CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: July 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Crystal Jarrett	Customer Address	2309 Oak Hill Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-1-22
3 months Amount of Bill:	$816.42	Usage:	457
Average Bill:	$74.22	Three Month Average Usage:	40
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$286.10	Adjusted Bill Amount:	$530.32
Customer Name	Karye Brockert	Customer Address	2109 Pattywood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	5-25-22
2 months Amount of Bill:	$1,167.20	Usage:	658
Average Bill:	$105.83	Three Month Average Usage:	58
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$460.15	Adjusted Bill Amount:	$707.05
Customer Name	Hunter Morgan	Customer Address	103 S. Maple St #A
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
3 months Amount of Bill:	$1,327.23	Usage:	750
Average Bill:	$38.84	Three Month Average Usage:	19
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$585.80	Adjusted Bill Amount:	$741.43
Customer Name	Karen Williams	Customer Address	1004 Hogan Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	6-10-22
3 months Amount of Bill:	$590.76	Usage:	329
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$228.38	Adjusted Bill Amount:	$362.38
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	6-21-22	Service Account No.:	025366-001
Customer Name:	Crystal Jarrett	Home Phone:	
Service Address:	2309 Oak Hill Rd.	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	3-1-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$816.42	Usage:	457
Average Bill:	$274.00	Three Month Average Usage:	40
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$286.10	Adjusted Bill Amount:	$530.32
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt.	

Crystal Stegall

Customer Service Manager

Work Order #1479176

Functions | Jump To

Status	Work Completed	Vendor		Display Type	Default
Reason		Expense Type		Brief Description	Toilet in #2 Bathroom does not stop
Property	0178	Template	Load	Occupant Code	t0122282
	Lakes at Hurricane Cre **2500 Bellerive Ave.** **Bryant AR, 72022**	Priority	3-General	Occupant Name	Karriem Jarrett
		Category	Plumbing	Caller Name	Karriem Jarrett Find
Unit	2309-O	SubCategory	Toilet	Caller Phone	(501) 247-0840
	2309 Oak Hill Rd **Bryant AR, 72022**	Resolution		Caller Email	mistaphi05@yahoo.com
				Related WO	
Location		Due Date & Time		Origin	OL
Bill To	t0122282			Created By	thwbc_live_s... On 03/01/2022
Asset				Updated By	dahuffman@l... On 03/01/2022

Access/Entry Notes | Ok to Enter ☑ | No Follow Up ☑ | Problem Description

Toilet in #2 Bathroom does not stop running.

Edit | New | Print | Help | View Occupant | Create PO | Ready To Post?

Other Info | Labor | Audit History

General Info

Animal in Apt? No

Billing Info

Batch Name

Invoice Number

Invoice Date

Status Dates

WO Status	Date	Time
Call	03/01/2022	11:06 AM
Work Completed	03/01/2022	3:04 PM

Full Description | Print Full Description? ☑

Toilet in #2 Bathroom does not stop running.

Technician Notes | Tenant Responsible ☐

Adjusted fill valve

Vendor Notes

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	6-7-22	Service Account No.:	014693-000
Customer Name:	Kanye Brockert	Home Phone:	501-620-3793
Service Address:	2109 Pattywood	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	5/25/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak on domestic water line by meter

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

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FOR OFFICE USE ONLY

2 months Amount of Bill:	$1,167.20		Usage:	658	
Average Bill:	$105.83		Three Month Average Usage:	58	
Adjustment Approved:	Yes	No	Approved By:		
Amount of Adjustment to Sewer Bill:	$460.15		Adjusted Bill Amount:	$707.05	
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	

_____

Customer Service Manager

Acct 014693-000

Mid-Town Mechanical Services
PO Box 2162
Benton, AR 72018
(501) 765-5380
payables.midtown@gmail.com

Invoice 8865

501-620-3793

BILL TO	SHIP TO
Ben Brockert 2109 Pattywood Drive Bryant, AR	Ben Brockert 2109 Pattywood Drive Bryant, AR

DATE	PLEASE PAY	DUE DATE
05/25/2022	$0.00	06/24/2022

DATE	ACTIVITY	AMOUNT
05/17/2022	**Repairs** Leak on domestic water line by the meter Investigated leak Found 3/4 soft copper line cracked behind male adapter coming out of PRV behind meter Cut out cracked copper line Pressed on new adapter Made all necessary connections Tested for leaks Reburied hole	0.00
05/17/2022	**Material**	40.80
05/17/2022	**Labor + Tax**	361.35
05/17/2022	**Credit Card Transaction**	12.06

PAID

If paying with check please deduct card fee.

PAYMENT	414.21
TOTAL DUE	$0.00

THANK YOU.

You can pay by mailing a check to the address listed above.
(Please include invoice number with your payment.)

Thank you for your business!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 6-7-22
Customer Name: Hunter Morgan
Service Address: 103 S. Maple St #A
City: Bryant
Date Leak Detected:

Service Account No.: 030954-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired:

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Line under Footer/Exterior Wall leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
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Amount of Adjustment to Sewer Bill:	$585.80	Adjusted Bill Amount:	$741.43
Payment Plan Yes	No	Payment Period 3 Months	6 Months
Payment Amt.			

Customer Service Manager

American Leak Detection

Fax : (501)225-9673
37 Collins Industrial Place
North Little Rock, AR 72113

Estimate

ESTIMATE #
8859

AC# 030954-000
Hunter Morgan

BILLING TO
Alisa Mararelli 306 Rim Rock Rd Thousand Oaks, CA 91361

Ship To
103 S Maple St Unit A Bryant, AR 72022

DATE	REP	CLAIM/P.O. #	TERMS	PHONE:
4/27/2022	Levi		Due upon completion	818-857-2517

ITEM	DESCRIPTION	QUANTITY	ESTIMATED TOTAL
Repairs Major	This is an estimate to make repairs to water line under footer/exterior wall. The marked area will be exposed and a section of pipe will be removed. A new section of pipe will then be installed. Upon completion of repairs the system will be retested to verify there are no additional leaks at this time. All repairs will be done in accordance with local and state plumbing codes. Prices are subject to change due to rising prices and current economic situation.		750.00
Concrete Slab	Add. Clause - Concrete/Jackhammer - If the concrete exceeds 4" of thickness or the total depth of the fill and concrete exceeds 18", additional charges will apply at ALD's discretion. Charges for exposing the leak/problem area apply only to the first leak/problem area in the line. Excavation and investigation for additional leak/problem areas will also be an additional charge. If any of the above described conditions exist, the customer will be consulted before any further work is performed.		0.00
Cosmetic	ALD is not responsible for any cosmetic damages or consequential losses. Major repairs are guaranteed for one year from the date of completion, unless otherwise specified.		0.00

Estimate good for 30 days.

SIGNATURE

American Leak Detection

Fax : (501)225-9673
37 Collins Industrial Place
North Little Rock, AR 72113

Estimate

ESTIMATE #
8859

BILLING TO
Alisa Mararelli 306 Rim Rock Rd Thousand Oaks, CA 91361

Ship To
103 S Maple St Unit A Bryant, AR 72022

DATE	REP	CLAIM/P.O. #	TERMS	PHONE:
4/27/2022	Levi		Due upon completion	818-857-2517

ITEM	DESCRIPTION	QUANTITY	ESTIMATED TOTAL
Excavation	Service provided beyond the allotted time of repair. Any sprinkler line repairs that are needed due to excavation will be repaired on a time and materials basis. Any section of the line that requires more substantial excavation than the allotted (i.e. line that is deeper than 3 ft. in compacted earth, line that is obstructed by rock formation, etc.) will be an additional charge at $100.00 per foot of additional depth or additional hours of labor. Additional charges are at ALD's discretion, and will be estimated for the customer when warranted. ALD will replace the dirt removed during excavation and will make an effort to restore the condition of the area. However, ALD does not guarantee cosmetics or landscaping in the course of excavation.		0.00
Wall/Floor	ALD is not responsible for replacing any flooring, tile, or sheetrock upon completion of repairs.		0.00
Landscaping	ALD is not responsible for any landscaping upon completion of repairs.		0.00
	Sales Tax		0.00

Estimate good for 30 days.

Acceptance of Proposal: The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorizing American Leak Detection, Inc. to do the work as specified. Payment will be made as outlined above. This estimate applies only to the job specified above. The estimate does not include additional materials or labor that may be required due to unforseen problems that arise once the job has begun.

SIGNATURE

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	6-23-22	Service Account No.:	030278-000
Customer Name:	Karen Williams	Home Phone:	
Service Address:	1004 Hogan Ln.	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	6-10-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

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3 months Amount of Bill:	$590.76	Usage:	329
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$228.38	Adjusted Bill Amount:	$362.38
Payment Plan: Yes ____ No ____	Payment Period: 3 Months ____ 6 Months ____	Payment Amt.	

Customer Service Manager

Acct#030278-000 Came in on 6-23-22

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1631094
Date Call: 06/10/2022 01:46 PM

Date Scheduled: 06/10/2022 02:28 PM

Status Work Completed

Date Completed: 06/10/2022 02:33 PM
Brief Desc: Hi! My toliet has been running and

Job Site: 0178/1004-H
1004 Hogan Lane
Bryant,AR 72022

Caller Name: Karen Williams

Caller Phone: (501) 455-2552x
Occupant: Williams (t0199859)
Office (501) 455-2552x
Home (501) 467-1361x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? Yes

SubCategory: Toilet

Problem Description: Hi!
My toliet has been running and I thought I had fixed it by turning the little handle thing on the bottom. According to my water bill, I have not fixed it. Can someone look at it. Also, Can I get a work order to give the Water Dept. so they will fix my bill. $500 is a bit much.
Thanks so much!!!

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Huffman	Huffman	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Hi!
My toliet has been running and I thought I had fixed it by turning the little handle thing on the bottom. According to my water bill, I have not fixed it. Can someone look at it. Also, Can I get a work order to give the Water Dept. so they will fix my bill. $500 is a bit much.
Thanks so much!!!

Technician Notes: There was a toilet leak, had to replace fill valve and flapper, toilet is working properly now