CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: September 2023

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Nicole Bailey	Customer Address	2412 Shadow creek
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/23
2months Amount of Bill:	$577.17	Usage:	317
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$239.88	Adjusted Bill Amount:	$337.29
Customer Name	Michelle Starke	Customer Address	100 Lakelook
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/23
2months Amount of Bill:	$345.18	Usage:	188
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$128.16	Adjusted Bill Amount:	$217.02
Customer Name	Nathan Frick	Customer Address	3610 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/23
2months Amount of Bill:	$357.22	Usage:	201
Average Bill:	N/A New Customer	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$139.42	Adjusted Bill Amount:	$217.80
Customer Name	Zachary Brewer	Customer Address	1720 Hidden Creek
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/23
1 month Amount of Bill:	$537.65	Usage:	297
Average Bill:	$57.51	Three Month Average Usage:	30
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$231.21	Adjusted Bill Amount:	$306.44
Customer Name	MyKel Lister	Customer Address	1815 Pleasant Pointe
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/23
1 month Amount of Bill:	$555.64	Usage:	307
Average Bill:	$131.24	Three Month Average Usage:	71
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$204.38	Adjusted Bill Amount:	$351.26

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: September 2023

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Powerlift Foundation	Customer Address	1210 Oak Hill Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/23
2 months Amount of Bill:	$486.08	Usage:	263
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$193.11	Adjusted Bill Amount:	$292.97
Customer Name	Jackie Edlund	Customer Address	603 Bristol Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/23
1 month Amount of Bill:	$433.35	Usage:	239
Average Bill:	$89.88	Three Month Average Usage:	52
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$161.94	Adjusted Bill Amount:	$271.41
Customer Name	Malcolm Glover	Customer Address	2307 Mystic Pt
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/23
3 months Amount of Bill:	$1607.55	Usage:	888
Average Bill:	$210	Three Month Average Usage:	114
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$472.86	Adjusted Bill Amount:	$1,134.69
Customer Name	Michael Spann	Customer Address	3516 Nick Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/23
3months Amount of Bill:	$535.77	Usage:	292
Average Bill:	$98	Three Month Average Usage:	50
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$122.98	Adjusted Bill Amount:	$412.79
Customer Name	Kenny Payton	Customer Address	1100 Hill Farm Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/23
1 month Amount of Bill:	$645.55	Usage:	357
Average Bill:	$39.53	Three Month Average Usage:	< 20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$291.84	Adjusted Bill Amount:	$353.71

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9.20.23
Customer Name: Nicole Bailey
Service Address: 2412 Shadow creek
City: Bryant
Date Leak Detected:

Service Account No.: 102-02986-01
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2months Amount of Bill:	$577.17	Usage:	317
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$239.88	Adjusted Bill Amount:	$337.29

Payment Plan: Yes ____ No ____ Payment Period: 3 Months ____ 6 Months ____ Payment Amt: ____

_____
Customer Service Manager

9/20/2023

Nicole Bailey
2412 Shadowcreek Bryant AR 72022
501-53355809

The toilet in my master bathroom inside parts were no longer sealing. So the water would come on every 10 minutes or so to refill the tank. We did not realize until we received the water bill for $477. All the parts inside the toilet have been replaced and confirmed the water does not come on every 10 minutes.

Nicole Bailey

Acct # 102-02986-01

9-20-23

Leak Adjustment

2412 Shadow Creek

Acct #

102-02986-01

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

-- SALE --

SALES#: FSTLAN04 828286 TRANS#: 518753155 09-12-23

1324296 PERFMAX UNIVE HIG PERF FI	14.98
SUBTOTAL:	14.98
TOTAL TAX:	1.48
INVOICE 72400 TOTAL:	16.46
VISA:	16.46

VISA: XXXXXXXXXXX8974 AMOUNT: 16.46 AUTHCD: 604876
CHIP REFID:247142400854 09/12/23 15:51:36
TVR : 8080088000
TSI : 6800 AID : A0000000980840

STORE: 2471 TERMINAL: 42 09/12/23 15:51:52
OF ITEMS PURCHASED: 1
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

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LOWEST PRICE GUARANTEE
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****

STORE: 2471 TERMINAL: 42 09/12/23 15:51:52

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/23
Customer Name: Michelle Starke
Service Address: 100 Lakelook
City: Bryant
Date Leak Detected:

Service Account No.: 001-02255-17
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/12/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months	Amount of Bill:	$345.18			Usage:	188	
	Average Bill:	$39.53			Three Month Average Usage:	20	
	Adjustment Approved:	Yes		No	Approved By:		
	Amount of Adjustment to Sewer Bill:	$128.16			Adjusted Bill Amount:	$217.02	
	Payment Plan	Yes		No	Payment Period	3 Months	6 Months	Payment Amt.	

_____
Customer Service Manager

001-02255-17

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2224844
Date Call: 08/30/2023 01:20 PM

Status Work Completed

Date Completed: 09/12/2023 03:18 PM
Brief Desc: Very high water bill. Please come c

Job Site: 0114/03BR
100 Lakelook Drive
Bryant,AR 72022

Caller Name: Laura Phillips

Caller Phone: (870) 718-7507x
Occupant: Bethea (t0287077)
Office (870) 820-6180x
Home (870) 820-6180x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? Yes

SubCategory: Other

Problem Description: Very high water bill. Please come check for leak.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Bocksnick	Bocksnick	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Very high water bill. Please come check for leak.

Technician Notes: Replaced toilet handle that was keeping flapper from going all the way down making the toilet run continuously

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/23
Customer Name: Nathan Frick
Service Address: 3610 Whirlwind
City: Bryant
Date Leak Detected:

Service Account No.: 001-01748-10
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 8.15

Description of Cause of Leak (*faucet, toilet, underground, etc.*):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

2 months Amount of Bill:	$357.22			Usage:	201		
Average Bill:	N/A New Customer			Three Month Average Usage:	20.		
Adjustment Approved:	Yes		No	Approved By:			
Amount of Adjustment to Sewer Bill:	$139.42			Adjusted Bill Amount:	$217.80		
Payment Plan	Yes		No	Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

001-01748-10

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2184218
Date Call: 08/04/2023 09:10 PM

Status Work Completed

Date Completed: 08/05/2023 10:00 AM
Brief Desc: Toilet is continuously running,

Job Site: 0114/3610
3610 Whirlwind Street
Bryant,AR 72022

Caller Name: Nathan Frick
Caller Phone: (318) 805-8820x
Occupant: Frick (t0285604)

Home (318) 805-8820x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Toilet
Animal in Apt? Yes

Problem Description: Toilet is continuously running, tank is not refilling

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Bocksnick	Bocksnick	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Toilet is continuously running, tank is not refilling

Technician Notes: Replaced red seal and fill valve

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/23
Customer Name: Zachary Brewer
Service Address: 1720 Hidden Creek
City: Bryant
Date Leak Detected:

Service Account No.: 102-06294-04
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 8-8-23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Hose Bib was cracked

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$537.65	Usage:	291
Average Bill:	$51.51	Three Month Average Usage:	30
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$231.21	Adjusted Bill Amount:	$306.44
Payment Plan	Yes	No	Payment Period: 3 Months / 6 Months	Payment Amt.

Customer Service Manager

Acct # 102-06294-04
501-425-1709

280202

CUSTOMER'S ORDER NO.	DEPARTMENT	DATE
	PRAYER Plumbing	3-8-23

NAME: Zachary Brewer

ADDRESS: 1720 Hidden Creek Dr.

CITY, STATE, ZIP: Bryant Arkansas 72022

SOLD BY	CASH	C.O.D.	CHARGE	ON. ACCT.	MDSE. RETD.	PAID OUT

	QUANTITY	DESCRIPTION	PRICE	AMOUNT
1		Hose bib was		
2		Cracked leaking		
3		Replaced Hose bib		
4		in Backyard		
5				
6				
7				
8				
9				
10				
11				
12		Time + Material		500
13				PAID
14		Tech Justin		
15		Branch		
16				
17	X			
18				

RECEIVED BY 501-285-9892

A-5805
T-46320/46350

KEEP THIS SLIP FOR REFERENCE

01-11

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/23
Customer Name: Mykel Lister
Service Address: 1815 Pleasant Pointe
City: Bryant
Date Leak Detected:

Service Account No.: 001-01109-06
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/11/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilets Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

1 month Amount of Bill:	$55.64			Usage:	307
Average Bill:	131.24			Three Month Average Usage:	71
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	$204.38			Adjusted Bill Amount:	$351.26
Payment Plan	Yes		No	Payment Period	3 Months		6 Months	Payment Amt.	

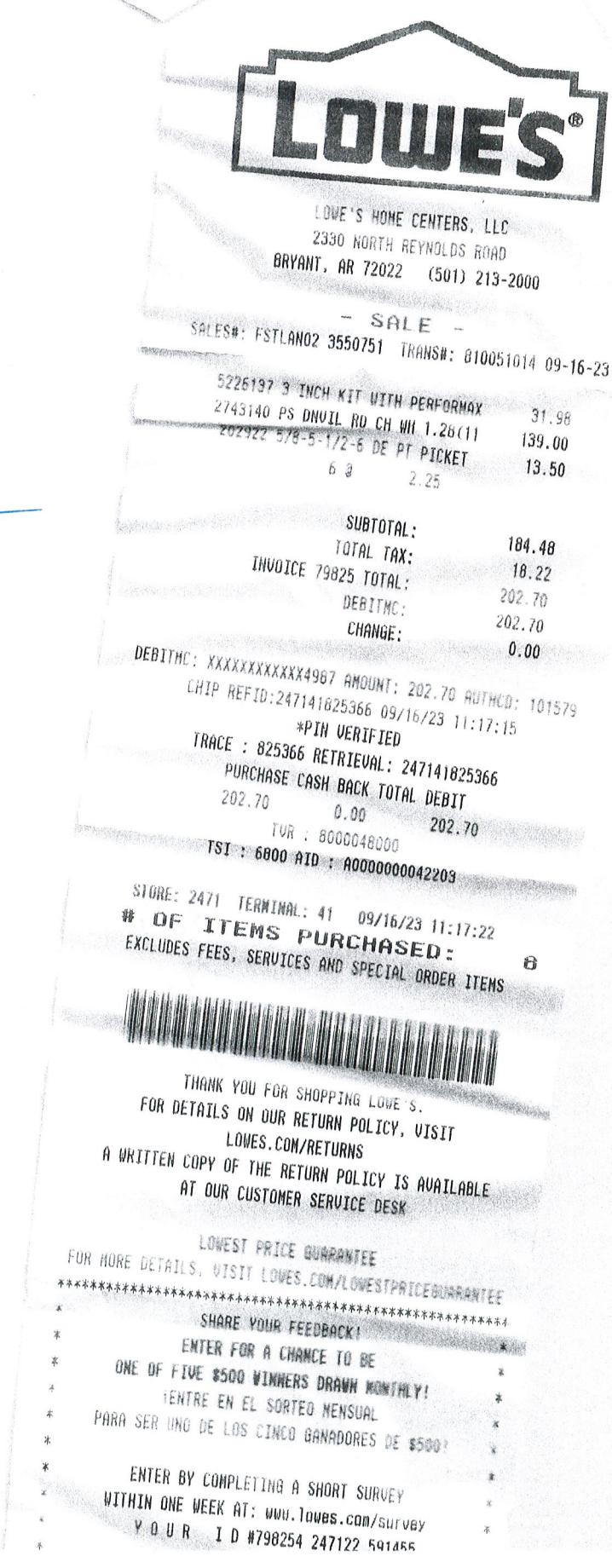
_____
Customer Service Manager

1815 Pleasant Plr.

001-01109-06

had to replace both toilets.

Mylee Lister



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LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLAN02 3550751 TRANS#: 810051014 09-16-23

5226197 3 INCH KIT WITH PERFORMAX	31.98
2743140 PS DNVIL RD CH WH 1.26(1	139.00
202922 5/8-5-1/2-6 DE PT PICKET	13.50
6 @ 2.25	

SUBTOTAL:	184.48
TOTAL TAX:	18.22
INVOICE 79825 TOTAL:	202.70
DEBITMC:	202.70
CHANGE:	0.00

DEBITMC: XXXXXXXXXXX4967 AMOUNT: 202.70 AUTHCD: 101579
CHIP REFID:247141825366 09/16/23 11:17:15
*PIN VERIFIED
TRACE : 825366 RETRIEVAL: 247141825366
PURCHASE CASH BACK TOTAL DEBIT
202.70 0.00 202.70
TVR : 8000048000
TSI : 6800 AID : A0000000042203

STORE: 2471 TERMINAL: 41 09/16/23 11:17:22
OF ITEMS PURCHASED: 8
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

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LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLAN02 2208501 TRANS#: 882717247 09-17-23

3625373 FM 2 IN EVERYTHING REPAIR	26.98
5195343 021 2PC SET COCKTAIL TUMB	6.17
SUBTOTAL:	33.15
TOTAL TAX:	3.27
INVOICE 83417 TOTAL:	36.42
DEBITMC:	36.42
CHANGE:	0.00

[redacted] 36.42 AUTHCD: 120348
[redacted] 09/17/23 17:04:46
*PIN VERIFIED
[redacted] 247138417265
PURCHASE CASH BACK TOTAL DEBIT
36.42 0.00 36.42
TVR : 8000048000
[redacted]

[redacted]

[redacted]

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 9.23
Customer Name: Powerlift Foundation
Service Address: 1810 Oak Hill Rd.
City: Bryant
Date Leak Detected:

Service Account No.: 001-069666-04
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

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_____
Signature

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FOR OFFICE USE ONLY

2 months Amount of Bill:	486.08	Usage:	263
Average Bill:	39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$193.11	Adjusted Bill Amount:	292.97
Payment Plan	Yes ☐ No ☐ Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

Customer Service Manager

fax -501-445-3410

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2230633
Date Call: 09/06/2023 03:11 PM

Acct# 001-069666-04

Status Work Completed

Date Completed: 09/06/2023 04:44 PM
Brief Desc: leak in bathroom and toilet running

Job Site: 0178/1210-O
1210 Oak Hill Rd
Bryant,AR 72022

Caller Name: stevie williams

Caller Phone: (501) 399-9352x
Occupant: Munday (t0058422)
Office (580) 436-7978x
Home (501) 425-1125x

Priority: 3-General
Ok to enter? YES
Category: Other
Animal In Apt? No

SubCategory: Other

Problem Description: leak in bathroom and toilet running

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Huffman	Huffman	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description leak in bathroom and toilet running

Technician Notes: Replaced tub cartridge and fill valve

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/23
Customer Name: Jackie Edlund
Service Address: 603 Bristol Dr
City: Bryant
Date Leak Detected:

Service Account No.: 001-00474-01
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

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- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month	Amount of Bill:	$433.35			Usage:	239	
	Average Bill:	$89.88			Three Month Average Usage:	52	
	Adjustment Approved:	Yes		No	Approved By:		
	Amount of Adjustment to Sewer Bill:	$161.94			Adjusted Bill Amount:	$271.41	
	Payment Plan	Yes		No	Payment Period	3 Months	6 Months	Payment Amt.	

Customer Service Manager

001-00474-01

208-819-0671

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471DUK 4159697 TRANS#: 88848121 09-04-23

24408 FM REPLACMENT FILL VALVE	8.98
1314770 2 IN UNIVERSAL FLUSH VALV	15.98
5739422 HF BB COMBO SGL KNB MARWO	36.98

SUBTOTAL:	61.94
TAX:	6.12
INVOICE 01040 TOTAL:	68.06
M/C:	68.06

M/C:XXXXXXXXXXX8719 AMOUNT:68.06 AUTHCD:004532
CHIP REFID:247101272452 09/04/23 12:21:54
APL: MASTERCARD TVR: 8000008000
AID: A0000000041010 TSI: 6800
STORE: 2471 TERMINAL: 01 09/04/23 12:22:23

OF ITEMS PURCHASED: 3

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

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VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER
OFFICIAL RULES & WINNERS AT: www.lowes.com/survey

STORE: 2471 TERMINAL: 01 09/04/23 12:22:23

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 9/12/23
Customer Name: Malcolm Glover
Service Address: 2307 Mystic Pt
City: Bryant
Date Leak Detected:

Service Account No.: 101-06962-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilets Leaking
Regulator Bad

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

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- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3months Amount of Bill:	$1607.55			Usage:	888
Average Bill:	$210			Three Month Average Usage:	114
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	$472.86			Adjusted Bill Amount:	$1,134.69
Payment Plan	Yes		No	Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

waterbilling] Adjustment to Water Bill - 2307 Mystic Point, Bryant Arkansas 72022

lalcolm Glover <malcolmglover1@gmail.com> Tue, Sep 12, 2023 at 10:47 Al
o: waterbilling@cityofbryant.com

Malcolm Glover
2307 Mystic Point
Bryant, Arkansas 72022
Phone: 501-213-7788

Bryant Water Billing Officials:

My name is Malcolm Glover and I live at 2307 Mystic Point in Bryant. As a resident, I am seeking an adjustment/reimbursement to recent water bills due to a faulty regulator in the front yard that had to be replaced and malfunctioning and leaking valves in the home.

Attached is an invoice from All Drains Plumbing from September 11, 2023. I have paid the high costs of all bills over the last few months, any adjustments/reimbursements that can be made for all that I have paid would be greatly appreciated.

Please email me or contact me by phone (501-213-7788), if you have additional questions.

Sincerely,
Malcolm Glover

All Drains Plumbing Receipt 9-11-2023.pdf
322K

amantha Hawkins <shawkins@cityofbryant.com> Tue, Sep 12, 2023 at 10:48 Al
o: Malcolm Glover <malcolmglover1@gmail.com>
c: waterbilling@cityofbryant.com

Thank you, someone will contact you after the adjustment is made.

Samantha Hawkins
Water Department, Billing Office Assistant
City of Bryant
501-943-0441
shawkins@cityofbryant.com
www.cityofbryant.com
210 SW 3rd St, Bryant, AR 72022

101-069162-00

501-213-7788

INVOICE NO. 805171

Invoice

SOLD TO Malcolm Glover
ADDRESS 2307 Mystic pt
CITY, STATE, ZIP Bryant, Ar 72022

SHIPPED TO All Drains Plumbing
ADDRESS
CITY, STATE, ZIP Bryant Ar

VIA

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
				9-11-23

Replaced regulator in the front yard. Pressure was 140 psi and is now 65 psi.

Replaced both fill valves and flappers in both toilets in the house that were malfunctioning and leaking.

Total - $300

paid

Adams · D8740

01-11

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 9/23
Customer Name: Michael Spann
Service Address: 3516 Vicki Dr
City: Bryant
Date Leak Detected:

Service Account No.: 101-06853-01
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 8/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Hydrant leak - Rebuilt the Stem

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$535.77	Usage:	292
Average Bill:	$98	Three Month Average Usage:	50
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$122.98	Adjusted Bill Amount:	$412.79
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

_____
Customer Service Manager

INVOICE

501-213-5285
101-06853-01
Have Samantha call

GC Plumbing Inc
5 Sheraton Dr
Little Rock, AR 72209

gcplumbinginc@gmail.com
+1 (501) 413-0140
www.gcplumbinginc.com

GC PLUMBING INC.

Andrea Elliott

Bill to
Black Rock Realty
3516 Vickie Dr
Bryant, AR 72022

Ship to
Black Rock Realty
3516 Vickie Dr
Bryant, AR 72022

Invoice details
Invoice no.: 4467
Terms: Net 30
Invoice date: 08/29/2023

	Product or service		Amount
1.	**Service Call** 2 men service call	1 unit × $180.00	$180.00
2.	**Parts**		$10.00
		Total	**$190.00**

Ways to pay

Apple Pay VISA DISCOVER BANK

Contact GC Plumbing Inc to pay.

Note to customer

Alex & Westley repaired an outside hydrant leak, by rebuilding the stem.

Pay invoice

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 8.23
Customer Name: Kenny Payton
Service Address: 1100 Hill Farm Rd
City: Bryant
Date Leak Detected:

Service Account No.: 001-07260-02
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 8/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Line leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month	Amount of Bill:	$64.55				Usage:	357		
	Average Bill:	$39.53				Three Month Average Usage:	220.		
	Adjustment Approved:	Yes		No		Approved By:			
	Amount of Adjustment to Sewer Bill:	-$291.84				Adjusted Bill Amount:	$353.71		
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____
Customer Service Manager

Next Bill



WBC Construction

344 Turtle Creek Rd
Benton, AR 72015
501-317-5766

501-574-1215
Acct# 001-07260-02

Invoice

Bill to:		
Kenneth W. Payton	Date	1-Aug-23
1100 Hill Farm Road		
Hanger #45		
Bryant		

Description	Amount
Locate water leak, Cut asphalt, repair leak, fill and compact, pave and	
feather new asphalt	
TOTAL COST	$1,500.00

Comments:
This price reflects all material, labor,land fill fees, equipment rental, insurance, taxes, profit and overhead.