CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: September 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Stephen Bergeron	Customer Address	2301 Greenleaf Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/22
3 months Amount of Bill:	$1,283.61	Usage:	722
Average Bill:	$48.05	Three Month Average Usage:	25
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$549.30	Adjusted Bill Amount:	$734.31
Customer Name	Joyce Taylor	Customer Address	603 Ruth Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/19/22
1 month Amount of Bill:	$350.46	Usage:	203
Average Bill:	$117.16	Three Month Average Usage:	71
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$112.06	Adjusted Bill Amount:	$238.40
Customer Name	Cathy Leon	Customer Address	3116 Timbercreek
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9-7-22
2 months Amount of Bill:	$498.61	Usage:	285
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$208.01	Adjusted Bill Amount:	$290.60
Customer Name	10 Fitness	Customer Address	1905 N. Reynolds
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/22
1 month Amount of Bill:	$2,967.16	Usage:	4091
Average Bill:	$23.92	Three Month Average Usage:	0
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,339.35	Adjusted Bill Amount:	$1,627.81
Customer Name	Melinda Bradbury	Customer Address	109 N. Reynolds Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/21/22
1 month Amount of Bill:	$266.26	Usage:	149
Average Bill:	$52.05	Three Month Average Usage:	37
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$131.94	Adjusted Bill Amount:	$134.32

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: September 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Blakelly Dillard	Customer Address	3221 Henson Pl
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/19/22
3month Amount of Bill:	$927.50	Usage:	520
Average Bill:	$92.00	Three Month Average Usage:	54
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$303.93	Adjusted Bill Amount:	623.57
Customer Name	Kelly Hay	Customer Address	2224 Defoe Cr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/22
1 month Amount of Bill:	$372.04	Usage:	209
Average Bill:	$144.62	Three Month Average Usage:	80
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$109.52	Adjusted Bill Amount:	$262.52
Customer Name	Richard Morgan	Customer Address	71 Bristol Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/17/22
3 months Amount of Bill:	$794.00	Usage:	463
Average Bill:	$125.00	Three Month Average Usage:	74
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$204.60	Adjusted Bill Amount:	$589.40
Customer Name	Robert Myles	Customer Address	700 Bryant Meadows
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/13/22
1 month Amount of Bill:	$1,274.69	Usage:	721
Average Bill:	$77.63	Three Month Average Usage:	42
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$576.47	Adjusted Bill Amount:	$698.22
Customer Name	Mamie Seamons	Customer Address	3116 Greenfield
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/21/22
2months Amount of Bill:	$985.61	Usage:	555
Average Bill:	$49.00	Three Month Average Usage:	36
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$410.05	Adjusted Bill Amount:	$575.56

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9-19-22
Customer Name: Stephen Bergerson
Service Address: 2301 Greenleaf Dr
City: Bryant
Date Leak Detected:

Service Account No.: 003146-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 8/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Regulator leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3months Amount of Bill:	$1,283.61	Usage:	722
Average Bill:	$48.12	Three Month Average Usage:	25
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$549.30	Adjusted Bill Amount:	$734.31

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____
Customer Service Manager

Stephen Bergeron
003146-000
501-366-7071
501-580-5522

047108

Invoice

SOLD TO: Becky Bergeron	SHIP TO: CHP Clint Hoover Plumbing
ADDRESS: 2301 Greenleaf	ADDRESS: 7781 Zuber Rd
CITY, STATE, ZIP: Bryant, AR 72022	CITY, STATE, ZIP: Benton AR 7209

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE

ORDERED	SHIPPED	DESCRIPTION	PRICE	UNIT	AMOUNT
		Repair Leak on Water Regulator			
1	1	Parts for Regulator	$100	00	$100 00
		Labor to Repair Leak	$200	00	$200 00
			Total		$300 00

adams 5840

02-15

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/20/22
Customer Name: Joye Taylor
Service Address: 603 Ruth Dr.
City: Bryant
Date Leak Detected:

Service Account No.: 001067-000
Home Phone: 501-650-1675
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/19/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak on 3/4 regulator connected to PVC service

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month	Amount of Bill:	$350.46			Usage:	203			
	Average Bill:	$117.76			Three Month Average Usage:	71			
	Adjustment Approved:	Yes		No	Approved By:				
	Amount of Adjustment to Sewer Bill:	$112.06			Adjusted Bill Amount:	$238.40			
	Payment Plan	Yes		No	Payment Period	3 Months		6 Months	Payment Amt.

Customer Service Manager

Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] Plumbing repair receipt

1 message

Virginia Palmer <VPalmer@calark.com> Tue, Sep 20, 2022 at 9:58 AM
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

For James or Joye Taylor

503 Ruth Dr

501-650-1675 Virginia Palmer

Thanks

This email has been scanned for viruses and malware, and may have been automatically archived by **Mimecast Ltd**.

doc00456320220920095421.pdf
95K

501-650-1675

Invoice

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

09/19/22
Page 1

JAMES & WANDA TAYLOR
603 RUTH DR
BRYANT, AR 72022

JAMES & WANDA TAYLOR
603 RUTH DR
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
117462	09/19/2022	S256491	09/29/2022

Tech	Date
JACOB	09/19/2022
JACOB	09/19/2022

Qty	Description	Unit Price	Amount
(1)	LEAK DETECTION GAS	299.00	299.00
(1)	3/4" PRESSURE REGULATOR	459.14	459.14

Description	Amount
Senior Citizen Disc	-25.00

ADDITIONAL DETAILS:

Leak detection revealed leak to be on service in front of home left of clean out.

We uncovered to find leak on 3/4" regulator connected to pvc service.

We replaced regulator and found no additional leaks at this time.

Note: regulator is located about a foot to the left of the clean out located at front of house left of entry.

I the undersigned, an owner/authorized representative/tenant of the premises at which the work mentions is to be done. I hereby authorize you to perform Diagnosis/solution, and to use such labor and materials as you deem advisable at the price listed above. I agree to pay $25 per month for each past due invoice in the event that collection efforts are initiated against me, I shall pay for all associated fees or cost by the addition of my signature below, I agree that I have received a copy of this contract, notice to the owner, and that I have read, understand, and agree to the terms listed herein. . I acknowledge satisfactory completion of the described work, and that the premises have been left in a satisfactory condition.

Wanda J Taylor

Authorized Signature

09/19/2022 01:25PM

CC #5020 Auth:080307 $733.14

Total Due:	758.14
Misc:	-25.00
Grand Total:	733.14
Received:	733.14
Balance Due:	0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/29/22
Customer Name: Cathy Leon
Service Address: 3116 Timbercreek
City: Bryant
Date Leak Detected:

Service Account No.: 003538-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9.7.22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$498.61	Usage:	285
Average Bill:	$38.84	Three Month Average Usage:	20.
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$208.01	Adjusted Bill Amount:	$290.60
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt:	

_____
Customer Service Manager

Acct# 003538-000

E.M. plumbing (by Israel Macul)

we did a walk through the house (Property outside) for any water leak, and there was not any sing of a water leak, however we replaced a toilet in a half bathroom but that was it. there was not evedence of the water meter was moving at all..

Israel Macul (E.M plumbing)
(501) 240-4594

Labor and installation of a new toilet was $ 110.00
replacemented of a toilet flange $ 160.00

total $ 270.00

Job Work Order

[ ] ESTIMATE (VALID FOR 30 DAYS)

DATE: 9-7-22 | [X] SERVICE [ ] INSTALL | [ ] WILL CALL [ ] DELIVER | PHONE:

NAME: CATHY LEON

ADDRESS: 2116 Timbercreek Dr
Bryant, AR 72022

MODEL:

SERIAL:

ITEMS TO BE SERVICED: toilet

NATURE OF SERVICE REQUEST: Replacement

QTY.	PART #	DESCRIPTION OF PARTS OR SERVICES	PRICE	AMOUNT
1		toilet		
1		toilet flange	$ 160.00	
		Labor and Material	$ 110.00	

LABOR PERFORMED: Change the whole toilet flange and installed a toilet. was done in the half bathroom.

TOTAL MATERIALS	
TAX	
TOTAL LABOR	
TOTAL AMOUNT	270

DATE WANTED: ASAP | DEPOSIT: Check | RECEIVED BY: I

ESTIMATES ARE FOR LABOR ONLY, MATERIAL ADDITIONAL. WE WILL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE CAUSED BY FIRE, THEFT, TESTING, OR ANY OTHER CAUSES BEYOND OUR CONTROL.

AUTHORIZED BY:

Job Work Order
TRIPLICATE

adams T5860 10-11

TERMS - NET CASH
NO GOODS HELD OVER 30 DAYS

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/22
Customer Name: 10 Fitness of Bryant
Service Address: 1905 N. Reynolds
City: Bryant
Date Leak Detected:

Service Account No.: 010434-001
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

1 1/2 pvc Line Busted
irrigation meter

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$2,967.16	Usage:	4091
Average Bill:	23.92	Three Month Average Usage:	8
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,339.35	Adjusted Bill Amount:	$1,627.81

Payment Plan: Yes ___ No ___ Payment Period: 3 Months ___ 6 Months ___ Payment Amt. ___

Customer Service Manager

ROTO-ROOTER
PLUMBING & WATER CLEANUP

Remit To:
Roto-Rooter Plumbing &
Drain Service
PO Box 7226
Sherwood AR 72124

License - MP6600

(501) 565-9427 Office
(501) 834-1751 Fax
1-800-GET-ROTO

Acct# 010434-001

Billed to: 10 Fitness
P O Box 22917
Little Rock AR 72204
Attn:Jenny Bradford

Job Site: 10 Fitness
1905 N. Reynolds Rd.
Bryant AR 72022
(501)326-1390

Invoice Number: 129-362395 **Service Tech: Gary #626**

Date: 7/20/22

Labor - Excavation/Hand Dig - Water Lines

Guarantee - 90 Days

Dug up 1 1/2" pvc line that was busted. Repaired section. Tested well

Labor - Excavation/Hand Dig - Water Lines

Guarantee - 90 Days

After turning water on for previous leak, found water to be leaking near meter. Dug up line and found 1" pvc leaking where it connects to meter and rpz. Cut out section and repaired with Pex and packjoints. Tested well. Found another leak where a sprinkler head may have been. Customer needs a sprinkler company to repair and inspect lines. Marked spot on curb.

Total **$1,460.56**

Invoice Terms: Net 30 Days
Due On 8/19/2022

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9-21-22
Customer Name: Melinda Bradbury
Service Address: 109 N. Reynolds Rd
City: Bryant
Date Leak Detected:

Service Account No.: 030088-000
Home Phone: 501-326-2542
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/21/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Heater Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$266.26	Usage:	149
Average Bill:	$52	Three Month Average Usage:	37
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$131.94	Adjusted Bill Amount:	$134.32

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

LOVE PLUMBING, LLC

INVOICE 1194

ORDER NO.	INVOICE DATE 9-21-22	
DATE SHIPPED	SHIPPED VIA	
NO. PCS. / WT.	FOB	TERMS

SOLD TO

Melinda Bradbury

SHIPPED TO

501-326-2542

030088-000

QUANTITY	UNIT	DESCRIPTION	UNIT PRICE	TOTAL PRICE
		Repaired water leak in water heater closet. Checked water heater Meter is Not Spinning		
			total	125.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9-20-22
Customer Name: Blakelly Dillard
Service Address: 3221 Henson Pl.
City: Bryant
Date Leak Detected:

Service Account No.: 025028.000
Home Phone: 501-298-9041
Work Phone:
State, Zip: AR 72022
Date Repaired: 9-19-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 Month Amount of Bill:	$927.50	Usage:	520
Average Bill:	$92.00	Three Month Average Usage:	54
Adjustment Approved: Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$303.93	Adjusted Bill Amount:	$623.57
Payment Plan Yes	No	Payment Period 3 Months	6 Months
Payment Amt.			

Customer Service Manager

Blakelly Dillard
3221 Henson Pl.
501-298-9041

Acct # 025028-000

Toilet wasn't working.

LOWE'S

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLANE1 13 TRANS#: 4614785 09-19-22

795256 KORKY 2-IN COMPLETE KIT	24.98
SUBTOTAL:	24.98
TAX:	2.47
INVOICE 04295 TOTAL:	27.45
DEBIT:	27.45

DEBIT: XXXXXXXXXXX8423 AMOUNT:27.45 AUTHCD: 918884
CHIP REFID:247104076109 09/19/22 14:13:01
*PIN Verified
TRACE: 00020555

PURCHASE	CASH BACK	TOTAL DEBIT
27.45	0.00	27.45

APL: US DEBIT TVR: 8080048000
AID: A0000000980840 TSI: 6800
STORE: 2471 TERMINAL: 04 09/19/22 14:13:05
 # OF ITEMS PURCHASED: 1
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

****
* SHARE YOUR FEEDBACK! *
* ENTER FOR A CHANCE TO BE *
* ONE OF FIVE $500 WINNERS DRAWN MONTHLY! *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* Y O U R I D #042954 247122 622074 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
****

STORE: 2471 TERMINAL: 04 09/19/22 14:13:05

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/22/22
Customer Name: Kelly Hay
Service Address: 2224 Defoe Cr
City: Bryant
Date Leak Detected:

Service Account No.: 001320-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$372.04	Usage:	209
Average Bill:	$144.62	Three Month Average Usage:	80
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$109.52	Adjusted Bill Amount:	$262.52
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt.	

_____
Customer Service Manager

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] Water Leak (Billing Period 7/19/2022-8/25/2022) Adjustment Request

1 message

Kelly Hay <khay@bryantschools.org> Thu, Sep 22, 2022 at 11:20 AM
To: waterbilling@cityofbryant.com

We became aware that our guest toilet was constantly running but unable to get it repaired until September. I have attached a receipt for the toilet kit that was purchased at Lowes. Please consider adjusting our bill for the period of 7/19/2022-8/25/2022 (bill total 372.04).

We have lived in this home for over 20 years and this is the highest water bill we have ever received and we don't own a pool or even watered the yard during this time period. Any help that can be extended is greatly appreciated.

Please let me know if I need to provide any additional information.

--

Kelly Hay, MS, OTR/L
Occupational Therapist, Bryant Public Schools

(501) 653-5051 | khay@bryantschools.org

Create your own email signature

Lowes Receipt.pdf
138K

SALE -

SALES#: FSILANE4 13 TRANS#: 7229757 09-03-22

1076317 HIGH ACHIEVER T-HC 25.00

SUBTOTAL:	25.00
AR - STATE TAX:	1.63
AR - SALINE COUNTY TAX:	0.09
BRYANT - CITY TAX:	0.75
TOTAL TAX:	2.47
INVOICE 07643 TOTAL:	27.47
DEBIT:	27.47

DEBIT XXXXXXXXXXXX3709 XXXXXX
CHIP REFID:247107042711 09/03/22 13:28:48
*PIN Verified
TRACE: 66513943

PURCHASE	CASH BACK	TOTAL DEBIT
27.47	0.00	27.47

APL: US DEBIT TVR: 8080048000
AID: A0000000980840 TSI: 6800
2471 07 09/03/22 13:29:17 REF#: 643
CUSTOMER: MILLIAN JASON RAY

END OF REPORT

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/21/22
Customer Name: Richard Morgan
Service Address: 71 Bristol Dr
City: Bryant
Date Leak Detected:

Service Account No.: 000809-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/17/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$794.00	Usage:	463
Average Bill:	$125.00	Three Month Average Usage:	74
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$204.60	Adjusted Bill Amount:	$589.40

Payment Plan: Yes ___ No ___ Payment Period: 3 Months ___ 6 Months ___ Payment Amt: ___

_____
Customer Service Manager

Angela Shepard <ashepard@cityofbryant.com>

Water Usage Report

Melanie Morgan <melanie_morgan00@yahoo.com>
To: Angela Shepard <ashepard@cityofbryant.com>

Wed, Sep 21, 2022 at 6:31 PM

Hi Angela,

Attached is the receipt for the part we purchased to repair the toilet this past weekend. Thanks for your help!

Sent from my iPhone

> On Sep 21, 2022, at 2:50 PM, Angela Shepard <ashepard@cityofbryant.com> wrote:
>
> Please see the attached document of your Water Usage Report. If you have any questions please let me know.
>
> Thank you
> --

Angela Shepard
Customer Service Manager/Billing Manager
City of Bryant
501-943-0304 | 501-943-0441
ashepard@cityofbryant.com
www.cityofbryant.com
210 SW 3rd St, Bryant, AR 72022

2 attachments

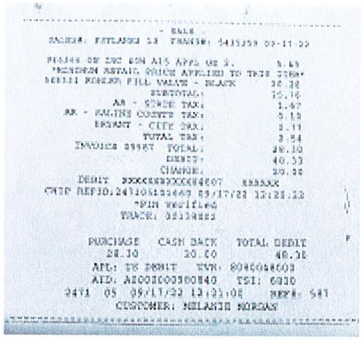
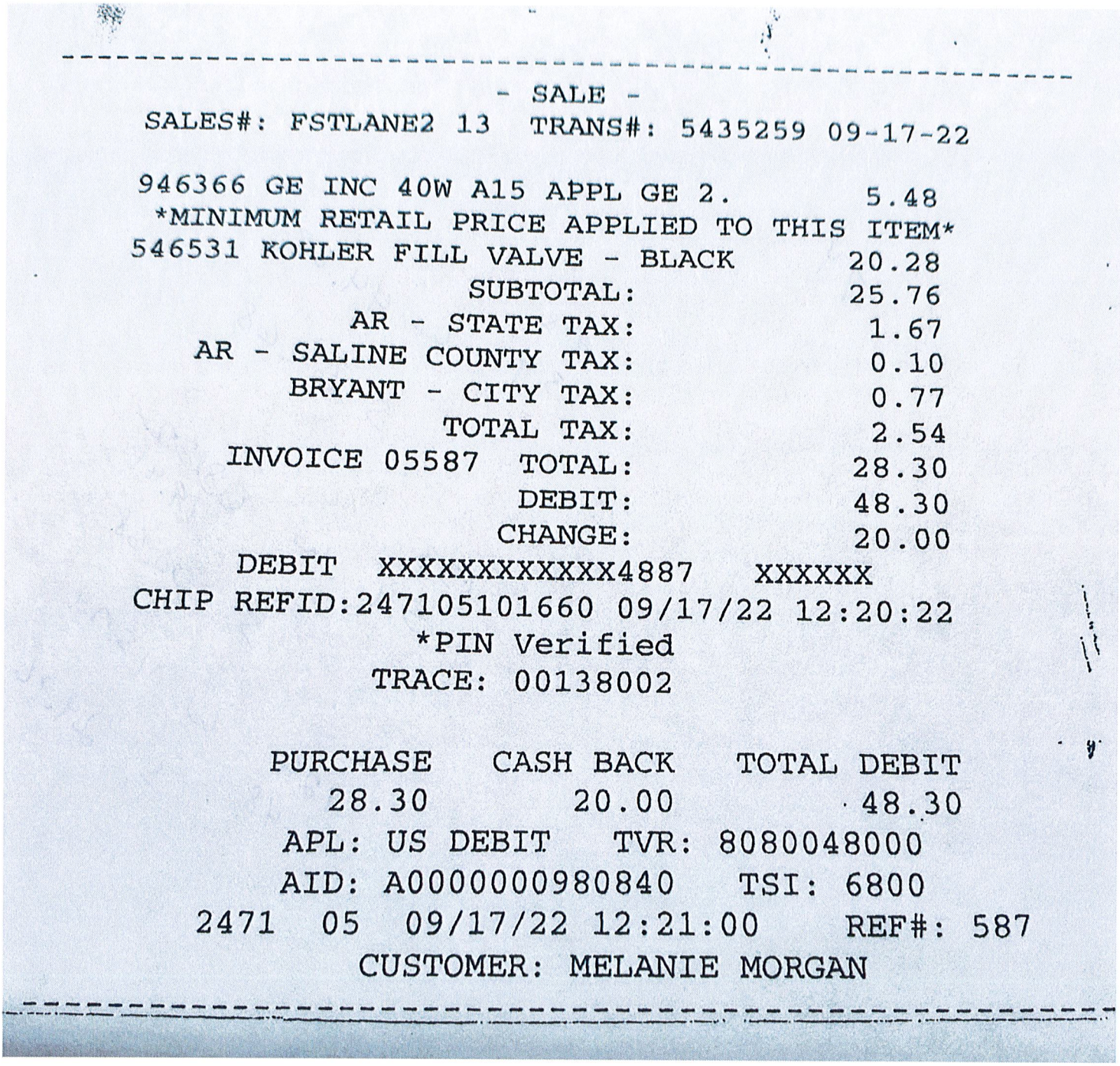


image0.jpeg
1550K

71 Bristol Dr.pdf
750K



- SALE -
SALES#: FSTLANE2 13 TRANS#: 5435259 09-17-22

946366 GE INC 40W A15 APPL GE 2. 5.48
MINIMUM RETAIL PRICE APPLIED TO THIS ITEM
546531 KOHLER FILL VALVE - BLACK 20.28
SUBTOTAL: 25.76
AR - STATE TAX: 1.67
AR - SALINE COUNTY TAX: 0.10
BRYANT - CITY TAX: 0.77
TOTAL TAX: 2.54
INVOICE 05587 TOTAL: 28.30
DEBIT: 48.30
CHANGE: 20.00
DEBIT XXXXXXXXXXXX4887 XXXXXX
CHIP REFID:247105101660 09/17/22 12:20:22
*PIN Verified
TRACE: 00138002

PURCHASE CASH BACK TOTAL DEBIT
28.30 20.00 48.30
APL: US DEBIT TVR: 8080048000
AID: A0000000980840 TSI: 6800
2471 05 09/17/22 12:21:00 REF#: 587
CUSTOMER: MELANIE MORGAN

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/22/22
Customer Name: Robert Myles
Service Address: 700 Bryant Meadows
City: Bryant
Date Leak Detected:

Service Account No.: 021328.000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/13/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak on 3/4 PVC female adapter sch40 after the regulator.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$1,274.69	Usage:	721
Average Bill:	$77.63	Three Month Average Usage:	42
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$576.47	Adjusted Bill Amount:	$698.22
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt.	

Customer Service Manager

021328.000
501-838-2286

Invoice

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

09/13/22

MESHUNDA MYLES
700 BRYANT MEADOWS DR
BRYANT, AR 72022

MESHUNDA MYLES
700 BRYANT MEADOWS DR
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
117265	09/13/2022	S256153	09/23/2022

Tech JACOB
Date 09/13/2022

Qty	Description	Unit Price	Amount
(1)	REPAIR LEAK IN 3/4" PLASTIC SERVICE	367.44	367.44
(1)	DIAGNOSIS FEE 1	148.50	148.50
(1)	ADDITIONAL 1/2 HOUR OF TIME	74.25	74.25

ADDITIONAL DETAILS:

Arrived on site to find water coming out of ground in front of meter box. I uncovered in front of meter to find a valve box, it was full of roots and dirt. I removed all the dirt and roots I could to find leak on 3/4" pvc female adapter sch40 after the regulator.

I removed section of 3/4" pipe and replaced sch40 female adapter with sch80 female adapter.

No other leaks detected at this time.

Ray Lusk provides a one year warranty on all work performed.
Ray Lusk provides no warranty on any existing plumbing.
Ray Lusk is not responsible for landscaping.

Note: the flip cover to the valve box was missing upon arrival.

I the undersigned, an owner/authorized representative/tenant of the premises at which the work mentions is to be done. I hereby authorize you to perform Diagnosis/solution, and to use such labor and materials as you deem advisable at the price listed above. I agree to pay $25 per month for each past due invoice in the event that collection efforts are initiated against me, I shall pay for all associated fees or cost by the addition of my signature below, I agree that I have received a copy of this contract, notice to the owner, and that I have read, understand, and agree to the terms listed herein. . I acknowledge satisfactory completion of the described work, and that the premises have been left in a satisfactory condition.

09/13/2022 03:58PM

Authorized Signature

CC #3478 Auth:621449 $590.19

Total Due:	590.19
Received:	590.19
Balance Due:	0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/22
Customer Name: Mamie Seamans
Service Address: 3116 Greenfield
City: Bryant
Date Leak Detected:

Service Account No.: 028475-000
Home Phone: 870-265-1644
Work Phone:
State, Zip: AR 72022
Date Repaired: 8/21/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$985.61	Usage:	555
Average Bill:	$49.00	Three Month Average Usage:	36
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$410.05	Adjusted Bill Amount:	$575.56

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

Customer Service Manager

Acct#
028475-000

Chris Sullivan
Star City, AR
870-370-9112

II9722

CUSTOMER'S ORDER NO. | DATE 08/21/2022

NAME Mamie Seamans

ADDRESS 3116 Greenfield Dr.

CITY, STATE, ZIP Bryant, AR 870-265-1644

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RTD.	PAID OUT

CHAN.	DESCRIPTION	PRICE	AMOUNT
1			
2	Read meter upon		
3	arrival, using		
4	.8 gal minute.		
5			
6	Replaced flush valve		
7	in toilet		
8			
9	Read meter after		
10	Repairs, using		
11	.8 gal minute		
12			
13	Thank		
14			

RECEIVED BY Mamie Seamans

TAX

TOTAL $83.75

A-2470M
FA6981

KEEP THIS SLIP FOR REFERENCE

01-11