CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: August 2023

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

	Customer Name	Sherri Ewing	Customer Address	2609 Mills Park
	Date Leak Detected by AMI		Date Customer Notified	
	Date Leak Started		Date Leak Repaired	7/23
2 mts	Amount of Bill:	$1,391.81	Usage:	770
	Average Bill:	$65.00	Three Month Average Usage:	52
	Adjustment Approved:	Yes / No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$576.74	Adjusted Bill Amount:	$815.07
	Customer Name	Larry Wilkerson	Customer Address	308 Prickett Rd
	Date Leak Detected by AMI		Date Customer Notified	
	Date Leak Started		Date Leak Repaired	7/23
2 mts	Amount of Bill:	$373.96	Usage:	204
	Average Bill:	$39.83	Three Month Average Usage:	20
	Adjustment Approved:	Yes / No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$141.15	Adjusted Bill Amount:	$232.81
	Customer Name	Jazmine Burgess	Customer Address	3008 Birdie Ln
	Date Leak Detected by AMI		Date Customer Notified	
	Date Leak Started		Date Leak Repaired	7/23
1 month	Amount of Bill:	$374.01	Usage:	206
	Average Bill:	$39.53	Three Month Average Usage:	20
	Adjustment Approved:	Yes / No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$161.07	Adjusted Bill Amount:	$212.94
	Customer Name	First Southern Baptist	Customer Address	604 S. Reynolds
	Date Leak Detected by AMI		Date Customer Notified	
	Date Leak Started		Date Leak Repaired	6/23
2 mts	Amount of Bill:	$1,600.69	Usage:	750
	Average Bill:	$126.65	Three Month Average Usage:	69
	Adjustment Approved:	Yes / No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$529.97	Adjusted Bill Amount:	$1,070.72
	Customer Name	Herman Reid	Customer Address	2008 Pleasant Point
	Date Leak Detected by AMI		Date Customer Notified	
	Date Leak Started		Date Leak Repaired	7/23
3 mts	Amount of Bill:	$1,105.83	Usage:	609
	Average Bill:	$130.12	Three Month Average Usage:	70
	Adjustment Approved:	Yes / No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$345.52	Adjusted Bill Amount:	$760.31

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: August 2023

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Richard Carney	Customer Address	311 Mills Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/23
2 mts Amount of Bill:	$1,291.10	Usage:	714
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$583.67	Adjusted Bill Amount:	$707.43
Customer Name	John & Kim Jobe	Customer Address	2404 Raintree
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/23
3 mts Amount of Bill:	$566.36	Usage:	309
Average Bill:	$62.37	Three Month Average Usage:	33
Adjustment Approved:	Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$181.86	Adjusted Bill Amount:	$384.50
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7/19/23
Customer Name: Sherri Ewing
Service Address: 2609 Mills Park Rd
City: Bryant
Date Leak Detected:

Service Account No.: 102-01132-03
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired:

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Line Busted

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$1,391.81				Usage:	770	
Average Bill:	$65.00				Three Month Average Usage:	52	
Adjustment Approved:	Yes		No		Approved By:		
Amount of Adjustment to Sewer Bill:	$576.74				Adjusted Bill Amount:	$815.07	
Payment Plan	Yes		No	Payment Period	3 Months		6 Months	Payment Amt.	

_____
Customer Service Manager

102-01132.03

INVOICE #00122

CORY J. BATCHELOR
(J-11079)
21423 McPherson Rd
Mabelvale, AR 722103
501-631-1969

Bill To	Address of service	Date
Sherri Ewing 2609 Millspark Rd Bryant AR 72022	same	06/20/23

Item	Quanity	Rate	Amount
Labor	4 hrs @	100.00	$400.00
Supplies	1	85.00	85.00
			$485.00
		Tax 8.63%	41.86
			$526.86

Inspected water main and pipe running into the house. Found the leak at the rear of the house under porch, Dug up busted /broken pipe, replaced it. Covered it.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7-19-23
Customer Name: Larry Wilkerson
Service Address: 308 Prickett Rd
City: Bryant
Date Leak Detected:

Service Account No.: 101-04083-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired:

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water leak under kitchen sink in floor.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

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FOR OFFICE USE ONLY

2 months Amount of Bill:	$373.96	Usage:	204
Average Bill:	$39.83	Three Month Average Usage:	20
Adjustment Approved: Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$141.15	Adjusted Bill Amount:	$232.81
Payment Plan: Yes	No	Payment Period: 3 Months	6 Months
Payment Amt.			

_____
Customer Service Manager

101-04083-00

07-19-2023

Larry Wilkerson
308 Prickett Road
Bryant, AR
501-213-5828
wilkersonworks@sbcglobal.net
Account # 101-04083-00

Bryant Water Department
Leak Adjustment Panel

Hello. I am writing to request a review for a leak adjustment on my most recent water bill (bill date 7/10/2023). I experienced a water leak below the floor under the kitchen sink that was discovered sometime prior to receiving my bill dated 6/11/2023. My home is a double wide trailer plumbed with the 1/2 poly tubing it appeared a varmint had chewed into the tubing causing the leak. My wood deck backs up to the kitchen area and the run-off flowed out underneath the deck causing the leak to go undiscovered.

Not my first leak and I had the parts on hand to repair the water line I fixed the leak myself without the need to purchase additional materials. I didn't make note of the date I repaired the line and I have no receipts for professional services or materials. I do remember getting the 6/11/23 bill a short time after the repair as I checked to see the water billing amount.

I have now received the 7/10/23 billing in the

amount of $293.08 based on consumption of 161 which is quite a lot compared to my normal usage ranging between 16 and 34. I am the only resident in my home no pool, no lawn irrigation or any other water consuming features.

Below I have included my water usage for the last 8 months. Please review and make any adjustments you can.

Billing Date	Cons
12/11/22	32
01/10/23	22
02/10/23	17
03/15/23	16
04/10/23	19
05/10/23	33
06/11/23	43
07/10/23	161

Thank you,
Larry

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7/15/23
Customer Name: Jazmine Burgess
Service Address: 3008 Birdie Ln
City: Bryant
Date Leak Detected:

Service Account No.: 001-06935-09
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired:

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$374.01	Usage:	206
Average Bill:	$39.53	Three Month Average Usage:	20.
Adjustment Approved: Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$161.07	Adjusted Bill Amount:	$212.94
Payment Plan: Yes	No	Payment Period: 3 Months	6 Months
Payment Amt.			

_____
Customer Service Manager

Fairways at Hurricane Creek, ALP
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2159992
Date Call: 07/15/2023 11:57 AM

001-0691 35 09

Status Work Completed

Date Completed: 07/15/2023 02:44 PM
Brief Desc: Water leak , which has made my wate

Job Site: 0148/3008
3008 Birdie Lane
Bryant,AR 72022

Caller Name: Jazmine Burgess
Caller Phone: (870) 209-8643x
Occupant: Burgess (t0260665)

Home (870) 209-8643x

Priority: 3-General
Ok to enter? YES
Category: Other
SubCategory: Other
Animal in Apt? No

Problem Description: Water leak , which has made my water bill 374.01

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Tanner	Tanner	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Water leak , which has made my water bill 374.01

Technician Notes: Replaced fill valve and flapper in toilet

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7/23/23
Customer Name: First Southern Baptist
Service Address: 604 S. Reynolds
City: Bryant
Date Leak Detected:

Service Account No.: 102-04424-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 6/1/23

Description of Cause of Leak: *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$1,600.69	Usage:	750
Average Bill:	$126.65	Three Month Average Usage:	69
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$529.97	Adjusted Bill Amount:	$1070.72
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt.	

_____
Customer Service Manager

501-847-3014 Kristin

Mid-Town Mechanical Services
PO Box 2162
Benton, AR 72018
(501) 765-5380
payables.midtown@gmail.com

Invoice 11809

6-29-23

102-04424-00

BILL TO	SHIP TO	DATE	PLEASE PAY	DUE DATE
First Southern Baptist Church 604 South Reynolds Road Bryant, AR	First Southern Baptist Church 604 South Reynolds Road Bryant, AR	06/22/2023	**$2,450.00**	07/22/2023

DATE	ACTIVITY	AMOUNT
06/05/2023	**Repairs** Relocated drains for new urinals to meet new urinals with build in ptraps Two walls will require repairs before hanging in new location	0.00
06/09/2023	**Repairs** Set three urinals Urinal of sanctuary required moving mounts and other two had no backing Used wall anchors to secure one side Sancturary urinal will require pain to cover unpainted surface that old urinal covered	0.00
06/09/2023	**Total Material & Labor + Tax**	2,450.00

TOTAL DUE	$2,450.00

THANK YOU.

You can pay by mailing a check to the address listed above.
(Please include invoice number with your payment.)

Thank you for your business!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 07/25/23
Customer Name: Herman Reid
Service Address: 2008 Pleasant Pointe
City: Bryant
Date Leak Detected:

Service Account No.: 101-04900-07
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 7/25/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

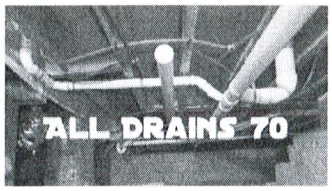
- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$1,105.83	Usage:	609
Average Bill:	≈ $130.00	Three Month Average Usage:	70
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$345.52	Adjusted Bill Amount:	$760.31
Payment Plan	Yes	No	Payment Period: 3 Months / 6 Months	Payment Amt:

Customer Service Manager

Acct # 101-04900-02



870-659-0417

Invoice #2558078

Jul 25, 2023

PAID

BILL TO

Herman Reid
Cathyreed45@yahoo.com

FROM

Greg Connor's Company
3207 Meadowlake Dr.
Bryant, Ar 72022
alldrains70@gmail.com
+1 5019099172

INVOICE ITEMS	AMOUNT
Service address: 2008 Pleasant Pointe Cir Bryant, AR 72022	$0.00
Services: replaced partially disingrated Mansfield Oring in tank that allowed water to leak by.	$0.00
Warranty deductible	$85.00

Total	$85.00
Payment	-$85.00
Invoice balance	**$0.00**

MESSAGE

Thank you for your business.

Received on 7-25-23

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7/23
Customer Name: Richard Carney
Service Address: 311 Mills Park
City: Bryant
Date Leak Detected:

Service Account No.: 102-00499-02
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 7/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

outside Bibs leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

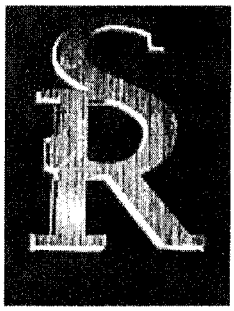
_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$1,291.10	Usage:	714
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$583.67	Adjusted Bill Amount:	$707.43
Payment Plan	Yes	No	Payment Period: 3 Months / 6 Months	Payment Amt.

_____
Customer Service Manager



Reynolds Plumbing

14223 Cherylwood Rd
Alexander, AR
72002
5019144106
Shannon.reynolds@outlook.com

102-00499-02
501-615-4204

INVOICE
INV07042022003

DATE
07/04/2023

DUE
On Receipt

BALANCE DUE
USD $0.00

BILL TO

Richard Carney

Richard Carney
311 Mills Park Rd
Bryant, AR
72202
5016154204
Richardcarney38@gmail.com

DESCRIPTION	RATE	QTY	AMOUNT
Replaced leaking frost proof hose bibs on front and rear of house that had frozen and split in the tube shaft of hose bib body. Leaks only occurred when hose bibs were on due to the location of split in conjunction to rubber washer shut off seal. If hose bib was on, but the hose itself was closed with a spray nozel the split would constantly leak unde the house. Repaired 3' section of crushed sewer pipe section in front yard. Orangeberg pipe was originally used when house was built and became crushed at some point in the past. Replaced with 4" such 40 pvc.	$425.00	1	$425.00

TOTAL	$425.00
PAID	-$425.00
BALANCE DUE	**USD $0.00**

Customer paid through payment app.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7/23
Customer Name: John & Kim Jobe
Service Address: 2404 Raintree
City: Bryant
Date Leak Detected:

Service Account No.: 101-00725.00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 7/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Line leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$566.36	Usage:	309
Average Bill:	$62.37	Three Month Average Usage:	33
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$181.86	Adjusted Bill Amount:	$384.50
Payment Plan	Yes	No	Payment Period: 3 Months / 6 Months — Payment Amt.

Customer Service Manager

Ms. Gobe 501-231-1581
101-00725-00

SERVICE WORK ORDER

DENNY DYER PLUMBING CO.

All Phases of Home Remodels and Plumbing Repairs
PHONE 778-6453 Day or Night
1022 RIVER ROAD • BENTON, AR 72015

SERVICE INVOICE
No. 2424

Date of Order 10-23

Customer's Order No.	Phone	Mechanic	Helper	Date

Bill To [illegible]

Address

City

Job Name and Location

Order Taken By

❑ Day Work
❑ Contract
❑ Extra

Work Ordered By

Job Phone

DESCRIPTION OF WORK

[illegible]

TOTAL MATERIALS		
TOTAL LABOR		
TAX		
TOTAL AMOUNTS		

❑ No One Home | Date Completed

Signature _____
I hereby acknowledge the satisfactory completion of the above described work.

❑ Total amount due for above work: or

❑ Total billing to be mailed after completion of work