CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 8.1.23
Customer Name: Rob Roedel
Service Address: 204 Richwoods Dr
City: Bryant
Date Leak Detected:

Service Account No.: 102-02036-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 7.1.23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Service Line Leaking at meter

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 mt Amount of Bill:	$568.21	Usage:	314
Average Bill:	$82	Three Month Average Usage:	41
Adjustment Approved: Yes / No		Approved By:	
Amount of Adjustment to Sewer Bill:	$236.41	Adjusted Bill Amount:	$331.80
Payment Plan: Yes / No	Payment Period: 3 Months / 6 Months	Payment Amt:	

_____
Customer Service Manager

Barnard Plumbing LLC
19522 Arch Street
Little Rock, AR 72206
Phone: 501-500-0301
870-484-4800

PLUMBING

WORK ORDER/INVOICE

TO:

DATE OF SERVICE	HOME TEL.EPHONE
ORDER TAKEN BY	BUSINESS TELEPHONE
CUSTOMER ORDER NO.	☐DAYWORK ☐CONTRACT ☐EXTRA
STARTING DATE	☐OVERTIME ☐OTHER
JOB NAME/NO.	
JOB LOCATION	
QUOTED JOB	TIME & MATERIAL

CHECKMARKS NOTE:
☐ RETURN VISIT NEEDED
☐ WORK COMPLETED

TERMS: COLLECT OR ACCOUNT CUSTOMER
PAYMENT METHOD: CASH CARD CHECK#

	TROUBLESHOOT INSPECT/ SLAB	UNCLOG/CLEAN	REPAIR	REPLACE	INSTALL	ROUGH - IN	FINISH WORK/TRIM
NO HEAT							
NO WATER							
BURST PIPE(S)							
THAW PIPE(S)							
INSULATE PIPE(S)							
BLOCKAGE – WASTE SYSTEM							
KITCHEN							
FAUCET							
INSTANT HOT							
WATER FILTER							
DISPOSAL							
DISHWASHER/Disposal							
BATH (1) (2) (3)							
LAVATORY							
WATER CLOSET							
BATHTUB							
SHOWER STALL/HEAD							
WHIRLPOOL/SPA/HOT TUB							
LAUNDRY							
WASHING MACHINE							
FAUCET(S)							
SILL COCK							
SUPPLY LINE(S)							
TRAP(S)/DRAIN(S)							
FILTER(S)							
GATE/BALL VALVE(S)							
WATER LINE(S)							
WELL/WATER PUMP							
PRESSURE TANK							
WATER SOFTENER							
AIR CONDITIONER/COND.							
PUMP/EFFLUENT PUMP							
BOILER-STEAM/HOT WATER							
VENT PIPE(S)							
WASTE/SEWER LINE(S)							
WATER HEATER							
NG Electric							
Serial:							
Model:							
Gallon:							
Location:							
Age:							
Standard Short Tall							
Location in home:							

DESCRIPTION OF WORK

LABOR	HRS.	RATE	AMOUNT

Acct#
101-04384-01

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- MILITARY - PERSONAL USE SALE -
- SALE -
SALES#: FSTLAN02 19 TRANS#: 969841640 08-09-23

1962973 KORKY QUIETFILL 2X MAX FI 14.38
15.98 DISCOUNT EACH -1.60

SUBTOTAL:	14.38
TOTAL TAX:	1.42
INVOICE 88190 TOTAL:	15.80
DEBITMC:	15.80
CHANGE:	0.00

TOTAL DISCOUNT: 1.60

THANK YOU FOR YOUR
MILITARY SERVICE

DEBITMC: XXXXXXXXXXX2099 AMOUNT: 15.80 AUTHCD:
CHIP REFID:247136190013 08/09/23 11:03:43
*PIN VERIFIED
TRACE : 190013 RETRIEVAL: 247136190013
PURCHASE CASH BACK TOTAL DEBIT
15.80 0.00 15.80
TVR : 8000048000
TSI : 6800 AID : A0000000042203

STORE: 2471 TERMINAL: 36 08/09/23 11:03:59
 # OF ITEMS PURCHASED: 1
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	8/23	Service Account No.:	101-04384-01
Customer Name:	Stephanie Aggison	Home Phone:	
Service Address:	3014 Ozark Dr	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	8/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3mts	Amount of Bill:	$1,140.01				Usage:	628		
	Average Bill:	$53.92				Three Month Average Usage:	2.8		
	Adjustment Approved:	Yes		No		Approved By:			
	Amount of Adjustment to Sewer Bill:	$471.07				Adjusted Bill Amount:	$668.94		
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

001-006741:07

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2035927
Date Call: 04/19/2023 09:51 AM

Status Work Completed

Date Completed: 04/19/2023 10:47 AM
Brief Desc: There is definitely a water leak. I

Job Site: 0114/0910
910 Whirlwind Street
Bryant,AR 72022

Caller Name: Kalilah Siddiq

Caller Phone: (501) 952-7413x
Occupant: Siddiq (t0201712)

Home (501) 952-7413x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

SubCategory: Toilet

Problem Description: There is definitely a water leak. I have a increase in water usage on my water bill and it's become unbelievably high.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Griffin	Griffin	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description There is definitely a water leak. I have a increase in water usage on my water bill and it's become unbelievably high.

Technician Notes: Adjusted flapper for toilet.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 8/23
Customer Name: Kalilah Siddiq
Service Address: 910 Whirlwind
City: Bryant
Date Leak Detected:

Service Account No.: 001-00741-07
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 4/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

3 mts	Amount of Bill:	$1256.31			Usage:	664	
	Average Bill:	$56			Three Month Average Usage:	3.0	
	Adjustment Approved:	Yes		No	Approved By:		
	Amount of Adjustment to Sewer Bill:	$497.06			Adjusted Bill Amount:	$759.25	
	Payment Plan	Yes		No	Payment Period	3 Months	6 Months	Payment Amt:	

_____
Customer Service Manager



Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2214881
Date Call: 08/21/2023 05:31 PM

Status Work Completed

Date Completed: 08/22/2023 10:17 AM
Brief Desc: water department says have leak

Job Site: 0114/4910
4910 Cyclone Street
Bryant,AR 72022

Caller Name: Samantha Parsons-Dean

Caller Phone: (501) 361-7511x
Occupant: Parsons-Dean (t0281964)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

Mobile (501) 361-7511x

SubCategory: Other

Problem Description: water department says have leak bill is 1000.00

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Bocksnick	Bocksnick	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description water department says have leak bill is 1000.00

Technician Notes: Replaced cracked pressure regulator

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2157326
Date Call: 07/12/2023 01:12 PM

Status Work Completed

Date Completed: 07/12/2023 01:26 PM
Brief Desc: water bill 300.00 and water depa

Job Site: 0114/4910
4910 Cyclone Street
Bryant,AR 72022

Caller Name: Samantha Parsons-Dean
Caller Phone: (501) 361-7511x
Occupant: Parsons-Dean (t0281964)

Priority: 3-General
Ok to enter? NO
Category: Plumbing
Animal in Apt? No
Mobile (501) 361-7511x
SubCategory: Other

Problem Description: water bill 300.00 and water department says theres a leak somewhere

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Griffin	Griffin	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description water bill 300.00 and water department says theres a leak somewhere
Technician Notes: Replaced red seal in left bathroom.

101-01653.10

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	8/23	Service Account No.:	101-01653-10
Customer Name:	David Dean	Home Phone:	
Service Address:	4910 Cyclone St.	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	8/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Regulator Cracked and Leaking
Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 mts Amount of Bill:	$661.68	Usage:	364
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$280.57	Adjusted Bill Amount:	$381.11
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

063-08715-01

ARKANSAS UNDERGROUND LEAK DETECTION

Arkansas Underground Leak Detection
601-850-6874
arkansasleaks@gmail.com
License #MP6868

Utility Verification Letter

Homeowner Information

Name: Karen Tilley

Date: 17 August 2023

Address: 11126 Stonehill Dr

Alexander (City) AR (State) 72002 (ZIP Code)

Phone:

Email: cumbied918@gmail.com

Statement of Repair

The techs arrived onsite performed leak detection locating a few leaks on the line. The tech replaced a section of the water service line. There are no further leaks.

Family or friend have a Leak?
Have them call AULD!
($50 savings on leak detection)

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 8/23 Service Account No.: 003-08218-01

Customer Name: Karen Tilley Home Phone:

Service Address: 1126 Stonehill Dr Work Phone:

City: Alexander State, Zip: AR 72002

Date Leak Detected: Date Repaired: 8/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Service Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3mt	Amount of Bill:	$92.82		Usage:	6667		
	Average Bill:	$85		Three Month Average Usage:	8.2		
	Adjustment Approved:	Yes	No	Approved By:			
	Amount of Adjustment to Sewer Bill:	$23.33		Adjusted Bill Amount:	$369.49		
	Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.

_____

Customer Service Manager

10:19

5G+ 43

Your Lowe's Receipt

Thanks for shopping at Lowe's. Use this just like you would a paper receipt for proof of purchase, record keeping, returns and more.

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
Bryant , AR 72022
(501) 213-2000

Transaction # : 845259859
Order Date : 07/21/23 19:09:14

Item	Price
KORKY 2-IN COMPLETE KIT	$ 27.98
Item #: 795256	
1 @ 27.98	
Invoice 78459 Subtotal	$ 27.98

Invoice 78459 Subtotal	$ 27.98
Subtotal	$ 27.98
Total Tax	$ 2.76
Total	$ 30.74
Change	$ 0.00

Total # of Items purchased: 1
Excludes fees, services and special order items

Payment: DEBITVISA ending In 5494	$ 30.74
AuthTime	07/21/23 19:09:04

Reply

Mail Calendar Feed Apps

Samantha Hawkins <shawkins@cityofbryant.com>

[waterbilling] Lifesaver Associates (5407 Highway 5 North, Suite 16)

1 message

andy tosavelives.com <andy@tosavelives.com> Mon, Aug 21, 2023 at 12:38 PM
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

10:19 .ıl 5G+

Your Lowe's Receipt

001-05673-01
501-779-4842

This is a copy of the receipt where I purchased and replaced parts for my toilet. As I mentioned, there were no indications of a leak and historically our water bill has been less than $50 a month. Lifesaver Assocations, ,5407. Highway 5 North suite 16. Thank you for your consideration, we don't make $700 a month teaching CPR.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 8/23
Customer Name: Lifesaver Associates
Service Address: 5407 HWY 5 N #16
City: Bryant
Date Leak Detected: _____

Service Account No.: 001-05673-01
Home Phone: _____
Work Phone: _____
State, Zip: Bryant, AR
Date Repaired: 7/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$599.99	Usage:	330
Average Bill:	$42.53	Three Month Average Usage:	220
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$268.45	Adjusted Bill Amount:	$331.54
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

Customer Service Manager

ARROW PLUMBING

Tankless Water Heaters · Rooter & Drain Cleaning · Water & Sewer Lines · Toilet Repair
Sinks & Garbage Disposals · Leak Detection · Hydro Jetting · Repiping Services · Gas Line Repair
Video Sewer Inspections · House Plumbing Inspections · Trenchless Solutions

501-753-1066

ARROWPLUMBING.NET

4007 MacArthur Drive, North Little Rock, AR 72118

License: #MP3792

001-07443-02
501-772-5227 Hearing impaired email adj.

Service Exp: Nick Invoice #: 80839

DATE: 07/04/23 JOB #:

CUSTOMER NAME	CALLER NAME	JOB CONTACT NAME
Daliah Walsh		

JOB ADDRESS: 40 Tomahawk DR CITY: Bryant STATE: AR ZIP: 72022

BILLING PARTY/ADDRESS (If Different):

PH1:

Arrow Total Care Club Member? ☐ Yes ☐ No Renewal Date: / /

ORIGINAL REASON FOR CALL:

SUMMARY OF FINDINGS/RECOMMENDED WORK: Found Hose bib broken at trailer. PVC coming out. Replaced section of PVC with Frost proof hose bib and secured Firmly to wall. Tested good no leaks. Replaced siding panels for under trailer

CUSTOMER AWARENESS	REVIEWED
Safety and Efficiency Checklist	☐ Yes ☐ No
Total Care Club Membership Plan	☐ Yes ☐ No
Warranty/Safety Stickers & Valve Tags Installed	☐ Yes ☐ No
Homeowner's Value Packet	☐ Yes ☐ No
Yard Sign Contest	☐ Yes ☐ No
5 Star Customer Service Survey	☐ Yes ☐ No

WORK AUTHORIZATION: I, the undersigned, is the owner/authorized representative/tenant of the premises at which the above work is being done. I hereby authorize you to perform the above recommendation, and to use such labor and materials as you deem advisable. I understand that Arrow Plumbing will not provide an itemized breakdown of materials & labor beyond the price set forth below. Unless prior authorization for billing is made in advance, payment for all work done is due upon completion (COD). An office billing charge and/or finance charge of 1.75% per month (21% per annum) or a minimum of $30.00 per month will be added after 3 days past due. I agree to pay reasonable attorneys' fees, court costs and collection fees in the event of legal action. I have read this contract, including the terms and conditions on the reverse side hereof and agree to be bound by all the terms contained herein. All old parts will be removed from premises and discarded, unless otherwise specified herein.

I HEREBY AUTHORIZE YOU TO PROCEED WITH THE ABOVE WORK AT THE UPFRONT FEE OF: $_____ Signature: _____ Print Name: _____

I HEREBY AUTHORIZE THE ADDITIONAL WORK/CHANGE ORDER TO INVOICE AT THE UPFRONT FEE OF: $_____ Signature: _____ Print Name: _____

Qty	Task #	Description	Investment	Warranty
	Dispatch Fee	(Ask me how you can receive FREE dispatch fees!)		
		1 Year Parts & labor Warranty	Dispatch $150.00	
			Fittings/Pipe $108.00	
			Frost proof hosebib $494.00	
			Acess +$178.00	
			930.00	
		daliaf.walsh@yahoo.com		

SUBTOTAL		
TAX		
TOTAL COST		

TOTAL MEMBERSHIP SAVINGS $ _____

FINANCING TERMS:

PAYMENT 1 GF ☐ Cash ☐ Check ☐ Check # _____
MC ☐ Visa ☐ AmEx ☐ Auth. # _____

PAYMENT 2 GF ☐ Cash ☐ Check ☐ Check # _____
MC ☐ Visa ☐ AmEx ☐ Auth. # _____

ACCEPTANCE OF WORK PERFORMED: I acknowledge satisfactory completion of the above described work and that the premises have been left in satisfactory condition. I understand that if my check does not clear, I am liable for the check and any charges from the bank. I agree to pay 1.75% per month for past due amounts (minimum charge $30). In the event that collection efforts are initiated against me, I shall pay for all associated fees at the posted rates as well as all attorneys' fees and collection costs. I agree that the amount set forth in the space marked "TOTAL COST" is the total flat price I have agreed to pay.

SIGNATURE: _____

CUSTOMER SERVICE IS OUR #1 PRIORITY

We are committed to providing you with the highest level of customer service. If you are not completely satisfied for any reason or you need us to do anything better at any point in the process, please let me or my manager know as soon as you can. Your feedback is very important to us.

THANK YOU FOR CHOOSING US FOR YOUR SERVICE NEEDS!

I decline to have recommended repairs:

SIGNATURE _____

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 8/23
Customer Name: Dahlia Walsh
Service Address: 40 Tomahawk Dr
City: Bryant
Date Leak Detected:

Service Account No.: 001-07443-02
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Hose Bib Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month	Amount of Bill:	$519.45				Usage:	293		
	Average Bill:	$28.53				Three Month Average Usage:	220		
	Adjustment Approved:	Yes		No		Approved By:			
	Amount of Adjustment to Sewer Bill:	$236.41				Adjusted Bill Amount:	$283.04		
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:	

_____
Customer Service Manager

001-005514-05
501-326-7712

How doers get more done



LOWE'S

SALE

TOTAL DISCOUNT:

THANK YOU FOR YOUR
MILITARY SERVICE

STORE 2471 TERMINAL 13 08/12/23 10:55:54
OF ITEMS PURCHASED:

LOWE'S

THANK YOU FOR YOUR
MILITARY SERVICE

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 8/23
Customer Name: Patrick Quinn
Service Address: 215 Dogwood Pl Dr.
City: Bryant
Date Leak Detected: _____

Service Account No.: 001-06514-05
Home Phone: _____
Work Phone: _____
State, Zip: AR 72011
Date Repaired: 8/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

2 Lines leaking underneath home

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 mth Amount of Bill:	$789.41	Usage:	439
Average Bill:	$151.00	Three Month Average Usage:	81
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$308.28	Adjusted Bill Amount:	$481.13
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

Established 1987
PLUMBING SUPPLY

FALK SUPPLY COMPANY - BENTON
2400 MILITARY ROAD
BENTON, AR 72015-2743
Phone 501-778-6750

PICK TICKET

ORDER DATE	
07/13/2023	

FALK SUPPLY COMPANY - BENTON
2400 MILITARY ROAD
BENTON, AR 72015-2743
Phone 501-778-6750

** C.O.D. ** C.O.D. ** C.O.D *

SOLD TO:

CASH PLUMBER - BENTON CASHBP
2400 MILITARY ROAD
BENTON, AR 72015-2743

SHIP TO:

CASH PLUMBER - BENTON CASHBP
2400 MILITARY ROAD
BENTON, AR 72015-2743

			FALK HOUSE ACCOUNT
	WAREHOUSE	SHIP DATE	CUSTOMER CODE
PICK UP	SHIP 2 Price 2	07/13/2023	

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
	[illegible] SEAT & SPRING	[illegible]	[illegible]
	[illegible]	[illegible]	[illegible]
	[illegible]	[illegible]	[illegible]

001-05.127-03

Bryant Water Department

On July 14, 2023 Bart Ferguson Enterprises maintenance manager went to Mr Robinsons home at **3302 N. Crescent Dr**. and made the repairs to the plumbing that were causing the water usage to be abnormally high.

Please see attached parts receipt.

Thank you,

Clark Ferguson
Property Manager

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7/23
Customer Name: Dwayne Robinson
Service Address: 3302 N. Crescent
City: Bryant
Date Leak Detected: _____

Service Account No.: 001-05127-03
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 7/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

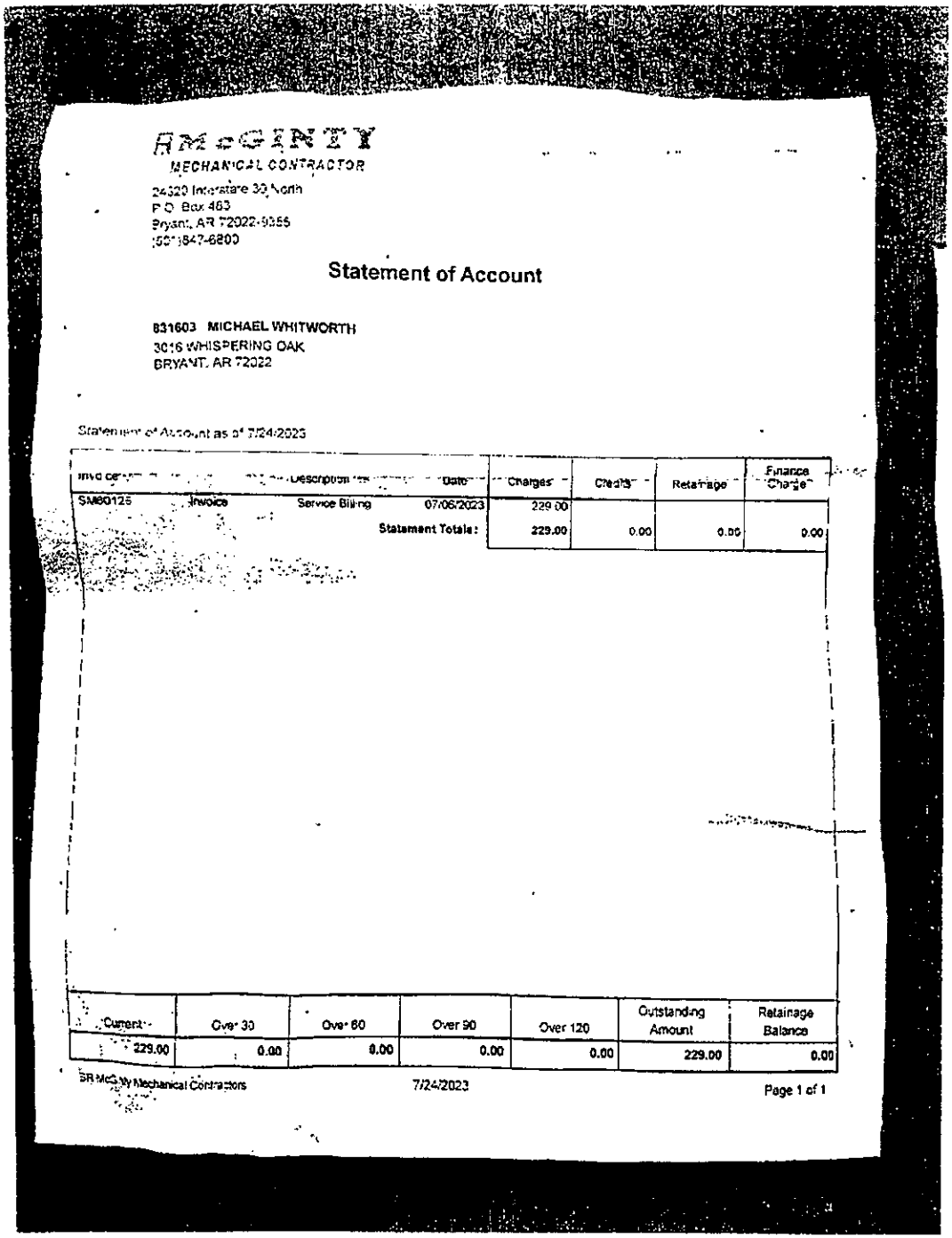
_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3mts	Amount of Bill:	$836.10			Usage:	459	
	Average Bill:	$150			Three Month Average Usage:	80	
	Adjustment Approved:	Yes		No	Approved By:		
	Amount of Adjustment to Sewer Bill:	$189.51			Adjusted Bill Amount:	$646.59	
	Payment Plan	Yes		No	Payment Period	3 Months	6 Months	Payment Amt.

Customer Service Manager



AMERICINTY
MECHANICAL CONTRACTOR
24320 Interstate 30 North
P.O. Box 463
Bryant, AR 72022-9355
(501)847-6800

Statement of Account

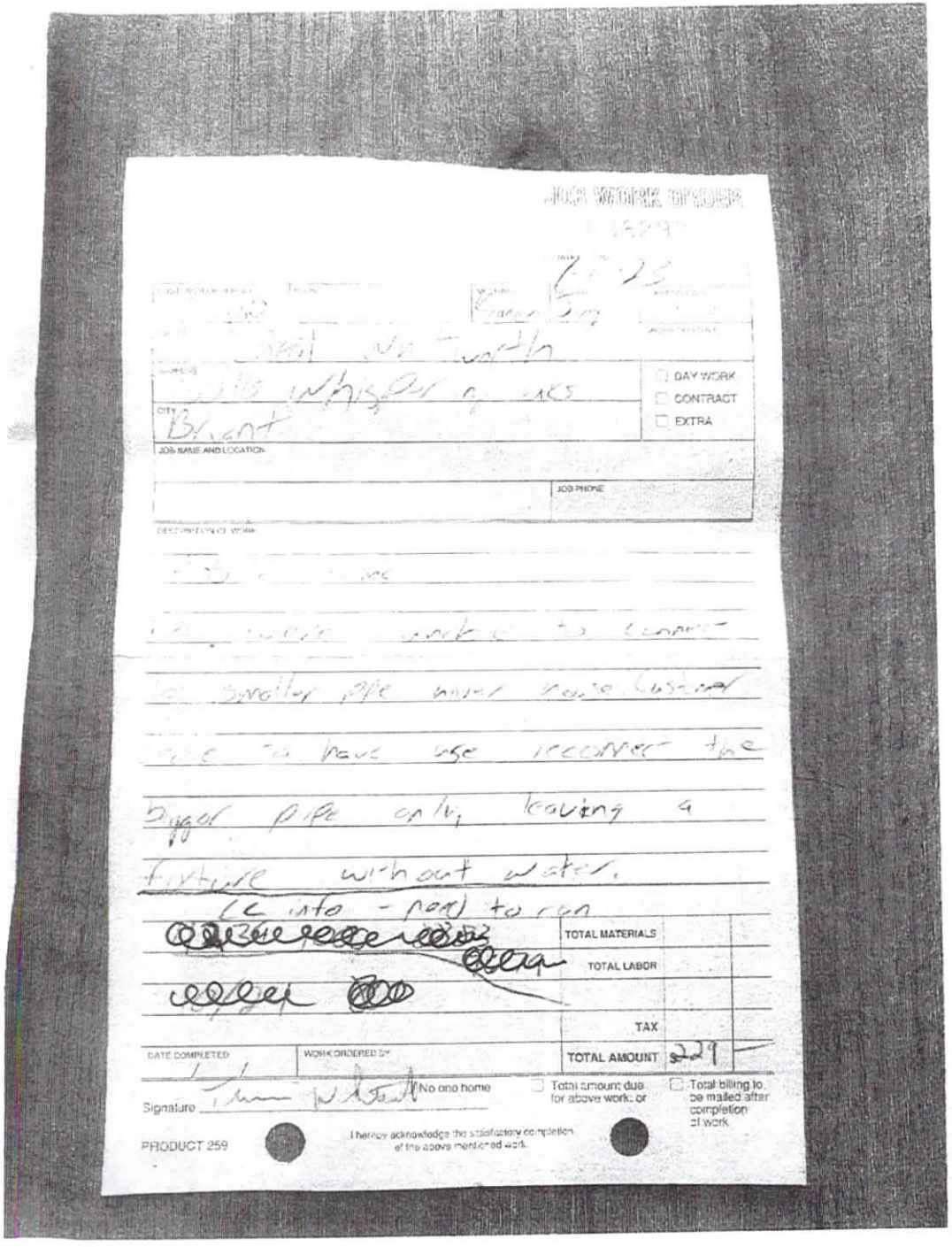
831603 MICHAEL WHITWORTH
3016 WHISPERING OAK
BRYANT, AR 72022

Statement of Account as of 7/24/2023

Invoice	Description	Date	Charges	Credits	Retainage	Finance Charge
SM80125	Invoice	Service Billing 07/06/2023	229.00			
		Statement Totals:	229.00	0.00	0.00	0.00

Current	Over 30	Over 60	Over 90	Over 120	Outstanding Amount	Retainage Balance
229.00	0.00	0.00	0.00	0.00	229.00	0.00

SR McCarty Mechanical Contractors 7/24/2023 Page 1 of 1


JOB WORK ORDER

DAY WORK
CONTRACT
EXTRA

JOB NAME AND LOCATION

JOB PHONE

TOTAL MATERIALS
TOTAL LABOR
TAX
TOTAL AMOUNT 229

DATE COMPLETED
WORK ORDERED BY
No one home
Signature
Total amount due for above work; or
Total billing to be mailed after completion of work.
PRODUCT 259
I hereby acknowledge the satisfactory completion of the above mentioned work.

001-03294-05

Michal or Tricia
Whitworth

501-283-1603

3016 Whispering Oak St.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 8.1.23
Customer Name: Michael Whitworth
Service Address: 3016 Whispering Oak
City: Bryant
Date Leak Detected: _____

Service Account No.: 001-03294-05
Home Phone: _____
Work Phone: _____
State, Zip: AR 72019
Date Repaired: 7-26-23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

3WSD	Amount of Bill:	$863.06				Usage:	494		
	Average Bill:	$52				Three Month Average Usage:	25		
	Adjustment Approved:	Yes		No		Approved By:			
	Amount of Adjustment to Sewer Bill:	$345.50				Adjusted Bill Amount:	$517.56		
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months
								Payment Amt:	

_____
Customer Service Manager

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2180874
Date Call: 08/01/2023 03:02 PM

101-03346-06

Status Work Completed

Date Completed: 08/01/2023 03:20 PM
Brief Desc: Our water bill was extremely high a

Job Site: 0178/1012-H
1012 Hogan Lane
Bryant,AR 72022

Caller Name: Kinley Reed

Caller Phone: (870) 484-1990x
Occupant: Reed (t0217779)

Home (870) 484-1990x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? Yes

SubCategory: Faucet

Problem Description: Our water bill was extremely high and they told us there was a leak somewhere

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Huffman	Huffman	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Our water bill was extremely high and they told us there was a leak somewhere

Technician Notes: There was a leak in the water line connecting to the pressure valve. Repaired and everything is working properly now.

Kinley Reed
870-484-1990

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 8/23
Customer Name: Kinley Reed
Service Address: 1017 Hogan Ln.
City: Bryant
Date Leak Detected: _____

Service Account No.: 101-03346-06
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 8/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak in water line connecting to pressure valve.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

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FOR OFFICE USE ONLY

3 mos. Amount of Bill:	$1,808.95	Usage:	1000
Average Bill:	$40	Three Month Average Usage:	21
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$811.41	Adjusted Bill Amount:	$997.54
Payment Plan: Yes ____ No ____	Payment Period: 3 Months ____ 6 Months ____	Payment Amt:	

_____
Customer Service Manager



LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLAN02 13 TRANS#: 90504897 07-25-23

1324296 PERFMAX UNIVE HIG PERF FI	14.98
SUBTOTAL:	14.98
TOTAL TAX:	1.48
INVOICE 87152 TOTAL:	16.46
DEBITMC:	16.46
CHANGE:	0.00

DEBITMC: XXXXXXXXXXX4684 AMOUNT: 16.46 AUTHCD: KD5UYL
CHIP REFID:247136152908 07/25/23 13:18:14
*PIN VERIFIED
TRACE : 152908 RETRIEVAL: 247136152908

PURCHASE	CASH BACK	TOTAL DEBIT
16.46	0.00	16.46

TVR : 8000048000
TSI : 6800 AID : A0000000042203

STORE: 2471 TERMINAL: 36 07/25/23 13:18:25
 # OF ITEMS PURCHASED: 1
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLAN02 13 TRANS#: 816884148 07-20-23

1030945 FLUIDMASTER PRO FILL VALVE AND FLAP	16.48
SUBTOTAL:	16.48
TOTAL TAX:	1.63
INVOICE 75788 TOTAL:	18.11
DEBITMC:	18.11
CHANGE:	0.00

DEBITMC: XXXXXXXXXXX4684 AMOUNT: 18.11 AUTHCD: JZTBH4
CHIP REFID:247138788881 07/20/23 14:35:48
*PIN VERIFIED
TRACE : 788881 RETRIEVAL: 247138788881

PURCHASE	CASH BACK	TOTAL DEBIT
18.11	0.00	18.11

TVR : 8000048000

and disabled. I would greatly appreciate any help that I could get to help reduce my water bill. I've attached the two receipts to the back of this letter.

Thank you once again for your help and support.

Donald Huffman
7-27-23

001-00355-01

001-00355-00

(501) 847-2346

Bryant Water Department

City of Bryant
210 SW 3rd St.
Bryant, Ar. 72022

9 Arcadia
Cr.

To Whom it may concern.

I Donald Huffman at #9 Arcadia Drive, Bryant Ar. 72022. would like to thank you for your hard work and service you provide for me and my family and for having the technology and capability on where they maybe leaks in my plumbing system. My last month bill was $593.40 I was in shock. I went to the water department and they explained what it could be and what I needed to do. I have two bathrooms and because I had problems with the master bath before I assumed it was the problem I replaced and repair what I thought was the problem. I went back to the water department and nothing had changed. So then I checked the guess bathroom toilet and found and fixed the problem. So now both bathrooms are running properly. Thank you.

I am on a fixed income

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7-27-23
Customer Name: Don Huffman
Service Address: 9 Arcadia Cir.
City: Bryant
Date Leak Detected:

Service Account No.: 001-00355-01
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 7-23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilets Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

2 mts	Amount of Bill:	$832.53		Usage:	459		
	Average Bill:	$90.00		Three Month Average Usage:	45		
	Adjustment Approved:	Yes	No	Approved By:	K		
	Amount of Adjustment to Sewer Bill:	$319.54		Adjusted Bill Amount:	$512.99		
	Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.

Customer Service Manager

001-08052-02

Arkanies Inc.
1302 Goodman Ave.
White Hall, AR 71602
501-366-3377

Imran Ahmed
3209 Robbins Drive
Benton AR, 72022

8/2/2023
Invoice 1155

Work Completed	Price
Remove and replace upstairs commode tank valve	$175.00
Total (Including Labor and Material):	**$175.00**

Thank You!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 8/23
Customer Name: Mian Ahmad
Service Address: 3209 Robbins Dr
City: Bryant
Date Leak Detected:

Service Account No.: 001-08052-02
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 8/2/23

Description of Cause of Leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

2 mts Amount of Bill:	$1,517.67	Usage:	840
Average Bill:	$158.00	Three Month Average Usage:	87
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$576.74	Adjusted Bill Amount:	$940.93
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt.	

Customer Service Manager

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: August 2023

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Kalilah Siddig	Customer Address	910 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	4/23
3mts Amount of Bill:	$1,256.31	Usage:	664
Average Bill:	$56	Three Month Average Usage:	30
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$497.06	Adjusted Bill Amount:	$759.25
Customer Name	Stephanie Higgison	Customer Address	3014 Ozark Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
3mts Amount of Bill:	$1,140.01	Usage:	628
Average Bill:	$53.92	Three Month Average Usage:	28
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$471.07	Adjusted Bill Amount:	$668.94
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: August 2023

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Patrick Quinn	Customer Address	215 Dogwood Rdg.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/23
1 mth Amount of Bill:	$789.41	Usage:	439
Average Bill:	$151.00	Three Month Average Usage:	81
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$308.28	Adjusted Bill Amount:	$481.13
Customer Name	Dahlia Walsh	Customer Address	40 Tomahawk
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/23
1 month Amount of Bill:	$519.45	Usage:	293
Average Bill:	$28.53	Three Month Average Usage:	220
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$236.41	Adjusted Bill Amount:	$283.04
Customer Name	Lifesaver Assoc.	Customer Address	5407 HWY 5 N. #16
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/23
1 month Amount of Bill:	$599.99	Usage:	330
Average Bill:	$42.53	Three Month Average Usage:	220
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$268.45	Adjusted Bill Amount:	$331.54
Customer Name	Karen Tilley	Customer Address	11126 Stonehill
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/23
3 mts Amount of Bill:	$592.82	Usage:	667
Average Bill:	$85	Three Month Average Usage:	$82.00
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$223.33	Adjusted Bill Amount:	$369.49
Customer Name	David Dean	Customer Address	4910 Cyclone St
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/23
2 mts Amount of Bill:	$661.68	Usage:	364
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$280.57	Adjusted Bill Amount:	$381.11

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: August 2023

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Mian Ahmed	Customer Address	3209 Robbins
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/23
2 mts Amount of Bill:	1517.67	Usage:	840
Average Bill:	$158.00	Three Month Average Usage:	87
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$576.74	Adjusted Bill Amount:	$940.93
Customer Name	Don Huffman	Customer Address	9 Arcadia
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/23
2 mts Amount of Bill:	$832.53	Usage:	459
Average Bill:	$90.00	Three Month Average Usage:	45
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$319.54	Adjusted Bill Amount:	$512.99
Customer Name	Kinley Reed	Customer Address	1012 Hogan Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/23
3mts Amount of Bill:	$1,808.95	Usage:	1000
Average Bill:	$40.00	Three Month Average Usage:	21
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$811.41	Adjusted Bill Amount:	$997.54
Customer Name	Michael Whitworth	Customer Address	3016 Whispering Oak
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/23
3mts Amount of Bill:	$863.06	Usage:	474
Average Bill:	$52.00	Three Month Average Usage:	25
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$345.50	Adjusted Bill Amount:	$519.56
Customer Name	Dwayne Robinson	Customer Address	3302 N. Crescent
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/23
3mts Amount of Bill:	$836.10	Usage:	459
Average Bill:	$150.00	Three Month Average Usage:	80
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$189.51	Adjusted Bill Amount:	$646.59