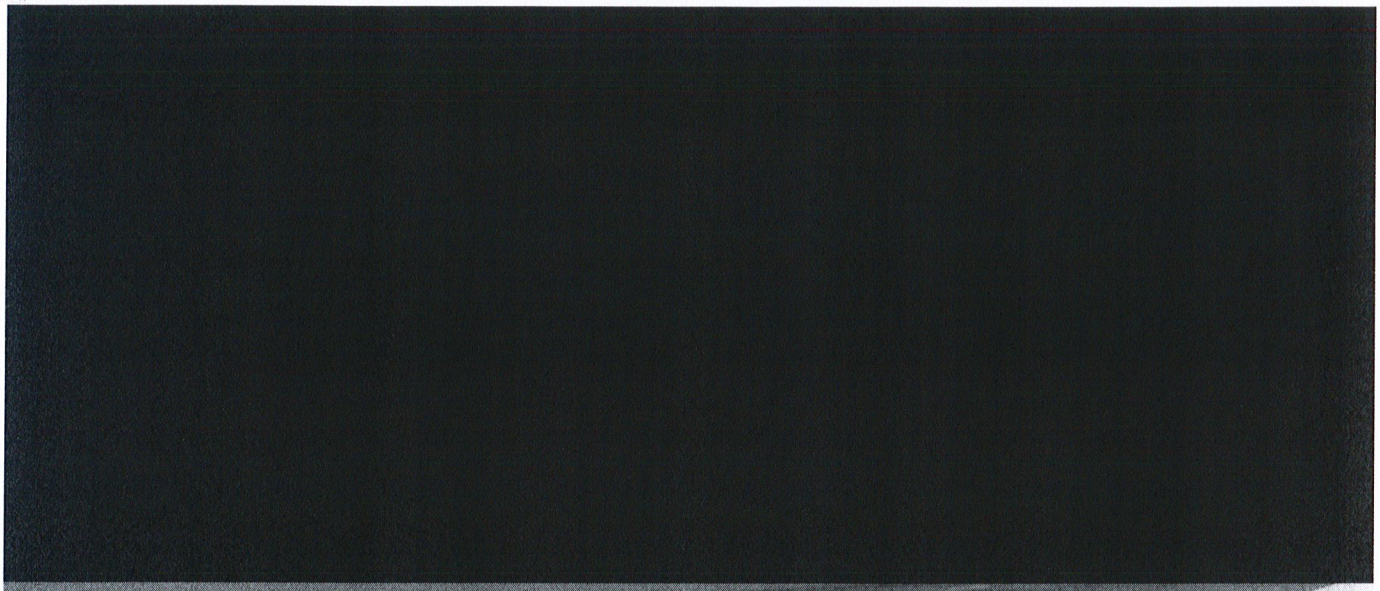
- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Office Use Only

Amount of Bill:	$1,097.82	Usage:	588
Average Bill:	$138.30	Three Month Average Usage:	65
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$462.06	Adjusted Bill Amount:	$635.76

Payment Plan: Yes ___ No ___ Payment Period: 3 Months ___ 6 Months ___ Payment Amt: ___

_____
Customer Service Manager



852903

R & S Properties

CUSTOMER'S ORDER NO.	DEPARTMENT	DATE 1-31-24

NAME Shawan Brannon Acct# 101-02212-03

ADDRESS 2205 Chelsea 641-6552

CITY, STATE, ZIP Bryant, AR

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT

	QUANTITY	DESCRIPTION	PRICE	AMOUNT
1	1	1/2" Tee sharkbite		13 57
2	10Ft	Blue PEX A		4 73
3	1	1/2" Coupling		17 78
4	1	Res sheeting (insulation)		19 55
5				
6				55 63
7		Replace busted pipe		
8		3 areas - labor		300 00
9				
10				
11				355 63
12		2-24		

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2/24
Customer Name: Adrian Henley
Service Address: 1 Crain Dr.
City: Bryant
Date Leak Detected:

Service Account No.: 101-00195-01
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Office Use Only

Amount of Bill:	$387.22					Usage:	205		
Average Bill:	$88.76					Three Month Average Usage:	38		
Adjustment Approved:	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill:	$144.61					Adjusted Bill Amount:	$242.61		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

Samantha Hawkins <shawkins@cityofbryant.com>

101-06195-01

[waterbilling] Leaky fill valve replaced. Need credit on sewer

258-3941

2 messages

Adrian <adrian2377@comcast.net> Wed, Feb 14, 2024 at 8:14 AM
To: waterbilling@cityofbryant.com

Good afternoon,

My name is Adrian Henley and I reside at 1 Crain Drive. During the month of January I received my bill for December that was unusually high. I found that the fill valve in one of my toilets was bad and replaced this. I do not have a receipt for services as I do maintenance for a living and was able to replace myself. I am requesting a credit for repair the water issue at this time.

Thank you,
Sent from my iPhone

Samantha Hawkins <shawkins@cityofbryant.com> Wed, Feb 14, 2024 at 8:18 AM
To: Adrian <adrian2377@comcast.net>
Cc: waterbilling@cityofbryant.com

Thank you for your email. Once the adjustment is made someone from our office will call you.

Samantha Hawkins
Water Department, Billing Office Assistant
City of Bryant
501-943-0441
shawkins@cityofbryant.com
www.cityofbryant.com
210 SW 3rd St, Bryant, AR 72022

[Quoted text hidden]

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2/2/24
Customer Name: Fred Elder
Service Address: 2501 Raymar Rd
City: Bryant
Date Leak Detected:

Service Account No.: 101-09882-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 2/16/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Water Lines Leaking

Water Only

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	*680.52	Usage:	897
Average Bill:	*19.64	Three Month Average Usage:	<20
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	*300.39	Adjusted Bill Amount:	*380.15

Payment Plan: Yes ___ No ___ Payment Period: 3 Months ___ 6 Months ___ Payment Amt: ___

_____
Customer Service Manager

101-09882-00
501-944-9249



All Drains 70 Plumbing LLC
3207 Meadowlake Dr
BRYANT, AR 72022 United States
alldrains70@gmail.com | +150190999172

Invoice #000023

Issue date
Feb 16, 2024

Water Leak

Replaced 1/2 water lines serving the toilet and lavatory sink. New supply lines and shut offs installed. Approximately 6ft of water pipes replaced.

Customer
Mark Elder
501-213-6337
2501 Raymar Rd
Bryant, Arkansas 72022

Invoice Details
PDF created February 17, 2024
$400.00
Service date February 16, 2024

Payment
Due February 16, 2024
$400.00

Items	Quantity	Price	Amount
Custom Amount	1	$400.00	$400.00
Subtotal			$400.00

Total Paid $400.00

Payments
Feb 17, 2024 (Visa 5391) $400.00

View online

To view your invoice go to https://squareup.com/u/drX4fJOO
Or open the camera on your mobile device and place the QR code in the camera's view.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request:	2/24	Service Account No.:	001-00918-09
Customer Name:	Johnny Christy	Home Phone:	
Service Address:	407 Whirlwind	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$508.89				Usage:	267			
Average Bill:	$101.61				Three Month Average Usage:	45			
Adjustment Approved:	Yes		No		Approved By:				
Amount of Adjustment to Sewer Bill:	$196.13				Adjusted Bill Amount:	$312.76			
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2445700
Date Call: 02/12/2024 11:51 AM

001-00918-09

Status Work Completed

Date Completed: 02/13/2024 09:09 AM
Brief Desc: Just recieved my water bill in the

Job Site: 0114/0407
407 Whirlwind Street
Bryant,AR 72022

Caller Name: Johnny Christy

Caller Phone: (619) 806-8294x
Occupant: Christy (t0280065)

Home (619) 806-8294x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? Yes

SubCategory: Other

Problem Description: Just recieved my water bill in the amount of 556.46 for the month of January My normal bill is around 110.00. We either have a leak in the system or they read the meter wrong what shall we do ?

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Just recieved my water bill in the amount of 556.46 for the month of January My normal bill is around 110.00. We either have a leak in the system or they read the meter wrong what shall we do ?

Technician Notes: replaced red seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1.24
Customer Name: Donna Vaught
Service Address: 3611 Logan Ridge
City: Bryant
Date Leak Detected:

Service Account No.: 101-09227-02
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1.24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

For Utilities Only

Amount of Bill:	$549.06			Usage:	295		
Average Bill:	$59.40			Three Month Average Usage:	22		
Adjustment Approved:	Yes		No	Approved By:			
Amount of Adjustment to Sewer Bill:	$241.19			Adjusted Bill Amount:	$307.87		
Payment Plan	Yes		No	Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

101-09227-02

Lesa Warner <lwarner@cityofbryant.com>

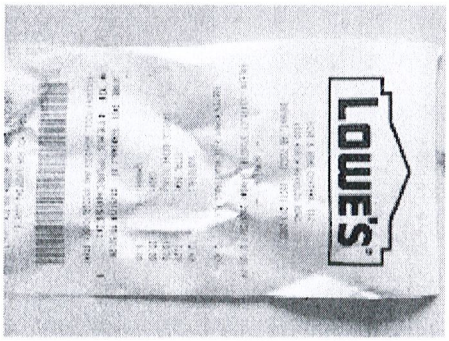
[waterbilling] Repair receipt/adjustment

1 message

Donna Vaught <donnapvaught@hotmail.com> Thu, Feb 1, 2024 at 9:31 AM
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>
Cc: "donnavaught@hotmail.com" <donnavaught@hotmail.com>

I have attached the repair receipt for the new flapper on toilet that caused the extreme usage for December bill on account number 101-09227-02. Address 3611 Logan Ridge Drive.
I have spoken with manager via phone, regarding this matter. Thank you for any adjustment and consideration on bill.
Sincerely
Donna Vaught

Get Outlook for iOS



IMG_5765.jpeg
2666K

Acct# 101-09227-02

LOWE'S®

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471UIC 3738674 TRANS#: 202413917 01-31-24

166789 KORKY 3-IN ADJUSTABLE FLA	12.47
SUBTOTAL:	12.47
TOTAL TAX:	1.23
INVOICE 82299 TOTAL:	13.70
CASH:	20.00
CHANGE:	6.30

STORE: 2471 TERMINAL: 16 01/31/24 10:57:28
OF ITEMS PURCHASED: 1
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 2/24
Customer Name: Lisa Meyer
Service Address: 2911 Timbercreek
City: Bryant
Date Leak Detected:

Service Account No.: 102-03890.00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak in Copper Line in Ceiling & Leaks in faucets

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$369.63					Usage:	196				
Average Bill:	$44.74					Three Month Average Usage:	25				
Adjustment Approved:	Yes		No			Approved By:					
Amount of Adjustment to Sewer Bill:	$151.07					Adjusted Bill Amount:	$216.56				
Payment Plan	Yes		No		Payment Period	3 Months		6 Months		Payment Amt:	

Customer Service Manager

Mid-Town Mechanical Services
PO Box 2162
Benton, AR 72018
(501) 765-5380
payables.midtown@gmail.com

Sales Receipt
13814

BILL TO	SHIP TO	DATE	PLEASE PAY
Lisa Meyer 2711 Timber Creek Drive Bryant, AR	Lisa Meyer 2711 Timber Creek Drive Bryant, AR	01/31/2024	**$0.00**

DATE	ACTIVITY	AMOUNT
	Custom Amount fixed leaks and insulated copper lines	330.33

TOTAL	330.33
AMOUNT RECEIVED	330.33
TOTAL DUE	$0.00

THANK YOU.

You can pay by mailing a check to the address listed above.
(Please include invoice number with your payment.)

Thank you for your business!