CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: August 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	RNR Investments	Customer Address	304 N. Reynolds
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7-8-22
2 months Amount of Bill:	$1,611.07	Usage:	933
Average Bill:	$149.36	Three Month Average Usage:	74
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$666.46	Adjusted Bill Amount:	$944.61
Customer Name	J.J. Caldwell	Customer Address	3819 Stillman Lp
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6/23/22
2 months Amount of Bill:	875.47	Usage:	505
Average Bill:	$90.00	Three Month Average Usage:	55
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$371.23	Adjusted Bill Amount:	$504.24
Customer Name	Amber Hargrave	Customer Address	1703 Boone Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6/16/22
3 months Amount of Bill:	$668.33	Usage:	373
Average Bill:	$102.04	Three Month Average Usage:	64
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$153.65	Adjusted Bill Amount:	$514.68
Customer Name	Franklin Washburn	Customer Address	408 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	5/31/22
2 months Amount of Bill:	$1,023.55	Usage:	589
Average Bill:	$27.84	Three Month Average Usage:	15
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$466.09	Adjusted Bill Amount:	$557.46
Sprinkler Customer Name	Mrs Parker	Customer Address	6602 Colonial Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/22
2 months Amount of Bill:	$3158.16	Usage:	4341
Average Bill:	$73.18	Three Month Average Usage:	106
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,657.37	Adjusted Bill Amount:	$1,500.79

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

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Date: August 2022

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Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	BSFR Property Mgmt	Customer Address	3903 Stillman Lp
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	5/4/22
2 months- Amount of Bill:	$932.73	Usage:	525
Average Bill:	$78.00	Three Month Average Usage:	43
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$372.90	Adjusted Bill Amount:	$560.03
Customer Name	Liana Rosas	Customer Address	9511 HWY 5 N. Lot 39
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7/1/22
2 months Amount of Bill:	$587.08	Usage:	333
Average Bill:	New Customer	Three Month Average Usage:	—
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$248.75	Adjusted Bill Amount:	$338.33
Customer Name	Jose Beltran	Customer Address	116 Eastwood Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6.28.22
2 months Amount of Bill:	$1,251.83	Usage:	706
Average Bill:	$77.63	Three Month Average Usage:	42
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$528.07	Adjusted Bill Amount:	$723.76
Customer Name	Chris Spann	Customer Address	2402 Richland Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7-2-22
2 months Amount of Bill:	$477.88	Usage:	267
Average Bill:	$90	Three Month Average Usage:	48
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$145.17	Adjusted Bill Amount:	$332.71
Customer Name	Austin Hawley	Customer Address	601 SW 4th St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7-15-22
3 months Amount of Bill:	$1,073.50	Usage:	610
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$466.94	Adjusted Bill Amount:	$606.56

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

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Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Bill Smith	Customer Address	1205 Oak Glenn
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	5/18/22
2 months Amount of Bill:	$512.33	Usage:	365
Average Bill:	$61.16	Three Month Average Usage:	33
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$253.85	Adjusted Bill Amount:	$258.48
Customer Name	Gerald Goodin	Customer Address	2629 Mills Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6-29-22
3 months Amount of Bill:	$691.03	Usage:	408
Average Bill:	$57.82	Three Month Average Usage:	37
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$252.14	Adjusted Bill Amount:	$444.89
Customer Name	William Horner	Customer Address	7202 Kynlee Cv
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$722.45	Usage:	414
Average Bill:	$53.05	Three Month Average Usage:	33
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$323.47	Adjusted Bill Amount:	$398.98
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 6-11-22
Customer Name: RNR Investments
Service Address: 304 N Reynolds Rd
City: Bryant
Date Leak Detected:

Service Account No.: 029835-000
Home Phone: 479-951-0445
Work Phone:
State, Zip: AR 72022
Date Repaired: 7/8/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking & Supply Lines

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$1,611.07	Usage:	933
Average Bill:	$149.36	Three Month Average Usage:	74
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$666.46	Adjusted Bill Amount:	$944.61

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

_____
Customer Service Manager

BrendaJ Lee <bjlee@cityofbryant.com>

[waterbilling] Adjustment - Account 029835-000

1 message

debjackson@rentalconcepts.org <debjackson@rentalconcepts.org> Mon, Jul 11, 2022 at 11:40 AM
To: waterbilling@cityofbryant.com
Cc: Teresa Brooks <tbrooks@rentalconcepts.org>

City of Bryant Water Department,

Last month we contacted the water department after receiving the attached water bill. We were told that once we had the problem fixed to forward a copy of the invoice showing what work was done to fix the issue. Attached is the invoice from J. Dodson Plumbing dated July 8, 2022 for repairs completed at 304 N. Reynolds Road to fix the excessive use of water. We appreciate if you would consider a billing adjustment for account 029835-000. Please let us know if any other information is needed.

Thank you,

Debra Jackson

Controller

Rental Concepts, LLC

PO Box 8140

Springdale, AR 72766

Phone: 479-751-0445

Fax: 479-751-0449

2 attachments

2022.07.08 J. Dodson Plumbing K1486.pdf
42K

2022.06.10 City of Bryant 35-000.pdf
501K

J. Dodson Plumbing LLC

7415 Mars Hill Road
Bauxite, AR 72011
501-909-2540

DATE: 7/8/2022
INVOICE: K1486

Rental Concepts
304 N. Reynolds Road
Suite 1A
Bryant, AR 72011

Technician	Service	Payment Terms
Jeremy Dodson, Owner	Plumbing Services	Due Upon Receipt

Description	
Replaced 3 Kohler toilet tanks & supply lines.	
Unstopped sewer.	
Reset women's handicap toilet.	
Total	**$681.00**

Checks: Payable to J. Dodson Plumbing LLC
Cashapp: $jdodsonplumbing
Please note the invoice number on payment.

Thank you for your business!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7-5-22
Customer Name: J.J. Caldwell
Service Address: 3819 Stillman Lp.
City: Bryant
Date Leak Detected:

Service Account No.: 002434-000
Home Phone: 804-836-0089
Work Phone:
State, Zip: AR 72022
Date Repaired: 6-23-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Faucet in tub leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months	Amount of Bill:	$875.47			Usage:	505	
	Average Bill:	$90.00			Three Month Average Usage:	55	
	Adjustment Approved:	Yes		No	Approved By:		
	Amount of Adjustment to Sewer Bill:	$371.23			Adjusted Bill Amount:	$504.24	
	Payment Plan	Yes		No	Payment Period	3 Months	6 Months	Payment Amt.	

_____
Customer Service Manager

Acct# 002434-000

Wendy Caldwell

SERVICE WORK ORDER

DENNY DYER PLUMBING CO.

All Phases of Home Remodels and Plumbing Repairs

PHONE 778-6453 Day or Night

1022 RIVER ROAD · BENTON, AR 72015

SERVICE INVOICE

No. 1374

Customer's Order No.	Phone	Mechanic	Helper	Date of Order 8-22-22
Bill To Mr Caldwell				Date
Address 5819 Hillcrest Dr				Order Taken By
City Benton				❑ Day Work ❑ Contract ❑ Extra
Job Name and Location				
Work Ordered By				Job Phone 804-836-0089

DESCRIPTION OF WORK

Repipe to tub $110.00

804-836-0089

002434-000

		TOTAL MATERIALS		
		TOTAL LABOR		
❑ No One Home	Date Completed	TAX		
		TOTAL AMOUNTS		

Signature _____

I hereby acknowledge the satisfactory completion of the above described work.

❑ Total amount due for above work: or

❑ Total billing to be mailed after completion of work

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	7-5-22	Service Account No.:	008651-000
Customer Name:	Amber Hargrave	Home Phone:	680-1656
Service Address:	1103 Boone Rd.	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	6-16-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Heater Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$668.33	Usage:	393
Average Bill:	$102.04	Three Month Average Usage:	64
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$153.65	Adjusted Bill Amount:	$514.68

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____

Customer Service Manager

AC # 008651-000

Matlock Rooter Services LLC
6100 Getty Dr Suite W
North Little Rock, AR 72117
LIC # MP4883
matlockrooterservices@yahoo.com

Amber Hargrave 501-680-1656
1703 Boone Rd
Bryant, AR 72022

Service Date: 06/16/2022

Upon arrival, found the water heater to be leaking from the casing. Replaced the 40 gallon electric water heater with a new one supplied by First American home warranty. Installed an expansion tank, pan, and drain line. Found no leaks when finished.

Should you have any questions, please do not hesitate to contact us.

Thanks,
Caitlin Matlock
501-864-6272

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	11-5-22	Service Account No.:	011145-000
Customer Name:	Franklin Washburn	Home Phone:	519-1134
Service Address:	408 Whirlwind St	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	5/31/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months	Amount of Bill:	$1023.55				Usage:	589		
	Average Bill:	$27.84				Three Month Average Usage:	15		
	Adjustment Approved:	Yes		No		Approved By:			
	Amount of Adjustment to Sewer Bill:	$466.09				Adjusted Bill Amount:	$557.46		
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____

Customer Service Manager

Acct# 011145-000

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1607890
Date Call: 05/31/2022 10:41 AM

Status Work Completed

Date Completed: 05/31/2022 11:34 AM
Brief Desc: Leaking toilet. Water is running al

Job Site: 0114/0408
408 Whirlwind Street
Bryant,AR 72022

Caller Name: Franklin Washburn
Caller Phone: (501) 519-7734x
Occupant: Washburn (t0013280)
Office (501) 519-7734x

Priority: 3-General
Ok to enter? YES
Category: Other
SubCategory: Other
Animal in Apt? No

Access Notes: Anytime. Will be in and out all day.
Problem Description: Leaking toilet. Water is running all the time. Need fixed ASAP.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Jemerson	Jemerson	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Leaking toilet. Water is running all the time. Need fixed ASAP.
Technician Notes: Replaced seal

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	7/22	Service Account No.:	009244-000
Customer Name:	Mrs. Parker	Home Phone:	231-2413
Service Address:	602 Colonial Dr	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	7.22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Repaired all main line leaks

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$358.16			Usage:	4341		
Average Bill:	$73.18			Three Month Average Usage:	100		
Adjustment Approved:	Yes		No		Approved By:		
Amount of Adjustment to Sewer Bill:	$1657.37			Adjusted Bill Amount:	$1500.79		
Payment Plan	Yes		No	Payment Period	3 Months		6 Months	Payment Amt.	

_____

Customer Service Manager

501-231-2413

Acct # 09244-000 Margie Parker

~~Acct # 00413-000~~

Thank-you!

Paid w/ Check # 2833

ABI SYSTEMS

Advanced By Irrigation

47 N. Double Springs Rd. • Farmington, AR 72730 • 479.305.0270
abi.systems@yahoo.com • Little Rock 501.672.9347

INVOICE

Date _____

Contact Person	Margie Parker
Company	
Address	602 Colonial Dr, Bryant AR
Phone	501-231-2413 Fax

Qty.	Description	Price	
	Repaired All main line leaks		
	causing High utility water		
	bill. Installed Master valve		
	to eliminate other small		
	leaks in yard		
1	1" valve DV	32.00	
2	3/4" couplings	.94	
260'	Goodle Stream	60	
1	6" Valve Box	12.58	
4	hrs labor	600	

O Paid Check No. _____	Subtotal	705.52
O Paid Cash	Less Discount	
O Paid CC _____	Shipping/Delivery	
Due Date _____	Subtotal	705.52
Job Completed By	Tax	73.4
_____	Sub Total	
Signature _____	Deposit	
	TOTAL	779.52

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 6/30/22
Customer Name: BSFR Property Mgmt
Service Address: 3903 Stillman Lp
City: Bryant
Date Leak Detected:

Service Account No.: 029726-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 5/4/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$932.73	Usage:	525
Average Bill:	$78.12	Three Month Average Usage:	43
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$372.70	Adjusted Bill Amount:	$560.03
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt.	

Customer Service Manager

Acct# 029726-000

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Credit Adjustment Request - 3903 STILLMAN LOOP BRYANT, AR 72022

1 message

Utility Processing <up@simplebills.com> Thu, Jun 30, 2022 at 3:46 PM
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Hi -

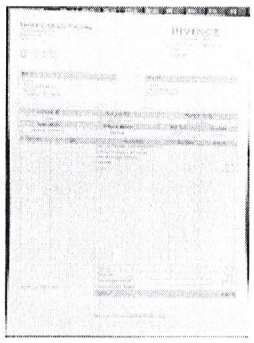
Good day! I am emailing you on behalf of BSFR Property Management LLC. We would like to request a bill adjustment on 3903 STILLMAN LOOP BRYANT, AR 72022 based on the attached work order. Please advise once all set or if you need more information. Thank you!

Best,

Chiqui

Utility Processor | 254-323-8843

ref:_00Df21GhV5._5005x1inwyh:ref



3903 Stillman Loop Hot water heater.jpg
81K

Acct# 029026-000

F1 F2 F3 F4 F5 F6 F7 F8 F9 F10 F11 F12

Service Solutions Plumbing

7004 Highway 167 N.
Sheridan, AR 72150
USA

Voice: 870-942-5023
Fax: 870-942-1853

INVOICE

Invoice Number: 4082
Invoice Date: May 4, 2022
Page: 1
Duplicate

Bill To:

Conrex
1503 King Street Ext
Ste 100
Charleston, SC 29405

Ship to:

Conrex
3003 Shannon Loop
Bryant, AR 72022

Customer ID	Customer PO	Payment Terms
Conrex	Bid 65992 PO 100461	Net 30 Days
Sales Rep ID	**Shipping Method**	**Ship Date** / **Due Date**
James M Donaldson	Airborne	5/3/22 / 6/3/22

Quantity	Item	Description	Unit Price	Amount
		Ran new hot water service in home for 2.5 bathrooms, washer, and kitchen Price Per Quote 3068.00		
		Materials		251.08
		Labor		2,792.13
		Subtotal		3,043.21
		Sales Tax		24.79
		Total Invoice Amount		3,068.00
		Payment/Credit Applied		
		TOTAL		**3,068.00**

Check/Credit Memo No:

Overdue invoices are subject to 2% late charge.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	7-22	Service Account No.:	031413-000
Customer Name:	Liana Rosas	Home Phone:	817-5823
Service Address:	9511 HWY 5 N Lot 39	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	7-1-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months	Amount of Bill:	$587.08 -				Usage:	333		
	Average Bill:	New Customer				Three Month Average Usage:	—		
	Adjustment Approved:	Yes		No		Approved By:			
	Amount of Adjustment to Sewer Bill:	$248.75				Adjusted Bill Amount:	$338.33		
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

acct#

Liliana

Liliana Rosas
9511 Hwy 5 North
Lot. 39
Alexander Ar.
72002

5018175823

Acct#
031413-000

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLANEZ 13 TRANS#: 5686536 07-01-22

/99256 KONKY 2 IN COMPLETE KIT 24.98

SUBTOTAL:	24.98
TAX:	2.47
INVOICE 05793 TOTAL:	27.45
CASH:	30.00
CHANGE:	2.55

STORE: 2471 TERMINAL: 05 07/01/22 09:42:16
OF ITEMS PURCHASED: 1
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: JAMIE PAGE

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

****
* SHARE YOUR FEEDBACK! *
* ENTER FOR A CHANCE TO BE *
* ONE OF FIVE $500 WINNERS DRAWN MONTHLY! *
* ¡ENTRE EN EL SORTEO MENSUAL *
* PARA SER UNO DE LOS CINCO GANADORES DE $500! *
* *
* ENTER BY COMPLETING A SHORT SURVEY *
* WITHIN ONE WEEK AT: www.lowes.com/survey *
* Y O U R I D #057932 247121 824585 *
* *
* NO PURCHASE NECESSARY TO ENTER OR WIN. *
* VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER. *
* OFFICIAL RULES & WINNERS AT: www.lowes.com/survey *
****
STORE: 2471 TERMINAL: 05 07/01/22 09:42:16

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	7/5/22	Service Account No.:	030647-000
Customer Name:	Jose Beltran	Home Phone:	817-2187
Service Address:	16 Eastwood Dr	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	6-28-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak in bathroom

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months	Amount of Bill:	$1,251.83				Usage:	706		
	Average Bill:	$77.63				Three Month Average Usage:	42		
	Adjustment Approved:	Yes		No		Approved By:			
	Amount of Adjustment to Sewer Bill:	$528.07				Adjusted Bill Amount:	$723.76		
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____

Customer Service Manager

Acct# 030647-000

897235

Invoice

MANUEL RENTERIA JOSE BEZA

SOLD TO 501 454-7229	SHIP TO
ADDRESS	ADDRESS 16 EASTWOOD
CITY, STATE, ZIP	CITY, STATE, ZIP BRYANT AR 72022

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
				06-28-22

ORDERED	SHIPPED	DESCRIPTION	PRICE	UNIT	AMOUNT	
		FIX A WATER LEAK				
		ON THE BATHROOM			495	00
		LABOR AND MTLS				
		TOTAL			495	00

09-15

adams 5840

✓ 501 817 2187

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	7-7-22	Service Account No.:	017845-001
Customer Name:	Chris Spann	Home Phone:	859-5950
Service Address:	2402 Richland Park	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	7.2.22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Heater leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

2 months	Amount of Bill:	$477.88		Usage:	267		
	Average Bill:	$90		Three Month Average Usage:	48		
	Adjustment Approved:	Yes	No	Approved By:			
	Amount of Adjustment to Sewer Bill:	$145.17		Adjusted Bill Amount:	$332.71		
	Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.

_____

Customer Service Manager

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] Bill Adjustment/receipt of repair

Acct# 017845-001

1 message

CSpann <cspann1990@gmail.com> Thu, Jul 7, 2022 at 11:18 AM
To: waterbilling@cityofbryant.com

My information:
Chris Spann 501-859-5950
2402 Richland Park Dr, Bryant, AR 72022

Good morning!

I was told that if I sent receipts showing the repairs that my bill could be adjusted. This past bill was about $227 where I'm normally around $100 or less. Hopefully these receipts can adjust that bill and the upcoming bill. The issue turned out to be my water heater. I have the receipt attached showing my payment to Americam Home Shield of $82.41. The warranty company shows my address as service address and that it's for the water heater. They sent out All Drain 70 plumbing and I have the receipt attached showing payment I made to them today for repairs in the ammount of $215.

2 attachments

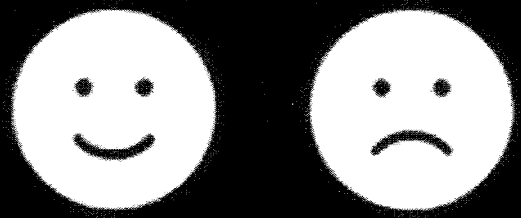


Screenshot_20220707-110237_Gmail.jpg
791K



Screenshot_20220707-110137_Chrome.jpg
493K

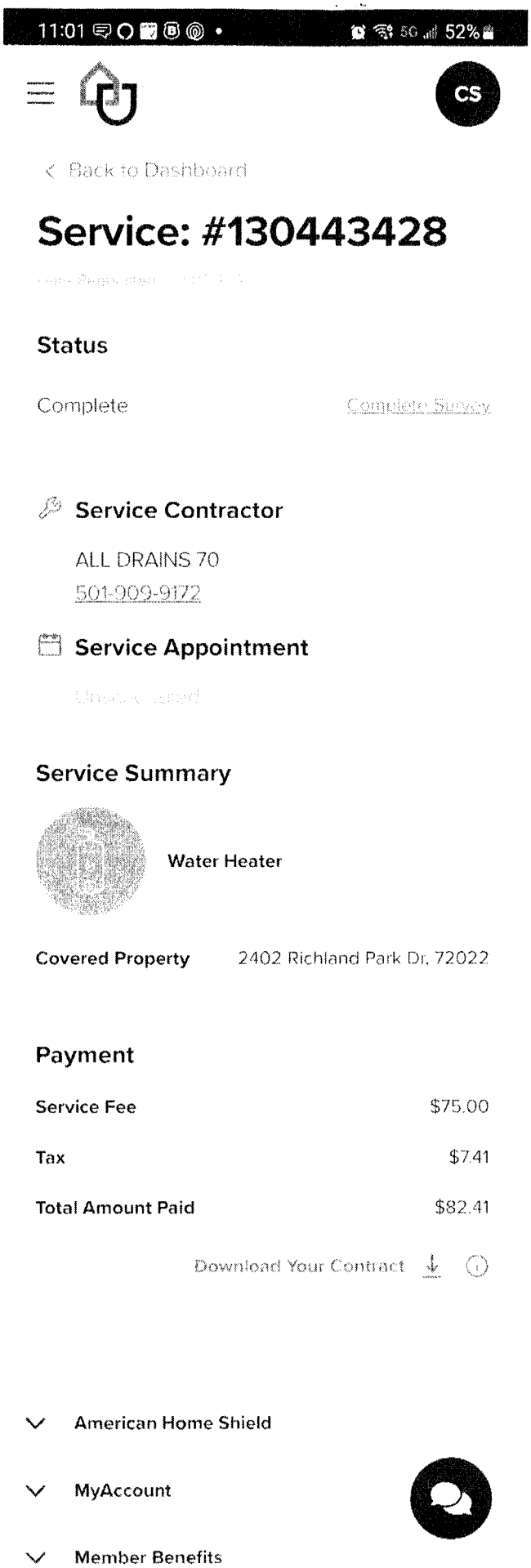
Greg Connor Master Plumber



Let Greg Connor Master Plumber
know how your experience was

$215.00

Custom Amount × 1	$215.00


11:01
52%
CS
Back to Dashboard
Service: #130443428
Status
Complete
Complete Survey
Service Contractor
ALL DRAINS 70
501-909-9172
Service Appointment
Service Summary
Water Heater
Covered Property
2402 Richland Park Dr, 72022
Payment
Service Fee
$75.00
Tax
$7.41
Total Amount Paid
$82.41
Download Your Contract
American Home Shield
MyAccount
Member Benefits

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	7-15-22	Service Account No.:	031113-000
Customer Name:	Austin Hawley	Home Phone:	
Service Address:	601 SW 4th St.	Work Phone:	
City:	Bryant	State, Zip:	AR, 72022
Date Leak Detected:		Date Repaired:	7-15-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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FOR OFFICE USE ONLY

3 months	Amount of Bill:	$1073.50					Usage:	610	
	Average Bill:	$38.84					Three Month Average Usage:	20	
	Adjustment Approved:	Yes		No			Approved By:		
	Amount of Adjustment to Sewer Bill:	$466.94					Adjusted Bill Amount:	$606.56	
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____

Customer Service Manager

SERVICE WORK ORDER

DENNY DYER PLUMBING CO.

All Phases of Home Remodels and Plumbing Repairs

PHONE 778-6453 Day or Night

1022 RIVER ROAD · BENTON, AR 72015

SERVICE INVOICE

No. 1430

Date of Order 7-15-22

Customer's Order No.	Phone	Mechanic	Helper	Date

Bill To John Hoke

Address Gray Painting

City Bryant

Job Name and Location 601 SW 4th, Austin Hawley

Work Ordered By

Job Phone 944-0117

Order Taken By

❑ Day Work

❑ Contract

❑ Extra

DESCRIPTION OF WORK

Water leak in remodel

Labor 15.-

Parts 10.-

Tax 1.25

	TOTAL MATERIALS		
	TOTAL LABOR		
	TAX		
❑ No One Home / Date Completed	TOTAL AMOUNTS		

Signature _____

I hereby acknowledge the satisfactory completion of the above described work.

❑ Total amount due for above work: or

❑ Total billing to be mailed after completion of work

Brought in by landlord on 7.15.2022

601 SW 4th Street Repair

Austin Hawley

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7-22-22
Customer Name: Bill Smith
Service Address: 1205 Oak Glenn Lp
City: Bryant
Date Leak Detected:

Service Account No.: 020783-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 5/18/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Line Leaking in yard

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$512.33	Usage:	365
Average Bill:	$61.76	Three Month Average Usage:	33
Adjustment Approved: Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$253.85	Adjusted Bill Amount:	$258.48
Payment Plan: Yes	No	Payment Period: 3 Months	6 Months
		Payment Amt.	

Customer Service Manager

BrendaJ Lee <bjlee@cityofbryant.com>

[waterbilling] water bill

1 message

Bill Smith <smithwh78@gmail.com> Fri, Jul 22, 2022 at 12:28 PM
To: waterbilling@cityofbryant.com

Acct # - 020783-000

Address - 1205 Oak Glenn Loop, Bryant, AR 72022

Hello,

We had a water leak in our yard that went unnoticed and caused a much higher than normal water usage during April and May which resulted in bills that have been 3 to 4 times what our normal billing is. Also a sewage consumption charge was added to our bill, however since all this water drained directly into our yard the vast bulk of it didn't drain back into the city sewage. Please remove the sewage consumption charge from our bill, and would it also be possible to adjust the water billing charges to account for the amount above average caused by the leak? Attached is the receipt of payment for the plumbing repair to stop the leak.

Thank you,
Bill Smith

Payment_Receipt_from_Apex_Comfort_Solutions_Inc_21836.pdf
103K

APEX COMFORT SOLUTIONS
Reliable Customer Service
15440 Big Ridge Road Alexander, AR 72002
(501) 326-8927 | service@apexcomfort.net
Plumbing License #MP-5449 | HVACR License #0000830

Payment Receipt

Received From
Bill & Lori Smith 1205 Oak Glenn Loop Bryant, AR 72022

Date	7/20/2022
Payment Method	PayPal
Check/Ref No	

Payment Amount	$254.43
Total Amount Due	$0.00

Invoices Paid

Date	Invoice Number	Amount Due	Amount Applied
5/18/2022	2156	$254.43	$254.43

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7-19-22
Customer Name: Gerald Goodin
Service Address: 2629 Mills Park Rd
City: Bryant
Date Leak Detected:

Service Account No.: 001036-000
Home Phone: 847-2489
Work Phone:
State, Zip: AR, 72022
Date Repaired: 6-29-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

3/4 pack joint male adapter leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$697.03	Usage:	408
Average Bill:	$57.87	Three Month Average Usage:	37
Adjustment Approved: Yes ___ No ___		Approved By:	
Amount of Adjustment to Sewer Bill:	$252.14	Adjusted Bill Amount:	$444.89
Payment Plan Yes ___ No ___	Payment Period 3 Months ___ 6 Months ___	Payment Amt.	

Customer Service Manager

Plumbing-Heat & Air

Sanders Service Company
4721 Hillard Rd
North Little Rock, AR 72118
501-374-0117

Invoice 47109239
Invoice Date 6/29/2022
Completed Date 6/29/2022
Customer PO

Billing Address
Gerry Goodin
2629 Mills Park Road
Bryant, AR 72022 USA

Job Address
Gerry Goodin
2629 Mills Park Road
Bryant, AR 72022 USA

Description of Work

Fixed customers waterline in her yard customer has a gray quest pipe no warranty used a brass pack joint to repair capped off line goes to old building in the back of the property

Task #	Description	Quantity	Your Price	Your Total
Plumbing Labor Rate - NM	Labor Rate - non-mechanical	1.00	$136.78	$136.78

Materials

Material	Description	Quantity	Your Price	Your Total
3/4 pack joint male adapter	3/4 pack joint male adapter	1.00	$83.22	$83.22

Paid On	Type	Memo	Amount
6/29/2022	Cash	paid cash	$220.00

Potential Savings	$22.01
Sub-Total	$220.00
State sales tax 6.5%	$0.00
Bryant 3%	$0.00
Saline Co 0.38%	$0.00
Total Due	$220.00
Payment	$220.00
Balance Due	$0.00

PAID

WE HAVE MOVED PLEASE UPDATE YOUR RECORDS WITH NEW ADDRESS

I hereby authorize Sanders Plumbing, Inc., DBA Sanders Service Company of Central Arkansas, to perform the scope of work outlined above and agree to the terms and conditions as stated.

Gerry Goodin

6/29/2022
I have inspected and am satisfied with the scope of work completed by Sanders Service Company. I agree to pay for all work, goods and services received.

Gerry Goodin

6/29/2022

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 7-22 2022
Customer Name: William Horner
Service Address: 1202 Kynlee Cir
City: Bryant
Date Leak Detected:

Service Account No.: 025014-000
Home Phone: 940-3429
Work Phone:
State, Zip: AR, 72022
Date Repaired:

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Sprinkler meter leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Customer just shut system off did not fix I explained to customer he could purchase an irrigation meter so he would not pay for sewer.

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

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FOR OFFICE USE ONLY

Amount of Bill:	$722.45	Usage:	414
Average Bill:	$53.00	Three Month Average Usage:	33
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$323.47	Adjusted Bill Amount:	$398.98

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

_____
Customer Service Manager

7-22-22

William M. Horner
1202 Kynlee Cv
Bryant, AR 72022

For the past several weeks, our sprinkler system has been leaking water. I shut the system off and this fixed the problem. I am asking for sewer credit for last month and this month.

William M. Horner
501-940-3429