CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: June 2026

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Avianté Hampton	Customer Address	1012 Par Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$346.10	Usage:	168
Average Bill:	$67.83	Three Month Average Usage:	27
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$134.08	Adjusted Bill Amount:	$212.02
Customer Name	Jacob Jackson	Customer Address	204 Whirlwind
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$359.92	Usage:	175
Average Bill:	$63.88	Three Month Average Usage:	25
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$142.65	Adjusted Bill Amount:	$217.27
Customer Name	Ta'Shawna London	Customer Address	2401 Birdie
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$612.54	Usage:	303
Average Bill:	$54.01	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$269.13	Adjusted Bill Amount:	$343.41
Customer Name	Amber Mcfadden	Customer Address	2001 Henry Ave
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$612.54	Usage:	303
Average Bill:	$87.57	Three Month Average Usage:	37
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$252.96	Adjusted Bill Amount:	$359.58
Customer Name	Kenya Farris	Customer Address	3416 Longmeadow Pr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$561.24	Usage:	279
Average Bill:	$[illegible].25	Three Month Average Usage:	49
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$216.82	Adjusted Bill Amount:	$344.42

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: June 2026

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Amanda Jackson	Customer Address	111 Medinah Blvd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$170.43	Usage:	383
Average Bill:	$54.01	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$345.21	Adjusted Bill Amount:	$425.22
Customer Name	Dean Foster	Customer Address	4 Neal St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$279.01	Usage:	134
Average Bill:	$54.01	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$108.43	Adjusted Bill Amount:	$170.58
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Aviante Hampton
Service Address: 1012 Par Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-04533-07
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$346.10	Usage:	168
Average Bill:	$67.83	Three Month Average Usage:	27
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$134.08	Adjusted Bill Amount:	$212.02
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

101-04533-07

FAIRWAYS AT HURRICANE CREEK ALP
(0148)
FAYETTEVILLE,AR 72703

Work Order No. 3621323
Date Call: 06/18/2026 10:16 AM

Status Work Completed

Date Completed: 06/18/2026 03:56 PM
Brief Desc: Bryant water department called and

Job Site: 0148/1012
1012 Par Drive
Bryant,AR 72022

Caller Name: Aviante Hampton
Caller Phone: (501) 606-2344x
Occupant: Hampton (t0287049)
Home (501) 606-2344x

Priority: 3-General
Ok to enter? NO
Category: Plumbing
SubCategory: Toilet
Animal in Apt? No

Problem Description: Bryant water department called and said it's still an intermittent leak it is causing my water bill to be 300 dollars

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Seigrist	Seigrist	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Bryant water department called and said it's still an intermittent leak it is causing my water bill to be 300 dollars

Technician Notes: replaced toilet flush handle

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Jacob Jackson
Service Address: 204 Whirlwind St.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-02202-13
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Kitchen Sink Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Cartridge

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$359.92	Usage:	175
Average Bill:	$63.88	Three Month Average Usage:	25
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$142.65	Adjusted Bill Amount:	$217.27
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

GREENS AT HURRICANE CREEK A LIMITED PARTNERSHIP
(0114)
FAYETTEVILLE,AR 72703

Work Order No. 3615622
Date Call: 06/12/2026 10:07 AM

Status Work Completed

Date Completed: 06/12/2026 11:38 AM
Brief Desc: Got a call from the water compan

Job Site: 0114/0204
204 Whirlwind Street
Bryant,AR 72022

Caller Name: Jacob Jackson
Caller Phone: (501) 909-3246x
Occupant: Jackson (t0183430)

Home (501) 909-3246x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Faucet
Animal in Apt? Yes

Problem Description: Got a call from the water company they said that that there's a leak that's been going on I've never heard about in the kitchen sink and a bathroom

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Mitchell	Mitchell	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Got a call from the water company they said that that there's a leak that's been going on I've never heard about in the kitchen sink and a bathroom

Technician Notes: Kitchen sink, new cartridge

501-909-3246 001-02202-13

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Ta'Shawna London
Service Address: 2401 Birdie Ln
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07241-11
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$612.54	Usage:	303
Average Bill:	$54.01	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$269.13	Adjusted Bill Amount:	$343.41
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

FAIRWAYS AT HURRICANE CREEK ALP
(0148)
FAYETTEVILLE,AR 72703

Work Order No. 3614848
Date Call: 06/11/2026 01:38 PM

Status Work Completed

Date Completed: 06/12/2026 11:59 AM
Brief Desc: High water bill

Job Site: 0148/2401
2401 Birdie Lane
Bryant,AR 72022

Caller Name: TaShawna London

Caller Phone:
Occupant: London (t0385396)

Home (501) 612-5636x

Priority: 3-General
Ok to enter? YES
Category: Other

SubCategory: Other

Problem Description: High bill/ check for leaks
Can you call to update if the residents aren't home?

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.43	Seigrist	Seigrist	.00	.00
			Total	.00

Authorized by:
Signed by
Dated
Invoice No.

Technician Notes: MST went to check for Leaks found Toilet Fill valve and flapper bad. Replaced Both MST

001-07241-11 501-612-5636

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Amber Mcfadden
Service Address: 2001 Henry Ave.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-06974-03
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$612.54	Usage:	303
Average Bill:	$87.57	Three Month Average Usage:	37
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$252.96	Adjusted Bill Amount:	$359.58
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Water Bill

1 message

'Amber McFadden' via Water Billing <waterbilling@cityofbryant.com> Tue, Jun 9, 2026 at 8:43 PM
Reply-To: Amber McFadden <ayemacc@icloud.com>
To: waterbilling@cityofbryant.com

Fixed water issue, sending receipt

Amber McFadden
2001 Henry Ave

3 attachments

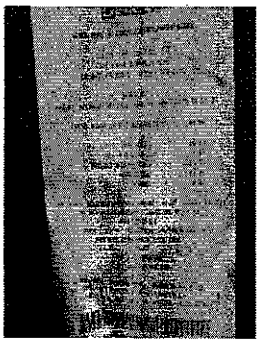


image0.jpeg
2827K

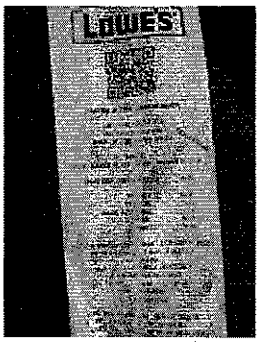


image1.jpeg
3106K



image2.jpeg
3916K

Amber McFADDEN 2001 Henry Avenue image1.jpeg 101-06974-03



LOWE'S®

LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

SALE

SALES#: S247IKQA 5421661 TRANS#: 486120579 06-01-26

795256 KORKY 2-IN COMPLETE KIT 24.98

SUBTOTAL:	24.98
TOTAL TAX:	2.37
INVOICE 96257 TOTAL:	27.35
DEBITVISA:	27.35
CHANGE:	0.00

DEBITVISA: XXXXXXXXXXXX8563 AMOUNT: 27.35 AUTHCD: 648229
TAP REFID:247141257967 06/01/26 16:17:12
*PIN VERIFIED
TRACE : 257967 RETRIEVAL: 247141257967
PURCHASE CASH BACK TOTAL DEBIT
27.35 0.00 27.35
TVR : 0000000000
AID : A0000000980840

STORE: 2471 TERMINAL: 01 06/01/26 16:17:18
OF ITEMS PURCHASED: 1
EXCLUDES FEES, QUICKS AND SPECIAL ORDER ITEMS


Korky
No. 401QM
REPLACES old technologies
UNIVERSAL
Complete Kit
QuietFILL
Fix your Toilet in One Trip
Fixes:
✓ Running toilet
✓ Noisy toilet
✓ No fill / slow
✓ Leaky flapper & More
Easiest Install
Size:
Standard 2"
3"
QuietFILL
✓ Proven quietest
✓ Fits all brands
✓ Efficient compact design
Hardware Included

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Kenya Farris
Service Address: 3416 Longmeadow Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07748-07
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking & Leaking Faucet

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$561.24	Usage:	277
Average Bill:	$111.25	Three Month Average Usage:	49
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$216.82	Adjusted Bill Amount:	$344.42
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

Acct# 001-07748-07

Ferguson
PROPERTIES
RentSalineCounty.com

Dear Bryant Water Department

This letter is to notify you that the plumbing issues that caused excessive water usage at 3416 Longmeadow Drive Bryant, Arkansas have been repaired.

On May 19, 2026, repairs were completed to address:

- One continuously running toilet
- One leaking faucet

Both issues have been corrected, and the excessive water usage associated with these leaks should no longer occur.

Thank you,

Ferguson Properties

501-326-4948

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Amanda Jackson
Service Address: 111 Medinah Blvd
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07593-13
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak
Pipe leaking by pressure regulator

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$770.43	Usage:	383
Average Bill:	$54.01	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$345.21	Adjusted Bill Amount:	$425.22
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

LAKES AT HURRICANE CREEK A LIMITED PARTNERSHIP
(0178)
FAYETTEVILLE,AR 72703

Work Order No. 3534999
Date Call: 04/21/2026 09:25 AM

Acct#
001-07593-13

Status Work Completed

Date Completed: 04/21/2026 10:39 AM
Brief Desc: Water leak

Job Site: 0178/0111-MB
111 Medinah Blvd.
Bryant,AR 72022

Caller Name: Amanda Jackson

Caller Phone: (918) 506-9428x
Occupant: Jackson (t0387976)
Office (918) 506-9428x
Home (918) 506-9428x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Other
Animal in Apt? No

Problem Description: Water leak

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.03	Rodgers	Rodgers	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Water leak

Technician Notes: Fixed pipe outside on the water meter to the pressure regulator

Lindsey Mgmt Hope Spradlin 501-847-6178

Resident Maintenance Request

Community: Lakes at Hurricane Creek

Office Phone: 501-847-6178

Please complete information below and forward to Manager's Office.

Date of Request 3-15-26

Building No. 100 Street Medinah Apartment No. 111

Resident's Name (please print) (Vacant Unit) Phone No. _____

Maintenance Requested ***(Check appropriate item(s))***

☐ Refrigerator	☐ Stove	☐ Dishwasher
☐ Washer	☐ Dryer	☐ AC/Heat Unit
☐ Water Heater	☐ Sink	☐ Toilet
☐ Electrical Repair	☐ Door/Window	☑ Other

Describe Problem:
water bill high

I consent to entry of my apartment by maintenance and repairpersons for the purposes of performing the above referenced maintenance and/or repairs between the hours of 8am and 6pm in the event no occupant is at home.

Resident's Signature Lakes Office

Non-emergency requests will be addressed within 24 hours – Thank You!

For On-Site Office Use:

Request Received by Manager: 3/15 Date: — Time: —

Checked by Manager/On-site Maintenance: Date: _____ Time: _____

☑ Problem Corrected by Manager/On-Site Maintenance
Action Taken: toilet chain caught under flapper, also replaced flapper TB

☐ Further Attention Needed:
- ☐ Request forwarded to LMC Maintenance Personnel
- ☐ Requested Outside Service from:

☐ Problem Corrected: Date: _____ Time: _____
Action Taken: _____

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Dean Foster
Service Address: 4 Neal St.
City: Bryant
Date Leak Detected: _____

Service Account No: 102-04613-01
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$279.01	Usage:	134
Average Bill:	$54.01	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$108.43	Adjusted Bill Amount:	$170.58
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

Dean Foster 102-04613-01

4 NEAL

BRYANT AR

72022

Had a toilet that was continuing to RUN - Replaced TOILET - see Receipt - NO LEAK since issue

the Bill Amount was AROUND $400.00 Im ASKING for CONSIDERATION for an adjustment on the Amount Owed. Thank you for your KINDNESS

Dean

Psalm 91

5-19-26

102-04613-01



How doers get more done.

12610 CHENAL PKWAY
LITTLE ROCK, AR 72211 (501)219-9600

1401 00052 90911 04/24/26 04:53 PM
SALE SELF CHECKOUT

026613135885 ANGVLVLL <A>	9.92
1/2INFIPX3/8INODCOMP1/4TURN ANG VALV	
732291231619 GB DUAL FLUS <A>	99.00
GB DUAL FLUSH EL 2PC WH TLT	
NLP Savings -$10.00	
026613136059 BC3/8FIP1/4A <A>	10.40
BC3/8"FIP X3/8"OD 1/4TURN ANGLE VALV	
026613965373 SUPPLY LINE <A>	7.56
SUPPLY LIN TLT SP3/8ODX7/8BCX20 JL08	
SUBTOTAL	126.88
SALES TAX	10.94
TOTAL	$137.82
XXXXXXXXXXXX9905 VISA	
USD$	137.82
AUTH CODE 09927D/2524413	TA
AUTH MODE - ISSUER	
Contactless	
AID A0000000031010	VISA CREDIT

1401 04/24/26 04:53 PM

1401 52 90911 04/24/2026 4773

RETURN POLICY DEFINITIONS

POLICY ID	DAYS	POLICY EXPIRES ON
A 1	90	07/23/2026