CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: December 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Shunkeka Cokely	Customer Address	707 Sanders Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/22
3 months Amount of Bill:	$971.57	Usage:	545
Average Bill:	$80.96	Three Month Average Usage:	43
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$353.18	Adjusted Bill Amount:	$618.39
Customer Name	Gary Hoffman	Customer Address	2705 Raymar Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/9/22
1 month Amount of Bill:	$886.06	Usage:	1223
Average Bill:	$43.07	Three Month Average Usage:	57
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$383.61	Adjusted Bill Amount:	$502.45
Customer Name	Amanda Pace-Welch	Customer Address	2815 Parrell Pr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/22
3 months Amount of Bill:	$520.94	Usage:	496
Average Bill:	$36.28	Three Month Average Usage:	32
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$208.00	Adjusted Bill Amount:	$312.94
Customer Name	Karen Campbell	Customer Address	508 Medinah Blvd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
3 months Amount of Bill:	$899.27	Usage:	504
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$376.96	Adjusted Bill Amount:	$522.31
Customer Name	Acumen Contracting	Customer Address	23211 I-30 #20
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/22
1 month Amount of Bill:	$711.77	Usage:	400
Average Bill:	$41.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$322.62	Adjusted Bill Amount:	$389.15

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: December 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Contractor Material	Customer Address	2312 Bishop Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/22
2 months Amount of Bill:	$574.62	Usage:	325
Average Bill:	$41.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$241.96	Adjusted Bill Amount:	$332.66
Customer Name	Brittany Benson	Customer Address	3006 Stivers
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/22
3 months Amount of Bill:	$463.84	Usage:	257
Average Bill:	$44.13	Three Month Average Usage:	23
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$159.60	Adjusted Bill Amount:	304.24
Customer Name	Lesa Weeks	Customer Address	8311 Sapphire
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/22
1 month Amount of Bill:	$271.18	Usage:	262
Average Bill:	$19.50	Three Month Average Usage:	262
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$125.84	Adjusted Bill Amount:	$145.34
Customer Name	The Cotton Shed	Customer Address	22460 I-30
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11.22.22
1 month Amount of Bill:	$1,556.24	Usage:	879
Average Bill:	$92	Three Month Average Usage:	49
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$704.67	Adjusted Bill Amount:	$851.57
Customer Name	Ryan Johnston	Customer Address	701 Whinlwing
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/22
2 months Amount of Bill:	$1,910.05	Usage:	1081
Average Bill:	$954	Three Month Average Usage:	39
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$851.54	Adjusted Bill Amount:	$1,059.11

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

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Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Westridge Village	Customer Address	1810 Bishop C. 24
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/22
2 months Amount of Bill:	$1,137.23	Usage:	641
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$510.25	Adjusted Bill Amount:	$626.98
Customer Name	Steven Fonthmon	Customer Address	2408 Raintree
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12.19.22
3 months Amount of Bill:	$492.04	Usage:	273
Average Bill:	$82.92	Three Month Average Usage:	45
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$117.15	Adjusted Bill Amount:	$374.89
Customer Name	Shanyce Triplett	Customer Address	29 Arcadia Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/22
2 months Amount of Bill:	$318.04	Usage:	177
Average Bill:	New Customer	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$116.30	Adjusted Bill Amount:	$201.74
Customer Name	Lisa Hill	Customer Address	3419 Price
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12.19.22
1 month Amount of Bill:	$733.45	Usage:	414
Average Bill:	$63.52	Three Month Average Usage:	34
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$328.62	Adjusted Bill Amount:	$410.83
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	12-22	Service Account No.:	005174-000
Customer Name:	Gary Hoffman	Home Phone:	
Service Address:	2705 Raymar Rd	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	12.9.22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

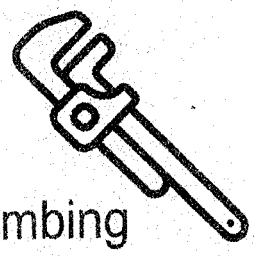
FOR OFFICE USE ONLY

1 month	Amount of Bill:	$886.06			Usage:	1223	
	Average Bill:	$43.07			Three Month Average Usage:	57	
	Adjustment Approved:	Yes		No	Approved By:		
	Amount of Adjustment to Sewer Bill:	$383.61			Adjusted Bill Amount:	$502.45	
	Payment Plan	Yes		No	Payment Period	3 Months	6 Months	Payment Amt.	

_____

Customer Service Manager

PLUMBING INVOICE



C&T Precision Plumbing

522 Wisteria Drive (501) 847-1585
Bauxite, AR 72011

501-303-7741 Office (501) 681-8450 Cell
501-326-4540 After Hours

MP#6444

Acct 005174-000

BILL TO

Name:

Invoice Number:

Street:

Date:

City, State, Country

Customer ID:

Phone:

INVOICE TOTAL

$

Description

Total

Subtotal

Sales Tax

TOTAL

Payment is due within # ___ of days.

Comments or Special Instructions:

Payment Method: CREDIT	PAYPAL CASH APP	IF CUSTOMER PAID WITH AN
DEBIT CHECK #	VENMO	ONLINE METHOD PLEASE INCLUDE AUTHORIZATION NUMBER OR WEB RECEIPTS

THANK YOU FOR YOUR BUSINESS

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12-22
Customer Name: Brittany Benson
Service Address: 3006 Stivers Blvd
City: Bryant
Date Leak Detected:

Service Account No.: 005632-001
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 12/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$463.84	Usage:	257
Average Bill:	$44.13	Three Month Average Usage:	23
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$159.60	Adjusted Bill Amount:	$304.24

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

Customer Service Manager

12-1-22

Replaced Fluidmaster Fillvalve, Supply line, and Bell Housing Assembly.

at 3006 Stivers blvd

Brittany Benson

501-672-9653

005632-001

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12/22
Customer Name: Amanda Pacewelch
Service Address: 2815 Darnell Dr.
City: Bryant
Date Leak Detected:

Service Account No.: 015566-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 12.'22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

3 months Amount of Bill:	$520.94	Usage:	496
Average Bill:	$36.28	Three Month Average Usage:	32
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$208.00	Adjusted Bill Amount:	$312.94
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

acct # 015566-000

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Fwd: Merrick Plumbing Invoice

1 message

Gmail <amanda.m.pace@gmail.com> Mon, Dec 5, 2022 at 12:39 PM
To: waterbilling@cityofbryant.com

Good afternoon!

I've had my water leak repaired and am requesting reimbursement for the water bill. I've already paid the water bill for this month. I've forwarded a copy of the bill.

I do not oppose the funds being credited to my account rather than being reimbursed.

Thank you!

Amanda Pace Welch
2815 Darrel Dr, Bryant, AR 72022
501-247-1458

Sent from my iPhone

Begin forwarded message:

From: Tim Merrick <merrickplumbing65@gmail.com>
Date: December 5, 2022 at 12:32:03 PM CST
To: amanda.m.pace@gmail.com
Subject: Merrick Plumbing Invoice

Merrick Plumbing

P.O. Box 1525

Benton, AR 72018

(501) 317-6782

MP5911

Merrick Plumbing

Invoice for Welch @ 7815 Darrel Dr.

Labor -Repaired water leak at meter -Replaced 2 toilet fill valves	1.5 hr @ $200/hr 2 Plumbers

Labor Total	**$300**
Material -3/4" wirsbo pipe 2' -3/4" wirsbo female adpt -3/4" crimp coup -3/4" comp ring 2 -3/4" wirsbo ring -2- Fluidmaster fill valve	
Materials Total:	**$55**
Job Total:	**$355**

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12/22
Customer Name: Shunkika Cokely
Service Address: 707 Sanders Ln
City: Bryant
Date Leak Detected:

Service Account No.: 021260-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$911.57	Usage:	545
Average Bill:	$80	Three Month Average Usage:	43
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$353.18	Adjusted Bill Amount:	$618.39

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

Acct#: 021260-000

707 Sanders ln.
Bryant

Shunkeka Cokely

7:04
◂ Mail

INTUIT quickbooks

Sign in

Greg Connor \uFFFD\uFFFD\uFFFD Master Plumber lic #6240\uFFFD\uFFFD\ uFFFDBusiness lic #25711

View invoice and more info

Invoice	125385
Due date	November 8, 2022
Invoice amount	$0.00

View invoice

Contact info

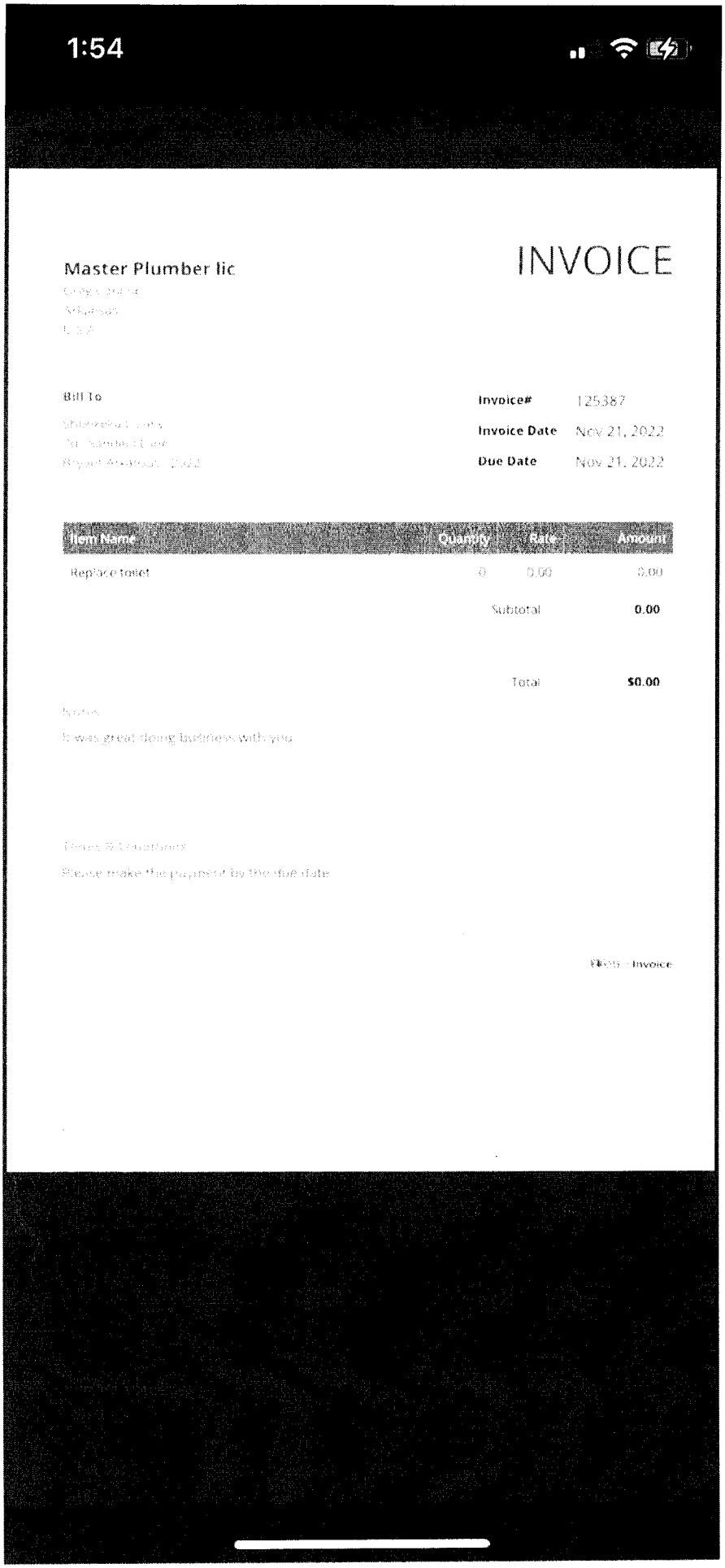
Paid

BALANCE DUE

$0.00

We sent you and your merchant a

AA connect.intuit.com


1:54
Master Plumber llc
INVOICE
Bill To
Invoice# 125387
Invoice Date Nov 21, 2022
Due Date Nov 21, 2022
Item Name
Quantity
Rate
Amount
Replace toilet
0
0.00
0.00
Subtotal
0.00
Total
$0.00
It was great doing business with you
Please make the payment by the due date
Invoice

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12/22
Customer Name: Acumen Contracting
Service Address: 23211 I-30 # 20
City: Bryant
Date Leak Detected:

Service Account No.: 027128-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 12/12/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$711.77	Usage:	400
Average Bill:	$41.84	Three Month Average Usage:	20
Adjustment Approved: Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$322.62	Adjusted Bill Amount:	$389.15
Payment Plan Yes	No	Payment Period 3 Months	6 Months
Payment Amt.			

Customer Service Manager

acct# 027128-000

ACUMEN
CONTRACTING LLC

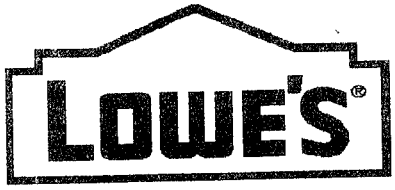
501-588-4644

23211 I-30 South, Suite 20, BRYANT, AR 72022
LIC # 0348921220
P (501) 588-4644 F (800) 422-0265 E invoices@acumenmail.com

12/5/2022
City of Bryant Water

To whom it may concern,
My name is Rick Poe and I own Acumen Contracting. I received a notice on Thursday, 12/5, that a payment to the water department for $711.77 had been declined. I went to the office Friday morning to see if there was a leak. The commode was running because the flapper was not completely sealing. I went to Lowe's and purchased a new one and repaired the seal. We only use the office 1 time per week for approximately an hour to pay bills. After I repaired the commode, I came to the water department to ask about the bill and make payment. I was asked to provide this letter of explanation and the bill for the repair part I purchased, as well as pay the normal amount of my bill, which is always $41.84. I was told an adjustment may be made to the total amount owed. Thanks for your help in this matter.

Sincerely,
Rick Poe
Acumen Contracting



LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLANE2 13 TRANS#: 5990299 12-02-22

2836368 FM 2-IN FLEXIBLE FLAPPER	4.98
SUBTOTAL:	4.98
TAX:	0.49
INVOICE 05543 TOTAL:	5.47
DEBIT:	5.47

DEBIT: XXXXXXXXXXXX1647 AMOUNT:5.47 AUTHCD: 178064
CHIP REFID:247105115865 12/02/22 08:11:31
*PIN Verified
TRACE: 00450864

PURCHASE	CASH BACK	TOTAL DEBIT
5.47	0.00	5.47

APL: US DEBIT TVR: 8080048000
AID: A0000000980840 TSI: 6800

STORE: 2471 TERMINAL: 05 12/02/22 08:11:39

 # OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

****
* SHARE YOUR FEEDBACK! *
* ENTER FOR A CHANCE TO BE *
* ONE OF FIVE $500 WINNERS DRAWN MONTHLY! *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* Y O U R I D #055437 247143 365520 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
****

STORE: 2471 TERMINAL: 05 12/02/22 08:11:39

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	12.22	Service Account No.:	028079-000
Customer Name:	Lesa Weeks	Home Phone:	
Service Address:	8311 Sapphire	Work Phone:	
City:	Alexander	State, Zip:	AR 72002
Date Leak Detected:		Date Repaired:	12/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$ 271.18	Usage:	262
Average Bill:	$ 19.50	Three Month Average Usage:	10
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$ 125.84	Adjusted Bill Amount:	$ 145.34

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

_____

Customer Service Manager

Acct# 028079-000

waterusers1@gmail.com

Leak Adjustment Request

580-2936

I Lesa L. Weeks

Address: 8311 Sapphire

Date Fixed: 10/22/22

How did you fix the leak? I called Robert Graves, a recommended maintance and repair specialist (card attached), and he installed a new flush valve that I purchased from Home Depot for $12.95. This should help with the flushing system so the commode won't continuously keep the leaking flowing nonstop. Also, the disposal was clogged and would not allow running water to go push the the pipes. Robert used his plumbing tools and worked on the water pipes and hopefully fixed whatever the problem was. I wrote him a check or $50.00 for his service call. Robert also felt like the bill was extremely high for the normal rate of $41.95 every month for the past 2 years then all of a sudden jump to $165.00. Also another water bill from Poryant was $273.13 which is normally $19.50 and has been $19.50 every month for the past 2 years of living in the home by myself. Hopefully I have the problem fixed and I will be able to be charged my normal rates of $41.95 and $19.50 monthly charges from here on out. Thank-you for your patience and understanding.

Acct # 03-32234230

Sincerely,
Lesa Weeks

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12/22
Customer Name: Karen Campbell
Service Address: 508 Medinah Blvd
City: Bryant
Date Leak Detected:

Service Account No.: 029788-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

3 months Amount of Bill:	$899.27	Usage:	504
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$376.96	Adjusted Bill Amount:	$522.31
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

_____
Customer Service Manager

VOYAGER

Site Search

Acct 039788-000

Work Order #1769244

Functions

Roles
Analytics
Reports
Residents
Revenue Management
Charges
Payments
Property Information
Administration
Work Order
Purchasing
Interfaces
End of Month Close Checklist

Status	Work Completed	Vendor		Display Type	Default
Reason		Expense Type		Brief Description	running toilet
Property	0170 Lakes at Hurricane Cre 2500 Bellerive Ave. Bryant AR, 72022	Template	Load	Occupant Code	t0185993
		Priority	3-General	Occupant Name	Karen Campbell
Unit	0508-MB 508 Medinah Blvd. Bryant AR, 72022	Category	Plumbing	Caller Name	Christopher Wright
		SubCategory	Toilet	Caller Phone	(785) 650-7442
Location		Resolution		Caller Email	ozarkjayhawk@gmail.com
Bill To	t0185993	Due Date & Time		Related WO	
Asset				Origin	CC
				Created By	thwbc_live_s... On 09/16/2022
				Updated By	gecherry@lak... On 09/17/2022

Access/Entry Notes	Ok to Enter	No Follow Up	Problem Description
PTC:y; Pets:1cat,secured; Alarms:n			toilet keeps running. VMatuleviciute/RCC

Edit | New | Print | Help | View Occupant | Create PO | Ready To Post?

Other Info | Labor | Audit History

Animal In Apt? No

Batch Name

Invoice Date

WO Status	Date	Time
Call	09/16/2022	10:12 AM
Work Completed	09/17/2022	1:16 PM

Full Description

toilet keeps running. VMatuleviciute/RCC

Print Full Description?

Technician Notes

changed fill valve and flapper

Tenant Responsible

VOYAGER

Site Search

Home Help Configuration Production Cost Early Termination Requests Logout

Roles
Analytics
Reports
Residents
Revenue Management
Charges
Payments
Property Information
Administration
Work Order
Purchasing
Interfaces
End of Month Close Checklist

Work Order #1772091

Functions

Status	Work Completed	Vendor		Display Type	Default
Reason		Expense Type		Brief Description	Water is currently shut off. When t
Property	0128	Template	Load	Occupant Code	t0185993
	Lakes at Hurricane Cre 2500 Bollerive Ave. Bryant AR, 72022	Priority	3-General	Occupant Name	Karen Campbell
		Category	Plumbing	Caller Name	Karen Campbell Fir
Unit	0508-MB	SubCategory	Other	Caller Phone	(505) 463-6034
	508 Medinah Blvd. Bryant AR, 72022	Resolution		Caller Email	ozarkjayhawk@gmail.com
Location		Due Date & Time		Related WO	
Bill To	t0185993			Origin	OL
Asset				Created By	thwbc_live_s... On 09/20/2022
				Updated By	dahuffman@l... On 09/20/2022

Access/Entry Notes | Ok to Enter | No Follow Up | Problem Description

Water is currently shut off. When the city attempted to turn it back on yesterday they said that the meter is running. They shut it back off because they say there is a leak somewhere. The source of the leak is unknown.

Edit | New | Print | Help | View Occupant | Create PO | Ready To Post?

Other Info | Labor | Audit History

Service Units

Animal in Apt? Yes

Other Info

Batch Name
Invoice Number
Invoice Date

Status Dates

WO Status	Date	Time
Call	09/20/2022	10:09 AM
Work Completed	09/20/2022	1:18 PM

Full Description | Print Full Description? | Technician Notes | Tenant Responsible

Water is currently shut off. When the city attempted to turn it back on yesterday they said that the meter is running. They shut it back off because they say there

No water leaks, you're good now

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12/22
Customer Name: Contractor Material
Service Address: 2312 Bishop Rd.
City: Bryant
Date Leak Detected:

Service Account No.: 032339-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 12-4-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$574.62	Usage:	325
Average Bill:	$41.84	Three Month Average Usage:	20
Adjustment Approved: Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$241.96	Adjusted Bill Amount:	$332.66
Payment Plan: Yes	No	Payment Period: 3 Months	6 Months
Payment Amt.			

_____
Customer Service Manager

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S247101K #738431 TRANS#: 88188818 12-04-22

3629716 KOH CMRON 360 EL CH WH 1. 496.50 Toilet
249.00 DISCOUNT EACH -0.75
MINIMUM RETAIL PRICE APPLIED TO THIS ITEM
2 @ 248.25
634022 FLUIDMASTER JWKLESS KING 29.95
9.98 DISCOUNT EACH -0.03
3 @ 9.95
877331 MYTOUCHSMART PLUG-IN DOR 26.90
26.98 DISCOUNT EACH -0.08
66186 GE SUPREME KB WHITE 10.1 13.94
13.98 DISCOUNT EACH -0.04
672995 WP FILTER EDR4RXD1 C-1550 59.80
59.99 DISCOUNT EACH -0.19
107204 LCC SYSTEM USE ONLY 0.00

SUBTOTAL: 626.99
TAX: 61.92
INVOICE 01625 TOTAL: 688.91
MERCH/GIFT CARD: 652.95
LCC: 35.96

TOTAL DISCOUNT: 1.90

KEYED MERCH/GIFT CARD 7408 AUTHCODE 000000

BEGIN BAL	TRANSACTION AMT	ENDING BAL
652.95	652.95	0.00

LCC: XXXXXXXXXXX4908 AMOUNT:35.96 AUTHCD: 000863
SWIPED REFID:057003 12/04/22 15:20:55
STORE: 2471 TERMINAL: 07 12/04/22 15:20:18
OF ITEMS PURCHASED: 8
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

****
* SHARE YOUR FEEDBACK! *
* ENTER FOR A CHANCE TO BE *
* ONE OF FIVE $500 WINNERS DRAWN MONTHLY! *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
*
* ENTER BY COMPLETING A SHORT SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* YOUR ID #016256 247123 386900 *

Contractor Material Supply
Acct # 032339.000

2312 Bishop Rd
Bryant, AR 72022

Receipt for Toilet

Steven Bell
ph# 501-522-0679

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12/22
Customer Name: The Cotton Shed
Service Address: 22460 I-30
City: Bryant
Date Leak Detected:

Service Account No.: 014461-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11.22.22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

1 inch Water Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$1,556.24	Usage:	879
Average Bill:	$92	Three Month Average Usage:	49
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$704.67	Adjusted Bill Amount:	$851.57

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:

_____
Customer Service Manager

Acct# 014461-000

MID-STATE SEWER & DRAIN, LLC

Mid-State Sewer & Drain, LLC.

2176

254 Highway 286 East
Conway, Arkansas 72032
(501) 515-2404
MP #5340

"Just a WHIZ away"

Tim Marten
479-968-9595

Thanks!

Invoice

SOLD TO	The Cotton Shed	SHIPPED TO		VIA	
ADDRESS	22460 I-30 N	ADDRESS			
CITY, STATE, ZIP	Bryant, AR 72022	CITY, STATE, ZIP			

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
	Joe	5% after 30 days		11-22-22

	Repair 1 inch water line	850.00	
	install new valve and box		
	Total		
	$850.00		

WWW.PRINTPPS.COM

800 921 1322

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12/22
Customer Name: Ryan Johnston
Service Address: 701 Whirlwind
City: Bryant
Date Leak Detected:

Service Account No.: 029217-001
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 8/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

2 months	Amount of Bill:	$1,910.65		Usage:	1081		
	Average Bill:	$112.34		Three Month Average Usage:	39		
	Adjustment Approved:	Yes	No	Approved By:			
	Amount of Adjustment to Sewer Bill:	$851.54		Adjusted Bill Amount:	$1,059.11		
	Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.

Angel Sigrard
Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1741612
Date Call: 08/29/2022 09:49 PM

Acct# 029217-001

Status Work Completed

Date Completed: 08/30/2022 09:45 AM
Brief Desc: Toilet leaks and there is always wa

Job Site: 0114/0701
701 Whirlwind Street
Bryant,AR 72022

Caller Name: Keegan Johnston
Caller Phone: (337) 356-4457x
Occupant: Johnston (t0243329)
Office (337) 600-2905x
Home (337) 600-2905x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Toilet
Animal in Apt? Yes

Problem Description: Toilet leaks and there is always water on the seat and lid

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Jemerson	Jemerson	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Toilet leaks and there is always water on the seat and lid

Technician Notes: changed red seal, toilet running

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 12/22
Customer Name: Westside Village C-24
Service Address: 1810 Bishop Rd C-24
City: Bryant
Date Leak Detected: _____

Service Account No.: 000637-000
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 9/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Sink Leaking (Cold water shut off valve)

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$1,137.23	Usage:	641
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$510.25	Adjusted Bill Amount:	$626.98
Payment Plan: Yes ____ No ____	Payment Period: 3 Months ____ 6 Months ____	Payment Amt:	

Customer Service Manager

emailed 12-15-22

Acct# 000637-000

water leak fixed on 9-14-2022

no one lives in the apartment since 10-1-2022 and there are no more leaks

Toriano Nichols Plumbing Co.

36914 Kanis Road
Paron, Arkansas 72122
Phone: (501) 722-2031
Email: torytheplumber@gmail.com

Bill To

Westside Village Apartments
1810 Bishop Rd
Bryant, Ar 72022

Payment terms	30 Days
Invoice #	808
Date	09/14/2022
Business / Tax #	501-722-2031

Description	Total
Apartment c24 water leak repair Removed and replaced sink cold water shut off valve and supply line. Installed new ptrap assembly. Turned water back on and tested for leaks.	$245.85

we check for leaks twice a month in vacant apartments and the meter is never moving.

Subtotal	$245.85
Tax	$23.36
Total	**$269.21**

Payment Summary

09/22/2022 - Cheque #3551	$269.21
Paid Total	**$269.21**
Remaining Amount	**$0.00**

failure to pay after 30 days will result in late charges.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	12-20-22	Service Account No.:	001209-000
Customer Name:	Steven Forthmon	Home Phone:	681-2795
Service Address:	2408 Raintree	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	12-19-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Supply Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3months Amount of Bill:	$492.04	Usage:	273
Average Bill:	$82.92	Three Month Average Usage:	45
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$117.15	Adjusted Bill Amount:	$374.89

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt:

_____

Customer Service Manager

SERVICE WORK ORDER

DENNY DYER PLUMBING CO.

All Phases of Home Remodels and Plumbing Repairs
PHONE 778-6453 Day or Night
1022 RIVER ROAD · BENTON, AR 72015

SERVICE INVOICE
No. 3118

Customer's Order No. | Phone | Mechanic | Helper | Date of Order 12-19-22

Bill To Steve Forthman | Date

Address 2405 Raintree | Order Taken By

City Bryant | ☐ Day Work ☐ Contract ☐ Extra

Job Name and Location

Work Ordered By | Job Phone 681-2795

DESCRIPTION OF WORK

Water leak in yard
Forgot
Fix
10m
Labor
120

TOTAL MATERIALS		
TOTAL LABOR		
TAX		
TOTAL AMOUNTS		

☐ No One Home | Date Completed

Signature _____
I hereby acknowledge the satisfactory completion of the above described work.

☐ Total amount due for above work: or

☐ Total billing to be mailed after completion of work

001209-000
Steven or Tracie Forthman
501-681-2795
2408 Raintree Drive

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	12:22	Service Account No.:	032290-000
Customer Name:	Shanyce Triplett	Home Phone:	
Service Address:	29 Arcadia CR	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	12/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Shower leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$318.04	Usage:	177
Average Bill:	New Customer	Three Month Average Usage:	20
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$116.30	Adjusted Bill Amount:	$201.74

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____

Customer Service Manager

BILL TO

Zach Henderson
29 Arcadia Circle
Bryant , AR 72022
zachhenderson223@gmail.com

FROM

Greg Connor ·Master Plumber lic #6240·Business lic #25711
3207 Meadowlake Dr.
Bryant, Ar 72022
alldrains70@gmail.com
+1 5014136664

Acct 032290-000

INVOICE ITEMS	AMOUNT
Repaired 3 handle shower valve stems and tub waste and overflow replacement with 1.5" p trap. Parts & Labor	$650.00

$650.00

PAYMENT DUE **OCT 25, 2022**

MESSAGE

30 day warranty on parts & labor. Thanks for your business.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	12-22	Service Account No.:	024918-000
Customer Name:	Lisa Hill	Home Phone:	
Service Address:	3419 Price Ave	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	12-19-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Heater Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$733.45	Usage:	414
Average Bill:	$63.52	Three Month Average Usage:	34
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$322.62	Adjusted Bill Amount:	$410.83

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____

Customer Service Manager

Big Dawg Plumbing

5012577795
drake@bigdawgplumbing.net

AC# 024918-000

Invoice 1086

BILL TO
Lisa Hill
3419 Price Avenue
Bryant, Arkansas 72022

DATE	PLEASE PAY	DUE DATE
12/19/2022	$0.00	12/19/2022

DATE	ACTIVITY	DESCRIPTION	AMOUNT
	Service call		79.95
	Labor		900.00
	Material	Rerouted 3/4" cold water line from the water heater to the half bathroom in the master bedroom. Rerouted in the attic and insulated the line. Tested and found that there are at least 2 more leaks in the slab. Will return when customer is ready to fix the other leaks.	287.67T

PAID

SUBTOTAL	1,267.62
TAX	24.82
TOTAL	1,292.44
PAYMENT	1,292.44
TOTAL DUE	$0.00

THANK YOU