CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: July 2023

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	RNR Investment	Customer Address	105 NE 3rd #A
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	4.23	Date Leak Repaired	6/23
2 months Amount of Bill:	*1,485.27	Usage:	834
Average Bill:	New Customer	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*687.59	Adjusted Bill Amount:	*797.68
Customer Name	Phuong Ma Phung	Customer Address	3317 Lacross
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	6/23	Date Leak Repaired	6/23
1 month Amount of Bill:	*346.66	Usage:	187
Average Bill:	*38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*144.61	Adjusted Bill Amount:	*202.05
Customer Name	Deonna Seals	Customer Address	2408 Canywood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	3/23	Date Leak Repaired	5/23
3 months Amount of Bill:	*1918.66	Usage:	1061
Average Bill:	*97.02	Three Month Average Usage:	53
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*781.11	Adjusted Bill Amount:	*1,137.55
Customer Name	Chris Golden	Customer Address	8014 Ridgestone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	3/23	Date Leak Repaired	5/23
3 months Amount of Bill:	*649.59	Usage:	616
Average Bill:	*52.[illegible]	Three Month Average Usage:	49
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*248.79	Adjusted Bill Amount:	*400.80
Customer Name	Tramore Walter	Customer Address	2906 Cyclone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	3/23	Date Leak Repaired	6/23
3 months Amount of Bill:	*674.25	Usage:	369
Average Bill:	*75.[illegible]	Three Month Average Usage:	40
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	*215.60	Adjusted Bill Amount:	*458.65

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Customer Name	William Forcum	Customer Address	2908 Cyclone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	5/23	Date Leak Repaired	5/23
3 months Amount of Bill:	$593.35	Usage:	324
Average Bill:	$63.00	Three Month Average Usage:	33
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$194.81	Adjusted Bill Amount:	$398.54
Customer Name	Michael Suddeth	Customer Address	412 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	5/23	Date Leak Repaired	6/23
1 Month Amount of Bill:	$1039.37	Usage:	576
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$481.48	Adjusted Bill Amount:	$557.89
Customer Name	Luxury Iron of AR	Customer Address	26044 I-30
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	1/23	Date Leak Repaired	2/23
2 months Amount of Bill:	$1,952.23	Usage:	1085
Average Bill:	$42.53	Three Month Average Usage:	420
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$904.95	Adjusted Bill Amount:	$1,047.28
Customer Name	Courtyard Cottages	Customer Address	511 Courtyard Cottage
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	5/23
1 month Amount of Bill:	$327.51	Usage:	185
Average Bill:	$39.53	Three Month Average Usage:	420
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$142.88	Adjusted Bill Amount:	$184.63
Customer Name	Darla Lopez	Customer Address	2903 Birdie Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6/23
3 months Amount of Bill:	$285.84	Usage:	153
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$80.50	Adjusted Bill Amount:	$205.34

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
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DETAILS

Customer Name	BSFR Property	Customer Address	3507 Stillman Cv
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	5/23	Date Leak Repaired	6/23
2 months Amount of Bill:	$422.54	Usage:	231
Average Bill:	$84.50	Three Month Average Usage:	45
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$122.10	Adjusted Bill Amount:	$300.44
Customer Name	David Brown	Customer Address	31 Arcadia
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	5/23	Date Leak Repaired	6/23
1 month Amount of Bill:	$868.34	Usage:	477
Average Bill:	$49.51	Three Month Average Usage:	30
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$387.09	Adjusted Bill Amount:	$481.25
Customer Name	Consepcion De Santyo	Customer Address	801 Amy Cir
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6/23
3 months Amount of Bill:	$429.68	Usage:	233
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$149.79	Adjusted Bill Amount:	$279.89
Customer Name	Tony Erwin	Customer Address	2207 Comwood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	4/23
3 months Amount of Bill:	$515.06	Usage:	272
Average Bill:	$66.51	Three Month Average Usage:	35
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$144.60	Adjusted Bill Amount:	$370.46
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	6-12-2023	Service Account No.:	001-00147-12
Customer Name:	RNR Investments	Home Phone:	479-751-0445
Service Address:	105 NE 3rd St #A	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	6/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months	Amount of Bill:	$1,485.27			Usage:	834	
	Average Bill:	New Customer.			Three Month Average Usage:	20	
	Adjustment Approved:	Yes		No	Approved By:		
	Amount of Adjustment to Sewer Bill:	-687.59			Adjusted Bill Amount:	$797.68	
	Payment Plan	Yes		No	Payment Period	3 Months	6 Months	Payment Amt.	

Customer Service Manager

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Adjustment - Acct# 001-00147-12 Service: 105 NE 3rd Unit A

1 message

Debra Jackson <debjackson@rentalconcepts.org> Mon, Jun 12, 2023 at 9:12 AM
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>
Cc: Teresa Brooks <tbrooks@rentalconcepts.org>

Attached, 06.02.23 invoice from Victory Plumbing for repairing water leaks found at 105 NE 3rd Unit A. Also attached is a copy of the May water billing. As per our phone conversation, please consider this as a request for making an adjustment for the May and June billing for account 001-00147-12 located at 105 NE 3rd Unit A. If you have any questions or need anything else to support the request, please contact us at the address below.

Thank you,

Debra Jackson

Controller

Rental Concepts, LLC

RNR Investments, LLC

PO Box 8140

Springdale, AR 72766

Phone: 479-751-0445

Fax: 479-751-0449

2 attachments

2023.06.02 Victory Plumbing LLC (fixed water Leak).pdf
36K

2023.05.10 City of Bryant Water 4712.pdf
492K

Victory Plumbing LLC
PO Box 13349
Maumelle, AR 72113
501-313-9920
victoryplumbingar@gmail.com
https://www.victory.plumbing/

Invoice 3179

BILL TO
Rusty Atkinson
RnR Investments
304 N Reynolds Rb
Suite A
Bryant, AR 72022

DATE	PLEASE PAY	DUE DATE
06/02/2023	$0.00	07/02/2023

JOB NAME
105 NE 3rd st

SERVICE TECH NAME
Gaven, Gus

SERVICE DATE	ACTIVITY	QTY	RATE	AMOUNT
06/02/2023	**Hourly rate** Found and repaired multiple water leaks	2	125.00	250.00T
06/02/2023	**Sales** Material to repair water lines	1	129.15	129.15T

PAID

All invoices are on a net 30 agreement. Any unpaid invoices passed 30 days will be subject to a late fee

SUBTOTAL	379.15
TAX	37.43
TOTAL	416.58
PAYMENT	416.58
TOTAL DUE	$0.00

THANK YOU!

We guarantee our work and provide the best customer service in the state of Arkansas. If you're not happy, we're not happy.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 6-8-2023
Customer Name: Phuong Ma Phung
Service Address: 3319 Lacross Dr
City: Bryant
Date Leak Detected:

Service Account No.: 102-04295-01
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 5/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month	Amount of Bill:	$346.66		Usage:	187		
	Average Bill:	$38.84		Three Month Average Usage:	20		
	Adjustment Approved:	Yes	No	Approved By:			
	Amount of Adjustment to Sewer Bill:	$144.61		Adjusted Bill Amount:	$202.05		
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	

_____
Customer Service Manager

Samantha Hawkins <shawkins@cityofbryant.com>

[waterbilling] 3317 Lacross

2 messages

102-04295-01

Melinda Phung <mphung14@gmail.com> Thu, Jun 8, 2023 at 12:34 PM
To: waterbilling@cityofbryant.com

Hello, I hope this email finds you well.

I'm at the landlord for 3317 Lacross. Property was vacant for April 2023 and I received a water bill of $365.55. It was then found the issue was a toilet water leak in master bathroom.

Issue was remedied by our handyman. Below is screenshots of work order and payment for fixing the leak.

If you have any further questions, please feel feel to reach me at (408) 460-5913.

Thank you,

Melinda

4 attachments

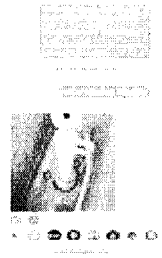


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559K



image1.png
690K



image2.png
392K

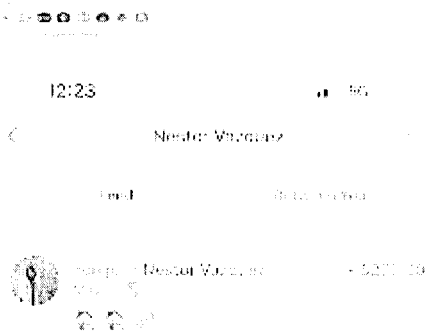


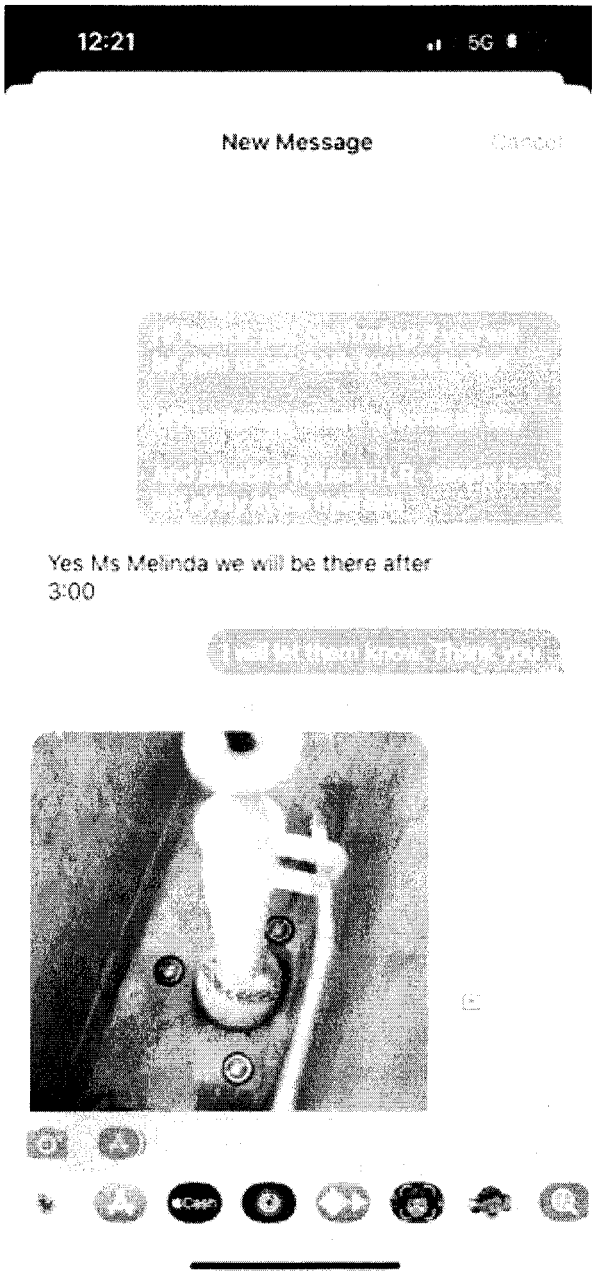
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237K

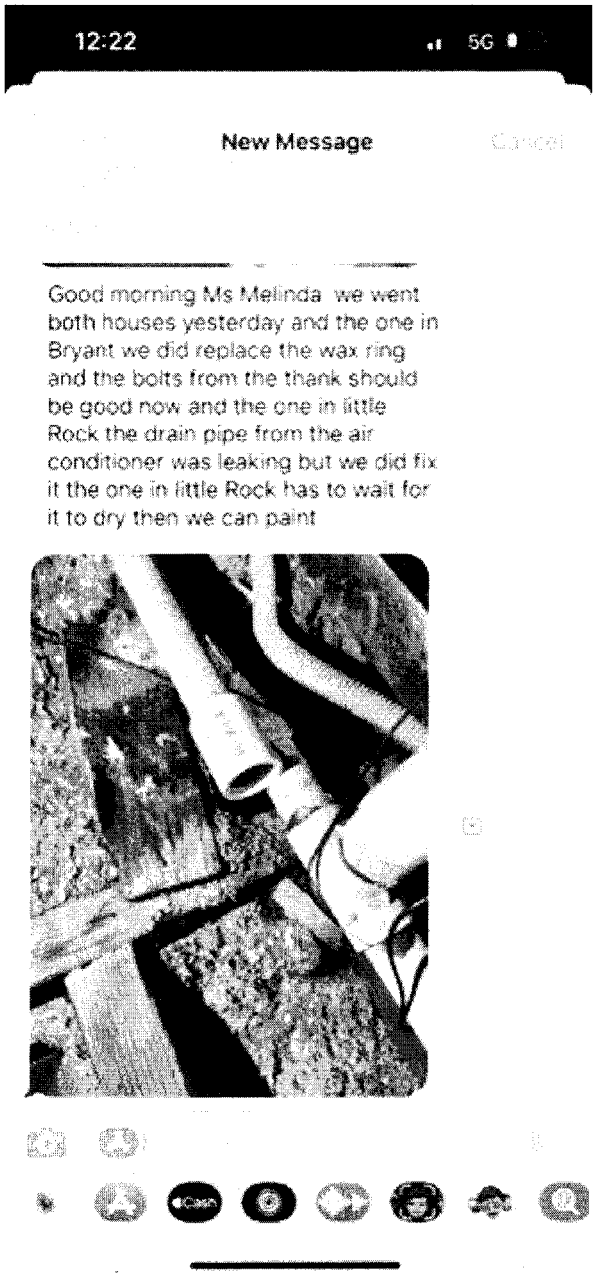
Samantha Hawkins <shawkins@cityofbryant.com> Thu, Jun 8, 2023 at 12:36 PM
To: Melinda Phung <mphung14@gmail.com>
Cc: waterbilling@cityofbryant.com

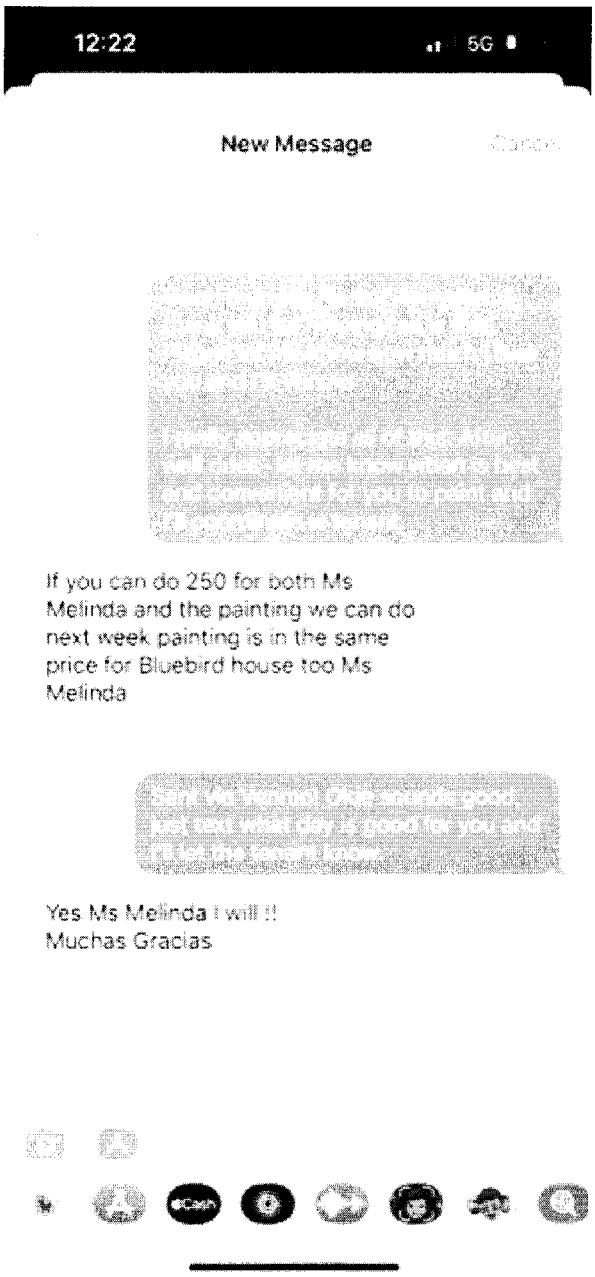
Thank you, I will get it submitted.

Samantha Hawkins
Water Department, Billing Office Assistant
City of Bryant
501-943-0441
shawkins@cityofbryant.com
www.cityofbryant.com
210 SW 3rd St, Bryant, AR 72022

[Quoted text hidden]


12:21
5G
New Message
Yes Ms Melinda we will be there after 3:00

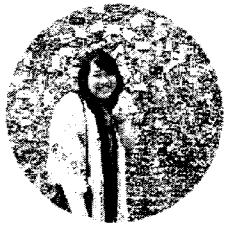

12:22
5G
New Message
Cancel
Good morning Ms Melinda we went both houses yesterday and the one in Bryant we did replace the wax ring and the bolts from the thank should be good now and the one in little Rock the drain pipe from the air conditioner was leaking but we did fix it the one in little Rock has to wait for it to dry then we can paint


12:22
5G
New Message
If you can do 250 for both Ms Melinda and the painting we can do next week painting is in the same price for Bluebird house too Ms Melinda
Yes Ms Melinda I will !!
Muchas Gracias

12:23 5G

Nestor Vazquez

Feed Between You



You paid Nestor Vazquez - $250.00

May 12

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	6/20/23	Service Account No.:	001-00780-08
Customer Name:	Deonna Seals	Home Phone:	
Service Address:	2408 Canywood	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	5/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months	Amount of Bill:	$1918.66					Usage:	1061	
	Average Bill:	$97.07					Three Month Average Usage:	53	
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	Amount of Adjustment to Sewer Bill:	$781.11					Adjusted Bill Amount:	$1,137.55	
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

NICK

REPAIR & MAINTENANCE NOTICE

001-00780-08

Address	Resident Names	Phone Numbers
2408 Carywood	Deonna Seals	501-398-7131

Water Billing @ cityofbryant.com

DATE REPORTED: 5/23/2023

A MAINTENANCE PERSON ENTERED THIS PROPERTY TO PERFORM THE REPAIR AND MAINTENANCE ITEMS LISTED BELOW.

ITEM	REPAIR INFORMATION
Water leak- tenant states her hall bathroom toilet continuously running. Tenant has turned off water to toilet.	Tighten up flush valve

MAINTENANCE TECH: Nick

DATE WORK COMPLETED: 5/24/23

COVID - 19 INFORMATION	Verified by office person (initial)	Date office person verified	Verified by maintenance tech before enter unit	Date maint. tech verified (initial)
Is anyone in the household presently sick?	JS	5-23-23		
Is anyone in the household presently showing symptoms of COVID-19?	JS	5-23-23		
Is anyone in the household presently self-quarantining due to a suspected exposure to COVID-19?	JS	5-23-23		

Prepared By Office Staff	Signed Out By Office Staff	Maint. Tech Signed Out To	Date Signed Out	Closed Out By Office Staff	Date Closed Out
CW				JS	5/24/23

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	5/23	Service Account No.:	003-08552-01
Customer Name:	Chris Golden	Home Phone:	
Service Address:	8014 Ridgestone	Work Phone:	
City:	Alexander	State, Zip:	AR 72002
Date Leak Detected:		Date Repaired:	5/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

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_____

Signature

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	Amount of Adjustment to Sewer Bill:	$248.79	Adjusted Bill Amount:	$400.80	
	Payment Plan	Yes	No	Payment Period	3 Months / 6 Months
				Payment Amt.	

_____

Customer Service Manager

003-08552-01

Memo

To: Bryant Water Department

From: Chris Golden, 8014 Ridgestone Cv, Alexander AR 72002

Date: 19May2023

Re: Water Leak and Repair

A substantial increased expense in our wastewater invoice was noted in early 2023. In April, we hired a leak detection company to identify the leak which was noted to be approximately 30 ft from the meter (near light pole). A call to 811 was placed by the leak detection company and utilities were marked. We repaired the water line (mini excavator rented and plumbing supplies purchased) the end of April and have since noted no meter movement when water is no being used.

Residents are requesting a credit on our account (wastewater, as clean water is supplied by Salem Water Association).

For any questions, please contact Chris Golden at 501-580-8816.

Thank you,

Chris Golden

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	6/12/23	Service Account No.:	001-01815-09
Customer Name:	Tramane Walter	Home Phone:	
Service Address:	2906 Cyclone	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	6/12/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

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	Amount of Adjustment to Sewer Bill:	$215.60				Adjusted Bill Amount:	$458.65		
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____

Customer Service Manager

001-0181507

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2112303
Date Call: 06/12/2023 12:06 PM

Status Work Completed

Date Completed: 06/12/2023 01:22 PM
Brief Desc: Seal in tank is broken and tank can

Job Site: 0114/2906
2906 Cyclone Street
Bryant,AR 72022

Caller Name: Tramane Walter
Caller Phone: (313) 492-3650x
Occupant: Walter (t0013562)
Office (501) 764-6129x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Toilet
Animal in Apt? No

Problem Description: Seal in tank is broken and tank can not be filled.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Seal in tank is broken and tank can not be filled.

Technician Notes: replaced red seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 5/23
Customer Name: William Forcum
Service Address: 2908 Cyclone St.
City: Bryant
Date Leak Detected:

Service Account No.: 001-02268-10
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 5/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

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Average Bill:	$63	Three Month Average Usage:	33
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$194.81	Adjusted Bill Amount:	$398.54
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2070282
Date Call: 05/12/2023 04:06 PM

Acct# 001-02268-10

Status Work Completed

Date Completed: 05/13/2023 11:26 AM
Brief Desc: There is a leak somewhere in my apa

Job Site: 0114/2908
2908 Cyclone Street
Bryant,AR 72022

Caller Name: William Forcum

Caller Phone: (501) 409-7133x
Occupant: Forcum (t0215161)

Home (501) 409-7133x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Other
Animal in Apt? No

Problem Description: There is a leak somewhere in my apartment, Water has not leaked from anywhere I looked, and there is no water on the floor. I went to pay my water bill and it came out to over $500, that is when i was told by bryant water that I have a leak somewhere.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Griffin	Griffin	.00	.00
.00	Griffin	Griffin	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description There is a leak somewhere in my apartment, Water has not leaked from anywhere I looked, and there is no water on the floor. I went to pay my water bill and it came out to over $500, that is when i was told by bryant water that I have a leak somewhere.

Technician Notes: Replaced Red Seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 6-20-23
Customer Name: Michael Suddeth
Service Address: 412 Whirlwind
City: Bryant
Date Leak Detected:

Service Account No.: 001-01622-12
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 6.1.23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month	Amount of Bill:	$1,039.37	Usage:	576	
	Average Bill:	$39.53	Three Month Average Usage:	20	
	Adjustment Approved:	Yes	No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$481.48	Adjusted Bill Amount:	$557.89	
	Payment Plan	Yes	No	Payment Period	3 Months / 6 Months	Payment Amt.	

Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2118970
Date Call: 06/20/2023 12:52 PM

Acct# 001-01622-12

Status Work Completed

Date Completed: 06/20/2023 01:17 PM
Brief Desc: my toilet was leaking last month an

Job Site: 0114/0412
412 Whirlwind Street
Bryant,AR 72022

Caller Name: Michael Suddeth

Caller Phone: (501) 249-7629x
Occupant: Suddeth (t0270058)

Home (501) 249-7629x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

SubCategory: Toilet

Problem Description: my toilet was leaking last month and my neighbor complained about the noise it was making. someone came in and fixed it and said that we would be able to get it adjusted. im just putting this work order in, in order to get my water bill adjusted.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description my toilet was leaking last month and my neighbor complained about the noise it was making. someone came in and fixed it and said that we would be able to get it adjusted. im just putting this work order in, in order to get my water bill adjusted.

Technician Notes: check toilets were both replaced with red seals

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 6-23
Customer Name: Luxury Iron of AR
Service Address: 26044 I-30
City: Bryant
Date Leak Detected:

Service Account No.: 102-04038-01
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 2/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Service Line leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2months Amount of Bill:	$1,952.23	Usage:	1085
Average Bill:	$42.53	Three Month Average Usage:	420
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$904.95	Adjusted Bill Amount:	$1047.28

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

_____
Customer Service Manager

CHRIS DYER PLUMBING

316 Turtle Creek
BENTON, ARKANSAS 72015
501-778-9111 • 501-672-0452

SERVICE INVOICE

Customer's Order No.	Phone	Mechanic	Helper	Date of Order / Date

Bill To

Address

City

Order Taken By

❑ Day Work
❑ Contract
❑ Extra

Job Name and Location

Work Ordered By

Job Phone

DESCRIPTION OF WORK

	TOTAL MATERIALS	
	TOTAL LABOR	
	TAX	
❑ No One Home / Date Completed	TOTAL AMOUNTS	

Signature _____
I hereby acknowledge the satisfactory completion of the above described work.

❑ Total amount due for above work: or

❑ Total billing to be mailed after completion of work

Luxury Iron of Arkansas
102-04038.01

501-249-0643 > Mike Chambers

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 6/23
Customer Name: Courtyard Cottages
Service Address: 511 Courtyard Cottages
City: Bryant
Date Leak Detected:

Service Account No.: 001-05295-05
Home Phone: 847-3002
Work Phone:
State, Zip: AR 72022
Date Repaired: 5/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$329.51	Usage:	185
Average Bill:	$39.53	Three Month Average Usage:	< 20.
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$142.88	Adjusted Bill Amount:	$184.63

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____
Customer Service Manager

City of Bryant Water/Sewer Dept.
210 Southwest 3rd St.
Bryant, AR 72022
(501) 943-0441

**** FINAL BILL ****

Account Number	AMOUNT DUE
001-05295-05	$327.51
Due Date	After Due Date Pay
7/1/2023	$327.51
Service Address	
511 Courtyard Cottages Cr	

There will be a charge on all returned checks.
Please return this portion with your payment.
When paying in person, please bring both portions of this bill.

Courtyard Cottages Of Bryant
601 COURTYARD COTTAGES DR
BRYANT, AR 72022-8384

Acct 6451

City of Bryant Water/Sewer Dept.
210 Southwest 3rd St.
Bryant, AR 72022

00105295050000000327510000000327517

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name	Service Address	Account Number
Courtyard Cottages Of Bryant	511 Courtyard Cottages Cr	001-05295-05

Status	Service Dates			Bill Date	Penalty Date	Due Date
	From	To	# Days			
Disconnect	5/2/2023	5/26/2023	24	6/11/2023		7/1/2023

Phase I

June

METER #	CURRENT DATE	CURRENT READING	PREVIOUS DATE	PREVIOUS READING	USAGE
3266468	5/26/2023	227	5/2/2023	42	185

PREVIOUS BALANCE	$19.27
PAYMENTS	$21.20-
ADJUSTMENTS	$0.00
PENALTIES	$0.00
CREDIT BALANCE	**$1.93-**
W - 5/8" Meter	121.98
FSDWA	0.40
Sewer	191.11
Residential Stmwtr	3.00
CAW Watershed 5/8"	0.90
Tax	$12.05
CURRENT BILL	**$329.44**
AMOUNT DUE	**$327.51**
AMOUNT DUE AFTER 07/01/2023	$327.51

Brooke, I am requesting an adjustment on this account due to a commode that was continuously running

July

Kathy

Payments can be made by using your new account# on The City of Bryant Website or Calling 1-888-312-1921.

THIS IS YOUR FINAL BILL FOR SERVICE

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 6/23
Customer Name: Darla Lopez
Service Address: 2963 Birdie Ln
City: Bryant
Date Leak Detected:

Service Account No.: 001-05247-05
Home Phone: 901-395-1325
Work Phone:
State, Zip: AR 72022
Date Repaired: 6/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$285.84	Usage:	153
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$80.50	Adjusted Bill Amount:	$205.34
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

_____
Customer Service Manager

Acct# 001-05247-05

Fairways at Hurricane Creek, ALP
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2120243
Date Call: 06/21/2023 05:00 PM

Status Work Completed

Date Completed: 06/22/2023 10:26 AM
Brief Desc: Bryant water department inform me t

Job Site: 0148/2903
2903 Birdie Lane
Bryant,AR 72022

Caller Name: Darla Lopez
Caller Phone: (901) 395-1325x
Occupant: Lopez (t0256852)

Home (901) 395-1325x

Priority: 3-General
Ok to enter? YES
Category: Other
SubCategory: Other
Animal in Apt? No

Problem Description: Bryant water department inform me that something is running everyday all day reason why my water bill so high.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Tanner	Tanner	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Bryant water department inform me that something is running everyday all day reason why my water bill so high.

Technician Notes: Replaced flapper and tightened toilet tank bolts

001-05247-05

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 6/23
Customer Name: BSFR Property
Service Address: 3509 Stillman Lp
City: Bryant
Date Leak Detected:

Service Account No.: 001-08829-03
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 6.23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Service Line leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$422.54	Usage:	231
Average Bill:	$84.50	Three Month Average Usage:	45
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$122.10	Adjusted Bill Amount:	$300.44

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

Customer Service Manager

Acct# 001-08829-03

Mid-Town Mechanical Services
PO Box 2162
Benton, AR 72018
(501) 765-5380
payables.midtown@gmail.com

Invoice 11659

1-254-230-0199

BSFR Property Management LLC

BILL TO
Conrex
907 Morrison Drive Suite 402
Charleston, SC

SHIP TO
PO #B102626
3507 Stillman Loop
Bryant, AR

DATE	PLEASE PAY	DUE DATE
06/02/2023	**$979.70**	07/02/2023

DATE	ACTIVITY	AMOUNT
05/12/2023	**Leak Detection** Located leak on service line next to meter	725.00
05/22/2023	**Repairs** Exposed leak Found a pvc 90 leaking in front of meter Leak was repaired System tested to verify no more leaks Backfilled hole	0.00
05/22/2023	**Material**	13.80
05/22/2023	**Labor + Tax**	240.90

TOTAL DUE $979.70

THANK YOU.

You can pay by mailing a check to the address listed above.
(Please include invoice number with your payment.)

Thank you for your business!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 6/23
Customer Name: David Brown
Service Address: 31 Arcadia
City: Bryant
Date Leak Detected:

Service Account No.: 102-007762-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 6-23-23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$868.34			Usage:	477
Average Bill:	$49.51			Three Month Average Usage:	30.
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	$387.09			Adjusted Bill Amount:	$481.25
Payment Plan	Yes		No	Payment Period: 3 Months	6 Months	Payment Amt.	

_____
Customer Service Manager

DENNY DYER PLUMBING CO.
Phases of Home Remodels and Plumbing Repairs
PHONE 778-6453 Day or Night
1022 RIVER ROAD · BENTON, AR 72015

Date of Order 6-23-23

Customer's Order No.	Phone	Mechanic	Helper	Date

To: Mr. Brown
Address: #31 Arcadia Bryant
Name and Location
Work Ordered By
Job Phone 501 7008

Order Taken By
❑ Day Work
❑ Contract
❑ Extra

DESCRIPTION OF WORK

Clog caused out 120

	TOTAL MATERIALS		
	TOTAL LABOR		
	TAX		
❑ No One Home / Date Completed	TOTAL AMOUNTS		

Signature
I hereby acknowledge the satisfactory completion of the above described work.

❑ Total amount due for above work: or

❑ Total billing to be mailed after completion of work

Replaced Toilet

Dave C. Brown

31 Arcadia Circle

10 Angela
102-00762-00

LOWE'S®

LOWE CENTERS, LLC
TH REYNOLDS ROAD
2022 (501) 213-2000

SALE -
5936 TRANS#: 652362509 06-22-23

ASTREAM EL CH WH 1 189.00

S.BTOTAL:	189.00
TOTAL TAX:	18.66
72727 TOTAL:	207.66
CHECK:	207.66

TERMINAL: 13 06/22/23 15:23:43
ITEMS PURCHASED: 1
, SERVICES AND SPECIAL ORDER ITEMS

ANK YOU FOR SHOPPING LOWE'S.
TAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

LOWE'S PRICE PROMISE
E DETAILS, VISIT LOWES.COM/PRICEPROMISE

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ENTER FOR A CHANCE TO BE
E OF FIVE $500 WINNERS DRAWN MONTHLY!
¡ENTRE EN EL SORTEO MENSUAL
PARA SER UNO DE LOS CINCO GANADORES DE $500!

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WITHIN ONE WEEK AT: www.lowes.com/survey
YOUR ID #727277 247111 739885

NO PURCHASE NECESSARY TO ENTER OR WIN.
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.
OFFICIAL RULES & WINNERS AT: www.lowes.com/survey

STORE: 2471 TERMINAL: 13 06/22/23 15:23:43

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: Le 1'23
Customer Name: Concepcion De Santis
Service Address: 801 Amy CIR
City: Bryant
Date Leak Detected:

Service Account No.: 101-00766-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: Le 1'23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$429.68	Usage:	233
Average Bill:	$39.53	Three Month Average Usage:	20
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$149.79	Adjusted Bill Amount:	$279.89
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

Concepcion De Santiago 501-442-2712

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471RTK 1181986 TRANS#: 10087666 05-14-23

2743133 PS PROFLS RD CH WH 1.28(1	99.00
SUBTOTAL:	99.00
TAX:	9.78
INVOICE 10446 TOTAL:	108.78
DEBIT:	108.78

DEBIT: XXXXXXXXXXXX9125 AMOUNT:108.78 AUTHCD: 030814
CHIP REFID:247110107263 05/14/23 13:07:36
*PIN Verified
TRACE: 00398922

PURCHASE	CASH BACK	TOTAL DEBIT
108.78	0.00	108.78

APL: Debit TVR: 8000048000
AID: A0000000042203 TSI: 6800

STORE: 2471 TERMINAL: 10 05/14/23 13:07:46

 # OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

101-00766.00

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

****

SHARE YOUR FEEDBACK!
ENTER FOR A CHANCE TO BE
ONE OF FIVE $500 WINNERS DRAWN MONTHLY!
¡ENTRE EN EL SORTEO MENSUAL
PARA SER UNO DE LOS CINCO GANADORES DE $500!

ENTER BY COMPLETING A SHORT SURVEY
WITHIN ONE WEEK AT: www.lowes.com/survey
Y O U R I D #104460 247111 349718

NO PURCHASE NECESSARY TO ENTER OR WIN.
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.
OFFICIAL RULES & WINNERS AT: www.lowes.com/survey

****

STORE: 2471 TERMINAL: 10 05/14/23 13:0

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 6.23
Customer Name: Tony Erwin
Service Address: 2207 Carywood
City: Bryant
Date Leak Detected:

Service Account No.: 101-01091-00
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 4.23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak in Slab

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$515.06	Usage:	272
Average Bill:	$66.51	Three Month Average Usage:	35
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$144.60	Adjusted Bill Amount:	$370.46
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

_____
Customer Service Manager

101-01091-00

Samantha Hawkins <shawkins@cityofbryant.com>

[waterbilling] Leak adjustment

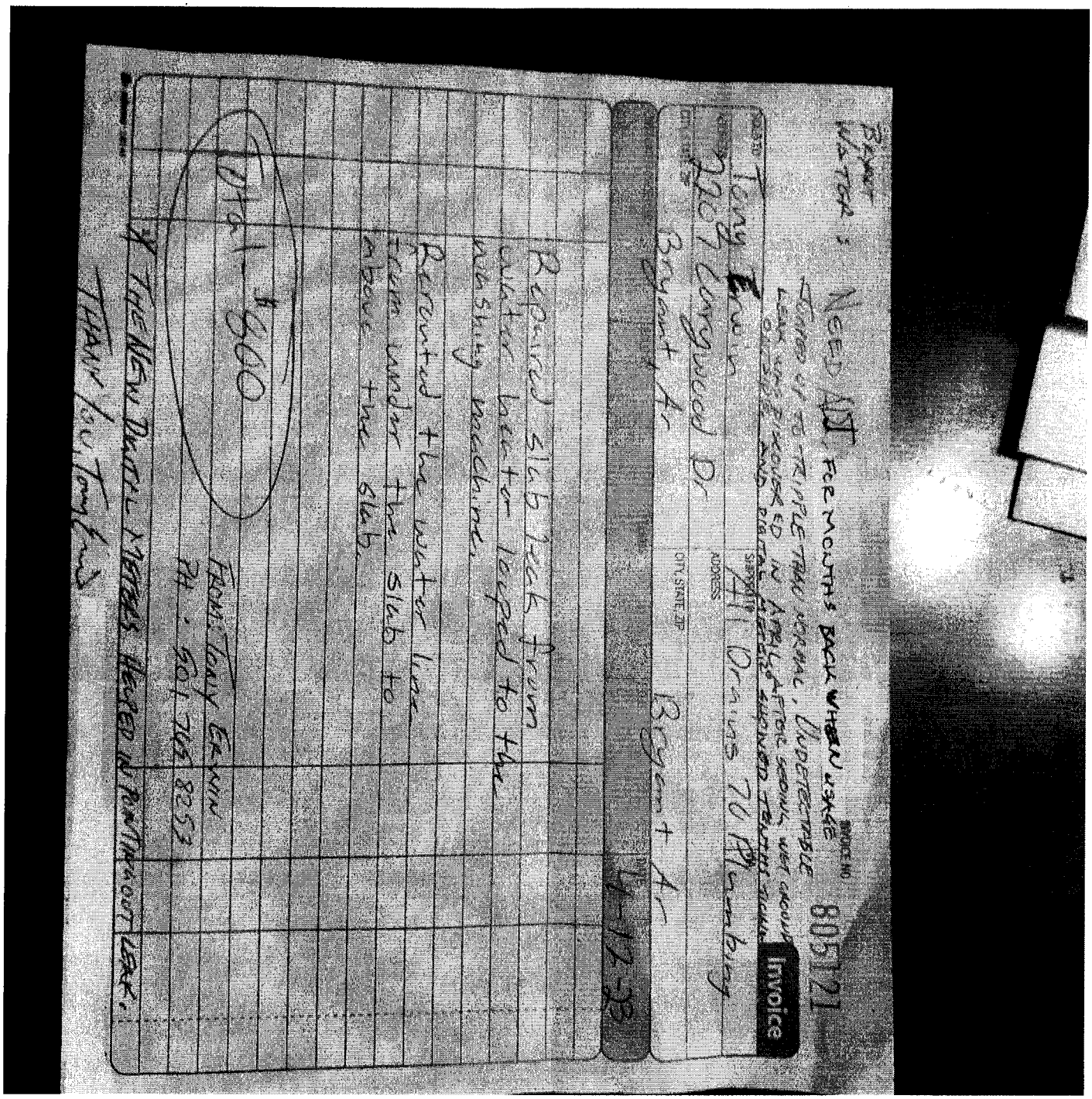
2 messages

'Tony Erwin' via Water Billing <waterbilling@cityofbryant.com> Mon, Jun 26, 2023 at 12:29 PM
Reply-To: Tony Erwin <tonyerwin22@yahoo.com>
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Hello, the attached is a photo of the receipt from the plumbing company. There was a leak that was detected by the new digital meters that was clicking in tents every 10 to 15 minutes minutes or so. The old meters show no movement however judging by our usage bill increasing tremendously there was obviously something wrong. But I found it and got the issue fixed thank you so much for installing those digital meters. Adjustments are appreciated for this very expensively for us. My name is Tony Irwin at 2207 carywood Drive Bryant Arkansas 72022 my phone number is 501-765-8253 thank you guys very much

Sent from Yahoo Mail on Android

'Tony Erwin' via Water Billing <waterbilling@cityofbryant.com> Mon, Jun 26, 2023 at 12:31 PM
Reply-To: Tony Erwin <tonyerwin22@yahoo.com>
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>



Sent from Yahoo Mail on Android

[Quoted text hidden]