CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY Date: September 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Linda Johnson	Customer Address	1921 Mayapple
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9/22
2 months Amount of Bill:	$464.68	Usage:	272
Average Bill:	$60.00	Three Month Average Usage:	39
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$164.71	Adjusted Bill Amount:	$299.97
Customer Name	Andrew Ziegler	Customer Address	6609 Medinah Blvd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/18 - 7.30
1 month Amount of Bill:	$419.65	Usage:	236
Average Bill:	$56.47	Three Month Average Usage:	30
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$174.89	Adjusted Bill Amount:	$244.76
Customer Name	Veronica Menasco	Customer Address	2120 Justus Lp
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/22
1 month Amount of Bill:	$1,264.11	Usage:	715
Average Bill:	$114.65	Three Month Average Usage:	63
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$553.55	Adjusted Bill Amount:	$710.56
Customer Name	Menchies	Customer Address	7301 Alcoa Rd #5
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6/26/22
3 months Amount of Bill:	$2,398.00	Usage:	1349
Average Bill:	$108.83	Three Month Average Usage:	58
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$997.58	Adjusted Bill Amount:	$1,400.42
Customer Name	Evelesha Williams	Customer Address	3206 Cyclone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/8/22
2 months Amount of Bill:	$395.07	Usage:	220
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$152.82	Adjusted Bill Amount:	$242.20

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: September 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Kimberly Turner	Customer Address	807 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8-11-22
3months Amount of Bill:	$644.14	Usage:	378
Average Bill:	$55.06	Three Month Average Usage:	35
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$231.77	Adjusted Bill Amount:	$412.37
Customer Name	Linda Newkirk	Customer Address	51 Neal Cv
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8-30-22
2 months Amount of Bill:	$715.05	Usage:	414
Average Bill:	$87.78	Three Month Average Usage:	54
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$259.80	Adjusted Bill Amount:	$455.25
Customer Name	Kelly Arigliano	Customer Address	309 Richwood Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	8/22
3months Amount of Bill:	$819.93	Usage:	459
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$338.76	Adjusted Bill Amount:	$481.17
Customer Name	Blaine Hampton	Customer Address	1718 Cherry Creek
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9-15-22
3months Amount of Bill:	$968.03	Usage:	543
Average Bill:	$58.24	Three Month Average Usage:	31
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$382.05	Adjusted Bill Amount:	$585.98
Customer Name	Bradley Gagne	Customer Address	508 Lora Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	9-15-22
1 month Amount of Bill:	$377.34	Usage:	212
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$163.01	Adjusted Bill Amount:	$214.33

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9-2-22
Customer Name: Linda Johnson
Service Address: 1921 Mayapple Dr.
City: Bryant
Date Leak Detected:

Service Account No.: 005726-000
Home Phone: 501-944-4988
Work Phone:
State, Zip: AR, 72022
Date Repaired: 9/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$464.68	Usage:	272
Average Bill:	$60.00	Three Month Average Usage:	39
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$164.71	Adjusted Bill Amount:	$299.97
Payment Plan	Yes ☐ No ☐	Payment Period	3 Months ☐ 6 Months ☐
Payment Amt.			

Customer Service Manager

Sept 2 2022

Sue Johnson

Found both Bathroom toilets had Faulty Fill valves. Replaced Fill valves Also found Faulty gasket in Hall bathroom. Replaced gasket Checked for leaks None At this time

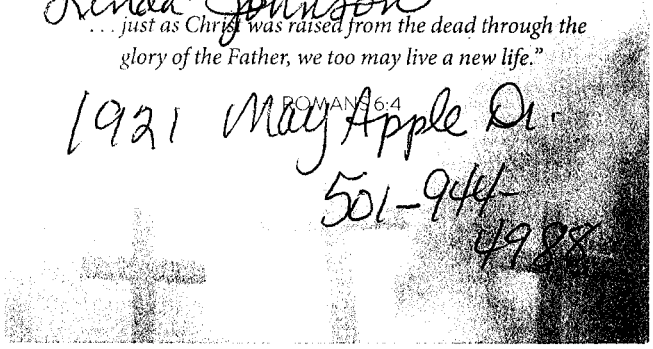
Wesley Jr

Acct # 005726-000

Linda Johnson

1921 May Apple Dr.

501-944-4988



CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9-18-22
Customer Name: Andrew Ziegler
Service Address: 609 Medinah Blvd
City: Bryant
Date Leak Detected:

Service Account No.: 029560-000
Home Phone: 290-305-5716
Work Phone:
State, Zip: AR 72022
Date Repaired: 7-18 & 7-30

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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1 month Amount of Bill:	$419.65	Usage:	236
Average Bill:	$56.47	Three Month Average Usage:	30
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$174.89	Adjusted Bill Amount:	$244.76

Payment Plan	Yes ☐	No ☐	Payment Period	3 Months ☐	6 Months ☐	Payment Amt.	

Customer Service Manager

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1682293
Date Call: 07/18/2022 02:39 PM

Acct 029560-000

Status Work Completed

Date Completed: 07/18/2022 03:33 PM
Brief Desc: Toliet needs replaced. wobbles and

Job Site: 0178/0609-MB
609 Medinah Blvd.
Bryant,AR 72022

Caller Name: Andrew Ziegler

Caller Phone: (270) 305-5716x
Occupant: Ziegler (t0172832)

Home (270) 305-5716x

Priority: 3-General
Ok to enter? YES
Category: Other
SubCategory: Other
Animal in Apt? No

Problem Description: Toliet needs replaced. wobbles and flapper is allowing it to drip running up my water bill

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Huffman	Huffman	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Toliet needs replaced. wobbles and flapper is allowing it to drip running up my water bill

Technician Notes: Tightened toilet down, had to replace the fill valve and flapper in the toilet

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1698932
Date Call: 07/30/2022 09:34 AM

Status Work Completed

Date Completed: 07/30/2022 10:25 AM
Brief Desc: recently had it fix left out of tow

Job Site: 0178/0609-MB
609 Medinah Blvd.
Bryant,AR 72022

Caller Name: Andrew Ziegler
Caller Phone: (270) 305-5716x
Occupant: Ziegler (t0172832)

Home (270) 305-5716x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Toilet
Animal in Apt? No

Problem Description: recently had it fix left out of town for a week to come back and the toilet had been running the whole time i was gone. Also now the bottom of the toilet is leaking as well.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Lowe	Lowe	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description recently had it fix left out of town for a week to come back and the toilet had been running the whole time i was gone. Also now the bottom of the toilet is leaking as well.

Technician Notes: adjusted toilet flapper

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9-12-22
Customer Name: Veronica Menasco
Service Address: 2120 Justus Cp.
City: Bryant
Date Leak Detected:

Service Account No.: 031227-000
Home Phone: 501-602-1373
Work Phone:
State, Zip: AR
Date Repaired: 8/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Contractor Broke Line & Repaired

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$1,264.11	Usage:	715
Average Bill:	$114.65	Three Month Average Usage:	63
Adjustment Approved: Yes ☐ No ☐		Approved By:	
Amount of Adjustment to Sewer Bill:	$553.55	Adjusted Bill Amount:	$710.56
Payment Plan Yes ☐ No ☐	Payment Period 3 Months ☐ 6 Months ☐	Payment Amt.	

Customer Service Manager

CONSTRUCTION DAILY LOG

MasTec

PROJECT DETAILS								
PROJECT NAME	AO23BC6							
WORK LOCATION	Benton Arkansas							
DATE	1/24/2022							
CONTRACTOR NAME	Roaming Networks							
NAME OF FOREMAN/CREW ON JOB	Anthony Dorr							
Truck # Trailer # Backhoe/Excavator #								
Required Job Information(Put N/A if not applicable)								
Reel #	##### ####		Coordinates		34.6238517, -92.5111097			
Bore Depth	4ft		Aerial Height-Pole # Tag					
Redlines attached(Yes/NO)	NO		Photos(Yes/NO)		No			
FOC BOC			Locate Ticket #(s)		220113-1068			
Locate/Marker Post placed at Handhole(Yes/NO)			Handhole Size(if applicable)					

Work Description	Item Number	Quantity	Station Start	Station End	Sequential Start	Sequential End	Start Sheet	End Sheet
Bored and palced 30 feet of 2 1/2 inch duct.	XAM01	100	3819 Stillman loop	2000 Stillman loop			52	52

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	9-22	Service Account No.:	023168-000
Customer Name:	Menchie's	Home Phone:	501-681-4568
Service Address:	7301 Alcoa Rd #5	Work Phone:	
City:	Bryant	State, Zip:	AR
Date Leak Detected:		Date Repaired:	6/26/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking
Faucet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

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FOR OFFICE USE ONLY

3months Amount of Bill:	$2398.00	Usage:	1349
Average Bill:	$108.83	Three Month Average Usage:	58
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$997.58	Adjusted Bill Amount:	$1,400.42
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt.	

_____
Customer Service Manager

RUSSELL CREASY
17705 MACARTHUR DR
NICH AL 72118

341411

Invoice

SOLD TO	SHIP TO
MENCHIES	
ADDRESS	ADDRESS
CITY, STATE, ZIP	CITY, STATE, ZIP

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE

ORDERED	SHIPPED	DESCRIPTION	PRICE	UNIT	AMOUNT
		CHANGE OUT 3 COMPARTMENT SINK FAUCET AND SPRAYER			
		REPLACED FILLVALVE FLAPPER TRIP LEVER AND SUPPLY LINE ON MENS TOILET MATERIAL & LABOR			$340.00

Paid 26

adams 6840

09-15

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9/22
Customer Name: Eenleshe Williams
Service Address: 3206 Cyclone
City: Bryant
Date Leak Detected:

Service Account No.: 0176666.000
Home Phone: 870-441-4523
Work Phone:
State, Zip: AR 72022
Date Repaired: 8/8/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

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FOR OFFICE USE ONLY

2 months Amount of Bill:	$395.02	Usage:	220
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$152.82	Adjusted Bill Amount:	$242.20

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____
Customer Service Manager

Acct 0176666-000

VOYAGER

Site Search

Home Help Dashboards Reception Call Early Termination Helpdesk Logout

- Roles
- Analytics
- Reports
- Residents
- Revenue Management
- Charges
- Payments
- Property Information
- Administration
- Work Order
- Purchasing
- Interfaces

Work Order #1722322

Functions

Status	Work Completed	Vendor		Display Type	Default
Reason		Expense Type		Brief Description	Contact water company water running
Property	0114	Template	Load	Occupant Code	t0013595
	Greens at Hurricane Cr **5100 Hurricane Drive** **Bryant AR, 72022**	Priority	3-General	Occupant Name	Eenleshe Williams
		Category	Plumbing	Caller Name	Eenleshe Williams Fir
Unit	3206	SubCategory	Toilet	Caller Phone	(870) 441-4523
	3206 Cyclone Street **Bryant AR, 72022**	Resolution		Caller Email	cdwilliams473@gmail.com
Location		Due Date & Time		Related WO	
Bill To	t0013595			Origin	OL
Asset				Created By	thwbc_live_s... On 08/08/2022
				Updated By	hupruitt@gre... On 08/08/2022

Access/Entry Notes | Ok to Enter | No Follow Up

Problem Description

Contact water company water running for 5 to 6 hours

Edit | New | Print | Help | View Occupant | Create PO | Work Order List

Other Info | Labor | Audit History

General Info

Animal in Apt? No

Billing Info

Batch Name

Invoice Number

Invoice Date

Status Dates

WO Status	Date	Time
Call	08/08/2022	1:56 PM
Work Completed	08/08/2022	3:41 PM

Full Description | Print Full Description?

Contact water company water running for 5 to 6 hours

Technician Notes | Tenant Responsible

Changed red seal. And fixed float valve in toilet.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	9/22	Service Account No.:	020264-000
Customer Name:	Kimberly Turner	Home Phone:	501-773-6725
Service Address:	807 Whirlwind	Work Phone:	
City:	Bryant	State, Zip:	AR, 72022
Date Leak Detected:		Date Repaired:	8-11-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

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FOR OFFICE USE ONLY

3 months Amount of Bill:	$644.14			Usage:	378		
Average Bill:	$55.00			Three Month Average Usage:	35		
Adjustment Approved:	Yes		No	Approved By:			
Amount of Adjustment to Sewer Bill:	$231.77			Adjusted Bill Amount:	$412.37		
Payment Plan	Yes		No	Payment Period	3 Months		6 Months	Payment Amt.	

_____

Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1724793
Date Call: 08/11/2022 12:00 AM

Acct # 0202647000

Status Work Completed

Date Completed: 08/11/2022 09:17 AM
Brief Desc: Toilet is running due to the handle

Job Site: 0114/0807
807 Whirlwind Street
Bryant,AR 72022

Caller Name: Kimberly Turner
Caller Phone: (501) 773-6725x
Occupant: Turner (t0250658)
Office (501) 773-6725

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Toilet
Animal in Apt? No

Problem Description: Toilet is running due to the handle not catching in the bathroom. To the right when you walk in the door.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Jemerson	Jemerson	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Toilet is running due to the handle not catching in the bathroom. To the right when you walk in the door.

Technician Notes: Replaced everything inside the toilet she said the water company was coming out to look for a leak

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	8/31/22	Service Account No.:	003940-000
Customer Name:	Linda NewKirk	Home Phone:	501-940-1894
Service Address:	51 Neal Cv	Work Phone:	
City:	Bryant	State, Zip:	
Date Leak Detected:		Date Repaired:	8/30/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

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Signature

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Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$259.80	Adjusted Bill Amount:	$455.25

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

_____

Customer Service Manager

AC# 003940-000
Linda Newkirk
501-940-1894

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471OTT 3728526 TRANS#: 9816518 08-29-22

330427 JOHNI-RING STANDARD WAX R 13.96
2 @ 6.98

SUBTOTAL:	13.96
TAX:	1.38
INVOICE 09905 TOTAL:	15.34
DEBIT:	15.34

DEBIT: XXXXXXXXXXXX1365 AMOUNT:15.34 AUTHCD: 035364
CHIP REFID:247109135780 08/29/22 18:41:52
*PIN Verified
TRACE: 00274900

PURCHASE	CASH BACK	TOTAL DEBIT
15.34	0.00	15.34

APL: US DEBIT TVR: 8080048000
AID: A0000000980840 TSI: 6800
STORE: 2471 TERMINAL: 09 08/29/22 18:41:58
 # OF ITEMS PURCHASED: 2
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

****
* SHARE YOUR FEEDBACK! *
* **ENTER FOR A CHANCE TO BE** *
* **ONE OF FIVE $500 WINNERS DRAWN MONTHLY!** *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *
* **WITHIN ONE WEEK AT: www.lowes.com/survey** *
* Y O U R I D #099054 247132 411764 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
****

STORE: 2471 TERMINAL: 09 08/29/22 18:41:58

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471UIC 3738674 TRANS#: 9887725 08-30-22

795256 KORKY 2-IN COMPLETE KIT 49.96
2 @ 24.98

SUBTOTAL:	49.96
TAX:	4.93
INVOICE 09979 TOTAL:	54.89
VISA:	54.89

VISA: XXXXXXXXXXXX6590 AMOUNT:54.89 AUTHCD: 030727
CHIP REFID:247109135873 08/30/22 14:28:39
APL: US DEBIT TVR: 8080088000
AID: A0000000980840 TSI: 6800
STORE: 2471 TERMINAL: 09 08/30/22 14:28:45
 # OF ITEMS PURCHASED: 2
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: MARK MEYER

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

****
* SHARE YOUR FEEDBACK! *
* **ENTER FOR A CHANCE TO BE** *
* **ONE OF FIVE $500 WINNERS DRAWN MONTHLY!** *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *
* **WITHIN ONE WEEK AT: www.lowes.com/survey** *
* Y O U R I D #099792 247172 422587 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
****

STORE: 2471 TERMINAL: 09 08/30/22 14:28:45

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	9-1-22	Service Account No.:	031291-000
Customer Name:	Kelly Avigliano	Home Phone:	
Service Address:	309 Richwood Dr	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:	7/22	Date Repaired:	8/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3months Amount of Bill:	$819.93	Usage:	459
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$338.76	Adjusted Bill Amount:	$481.17
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	

_____

Customer Service Manager

BrendaJ Lee <bjlee@cityofbryant.com>

[waterbilling] Water Bill for 309 Richwoods Dr. Bryant AR 72022

1 message

Kelly A <kavigliano@gmail.com>
To: waterbilling@cityofbryant.com

Acct# 031291-000

Thu, Sep

Good Morning,

I have made a partial payment to our water bill for the service dates 6/26/2022 - 7/18/2022. Our Account Number is 031291-000 for Kelly or Brett Avigliano. We are requesting a reduction in t leaking toilets we did not realize we had that have now been fixed. Our first two bills were $123.46 and $220.42. This bill was received on August 16th and we called and had someone come meter on August 17th. They indicated we most likely have a leak. We immediately suspected the toilets so we turned those off and ordered a full flush valve kit for one and replaced the valve other. We have since monitored our meter and from August 17th the reading was 4286 and August 25th the reading showed 4294. Which indicates the problem has been corrected. Please receipt below : The valve kit from lowes was only a $3 part so my husband did not keep the receipt, but you can see the full bill for 8/18 at Lowe's which included the part. Please let me knov have this bill reduced as we did not know we had a problem although we had been very cautious due to our other bills being much higher than where we lived in South Carolina. Please consi $379.09 as having to pay this unexpected bill along with all others would be a large burden to our family.

Thank you for your time,

Kelly Avigliano

Order Details

Ordered on August 18, 2022 Order# 112-5555915-7259406

View or Print invoice

Shipping Address
Brett Avigliano
309 RICHWOOD DR
BRYANT, AR 72022-3271
United States

Payment Method
[redacted] **** 0481

Order Summary

Item(s) Subtotal:	$22.09
Shipping & Handling:	$5.99
Total before tax:	$28.08
Estimated tax to be collected:	$2.77
Grand Total:	**$30.85**

See tax and seller information

Earned 5% Back with your Amazon Prime Rewards Visa Signature card.
See terms and conditions.

Transactions

Delivered Aug 20, 2022



KOHLER K-1145365 Flush Valve Kit
Sold by: Build.com
Return eligible through Sep 21, 2022
$22.09
Condition: New
Buy it again

Track package
Get product support
Problem with order
Return items
Share gift receipt
Leave seller feedback
Write a product review
Archive order

08/18/22 LOWE'S OF BRYANT, AR BRYANT AR Home Improvement $23.69

Print Transaction
Dispute this charge

LOWE'S #2471

2330 NORTH REYNOLDS RD, AR 72022

Post Date	Thursday, August 18, 2022
Transaction Date	Thursday, August 18, 2022
Merchant Category	HOME SUPPLY WAREHOUSE STORES
Purchase Method	INTEGRATED CIRCUIT CARD READER
Buyer Name	BRETT AVIGLIANO
Card Used	[redacted]
Tags	Add Tags to This Transaction

+ View Complete Transaction Details

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9-14-22
Customer Name: Blaine Hampton
Service Address: 1718 Cherry Creek
City: Bryant
Date Leak Detected:

Service Account No.: 030167-000
Home Phone: 501-541-4811 / 501-517-5218
Work Phone:
State, Zip: AR 72022
Date Repaired: 9/15/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$968.83	Usage:	543
Average Bill:	$58.24	Three Month Average Usage:	31
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$382.05	Adjusted Bill Amount:	$585.98
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt:	

_____
Customer Service Manager

501-541-4811 BLAINE
501-517-5218 RACHEL
AC# 030167-000

1718 CHERRY CRK



How doers get more done.

11 MABELVALE PLAZA LANE
LITTLE ROCK, AR 72205 (501) 565-7168

8919 00054 45580 09/14/22 02:57 PM
SALE SELF CHECKOUT

038753282145 BALLCOCK <A> 15.33
ADJUSTABLE BALLCOCK

SUBTOTAL	15.33
SALES TAX	1.32
TOTAL	$16.65

XXXXXXXXXXXX6733 DEBIT
USD$ 16.65

AUTH CODE 002606
Chip Read
AID A0000000980840

Verified By PIN
US DEBIT

8919 09/14/22 02:57 PM

8919 54 45580 09/14/2022 6665

RETURN POLICY DEFINITIONS

	POLICY ID	DAYS	POLICY EXPIRES ON
A	1	90	12/13/2022

****
DID WE NAIL IT?

Take a short survey for a chance TO WIN
A $5,000 HOME DEPOT GIFT CARD

Opine en español

www.homedepot.com/survey

User ID: H88 100368 91503
PASSWORD: 22464 91449

Entries must be completed within 14 days of purchase. Entrants must be 18 or older to enter. See complete rules on website. No purchase necessary.

6.64
5.59

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 9.22
Customer Name: Bradley Gagne
Service Address: 508 Lora Dr
City: Bryant
Date Leak Detected:

Service Account No.: 02680360
Home Phone: 501-658-8393 / 501-658-1522
Work Phone:
State, Zip: AR 72022
Date Repaired: 9-15-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Pipe leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$377.34	Usage:	212
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$163.01	Adjusted Bill Amount:	$214.33
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt.	

_____
Customer Service Manager

026803-000

Mid-Town Mechanical Services
PO Box 2162
Benton, AR 72018
(501) 765-5380
payables.midtown@gmail.com

501-658-8393
501-658-1522

Invoice 9577

BILL TO	SHIP TO
Bradley Gagne 508 Lora Drive Bryant, AR	Bradley Gagne 508 Lora Drive Bryant, AR

DATE	PLEASE PAY	DUE DATE
09/15/2022	$0.00	10/15/2022

DATE	ACTIVITY	AMOUNT
08/18/2022	**Repairs** Cut out cracked pipe Replaced with new Make all necessary connections	0.00
08/18/2022	**Material**	3.13
08/18/2022	**Labor + Tax**	180.68
08/18/2022	**Credit Card Transaction**	5.59

PAID

PAYMENT	189.40
TOTAL DUE	$0.00

THANK YOU.

You can pay by mailing a check to the address listed above.
(Please include invoice number with your payment.)

Thank you for your business!

Mid-Town Mechanical Services

PO Box 2162, Benton, AR 72018

Office: (501) 765-5380

9/8/2022

To whom it may concern:

Our plumbing company came out and repaired a water leak at the following address on August 18, 2022
508 Lora Drive
Bryant, AR

Please call us with any additional questions.

Thank you,

Jim Kuhlmann
Mid-Town Mechanical Services, LLC