CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: November 2023

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Tawuana Williams	Customer Address	3503 Longmeadow
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/23
Amount of Bill:	$1,415.21	Usage:	785
Average Bill:	$70.11	Three Month Average Usage:	37
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$647.76	Adjusted Bill Amount:	$767.45
Customer Name	Christopher Rowland	Customer Address	508 Grant
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/23
Amount of Bill:	$489.09	Usage:	270
Average Bill:	$154	Three Month Average Usage:	83
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$161.94	Adjusted Bill Amount:	$327.15
Customer Name	Kevin Hill	Customer Address	1704 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/23
Amount of Bill:	$290.10	Usage:	151
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$113.45	Adjusted Bill Amount:	$176.65
Customer Name	Laura Shook	Customer Address	16 Parkview
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/23
Amount of Bill:	$1,434.41	Usage:	1932
Average Bill:	$125	Three Month Average Usage:	153
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$596.85	Adjusted Bill Amount:	$837.56
Customer Name	Thomas Gibson	Customer Address	503 Providence
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/23
Amount of Bill:	$1289.19	Usage:	1736
Average Bill:	$173	Three Month Average Usage:	221
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$360.00	Adjusted Bill Amount:	$929.19

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: November 2023

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	J Kay Holt	Customer Address	2309 Leslie Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/23
Amount of Bill:	$893.39	Usage:	1178
Average Bill:	$66.82	Three Month Average Usage:	84
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$367.03	Adjusted Bill Amount:	$506.36
Customer Name	Sherman Anderson	Customer Address	22660 I-30 Lot 25
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/23
Amount of Bill:	$300.90	Usage:	157
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$118.64	Adjusted Bill Amount:	$182.26
Customer Name	Rebecca Phillips	Customer Address	3426 Dearborn Ct
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/23
Amount of Bill:	$1,459.48	Usage:	1966
Average Bill:	$24.77	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$619.33	Adjusted Bill Amount:	$840.15
Customer Name	Alexandra Wilson	Customer Address	8003 N. Haven Pk.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/22/23
Amount of Bill:	$570.43	Usage:	506
Average Bill:	$39.78	Three Month Average Usage:	~20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$257.82	Adjusted Bill Amount:	$312.61
Customer Name	Friends of Christ	Customer Address	4305 HWY 5 N.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/23
Amount of Bill:	$1204.21	Usage:	Leak
Average Bill:	$75.51	Three Month Average Usage:	30
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$550.78	Adjusted Bill Amount:	$653.43

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/23
Customer Name: Tawnana Williams
Service Address: 3503 Longmeadow
City: Bryant
Date Leak Detected:

Service Account No.: 001-02973-02
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Pressure Regulator Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$1415.21	Usage:	785
Average Bill:	$70.11	Three Month Average Usage:	37
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$647.76	Adjusted Bill Amount:	$767.45
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

Customer Service Manager

INVOICE

001-02973-02



All Drains 70 Plumbing LLC
3207 Meadowlake Dr
Bryant, AR 72022-8122

alldrains70@gmail.com
501-909-9172

501-414-7034

Tawuana Williams

Bill to
Tawuana Williams
3503 Longmeadow Dr Bryant AR 72022

Invoice details
Invoice no.: 2558246
Invoice date: 11/01/2023
Due date: 11/01/2023

#	Date	Product or service	SKU	Qty	Rate	Amount
1.		Service Replaced failed pressure regulator in the yard.		0	$550.00	$550.00

Total **$550.00**

Ways to pay

Pay VISA DISCOVER BANK

Paid in Full

Note to customer

Thank you for your business.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/23
Customer Name: Christopher Rowland
Service Address: 508 Grant Dr
City: Bryant
Date Leak Detected:

Service Account No.: 101-06405-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$489.09					Usage:	270		
Average Bill:	$154					Three Month Average Usage:	83		
Adjustment Approved:	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill:	$161.94					Adjusted Bill Amount:	$327.15		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

Samantha Hawkins <shawkins@cityofbryant.com>

FW: Bill inquiry - 508 Grant Dr

101-06405-00
501-258-2533
501-955-3500

Mark Rowland <mark@xelectricsupply.com> Mon, N
To: "shawkins@cityofbryant.com" <shawkins@cityofbryant.com>

Samantha,

The only thing that was wrong apparently was a flapper on one toilet…it took 2 plumbers to fix that. Ray Lusk didn't fix it correctly, & Sims ca complete it. Ray Lusk also did fix the other toilet that was having flushing issues…no leak, just wasn't flushing properly. I had no idea a impr flapper could cost so much money. I assure you it won't happen again, but if any adjustments can be made, it sure would be helpful. Thanks

You paid $199.21 to RAY LUSK PLUMBING LITTLE ROCK AR

Details

Payment from

PayPal Cashback World Mastercard

Transaction type

Purchase

Amount	**$199.21**

Need help with this transaction?

Give us a call
Operation hours: 24/7
(855) 938-3684

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11.1.23
Customer Name: Kevin Hill
Service Address: 1704 Whirlwind
City: Bryant
Date Leak Detected:

Service Account No.: 001-01007-07
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11.1.23

Description of Cause of Leak (*faucet, toilet, underground, etc.*):

Water Regulator Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$290.10					Usage:	151		
Average Bill:	$39.53					Three Month Average Usage:	20		
Adjustment Approved:	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill:	$113.45					Adjusted Bill Amount:	$176.65		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____
Customer Service Manager

001-01007-07

Next Month

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2293332
Date Call: 10/16/2023 02:30 PM

Status Work Completed

Date Completed: 10/16/2023 06:09 PM
Brief Desc: Earlier this month we had the tree

Job Site: 0114/1704
1704 Whirlwind Street
Bryant,AR 72022

Caller Name: Kevin Hill
Caller Phone: (501) 520-9414x
Occupant: Hill (t0216790)
Home (501) 520-9414x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Other
Animal in Apt? No

Problem Description: Earlier this month we had the tree outside of our apartment building removed from what I'm guessing is the roots growing into water pipes. Once removed we were told that our apartment had a leak and someone from maintenance checked around and couldn't find anything. He told us to look at our water bill this month. My water bill is currently way above where it should be and you can see water leaking from the ground where the tree was removed.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Earlier this month we had the tree outside of our apartment building removed from what I'm guessing is the roots growing into water pipes. Once removed we were told that our apartment had a leak and someone from maintenance checked around and couldn't find anything. He told us to look at our water bill this month. My water bill is currently way above where it should be and you can see water leaking from the ground where the tree was removed.

Technician Notes: replaced water regulator

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/23
Customer Name: Laura Shook
Service Address: 6 Parkview
City: Bryant
Date Leak Detected:

Service Account No.: 101-09607-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak in sprinkler Line

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$1,434.41					Usage:	1932				
Average Bill:	$125					Three Month Average Usage:	153				
Adjustment Approved:	Yes		No			Approved By:					
Amount of Adjustment to Sewer Bill:	$596.85					Adjusted Bill Amount:	$837.56				
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:		

Customer Service Manager

101-09607-00

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Shook

1 message

Laura Shook <lshook@frostpllc.com> Tue, Nov 14, 2023 at 10:26 AM
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

To whom it may concern,

I have attached my October and November water bills for my sprinkler meter. We apparently had a leak in out sprinkler line that we have since had repaired. I have attached the invoice for the repair. Please review and see if we can qualify to have our current water bill reduced as a result of our repair of the leak.

My account number is 101-09607-00 and address is 6 Parkview Drive, Bryant, AR 72022.

Should you need to contact me, my information is below.

Thanks,

Laura Shook, CPA | Tax Staff II

Little Rock | www.frostpllc.com

O. 501.975.0294 | **W.** 501.376-9241 | **C.** 501.352.9233

FROST, PLLC
Certified Public Accountants

An Independent Member of the BDO Alliance USA

3 attachments

Shook 29663.pdf
63K

101-09607-00-231112.pdf
221K

Sprinklerman Irrigation

Invoice

Date: November 3, 2023
Invoice #: 29663
Customer ID: ID

To: Laura Shook
6 Parkview Dr
Bryant, AR 72022
501-352-9233

Salesperson	Job	Payment Terms	Due Date
Wes Shook		Due upon receipt	

Qty	Description	Unit Price	Line Total
	Repaired leak in main sprinkler line.		$ 545.00

Subtotal	$	545.00
Sales Tax		
Total	$	**545.00**

Make all checks payable to Sprinklerman Irrigation

Thank you for your business!

P.O. Box 1067, Bryant, AR 72089 501-416-5879

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/23
Customer Name: Thomas Gibson
Service Address: 503 Providence Dr.
City: Bryant
Date Leak Detected:

Service Account No.: 001-03709-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Leak in Sprinkler Meter

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$ 1289.17	Usage:	1736
Average Bill:	$ 173.00	Three Month Average Usage:	221
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$ 360.00	Adjusted Bill Amount:	$ 929.17
Payment Plan: Yes ____ No ____	Payment Period: 3 Months ____ 6 Months ____	Payment Amt:	

_____
Customer Service Manager

693314

Statement

DATE 11-21-2023

TO Tommy
503 Providence Dr
Bryant AR

TERMS Repair Leak

IN ACCOUNT WITH

Robert Jackson
22614 Crystalwood Drive
Little Rock, AR 72210
RJackson501@yahoo.com
(501)580-2958

-		Service Call	$125 -
-		Locate & Repair Leak in Sprinkler System Zone 5	$125 -
-		Test System	-

CURRENT	OVER 30 DAYS	OVER 60 DAYS	TOTAL AMOUNT $ 250

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/23
Customer Name: J Kay Holt
Service Address: 2309 Leslie Dr
City: Alexander
Date Leak Detected:

Service Account No.: 102-03871-00
Home Phone:
Work Phone:
State, Zip: AR 72002
Date Repaired: 10/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

3/4 PVC Water Line Leaking & Hydrant Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$873.39	Usage:	1178
Average Bill:	$66.82	Three Month Average Usage:	84
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$367.03	Adjusted Bill Amount:	$506.36
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months	Payment Amt:	

Customer Service Manager

Brandon E. Mercer Cell: (501) 563-7257

SOLD TO'S ORDER NO.	DEPARTMENT	DATE
(501) 516-1602	Plumbing	10/23/2023

NAME
Robert Holt

ADDRESS
2309 Leslie Lane

CITY, STATE, ZIP
Alexander AR, 72002

102-03871-00

11-20-23

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RET'D.	PAID OUT

QUANTITY	DESCRIPTION	PRICE	AMOUNT
	I had to repair a 3/4" PVC water line that was split, causing water to leak down the street. I also had to replace a water hydrant that was broken as well.		
	Labor:	$170.00	
	Material:	$90.00	
	Total:	$260.00	

RECEIVED BY

Total: $260.00

KEEP THIS SLIP FOR REFERENCE

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/23
Customer Name: Sherman Anderson
Service Address: 22660 I-30 Lot 25
City: Bryant
Date Leak Detected:

Service Account No.: 001-03149-12
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 10/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Broken Water Line

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$300.90	Usage:	157
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$118.64	Adjusted Bill Amount:	$182.26
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

Customer Service Manager

To: Countrywood Village Mobile Home Park

FROM: Rick Johnson

Date: October 28, 2023

This is an invoice for repairs to a broken water line that leads to the water meter for lot 25. This is for labor only and per agreement it will be in trade for November's lot rent of $200 for Lot 29.

This was approved by Georgia Best and Felice Romero for the work to be performed in trade for lot rent.

Respectfully submitted

Rick Johnson
Lot 29

Sherman Anderson

Acct #
001-03149-12

22660 I-30
Lot 25

501-672-1404

LOWE'S®

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -
SALES#: FSTLAN02 4835446 TRANS#: 852698832 10-29-23

23856 3/4-IN SCH40 ADAPTER 4360	0.72
23972 3/4-IN X 5-FT SCH40 PVC P	5.35
23868 3/4-IN SCH40 ELBOW 406007	0.79
SUBTOTAL:	6.86
TOTAL TAX:	0.68
INVOICE 78189 TOTAL:	7.54
CASH:	20.00
CHANGE:	12.46

STORE: 2471 TERMINAL: 38 10/29/23 08:15:04
OF ITEMS PURCHASED: 3
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

LOWEST PRICE GUARANTEE
FOR MORE DETAILS, VISIT LOWES.COM/LOWESTPRICEGUARANTEE

****
* SHARE YOUR FEEDBACK! *
* **ENTER FOR A CHANCE TO BE** *
* **ONE OF FIVE $500 WINNERS DRAWN MONTHLY!** *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* Y O U R I D #781898 247143 029889 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
****

STORE: 2471 TERMINAL: 38 10/29/23 08:15:04

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/23
Customer Name: Rebecca Phillips
Service Address: 3426 Dearborn Cr
City: Bryant
Date Leak Detected:

Service Account No.: 001-04773-03
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Irrigation Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$1,459.48					Usage:	1966		
Average Bill:	$24.77					Three Month Average Usage:	20		
Adjustment Approved:	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill:	$619.33					Adjusted Bill Amount:	$840.15		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

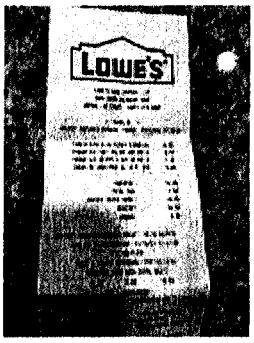
_____
Customer Service Manager

Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] 3426 DEARBORN CIR - Repair confirmation and adjustment request

'Becky Phillips' via Water Billing <waterbilling@cityofbryant.com> Mon, Nov 20, 2023 at 8:29 PM
Reply-To: Becky Phillips <becky.phillips4@yahoo.com>
To: waterbilling@cityofbryant.com

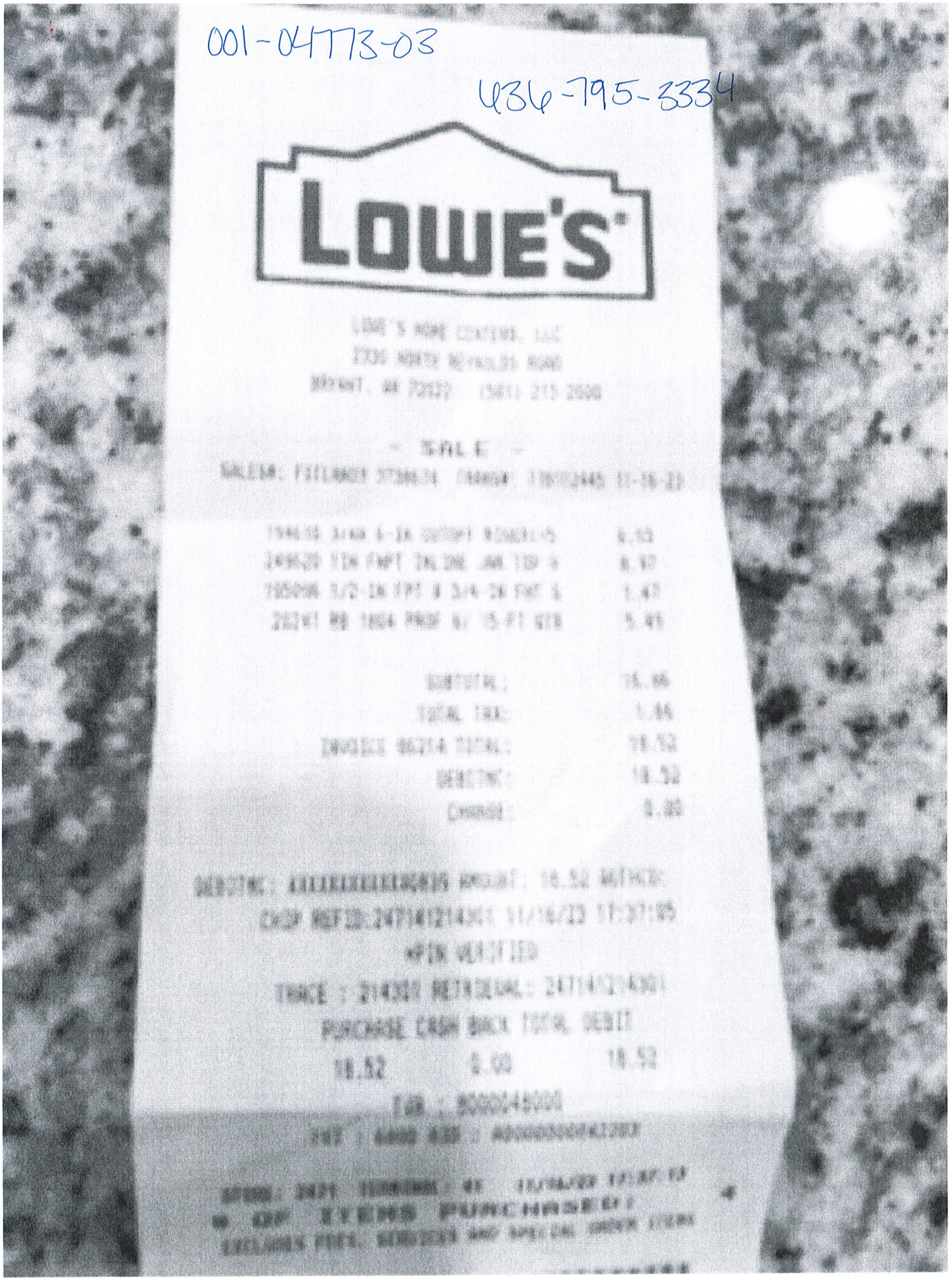
After investigating the irrigation meter charge, we found a small leak in the irrigation line. We were able to fix the problem ourselves with online instruction and a little help from the associate at Lowes. We were able to cut out the damaged section of the pipe and repair with a 6" riser, clamp, and heat to secure the connection. We also replaced an adjacent broken sprinkler head. This should definitely take care of the leak.
Attached is the receipt for the products used.
Thank you
Becky Phillips



IMG_5601.jpeg
46K

001-04773-03

436-795-3334



CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/23
Customer Name: Alexandra Wilson
Service Address: 8003 N. Haven Dr
City: Alexander
Date Leak Detected:

Service Account No.: 003-08607-00
Home Phone:
Work Phone:
State, Zip: AR 72002
Date Repaired: 10/22/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Shut off valve was bad caused leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

On October 26th I gave Ms. Wilson a leak adj. of $63.13 for her Bill 10/10/23. Ms Wilson received Next bill 11/10 of $570.43 way more. Can we reverse the $63.13 and adjust her highest Bill?

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$570.43					Usage:	506		
Average Bill:	$39.78					Three Month Average Usage:	20		
Adjustment Approved:	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill:	$257.82					Adjusted Bill Amount:	$312.61		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

Customer Service Manager

Acct # 003-08607-00
501-909-9054

988659

CUSTOMER'S ORDER NO. | DEPARTMENT | DATE Oct 22 2023

NAME Alexandra Wilson

ADDRESS 8003 North Haven Dr.

CITY, STATE, ZIP Alexander Ar. 72002

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT

QUANTITY	DESCRIPTION	PRICE	AMOUNT
1	Labor & parts		390 00
2			
3	Shut off valve was		
4	back and there was		
5	A leak		
6			
7			
8			
9			
10			
11			
12			
13			
14			
15	Lynn Marshall	390 00	
16	Master plumber		
17	501 563 8902		
18			

RECEIVED BY

A-5605
T-46320/46340

KEEP THIS SLIP FOR REFERENCE

01-11

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/23
Customer Name: Friends of Christ
Service Address: 4305 Hwy 5 N.
City: Bryant
Date Leak Detected:

Service Account No.: 101-01813-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

Amount of Bill:	$1,204.21					Usage:	CCF		
Average Bill:	$75.51					Three Month Average Usage:	30		
Adjustment Approved:	Yes		No			Approved By:			
Amount of Adjustment to Sewer Bill:	$550.78					Adjusted Bill Amount:	$653.43		
Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

Andy - 501-529-1582

Acct # 101-01813.00

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

Invoice # 16225

Invoice Date: 7/6/2023 Thursday

Bill-To: 100441

Location: 100441

Friends In Christ Lutheran Church
Jeff Hamn
4305 Highway 5 N
Bryant, AR 72022-9027

Friends In Christ Lutheran Church
Jeff Hamn
4305 Highway 5 N
Bryant, AR 72022-9027

Service Description	Quantity	Price
Labor and material to repair toilets and urinals mens restroom,	1.00	$0.00
New flush valve assembly on urinal, repair other with kit, repair 2 toilets , repair sink faucet	1.00	$0.00
Total for Services:	1.00	$686.00

SUBTOTAL	$686.00
TAX	$0.00
AMT PAID	$0.00
TOTAL	$686.00
AMOUNT DUE	**$686.00**

WAITING ON AN EXPLANATION OF CHGS.
7/22/23
Jeffrey W Hamn

Called - Left msg 10:29 AM

Payment Receipt. Please Return with Payment Remittance.

Account #: 100441 Date: 5/10/2023

PO Number: Invoice #: 16225

Amount Paid: _____

Check No. _____

Bill-To: Friends In Christ Lutheran Church
Jeff Hamn
4305 Highway 5 N
Bryant, AR 72022-9027

Remit To:

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

DUE UPON RECEIPT

For your convenience we do accept Visa/MC , subject to a 4% fee. Invoices are considered past due if not paid within 30 days and are subject to re-billing fees as well as all other costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business.

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