CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: March 2026

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Jordan Hemphill	Customer Address	2200 Amber Cove
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$1,246.09	Usage:	624
Average Bill:	$77.70	Three Month Average Usage:	32
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$562.99	Adjusted Bill Amount:	$683.10
Customer Name	Latoya Ayers	Customer Address	2828 Andrew Pl
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$1,439.51	Usage:	727
Average Bill:	$83.62	Three Month Average Usage:	35
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$653.33	Adjusted Bill Amount:	$786.18
Customer Name	Tarnesia Green	Customer Address	1001 Bristol Pr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$543.46	Usage:	268
Average Bill:	$158.61	Three Month Average Usage:	73
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$185.44	Adjusted Bill Amount:	$358.02
Customer Name	Charles Light	Customer Address	304 Zachary Cv.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$342.16	Usage:	166
Average Bill:	$54.01	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$138.84	Adjusted Bill Amount:	$203.32
Customer Name	Rachel Boyle	Customer Address	5004 N. Shobe Rd.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$605.37	Usage:	726
Average Bill:	$20.94	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$266.16	Adjusted Bill Amount:	$339.21

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: March 2026

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Andrea Riley	Customer Address	2708 Henson Pl
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$1,028.54	Usage:	759
Average Bill:	$54.01	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$702.79	Adjusted Bill Amount:	$325.75
Customer Name	Robert Bennett	Customer Address	3809 Roxbury Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$756.62	Usage:	376
Average Bill:	$111.25	Three Month Average Usage:	49
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$310.97	Adjusted Bill Amount:	$445.65
Customer Name	T & B Auto Sales	Customer Address	25639 I-30 S
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$5,037.59	Usage:	2684
Average Bill:	$321.48	Three Month Average Usage:	154
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$2,406.03	Adjusted Bill Amount:	$2,631.56
Customer Name	Jacob Acklin	Customer Address	2203 Refoe Ct
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$1,776.98	Usage:	893
Average Bill:	$79.66	Three Month Average Usage:	33
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$817.86	Adjusted Bill Amount:	$959.12
Customer Name	Wanda Simington	Customer Address	2500 Daisy Cv
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$1,013.77	Usage:	893
Average Bill:	$47.16	Three Month Average Usage:	31
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$483.31	Adjusted Bill Amount:	$530.46

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2026
Customer Name: Jordan Hemphill
Service Address: 2200 Amber Cove
City: Bryant
Date Leak Detected: _____

Service Account No: 101-01708-02
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 03.2026

Description of cause of leak (faucet, toilet, underground, etc.):

Main water line leaking under the slab

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaird

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,246.09	Usage:	624
Average Bill:	$77.70	Three Month Average Usage:	32
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$562.99	Adjusted Bill Amount:	$683.10
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Paulette Plumbing LLC
Tim and Clifton Paulette
14931 Lewis Trail
Paron, AR 72122
501-594-5432

INVOICE 8435

DATE 3-3-26

PHONE	MECHANIC	STARTING DATE / /
BILL TO	HELPER	ORDER TAKEN BY
ADDRESS 2200 Amber Cove		
CITY Bryant 72022		
JOB NAME AND LOCATION		
		JOB PHONE

DESCRIPTION OF WORK

Replace main water line going into house. The old line was leaking under the slab. Run new line up into attic.

$1,225

Paid

	TOTAL MATERIALS		
	TOTAL LABOR		
	TAX		
DATE COMPLETED / /	TOTAL AMOUNT	$ 1,225	00

Signature _____

I hereby acknowledge the satisfactory completion of the above described work

101-01708-02
501-249-9599

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 02.2026
Customer Name: Latoya Ayers
Service Address: 2828 Andrew Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-06681-02
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2026

Description of cause of leak (faucet, toilet, underground, etc.):

Water line leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

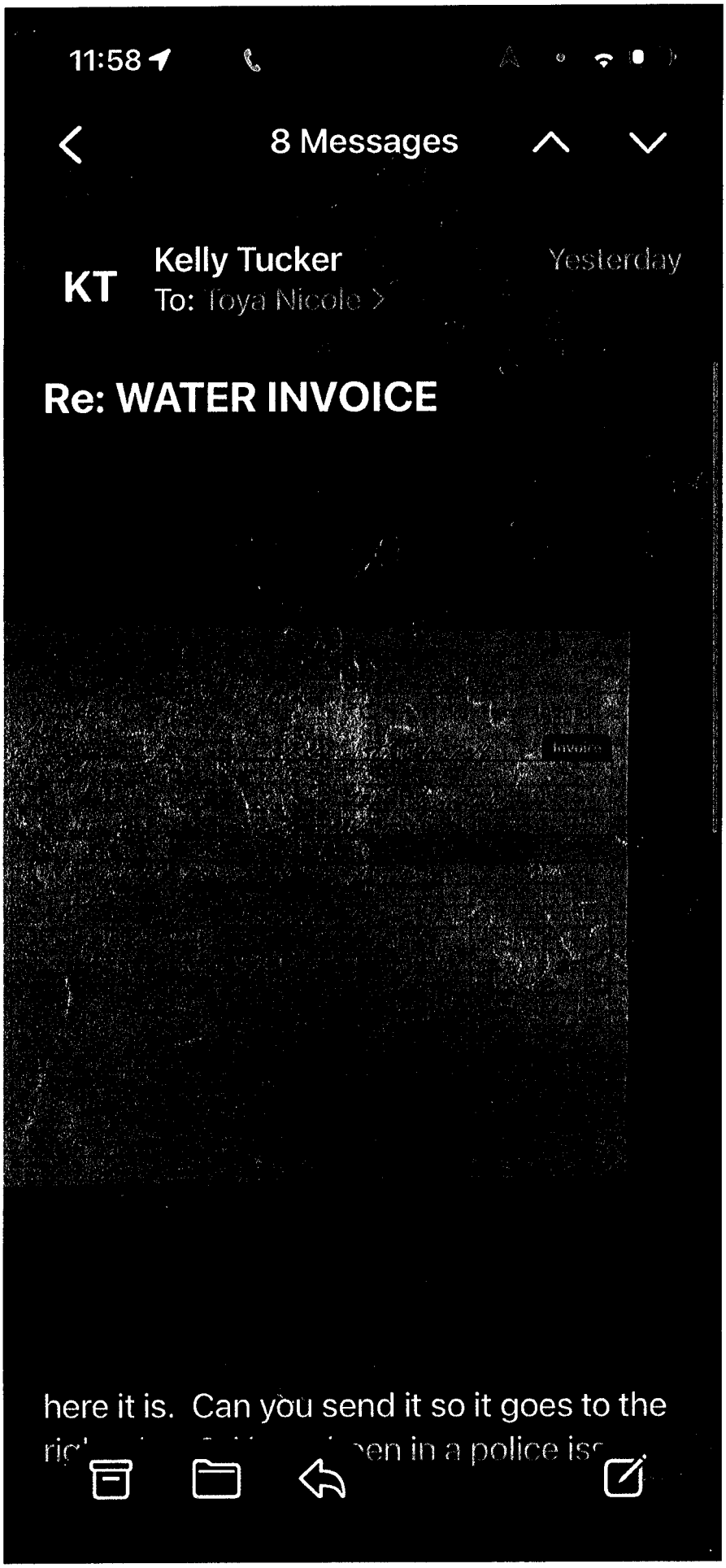
- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,439.51	Usage:	722
Average Bill:	$83.62	Three Month Average Usage:	35
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$653.33	Adjusted Bill Amount:	$786.18
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard

Customer Service Manager



001-096881-02
Latoya Ayers
404-797-0673

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 02.2026
Customer Name: Tarnesia Green
Service Address: 1001 Bristol Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-026208-02
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2026

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$543.46	Usage:	268
Average Bill:	$158.61	Three Month Average Usage:	73
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$185.44	Adjusted Bill Amount:	$358.02
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

101-06208.02

LOWE'S®

LEARN MORE AT LOWES.COM/MYLOWE

LOWE'S HOME CENTERS, LLC
2336 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

SALES#: S2471Q30 539051 [illegible] 763749092 02-05-26

737/249 LOWE'S ESSENTIALS 250LM	5.00
4039359 REIN WAX RING W/ BOLTS(C-3	6.08
6548/21 GE KD PRO SURE MAX WHITE	13.98
[illegible]	13.46
[illegible]	[illegible]

SUBTOTAL:	146.54
TOTAL TAX:	14.11
INVOICE 74565 TOTAL:	162.65
DEBITMC:	162.65
CHANGE:	0.00

DEBITMC: XXXXXXXXXXXX1952 AMOUNT: 162.65 AUTHCD: 141491
CHIP REFID:247136585086 02/05/26 15:19:53
#PIN VERIFIED
TRACE : 585086 RETRIEVAL: 247136585086
PURCHASE CASH BACK TOTAL DEBIT
162.65 0.00 162.65
TVR : 8000048000
TSI : 6800 AID : A0000000042203

STORE: 2471 TERMINAL: 36 02/05/26 15:19:58
OF ITEMS PURCHASED: 5
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR FULL DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

MY LOWE'S REWARDS CREDIT CARDHOLDERS GET MORE.
FOR DETAILS VISIT LOWES.COM/MYLOWESREWARDS

SHARE YOUR FEEDBACK

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2026
Customer Name: Charles Light
Service Address: 304 Zachary Cv.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-07555-00
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 03.2026

Description of cause of leak (faucet, toilet, underground, etc.):

Bad valve on tank

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$342.16	Usage:	166
Average Bill:	$54.01	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$138.84	Adjusted Bill Amount:	$203.32
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard

Customer Service Manager

HAD BAD VALVE NOT CLOSING ON TANK SO PUT ALL NEW PARTS INSIDE TOILET INSTALL FILL VALVE

3-9-26

304 ZACHARY CV.
BRYANT
72022

501-626-8470

101-07555-00

LOWE'S®

LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: S2471QJ0 5390513 TRANS#: 757754521 03-09-26

24408 FM REPLACMENT FILL VALVE	10.08
222386 20-20 MICRO ALLRGEN 2-CT	23.97
SUBTOTAL:	34.05
TOTAL TAX:	3.23
INVOICE 92715 TOTAL:	37.28
VISA:	37.28

VISA: XXXXXXXXXXXX7348 AMOUNT: 37.28 AUTHCD: 009065
TAP REFID:247142715552 03/09/26 12:03:06
TVR : 0000000000
AID : A0000000031010

STORE: 2471 TERMINAL: 32 03/09/26 12:03:12
OF ITEMS PURCHASED: 2
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR FULL DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

MY LOWE'S REWARDS CREDIT CARDHOLDERS GET MORE.
FOR DETAILS VISIT LOWES.COM/MYLOWESREWARDS

****

SHARE YOUR FEEDBACK!
ENTER FOR A CHANCE TO BE
ONE OF FIVE $500 WINNERS DRAWN MONTHLY!
TENGA EN EL SORTEO MENSUAL
PARA SER UNO DE LOS CINCO GANADORES DE $500!

ENTER BY COMPLETING A SHORT SURVEY
WITHIN ONE WEEK AT: www.lowes.com/survey

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 02.26
Customer Name: Rachel Boyle
Service Address: 5004 N Shobe Rd
City: Alexander
Date Leak Detected: _____

Service Account No: 001-02924-04
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

TNP on the water heater was open causing water to run

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$605.37	Usage:	726
Average Bill:	$20.96	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$266.16	Adjusted Bill Amount:	$339.21
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

001-02924-04

Matlock Rooter Services LLC
1108 E Kiehl Ave.
Sherwood, AR 72120
LIC # MP7171
matlockrooterservices@yahoo.com

501-920-0171

received in office 2-25-26

Rachel Boyle
5004 N. Shobe Rd.
Alexander, AR 72002

Service Date: 2/18/2026

Homeowner reported a water leak. Upon arrival we found that the TNP on the water heater was open causing water to run. We closed the TNP and checked the pressure to home. Pressure was high at 125 psi. We replaced the pressure regulator and pressure was normal at 60 psi. There were no leaks upon completion and when tested.

Should you have any questions, please do not hesitate to contact us.

Thanks,
Caitlin Matlock
501-864-6272

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2026
Customer Name: Andrea Riley
Service Address: 2708 Henson Pl
City: Bryant
Date Leak Detected: _____

Service Account No: 102-01828-06
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.18.26

Description of cause of leak (faucet, toilet, underground, etc.):

Leak at water valve

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaird

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,028.54	Usage:	759
Average Bill:	$54.01	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$702.79	Adjusted Bill Amount:	325.75
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

102-01828-06

CITY HOME INVESTMENTS LLC

8 RIVERS EDGE DR , LITTLE ROCK, AR 72227
EMAPROPERTYINVESTMENTS@GMAIL.COM
501-454-9997

ATTN: TO WHOM IT MAY CONCERN

I, Automn Rogers, am the property manager for the property located at 2708 Henson Place, Bryant, AR 72022. This is a letter to notify that it was brought to our attention that there was a water leak at the property on February 18th, 2025. We were able to get the maintenance technician out to determine the source of the leak and found that there was a leak at a water valve. The repairs were approved immediately and the technician advised the repairs were completed on February 18th, 2025 and they tested and the leak has been fully repaired. Please reach out to me if there are any issues with this letter or more info is needed to proceed.

Thank you,
Automn Rogers

A Rogers

City Home Investments LLC
Property Manager

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 02.26
Customer Name: Robert Bennett
Service Address: 3809 Roxbury Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-04693-01
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Water line leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$756.62	Usage:	376
Average Bill:	$111.25	Three Month Average Usage:	49
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$310.97	Adjusted Bill Amount:	$445.65
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Cheryl Hogard

Customer Service Manager

Acct#101-04693.01

SERVICE WORK ORDER

DENNY DYER PLUMBING CO.

All Phases of Home Remodels and Plumbing Repairs

PHONE 778-6453 Day or Night

1022 RIVER ROAD · BENTON, AR 72015

SERVICE INVOICE

No. 4617

Date of Order 12-24-26

Customer's Order No.	Phone	Mechanic	Helper	Date

Bill To Kathy Bennett

Order Taken By

Address 3805 Roxbury

❑ Day Work
❑ Contract
❑ Extra

City Bryant

Job Name and Location

Work Ordered By

Job Phone 860-5587

DESCRIPTION OF WORK

Water leak in yard

3/4" Poly pipe 360'

Type 2 fitting 25.00

395.00

#3231
2/26/24
$395.00

		TOTAL MATERIALS		
		TOTAL LABOR		
		TAX		
❑ No One Home	Date Completed	TOTAL AMOUNTS		

Signature _____

I hereby acknowledge the satisfactory completion of the above described work.

❑ Total amount due for above work: or

❑ Total billing to be mailed after completion of work

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 02.26
Customer Name: T & B Auto Sales
Service Address: 25637 Interstate 30 S
City: Bryant
Date Leak Detected: _____

Service Account No: 101-06087-00
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking and Water leak at meter broken line

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$5,037.59	Usage:	2684
Average Bill:	$321.48	Three Month Average Usage:	154
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$2,406.03	Adjusted Bill Amount:	$2,631.56
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Acct#101-06087-00

Invoice # 18594

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

Invoice Date: 12/18/2025 Thursday
Bill-To: 100132

Location: 100132

Central AR Truck Outfitters
Carl Gann
25637 Interstate 30 S
Bryant, AR 72022-9302

T & B Auto Sales
Carl Gann
25637 Interstate 30 S
Bryant, AR 72022-9302

Service Description	Quantity	Price
Labor and material to repair water leak at meter, complete broken line	1.00	$768.00

SUBTOTAL	$768.00
TAX	$0.00
AMT PAID	$0.00
TOTAL	$768.00
AMOUNT DUE	**$768.00**

email

100132 12/03/2025

Bill-To: Central AR Truck Outfitters
Carl Gann
25637 Interstate 30 S
Bryant, AR 72022-9302

PO Number:

Invoice #: 18594

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

DUE UPON RECEIPT

For your convenience we do accept cash, checks, PayPal and Visa/MC (subject to a 4% fee). Past Due invoices are subject to interest, re-billing fees, and all associated costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business

La Rue Plumbing Inc.

P.O. Box 1587
Benton, AR 72018-1587
501-315-6300

Customer's Order No. _____ Date 12 24 20 25

Name T & J's Auto

Address 25637 I-30 Frt

Bryant, AR Phone

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT	

QUAN.	DESCRIPTION	PRICE	AMOUNT
	Labor & Material to repair water leak @ toilet		$198.00

All claims and returned goods MUST be accompanied by this bill.

Received

By _____

TAX	
TOTAL	$198.00

All past due invoices are subject to a rebilling fee, late fees and any collection fees incurred to obtain payment: 30 days is considered past due.

Thank You

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 02.26
Customer Name: Jacob Acklin
Service Address: 2203 Defoe Ct
City: Bryant
Date Leak Detected: _____

Service Account No: 102-01221-01
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Main water line leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,776.98	Usage:	893
Average Bill:	$79.66	Three Month Average Usage:	33
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$817.86	Adjusted Bill Amount:	$959.12
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

B.11 3/10/26

Tiffany Jones <tjones@cityofbryant.com>

[waterbilling] Pipe Repair/ Water Bill

1 message

Deshaun <jacobdacklin1@gmail.com>
To: waterbilling@cityofbryant.com

Tue, Feb 10, 2026 at 3:01 PM

Good evening,

My name is Jacob Acklin, I am the home owner of 2203 Defoe Cir, Bryant, AR 72022. My account number with Bryant Water is 102-01221-01. I was notified of a water leak on January 27th, and after speaking with the Bryant Water Department, I was informed that the leak most likely started around January 22nd, the weekend of the winter snowstorm. After being informed of the leak, I consulted with Pipe Master plumbing to repair the leak. I will attach the receipt of the repairs that were done on January 30th. I am submitting this information to have our water bill adjusted for the abnormal water usage caused by the leak. You can contact me via email (this is my preferred email address), or call. My phone number is (501)-831-9939.

Tiffany Jones <tjones@cityofbryant.com>

[waterbilling] Fwd: Receipt from Pipe Master Plumbing - Little Rock

1 message

Deshaun <jacobdacklin1@gmail.com> Tue, Feb 10, 2026 at 3:01 PM
To: waterbilling@cityofbryant.com

---------- Forwarded message ---------
From: **Pipe Master Plumbing - Little Rock** <notifications@housecallpro.com>
Date: Fri, Jan 30, 2026 at 2:55 PM
Subject: Receipt from Pipe Master Plumbing - Little Rock
To: <jacobdacklin1@gmail.com>

PIPE MASTER
PLUMBING AND DRAIN SERVICE

Your receipt from Pipe Master Plumbing - Little Rock

Job Number: 191
Service Date:

Customer Name: Jacob Acklin
Service Address: 2203 Defoe Circle Bryant, AR 72022

Services	amount
TAM-125-01.00	$474.95

Customer called due to leak some where in system upon inspection I installed new gate valve outside foundation wall of home to isolate main water line leak was in main from meter to house.

.288

Services	amount
TAM-4500-01.00 To excavate and replace main waterline from meter to house includes heavy, duty connections, and all professional labor to install includes backfill. Does not include repair of any unmarked utilities does not include any sod does not include any landscaping. .1750	$2,100.00
Convenience fee	$77.44
Subtotal	$2,652.39

Amount Paid **$2,652.39**

Payment Method
amex x1198

January 30, 2026
2:55pm

View all past invoices in your Customer Portal

Thank you for giving us the opportunity to serve you. A portion of the proceeds go to benefit St. Jude's Children Research Hospital. Thanks for helping save lives.

(501) 512-3944 | arpipemaster@gmail.com

http://arpipemaster.com

1313 N Hills Blvd, 303
North Little Rock, AR 72114

Terms & Conditions

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.26
Customer Name: Wanda Simington
Service Address: 2500 Daisy Cv
City: Bryant
Date Leak Detected: _____

Service Account No: 003-08330-03
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Service line leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,013.77	Usage:	873
Average Bill:	$47.16	Three Month Average Usage:	31
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$483.31	Adjusted Bill Amount:	$530.46
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Bill Adj. 3/10/26

003 - 08330 - 03

Received 3-4-26

Lajena Holt <lholt@cityofbryant.com>

Water leak

3 messages

Shiree <blessedshiree91@gmail.com>
To: Lajena Holt <lholt@cityofbryant.com>

Sun, Mar 1, 2026 at 4:12 PM

Dear Customer Service,

I am writing to formally request a review and adjustment of my recent water bill for the property located at 2500 Daisy Cove Bryant, Ar 72022 account number 32042090.

Recently, I discovered a water leak on my property that significantly increased my water usage. The leak has since been identified and fully repaired as of 02/17/26. Prior to this issue, my water usage had been consistent, and the recent spike does not reflect my normal household consumption.

~~449.32~~

I understand that I am responsible for maintaining plumbing on my property, and I took immediate action once the leak was discovered. I respectfully request that you review my account for a possible leak adjustment or courtesy credit based on my average prior usage.

If needed, I can provide documentation of the repair, including receipts or a statement from the contractor confirming that the leak has been fixed.

Thank you for your time and consideration. I appreciate your assistance and look forward to your response.

Sincerely,
Wanda Shiree Robinson, BSN, RN
903-908-0442

phone #

501-260-2706

Lajena Holt <lholt@cityofbryant.com>
To: Shiree <blessedshiree91@gmail.com>

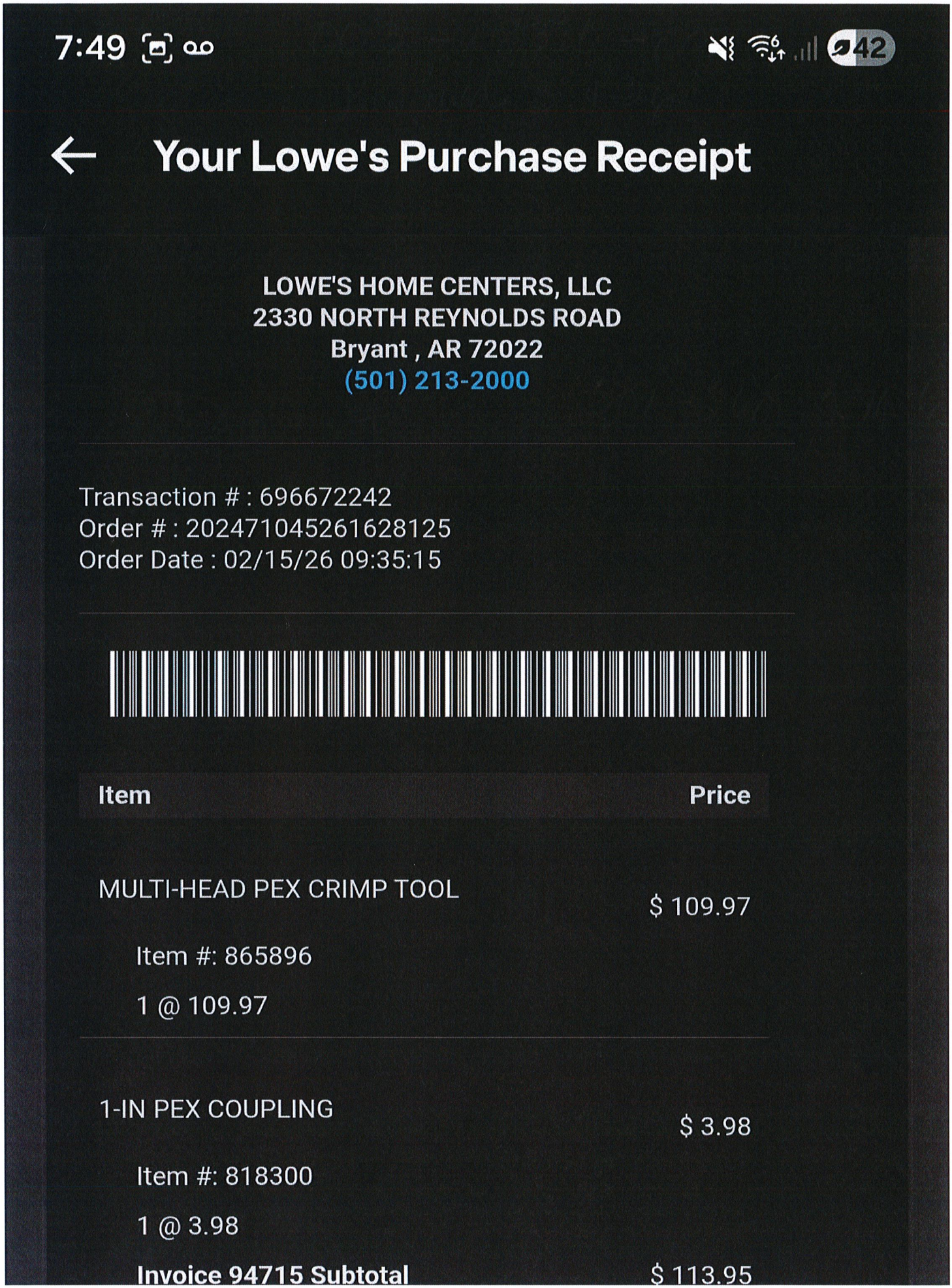
Mon, Mar 2, 2026 at 7:53 AM

Good Morning, Just email us the repair bill and we will give that to our office manager for a adjustment. Once adjusted someone will call you and let you know what they adjusted.
[Quoted text hidden]
--

Lajena Holt
Water Billing Office Assistant
City of Bryant
501-943-0441 | 501-943-3410 Fax
Lholt@cityofbryant.com
www.cityofbryant.com
210 SW 3rd St, Bryant, AR 72022

Shiree <blessedshiree91@gmail.com>
To: Lajena Holt <lholt@cityofbryant.com>

Wed, Mar 4, 2026 at 9:26 AM


7:49
42
Your Lowe's Purchase Receipt
LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
Bryant , AR 72022
(501) 213-2000
Transaction # : 696672242
Order # : 2024710452616281 25
Order Date : 02/15/26 09:35:15
Item
Price
MULTI-HEAD PEX CRIMP TOOL
$ 109.97
Item #: 865896
1 @ 109.97
1-IN PEX COUPLING
$ 3.98
Item #: 818300
1 @ 3.98
Invoice 94715 Subtotal
$ 113.95

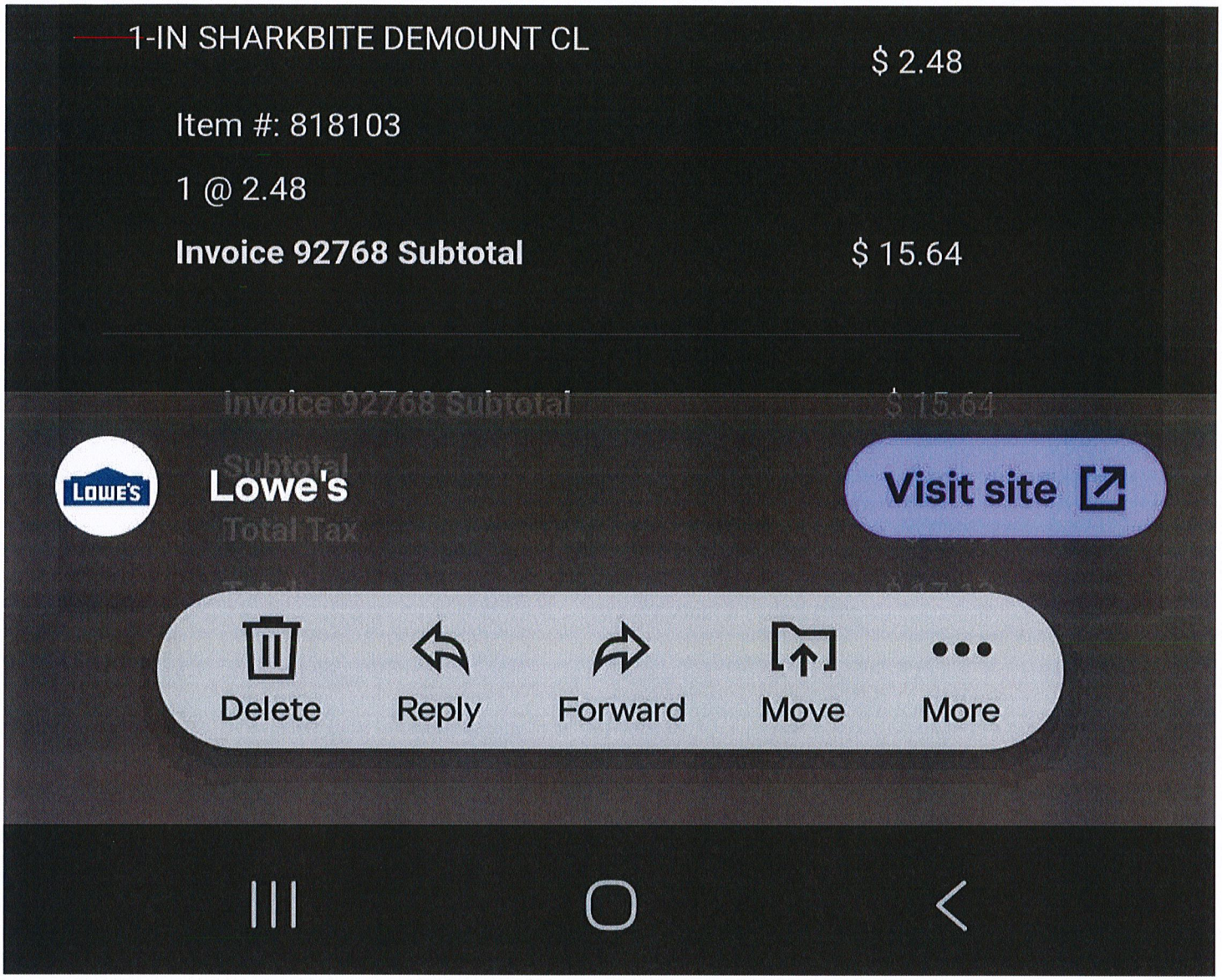
7:50

Your Lowe's Purchase Receipt

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
Bryant , AR 72022
(501) 213-2000

Transaction # : 844620594
Order # : 2024710442616277732
Order Date : 02/14/26 09:55:09

Item	Price
3/4-IN SHARKBITE DEMOUNT Item #: 818080 1 @ 2.48	$ 2.48
3/4-INX1/2-INSBREDCUPG(-8 Item #: 5233266 1 @ 10.68	$ 10.68


1-IN SHARKBITE DEMOUNT CL
$ 2.48
Item #: 818103
1 @ 2.48
Invoice 92768 Subtotal
$ 15.64
Lowe's
Visit site
Delete
Reply
Forward
Move
More

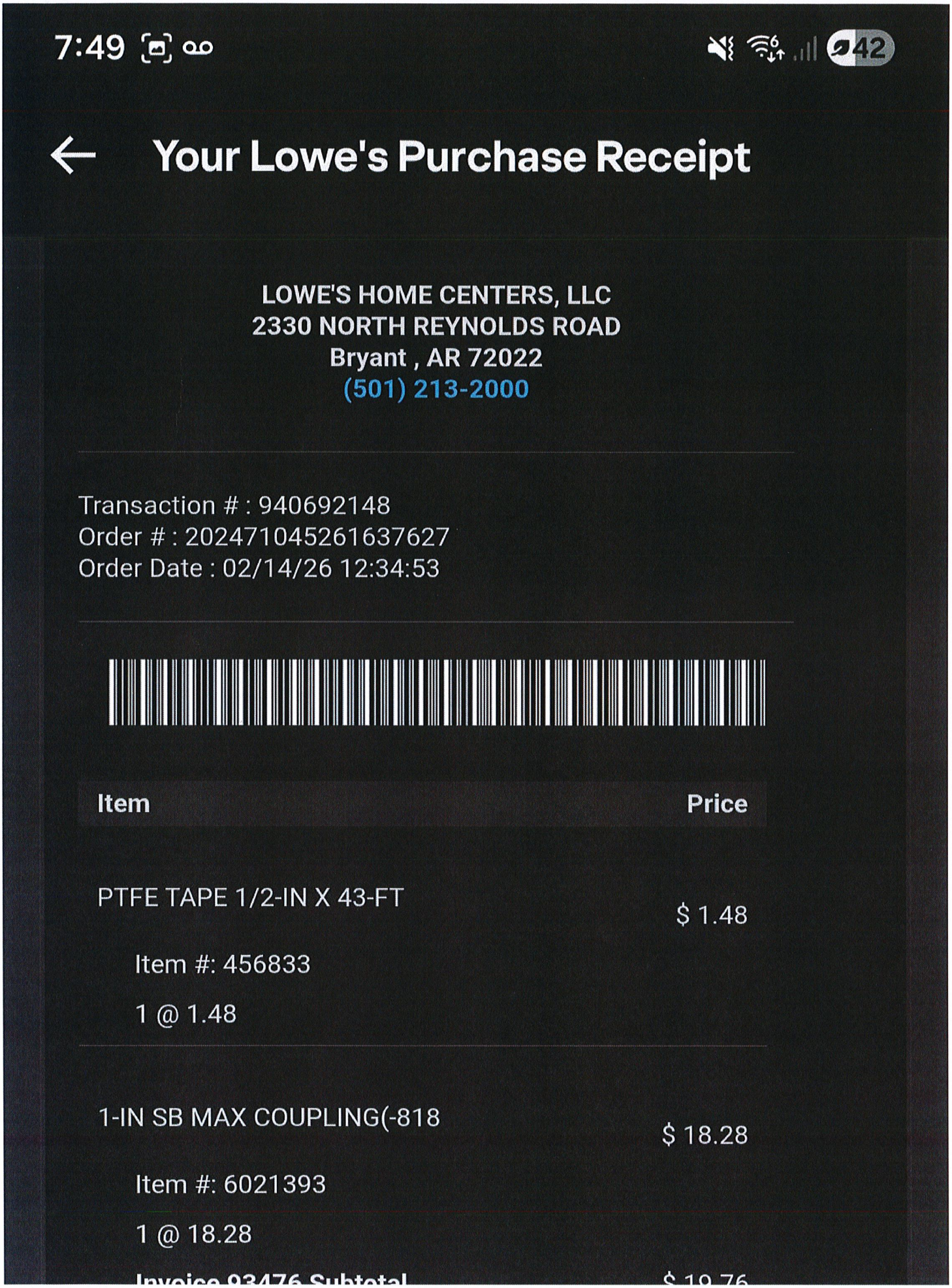
7:49

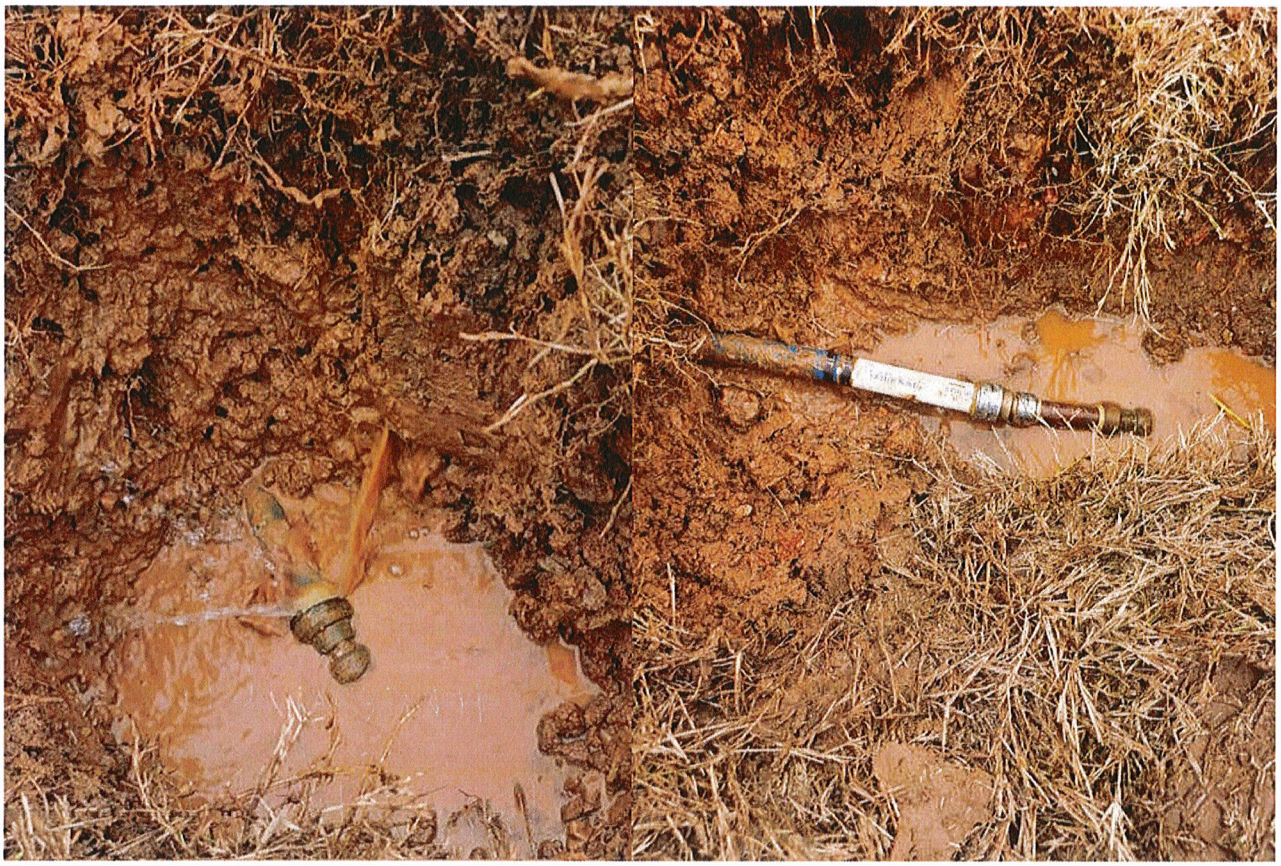
Your Lowe's Purchase Receipt

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
Bryant , AR 72022
(501) 213-2000

Transaction # : 892636110
Order # : 2024710442616375 76
Order Date : 02/14/26 11:14:47

Item	Price
1-INX3/4-INSBMAXRDCCUPLN(	$ 18.28
Item #: 6021394	
1 @ 18.28	
Invoice 93102 Subtotal	$ 18.28
Invoice 93102 Subtotal	$ 18.28
Subtotal	$ 18.28


7:49
42
Your Lowe's Purchase Receipt
LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
Bryant , AR 72022
(501) 213-2000
Transaction # : 940692148
Order # : 2024710452616376 27
Order Date : 02/14/26 12:34:53
Item
Price
PTFE TAPE 1/2-IN X 43-FT
$ 1.48
Item #: 456833
1 @ 1.48
1-IN SB MAX COUPLING(-818
$ 18.28
Item #: 6021393
1 @ 18.28



Wanda Shiree Robinson, BSN, RN

On Mar 2, 2026, at 07:53, Lajena Holt <lholt@cityofbryant.com> wrote:

[Quoted text hidden]