CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: November 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Patrick Hill	Customer Address	4614 Meadow Ridge
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/22
1 month Amount of Bill:	$499.50	Usage:	283
Average Bill:	$74	Three Month Average Usage:	42
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$204.61	Adjusted Bill Amount:	$294.89
Customer Name	Janet Livingston	Customer Address	2500 Bridgewater
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/22
3months Amount of Bill:	$1,664.92	Usage:	957
Average Bill:	$84	Three Month Average Usage:	52
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$680.04	Adjusted Bill Amount:	$984.88
Sewer Only Cust Customer Name	Jennifer Watson	Customer Address	6017 Lodestone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/22
3months Amount of Bill:	$1,109.94	Usage:	1071
Average Bill:	$61	Three Month Average Usage:	60
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$463.32	Adjusted Bill Amount:	$646.62
Customer Name	Elizabeth Miriam	Customer Address	22 6060 I-30 Lot 55
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/22
3months Amount of Bill:	$629.56	Usage:	351
Average Bill:	$105	Three Month Average Usage:	58
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$150.26	Adjusted Bill Amount:	$479.30
Customer Name	Melissa Wood	Customer Address	410 Prickett Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/22
1 month Amount of Bill:	$2,069.86	Usage:	1174
Average Bill:	$63	Three Month Average Usage:	34
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$967.86	Adjusted Bill Amount:	$1,102.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: November 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Desaree Danner	Customer Address	2412 Cyclone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/22
2 months Amount of Bill:	$604.81	Usage:	339
Average Bill:	$86.45	Three Month Average Usage:	47
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$208.01	Adjusted Bill Amount:	$396.80
Sewer Only Customer Name	Taylor Tull	Customer Address	11018 Stonehill
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/22
2 months Amount of Bill:	$2001.48	Usage:	1927
Average Bill:	$166.40	Three Month Average Usage:	160
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$835.64	Adjusted Bill Amount:	$1,165.84
Sewer Only Customer Name	Jeremy Harrison	Customer Address	6016 Lodestone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/22
3 months Amount of Bill:	$857.22	Usage:	828
Average Bill:	$69.42	Three Month Average Usage:	68
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$324.48	Adjusted Bill Amount:	$532.74
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/9/22
Customer Name: Patrick Hill
Service Address: 4614 Meadow Rd
City: Bryant
Date Leak Detected: _____

Service Account No.: 018447-000
Home Phone: 501-944-4308
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 9/2/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month	Amount of Bill:	$499.50					Usage:	283			
	Average Bill:	$74.00					Three Month Average Usage:	42			
	Adjustment Approved:	Yes		No			Approved By:				
	Amount of Adjustment to Sewer Bill:	$204.61					Adjusted Bill Amount:	$294.89			
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

acct# 018447-000

11/9/22

Patrick Hill

4614 Meadow Ridge Ln

501-944-4308

The toilet in my daughters room was running continuously due to flapper not setting properly I fixed it myself with no need to buy extra parts on Aug 2ND

S

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/22
Customer Name: Janet Livingston
Service Address: 2500 Bridge Water
City: Bryant
Date Leak Detected:

Service Account No.: 026324-000
Home Phone: 412-414-0243
Work Phone:
State, Zip: AR 72022
Date Repaired: 10/25/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leaking pipe

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$1,664.92	Usage:	957
Average Bill:	$84	Three Month Average Usage:	52
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$680.04	Adjusted Bill Amount:	$984.88

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

Acct# 026324-000

Turned in
10-25-22

412-414-0243

3754

odson Plumbing LLC
Mars Hill Road
ite, AR 72011
er: Jeremy Dodson

INVOICE

Date: 10-25-22

#1322

mer Name: Janet Livingston
ess: 2500 Bridgewater Rd
ryant, Ar 72022

scription	Price
fixed water leak in yard	
paid #1322	

Sub Total:
Tax:
Total Due: 225.00

nature

Checks: Payable to J. Dodson Plumbing LLC
Cashapp: $jdodsonplumbing
Please note the invoice number on payment.

Thank You for Your Business!

2500
Bridge

Bryant Water Department
Bryant, Arkansas

Phone: 943-0441
~~After Hours: 943-0469~~

Date 9-20-22 Time _____

- ☐ Please contact office concerning your payment.
- ☐ Will call again on _____ A.M.___ P.M.__
- ☐ Please call the office.
- ☐ Cannot turn meter/ (service) ON____ OFF____
- ☒ Checked leak detector and it is / ~~is not~~ spinning.
- ☐ Bill must be paid before "Turn On."
- ☒ Got reading of 5011
  Name _____
- ☐ Repair must be done by your plumber.
- ☐ Meter unlocked. Please call to have water turned
- ☐ Took pressure reading of _____ PSI.
- ☐ Credit card expired. Please call the office.
- ☐ Water will be turned OFF for repairs on
  _____ from_____ to _____
- ☐ Need meter reading. Please unlock gate.
- ☐ Comments:

ALRIGHT PRINTING, 2611 Military Road, Benton, AR 72015, www.alrightprint.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	8/22	Service Account No.:	027437-000
Customer Name:	Jennifer Watson	Home Phone:	501-472-5821
Service Address:	6017 Lodestone	Work Phone:	
City:	Alexander	State, Zip:	AR 72002
Date Leak Detected:		Date Repaired:	8/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak next to meter at road on pvc

(Sewer only Cust.)

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$1,109.94	Usage:	1071
Average Bill:	$61	Three Month Average Usage:	60
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$463.32	Adjusted Bill Amount:	$646.62
Payment Plan: Yes ____ No ____	Payment Period: 3 Months ____ 6 Months ____	Payment Amt:	

Amy Heard

Customer Service Manager

Received on 8/19/22

Acct 627430.000

Invoice # 15714

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

Invoice Date: 8/14/2022 Sunday

Bill-To: 102366

Location: 102366

Matt Watson
6017 Lodestone Dr
Alexander, AR 72002-5008

Matt Watson
6017 Lodestone Dr
Alexander, AR 72002-5008

Service Description	Quantity	Price
Labor and material to repair leak next to meter at road on pvc	1.00	$427.00

SUBTOTAL	$427.00
TAX	$0.00
AMT PAID	$0.00
TOTAL	$427.00
AMOUNT DUE	**$427.00**

501-472-5821

Bill-To: Matt Watson
6017 Lodestone Dr
Alexander, AR 72002-5008

102366 8/3/2022

PO Number: Invoice #: 15714

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

DUE UPON RECEIPT

For your convenience we do accept Visa/MC , subject to a 4% fee. Invoices are considered past due if not paid within 30 days and are subject to re-billing fees as well as all other costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11122
Customer Name: Elizabeth Miriam
Service Address: 22660 I-30 Lot 55
City: Bryant
Date Leak Detected:

Service Account No.: 031555-000
Home Phone: 501-612-1088
Work Phone:
State, Zip: AR 72022
Date Repaired: 10122

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

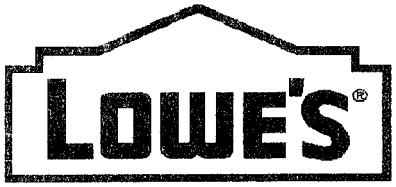
- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$629.56			Usage:	351
Average Bill:	$105			Three Month Average Usage:	58
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	$150.26			Adjusted Bill Amount:	$479.30
Payment Plan	Yes		No	Payment Period: 3 Months	6 Months	Payment Amt.	

_____
Customer Service Manager

acct# 031555-000
Miriam Choc Maas
501-612-
1088



LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLANE2 13 TRANS#: 5154572 10-07-22

3625379 KORKY 3-IN 2X FLAPPER	15.98
SUBTOTAL:	15.98
TAX:	1.58
INVOICE 05264 TOTAL:	17.56
CASH:	20.00
CHANGE:	2.44

STORE: 2471 TERMINAL: 05 10/07/22 09:56:12

 # OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

****
* SHARE YOUR FEEDBACK! *
* ENTER FOR A CHANCE TO BE *
* ONE OF FIVE $500 WINNERS DRAWN MONTHLY! *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* Y O U R I D #052641 247172 805783 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
****

STORE: 2471 TERMINAL: 05 10/07/22 09:56:12

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/22
Customer Name: Melissa Wood
Service Address: 410 Prickett Rd
City: Bryant
Date Leak Detected:

Service Account No.: 032113-600
Home Phone:
Work Phone:
State, Zip: AR, 72022
Date Repaired: 10/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilets Leaking
Shower Valve leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$2,069.86	Usage:	1174
Average Bill:	$63	Three Month Average Usage:	34
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$967.86	Adjusted Bill Amount:	$1,102.00

Payment Plan	Yes ☐	No ☐	Payment Period	3 Months ☐	6 Months ☐	Payment Amt.	

_____
Customer Service Manager

INVOICE

Acct# 032113.000



BM Plumbing LLC
Bryant, AR 72022

BILL TO
Mark Carter
410 Prickett Rd
Bryant Ar

INVOICE # 002
INVOICE DATE 10/09/2022

DESCRIPTION	AMOUNT
Below you will find all work done on the address above..	1,600.00

- Replaced 2 toilets
- Repaired 2 leaks
- Replaced all piping under kitchen sink due to grease build up
- ran snake through kitchen drains to remove build up
- Replaced all faucet screens in home due to rust build up
- Repaired Master bathroom shower valve

Cost of all materials - $350.00

Cost of Labor - $1,250.00

TOTAL **$1,600.00**

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/18/22
Customer Name: Desaree Danner
Service Address: 2412 Cyclone St.
City: Bryant
Date Leak Detected:

Service Account No.: 027552-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 11/2022

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Regulator Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

2 months Amount of Bill:	$604.81	Usage:	339
Average Bill:	$86.45	Three Month Average Usage:	47
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$208.01	Adjusted Bill Amount:	$396.80
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1848106
Date Call: 11/18/2022 11:23 AM

Acct# 027552.006

Date Scheduled: 11/18/2022 12:00 AM

Status Work Completed

Date Completed: 11/21/2022 02:09 PM
Brief Desc: It seems that I have a water leak s

Job Site: 0114/2412
2412 Cyclone Street
Bryant,AR 72022

Caller Name: Desaree Danner

Caller Phone: (501) 860-5244x
Occupant: Danner (t0124482)

Home (501) 860-5244x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

Other 1 (501) 860-5244x
SubCategory: Other

Problem Description: It seems that I have a water leak somewhere in my apartment that has caused my water bill to be $442. The water company told me to have some one from maintenance to come out and see where the leak is. I was told that starting Sept 24 my water has been used every hour on the hour. No one is even in my home between 9am-4pm on week days. I'm just needing someone to come out and check for that leak.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
1.00	Collatt		.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description It seems that I have a water leak somewhere in my apartment that has caused my water bill to be $442. The water company told me to have some one from maintenance to come out and see where the leak is. I was told that starting Sept 24 my water has been used every hour on the hour. No one is even in my home between 9am-4pm on week days. I'm just needing someone to come out and check for that leak.

Technician Notes: replaced regulator

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/23/22
Customer Name: Taylor Tull
Service Address: 11018 Stonehill
City: Alexander, AR
Date Leak Detected:

Service Account No.: 031396-000
Home Phone:
Work Phone:
State, Zip: AR, 72002
Date Repaired: 10/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

2 months Amount of Bill:	$2001.48	Usage:	1927
Average Bill:	$166.40	Three Month Average Usage:	160
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$835.64	Adjusted Bill Amount:	$1,165.84
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

Angela Tegard
Customer Service Manager

SUPERIOR ICE
COMPANY

Superior Ice



Let Superior Ice know how your experience was

$100.00

Custom Amount × 1	**$100.00**
Total	**$100.00**

Acct # 031396-000
501-398-0312

Invoice:	1
Summary:	Plumbing
Amount Due:	$138.24
Payment Due:	October 12, 2022
Bill To:	**Taylor Tull**

ITEMS	AMOUNT
Fluidmaster 400ARHRKP10 PerforMAX Universal High Performance All in One Repair Kit for 2-Inch Flush Valve Toilets 4 × $32.45	$129.80

Subtotal:	$129.80
Sales 6.5%:	$8.44
Total (USD):	$138.24

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CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11/27
Customer Name: Jeremy Harrison
Service Address: 6016 Rodeostone Dr
City: Alexander
Date Leak Detected:

Service Account No.: 02430-000
Home Phone: Email
Work Phone:
State, Zip: AR 72002
Date Repaired: 11/14/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

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Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$324.48	Adjusted Bill Amount:	$532.74

Payment Plan	Yes	☐	No	☐	Payment Period	3 Months	☐	6 Months	Payment Amt.

Customer Service Manager

Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] fixed leak for possible adjustments from past months

jeremysharrison@aol.com <jeremysharrison@aim.com> Mon, Nov 28, 2022 at 3:34 PM
To: Angela Shepard <ashepard@cityofbryant.com>
Cc: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

On 11/14/2022 after trying to figure out why my water bill had gone up to over $300 for the past few months, I realized a toilet in the guest bathroom was constantly running. I tightened all screws inside the toilet tank and tightened the handle, which fixed the toilet that was constantly running. It has not done it since and as a result, my last bill was down to less than half of what it was the few months that it was so high. Looking at my billing state over the last 4+ years of being in this house, the average bill is usually in the same ballpark of the previous month(less than $100/month) so that indicates a leak in my opinion with it being over $100 per month for 4-5 months this year. Thank you, Jeremy Harrison

Sent from the all new AOL app for iOS

[Quoted text hidden]