

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: June 2026

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Aviante Hampton			Customer Address	1012 Par Dr.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:	\$346.10			Usage:	168
Average Bill:	\$67.83			Three Month Average Usage:	27
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$134.08			Adjusted Bill Amount:	\$212.02
Customer Name	Jacob Jackson			Customer Address	204 Whirlwind
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:	\$359.92			Usage:	175
Average Bill:	\$63.88			Three Month Average Usage:	25
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$142.65			Adjusted Bill Amount:	\$217.27
Customer Name	Ta'Shawna London			Customer Address	2401 Bindie
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:	\$612.54			Usage:	303
Average Bill:	\$54.01			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$269.13			Adjusted Bill Amount:	\$343.41
Customer Name	Amber McFadden			Customer Address	2001 Henry Ave
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:	\$612.54			Usage:	303
Average Bill:	\$87.57			Three Month Average Usage:	37
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$252.96			Adjusted Bill Amount:	\$359.58
Customer Name	Kenya Farris			Customer Address	3416 Longmeadow Dr.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:	\$561.24			Usage:	277
Average Bill:	\$111.25			Three Month Average Usage:	49
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	\$216.82			Adjusted Bill Amount:	\$344.42

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY

Date: June 2026

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Amanda Jackson			Customer Address	111 Medinah Blvd
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:	*770.43			Usage:	383
Average Bill:	*54.01			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*345.21			Adjusted Bill Amount:	*425.22
Customer Name	Dean Foster			Customer Address	4 Neal St.
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:	*279.01			Usage:	134
Average Bill:	*54.01			Three Month Average Usage:	20
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:	*108.43			Adjusted Bill Amount:	*170.58
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	
Customer Name				Customer Address	
Date Leak Detected by AMI				Date Customer Notified	
Date Leak Started				Date Leak Repaired	
Amount of Bill:				Usage:	
Average Bill:				Three Month Average Usage:	
Adjustment Approved:	Yes		No	Approved By:	
Amount of Adjustment to Sewer Bill:				Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Aviante Hampton
Service Address: 1012 Par Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-04533-07
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$346.10	Usage:	168
Average Bill:	\$67.83	Three Month Average Usage:	27
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$134.08	Adjusted Bill Amount:	\$212.02
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

101-84533-07

Page : 1

FAIRWAYS AT HURRICANE CREEK ALP
(0148)
FAYETTEVILLE, AR 72703

Work Order No. 3621323
Date Call: 06/18/2026 10:16 AM

Status Work Completed

Date Completed: 06/18/2026 03:56 PM
Brief Desc: Bryant water department called and

Job Site: 0148/1012
1012 Par Drive
Bryant, AR 72022

Caller Name: Aviante Hampton

Caller Phone: (501) 606-2344x
Occupant: Hampton (t0287049)

Priority: 3-General

Ok to enter? NO

Category: Plumbing

Animal in Apt? No

Home (501) 606-2344x

SubCategory: Toilet

Problem Description: Bryant water department called and said it's still an intermittent leak it is causing my water bill to be 300 dollars

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Seigrist	Seigrist	.00	.00
			Total	.00

Authorized by: _____

Signed by _____

Dated _____

Invoice No. _____

Full Description Bryant water department called and said it's still an intermittent leak it is causing my water bill to be 300 dollars

Technician Notes: replaced toilet flush handle

06/18/2026 03:58 PM

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Jacob Jackson
Service Address: 204 Whirlwind St.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-02202-13
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Kitchen Sink Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Cartridge

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$359.92	Usage:	175
Average Bill:	\$63.88	Three Month Average Usage:	25
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$142.65	Adjusted Bill Amount:	\$217.27
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

GREENS AT HURRICANE CREEK A LIMITED PARTNERSHIP
 (0114)
 FAYETTEVILLE,AR 72703

Work Order No.

3615622

Date Call:

06/12/2026 10:07 AM

Status Work Completed

Date Completed:

06/12/2026 11:38 AM

Brief Desc:

Got a call from the water compan

Job Site:

0114/0204
 204 Whirlwind Street
 Bryant,AR 72022

Caller Name:

Jacob Jackson

Caller Phone:

(501) 909-3246x

Occupant:

Jackson (t0183430)

Home

(501) 909-3246x

Priority:

3-General

Ok to enter?

YES

Category:

Plumbing

SubCategory:

Faucet

Animal in Apt?

Yes

Problem Description:

Got a call from the water company they said that that there's a leak that's been going on I've never heard about in the kitchen sink and a bathroom

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Mitchell	Mitchell	.00	.00
			Total	.00

Authorized by:

Signed by

Dated

Invoice No.

Full Description

Got a call from the water company they said that that there's a leak that's been going on I've never heard about in the kitchen sink and a bathroom

Technician Notes:

Kitchen sink, new cartridge

501-909-3246

001-02202-13

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Ta'Shawna London
Service Address: 2401 Birdie Ln
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07241-11
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$612.54	Usage:	303
Average Bill:	\$54.01	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$269.13	Adjusted Bill Amount:	\$343.41
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

FAIRWAYS AT HURRICANE CREEK ALP
(0148)
FAYETTEVILLE, AR 72703

Work Order No. 3614848
Date Call: 06/11/2026 01:38 PM

Page : 1

Status Work Completed

Date Completed: 06/12/2026 11:59 AM
Brief Desc: High water bill

Job Site: 0148/2401
2401 Birdie Lane
Bryant, AR 72022

Caller Name: TaShawna London

Caller Phone:
Occupant: London (t0385396)

Priority: 3-General
Ok to enter? YES
Category: Other

Home (501) 612-5636x

SubCategory: Other

Problem Description: High bill/ check for leaks
Can you call to update if the residents aren't home?

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.43	Seigrist	Seigrist	.00	.00
			Total	.00

Authorized by:
Signed by
Dated
Invoice No.

Technician Notes:

MSJ WENT TO CHECK FOR LEAKS FOUND TOILET
FILL VALVE AND FLAPPER BROKE REPLACED BOTH MSJ

001-07241-11

501-612-5636

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Amber Mcfadden
Service Address: 2001 Henry Ave.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-06974-03
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$612.54	Usage:	303
Average Bill:	\$87.57	Three Month Average Usage:	37
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$252.96	Adjusted Bill Amount:	\$359.58
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager



Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Water Bill

1 message

'Amber McFadden' via Water Billing <waterbilling@cityofbryant.com>

Tue, Jun 9, 2026 at 8:43 PM

Reply-To: Amber McFadden <ayemacc@icloud.com>

To: waterbilling@cityofbryant.com

Fixed water issue, sending receipt

Amber McFadden
2001 Henry Ave

3 attachments

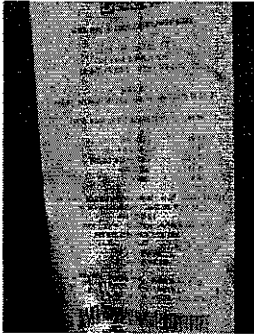


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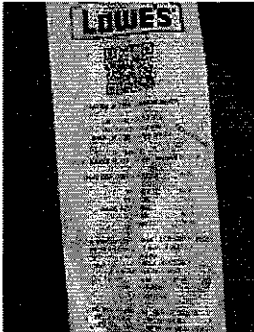
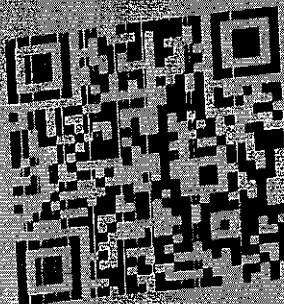


image1.jpeg
3106K



image2.jpeg
3916K

LOWE'S®



LEARN MORE AT LOWES.COM/NYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

SALE

SALES#: S2471KQA 5421661 TRANS#: 486120579 06-01-26

795256 KORKY 2-IN COMPLETE KIT 24.98

SUBTOTAL: 24.98

TOTAL TAX: 2.37

INVOICE 96257 TOTAL: 27.35

DEBIT/ISA: 27.35

CHANGE: 0.00

DEBIT/ISA: XXXXXXXXXXXX8553 AMOUNT: 27.35 AUTHCD: 648229

TAP REFID: 247141257967 06/01/26 16:17:12

*PIN VERIFIED

TRACE: 257967 RETRIEVAL: 247141257967

PURCHASE CASH BACK TOTAL DEBIT

27.35 0.00 27.35

EUR: 0000000000

ATD: A0000000980840

STORE: 2471 TERMINAL: 41 06/01/26 16:17:18

OF ITEMS PURCHASED: 1

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Kenya Farris
Service Address: 3416 Longmeadow Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07748-07
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking & Leaking Faucet

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$561.24	Usage:	277
Average Bill:	\$111.25	Three Month Average Usage:	49
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$216.82	Adjusted Bill Amount:	\$344.42
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

Acct# 001-07748-07



Dear Bryant Water Department

This letter is to notify you that the plumbing issues that caused excessive water usage at 3416 Longmeadow Drive Bryant, Arkansas have been repaired.

On May 19, 2026, repairs were completed to address:

- One continuously running toilet
- One leaking faucet

Both issues have been corrected, and the excessive water usage associated with these leaks should no longer occur.

Thank you,

Ferguson Properties

501-326-4948

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Amanda Jackson
Service Address: 111 Medinah Blvd
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07593-13
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak
Pipe leaking by pressure regulator

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	\$770.43	Usage:	383
Average Bill:	\$54.01	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	\$345.21	Adjusted Bill Amount:	\$425.22
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

LAKES AT HURRICANE CREEK A LIMITED PARTNERSHIP
 (0178)
 FAYETTEVILLE, AR 72703

Work Order No.
Date Call:

3534999
 04/21/2026 09:25 AM

Acct#
 001-07593-13

Status Work Completed

Date Completed: 04/21/2026 10:39 AM
Brief Desc: Water leak

Job Site: 0178/0111-MB
 111 Medinah Blvd.
 Bryant, AR 72022

Caller Name: Amanda Jackson

Caller Phone: (918) 506-9428x
Occupant: Jackson (t0387976)
Office (918) 506-9428x
Home (918) 506-9428x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

SubCategory: Other

Problem Description: Water leak

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.03	Rodgers	Rodgers	.00	.00
Total				.00

Authorized by:
Signed by
Dated
Invoice No.

Full Description Water leak

Technician Notes: Fixed pipe outside on the water meter to the pressure regulator

Resident Maintenance Request► **Community:** Lakes at Hurricane Creek► **Office Phone:** 501-847-6178**Please complete information below and forward to Manager's Office.**Date of Request 3-15-26Building No. 100 Street Medinah Apartment No. 111Resident's Name (please print) (Vacant Unit) Phone No. _____**Maintenance Requested (Check appropriate item(s))**

☐ Refrigerator	☐ Stove	☐ Dishwasher
☐ Washer	☐ Dryer	☐ AC/Heat Unit
☐ Water Heater	☐ Sink	☐ Toilet
☐ Electrical Repair	☐ Door/Window	☒ Other

Describe Problem:

Water bill high

I consent to entry of my apartment by maintenance and repairpersons for the purposes of performing the above referenced maintenance and/or repairs between the hours of 8am and 6pm in the event no occupant is at home.

Resident's Signature Lakes Office**Non-emergency requests will be addressed within 24 hours – Thank You!**

For On-Site Office Use:

Request Received by Manager: 3/15 Date: _____ Time: _____

Checked by Manager/On-site Maintenance: Date: _____ Time: _____

☒ Problem Corrected by Manager/On-Site Maintenance
 Action Taken: toilet chain caught under flapper, also replaced flapper TB

☐ Further Attention Needed:
☐ Request forwarded to LMC Maintenance Personnel
☐ Requested Outside Service from: _____

☐ Problem Corrected: Date: _____ Time: _____
 Action Taken: _____

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
LEAK ADJUSTMENT REQUEST

Date of Request: 06.2026
Customer Name: Dean Foster
Service Address: 4 Neal St.
City: Bryant
Date Leak Detected: _____

Service Account No: 102-04613-01
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

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Average Bill:	\$54.01	Three Month Average Usage:	20
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Amount of Adjustment to Water & Sewer Bill:	\$108.43	Adjusted Bill Amount:	\$170.58
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

Dean Foster

102-04613-01

4 NEAL

BRYANT AR

72022

Had a toilet that was
continuing to RUN - Replaced
TOILET - See Receipt -
NO LEAK SINCE ISSUE

the Bill Amount was AROUND \$400⁰⁰
Im ASKING for CONSIDERATION for
an adjustment on the Amount
Owed. Thank you for your KINDNESS

Dean ~~DA~~
Psalm 91

5-19-26

102-04613-01



How doers
get more done.

12610 CHENAL PKWAY
LITTLE ROCK, AR 72211 (501)219-9600

1401 00052 90911 04/24/26 04:53 PM
SALE SELF CHECKOUT

026613135885	ANGVLVLL <A>	9.92
1/2IN FIPX3/8IN OD COMP1/4TURN	ANG VALV	
732291231619	GB DUAL FLUS <A>	99.00
GB DUAL FLUSH EL 2PC WH TLT		
NLP Savings	\$10.00	
026613136059	BC3/8FIP1/4A <A>	10.40
BC3/8" FIP X3/8" OD 1/4TURN	ANGLE VALV	
026613965373	SUPPLY LINE <A>	7.56
SUPPLY LIN TLT SP3/8ODX7/8BCX20	JLQ8	

SUBTOTAL	126.88
SALES TAX	10.94
TOTAL	\$137.82

XXXXXXXXXXXX9905 VISA USD\$ 137.82
TA

AUTH CODE 09927D/2524413
AUTH MODE - ISSUER
Contactless
AID A0000000031010 VISA CREDIT

1401 04/24/26 04:53 PM



1401 52 90911 04/24/2026 4773

RETURN POLICY DEFINITIONS		
POLICY ID	DAYS	POLICY EXPIRES ON
A 1	90	07/23/2026