CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: March 2026

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Michael Monamara	Customer Address	201 Ethel Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$502.03	Usage:	247
Average Bill:	$79.66	Three Month Average Usage:	33
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$203.52	Adjusted Bill Amount:	$298.51
Customer Name	Robin Washington	Customer Address	141 Prospect Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$807.94	Usage:	402
Average Bill:	$57.41	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$363.27	Adjusted Bill Amount:	$444.67
Customer Name	Jamie Pantain	Customer Address	525 Hayden Creek
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$582.68	Usage:	298
Average Bill:	$125.41	Three Month Average Usage:	57
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$210.17	Adjusted Bill Amount:	$372.51
Customer Name	Dahila Walsh	Customer Address	40 Tomahawk
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$653.61	Usage:	345
Average Bill:	$43.01	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$309.07	Adjusted Bill Amount:	$344.54
Customer Name	Josie Brann	Customer Address	508 Creekside
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$515.84	Usage:	254
Average Bill:	$178.34	Three Month Average Usage:	83
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$162.62	Adjusted Bill Amount:	$353.22

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: March 2026

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Subway	Customer Address	611 Office Park Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$629.36	Usage:	310
Average Bill:	$167.53	Three Month Average Usage:	96
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$222.54	Adjusted Bill Amount:	$406.82
Customer Name	Juan Bravo	Customer Address	387 Indian Springs
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$279.01	Usage:	134
Average Bill:	$61.91	Three Month Average Usage:	24
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$104.61	Adjusted Bill Amount:	$174.40
Customer Name	Gene Bagwell	Customer Address	269 Flintstone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$429.84	Usage:	216
Average Bill:	$94.32	Three Month Average Usage:	46
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$161.67	Adjusted Bill Amount:	$268.17
Customer Name	Abidemi Kareem	Customer Address	2809 Olivia St
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$529.68	Usage:	260
Average Bill:	$83.62	Three Month Average Usage:	35
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$213.98	Adjusted Bill Amount:	$313.70
Customer Name	Adraine Coleman	Customer Address	11 Crain
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$328.35	Usage:	159
Average Bill:	$59.93	Three Month Average Usage:	23
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$129.33	Adjusted Bill Amount:	$199.02

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2026
Customer Name: Michael Mcnamara
Service Address: 201 Ethel Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 102-00349-01
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Leak in crawlspace

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$502.03	Usage:	247
Average Bill:	$79.66	Three Month Average Usage:	33
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$203.52	Adjusted Bill Amount:	$298.51
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

102-00349-01

INVOICE

INVOICE TO:

MICHAEL MCNAMARA
mcnamara337@gmail.com

- INVOICE DATE: 1/29/2026
- DUE DATE: 1/30/2026

ITEM DESCRIPTION	PRICE	QTY	SUBTOTAL
Service to 201 Ethel Drive - Water Leak			
Labor: Diagnostic and repair of water leak. Located active leak in crawlspace	$100.00	1	$100.00

Payment to: James Case
Paid: 1/30/2026

Thank you!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2026
Customer Name: Robin Washington
Service Address: 141 Prospect Park Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-08028-03
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

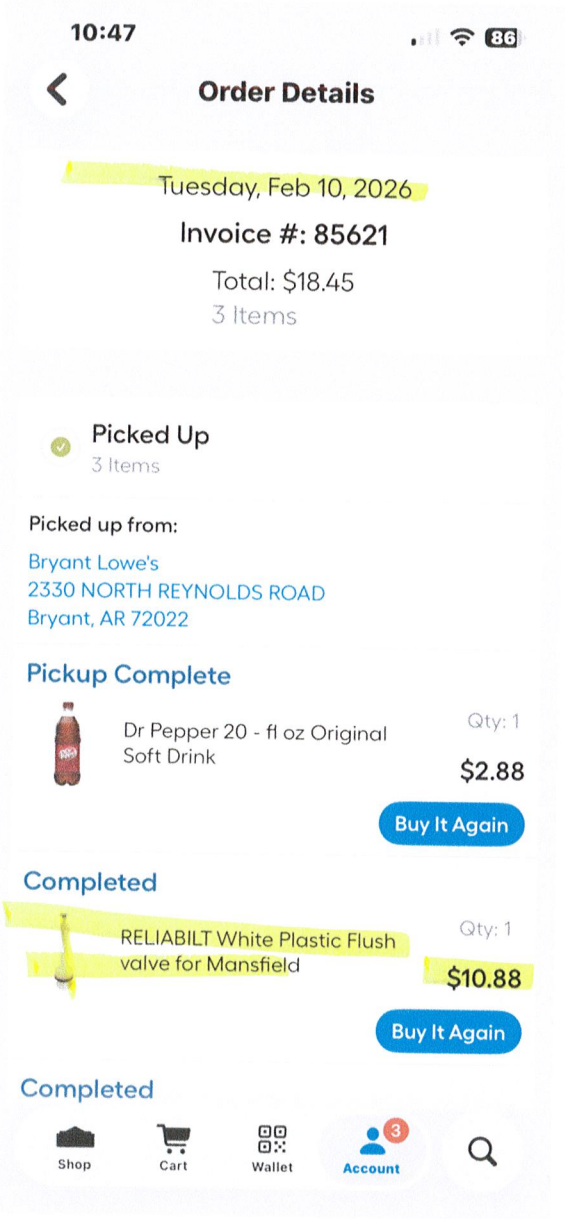
Replaced

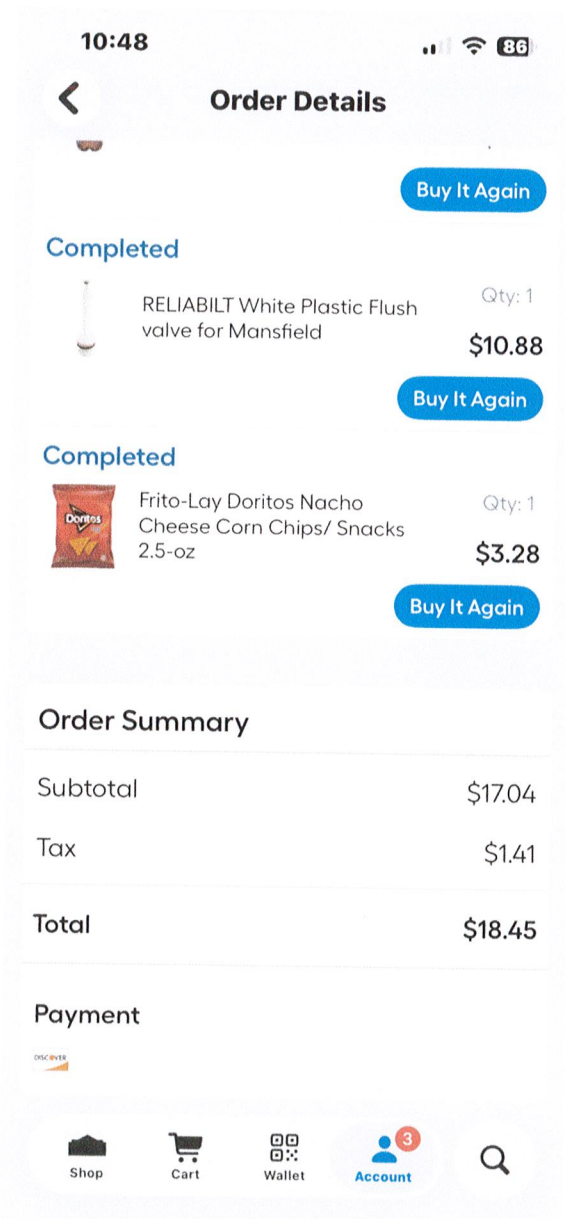
- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$807.94	Usage:	402
Average Bill:	$57.41	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$363.27	Adjusted Bill Amount:	$444.67
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager



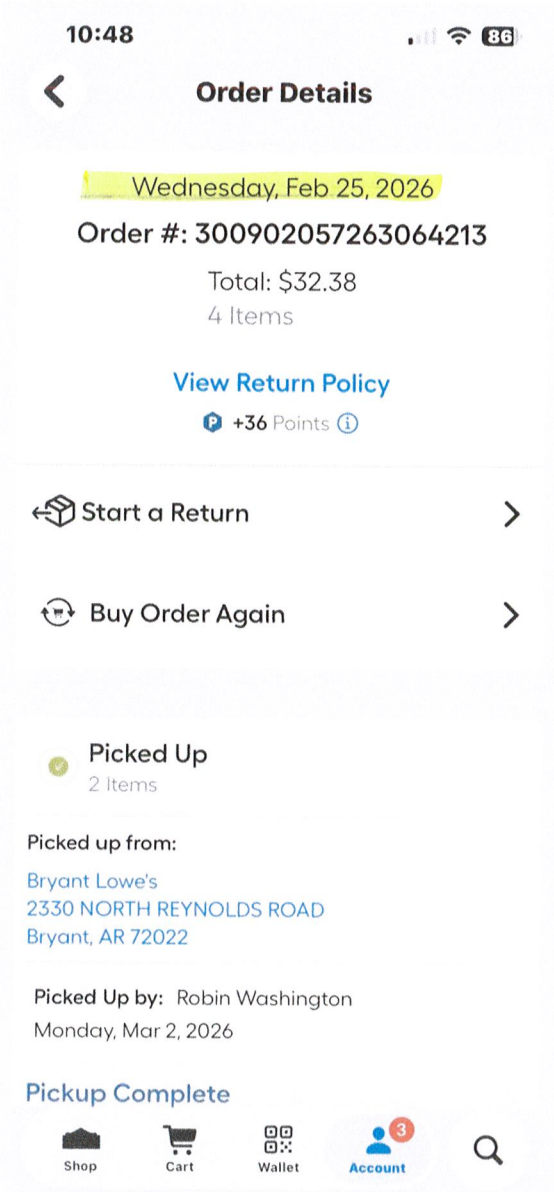


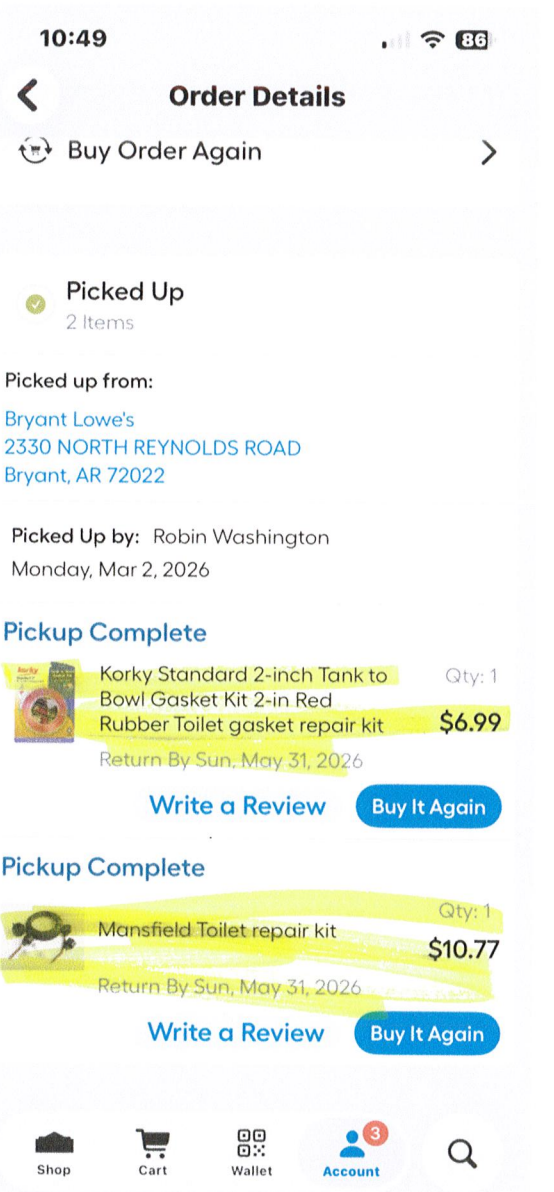
I purchased the highlighted items to repair a bathroom toilet.

Robin Washington

3-13-26

Acct#001-08028-03


10:48
86
Order Details
Wednesday, Feb 25, 2026
Order #: 300902057263064213
Total: $32.38
4 Items
View Return Policy
+36 Points
Start a Return
Buy Order Again
Picked Up
2 Items
Picked up from:
Bryant Lowe's
2330 NORTH REYNOLDS ROAD
Bryant, AR 72022
Picked Up by: Robin Washington
Monday, Mar 2, 2026
Pickup Complete
Shop
Cart
Wallet
Account
3


10:49
86
Order Details
Buy Order Again
Picked Up
2 Items
Picked up from:
Bryant Lowe's
2330 NORTH REYNOLDS ROAD
Bryant, AR 72022
Picked Up by: Robin Washington
Monday, Mar 2, 2026
Pickup Complete
Korky Standard 2-inch Tank to Bowl Gasket Kit 2-in Red Rubber Toilet gasket repair kit
Qty: 1
$6.99
Return By Sun, May 31, 2026
Write a Review
Buy It Again
Pickup Complete
Mansfield Toilet repair kit
Qty: 1
$10.77
Return By Sun, May 31, 2026
Write a Review
Buy It Again
Shop
Cart
Wallet
Account
3

10:51

Order Details

Ready In Locker



allen + roth Townley Oil Rubbed Bronze Wall mount Single post Toilet Paper Holder 1 -Rolls — Qty: 1 — $20.98

Buy It Again

Picked Up

1 Item

Picked up from:

Bryant Lowe's
2330 NORTH REYNOLDS ROAD
Bryant, AR 72022

Pickup Complete



RELIABILT 2-in Black Rubber Toilet gasket — Qty: 1 — $4.13

Return By Mon, Jun 8, 2026

Write a Review | Buy It Again

Present this barcode for In-Store returns:

Shop | Cart | Wallet | Account (3) | Search

10:51

Order Details

Return By Mon, Jun 8, 2026

Write a Review | Buy It Again

Present this barcode for In-Store returns:

300902069263841333

Order Summary

Subtotal	$25.11
Tax	$2.39
Total	**$27.50**

Payment

Pay 6186

Shop | Cart | Wallet | Account (3) | Search

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 01.26
Customer Name: Jamie Partain
Service Address: 525 Hayden Creek Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-09039-03
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 12/2025

Description of cause of leak (faucet, toilet, underground, etc.):

PRV was deteriorated and leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$582.68	Usage:	278
Average Bill:	$125.41	Three Month Average Usage:	57
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$210.17	Adjusted Bill Amount:	$372.51
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Acct # 001-09039-03

MidTown Mechanical Services
PO Box 2162
Benton, AR 72018
midtownmechanicalservices.com

BILL TO
Phillip Partain
525 Hayden Creek Drive
Bryant, AR 72022 USA

INVOICE	INVOICE DATE
13416	12/16/2025

JOB ADDRESS
Phillip Partain
525 Hayden Creek Drive
Bryant, AR 72022 USA

Completed Date 12/15/2025
Payment Term Net 30
Due Date 1/15/2026
Customer PO #

SCOPE OF WORK

Fish-taped the line to locate PRV
Discovered PRV was deteriorated and leaking
Replaced existing PRV with new one
There are no leaks at this time

LABOR	DESCRIPTION	TOTAL
Hourly Labor Rate	Hourly Labor Rate	$216.00

MATERIAL	DESCRIPTION	TOTAL
MM	Material Charge	$121.23

SUB-TOTAL	$337.23
TAX 0%	$0.00
TOTAL DUE	$337.23

Thank you for choosing MidTown Plumbing! We look forward to working with you again soon.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 01.2026
Customer Name: Dahlia Walsh
Service Address: 40 Tomahawk
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07443-02
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 12.25

Description of cause of leak (faucet, toilet, underground, etc.):

Leak under house

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$653.61	Usage:	345
Average Bill:	$43.01	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$309.07	Adjusted Bill Amount:	$344.54
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angel Stewart

Customer Service Manager

ARROW PLUMBING

Tankless Water Heaters · Rooter & Drain Cleaning · Water & Sewer Lines · Toilet Repair
Sinks & Garbage Disposals · Leak Detection · Hydro Jetting · Repiping Services · Gas Line Repair
Video Sewer Inspections · House Plumbing Inspections · Trenchless Solutions

501-753-3838

ARROWPLUMBING.NET

4007 MacArthur Drive, North Little Rock, AR 72118

License: #MP6074

Daughter Michelle Mclam 870.814.5483
001.07443.02

Leak not fixed call Mick 1-22-21

Service Exp Zach Invoice #: 93231

DATE: M1 M2 D1 D2 Y1 Y2 JOB #:

CUSTOMER NAME dollia Walsh | CALLER NAME | JOB CONTACT NAME

JOB ADDRESS 48 tomahawk DR | CITY Hot | STATE AR | ZIP 72022

BILLING PARTY/ADDRESS (If Different) | PH1

Arrow Total Care Club Member? ☐ Yes ☑ No Renewal Date: / /

ORIGINAL REASON FOR CALL: leaks under house, turned

SUMMARY OF FINDINGS/RECOMMENDED WORK: water on to house found leak on pull out tightened up Park Joint turned water back on flushed system of air tested Works good

CUSTOMER AWARENESS	REVIEWED
Safety and Efficiency Checklist	☐ Yes ☐ No
Total Care Club Membership Plan	☐ Yes ☐ No
Warranty/Safety Stickers & Valve Tags Installed	☐ Yes ☐ No
Homeowner's Value Packet	☐ Yes ☐ No
Yard Sign Contest	☐ Yes ☐ No
5 Star Customer Service Survey	☐ Yes ☐ No

WORK AUTHORIZATION: I, the undersigned, is the owner/authorized representative/tenant of the premises at which the above work is being done. I hereby authorize you to perform the above recommendation, and to use such labor and materials as you deem advisable. I understand that Arrow Plumbing will not provide an itemized breakdown of materials & labor beyond the price set forth below. Unless prior authorization for billing is made in advance, payment for all work done is due upon completion (COD). An office billing charge and/or finance charge of 1.75% per month (21% per annum) or a minimum of $30.00 per month will be added after 3 days past due. I agree to pay reasonable attorneys' fees, court costs and collection fees in the event of legal action. I have read this contract, including the terms and conditions on the reverse side hereof and agree to be bound by all the terms contained herein. All old parts will be removed from premises and discarded, unless otherwise specified herein.

I HEREBY AUTHORIZE YOU TO PROCEED WITH THE ABOVE WORK AT THE UPFRONT FEE OF: $ 328 Signature: X Dollia J Walsh Print Name: X

I HEREBY AUTHORIZE THE ADDITIONAL WORK/CHANGE ORDER TO INVOICE AT THE UPFRONT FEE OF: $ 436.00 Signature: X Dollia J Walsh Print Name: X

Qty	Task #	Description	Investment	Warranty
	Dispatch Fee	(Ask me how you can receive FREE dispatch fees!)	150.00	
		access under house	178.00	0
		fixing leak	108.00	
		150.00 + 178 = 328.00		

FINANCING TERMS: Paid in full

PAYMENT 1 GF ☐ Cash ☐ Check ☑ Check # 523
MC ☐ Visa ☐ AmEx ☐ Auth. #

PAYMENT 2 GF ☐ Cash ☐ Check ☐ Check #
MC ☐ Visa ☐ AmEx ☐ Auth. #

SUBTOTAL	
TAX	
TOTAL COST	436.00
TOTAL MEMBERSHIP SAVINGS $	

ACCEPTANCE OF WORK PERFORMED: I acknowledge satisfactory completion of the above described work and that the premises have been left in satisfactory condition. I understand that if my check does not clear, I am liable for the check and any charges from the bank. I agree to pay 1.75% per month for past due amounts (minimum charge $30). In the event that collection efforts are initiated against me, I shall pay for all associated fees at the posted rates as well as all attorneys' fees and collection costs. I agree that the amount set forth in the space marked "TOTAL COST" is the total flat price I have agreed to pay.

SIGNATURE: X Dollia J Walsh

CUSTOMER SERVICE IS OUR #1 PRIORITY

We are committed to providing you with the highest level of customer service. If you are not completely satisfied for any reason or you need us to do anything better at any point in the process, please let me or my manager know as soon as you can. Your feedback is very important to us.

THANK YOU FOR CHOOSING US FOR YOUR SERVICE NEEDS!

I decline to have recommended repairs:

SIGNATURE

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.26
Customer Name: Josie Brann
Service Address: 508 Creekside Cv
City: Bryant
Date Leak Detected: _____

Service Account No: 102-09278-02
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 03.26

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$515.84	Usage:	254
Average Bill:	$178.34	Three Month Average Usage:	83
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$162.62	Adjusted Bill Amount:	$353.22
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

102-09278-02

870-319-5064

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR, 72204

BILL TO
JOSIE SEDBERRY
508 CREEKSIDE CV
BRYANT, AR 72022

INVOICE	INVOICE DATE
339048	Mar 13, 2026

JOB ADDRESS
JOSIE SEDBERRY
508 CREEKSIDE CV
BRYANT, AR 72022

Completed Date:
Payment Term: COD

DESCRIPTION OF WORK

customer informed tech that high water bill was caused by master toilet constantly running. toilet handle gets stuck and fill valve does not shut off properly .
total tank rebuild needed, replacing the fill valve, seal, supply line and trip lever.

Once the repair was made there were no leaks present and the toilet was operating properly.

RLP provides 1 year parts and labor warranty.
RLP does not warranty existing plumbing or fixtures.

TASK	DESCRIPTION	QTY	PRICE	TOTAL
T42360	TOTAL TOILET TANK REBUILD W/TRIP LEVER	1.00	$255.50	$255.50

PAID ON	TYPE	MEMO	AMOUNT
3/13/2026	Mobile Check Capture	total tank rebuild	$255.50

SUB-TOTAL	$255.50
TAX	$0.00
TOTAL DUE	$255.50
PAYMENT	$255.50
BALANCE DUE	$0.00

Thank you for choosing Ray Lusk Plumbing

NOW SERVING NORTHWEST ARKANSAS!

921 Rushing Cir
Little Rock, AR 72204
(501) 664-0940

2272 Worth Ln. Unit F
Springdale, AR 72764
(479) 306-7777

Please contact us with any questions, comments, or areas we can improve on in the future. Service@rayluskplumbing.com

CUSTOMER AUTHORIZATION

I the undersigned, an owner/authorized representative/tenant of the premises at which the work mentions is to be done. I hereby authorize you to perform Diagnosis/solution, and to use such labor and materials as you deem advisable at the price listed above. I agree to pay $25 per month for each past due invoice in the event that collection efforts are initiated against me, I shall pay for all associated fees or cost by the addition of my signature below, I agree that I have received a copy of this contract, notice to the owner, and that I have read, understand, and agree to the terms listed herein. I acknowledge satisfactory completion of the described work, and that the premises have been left in a satisfactory condition.

Sign here  Date 3/13/2026

CUSTOMER ACKNOWLEDGEMENT

I acknowledge satisfactory completion of the described work, and that the premises have been left in a satisfactory condition.

Sign here  Date 3/13/2026

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.26
Customer Name: Subway
Service Address: 611 Office Park #7
City: Bryant
Date Leak Detected: _____

Service Account No: 001-02325-01
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 02.26

Description of cause of leak (faucet, toilet, underground, etc.):

Leaking pipe in the wall by water heater

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$629.36	Usage:	310
Average Bill:	$167.53	Three Month Average Usage:	76
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$222.54	Adjusted Bill Amount:	$406.82
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

3-16-26

H-L Investments, LLC

200 River Market Ave., Ste 300
Little Rock, AR 72201

Statement date: 02/11/2026
Move in date: 05/01/2015
Recurring rent: 2,884.00

Unpaid Charges

Subway

611 Office Park Drive
Suite #7
Bryant, AR 72022

001-02325-01

501-442-0773

Bryant Shoppes

611 Office Park Drive
Bryant, AR 72022

Unit: 07

Office: (501) 442-0773

Date	Description	Charges	Payments	Balance
02/04/2026	Tenant or Owner Charge Back - MTP Inv# 78873 - Cut out sheetrock, re ran plumbing, and reinstalled water heater	463.30	0.00	463.30
Total				**463.30**

Total Amount Due	0 - 30 Days	30+ Days
463.30	463.30	0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.26
Customer Name: Juan Bravo
Service Address: 387 Indian Springs Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-06518-02
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.26

Description of cause of leak (faucet, toilet, underground, etc.):

Outside water faucet busted

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$279.01	Usage:	134
Average Bill:	$61.91	Three Month Average Usage:	24
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$104.61	Adjusted Bill Amount:	$174.40
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Lajena Holt <lholt@cityofbryant.com>

001-06518-02 Meter 3343931 3-24-26

[waterbilling] Water line breakage due to inclement weather

1 message

Elizabeth Peel <Elizabeth.Peel@dfa.arkansas.gov> Tue, Mar 24, 2026 at 12:30 PM
To: "Waterbilling@cityofbryant.com" <Waterbilling@cityofbryant.com>, "mariabravo22114@gmail.com" <mariabravo22114@gmail.com>
Cc: E Peel <espeel@att.net>, "wbravo13@gmail.com" <wbravo13@gmail.com>

Dear sir/madam, I am writing on behalf of Mr. Juan Bravo resident at 387 Indian Springs, Bryant AR. His account # is 001-06518-02.

Mr. Bravo has paid his $279.01 bill for the month of 1/25/26-2/25/26 which he received. The bill was extensively high because of the Jan/Feb 2026 Snow Crete weather. Mr. Bravo was notified by his new neighbor to the east of his Trailor home that he had a water leak, ***this was only revealed after the Snow Crete melted away.*** In which Mr. Bravo immediately shut off the water flow and went to the hardware store and replaced the attached outside water faucet that had burst.

Mr. Bravo gave me the information last night after he paid the bill. The reason for the delay in sending this is because Mr. and Mrs. Bravo both had surgery in the month of February and now Mrs. Bravo is out of state for the arrival of their 1st born granddaughter. 🤗

Please note that every year Mr. Bravo is diligent in taking precautionary action yearly as he is aware of the potential hazard to his mobile home. However, this winter the weather was extremely cold for an extended amount of time. The Bravo's prays that the Bryant Water company will consider adjusting their bill to the normal monthly usage as you will be able to see on this month 2-25 /3-25 which has not yet occurred. Since the repairs were immediately done once he was aware of the leak.

Should you have any questions or concerns you may reach Mr. Bravo at 501-240-9162 (he will need a Spanish Translator) or his wife Lourdes speaks english, however is out of the state. Yet she can be reached at 501-772-0691 or email her at mariabravo22114@gmail.com which I have cc'd her in this writing as well as her daughter Wendy at: wbravo13@gmail.com

I may be reached at 501-551-1167 as I am a longtime family friend and translator for them. My email at home is: espeel@att.net thank you for your consideration in this matter,

Respectfully,

Elizabeth Peel

Arkansas Department of Finance and Administration

Revenue Division – Individual Income Tax Office

DFA Customer Service Specialist

Office: 501-682-1100 | Fax: 501-682-7692

elizabeth.peel@dfa.arkansas.gov

https://www.dfa.arkansas.gov

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.26
Customer Name: Gene Bagwell
Service Address: 269 Flintstone Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 102-04651-00
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

3/4 PVC Leaking on service line

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$429.84	Usage:	216
Average Bill:	$94.32	Three Month Average Usage:	46
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$161.67	Adjusted Bill Amount:	$268.17
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Chyela Shepard

Customer Service Manager

102-04651-00

501-317-7432

INVOICE

Conley Plumbin
2300 Prange R
ALEXANDER, Arkansas 7200
United State

501590290
conleyplumbingar.con

BILL TO
Cool Springs Pointe
Anjelica Garrett
154 Quapaw Drive
Bryant, Arkansas 72022
United States

5018473170
coolsprings@flagshipcommunities.com

Invoice Number: 29
Invoice Date: March 16, 2026
Payment Due: March 16, 2026
Amount Due (USD): **$390.00**

Pay Securely Online

Items	Quantity	Price	Amoun
Service call Service call to repair a leak in the water service at 269 Flintstone. Upon arrival we discovered tire tracks over the service at the meter box. After digging up the water service we found a shark bite fitting forced off of broken 3/4 PVC. Repaired with sch 40 coupling, pipe, and a municipal fitting. Flushed out the line at the first hose bib, and all working as it should. 2 hrs. labor plus material.	1	$390.00	$390.0

Total: $390.0

Amount Due (USD): **$390.0**

Pay Securely Online

VISA DISCOVER

link.waveapps.com/svehxf-55n5pu

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2026
Customer Name: Abidemi Kareem
Service Address: 2809 Olivia Ct
City: Bryant
Date Leak Detected: _____

Service Account No: 101-05526-00
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 03.2026

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$527.68	Usage:	260
Average Bill:	$83.62	Three Month Average Usage:	35
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$213.98	Adjusted Bill Amount:	$313.70
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

2009 Olivia Ct
101.0 5526.00

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LOWE'S HOME CENTERS, LLC
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BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: 5247THHN 5421663 TRANS#: 517130231 03-26-26

795256 KORKY 2-IN COMPLETE KIT	24.98
SUBTOTAL:	24.98
TOTAL TAX:	2.37
INVOICE 85664 TOTAL:	27.35
VISA:	27.35

VISA: XXXXXXXXXXXX6843 AMOUNT: 27.35 AUTH#: 063930
TAP REFID:247138664800 03/26/26 14:02:12
APL : 4348415345205649534I TVR : 0000000000
AID : A0000000031010

STORE: 247I TERMINAL: 38 03/26/26 14:02:16
OF ITEMS PURCHASED: 1
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR FULL DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

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FOR DETAILS VISIT LOWES.COM/MYLOWESREWARDS

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¡ENTRE EN EL SORTEO MENSUAL
PARA SER UNO DE LOS CINCO GANADORES DE $500!

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VOID WHERE PROHIBITED. MUST BE 18 OR OLDER TO ENTER.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2026
Customer Name: Adraine Coleman
Service Address: 11 Crain Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07110-07
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 03.2026

Description of cause of leak (faucet, toilet, underground, etc.):

Washer Supply Line Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$328.35	Usage:	159
Average Bill:	$59.93	Three Month Average Usage:	23
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$129.33	Adjusted Bill Amount:	$199.02
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Acct# 001-07110-07

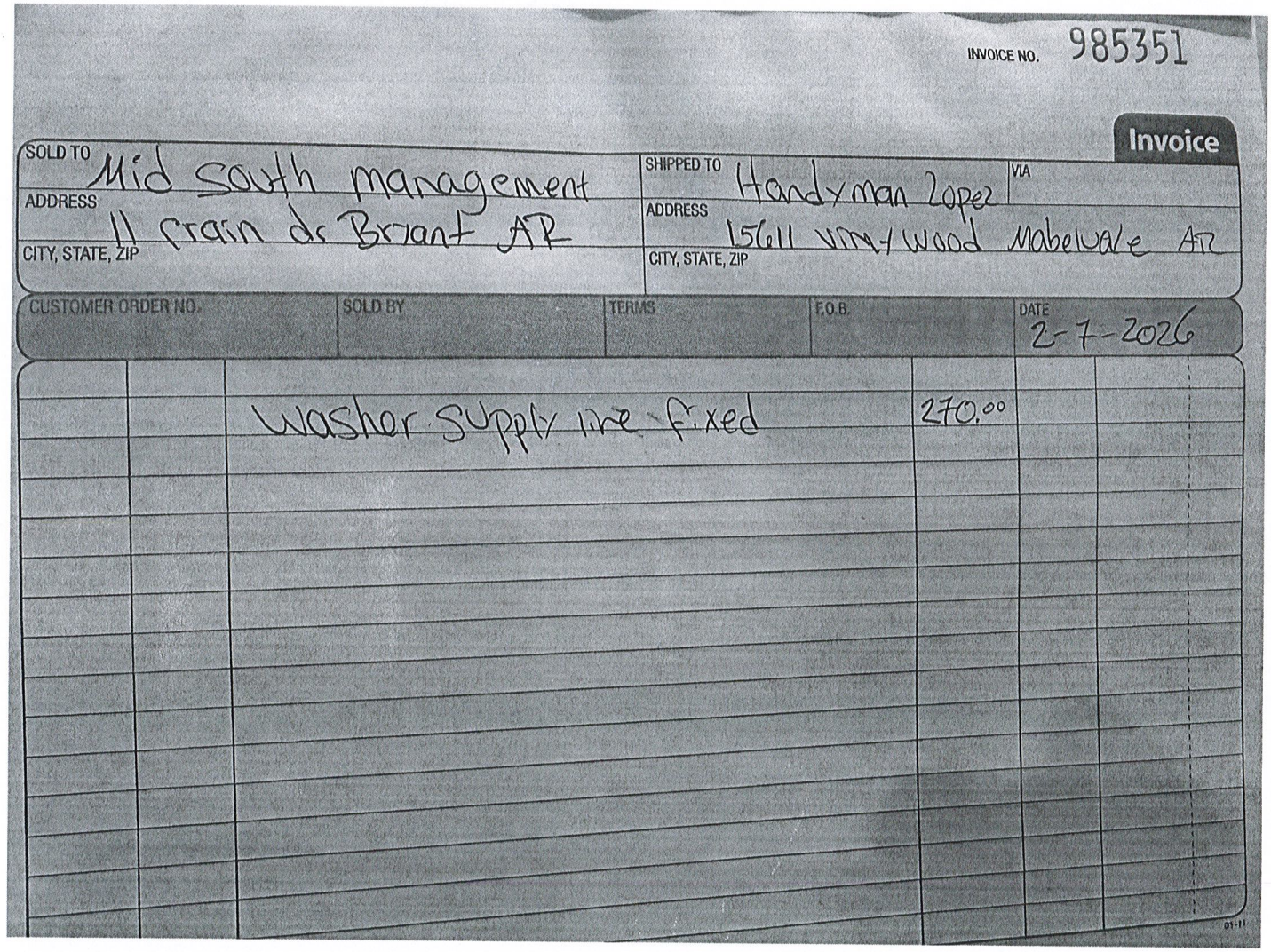
Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] 11 Crain dr

1 message

adraine coleman <coleman.adraine93@gmail.com>
To: waterbilling@cityofbryant.com

Wed, Mar 18, 2026 at 2:31 PM



INVOICE NO. 985351

Invoice

SOLD TO	SHIPPED TO	VIA
Mid South management	Handyman Lopez	
ADDRESS 11 Crain dr Bryant AR	ADDRESS 15611 Vinyl Wood Mabelvale AR	
CITY, STATE, ZIP	CITY, STATE, ZIP	

CUSTOMER ORDER NO.	SOLD BY	TERMS	F.O.B.	DATE
				2-7-2026

		Washer supply line fixed	270.00		