CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: April 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Water Only Customer Name	Teresa McAllister	Customer Address	2508 N. Prickett
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2/2022
1 month Amount of Bill:	$369.26	Usage:	504
Average Bill:	$19.34	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$159.23	Adjusted Bill Amount:	$210.03
Customer Name	John Garrett	Customer Address	2903 Pikewood
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
3months Amount of Bill:	$956.63	Usage:	545
Average Bill:	$122.73	Three Month Average Usage:	71
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$345.28	Adjusted Bill Amount:	$611.35
Customer Name	Sarah Davis	Customer Address	276 Flintstone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-20-22
2months Amount of Bill:	$2,839.53	Usage:	1686
Average Bill:	$118.00	Three Month Average Usage:	65
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,514.99	Adjusted Bill Amount:	$1,324.54
Customer Name	Andrew Wheat	Customer Address	1113 Hunterlee
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-23-22
3months Amount of Bill:	$620.61	Usage:	351
Average Bill:	$38.88	Three Month Average Usage:	21
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$299.52	Adjusted Bill Amount:	$321.09
Customer Name	Samantha Stewart	Customer Address	2813 Olivia Ct
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2/22
1 month Amount of Bill:	$675.28	Usage:	381
Average Bill:	$105.00	Three Month Average Usage:	60
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$333.84	Adjusted Bill Amount:	$341.44

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: April 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Felisha McCaster	Customer Address	2509 Birdie Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-9-22
2 months Amount of Bill:	$814.62	Usage:	458
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$434.72	Adjusted Bill Amount:	$379.90
Customer Name	Jennifer Jones	Customer Address	111 SE 3rd St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-29-22
1 month Amount of Bill:	$285.66	Usage:	160
Average Bill:	$37.20	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$145.60	Adjusted Bill Amount:	$140.06
Customer Name	Tony Pierce	Customer Address	3322 Commonwealth
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-28-22
3 months Amount of Bill:	$703.73	Usage:	407
Average Bill:	$90.00	Three Month Average Usage:	58
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$242.32	Adjusted Bill Amount:	$461.41
Customer Name	Ashleigh Hart	Customer Address	101 S. Maple #A
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-1-22
2 months Amount of Bill:	$940.76	Usage:	540
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$520.00	Adjusted Bill Amount:	$420.76
Customer Name	Jennifer Jones	Customer Address	111 SE 3rd St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-29-22
1 month Amount of Bill:	$285.66	Usage:	160
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$145.60	Adjusted Bill Amount:	$140.06

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

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Date: April 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
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DETAILS

Customer Name	Priscilla Batista	Customer Address	3903 S. Shoda Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-12-22
3 months Amount of Bill:	$560.60	Usage:	322
Average Bill:	$101.00	Three Month Average Usage:	58
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$153.92	Adjusted Bill Amount:	$406.68
Customer Name	Adam Dodd	Customer Address	701 Medinah Blvd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-1-22
2 months Amount of Bill:	$3,277.49	Usage:	1855
Average Bill:	$84.00	Three Month Average Usage:	47
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,831.44	Adjusted Bill Amount:	$1,446.05
Customer Name	Cindy Fleming	Customer Address	801 SW 4th St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-28-22
1 month Amount of Bill:	$223.95	Usage:	125
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$109.20	Adjusted Bill Amount:	$114.75
Customer Name	Laurie Harper	Customer Address	407 SE 1st #B
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-1-22
1 month Amount of Bill:	$331.50	Usage:	186
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$172.64	Adjusted Bill Amount:	$158.86
Customer Name	Arthur Hall	Customer Address	1800 N. Reynolds #1
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	12/2021
1 month Amount of Bill:	$350.89	Usage:	197
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$184.08	Adjusted Bill Amount:	$166.81

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

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Date: April 2022

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Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Karen Burgess	Customer Address	3511 Independence
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-25-22
3 months Amount of Bill:	$1,287.82	Usage:	750
Average Bill:	$132.00	Three Month Average Usage:	75
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$546.00	Adjusted Bill Amount:	$741.82
Customer Name	Sharon Steele	Customer Address	42 Neal Cove
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-11-22
2 months Amount of Bill:	$645.37	Usage:	362
Average Bill:	$46.00	Three Month Average Usage:	26
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$322.40	Adjusted Bill Amount:	$322.97
Customer Name	Griffin Tankersley	Customer Address	1142 Oak Glenn Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-21-22
3 months Amount of Bill:	$2,536.57	Usage:	1,453
Average Bill:	$62.00	Three Month Average Usage:	35
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,401.92	Adjusted Bill Amount:	$1,134.65
Customer Name	Tawuana Williams	Customer Address	3503 Longmeadow
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-1-22
2 months Amount of Bill:	$495.50	Usage:	277
Average Bill:	$85.00	Three Month Average Usage:	51
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$182.00	Adjusted Bill Amount:	$313.50
Customer Name	Myra Eatmon	Customer Address	4102 Stoneybrook
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	4-21
3 months Amount of Bill:	$991.43	Usage:	605
Average Bill:	$126.00	Three Month Average Usage:	74
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$379.55	Adjusted Bill Amount:	$611.88

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

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Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Tim Hall	Customer Address	2107 Mills Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-11-22
3 months Amount of Bill:	$708.33	Usage:	401
Average Bill:	$110.00	Three Month Average Usage:	60
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$229.84	Adjusted Bill Amount:	$478.49
Customer Name	Mandy Miller	Customer Address	1188 Oak Glenn Lp.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-11-22
2 months Amount of Bill:	$566.02	Usage:	317
Average Bill:	$109.00	Three Month Average Usage:	59
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$206.96	Adjusted Bill Amount:	$359.06
Water ONLY Customer Name	Stephen Nutsell	Customer Address	708 Woody Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-19-22
1 month Amount of Bill:	$557.96	Usage:	765
Average Bill:	$19.34	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$245.10	Adjusted Bill Amount:	$312.86
Customer Name	Serenity Vapes	Customer Address	3116 Horizon #1
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-22-22
1 month Amount of Bill:	$323.92	Usage:	180
Average Bill:	$41.84	Three Month Average Usage:	6
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$166.40	Adjusted Bill Amount:	$157.52
Customer Name	Ashley Fair	Customer Address	3301 Forest Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-28-22
2 months Amount of Bill:	$396.79	Usage:	221
Average Bill:	$64.15	Three Month Average Usage:	34
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$159.12	Adjusted Bill Amount:	$237.67

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

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Date: April 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
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Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Kinal Patel (Super 8)	Customer Address	201 Dell Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-26-22
2 months Amount of Bill:	$2,383.24	Usage:	1272
Average Bill:	$948.00	Three Month Average Usage:	525
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$230.88	Adjusted Bill Amount:	$2,152.36
Customer Name	Kaylee Lawerance	Customer Address	309 SE 3rd St #1
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-23-22
1 month Amount of Bill:	$345.60	Usage:	194
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$180.96	Adjusted Bill Amount:	$164.64
Customer Name	Destiny Hobbs	Customer Address	1205 Medina Blvd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3/24/22
2 months Amount of Bill:	$344.57	Usage:	303
Average Bill:	$49.60	Three Month Average Usage:	38
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$236.08	Adjusted Bill Amount:	$108.49
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2-25-22
Customer Name: Teresa McAllister
Service Address: 2508 N. Pinckett Rd
City: Bryant
Date Leak Detected:

Service Account No.: 030519-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 2/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak + faucet Leak

(Water Only) 50/50?

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month	Amount of Bill:	$369.26	Usage:	504	
	Average Bill:	$19.34	Three Month Average Usage:	20.	
	Adjustment Approved:	Yes	No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$159.23	Adjusted Bill Amount:	$210.03	
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	

_____
Customer Service Manager

Water Only

Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] Main line break

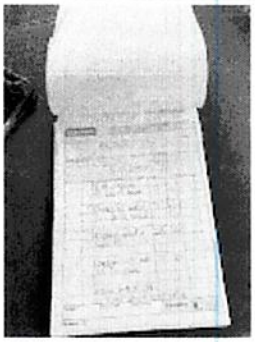
1 message

Acct 030519-000

teresa mcallister <mcallisterteresa67@gmail.com> Fri, Feb 25, 2022 at 1:35 PM
To: waterbilling@cityofbryant.com

I had a main line break the end of January 2022 that my landlord was not able to repair until the first week of February. I called the water dept. And they came out right away to verify it was in fact a water line and graciously turned it off for me until my landlord could send someone out to fix it later that week. Thank you so much for the quick response time and assistance! I attached a copy of my landlords bill for your records. My sewer line has been blocked for the last two weeks as well, and only one bathroom in the house. Today I will finally have it repaired! I don't know if it applies to the previous break or not. If anything, with no toilet, the bill should be the same or lower. That I'm thankful for! I do appreciate you all and your courteous service while undergoing this mess.

Teresa McAllister
2508 N Prickett Rd
Bryant, AR 72022
501-303-9678



6969.jpeg
102K

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3-19-22
Customer Name: Stephen Nutsell
Service Address: 708 Woody Dr.
City: Alexander
Date Leak Detected:

Service Account No.: 003549-000
Home Phone:
Work Phone:
State, Zip: AR 72002
Date Repaired: 3-19-22

Description of Cause of Leak: *(faucet, toilet, underground, etc.)*:

3/4 Connector on Service Line from Pressure Regulator Leaking.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

"Water Only" 50/50?

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$557.96	Usage:	765
Average Bill:	$19.34	Three Month Average Usage:	20
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$245.10	Adjusted Bill Amount:	-$312.86
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt.	

_____
Customer Service Manager

Hall's Affordable Plumbing

Phone 501.297.0723

LICENSED • INSURED • EXPERIENCED

Master Plumber License MP 6680

3-21-22

Acct #
003549-000
501-772-
9115

Customer's Order No. 9052 Date March 19th 20 22

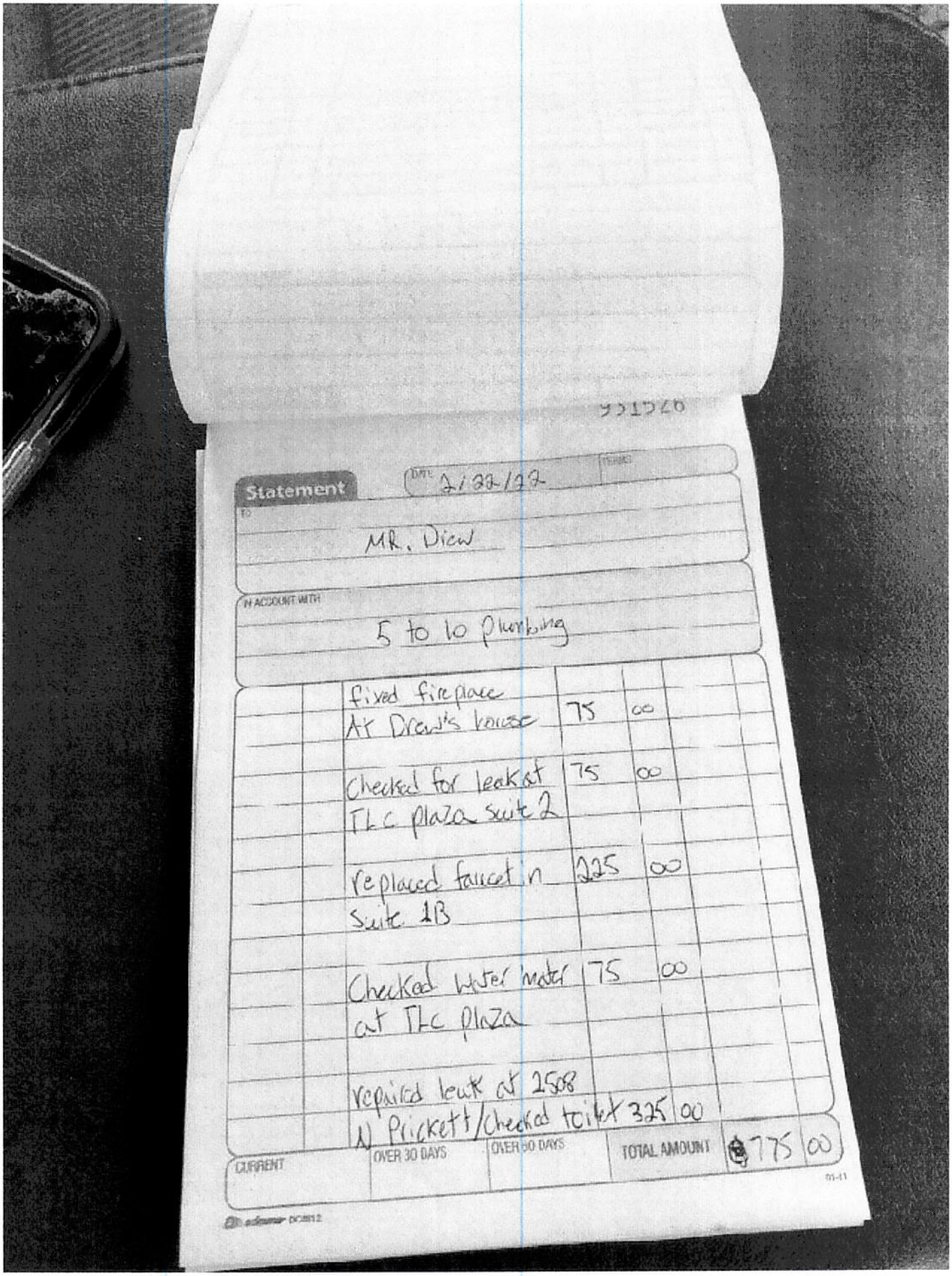
Name Hotsell Residence

Address 708 Woody Dr.
Alexander, AR

Phone #

DESCRIPTION	AMOUNT	
Repair break on 3/4" copper on Sewer line from pressure regulator		
this issue has been resolved		
pressure @ 69 psi		
LABOR TOTAL	80	00
PARTS TOTAL	5	00
One year warranty on labor only — SUBTOTAL		
SALES TAX		
TOTAL	85	00

REC'D BY



Statement

DATE 2/22/22

TO

MR. Drew

IN ACCOUNT WITH

5 to 10 Plumbing

fixed fireplace At Drew's house	75	00	
Checked for leak at TLC plaza suit 2	75	00	
replaced faucet in suite 1B	225	00	
Checked water meter at TLC plaza	75	00	
repaired leak at 2508 N. Prickett/checked toilet	325	00	

CURRENT	OVER 30 DAYS	OVER 60 DAYS	TOTAL AMOUNT
			$775 00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	3-1-22	Service Account No.:	017199-001
Customer Name:	John Garrett	Home Phone:	860-9903
Service Address:	2903 Pikewood Dr	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak (2nd) Landlord said he was not Reparing this leak. John said they are moving at end of month. They would like for these bills to be adjusted.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$1956.63	Usage:	545
Average Bill:	$122.73	Three Month Average Usage:	71
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$345.28	Adjusted Bill Amount:	$611.35
Payment Plan	Yes ____ No ____	Payment Period	3 Months ____ 6 Months ____
Payment Amt.			

Customer Service Manager

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2-23-22
Service Account No.: 025371-001
Customer Name: Sarah Davis
Home Phone:
Service Address: 276 Flintstone Dr
Work Phone:
City: Bryant
State, Zip: AR 72022
Date Leak Detected:
Date Repaired: 1-20-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Flex Pipe Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$2,839.53	Usage:	1686
Average Bill:	$118.00	Three Month Average Usage:	65
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,514.99	Adjusted Bill Amount:	$1,324.54
Payment Plan	Yes ☐ No ☐ Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt.	

_____
Customer Service Manager

AC# 025371-001

501-650-9804 Eddie
501-813-4574 Sarah

Statement

DATE 1-20-22 | TERMS NET

TO
Kristen Holder
276 FLINTSTONE DRIVE
Bryant AR 72022

IN ACCOUNT WITH
SHARP CONST. & ELECTRICAL SERVICES
721 HWY 365, MAYFLOWER, AR 72106
501-617-0272

		SERVICE CALL		$ 150.	00
		PARTS (FITTINGS + PVC PIPE)		28.	00
		REPAIRED 2 LEAKS		$ 178	00

Pd. In Full

CURRENT	OVER 30 DAYS	OVER 60 DAYS	TOTAL AMOUNT	$ 178.	00

adams DC5012

01-11

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2-23-22	Service Account No.:	027015-000
Customer Name:	Andrew Wheat	Home Phone:	
Service Address:	1113 Hunter Lee Dr.	Work Phone:	
City:	Bryant	State, Zip:	AR, 72022
Date Leak Detected:		Date Repaired:	2-23-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak at meter

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months	Amount of Bill:	$620.61	Usage:	351	
	Average Bill:	$38.88	Three Month Average Usage:	21	
	Adjustment Approved:	Yes	No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$299.52	Adjusted Bill Amount:	$321.09	
	Payment Plan	Yes	No	Payment Period	3 Months / 6 Months	Payment Amt.

Customer Service Manager

Acct# 027015-000

Megan #
352-617-8361

La Rue Plumbing Inc.

P.O. Box 1587
Benton, AR 72018-1587
501-315-6300

Customer's Order No. _____ Date 2-23 20 22

Name

Address 1113 Hunter Lee Pr

Bryant AR 72022 Phone 352 617 8361

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT

QUAN.	DESCRIPTION	PRICE	AMOUNT
	Labor & material to		
	Repair water		
	leak @ Meter		
			155.00

All claims and returned goods MUST be accompanied by this bill.

Received By _____

TAX

TOTAL 155.00

All past due invoices are subject to a rebilling fee, late fees and collection fees incurred to obtain payment; 30 days is considered past due.

Thank You

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	3-17-22	Service Account No.:	019450-000
Customer Name:	Samantha Stewart	Home Phone:	813-0347
Service Address:	2813 Olivia Ct	Work Phone:	
City:	Bryant	State, Zip:	AR, 72022
Date Leak Detected:		Date Repaired:	2.1.22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Left water hose on for 4 days accidentally

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month	Amount of Bill:	$675.28	Usage:	381	
	Average Bill:	$105.00	Three Month Average Usage:	60	
	Adjustment Approved:	Yes	No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$333.84	Adjusted Bill Amount:	$341.44	
	Payment Plan	Yes	No	Payment Period	3 Months / 6 Months
				Payment Amt.	

Customer Service Manager

AC# 019450 - 000

TO: WATER Committee

From: Samantha & Kreg Stewart

ADDress: 2813 Oliva Ct Bryant, AR 72022

We recieved an extremely high water bill for the month of March 2022. We discovered that the outside water hose was accidentally left running for approx. 4 days. Please consider ~~ce~~ helping us adjust for this issue. We greatly appreciate it.

- Samantha Stewart

501 813 0347

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	3-9-22	Service Account No.:	030149-000
Customer Name:	Felisha McCaster	Home Phone:	314-341-2263
Service Address:	2509 Birdie Ln	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	3-9-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months	Amount of Bill:	$814.62	Usage:	458	
	Average Bill:	$38.84	Three Month Average Usage:	20	
	Adjustment Approved:	Yes	No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$434.72	Adjusted Bill Amount:	$379.90	
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	

_____
Customer Service Manager

Fairways at Hurricane Creek, ALP
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1499314
Date Call: 03/09/2022 11:06 AM

Acct# 030149-000

Status Work Completed

Date Completed: 03/09/2022 12:25 PM
Brief Desc: Maintenance stopped by last Friday,

Job Site: 0148/2509
2509 Birdle Lane
Bryant,AR 72022

Caller Name: Felisha McCaster
Caller Phone: (314) 341-2263x
Occupant: McCaster (t0194980)

Home (314) 341-2263x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Toilet

Problem Description: Maintenance stopped by last Friday, I think, and stated that they couldn't find any issues that will attribute to my $823 water bill. However, I've been listening a lot more closely and the toilet in the guest bathroom runs even when it hasn't been flushed. Not sure that this is the only problem but I'm requesting a follow up.
Also, he asked me to request a day by day report...when I called the water company to inquire about that amount, she gave me days of mid Dec. - Jan. Are you guys able to communicate with them now that it's been determined that's something is wrong?
Respectfully,
Felisha McCaster
Apt 2509

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.42	Jones	Jones	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Maintenance stopped by last Friday, I think, and stated that they couldn't find any issues that will attribute to my $823 water bill. However, I've been listening a lot more closely and the toilet in the guest bathroom runs even when it hasn't been flushed. Not sure that this is the only problem but I'm requesting a follow up.
Also, he asked me to request a day by day report...when I called the water company to inquire about that amount, she gave me days of mid Dec. - Jan. Are you guys able to communicate with them now that it's been determined that's something is wrong?
Respectfully,
Felisha McCaster
Apt 2509

Technician Notes: [mijones 3/9/22 12:25 PM]
replaced flapper

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2-28-22	Service Account No.:	022488-000
Customer Name:	Jennifer Jones	Home Phone:	
Service Address:	111 SE 3rd St.	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	1/29/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

PVC Pipe came loose

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month	Amount of Bill:	$285.66	Usage:	160	
	Average Bill:	$37.20	Three Month Average Usage:	20	
	Adjustment Approved:	Yes	No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$145.60	Adjusted Bill Amount:	$140.06	
Payment Plan	Yes	No	Payment Period	3 Months	6 Months	Payment Amt.	

Customer Service Manager

Gmail

Office White <office@pauldwhitepa.com>

Account 022488-000 - statement

1 message

Office White <office@pauldwhitepa.com> Mon, Feb 28, 2022 at 1:30 PM
To: waterbilling@cityofbryant.com

Dear City of Bryant Water Department,

On January 29th, we had a cold snap. I woke up that morning with no water pressure. I looked underneath my house and saw that a pvc pipe fitting had come loose. I turned off the water at my meter. I reglued and reconnected the pipe, but by that time I believe the water had been running all night. The side yard was completely flooded. I turned the water back on and did not detect any more leaking.

I visited the water department today to see what could be done regarding the $285.66 water bill. I was told to send in the statement above for submission to the April 1st committee meeting. I would appreciate any relief that you could offer to me, since the amount of money involved is beyond my budget.

Please let me know if you have any questions. I appreciate your consideration. And I would appreciate it if you let me know that you have received this email.

Sincerely,
Jennifer Jones
111 SE 3rd Street

--
The Law Office of Paul D. White, P.A.
301 Roya Lane, Suite 4; Bryant, AR 72022
P.O. Box 710; Bryant, AR 72089-0710
(501) 847-5556
(501) 847-6444 fax
(866) 908-5556 toll-free

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2/28/22	Service Account No.:	003299-000
Customer Name:	Tony Pierce	Home Phone:	681-9777
Service Address:	3322 Commonwealth	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2/28/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Meter Leak & Pressure Regulator Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3months	Amount of Bill:	$703.73	Usage:	407	
	Average Bill:	$90	Three Month Average Usage:	58	
	Adjustment Approved:	Yes	No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$242.32	Adjusted Bill Amount:	$461.41	
	Payment Plan	Yes	No	Payment Period	3 Months / 6 Months	Payment Amt.	

_____

Customer Service Manager

003299-000
Tony Pierce
501-681-9777

INVOICE

Platinum Plumbing LLC
16984 S. Alexander Rd
Alexander, AR 72002

Arplatinumplumbing@gmail.com
+1 5014138335

Tony Pierce

Bill to
Tony Pierce

Invoice details
Invoice no. : 5
Invoice date : 02/28/2022
Terms : Net 30
Due date : 03/30/2022

	Product or service	Amount
1.	**Repair** Repair leak at water meter and replace pressure regulator	$417.50

Total	**$417.50**
Payment	-$417.50
Balance due	**$0.00**

Ways to pay

Pay VISA BANK

Note to customer

Thank you for your business.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3/1/22
Service Account No.: 030875-000
Customer Name: Ashleigh Hart ~~Adder~~
Home Phone:
Service Address: 101 S. Maple St #A
Work Phone:
City: Bryant
State, Zip: AR 72022
Date Leak Detected:
Date Repaired: 3/1/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months	Amount of Bill	$940.76		Usage:	540
	Average Bill:	$38.84		Three Month Average Usage:	20
	Adjustment Approved:	Yes	No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$520.00		Adjusted Bill Amount:	$420.76
	Payment Plan	Yes	No	Payment Period	3 Months / 6 Months	Payment Amt.

Customer Service Manager

Acct# 030875-000

INVOICE

Alisa Marcarelli
101B S Maple
Bryant
(818) 857-2517

Shane Trusty Construction and Remodeling
PO Box 938
Bryant, AR 72089
Phone: (501) 517-5865
Email: shanetrustyconstruction@yahoo.com

Payment Terms	Due upon receipt
Invoice #	000637
Date	03/01/2022

Description	Quantity	Rate	Total
Replaced toilet parts	1.0	$150.00	$150.00

Subtotal	$150.00
Total	**$150.00**

***Estimates are good for 30 days from receipt.

Flooring and Tile Supplier:
ProSource of Little Rock
10400 Maumelle Blvd, North Little Rock, AR 72113
(501) 490-9284
Pamela Johnson
Just call and make an appointment and she will walk you through the process.

Tile Only:
Tile Shop
105 N Rodney Parham Rd,
Little Rock, AR 72205
(501) 707-8244
Aaron Springer
Just call and make an appointment and he will walk you through the process.

Countertop Supplier:
Affordable Granite and More, Inc.
1212 S Bowman Rd, Little Rock, AR 72211
(501) 353-7508
Erin Crowe or Any Representative
Just call and make an appointment and she or one of her specialist will walk you through the process.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2-28-22
Customer Name: Jennifer Jones
Service Address: 111 SE. 3rd St
City: Bryant
Date Leak Detected:

Service Account No.: 022488-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 2-24-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

PVC Pipe leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$285.66	Usage:	160
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$145.60	Adjusted Bill Amount:	$140.06

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

Customer Service Manager

BrendaJ Lee <bjlee@cityofbryant.com>

[waterbilling] Account 022488-000 - statement

1 message

Office White <office@pauldwhitepa.com> Mon, Feb 28, 2022 at 1:30 PM
To: waterbilling@cityofbryant.com

Dear City of Bryant Water Department,

On January 29th, we had a cold snap. I woke up that morning with no water pressure. I looked underneath my house and saw that a pvc pipe fitting had come loose. I turned off the water at my meter. I reglued and reconnected the pipe, but by that time I believe the water had been running all night. The side yard was completely flooded. I turned the water back on and did not detect any more leaking.

I visited the water department today to see what could be done regarding the $285.66 water bill. I was told to send in the statement above for submission to the April 1st committee meeting. I would appreciate any relief that you could offer to me, since the amount of money involved is beyond my budget.

Please let me know if you have any questions. I appreciate your consideration. And I would appreciate it if you let me know that you have received this email.

Sincerely,
Jennifer Jones
111 SE 3rd Street

--
The Law Office of Paul D. White, P.A.
301 Roya Lane, Suite 4; Bryant, AR 72022
P.O. Box 710; Bryant, AR 72089-0710
(501) 847-5556
(501) 847-6444 fax
(866) 908-5556 toll-free

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2-28-22
Service Account No.: 004174-000
Customer Name: Priscilla Batista
Home Phone:
Service Address: 3903 S. Shobe Rd.
Work Phone:
City: Bryant
State, Zip: AR 72022
Date Leak Detected:
Date Repaired: 1-12-22

Description of Cause of Leak: *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$560.60	Usage:	322
Average Bill:	$101.82	Three Month Average Usage:	58
Adjustment Approved: Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$153.92	Adjusted Bill Amount:	$406.68
Payment Plan Yes	No	Payment Period 3 Months	6 Months
Payment Amt.			

_____
Customer Service Manager

BrendaJ Lee <bjlee@cityofbryant.com>

[waterbilling] Asking for adjustment to water bill

Acct 004174-000

1 message

Priscilla Batista <priscilla.batista.realtor@gmail.com> Mon, Feb 28, 2022 at 11:41 AM
To: waterbilling@cityofbryant.com

Good morning, I spoke with you about a month ago about the large water bills we had for a few months. You informed me that you could consider an adjustment since my husband had discovered and fixed the running toilet in our second bathroom. I'm sending the receipt and hope you can help me out. Thank you so much. I appreciate your help. Priscilla Batista

3903 S Shobe Rd.

SALES#: S2471LM1 2012677 TRANS#: 9028767 01-12-22

751661 3/8-IN X 9-IN SS-TL (1038 10.96
2 @ 5.48

102362 ROUND FLOODLIGHT KIT BRZ 15.68

1030995 KORKY FILL VALVE AND FLAP 31.96
2 @ 15.98

738309 FM FCT CVR/FRZ CAP 5.56
2 @ 2.78

621145 GE LFL 32W T8A 4FT 4.1K 2 9.98

3757104 DURAFLAME IR CABINET ESPR 119.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3-1-22
Customer Name: Adam Dodd
Service Address: 701 Medinah Blvd
City: Bryant
Date Leak Detected:

Service Account No.: 016557-001
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 3-1-22

Description of Cause of Leak: *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$3,277.49	Usage:	1855
Average Bill:	$84	Three Month Average Usage:	47
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,831.44	Adjusted Bill Amount:	$1,446.05
Payment Plan: Yes ____ No ____	Payment Period: 3 Months ____ 6 Months ____	Payment Amt.	

_____
Customer Service Manager

Leak Adjust -

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1479033
Date Call: 03/01/2022 09:05 AM

Acct 0165570.001

Status Work Completed

Date Completed: 03/01/2022 09:53 AM
Brief Desc: Water bill came out to 1000 dollars

Job Site: 0178/0701-MB
701 Medinah Blvd.
Bryant,AR 72022

Caller Name: Adam Dodd

Caller Phone: (501) 909-3932x
Occupant: Dodd (t0061436)
Office (501) 909-3932x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

SubCategory: Toilet

Problem Description: Water bill came out to 1000 dollars this month. Water company said it could be a potential leak. Per their report 300 gallons are running per hour.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Lowe	Lowe	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Water bill came out to 1000 dollars this month. Water company said it could be a potential leak. Per their report 300 gallons are running per hour.

Technician Notes: Replaced toilet flapper and adjusted water level

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2-28-22
Customer Name: Cindy Fleming
Service Address: 801 SW 4th St.
City: Bryant
Date Leak Detected: _____

Service Account No.: 000180-000
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 2-28-22

Description of Cause of Leak: *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$223.95	Usage:	125
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$109.20	Adjusted Bill Amount:	$114.75
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt.	

Customer Service Manager

501-413-9453

000180-000

INVOICE



Platinum Plumbing LLC
16984 S. Alexander Rd
Alexander, AR 72002

Arplatinumplumbing@gmail.com
+1 5014138335

Cindy Fleming

Bill to
Cindy Fleming

Invoice details
Invoice no. : 6
Invoice date : 02/28/2022
Terms : Net 30
Due date : 03/30/2022

	Product or service	Amount
1.	**Repair** Repair small leak at toilet in house- 801 SW 4th Street	$95.00

Total **$95.00**

Ways to pay

Note to customer

Thank you for your business.

Pay invoice

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3-1-22
Customer Name: Laurie Harper
Service Address: 407 SE 1st #B
City: Bryant
Date Leak Detected:

Service Account No.: 009437-001
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 3-1-22

Description of Cause of Leak: *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$331.50	Usage:	186
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved: Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$172.64	Adjusted Bill Amount:	$158.86
Payment Plan: Yes	No	Payment Period: 3 Months	6 Months
Payment Amt.			

_____
Customer Service Manager

Invoice

Acct 0094371-001
501-982-5378

03/01/22
Page 1

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

LAURIE HARPER
407 SE FIRST ST
BRYANT, AR 72022

LAURIE HARPER
407 SE FIRST ST UNIT B
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
102578	03/01/2022	S242391	03/11/2022

Tech	Date
TOMMY	03/01/2022
TRAVIS	03/01/2022

Qty	Description	Unit Price	Amount
(1)	PULL AND RESET TOILET OR URINAL	219.07	219.07

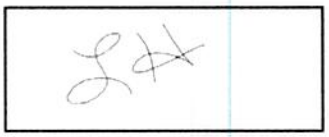
ADDITIONAL DETAILS:

Pulled and reset toilet that was leaking at base. Flange was high and toilet needed to be shimmed. after repair toilet was tested and no leaks were detected.

No warranty on any existing plumbing.

No to water company.
Made minor adjustment on toilet that was running continuously. Please adjust Bill due to this issue.

I the undersigned, an owner/authorized representative/tenant of the premises at which the work mentions is to be done. I hereby authorize you to perform Diagnosis/solution, and to use such labor and materials as you deem advisable at the price listed above. I agree to pay $25 per month for each past due invoice in the event that collection efforts are initiated against me, I shall pay for all associated fees or cost by the addition of my signature below, I agree that I have received a copy of this contract, notice to the owner, and that I have read, understand, and agree to the terms listed herein. . I acknowledge satisfactory completion of the described work, and that the premises have been left in a satisfactory condition.



Authorized Signature

03/01/2022 10:22AM

CC #1028 Auth:153114 $219.07

Total Due:	219.07
Received:	219.07
Balance Due:	0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2-25-22	Service Account No.:	030639-000
Customer Name:	Arthur Hall	Home Phone:	
Service Address:	1800 N. Reynolds Rd	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	12/21

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Leak on cold water supply

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$350.89	Usage:	197
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$184.08	Adjusted Bill Amount:	$166.81
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months ☐	Payment Amt.	

_____
Customer Service Manager

Acct# 830639-000

S & K Quality Plumbing, Inc.

210 Cornerstone Road
Alexander, AR 72002
501-455-8100

Invoice

Date	Invoice #
12/20/2021	SI23964

PAID 12/20/2021

Bill To
Art Hall 10500 W. Markham, Suite 107 Little Rock, AR 72205

P.O. No.	Terms	Project
		1800 N Reynolds- S...

Quantity	Description	Rate	Amount
	Set sink in counter top / Repaired leak on cold water supply / unable to set sink due to drain pipe needs to be lower (drain off bathroom lavatory) / wants to wait to cut bathroom wall		
1.5	Plumber Labor 12/17/21 - 1.5 Hours	92.50	138.75
	Subtotal		138.75
	Credit Card Convenience Fee	4.00%	5.55
	Sales Tax in Bryant	9.875%	0.00

Thank you for your business!!!

Total $144.30

Any invoice(s) not paid within 30 days of billing date will be subject to a 10% monthly charge or a flat $15.00 monthly charge until past due balance is paid in full.

S&K Quality Plumbing reserves the right to any and all means of collections available under law to collect this debt and customer will be liable for any legal fees incurred to collect this debt.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2-25-22
Customer Name: Karen Burgess
Service Address: 3511 Independence
City: Bryant
Date Leak Detected:

Service Account No.: 006677-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 2-25-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$1,287.82	Usage:	950
Average Bill:	$132	Three Month Average Usage:	975
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$546.00	Adjusted Bill Amount:	$741.82

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

_____
Customer Service Manager

DRAIN RIGHT PLUMBING LLC

P.O. BOX 2008 · BENTON, AR 72018-2008
501-317-1730 501-249-9497
MP 6760
drainright6760@gmail.com

SERVICE INVOICE

Acct 006608M-000

Date of Order 7-25-22

Customer's Order No. | Phone 501-351-0239 | Mechanic Jarrod | Helper Kyle | Date 7-25-22

Bill To Walter Burgess

Address 3511 Independence Drive

City Bryant, Ar. 72022

Job Name and Location

Order Taken By

❑ Day Work
❑ Contract
❑ Extra

Work Ordered By

Job Phone

DESCRIPTION OF WORK

- replaced 1/4 turn angle stop on toilet upstairs bathroom & flushring on toilet
- replaced mansfield flushring in Master Bathroom
- replaced flushring in toilet & clips springs on shower in hallway guest bathroom downstairs

Walter Burgess 501-351-0239
Waterbilling@CityofBryant.com
April -

TOTAL MATERIALS	57	13
TOTAL LABOR	185	00
TAX		
TOTAL AMOUNTS	242	13

❑ No One Home | Date Completed

Signature _____
I hereby acknowledge the satisfactory completion of the above described work.

❑ Total amount due for above work: or

❑ Total billing to be mailed after completion of work

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	3-11-22	Service Account No.:	023184-000
Customer Name:	Sharon Steele	Home Phone:	
Service Address:	42 Neal Cove	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2-11-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Small pin hole leak in 3/4 PVC 90.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$645.37	Usage:	362
Average Bill:	$46	Three Month Average Usage:	26
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$322.40	Adjusted Bill Amount:	$322.97

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

_____

Customer Service Manager

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] Fw: Plumbing work completed at 42 Neal cove

1 message

'Sharon Steele' via Water Billing <waterbilling@cityofbryant.com> Fri, Mar 11, 2022 at 2:06 PM
Reply-To: Sharon Steele <steele.sharon@ymail.com>
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

please confirm receipt

----- Forwarded Message -----
From: Wisam Zako <wmzako@gmail.com>
To: Sharon Steele <steele.sharon@ymail.com>
Sent: Friday, March 11, 2022, 10:40:51 AM CST
Subject: Plumbing work completed at 42 Neal cove

Job address 42 Neal Cove
Scope leak by water meter on customer side
Small pin hole leak in 3/4" PVC 90. Cut out and replaced section of water line. Tested and covered hole.

Job Completed Feb 11th 2022
Paid in full total amount 575.00

City of Bryant
210 SW Third St
Bryant, AR 72022
501-943-0999
8:00am - 4:30pm Monday - Friday

Account Information

Account:	023184-000
Name:	Sharon Steele
Service Address:	42 Neal Cv.
Service Period:	1/26/2022 to 2/25/2022 (31 days)
Billing Date:	3/10/2022
Due Date:	4/1/2022

Meter Reading

	Previous Reading		Current Reading		
Serial	**Date**	**Reading**	**Date**	**Reading**	**Cons**
13950877	1/25/2022	3664.00000	2/25/2022	3925.00000	261.00000

Current Charges

FSDWA: FSDWA	$0.40
Misc Fees: CAW Watershed 5/8"	$0.90
Sewer: Sewer	$19.50
Sewer: Sewer Consumption	$250.64
Stormwater: Stormwater Residential	$3.00
Taxes: Sales Tax - Water	$17.01
Water:	$0.00
Water: W-5/8" Meter	$13.69
Water: W-5/8" Meter Consumption	$158.58
Total Current Charges:	**$463.72**

Bill Summary

Previous Balance:	$181.65
Payments Received:	$181.65
Adjustments:	$0.00
Current Charges:	$463.72
* **Total Amount Due by: 4/1/2022**	**$463.72**

* This was the amount due at the time of billing.

To view your amount due at the current time and make a payment click here.

Auto payment is setup for this customer account, do not pay.

March 2022 Newsletter_022822_FA_PRINT.pdf
3297K

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2-22-22
Customer Name: Griffin Tankersley
Service Address: 1142 Oak Glenn Lp.
City: Bryant
Date Leak Detected:

Service Account No.: 018932-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 2.21.22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Service Line leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$2,536.57	Usage:	1453
Average Bill:	$62.00	Three Month Average Usage:	35
Adjustment Approved: Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,401.92	Adjusted Bill Amount:	$1,134.65
Payment Plan: Yes	No	Payment Period: 3 Months	6 Months
Payment Amt.			

_____
Customer Service Manager

American Leak Detection

Fax : (501)225-9673
37 Collins Industrial Place
North Little Rock, AR 72113

Invoice Date	Invoice #
2/21/2022	**47518**

PAID
02/21/2022

Billing Address
Richard Tankersley 1204 Oak Glenn Lp Bryant, AR 72022

Site Address	Griffen L Tankersley
1142 Oak Glenn Loop 1142 Oak Glenn Loop Bryant, AR 72022	

Claim #/P.O. #	Due Date	Completion	Rep	Phone #
	PAID	2/21/2022	Nails	501-366-4209

Leak Det. Res.	Leak detection services performed to reveal a leak on the houses service line near the meter. Leak was exposed and repairs were then made to 3/4" Viega pipe. System retested upon completion of repairs to reveal no more current leaks. ALD is not responsible for any landscaping.		350.00
Plumbing labor	Plumbing labor to make repairs.		200.00
1	Leak detection and location work is guaranteed for (30) days from the date of completion. ALD will re-test the system or refund the detection fee (at our sole option), if it is reported within the (30) day period that a leak is not where marked. ALD will not be liable for consequential losses. Detection and Guarantee is limited to the first leak found in the system.		0.00
Landscaping	ALD is not responsible for any landscaping upon completion of repairs.		0.00
	Sales Tax		0.00
Thank you for your business.			**$550.00**

(1) - Leak detection and location work is guaranteed for (30) days from the date of completion. We Will re-test the system or refund the detection (at our sole option), if it is reported within the (30) day period that a leak still exists. We will not be liable for consequential losses. Detection and Guarantee is limited to the first leak found in the line. Guarantee does not apply to additional leaks found in the same line.
(2) - Leak detection on a vinyl liner is guaranteed for (48) hours from the time of completion. We will re-test the system or refund the detection fee (at our sole option), if it is reported within (48) hours that a leak still exists. We will not be liable for consequential losses.
(3) - Minor repairs are guaranteed for (30) days from the date of completion for defective workmanship only.
(4) - Major repairs are guaranteed for (12) months from the date of completion and for defective workman ship only.
(5) - No Guarantee Applies.

Payments/Credits	-$550.00
Balance Due	$0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3-1-22
Customer Name: Tawnana Williams
Service Address: 3503 Longmeadow Dr
City: Bryant
Date Leak Detected:

Service Account No.: 020168-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 3/1/22

Description of Cause of Leak: *(faucet, toilet, underground, etc.)*:

Water Service Line

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$495.50	Usage:	277
Average Bill:	$85	Three Month Average Usage:	51
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$182.00	Adjusted Bill Amount:	$313.50
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt.	

_____
Customer Service Manager

501-414-7034

Acct# 020168-000

559399

CUSTOMER'S ORDER NO.	DEPARTMENT	DATE

NAME TAWANA Williams

ADDRESS 3503 Long Meadow DR

CITY, STATE, ZIP Bryant 72022

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE RETD	PAID OUT

QUANTITY	DESCRIPTION	PRICE	AMOUNT
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11	Repair		
12	Water Service		
13			
14			
15			
16			
17	Paid in Cash		1,500.00
18			
19			
20			

RECEIVED BY

adams 5805

KEEP THIS SLIP FOR REFERENCE

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3-16-22
Customer Name: Mrya Eatmon
Service Address: 410 2 Stoneybrook
City: Bryant
Date Leak Detected: _____

Service Account No.: 028624-000
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 4/21

Description of Cause of Leak: *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3months	Amount of Bill:	$991.43	Usage:	605	
	Average Bill:	$126.00	Three Month Average Usage:	74	
	Adjustment Approved:	Yes	No	Approved By:	
	Amount of Adjustment to Sewer Bill:	$379.55	Adjusted Bill Amount:	$611.88	
	Payment Plan	Yes	No	Payment Period	3 Months / 6 Months	Payment Amt.

Customer Service Manager

Innovative Realty
LET US FIND YOUR PERFECT HOME

March 16, 2022

RE: 4102 Stoneybrook Dr. Bryant

To whom it may concern:

This letter is regarding a leak in one of the restrooms at 4102 Stoneybrook Dr. Bryant, AR. The leak was discovered and repaired between the dates of 4/2021 and 6/2021. The toilet was replaced with new seals. If you have any additional questions, please reference the email below.

Thanks!

Innovative Realty, Property Management

4715 Hwy 5, Suite 2, Bryant, AR 72202 | 501-766-3749
www.innovativerealtyar.com

KIMBERLY SANTOS
ksantos@innovativerealtyar.com

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3-15-22
Service Account No.: 000861-000
Customer Name: Tim Hall
Home Phone:
Service Address: 2107 Mills Park Rd
Work Phone:
City: Bryant
State, Zip: AR 72022
Date Leak Detected:
Date Repaired: 3-17-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Service Line Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$708.33	Usage:	401
Average Bill:	$110.00	Three Month Average Usage:	60
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$229.84	Adjusted Bill Amount:	$478.49

Payment Plan: Yes ___ No ___ Payment Period: 3 Months ___ 6 Months ___ Payment Amt. ___

_____
Customer Service Manager

AMERICAN LEAK DETECTION
THE ORIGINAL LEAK SPECIALISTS

INVOICE

#37 Collins Industrial Place
North Little Rock, AR 72113
Phone: (501) 228-0676 / (800) 461-2962
Fax: (501) 225-9673

INVOICE DATE	INVOICE #
3/7/2022	47628

BILLING ADDRESS
Tim Hall 2107 Mills Park Rd Bryant, AR 72022

SITE ADDRESS
Tim Hall 2107 Mills Park Rd Bryant, AR 72022

Claim # /P.O. #	Payment Terms	Completion Date	Tech	Billing Phone
	Due on receipt	3/4/2022	Nails	501-920-4248

ITEM	DESCRIPTION	QTY	AMOUNT
Leak Det. Res.	ALD performed a complete electronic leak detection of the potable water system to reveal a leak outside on the houses service line. Leak was exposed to reveal a leak on a 3/4" to 1" copper to PVC transition fitting. Failed fittings were removed and repairs were made to resolve the leak. System retested upon completion of repairs to reveal no more leaks. ALD is not responsible for any landscaping.		350.00
Plumbing labor	Plumbing labor to make repairs.		350.00
1	Leak detection and location work is guaranteed for (30) days from the date of completion. ALD will re-test the system or refund the detection fee (at our sole option), if it is reported within the (30) day period that a leak is not where marked. ALD will not be liable for consequential losses. Detection and Guarantee is limited to the first leak found in the system.		0.00
		Total	

~~Please remit payment to above address~~

Guarantees Apply as Indicated #_____

#1 Leak detection and location work is guaranteed for 30 days from the date of completion. We will re-test the system or refund the detection fee (at our sole option), if it is reported within the above 30 day period that the leak is not where originally marked. We will not be liable for consequential losses. Detection and Guarantee is limited to the first leak found on the system.

#2 Pool leak detection guarantee applied to pool pipes and above ground plumbing only. No guarantee applies to leak detection on pool structure or structual repairs unless otherwise specified. We will re-test the pool pipes and above ground plumbing or refund the detection fee (at our sole option), if it is reported within the above 30 day period that the leak is not where originally marked. We will not be resposible for consequential losses. Guarantee does not apply to additional leaks found in the same line.

#3 Minor repairs are guaranteed for 30 days from the date of completion.

#4 Major repairs are guaranteed for 12 months from the date of completion. We will not be liable for consequential losses.

#5 No Guarantee Applies

I FIND THE WORK SASTISFACTORY AND THE CHARGES AS AGREED, AND AGREE TO PAY THE TOTAL AMOUNT WITHOUT ANY DEDUCTION WHATSOEVER, I FURTHER AGREE TO PAY REASONABLE CHARGES FOR COLLECTION, INCLUDING LEGAL FEES, IN THE EVENT OF MY DEFAULT, AS WELL AS PENALTY AND INTEREST AS ALLOWED BY LAW.

AMERICAN LEAK DETECTION
THE ORIGINAL LEAK SPECIALISTS™

INVOICE

#37 Collins Industrial Place
North Little Rock, AR 72113
Phone: (501) 228-0676 / (800) 461-2962
Fax: (501) 225-9673

INVOICE DATE	INVOICE #
3/7/2022	47628

BILLING ADDRESS	
Tim Hall 2107 Mills Park Rd Bryant, AR 72022	

SITE ADDRESS	
Tim Hall 2107 Mills Park Rd Bryant, AR 72022	

Claim # /P.O. #	Payment Terms	Completion Date	Tech	Billing Phone
	Due on receipt	3/4/2022	Nails	501-920-4248

ITEM	DESCRIPTION	QTY	AMOUNT
Landscaping	ALD is not responsible for any landscaping upon completion of repairs.		0.00
	Sales Tax		0.00
		Total	$700.00

Please remit payment to above address

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3-17-22
Customer Name: Mandy Miller
Service Address: 1188 Oakglenn Cp
City: Bryant
Date Leak Detected:

Service Account No.: 020438-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 2-11-22

Description of Cause of Leak: *(faucet, toilet, underground, etc.)*:

HB Stem Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$566.02	Usage:	317
Average Bill:	$101.00	Three Month Average Usage:	59
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$206.96	Adjusted Bill Amount:	$359.06

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

Customer Service Manager

JOB INVOIC

1363

Bart Ingleton Plumbing
501-840-5380

DATE ORDERED 2-11-22	ORDER TAKEN BY
PHONE NO. 773-4770	CUSTOMER ORDER #
JOB LOCATION	
JOB PHONE	STARTING DATE
TERMS	

TO Mandy Miller
ADDRESS 1188 Oakglen Loop
Bryant AR 72022
ATTENTION

QTY.	MATERIAL	UNIT	AMOUNT	DESCRIPTION OF WORK
2	HB Stems	37.85	75.70	Replaced HB Stems on front & rear of house.
		TM	75.70	

MISCELLANEOUS CHARGES

LABOR	HRS.	RATE	AMOUNT
Bart	2		180.00
Dean	2		

TOTAL LABOR	180.00
TOTAL MATERIALS	75.70
TOTAL MISCELLANEOUS	
SUBTOTAL	255.70
TAX	
GRAND TOTAL	255.70

CUSTOMER APPROVAL
SIGNATURE
AUTHORIZED SIGNATURE

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	3-18-22	Service Account No.:	0163160-000
Customer Name:	Serenity Vapes	Home Phone:	501-794-7704
Service Address:	3116 Horizon Dr #1	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2-22-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$323.92	Usage:	180
Average Bill:	$41.84	Three Month Average Usage:	6
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$166.40	Adjusted Bill Amount:	$157.52
Payment Plan	Yes	No	Payment Period: 3 Months / 6 Months — Payment Amt.

Customer Service Manager

Invoice # 15197

a Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

501-794-7704
Amber

AC#0163316-000

David Russell
1700 Mountain View Rd
Benton, AR 72019-6415

David Russell
1700 Mountain View Rd
Benton, AR 72019-6415

Invoice Date: 2/22/2022 Saturday

Bill-To: 100303

Location: 100303

Service Description	Quantity	Price
Vape shop---Rooter sewer line and repair toilet--sat--	1.00	$331.00

SUBTOTAL	$331.00
TAX	$0.00
AMT PAID	$0.00
TOTAL	$331.00
AMOUNT DUE	**$331.00**

Saturday---rooter sewer, repaired toilet , new fill valve, flapper and supply

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	3-18-22	Service Account No.:	024287-000
Customer Name:	Ashley Fair	Home Phone:	501-519-1705
Service Address:	3301 Forest Dr	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2-28-22

Description of Cause of Leak: *(faucet, toilet, underground, etc.)*:

Toilet Leak & Hole in ½ Cold & Hot Water Pipe

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months	Amount of Bill:	$396.79				Usage:	221		
	Average Bill:	$64.00				Three Month Average Usage:	34		
	Adjustment Approved:	Yes		No		Approved By:			
	Amount of Adjustment to Sewer Bill:	$159.12				Adjusted Bill Amount:	$237.67		
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____
Customer Service Manager

024287-000

501-519-1705

061462

Statement

DATE 1/16/2022 TERMS

TO Ashley FAIR
3301 Forest Dr
Bryant AR 72022

IN ACCOUNT WITH Terry T. Neal
1208 Vestal St.
Nlr. Ar. 72114 (501) 681-6767

Fixed hole in
1/2 Outlet & Hot
water pipes in
wall 225 —

Paid In Full
Cash

CURRENT	OVER 30 DAYS	OVER 60 DAYS	TOTAL AMOUNT
			225 —

adams DC5812 09-10

061470

Statement

DATE 2/28/2022 TERMS

TO Ashley Fair
3301 Forest Dr.
Bryant AR. 72022

IN ACCOUNT WITH Terry T. Neal
1208 Vestal St.
Nlr. Ar, 72114 (501) 681-6767

Replaced Seal
in Kohler Toilets
Flush V. 65 —

Paid In Full
Cash

CURRENT	OVER 30 DAYS	OVER 60 DAYS	TOTAL AMOUNT
			65 —

adams DC5812 09-10

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3-24-22
Service Account No.: 018350-000
Customer Name: Kinal Patel (Super 8)
Home Phone:
Service Address: 201 Dell Dr.
Work Phone:
City: Bryant
State, Zip: AR, 72022
Date Leak Detected:
Date Repaired:

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Heater Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$2,383.24	Usage:	1272
Average Bill:	$948.00	Three Month Average Usage:	525
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$230.88	Adjusted Bill Amount:	$2152.36

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

_____
Customer Service Manager

Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] Fw: You made a payment for an invoice! (#180738)

1 message

'kinal patel' via Water Billing <waterbilling@cityofbryant.com> Thu, Mar 24, 2022 at 5:49 PM
Reply-To: kinal patel <super8bryantar@yahoo.com>
To: "Waterbilling@cityofbryant.com" <Waterbilling@cityofbryant.com>

Account Name: Shiv Maruti, Inc. DBA Super 8 Motel,
201 Dell Dr,
Bryant, AR
Account # 018350-000

WE have fixed the water leaked; attachment is the receipt of payment. Fixed by Arkansas Plumbing Solutions. Requesting adjustment in billing.

Thank you,
Kenny Patel

----- Forwarded Message -----
From: Arkansas Plumbing Solutions P.O. Box 32 Bauxite AR 72011 <messenger@messaging.squareup.com>
To: "super8bryantar@yahoo.com" <super8bryantar@yahoo.com>
Sent: Wednesday, January 26, 2022, 01:21:35 PM CST
Subject: You made a payment for an invoice! (#180738)

Invoice Payment Made

$1,751.44

Visa 2032 on January 26, 2022 at 1:21 PM

Invoice #180738
January 26, 2022

Customer
Kinal Patel
Super 8 Motel
super8bryantar@yahoo.com
501-847-7888
201 Dell Dr
Bryant , Arkansas 72022

Total Paid	**Amount Remaining**
$3,131.21	$0.00

Message
We look forward to working with you.

Invoice summary

Install new 2" pressure reducing valve with isolation valve on building one ($1,375.66 ea.) x 2 *Set water pressure to 75psi. No warranty to existing plumbing or connections to existing plumbing.*	**$2,751.32**
Replace water heater T&P valve *T&P is on back order and could take several weeks to come in.*	**$379.89**

Subtotal	$3,131.21
Total Paid	**$3,131.21**

Deposit Paid • Due on Jan 24, 2022	$1,379.77
Balance Paid • Due on Feb 23, 2022	$1,751.44

Payments

$1,751.44 on 01/26/2022 (Visa 2032)

$1,379.77 on 01/24/2022 (Visa 2032)

Send estimates or invoices for your business?
Process $1,000 in sales free when you sign up for Square.

Get Started

Arkansas Plumbing Solutions P.O. Box 32 Bauxite AR 72011
arplumbingsolutions@gmail.com
501-326-3766

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CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 3.25.22
Service Account No.: 030035-000
Customer Name: Kaylee Lawrence
Home Phone:
Service Address: 309 SE 3rd St #1
Work Phone:
City: Bryant
State, Zip: AR 72022
Date Leak Detected:
Date Repaired: 1-23-22

Description of Cause of Leak: *(faucet, toilet, underground, etc.)*:

Spigot was turned on while she was out of town.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$345.60	Usage:	194
Average Bill:	$38.84	Three Month Average Usage:	20
Adjustment Approved: Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$180.96	Adjusted Bill Amount:	$164.64
Payment Plan Yes	No	Payment Period 3 Months	6 Months
Payment Amt.			

_____
Customer Service Manager

To Bryant Water Billing Committee,

I hope this finds you well. My name is Kaylee Lawrence and I use Bryant Water services for my apartment (309 SE 3rd St. Apt 1). My primary reason for reaching out is to ask for a bill adjustment.

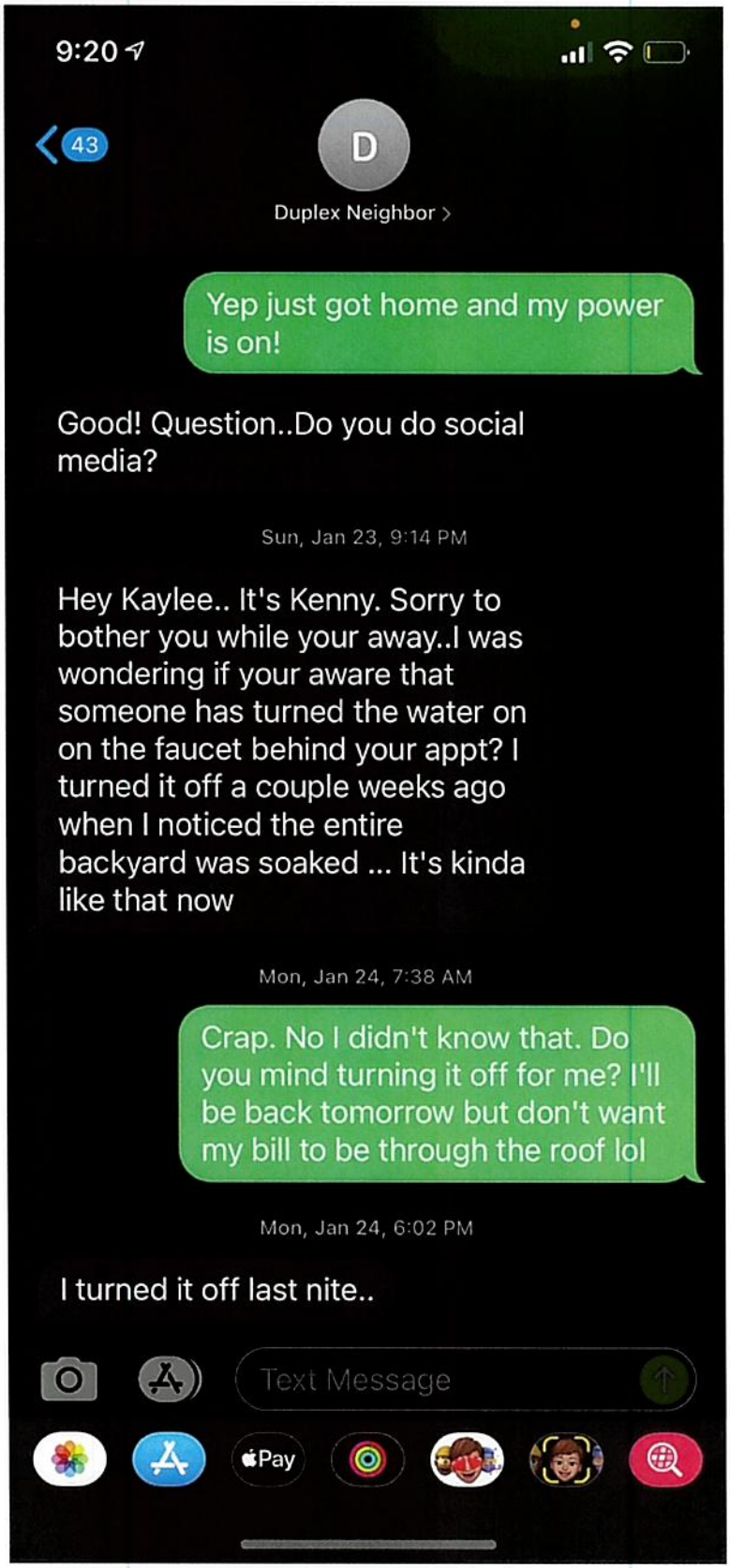
My water spigot was turned on without my knowledge at some point on January 22-23. It ran for an extended period, skyrocketing my bill.

I was out of town in Memphis from January 20-25 – I have included text message receipts of me texting my mom letting her know I was leaving to go to Memphis, along with a text from my neighbor indicating that my outdoor water spigot was turned on while I was out of town. If you need further proof that I was out of town, I also have Ring doorbell footage showing me leave my apartment on January 20th and returning on the 25th.

I am asking for consideration to reduce the sewage charge from my January bill – if I was not out of town, I would have turned the water off as soon as it came on, but I was 2 hours away with no idea of what was even happening until it was too late. I live alone with my dog Millie, so there was no one else around at my apartment to turn the water off. If you look at my prior usage, you can tell that this uptick is not even remotely close to my usual monthly water usage.

Thank you again for your consideration.

Kaylee Lawrence


9:20
43
D
Duplex Neighbor >
Yep just got home and my power is on!
Good! Question..Do you do social media?
Sun, Jan 23, 9:14 PM
Hey Kaylee.. It's Kenny. Sorry to bother you while your away..I was wondering if your aware that someone has turned the water on on the faucet behind your appt? I turned it off a couple weeks ago when I noticed the entire backyard was soaked ... It's kinda like that now
Mon, Jan 24, 7:38 AM
Crap. No I didn't know that. Do you mind turning it off for me? I'll be back tomorrow but don't want my bill to be through the roof lol
Mon, Jan 24, 6:02 PM
I turned it off last nite..
Text Message
Pay

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	3-25-22	Service Account No.:	028748-000
Customer Name:	Destiny Hobbs	Home Phone:	361-731t
Service Address:	1205 Medinah Blvd	Work Phone:	
City:	Bryant	State, Zip:	AR, 72022
Date Leak Detected:		Date Repaired:	3/24/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Flapper

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$344.57	Usage:	303
Average Bill:	$49.60	Three Month Average Usage:	38
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$236.08	Adjusted Bill Amount:	$108.49
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months ___	Payment Amt.	

_____

Customer Service Manager

FAX- 501-443-3410

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1508398
Date Call: 03/24/2022 08:25 AM

Status Work Completed

Date Completed: 03/24/2022 01:10 PM
Brief Desc: It's running really bad and runn

Job Site: 0178/1205-MB
1205 Medinah Blvd.
Bryant,AR 72022

Caller Name: Destiny Hobbs
Caller Phone: (501) 361-7311x
Occupant: Haynes (t0190746)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Toilet
Animal in Apt? No

Access Notes: I'm in the process of moving so excuse my home!! Lol

Problem Description: It's running really bad and running up my water bill and I need it fixed bad . Also the water people said after you guys fix it to send them a maintenance fix paper so they can adjust my bill thank you so much !

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Lowe	Lowe	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description It's running really bad and running up my water bill and I need it fixed bad . Also the water people said after you guys fix it to send them a maintenance fix paper so they can adjust my bill thank you so much !

Technician Notes: adjusted toilet flapper, works properly now