CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: January 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Bradley Parker	Customer Address	1711 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$342.25	Usage:	180
Average Bill:	$54.53	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$138.56	Adjusted Bill Amount:	$203.69
Customer Name	Rolando Porio	Customer Address	725 Pattywood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/23
Amount of Bill:	$505.10	Usage:	275
Average Bill:	$43.53	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$220.82	Adjusted Bill Amount:	$284.28
Customer Name	Stinger Mgmt LLC	Customer Address	201 Roya Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$405.34	Usage:	219
Average Bill:	$53.47	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$172.32	Adjusted Bill Amount:	$233.02
Customer Name	Josh Danes	Customer Address	604 Bristol
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/23
Amount of Bill:	$420.87	Usage:	224
Average Bill:	$57.10	Three Month Average Usage:	27
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$170.59	Adjusted Bill Amount:	$250.28
Customer Name	Donna Harris	Customer Address	2427 Hurricane Gardens
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/23
Amount of Bill:	$296.77	Usage:	264
Average Bill:	$71.84	Three Month Average Usage:	52
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$112.47	Adjusted Bill Amount:	$184.30

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: January 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Timothy Hose	Customer Address	63 Crain Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/23
Amount of Bill:	$381.61	Usage:	208
Average Bill:	$80	Three Month Average Usage:	46
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$140.29	Adjusted Bill Amount:	$241.32
Customer Name	Sonya Goodwin	Customer Address	3014 Springhill Rd.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/23
Amount of Bill:	$463.54	Usage:	1029
Average Bill:	$32.91	Three Month Average Usage:	38
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$332.48	Adjusted Bill Amount:	$431.06
Customer Name	Chuck Denton	Customer Address	1014 Mills Park Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/23
Amount of Bill:	$1,867.18	Usage:	1028
Average Bill:	$113.00	Three Month Average Usage:	62
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$836.55	Adjusted Bill Amount:	$1,030.63
Customer Name	Gabriel Tyhurst	Customer Address	2009 Birdie Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$304.49	Usage:	159
Average Bill:	$54.53	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$120.36	Adjusted Bill Amount:	$184.13
Customer Name	Debra Bailey	Customer Address	1109 Medinah Blvd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$327.86	Usage:	172
Average Bill:	$54.53	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$131.62	Adjusted Bill Amount:	$196.24

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: January 2024

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Shanyce Triplett	Customer Address	29 Arcadia Cir
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/24
Amount of Bill:	$592.21	Usage:	319
Average Bill:	$149.00	Three Month Average Usage:	81
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$206.09	Adjusted Bill Amount:	$386.12
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1-24
Customer Name: Bradley Parker
Service Address: 1711 Whirlwind
City: Bryant
Date Leak Detected:

Service Account No.: 001-01140-10
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1-12-24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Replaced Red Seal

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$342.25							Usage:	180		
Average Bill:	$54.53							Three Month Average Usage:	<20		
Adjustment Approved:	Yes		No					Approved By:			
Amount of Adjustment to Sewer Bill:	$138.56							Adjusted Bill Amount:	$203.69		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:		

_____
Customer Service Manager

Acct# 001-01140-10

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2405624
Date Call: 01/11/2024 09:08 PM

Status Work Completed

Date Completed: 01/12/2024 01:13 PM
Brief Desc: Need to replace toilet flapper. Lea

Job Site: 0114/1711
1711 Whirlwind Street
Bryant,AR 72022

Caller Name: Bradley Parker

Caller Phone: (501) 249-9609x
Occupant: Parker (t0248045)

Home (501) 249-9609x

Priority: 3-General
Ok to enter? YES
Category: Other
Animal in Apt? No

Other 1 (573) 220-8330x
SubCategory: Other

Problem Description: Need to replace toilet flapper. Leak in toilet according to the water company

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.0000			.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Need to replace toilet flapper. Leak in toilet according to the water company

Technician Notes: replace red seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1.24
Customer Name: Rolando Porio
Service Address: 725 Pattywood
City: Bryant
Date Leak Detected:

Service Account No.: 001-01586-04
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 12/14/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak on the exterior water Service Line

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Leak has been repaired

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$505.10	Usage:	275
Average Bill:	$43.53	Three Month Average Usage:	220.
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$220.82	Adjusted Bill Amount:	$284.28
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months	Payment Amt:	

_____
Customer Service Manager

1-12-24

Arkansas Underground Leak Detection
501-850-6674
arkansasleaks@gmail.com
License #MP6868

ARKANSAS UNDERGROUND LEAK DETECTION

001-01586-04
936-718-5008

Utility Verification Letter

Homeowner Information

Name Beverly Pario Date 12-14-23

Address 725 Pathywood Dr

Bryant AR 72022
City State ZIP Code

Phone 936-718-5008 Email N/A

Statement of Repair

Our technicians arrived onsite, performed a complete electronic leak detection, and found a leak on the exterior water service line. This leak has been repaired and all excess water usage has been eliminated.

Family or friend have a Leak?
Have them call AULD!
($50 savings on leak detection)



CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1/24
Customer Name: Stinger Mgmt. LLC
Service Address: 201 Roya Ln.
City: Bryant
Date Leak Detected:

Service Account No.: 102-01317-00
Home Phone:
Work Phone:
State, Zip: AR, 72022
Date Repaired: 1/15/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak in Service Line

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Repaired Service Line

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$405.34	Usage:	219
Average Bill:	$53.47	Three Month Average Usage:	<20
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$172.32	Adjusted Bill Amount:	$233.02
Payment Plan	Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:

Customer Service Manager

Mid-Town Mechanical Services
PO Box 2162, Benton, AR 72018
Office: (501) 765-5380

01/10/2024

102-01317-00

To whom it may concern,

Mid-Town plumbing was out at 201 Roya Lane in Bryant, AR on 01/05/2024 to locate and fix the leak on the service line. If you have any questions please call our office.

Thanks,
Trulie Billingsley
Mid-Town Mechanical

Trulie Billingsley

Gmail Roya Lloyd 8702456874 Roya Lloyd <roya728@gmail.com

Invoice 13508 from Mid-Town Mechanical Services

1 message

Mid-Town Mechanical Services <quickbooks@notification.intuit.com> Mon, Jan 8, 2024 at 2:48 PM
Reply-To: payables.midtown@gmail.com
To: roya728@gmail.com

102-01317-00

INVOICE 13508 DETAILS

Mid-Town Mechanical Services

DUE 02/07/2024

$789.68

Powered by QuickBooks

Here's your invoice! We appreciate your prompt payment.

Thanks for your business!
Mid-Town Mechanical Services

If you are happy with our service, please leave us a 5 star review on Google or Facebook!

Bill to Roya Lloyd

Ship to

Terms Net 30

01/05/2024

Leak Detection $725.00

Commercial leak detection performed
Revealed leak on service line on backside of building
Exposed cracked 3/4" fernco
Installed new PVC to wersbo adapter and pex
No more leaks at this time

01/05/2024

Material $64.68

Balance due $789.68

You can pay by mailing a check to the address listed above.
(Please include invoice number with your payment.)

Thank you for your business!

Mid-Town Mechanical Services

PO Box 2162 Benton, AR 72018

(501) 765-5380

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1/24
Customer Name: Josh Daves
Service Address: 604 Bristol
City: Bryant
Date Leak Detected:

Service Account No.: 101-04448-02
Home Phone:
Work Phone:
State, Zip: AR. 72022
Date Repaired: 12/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak in Slab

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

See Plumbers Receipt / It was repaired

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$420.87				Usage:	224			
Average Bill:	$57.00				Three Month Average Usage:	27			
Adjustment Approved:	Yes		No		Approved By:				
Amount of Adjustment to Sewer Bill:	$170.59				Adjusted Bill Amount:	$250.28			
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

Customer Service Manager

Samantha Hawkins <shawkins@cityofbryant.com>

101-04448-02
501-249-3808

[waterbilling] Fwd: Invoice - Ray Lusk Plumbing

Jennifer Daves <jennkaye80@att.net> Fri, Dec 29, 2023 at 1:05 PM
To: waterbilling@cityofbryant.com

Here is the invoice for the repair being made on 12/28 for the water line in my slab foundation. Please let me know how we can proceed on seeing if I will be approved for credit on my account.

Thanks,

Jennifer Daves
501-249-3808

Begin forwarded message:

From: RLP Tech <RLPTech@rayluskplumbing.com>
Date: December 28, 2023 at 5:19:49 PM CST
To: jennkaye80@att.net
Subject: Invoice - Ray Lusk Plumbing

Ray Lusk Plumbing.com

Thank you for choosing Ray Lusk Plumbing

NOW SERVING NORTHWEST ARKANSAS!

921 Rushing Cir
Little Rock, AR 72204
(501) 664-0940

2272 Worth Ln. Unit F
Springdale, AR 72764
(479) 306-7777

Please contact us with any questions, comments, or areas we can improve on in the future. Service@rayluskplumbing.com

Take our survey

Sent from my iPad

Invoice.pdf
69K

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1.24
Customer Name: Donna Harris
Service Address: 2427 Hurricane Cv
City: Bryant
Date Leak Detected:

Service Account No.: 003-09828-02
Home Phone:
Work Phone:
State, Zip: AR 72019
Date Repaired: 12/14/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Irrigation Leak

Sewer Only Customer

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Replaced Valves

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$296.77							Usage:	264		
Average Bill:	$71.84							Three Month Average Usage:	52		
Adjustment Approved:	Yes		No					Approved By:			
Amount of Adjustment to Sewer Bill:	$112.47							Adjusted Bill Amount:	$184.30		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:		

Customer Service Manager

Acct# 003-09828-02

Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] Leak Adjustment for current water bill

5 messages

harrisbd@sbcglobal.net <harrisbd@sbcglobal.net> Tue, Jan 9, 2024 at 1:02 PM
To: waterbilling@cityofbryant.com

Angela,

I just called and spoke to someone on the phone about my sewer bill. It hasn't billed yet but I am anticipating a much higher than usual bill due to a water leak in my sprinkler system that I realized I had around November 13th. I had this leak repaired on November 14th. I was told to send the same correspondence I sent to my water company, Salem Water Users, to you, to request a leak adjustment once the bill is posted. Below is the email I sent to Amber at Salem Water Users describing the problem and how I repaired it. I hope this is sufficient information for you to be allowed to give me a leak adjustment. Will you correspond with me once you have had time to process this request please? Thank you so much for your help!

Donna Harris
2427 Hurricane Gardens Drive
Bryant, AR 72019
(501) 352-8970

Amber,

Hey. I just spoke with you on the phone. My water bill is $169.85 this month (billing period 11/7/23 to 12/12/23). The water company was called out to my neighbors house on either November 13th or 14th because they noticed a leak between our properties. The water company determined it was a leak from my sprinkler system and they showed me the spot and turned off my sprinkler system water for me until I could get it fixed. I called my sprinkler guy, Scotty Thomas, to come fix the leak and winterize my system. He came on November 14th, found the leak, and replaced the valves that had busted. He said the leak should be fixed but wouldn't know for sure until he turned the water back on in the spring, and he would double check it then. My usage on this bill was 26,400 when it normally runs between 4000 and 6000, depending on the time of year and how much we use the sprinkler system. Could you please consider a leak adjustment for this bill?

Donna or Bobby Harris
2427 Hurricane Gardens Drive, Bryant, AR 72019
(501) 352-8970

Lajena Holt <lholt@cityofbryant.com> Tue, Jan 9, 2024 at 1:13 PM
To: harrisbd@sbcglobal.net
Cc: waterbilling@cityofbryant.com

Thank you
[Quoted text hidden]
--

Lajena Holt
Water Billing Office Assistant
City of Bryant
501-943-0441 | 501-943-3410 Fax
Lholt@cityofbryant.com
www.cityofbryant.com
210 SW 3rd St, Bryant, AR 72022

Angela Shepard <ashepard@cityofbryant.com> Tue, Jan 9, 2024 at 2:01 PM
To: harrisbd@sbcglobal.net
Cc: waterbilling@cityofbryant.com

Ms Harris we will need the receipt of the repairs in order to present this to the Water Committee for the leak adjustment.

--

Angela Shepard
Customer Service Manager/Billing Manager
City of Bryant
501-943-0304 | 501-943-0441
ashepard@cityofbryant.com
www.cityofbryant.com
210 SW 3rd St, Bryant, AR 72022

On Tue, Jan 9, 2024 at 1:02 PM <harrisbd@sbcglobal.net> wrote:
[Quoted text hidden]

Bobby Harris <harrisbd@sbcglobal.net> Tue, Jan 9, 2024 at 2:17 PM
To: Angela Shepard <ashepard@cityofbryant.com>

Angela,

The repair was made by my sprinkler guy. He never gives me a bill. He just quotes me a price and I write him a check. Would a copy of the cashed check from the bank suffice? If so, see attached file please.

Thanks,
Donna

Bobby and Donna Harris

[Quoted text hidden]

Copy of Check to Scotty Thomas for water leak repair.pdf
694K

Angela Shepard <ashepard@cityofbryant.com> Tue, Jan 9, 2024 at 3:11 PM
To: Bobby Harris <harrisbd@sbcglobal.net>

I can present this email and see what they say. We will meet again on 02/06/24. I will reach out to you the next day to let you know what they decided. Hope you have a good week.

Thanks

--

Angela Shepard
Customer Service Manager/Billing Manager
City of Bryant
501-943-0304 | 501-943-0441
ashepard@cityofbryant.com
www.cityofbryant.com
210 SW 3rd St, Bryant, AR 72022

[Quoted text hidden]

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1.1.24
Customer Name: Timothy Hose
Service Address: 63 Cinnamon Dr.
City: Bryant
Date Leak Detected:

Service Account No.: 102-00085-01
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 12/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Replaced Flush Kit + Flapper

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$381.61	Usage:	208
Average Bill:	$80	Three Month Average Usage:	4.6
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$140.29	Adjusted Bill Amount:	$241.32
Payment Plan	Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt: ___

Customer Service Manager

1-5-24

501-773-7571

Fuller and Son / Markham

9815 West Markham
Little Rock, AR 72205

PH 501-227-4440
FAX 501-227-8759

Timothy Hose

Invoice: **3-03992485**

Terminal: mkpos2

Date: 12/22/2023 3:53 PM

Sales Rep #: TD Thomas Drake

102-00085-01

Sold To: 1 **CASH SALES**

Customer #: 0000001

ITEM #	PRICE	QTY	TOTAL
2987881	26.98 /EA	2.00	53.96
400A FLUIDMASTER KIT			
2987915	18.99 /EA	1.00	18.99
VALVE FLUSH W FLAPPER 3IN			

Sales Total	$72.95
Addl Charges	0.00
Tax	6.29
TOTAL	**$79.24**
Tendered:	
MC 1461	*79.24*
Approval: *03543B*	
Name: *HOSE/TIMOTHY*	
Total applied:	$79.24
Total change:	**$0.00**

Signature:



CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1/24
Customer Name: Sonya Goodwin
Service Address: 3014 Springhill Rd
City: Bryant
Date Leak Detected:

Service Account No.: 001-05734-13
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11/17/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Water Only Customer

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Replace.

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$763.54				Usage:	1029			
Average Bill:	$32.91				Three Month Average Usage:	38			
Adjustment Approved:	Yes		No		Approved By:				
Amount of Adjustment to Sewer Bill:	$332.48				Adjusted Bill Amount:	$431.06			
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____
Customer Service Manager

501-348-4385

Acct # 001-05734-13

Emailed on 1-4-24

C & M Plumbers
LR Ar 72209

755065

DATE 11-17-23

NAME Sonya Goodwin

ADDRESS 3014 Springhill

ORDER NO. #8724

CITY, STATE, ZIP Bryant, AR 72022

SOLD BY	C.O.D.	CHARGE	ON. ACCT.	MDSE. RETD.	PAID OUT
	Paid				

QUAN.	DESCRIPTION	PRICE	AMOUNT
1			
2	Plumbing		
3	Repairs		
4			
5	ON Bathroom		
6	Toilet / Replace		
7	Flapper + Bolts		
8	After Hours		
9			350.00
10			
11			
12	Paid		
13			
14			

RECEIVED BY

TAX

TOTAL

A-2470SW
T-4590R

KEEP THIS

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12/23
Customer Name: Chuck Denton
Service Address: 1014 Mills Park Rd.
City: Bryant
Date Leak Detected:

Service Account No.: 101-05117-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired:

Description of Cause of Leak (faucet, toilet, underground, etc.):

1) Leak in Service Line
2) Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Replaced

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$1,867.18	Usage:	1028
Average Bill:	$113.02	Three Month Average Usage:	62
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	-836.55	Adjusted Bill Amount:	$1,030.63
Payment Plan	Yes ☐ No ☐	Payment Period	3 Months ☐ 6 Months ☐
		Payment Amt:	

_____
Customer Service Manager

Heat Pump

101-05117-00

SANDERS
PLUMBING | HEAT | AIR

4721 Hillard Rd.
North Little Rock, AR 72118

Sanders Plumbing Heat & Air
4721 Hillard Rd
North Little Rock, AR 72114
501-374-0117

Invoice 66557562
Invoice Date 12/26/2023
Completed Date 12/26/2023
Customer PO
Payment Term Due Upon Receipt
Due Date 12/26/2023

Billing Address
Chuck Denton
1014 Mills Park Road
Bryant, AR 72022 USA

Job Address
Chuck Denton
1014 Mills Park Road
Bryant, AR 72022 USA

Description of Work

Estimate to dig up and repair the leaking water service beside the long gravel driveway, customer currently has the leak location marked with a shovel. We will dig with an excavator to expose the leak due to ground / driveway compaction. We will replace the fill valve, flapper and supply line in a toilet tank that runs periodically.

WARRANTY:
__1__Year Parts & Labor Warranty on work performed under normal use (does not include if pipe freezes). *NOTE* Any misuse or abuse voids this warranty.
NO Warranty on Customer Supplied Parts or Materials.

PAYMENT TERMS:
Sanders Services is a COD Company; therefore, payment is due at time of service. All jobs over $1,000.00 will require a payment of 50% down before the work is started, with the remaining balance due upon completion. Financing options are available upon approval. To apply, please call the office at 501.374-0117.

Task #	Description	Quantity	Your Price	Your Total
Plumbing Labor Rate - NM	Labor Rate - non-mechanical	1.00	$600.00	$600.00
SMX100	Small Mini-X Usage Fee	1.00	$150.00	$150.00

Materials

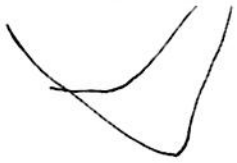
Material	Description	Quantity	Your Price	Your Total
1MTS - NM - Plumbing	Parts & materials	1.00	$89.32	$89.32

Paid On	Type	Memo	Amount
12/26/2023	Visa		$839.32

Potential Savings	$83.93
Sub-Total	$839.32
State sales tax 6.5%	$0.00
Bryant 3%	$0.00
Saline Co 0.38%	$0.00
Total Due	$839.32
Payment	$839.32
Balance Due	$0.00

TO PAY CHECK BY PHONE OR CREDIT/DEBIT CARD, PLEASE CALL 501.374.0117

I hereby authorize Sanders Plumbing, Inc., DBA Sanders Service Company of Central Arkansas, to perform the scope of work outlined above and agree to the terms and conditions as stated.

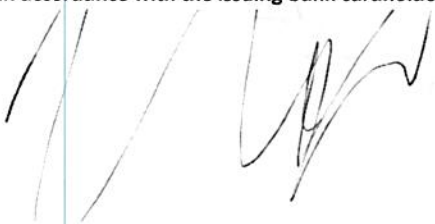


12/26/2023
I have inspected and am satisfied with the scope of work completed by Sanders Service Company. I agree to pay for all work, goods and services received.



12/26/2023

I authorize Sanders Plumbing Heat & Air to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.



12/26/2023

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1/24
Customer Name: Gabriel Tyhurst
Service Address: 2009 Birdie Ln
City: Bryant
Date Leak Detected:

Service Account No.: 001-05492-13
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Replaced Flapper

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$304.49	Usage:	159
Average Bill:	$54.53	Three Month Average Usage:	20
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$120.36	Adjusted Bill Amount:	$184.13
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

Fairways at Hurricane Creek, ALP
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2402603
Date Call: 01/08/2024 02:23 PM

Status Work Completed

Date Completed: 01/09/2024 10:14 AM
Brief Desc: Water is leaking from the pipes

001-05492-13

Job Site: 0148/2009
2009 Birdie Lane
Bryant,AR 72022

Caller Name: Gabriel Tyhurst

Caller Phone: (213) 804-9818x
Occupant: Tyhurst (t0294652)

Home (213) 804-9818x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

SubCategory: Toilet

Problem Description: Water is leaking from the pipes and causing our water bill to rise very high

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Dean	Dean	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Water is leaking from the pipes and causing our water bill to rise very high

Technician Notes: replaced flapper master bathroom

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1/24
Customer Name: Debra Bailey
Service Address: 1109 Medinah Blvd
City: Bryant
Date Leak Detected:
Service Account No.: 001-07582-11
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1.24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Replaced. Flapper

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$327.86	Usage:	172
Average Bill:	$54.53	Three Month Average Usage:	20
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$131.62	Adjusted Bill Amount:	$196.24
Payment Plan	Yes ___ No ___	Payment Period	3 Months ___ 6 Months ___
Payment Amt:			

_____
Customer Service Manager

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2413900
Date Call: 01/22/2024 01:18 PM

001-07582-11

Status Work Completed

Date Completed: 01/22/2024 02:03 PM
Brief Desc: I have an extremely high water bill

Job Site: 0178/1109-MB
1109 Medinah Blvd.
Bryant,AR 72022

Caller Name: Debra Bailey
Caller Phone: (501) 350-8540x
Occupant: Bailey (t0301308)

Home (501) 350-8540x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

SubCategory: Toilet

Problem Description: I have an extremely high water bill from normally $107 to $327 and it's because of a water leak according to the water company. It has to be because my toilet is running alot. I don't know what it needs but I do have to shake the handle to stop it from running whenever I hear it.

Thinks in advance for giving this your attention.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Cherry	Cherry	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description I have an extremely high water bill from normally $107 to $327 and it's because of a water leak according to the water company. It has to be because my toilet is running alot. I don't know what it needs but I do have to shake the handle to stop it from running whenever I hear it.

Thinks in advance for giving this your attention.

Technician Notes: Replaced flapper

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 1/24
Customer Name: Shanyce Triplett
Service Address: 29 Arcadia Cir
City: Bryant
Date Leak Detected:

Service Account No.: 101-05351-03
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/24

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Replaced Flapper

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$592.21	Usage:	319
Average Bill:	$149.00	Three Month Average Usage:	81
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$206.09	Adjusted Bill Amount:	$386.12
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

_____
Customer Service Manager

101-05351-03
501-509-2297

INVOICE

All Drains 70 Plumbing LLC
3207 Meadowlake Dr., Bryant, 72022

alldrains70@gmail.com
+1 (501) 909-9172



Shanyce Triplet

Bill to

Shanyce Triplet

Invoice details

Invoice no.: 2558346
Invoice date: 01/20/2024
Due date: 02/19/2024

#	Date	Product or service	SKU	Amount
1.		29 Arcadia Cir Bryant ar 72022 Replaced worn out flapper that caused water to continuouly leak by into bowl.		$120.00
			Total	$120.00

Note to customer

Thank you for your business.