CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: February 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Jaleeah Libbett	Customer Address	4806 Cyclone St
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2/7/22
1 month Amount of Bill:	$1,559.20	Usage:	926
Average Bill:	$44.55	Three Month Average Usage:	23
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$894.87	Adjusted Bill Amount:	$664.33
Customer Name	Alba Ruiz	Customer Address	301 Suncrest St
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2/11/22
3 months Amount of Bill:	$1,246.99	Usage:	574
Average Bill:	$94.15	Three Month Average Usage:	55
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$405.32	Adjusted Bill Amount:	$841.67
Customer Name	Shante Bowen	Customer Address	201 NE 3rd #3
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/15/22
3 months Amount of Bill:	$537.74	Usage:	308
Average Bill:	$60.00	Three Month Average Usage:	34
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$204.14	Adjusted Bill Amount:	$333.60
Customer Name	John Fleming	Customer Address	1209 S. Richardson
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2/14/22
1 month Amount of Bill:	$470.07	Usage:	284
Average Bill:	$88.00	Three Month Average Usage:	50
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$231.89	Adjusted Bill Amount:	$238.18
Customer Name	Reliance Bank	Customer Address	4937 HWY 5 N.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-6-22
2 months Amount of Bill:	$1,384.00	Usage:	816
Average Bill:	$57.00	Three Month Average Usage:	30
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$749.19	Adjusted Bill Amount:	$634.81

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: February 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Jessica Dorsey	Customer Address	611 Hideaway Cr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1.25.22
3 months Amount of Bill:	$557.81	Usage:	559
Average Bill:	$60.00	Three Month Average Usage:	62
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$369.64	Adjusted Bill Amount:	$188.17
Customer Name	Vape City	Customer Address	3411 Main St #3
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1.25.22
2 months Amount of Bill:	$1,140.44	Usage:	671
Average Bill:	$40.00	Three Month Average Usage:	10
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$645.14	Adjusted Bill Amount:	$495.30
Customer Name	Zoey Williams	Customer Address	510 Medinah Blvd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-4-22
3 months Amount of Bill:	$881.90	Usage:	514
Average Bill:	$44.00	Three Month Average Usage:	24
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$438.02	Adjusted Bill Amount:	$443.88
Customer Name	Jesse Williams	Customer Address	4006 Robinwood Cr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/22
3 months Amount of Bill:	$987.99	Usage:	577
Average Bill:	$55.00	Three Month Average Usage:	27
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$491.53	Adjusted Bill Amount:	$496.46
Customer Name	May Denson	Customer Address	208 Ethel Dr #2
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1/21/22
3 months Amount of Bill:	1,067.46	Usage:	629
Average Bill:	$114.65	Three Month Average Usage:	63
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$436.04	Adjusted Bill Amount:	$631.42

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: February 2022

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Allyson McFarland	Customer Address	205 NW 4th St
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-27-22
3 months Amount of Bill:	$538.12	Usage:	310
Average Bill:	$106.00	Three Month Average Usage:	59
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$131.80	Adjusted Bill Amount:	$406.32
Customer Name	Donnys Auto Glass	Customer Address	2005 N. Reynolds
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-18-22
3 months Amount of Bill:	$764.54	Usage:	432
Average Bill:	$40.20	Three Month Average Usage:	13
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$389.46	Adjusted Bill Amount:	$375.08
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2-15-22	Service Account No.:	030298-000
Customer Name:	Jaleeah Libbett	Home Phone:	586-292-2881
Service Address:	4806 Cyclone St	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2/7/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month Amount of Bill:	$1559.20	Usage:	926
Average Bill:	$44	Three Month Average Usage:	23
Adjustment Approved:	Yes	No	Approved By:
Amount of Adjustment to Sewer Bill:	$894.87	Adjusted Bill Amount:	$664.33
Payment Plan	Yes	No	Payment Period: 3 Months / 6 Months; Payment Amt.

Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1436419
Date Call: 02/02/2022 10:45 AM

Acct# 030298-000

Status Work Completed

Date Completed: 02/07/2022 06:04 PM
Brief Desc: There is a water leak coming from t

Job Site: 0114/4806
4806 Cyclone Street
Bryant,AR 72022

Caller Name: Jaleeah Libbett

Caller Phone: (586) 292-2881x
Occupant: Libbett (t0197664)

Home (586) 292-2881x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

SubCategory: Other

Problem Description: There is a water leak coming from the washer and the dishwasher

My dryer is also gone out

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Collins	Collins	.00	.00
			Total	.00

Authorized by:
Signed by
Dated
Invoice No.

Full Description There is a water leak coming from the washer and the dishwasher

My dryer is also gone out

Technician Notes: replaced dryer with another dryrr.

Note? Leak was addressed + fixed.
BH
2.14.22

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2-15-22	Service Account No.:	026219-000
Customer Name:	Alba Ruiz	Home Phone:	
Service Address:	301 Suncrest St	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2-11-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Valve leaking
&
Line leaking
Insurance paid for Repair

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3months Amount of Bill:	$1,246.99	Usage:	574
Average Bill:	$94.16	Three Month Average Usage:	55
Adjustment Approved:	Yes ____ No ____	Approved By:	
Amount of Adjustment to Sewer Bill:	$405.32	Adjusted Bill Amount:	$841.67

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

Customer Service Manager

Acct# 026219-000

SERVICE WORK ORDER

DENNY DYER PLUMBING CO.

All Phases of Home Remodels and Plumbing Repairs

PHONE 778-6453 Day or Night

1022 RIVER ROAD · BENTON, AR 72015

SERVICE INVOICE

No. 1583

Date of Order 6-11-22

Customer's Order No.	Phone	Mechanic	Helper	Date

Bill To Victor Ruiz — Order Taken By

Address 301 Succeed — ☐ Day Work

City Bryant — ☐ Contract ☐ Extra

Job Name and Location

Work Ordered By — Job Phone 425-202-5647

DESCRIPTION OF WORK

Water leak in yard

Dig to take line 100.-

		TOTAL MATERIALS	
		TOTAL LABOR	
		TAX	
☐ No One Home	Date Completed	TOTAL AMOUNTS	

Signature

I hereby acknowledge the satisfactory completion of the above described work.

☐ Total amount due for above work or

☐ Total billing to be mailed after completion of work

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2-7-22	Service Account No.:	028339-000
Customer Name:	Shante Bowen	Home Phone:	539-6690
Service Address:	201 NE 3rd #3	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	1-15-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$537.74	Usage:	308
Average Bill:	$60	Three Month Average Usage:	34
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$204.14	Adjusted Bill Amount:	$333.60

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

Customer Service Manager

Leak Adjustment acct # 028339-000

SILVERKEY Properties

501-539-6670

February 7, 2022

STATEMENT OF REPAIRS Shante Bowen

Silverkey Properties LLC

7515 Highway 5

Benton, AR

(913)522-0139

Re: 201 NE 3rd, Unit #3, Bryant, AR. 72022

To Whom It May Concern,

The current tenant, Shante Bowen, at 201 NE 3rd Unit #3 in Bryant, AR had a toilet that continuously ran for quite some time. I was able to send Prayer Plumbing to remedy the issue on 1/15/2022.

C Post 2/7/22

Chris Post Date

Silverkey Properties LLC

Property Owner

91

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2-14-22	Service Account No.:	004310-000
Customer Name:	John Fleming	Home Phone:	590-9886
Service Address:	1209 S. Richardson	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2-14-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

1 month	Amount of Bill:	$470.07				Usage:	284		
	Average Bill:	$88				Three Month Average Usage:	50		
	Adjustment Approved:	Yes		No		Approved By:			
	Amount of Adjustment to Sewer Bill:	$231.89				Adjusted Bill Amount:	$238.18		
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

BrendaJ Lee <bjlee@cityofbryant.com>

[waterbilling] Repair bill Toilet Replacement-Fleming Acct 004310-000

1 message

JOHN FLEMING <jfleming8385@comcast.net> Mon, Feb 14, 2022 at 10:48 AM
To: "waterbilling@cityofbryant.com" <waterbilling@cityofbryant.com>

Brenda:

Attached is the repair bill for toilet repair & replacement (made to address excessive water bill). Please consider this bill as proof of repair and documentation for Water bill refund. If you need any additional information, please let me me know.

Please confirm receipt.

Thanks
John Fleming
1209 S Richardson Pl
Bryant, AR 72022

501-590-9886
jfleming8385@comcast.net

2 attachments

Image (2).jpg
155K

Toilet Replace Fleming.pdf
164K

Cindy Fleming
1209 South Richardson
Bryant, AR 72022

Removal of leaking toilet; old bowl; INSTALLATION OF NEW TOILET , TANK; BOWL; TOILET SEAT W/ SLOW CLOSE. 503.00

INSTALL OF NEW GRAB BAR IN BATH TUB 85.00

MATERIALS ——— 588.00
INSTALLATION charges 350.00

TOTAL MATERIALS & INSTALLATION 938.00

SALES TAX IS IN THE COST OF MATERIALS

THANK YOU.

LINDA GENTRY INTERIORS
1405 BLUEBILL LANE
ALEXANDER, AR 72002

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2/1/22
Customer Name: Relyance Bank
Service Address: 4937 HWY 5 N
City: Bryant
Date Leak Detected:

Service Account No.: 023119-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1-6-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Failed trap primer underneath sink causing leak.

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

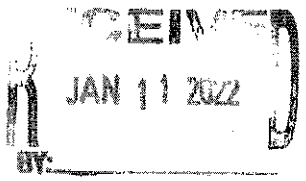
2 months	Amount of Bill:	$1,384.00				Usage:	816		
	Average Bill:	$57.00				Three Month Average Usage:	30		
	Adjustment Approved:	Yes		No		Approved By:			
	Amount of Adjustment to Sewer Bill:	-749.19				Adjusted Bill Amount:	$634.81		
	Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

_____
Customer Service Manager

Acct# 023119-000

American Leak Detection

Fax : (501)225-9673
37 Collins Industrial Place
North Little Rock, AR 72113



Invoice Date	Invoice #
1/6/2022	**47044**

Billing Address
Relyance Bank P.O. Box 7878 Pine Bluff, AR 71611

Site Address
Relyance Bank P.O. Box 7878 Pine Bluff, AR 71611

Claim #/P.O. #	Due Date	Completion	Rep	Phone #
	Due on receipt	1/5/2022	Louis	870-692-8869

Leak Det. Comm.	ALD performed a complete electronic leak detection, inspection revealed a failed trap primer underneath the break room sink. This was cut out to eliminate the leak and the system was retested with no leaks evident. Tim was onsite and advised.		750.00
1	Leak detection and location work is guaranteed for (30) days from the date of completion. ALD will re-test the system or refund the detection fee (at our sole option), if it is reported within the (30) day period that a leak is not where marked. ALD will not be liable for consequential losses. Detection and Guarantee is limited to the first leak found in the system.		0.00
4	Major repairs are guaranteed for (12) months from the date of completion. ALD will not be liable for consequential losses.		0.00
	Sales Tax		0.00
			$750.00

(1) - Leak detection and location work is guaranteed for (30) days from the date of completion. We Will re-test the system or refund the detection (at our sole option), if it is reported within the (30) day period that a leak still exists. We will not be liable for consequential losses. Detection and Guarantee is limited to the first leak found in the line. Guarantee does not apply to additional leaks found in the same line.
(2) - Leak detection on a vinyl liner is guaranteed for (48) hours from the time of completion. We will re-test the system or refund the detection fee (at our sole option), if it is reported within (48) hours that a leak still exists. We will not be liable for consequential losses.
(3) - Minor repairs are guaranteed for (30) days from the date of completion for defective workmanship only.
(4) - Major repairs are guaranteed for (12) months from the date of completion and for defective workman ship only.
(5) - No Guarantee Applies.

Payments/Credits	$0.00
Balance Due	$750.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2-1-22	Service Account No.:	026197-000
Customer Name:	Jessica Dorsey	Home Phone:	349-6127
Service Address:	611 Hideaway Cr	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	1-25-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Fill valve leaking & Flapper

(Sewer Only Cust.)

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$557.81	Usage:	559
Average Bill:	$60	Three Month Average Usage:	62
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$369.64	Adjusted Bill Amount:	$188.17

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

AC# 026197-000
Jessica Dorsey 349-6127

Bengtson Plumbing 815-248 3703514
2511 Millpark
Bryant AR 72022

☐ ESTIMATE VALID FOR 30 DAYS

DATE 1-26-23 | ☐ SERVICE ☐ INSTALL ☐ WILL CALL ☐ DELIVER | PHONE 349-5123

NAME Jessica Dorsey | MAKE

ADDRESS 611 Midway Cv | MODEL

Ark 72002 | SERIAL

ITEM TO BE SERVICED | NATURE OF SERVICE REQUEST

QTY.	PART #	DESCRIPTION OF PARTS OR MATERIALS	PRICE	AMOUNT
1		Fill valve		22.10
1		Mansfield Flapper		9.90
				32.00

LABOR PERFORMED
Labor & Mat. Replace Fill Valve on 1st w/c Replace flapper w/c in Master Bath

TOTAL MATERIALS	32.00
TAX	
TOTAL LABOR	85.00
TOTAL AMOUNT ▶	117.00

DATE WANTED | DEPOSIT | RECEIVED BY

ESTIMATES ARE FOR LABOR ONLY, MATERIAL ADDITIONAL. WE WILL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE CAUSED BY FIRE, THEFT, TESTING, OR ANY OTHER CAUSES BEYOND OUR CONTROL.

Repair Order
ORIGINAL

AUTHORIZED BY:

08-11

adams 5084

TERMS - NET CASH
NO GOODS HOLD OVER 30 DAYS

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	1-25-22	Service Account No.:	030134-000
Customer Name:	Vape City	Home Phone:	
Service Address:	3411 Main St #3	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	1-25-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

2 months Amount of Bill:	$1140.44			Usage:	6071		
Average Bill:	$40.20			Three Month Average Usage:	10		
Adjustment Approved:	Yes		No	Approved By:			
Amount of Adjustment to Sewer Bill:	$645.14			Adjusted Bill Amount:	$495.30		
Payment Plan	Yes		No	Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

AC# 030134-000

From: **Tim Griggs**
timgriggs.plumbing@sbcglobal.net
Subject: **The Vapors**
Date: **Jan 25, 2022 at 11:48:29 AM**
To: **Michelle Finney**
imagehom@msn.com

Invoice Attached

City of Bryant Water,
After talking to you on the phone, here is a copy of my repair bill for the leak in Vapor Stop. Please adjust the sewer off the bill and apply the enclosed 150.00 to the bill. The tenant will be in to pay the balance.
Thank you,
Michelle Finney, Landlord
(501)529-3282

Tim Griggs Plumbing Company, Inc.
1072 Bluegrass Drive
Benton Arkansas 72019
timgriggs.plumbing@sbcglobal.net
Phone: (501)316-1502

Roger/ Michelle Finney
Image Homes
PO Box 492
Bryant 72089 501-325-1315 (fax)

Date	Invoice #
1/25/2022	4862

Description	Rate	Item	Amount
RE: The Vapors EXCESSIVE WATER BILL 3411 Main St Bryant AR 72022			
Rebuild insides of water tank. Cap off extra water line beneath lavatory.			
1.5 hr	143.00	Labor	143.00
fluidmaster, flapper, chain, handle, etc	27.30	Material	27.30T
Sales Tax	9.875%		2.70

Lic: MP-4042	**Total**	$173.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2-1-22	Service Account No.:	017358-001
Customer Name:	Zoey Williams	Home Phone:	246-0609
Service Address:	510 Medinah Blvd	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	1-4-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3months Amount of Bill:	$881.90	Usage:	514
Average Bill:	$44	Three Month Average Usage:	24
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:	$438.02	Adjusted Bill Amount:	$443.88

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.

_____

Customer Service Manager

Acct# 0173358:001

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 1389859
Date Call: 01/04/2022 01:12 PM

Status Work Completed

Date Completed: 01/04/2022 02:28 PM
Brief Desc: Received a notification from Bryant

Job Site: 0178/0510-MB
510 Medinah Blvd.
Bryant,AR 72022

Caller Name: Zoey Williams

Caller Phone: (501) 246-0607x
Occupant: Williams (t0141840)

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? Yes

Other 1 (501) 246-0607x
SubCategory: Other

Problem Description: Received a notification from Bryant water that there was a leak detected. Please come check and bring an air filter...thank you

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.27	Huffman	Huffman	.00	.00
			Total	.00

Authorized by:
Signed by
Dated
Invoice No.

Full Description Received a notification from Bryant water that there was a leak detected. Please come check and bring an air filter...thank you

Technician Notes: Replaced fill valve and flapper and tub cartridge in master bathroom;January 4, 2022

Hope

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 1-30-22
Customer Name: Jesse Williams
Service Address: 4006 Rockwood Cr
City: Bryant
Date Leak Detected:

Service Account No.: 029602-000
Home Phone:
Work Phone:
State, Zip: AR 72022
Date Repaired: 1/22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$987.99	Usage:	500
Average Bill:	$55	Three Month Average Usage:	20
Adjustment Approved: Yes	No	Approved By:	
Amount of Adjustment to Sewer Bill:	$491.53	Adjusted Bill Amount:	$496.46
Payment Plan: Yes	No	Payment Period: 3 Months	6 Months	Payment Amt.	

_____
Customer Service Manager

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] Water Bill Adjustment Request (029602-000)

1 message

jesse williams <jesse2205@gmail.com> Sun, Jan 30, 2022 at 6:27 PM
To: waterbilling@cityofbryant.com

Good evening,

We are the residents at 4006 Robinwood Circle, Bryant, AR. We are requesting an adjustment to our bill due to the explanation below:

We received our November water bill and saw an amount exceeding $600. Upon receiving the bill, we quickly inspected our home to see what the cause could be. We checked all possible areas of a water leak and found nothing. Soon after, we discovered our children's bathroom had a problem with the toilet handle. When it flushes, the handle sticks and the flapper stays up causing the water to run in the bowl and never fill up. We did not think the bathroom would cause any issues because of the plumbing work that was done back in May when the home was purchased.

Upon further inspection of the toilet, the plumbers installed an incorrect toilet lever at the wrong angle, causing the handle and flap to stay in the open position due to the pressure that angle creates. We immediately purchased the correct replacement parts and installed them. (Please see attached receipt and picture of replacement parts.)

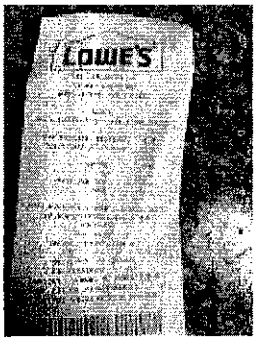
The water leak issue has been resolved. This has left us with a water bill exceeding $1,100 over two months, something that would cause financial hardship on our family.

We respectfully request an adjustment to our water bill due to the explanation above. If you have any further questions please feel free to reach out.

Sincerely,

Jesse and Sara Williams
4006 Robinwood Cir, Bryant, AR 72022.
Account 029602-000

2 attachments



Receipt.HEIC
2280K



Toilet Items Purchased.HEIC
1447K



LOWE'S

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

-- SALE --

SALES#: S2471S02 4173102 TRANS#: 9252941 01-03-22

795261	KORKY LEVER - BRUSHED NIC	16.98
28866	PP FLAPPER LIFT CHAIN W/H	2.98

SUBTOTAL:	19.96
TAX:	1.97
INVOICE 09308 TOTAL:	21.93
DEBIT:	21.93

DEBIT: XXXXXXXXXXXX9723 AMOUNT:21.93 AUTHCD: 262870
CHIP REFID:247109089620 01/03/22 17:35:35
*PIN Verified
TRACE: 00619040

PURCHASE	CASH BACK	TOTAL DEBIT
21.93	0.00	21.93

APL: US DEBIT TVR: 8080048000
AID: A0000000980840 TSI: 6800

STORE: 2471 TERMINAL: 09 01/03/22 17:35:41

-- ITEMS PURCHASED: 2

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2-1-22	Service Account No.:	025065-000
Customer Name:	Mary Denson	Home Phone:	
Service Address:	208 Ethel Dr #2	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	1-21-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Toilets Leaking

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$1,067.46	Usage:	629
Average Bill:	$114.65	Three Month Average Usage:	63
Adjustment Approved:	Yes ___ No ___	Approved By:	
Amount of Adjustment to Sewer Bill:	$436.04	Adjusted Bill Amount:	$631.42
Payment Plan: Yes ___ No ___	Payment Period: 3 Months ___ 6 Months	Payment Amt.	

_____

Customer Service Manager

Acct # 025065-000

820022

Invoice

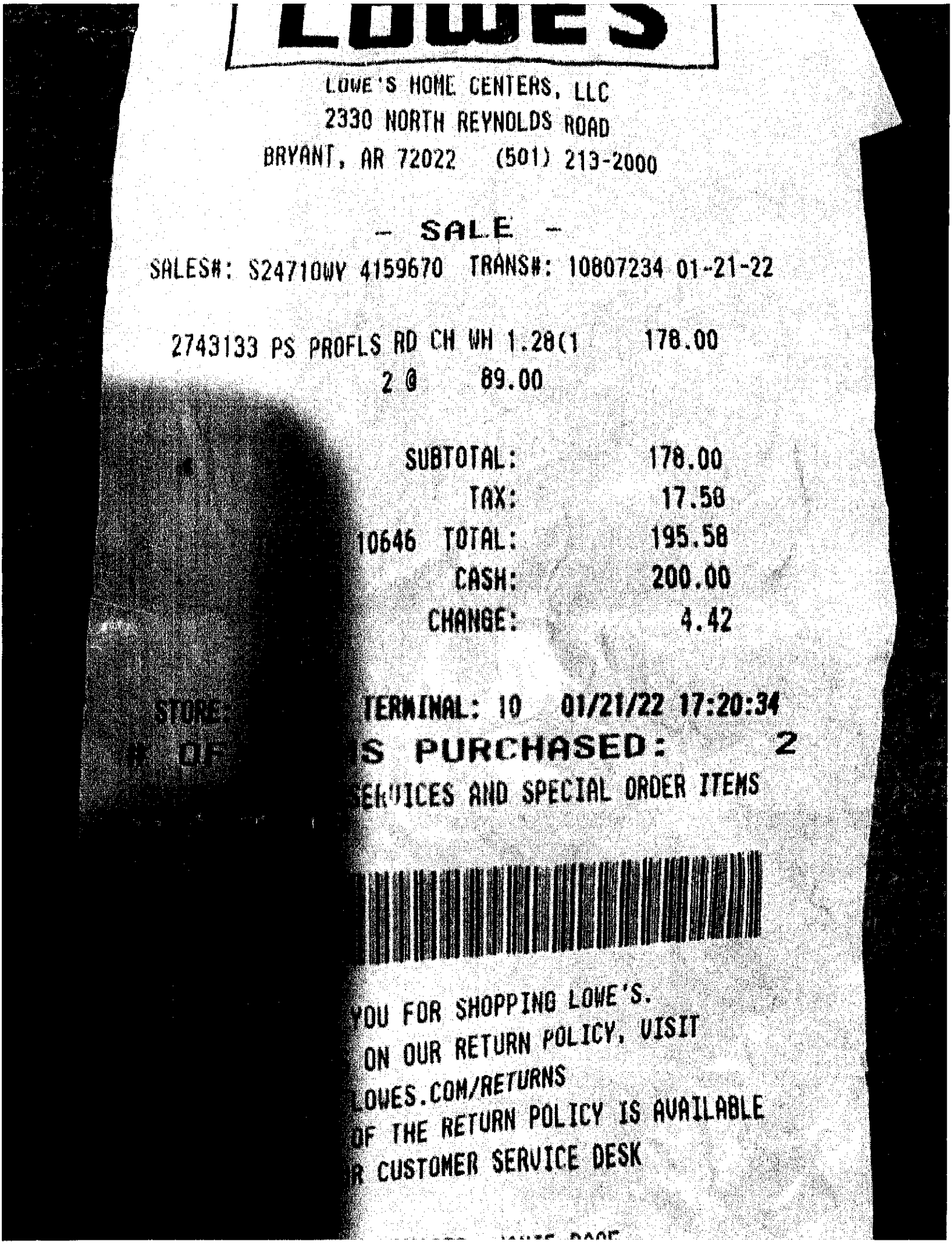
SOLD TO: May Denson

ADDRESS: 208 Ethel Drive #2

CITY, STATE, ZIP: Bryant AR 72022

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
				1-21-22

ORDERED	SHIPPED	DESCRIPTION	PRICE	UNIT	AMOUNT
		Install two toilet	120.00		120.00
		Kevin Cooney			
		(501) 749-6695			
		Here are receipts for buying and replacing new toilets. Please Credit my Accounts. May Denson 1-21-2022			



LOWE'S

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S24710WV 4159670 TRANS#: 10807234 01-21-22

2743133 PS PROFLS RD CH WH 1.28(1 178.00
2 @ 89.00

SUBTOTAL:	178.00
TAX:	17.58
10646 TOTAL:	195.58
CASH:	200.00
CHANGE:	4.42

STORE
OF
TERMINAL: 10 01/21/22 17:20:34
S PURCHASED: 2
ERVICES AND SPECIAL ORDER ITEMS

YOU FOR SHOPPING LOWE'S.
ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
OF THE RETURN POLICY IS AVAILABLE
R CUSTOMER SERVICE DESK

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 2-18-22
Service Account No.: 026036-001
Customer Name: Allyson McFarland
Home Phone:
Service Address: 205 NW 48 St
Work Phone:
City: Bryant
State, Zip: AR 72022
Date Leak Detected:
Date Repaired: 2-27-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

Water Line Repair (main line to house leaking)

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

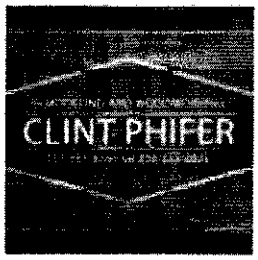
_____
Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$538.12	Usage:	310
Average Bill:	$106.42	Three Month Average Usage:	59
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$131.80	Adjusted Bill Amount:	$406.32
Payment Plan: Yes ☐ No ☐	Payment Period: 3 Months ☐ 6 Months	Payment Amt.	

_____
Customer Service Manager



Phifer Remodeling & Construction.
Lic # 0386930620

Clint Phifer
Business Number City of Bryant Lic #1411
18770 Hwy 70
Benton, AR 72019
(501) 960-8790
clintphifer construction@gmail.com

INVOICE
INV0148

DATE
Jan 27, 2022

DUE
On Receipt

BALANCE DUE
USD $0.00

BILL TO

Ally Mcfarland

205 NW 4th
+15013269861

DESCRIPTION	RATE	QTY	AMOUNT
Plumbing Repair Water line repair - main line to house leaking between shutoff valve and pressure regulator - new access box set with new shutoff and regulator installed	$600.00	1	$600.00

SUBTOTAL	$600.00
TAX (0%)	$0.00
TOTAL	$600.00
PAID	-$600.00
BALANCE DUE	**USD $0.00**

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request:	2-18-22	Service Account No.:	021547-000
Customer Name:	Danny's Auto Glass	Home Phone:	
Service Address:	2005 N. Reynolds	Work Phone:	
City:	Bryant	State, Zip:	AR 72022
Date Leak Detected:		Date Repaired:	2-18-22

Description of Cause of Leak *(faucet, toilet, underground, etc.)*:

1) 3/4 PVC Line in front of power pole leaking

2) Toilet Leak

Explanation of how leak was repaired: *Attach plumbing invoice or receipts for repair parts*

Sworn Statement:

I _____, swear or affirm that the above and foregoing representations are true and correct to the best of my information, knowledge, and belief.

_____

Signature

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY

3 months Amount of Bill:	$764.54	Usage:	432
Average Bill:	$40.20	Three Month Average Usage:	13
Adjustment Approved:	Yes ☐ No ☐	Approved By:	
Amount of Adjustment to Sewer Bill:	$389.46	Adjusted Bill Amount:	$375.08

Payment Plan	Yes		No		Payment Period	3 Months		6 Months	Payment Amt.	

Customer Service Manager

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

Cindy
501-326-1006

Invoice

02/18/22
Page 1

DANNY'S AUTO GLASS
2005 N REYNOLDS RD
BRYANT, AR 72022

DANNY'S AUTO GLASS
2005 N REYNOLDS RD
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
101873	02/18/2022	S241769	02/28/2022

Tech	Date
JACOB	02/18/2022
OSHA	02/18/2022

Qty	Description	Unit Price	Amount
(1)	REPAIR LEAK IN 3/4" PLASTIC SERVICE	367.44	367.44
(1)	LEAK DETECTION GAS	349.00	349.00
(1)	REPLACE WATER STOP SHUT OFF	89.66	89.66
(1)	MINOR TOILET TANK REBUILD	139.46	139.46

ADDITIONAL DETAILS:

Leak detection revealed leak to be on 3/4" pvc line in front of power pole.

Repaired leak and also installed new flapper, fill valve, supply line and stop for bathroom toilet.

After repair was made we checked meter to find slight rotation of meter. This could be due to remaining argon in the system. I recommend customer wait til next billing cycle to see change in water usage and also have meter changed as it is hard to read the dial that indicates a leak.

If meter is replaced and is still indicating a leak and it is not air on the system we will return to perform a continuation of leak detection.

Ray Lusk provides a one year warranty on all work performed.
Ray Lusk provides no warranty on any existing plumbing.
Ray Lusk is not responsible for landscaping.

Invoice

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

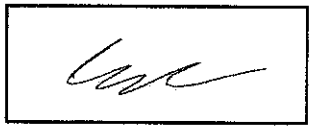
02/18/22

DANNY'S AUTO GLASS
2005 N REYNOLDS RD
BRYANT, AR 72022

DANNY'S AUTO GLASS
2005 N REYNOLDS RD
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
101873	02/18/2022	S241769	02/28/2022

I the undersigned, an owner/authorized representative/tenant of the premises at which the work mentions is to be done. I hereby authorize you to perform Diagnosis/solution, and to use such labor and materials as you deem advisable at the price listed above. I agree to pay $25 per month for each past due invoice in the event that collection efforts are initiated against me, I shall pay for all associated fees or cost by the addition of my signature below, I agree that I have received a copy of this contract, notice to the owner, and that I have read, understand, and agree to the terms listed herein. . I acknowledge satisfactory completion of the described work, and that the premises have been left in a satisfactory condition.



Authorized Signature

02/18/2022 01:55PM

Check #3590 $945.56

Total Due:	945.56
Received:	945.56
Balance Due:	0.00