CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: February 2023

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Custom Advertising	Customer Address	23738 I-30
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-3-23
1 month Amount of Bill:	$1,592.65	Usage:	2192
Average Bill:	$22.34	Three Month Average Usage:	0
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$714.59	Adjusted Bill Amount:	$878.06
Customer Name	John Bailey	Customer Address	3919 Millbrook
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-23-23
1 month Amount of Bill:	$945.62	Usage:	535
Average Bill:	$27.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$437.24	Adjusted Bill Amount:	$508.38
Customer Name	Lutoria Otey	Customer Address	9511 HWY 5 N #36
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-24-23
2 months Amount of Bill:	$525.22	Usage:	292
Average Bill:	$87	Three Month Average Usage:	47
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$168.10	Adjusted Bill Amount:	$357.12
Customer Name	Shacara Jemerson	Customer Address	100 Lakelook Pr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12-30-22
3 months Amount of Bill:	$1,486.90	Usage:	834
Average Bill:	$148.15	Three Month Average Usage:	82
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$499.21	Adjusted Bill Amount:	$987.49
Customer Name	Don Walls	Customer Address	8305 Greystone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12-2022
1 month Amount of Bill:	$401.65	Usage:	375
Average Bill:	$43.04	Three Month Average Usage:	30
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$179.40	Adjusted Bill Amount:	$222.25

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

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Date: February 2023

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DETAILS

Customer Name	Felice Romero	Customer Address	22660 I-30 #42
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-2023
1 month Amount of Bill:	$527.19	Usage:	297
Average Bill:	$49.42	Three Month Average Usage:	25
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$230.93	Adjusted Bill Amount:	$296.26
Customer Name	Jack Spurr	Customer Address	1207 Oak Hill Rd.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2023
2 months Amount of Bill:	$926.16	Usage:	530
Average Bill:	$27.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$416.01	Adjusted Bill Amount:	$510.15
Customer Name	LaKetha James	Customer Address	408 Creekside
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2023
2 months Amount of Bill:	$788.26	Usage:	443
Average Bill:	$72	Three Month Average Usage:	37
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$313.28	Adjusted Bill Amount:	$474.98
Customer Name	Juddy Ayala	Customer Address	147 Indian Springs
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-2-2023
1 month Amount of Bill:	$414.35	Usage:	233
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$180.83	Adjusted Bill Amount:	$233.52
Customer Name	Tiarna Lee	Customer Address	2612 Richland Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2023
3 months Amount of Bill:	$2,340.17	Usage:	1316
Average Bill:	$75	Three Month Average Usage:	39
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,017.94	Adjusted Bill Amount:	$1,322.23

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: February 2023

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DETAILS

Customer Name	Jeff Stearns	Customer Address	3502 Andrew P.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11-2022
3months Amount of Bill:	$1,324.19	Usage:	745
Average Bill:	$120	Three Month Average Usage:	60
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$479.87	Adjusted Bill Amount:	$844.30
Customer Name	Kids Academy	Customer Address	2028 Evans Lp.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10-2022
1month Amount of Bill:	$1,686.20	Usage:	910
Average Bill:	$357	Three Month Average Usage:	175
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$624.02	Adjusted Bill Amount:	$1,062.18
Customer Name	Lisa Pemberton	Customer Address	1510 Woodland P.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-2023
2months Amount of Bill:	$1,162.75	Usage:	654
Average Bill:	$139.34	Three Month Average Usage:	77
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$489.87	Adjusted Bill Amount:	$672.88
Customer Name	Tannya Sadler	Customer Address	507 Bryant Meadow
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12-2022
2months Amount of Bill:	$474.35	Usage:	265
Average Bill:	$46	Three Month Average Usage:	22
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$187.62	Adjusted Bill Amount:	$286.73
Customer Name	Arkansas Heart Hospital	Customer Address	1901 Encore Way
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/2022
1month Amount of Bill:	$17,082.62	Usage:	16310
Average Bill:	$4,741.36	Three Month Average Usage:	4559
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$6,110.52	Adjusted Bill Amount:	$10,972.10

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

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Date: February 2023

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DETAILS

Customer Name	Nancy Mills	Customer Address	1200 Sadie Dr #1
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-2023
3 months Amount of Bill:	$905.25	Usage:	506
Average Bill:	$60	Three Month Average Usage:	30
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$353.17	Adjusted Bill Amount:	$552.08
Customer Name	Nicholette Fracagwula	Customer Address	2713 Richland Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-30-23
1 month Amount of Bill:	$576.80	Usage:	320
Average Bill:	$92.97	Three Month Average Usage:	49
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$230.07	Adjusted Bill Amount:	$346.73
Customer Name	Kathy Lewis	Customer Address	305 Raya Ln #21
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-13-2023
1 month Amount of Bill:	$555.80	Usage:	310
Average Bill:	$38.84	Three Month Average Usage:	14
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$246.21	Adjusted Bill Amount:	$309.59
Customer Name	Susie Smart	Customer Address	1107 Boone Rd.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-16-2023
1 month Amount of Bill:	$361.45	Usage:	207
Average Bill:	$48	Three Month Average Usage:	30
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$150.27	Adjusted Bill Amount:	$211.18
Customer Name	Arkansas Early Learning	Customer Address	1110 N. Reynolds Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-2023
2 months Amount of Bill:	$13,360.47	Usage:	11353
Average Bill:	$200	Three Month Average Usage:	666
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$7,735.23	Adjusted Bill Amount:	$5625.24

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
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Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Adelle Shemwell	Customer Address	204 Ethel Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2.6.2023
1 month Amount of Bill:	$74.64	Usage:	495
Average Bill:	$27.84	Three Month Average Usage:	7
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$403.27	Adjusted Bill Amount:	$471.37
Customer Name	Tangela Cochran	Customer Address	712 Medinah Blvd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2.20.2023
3months Amount of Bill:	$685.65	Usage:	381
Average Bill:	$121.71	Three Month Average Usage:	69
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$152.81	Adjusted Bill Amount:	$532.84
Customer Name	Eric Lee	Customer Address	6209 Doreen Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12-21-2022
3months Amount of Bill:	$840.09	Usage:	801
Average Bill:	$58.38	Three Month Average Usage:	67
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$312.00	Adjusted Bill Amount:	$528.09
Customer Name	Deryn Marshall	Customer Address	406 SE 1st St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1.27.2023
3months Amount of Bill:	$656.30	Usage:	365
Average Bill:	N/A New Cust	Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$258.94	Adjusted Bill Amount:	$397.36
Customer Name	Angela Adams	Customer Address	2309 Coraltree
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-16-2023
1 month Amount of Bill:	$985.44	Usage:	551
Average Bill:	$98.78	Three Month Average Usage:	55
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$421.10	Adjusted Bill Amount:	$564.34

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DETAILS

Customer Name	Nancy Morris	Customer Address	41 Neal Cv
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2.19.23
2 months Amount of Bill:	$945.68	Usage:	531
Average Bill:	$35.84	Three Month Average Usage:	20
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:	$416.86	Adjusted Bill Amount:	$528.82
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2/3/23	Service Account No.:	030033-000
Customer Name:	Custom Advertising	Home Phone:	
Service Address:	23738 I-30	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2/3/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

RPZ Repair

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$1,592.65	Usage:	2192
Average Bill:	$22.34	Three Month Average Usage:	0
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$714.59	Adjusted Bill Amount:	$878.06
Payment Plan	Yes	No	Payment Period: 3 Months / 6 Months; Payment Amt.

_____

Customer Service Manager

Conley Plumbing Inc.

Invoice

2300 Prange Rd
Alexander AR 72002
scott@conleyplumbing.com

DATE February 3, 2023
Invoice 1987
Customer ID

Bill To:
Custom Advertising
23738 I-30
Bryant AR

Prepared by: Scott

acct # 030033-000

RPZ Repapir

Description	AMOUNT
Labor and material to remove a frozen 3/4 WATTS 009M3QT (#50008) and replace with same WATTS 009M3QT(#395489)	525.00
TOTAL	$ 525.00

If you have any questions concerning this invoice, contact Scott at 501-590-2904

THANK YOU FOR YOUR BUSINESS!

A/C 030033-000

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	1/23/23	Service Account No.:	006703-000
Customer Name:	John Bailey	Home Phone:	
Service Address:	3919 Millbrook	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	1/23/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$945.62	Usage:	535
Average Bill:	$27.84	Three Month Average Usage:	20
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$437.24	Adjusted Bill Amount:	$508.38

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

AC# 006703-000

January 23, 2023

City of Bryant
Water Department 210 SW 3rd
Bryant, Ar 72022

To whom it may concern:

On Saturday, January 21, 2023 I discovered a leak in my water supply line coming to my house. It was 8 foot 6 inches off the driveway and 10 feet from the corner of my garage.

I couldn't locate a plumber on Saturday morning so, I turned the water off and went to Lowes and purchased all the parts to fix it myself with the help of my daughter's father-in-law.

I would appreciate any consideration you good give reading my water bill and repair. I am a life long resident of Bryant and retired from the Arkansas State Police.

Thank you in advance for considering my request.

John R Bailey

John Bailey
3919 Millbrook Drive
Bryant, Arkansas

Phone: 501 681 7000



LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- MILITARY - PERSONAL USE SALE -
- SALE -

SALES#: S2471HR2 2458076 TRANS#: 9015700 01-21-23

166341 ORBT 28-IN STEEL CURB KEY 11.41
12.68 DISCOUNT EACH -1.27
840812 10-FL OZ FUSION CLEAR PVC 13.48
14.98 DISCOUNT EACH -1.50
23870 1-IN SCH40 ELBOW (406010) 1.28
1.42 DISCOUNT EACH -0.14
351124 1-IN X 2-FT SCH40 PIPE 5.15
5.09 DISCOUNT EACH -0.51
2 @ 4.58

SUBTOTAL:	35.33
TAX:	3.49
INVOICE 09270 TOTAL:	38.82
DEBIT:	38.82

TOTAL DISCOUNT: 3.93

THANK YOU FOR YOUR
MILITARY SERVICE

DEBIT: XXXXXXXXXXXX2151 AMOUNT:38.82 AUTHCD: 027085
CHIP REFID:247109162096 01/21/23 09:41:02
*PIN Verified
TRACE: 00/39581

PURCHASE	CASH BACK	TOTAL DEBIT
38.82	0.00	38.82

APL: US DEBIT TVR: 8080048000
AID: A0000000980840 TSI: 6800
STORE: 2471 TERMINAL: 09 01/21/23 09:41:40

OF ITEMS PURCHASED: 5
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

****

SHARE YOUR FEEDBACK!
ENTER FOR A CHANCE TO BE
ONE OF FIVE $500 WINNERS DRAWN MONTHLY!
¡ENTRE EN [illegible] SORTEO MENSUAL
PARA SER UNO DE LOS CINCO GANADORES DE $500!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1-26-23
Customer Name: Lutoria Otey
Service Address: 9511 Hwy 5 N #36
City: Alexander
Date Leak Detected:

Service Account No.: 028068-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/24/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$525.22	Usage:	292
Average Bill:	$87	Three Month Average Usage:	47
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$168.10	Adjusted Bill Amount:	$357.12
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt.	

Customer Service Manager

Acct # 028068-000
Received on 1-26-23
@ 9:17 AM

WORK ORDER INFORMATION

Work Order #	239906	**Pets**	
Order Taken By	Heather Weyler	**SOS**	Rental
WO Status	Active	**Vacant ETA**	
Community	Owen Creek MHP	**Sched. Inspection**	
Unit Number	OC36	**Est. Completion**	
Street Address	9511 Hwy 5 N, Lot 36	**Inspection By**	
Resident	Lutoria Otey	**Called In**	1/24/2023 4:28:00 PM
Telephone	(501)541-7211		
Key Number			
Permission to Enter	Yes		

Work Order Item: 239906 U-1

Work Category	Toilet
Work Location	
Work Type	Repair
Work Priority	Medium
Unit Entry Notification	
Complete By	1/25/2023
Assigned To (Tasking)	
Notes	**Item Note: Heather Weyler** *[1/24/2023 4:29:51 PM]* resident called and said the toilet is sticking and keeps running after it is flushed PPE: eye goggles, back brace, steel toe boots
Add'l Comments	se izo una Revicion Relacionado AL toilet
Completion Date/Time	1/25/2023 10:15 AM
Completed By	DM R.S Reyes Silva

WORK ORDER NOTES

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12/30/22
Customer Name: Shacara Jemerson
Service Address: 100 Lakelook Dr
City: Bryant
Date Leak Detected:

Service Account No.: 031431-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 12/30/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Tub faucets leaking & Hot Water Heater Line leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3months Amount of Bill:	$1,486.70	Usage:	834
Average Bill:	$148.15	Three Month Average Usage:	82
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$499.21	Adjusted Bill Amount:	$987.49
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1895172
Date Call: 12/30/2022 09:43 AM

Acct 031431-600

Status Work Completed

Date Completed: 12/30/2022 09:44 AM
Brief Desc: Water Leaking

Job Site: 0114/03BR
100 Lakelook Drive
Bryant,AR 72022

Caller Name: Robert Jemerson
Caller Phone: (501) 631-0764x
Occupant: Jemerson (t0235427)
Office (501) 631-0764x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Hot water heater

Problem Description: Water is leaking from the hot water heater, it started last thursday

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.0000			.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Fixed

Technician Notes: changed out tub faucets, leaking nonstop
replaced hot water heater line

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	1/2023	Service Account No.:	015411-000
Customer Name:	Don Walls	Home Phone:	
Service Address:	8305 Greystone	Work Phone:	
City:	Alexander	State, Zip:	AR 72002
Date Leak Detected:		Date Repaired:	12/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$401.65	Usage:	375
Average Bill:	$43.04	Three Month Average Usage:	30.
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$179.40	Adjusted Bill Amount:	$222.25

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

Customer Service Manager

Acct# 015411-000

Don Walls

8305 Greystone Cove

Alexander, AR 72002

501-794-7208

Account # 015411-000

City of Bryant Water / Sewer

To whom it may concern,

As an update to my previous request, I have found a different issue that contributed to our larger than normal sewer bill. Per my earlier request concerning the water hose and end, we had shut the faucet off prior to the cold weather and didn't believe we had any issues. We had done this before Thanksgiving. Our billing for January 2023 showed an unusually high water usage that now looks to be due to a leaking toilet.

I have since learned that the guest toilet had been running sometime between Thanksgiving and Christmas. Upon inspection last night I found the flap ear was broken and the seating is rotted. I was reminded that we had to 'jiggle the handle' a few times last month. I will be installing a new float valve, seat, and flaps on this and the master toilet (to avoid a future repeat issue with it).

I will be able to do the repairs myself and can only provide receipts for the replacement parts. I have currently turned off the water to the toilet until repairs are done this weekend as I get time off work to do so.

I am submitting this new request for an adjustment for the unfortunately high sewer bill as I believe I have finally found the real problem.

Thank you for your timely attention to this matter,

Don L Walls

8305 Greystone
AC# 015411-000

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

– SALE –
SALES#: FSTLANE3 13 TRANS#: 6924041 01-28-23

125348 KORKY FLUSH VALVE REPAIR	14.20
7.48 DISCOUNT EACH	-0.38
2 @ 7.10	
3625394 RB FLUSH VALVE SHANK WASH	5.20
2.74 DISCOUNT EACH	-0.14
2 @ 2.60	
546531 KOHLER FILL VALVE - BLACK	20.89
21.98 DISCOUNT EACH	-1.09
546535 KOHLER FILL VALVE - GRAY	20.89
21.98 DISCOUNT EACH	-1.09
107204 LCC SYSTEM USE ONLY	0.00
SUBTOTAL:	61.18
TAX:	6.04
INVOICE 06363 TOTAL:	67.22
LCC:	67.22

TOTAL DISCOUNT: 3.22
LCC: XXXXXXXXXXX5223 AMOUNT:67.22 AUTHCD: 000617
SWIPED REFID:444071 01/28/23 10:40:03
STORE: 2471 TERMINAL: 06 01/23/23 10:40:41
OF ITEMS PURCHASED: 6
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

SHARE YOUR FEEDBACK!
ENTER FOR A CHANCE TO BE
ONE OF FIVE $500 WINNERS DRAWN MONTHLY!
¡ENTRE EN EL SORTEO MENSUAL
PARA SER UNO DE LOS CINCO GANADORES DE $500!

ENTER BY COMPLETING A SHORT SURVEY
WITHIN ONE WEEK AT: www.lowes.com/survey
Y O U R I D #063631 247170 288676

NO PURCHASE NECESSARY TO ENTER OR WIN.
VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.
OFFICIAL RULES & WINNERS AT: www.lowes.com/survey

STORE: 2471 TERMINAL: 06 01/23/23 10:40:41

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	1/23	Service Account No.:	020802-001
Customer Name:	Felice Romero	Home Phone:	
Service Address:	22660 I-30 #42	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	1/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Pipe froze and Busted.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$527.19	Usage:	297
Average Bill:	$49.42	Three Month Average Usage:	25
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$230.93	Adjusted Bill Amount:	$296.26
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

Customer Service Manager

22660 I-30
Bryant Ark.

To: Felice Romero

In november When we had the hard freeze Lot #42 Had frozen water Pipes that Busted. We Repaired them for them when they thawed out.

Rick Johnson
#29
501-672-5181

Neighbor helping Neighbor

020802-001

501-749-1568

Felice Romero
501-213-5696

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2/23	Service Account No.:	023079-000
Customer Name:	Jack Spurr	Home Phone:	770-315-4541
Service Address:	1207 Oak Hill Rd	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

2 Toilets Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$926.16	Usage:	530
Average Bill:	$27.84	Three Month Average Usage:	20
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$416.01	Adjusted Bill Amount:	$510.15

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____

Customer Service Manager

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1935145
Date Call: 02/01/2023 06:21 PM

Acct# 0230179.000

Status Work Completed

Date Completed: 02/02/2023 10:01 AM
Brief Desc: Had a water bill this month of $292

Job Site: 0178/1207-O
1207 Oak Hill Rd
Bryant,AR 72022

Caller Name: Jack Spurr

Caller Phone: (770) 315-4541x
Occupant: Spurr (t0135862)

Home (770) 315-4541x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Other
Animal in Apt? No

Problem Description: Had a water bill this month of $292. There is a water leak somewhere. Please find.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Huffman	Huffman	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Had a water bill this month of $292. There is a water leak somewhere. Please find.

Technician Notes: Both toilets were running, replaced fill valve and flappers. All is good now

770 315 4541
Jack Spurr

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2/23	Service Account No.:	017437.000
Customer Name:	Laketha James	Home Phone:	
Service Address:	408 Creekside	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$788.26	Usage:	443
Average Bill:	$72.	Three Month Average Usage:	37
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$313.28	Adjusted Bill Amount:	$474.98

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____

Customer Service Manager

Acct # 01743700
562-514-9040
Laketha

Whitten
PLUMBING SOLUTIONS, LLC

Whitten Plumbing Solutions

INVOICE	#2965
SERVICE DATE	Feb 03, 2023
DUE	Upon receipt
AMOUNT DUE	$0.00

Laketha James
408 Creekside Cove
Bryant, AR 72022

(562) 514-9040

CONTACT US

15811 Hammond Rd
Little Rock, AR 72210

(501) 607-6596
whittenplumbing501@gmail.com

INVOICE

Services	Amount
Hall bathroom Replaced fluidmaster and flapper on toilet	$125.00
Master bathroom Replaced fluidmaster and flapper on toilet	$125.00
Subtotal	$250.00
Tip	$20.00
Total	**$270.00**

Payment History

Feb 03	Fri 2:02pm	Credit Card	$270.00

Sent from Yahoo Mail for iPhone

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1/2023
Customer Name: Juddy Ayala
Service Address: 147 Indian Spring
City: Bryant
Date Leak Detected:

Service Account No.: 013617-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/2/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water pipe busted

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$414.35	Usage:	233
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$180.83	Adjusted Bill Amount:	$233.52
Payment Plan	Yes	No	Payment Period: 3 Months / 6 Months	Payment Amt.

Customer Service Manager

Customer wants daughter AB1 called @ 501-213-9604.

Acct # 013617-000

1/7/2023

Hi! To whom it may concern:

I was out of town during the freeze warning at the end of December.
When I got back I didn't have water in my home.
I went to the city, and asked if my water had been turned off they informed me it hadn't.

Since the main office to my mobile park was closed I believed that the problem might be from the main office.

All my pipes where insulated from the main water source back in 2016.
It wasn't till a few days later that I was able to get a plumber out to my house and he informed me I had a place where the pipe hat burst.
By this time the main water was already turned off. I bought the parts for the leaks and he was able to fix it that same day.
I didn't know the bill would arrive so high.

I am widowed on a monthly pension. If there is anyway this amount can be reduced it would be greatly appreciated and would help me out a lot.

Thank you for your consideration.

Sincerely Susana De la Cruz de Agala

Note

Attached several collection invoices.

1.- Lowe's receipts for materials used in the water repair.

2. Receipt of payment the arrangement of the duster.

3. Two receipts that prove that I generally pay 38-42. dollars per month.

4. The receipt of the payment of $414.35

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471DPQ 4449528 TRANS#: 22679412 01-02-23

435745D	PS 10-CT HOSE WASHERS (-3	1.38
7383C9	FM FCT CVR/FRZ CAP	3.48
1405745	1-IN X 6-FT PIPE SS INS (	13.14
	3 @ 4.38	
150867	OATEY 8-OZ HANDIPAK	11.28
23868	3/4-IN SCH40 ELBOW 406007	1.50
	2 @ 0.75	
276477	5-GAL EASY OFF BLUE LID-E	4.56
	2 @ 2.28	
4853	5-GAL LOWES BUCKET-ENCORE	9.96
	2 @ 4.98	

SUBTOTAL:	45.30
TAX:	4.47
INVOICE 22953 TOTAL:	~~49.77~~
DEBIT:	49.77

DEBIT: XXXXXXXXXXXX4754 AMOUNT:49.77 AUTHCD: 115381
CHIP REFID:247122005560 01/02/23 11:09:25
*PIN Verified
TRACE: 00194902

PURCHASE	CASH BACK	TOTAL DEBIT
49.77	0.00	49.77

APL: US DEBIT TVR: 8080048000
AID: A0000000980840 TSI: 6800

STORE: 2471 TERMINAL: 22 01/02/23 11:10:12

 # OF ITEMS PURCHASED: 12

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471GQL 4172658 TRANS#: 9687493 01-02-23

~~1054145 32-OZ CLOROX ALL PURPOSE~~	~~4.98~~
832011 3/4-IN X 2-FT CPVC PIPE	4.66
832010 1/2-IN X 2-FT CPVC PIPE	3.02
23541 OATEY 8-FL OZ ALL PURPOSE	9.78
818091 3/4-IN SHARKBITE 90-DEG E	11.98
23761 1/2-INCOUPLING CPVC 50105	0.90
2 @ 0.45	
23764 1/2-IN ADPTFCPVC54929/949	5.02
2 @ 2.51	
23762 3/4-IN COUPLING CPVC 5010	1.24
2 @ 0.62	
SUBTOTAL:	41.58
TAX:	4.11
INVOICE 09319 TOTAL:	45.69
DEBIT:	45.69

DEBIT: XXXXXXXXXXXX4754 AMOUNT:45.69 AUTHCD: 203645
CHIP REFID:24710915829 01/02/23 13:24:48
*PIN Verified
TRACE: 00040121

PURCHASE	CASH BACK	TOTAL DEBIT
45.69	0.00	45.69

APL: US DEBIT TVR: 8080048000
AID: A0000000980840 TSI: 6800

STORE: 2471 TERMINAL: 09 01/02/23 13:24:53

 # OF ITEMS PURCHASED: 11

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

* ENTER FOR A CHANCE TO BE
* ONE OF FIVE $500 WINNERS DRAWN MONTHLY!
* ¡ENTRE EN EL SORTEO MENSUAL
* PARA SER UNO DE LOS CINCO GANADORES DE $500!
*
* ENTER BY COMPLETING A SHORT SURVEY

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLANE2 13 TRANS#: 5480277 01-11-23

867979 3/4-IN NO KNK HOSE BIBB (	10.58
867975 1/2-IN HOSE BIBB (-21515)	7.88
~~169388 SHPRD 2-IN HD RIGID CASTE~~	~~-23.92~~
4 @ 5.98	

SUBTOTAL:	42.38
TAX:	4.19
INVOICE 05847 TOTAL:	46.57
CASH:	50.00
CHANGE:	3.43

STORE: 2471 TERMINAL: 05 01/11/23 17:37:57

OF ITEMS PURCHASED: 6

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

****
* SHARE YOUR FEEDBACK! *
* ENTER FOR A CHANCE TO BE *
* ONE OF FIVE $500 WINNERS DRAWN MONTHLY! *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* Y O U R I D #058473 247170 117728 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
****

STORE: 2471 TERMINAL: 05 01/11/23 17:37:57

* ENTER FOR A CHANCE TO BE *
* ONE OF FIVE $500 WINNERS DRAWN MONTHLY! *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *

INVOICE

425404

SOLD TO	SHIP TO
Susana De la Cruz A.	Arkansas Rezerbaok Plum.
ADDRESS: 147 Indian Springs Dr.	ADDRESS: 2700 Silica Heights.
CITY, STATE, ZIP: Bryant, AR. 72022	CITY, STATE, ZIP: Benton, AR. 72015

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
				01/02/23

ORDERED	SHIPPED	DESCRIPTION	PRICE	UNIT	AMOUNT
		Broke pipe line going to water Heater	275.	00	
		Fixing faucet was broken from Frazing	250.	00	
		Total cost for labor and parts.	525.	00	

A-5840 T-46706/46721

[Control Code <1>

BRYANT WATER DEPARTMENT
210 SW 3rd ST
Bryant, AR 72022-3939
501-943-0999

Rec. No.:00876243
Date:12/21/2022 Time:12:49 PM
Operator:Twarner Station:WS-CH-WTWTN-02

013617-000
Telesforo Ayala Hernandez

Receipt Total: $38.84

Check: $0.00 No:
Other: $38.84
Cash: $0.00

Change: $0.00

Thank you for your payment!

02622

Account Statement

ACCOUNT INFORMATION

ACCOUNT:	**013617-000**
SERVICE ADDRESS:	147 Indian Springs Dr.
SERVICE PERIOD:	11/26/2022 to 12/25/2022
BILLING DATE:	1/10/2023
DUE DATE:	**2/1/2023**

METER READING

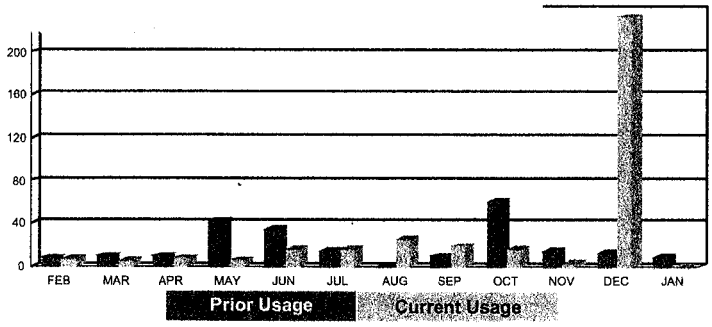
	Previous Reading		Current Reading		
Serial No	Date	Reading	Date	Reading	Cons
15057943	11/25/2022	720	12/25/2022	953	233

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to
ər 100
changes

CURRENT CHARGES

W-5/8" Meter	153.84
Sewer	241.02
FSDWA	0.40
CAW Watershed 5/8"	0.90
Stormwater Residential	3.00
Sales Tax - Water	15.19
TOTAL CURRENT CHARGES	**414.35**



BILL SUMMARY

Previous Balance	38.84
Payments Received	-38.84
Adjustments	0.00
Additional Billing	0.00
Current Charges	414.35
TOTAL AMOUNT DUE	**414.35**
AMOUNT AFTER DUE DATE	**455.79**

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2/2023	Service Account No.:	028510-000
Customer Name:	Tianna Lee	Home Phone:	
Service Address:	2612 Richland Park	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2/23

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$2,340.17	Usage:	1316
Average Bill:	$75	Three Month Average Usage:	39
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$1,017.94	Adjusted Bill Amount:	$1,322.23

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:

Customer Service Manager

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] about my account

1 message

028510·000

'tiarra lee' via Water Billing <waterbilling@cityofbryant.com> Tue, Feb 14, 2023 at 2:42 PM
Reply-To: tiarra lee <tiarrarlee32@yahoo.com>
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Hello! My name is Tiarra Lee, I live at 2612 Richland Park Dr., Bryant, Ar. My account number 028510-000 and I am writing you regarding my bill adjustment for my house. In November or Early December, I had someone look at my toilet to see what was happening. I noticed that my water was continuously running without stopping on its own. I got it fixed and haven't had any more issues since. If you have any concerns or questions regarding this letter, can you contact me at 870-664-0343? Also, I have attached a letter from Venson Moore, who fixed it. Thank you for your time.

water bill.pdf
171K

To whom it my concern

In November or Early December, Ms. Tiarra Lee noticed a continuous water running problem in her toilet. I checked the issue out for her. I saw the toilet handle that was connected to the water ball valve was broken, which was causing the water to continue to run after flushing the toilet and not stopping the water once the bathroom toilet was done filling itself back up. Once I knew the problem, I got a replacement KOHLER 4-in Front/Side Mount Polished Chrome Universal Fit Handle with Lever. Once we replaced the handle and tightened the ball up, the toilet began to work and run as it should, stopping the water after feeling the bathroom toilet up. This had been an ongoing issue, and the water seemed to run continuously for a month or so before Ms. Tiarra could get someone to find out the problem.

Venson J Moore

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2/2023
Customer Name: Jeff Stearns
Service Address: 3502 Andrew Dr
City: Bryant
Date Leak Detected:

Service Account No.: 009377-001
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11/2022

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water line leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3months Amount of Bill:	$1,324.17	Usage:	745
Average Bill:	$120	Three Month Average Usage:	60
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$479.87	Adjusted Bill Amount:	$844.30

Payment Plan	Yes	☐	No	☐	Payment Period	3 Months	☐	6 Months	Payment Amt:

Customer Service Manager

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] adjustment

1 message

Jeff Stearns <stearnum@gmail.com> Fri, Feb 10, 2023 at 2:11 PM
To: waterbilling@cityofbryant.com

I believe i needed to submit proof of repair to receive an adjustment to my bill due to a leak outside my home. This leak caused a significant water bill and I have been paying that portion over a 6 month period. I would say the leak began in May/June of last year but the payment plan for that billing didn't take effect until 10/10/22. Looking at usage, it was far earlier and I was just paying until it became too much.

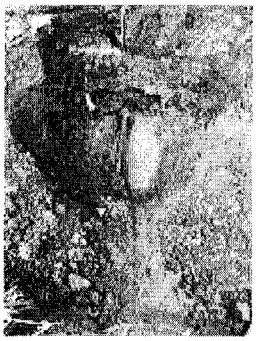
My account # is 009377-001 and address of 3502 Andrew Dr.

Please let me know what else I need to do.
I am attaching photos of where the leak was before and after repair and the bill from the plumber.

Thanks,

Jeff Stearns

3 attachments



before.jpg
1586K



after.jpg
1195K

LaRue bill.pdf
317K

Invoice # 15960

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

009377-001

Invoice Date: 11/27/2022 Sunday

Bill-To: 102426
Location: 102426

Jeff Stearns
3502 Andrew Dr
Bryant, AR 72022-7505

Jeff Stearns
3502 Andrew Dr
Bryant, AR 72022-7505

Service Description	Quantity	Price
Replace section of water line that has hole in it by house, customer dug--	1.00	$421.00

SUBTOTAL	$421.00
TAX	$0.00
AMT PAID	$0.00
TOTAL	$421.00
AMOUNT DUE	**$421.00**

Payment Receipt. Please Return with Payment Remittance.

Account #: 102426 Date: 11/10/2022
PO Number: Invoice #: 15960

Amount Paid: _____

Check No. _____

Bill-To: Jeff Stearns
3502 Andrew Dr
Bryant, AR 72022-7505

Remit To:

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

DUE UPON RECEIPT

For your convenience we do accept Visa/MC , subject to a 4% fee. Invoices are considered past due if not paid within 30 days and are subject to re-billing fees as well as all other costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business.

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B4



AFTER