CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: November 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Luke Striplin	Customer Address	2703 Henson Pl
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/2025
Amount of Bill:	$418.55	Usage:	213
Average Bill:	$105.98	Three Month Average Usage:	46
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$150.46	Adjusted Bill Amount:	$268.09
Customer Name	Rebekah Longeway	Customer Address	201 Prospect Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11./2025
Amount of Bill:	$319.11	Usage:	159
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$125.23	Adjusted Bill Amount:	$191.88
Customer Name	Mona Norris	Customer Address	268 Flintstone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/2025
Amount of Bill:	$349.08	Usage:	182
Average Bill:	$46.46	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$145.95	Adjusted Bill Amount:	$203.13
Customer Name	Richard Ayres	Customer Address	912 Silktree Pr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/2025
Amount of Bill:	$665.52	Usage:	345
Average Bill:	$72.35	Three Month Average Usage:	28
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$285.61	Adjusted Bill Amount:	$379.91
Customer Name	Jimmie Catton	Customer Address	22 Neal St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	10/2025
Amount of Bill:	$370.13	Usage:	193
Average Bill:	$139.83	Three Month Average Usage:	70
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$110.82	Adjusted Bill Amount:	$259.31

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: November 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Hayley Holcomb	Customer Address	402 Mills Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$417.99	Usage:	213
Average Bill:	$139.62	Three Month Average Usage:	64
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$134.25	Adjusted Bill Amount:	$283.74
Customer Name	Bryant School	Customer Address	200 NW 4th (Stadium)
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/2025
Amount of Bill:	$4,133.60	Usage:	2401
Average Bill:	$1,832.11	Three Month Average Usage:	848
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,399.26	Adjusted Bill Amount:	$3,334.34
Customer Name	Cathy Gray	Customer Address	1929 Mayapple
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/2025
Amount of Bill:	$309.23	Usage:	158
Average Bill:	$46.41	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$124.34	Adjusted Bill Amount:	$182.89
Customer Name	Robin Rankin	Customer Address	2205 Cedar Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$388.11	Usage:	197
Average Bill:	$92.91	Three Month Average Usage:	39
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$142.36	Adjusted Bill Amount:	$245.75
Customer Name	Kimberly Richards	Customer Address	1005 Flametree
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$827.16	Usage:	432
Average Bill:	$132.14	Three Month Average Usage:	60
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$356.11	Adjusted Bill Amount:	$471.05

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: November 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Rhodenick Ratcliff	Customer Address	2708 Birdie Ln
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	11/2025
Amount of Bill:	$1,836.05	Usage:	972
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$857.75	Adjusted Bill Amount:	$978.30
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11.2025
Customer Name: Luke Striplin
Service Address: 2703 Henson Pl.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-02942-08
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 11.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Shower Faucet was leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$418.55	Usage:	213
Average Bill:	$105.98	Three Month Average Usage:	46
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$150.46	Adjusted Bill Amount:	$268.09
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager

001-02942-08

Order Summary

Order placed November 10, 2025 Order # 113-7427907-7597026

Ship to
Luke M Striplin
2703 HENSON PL
BRYANT, AR 72022-9111
United States

Payment method
Visa ending in 6177
View related transactions

Order Summary

Item(s) Subtotal:	$19.99
Shipping & Handling:	$0.00
Total before tax:	$19.99
Estimated tax to be collected:	$1.90
Grand Total:	**$21.89**

Arriving tomorrow



RP46074 Compatible with Delta 13/14 Series Bath Tub Shower Faucet Single Handle Universal MultiChoice Rough-in Valve Monitor Cartridge Repair Assembly Plumbing Parts
Sold by: Sxtrrdnary
Supplied by: Other
$19.99

Conditions of Use Privacy Notice Consumer Health Data Privacy Disclosure Your Ads Privacy Choices
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I would like to submit this for a leak adjustment for account # 001-02942-08 for bill dated 11/10/25 and have the remaining balance credited to the account

Please Contact me at 903-826-1423 for any further questions

Tiffany Jones <tjones@cityofbryant.com>

Leak adjustment

luke striplin <lstrip858@gmail.com> Wed, Nov 12, 2025 at 9:06 AM
To: Tiffany Jones <tjones@cityofbryant.com>
Cc: waterbilling@cityofbryant.com

There was a dripping shower faucet
[Quoted text hidden]

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11.2025
Customer Name: Rebekah Longeway
Service Address: 201 Prospect Park Cir
City: Bryant
Date Leak Detected: _____

Service Account No: 001-054525-04
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11.06.25

Description of cause of leak (faucet, toilet, underground, etc.):

Leak at meter on customer side

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$317.11	Usage:	159
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$125.23	Adjusted Bill Amount:	$191.88
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard

Customer Service Manager

Acct# 001-05452-04

JOB	#4314
SERVICE DATE	Nov 06, 2025
PAYMENT TERMS	Upon receipt
DUE DATE	Nov 06, 2025
AMOUNT DUE	**$0.00**

The Rock Plumbing

Rebekah Longeway
201 Prospect Park Cir
Bryant, AR 72022

(501) 350-5261
bouncingbebe@yahoo.com

CONTACT US

7 Sharondale Pl
Maumelle , AR 72113

(501) 800-3185
joe@therockplumbing.com

INVOICE

Services	amount
Leak (outside) Leaking at meter will need to be dug up and repaired. Customer accepted $650+tax PAID Customer is financing through wisetack. Job complete. At this time there is no leak. 06NOV	$650.00
Ceiling leak - Warranty Return Customer informed me around 9:30pm 05NOV that the leak was back in the ceiling. Pictures of water actively dripping down. Threw circuit when water made contact with the chandelier.	$0.00
FAM 621669987	$0.00

Subtotal	$650.00
Total Tax	$56.10
sales tax (8.63%)	$56.10
Job Total	**$706.10**
Amount Due	**$0.00**

See our Terms & Conditions

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11.2025
Customer Name: Mona Norris
Service Address: 268 Flintstone Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 102-03460-00
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Service Line Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$349.08	Usage:	182
Average Bill:	$46.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$145.95	Adjusted Bill Amount:	$203.13
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angel Lopez

Customer Service Manager

102-03460-00

Crist Affordable Plumbing Solutions

501-359-3146

Job Invoice

DATE ORDERED 11-4-25 | ORDER TAKEN BY

SOLD TO MONA NORRIS Phillip Norris
268 Flintstone DR
Bryant AR. 72022

PHONE NO. | CUSTOMER ORDER #

JOB LOCATION

JOB PHONE | STARTING DATE

TERMS

QTY	MATERIAL	UNIT	AMOUNT
	Had to pump out hole to see Hole in Pipe. Cut out bad sec. of Pipe and Reconected house Line to meter.		
	In Soumed cust. that house Line needs Replaced from meter to house with new Piping. old Pipe is going to keep doing this over and over.		
	Paid cash		
	TOTAL MATERIALS		

DESCRIPTION OF WORK	
LEAK at meter to house Hook-up. Repaired hole	
MISCELLANEOUS CHARGES	
Pump Fee	40 00
TOTAL MISCELLANEOUS	

LABOR	HRS.	RATE	AMOUNT
Mark			255 00
TOTAL LABOR			

WORK ORDERED

DATE ORDERED

DATE COMPLETED

CUSTOMER APPROVAL SIGNATURE Phillip Norris

AUTHORIZED SIGNATURE

TOTAL LABOR	295 00
TOTAL MATERIALS	
TOTAL MISCELLANEOUS	
SUBTOTAL	295 00
TAX	
GRAND TOTAL	324 00

A-2817-3617 / T-3866 10-11

INVOICE

KD PLUMBING LLC
2061 graham rd
Benton, Arkansas 72015
United States

Mobile: 5013268349

Bill To
Mona Norris

Invoice Number: 365
Invoice Date: October 22, 2025
Payment Due: October 22, 2025
Amount Due (USD): **$125.00**

Items	Quantity	Price	Amount
Leak repair Repaired leaking connection under the trailer	1	$125.00	$125.00
		Total:	$125.00
		Amount Due (USD):	**$125.00**

Notes / Terms
263 flintstone

Powered by wave

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.2025
Customer Name: Richard Ayres
Service Address: 912 Silktree Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 102-00826-00
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10.2025

Description of cause of leak (faucet, toilet, underground, etc.):

2 Toilets Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$665.52	Usage:	345
Average Bill:	$72.35	Three Month Average Usage:	28
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$285.61	Adjusted Bill Amount:	$379.91
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Leak Adjustment Request

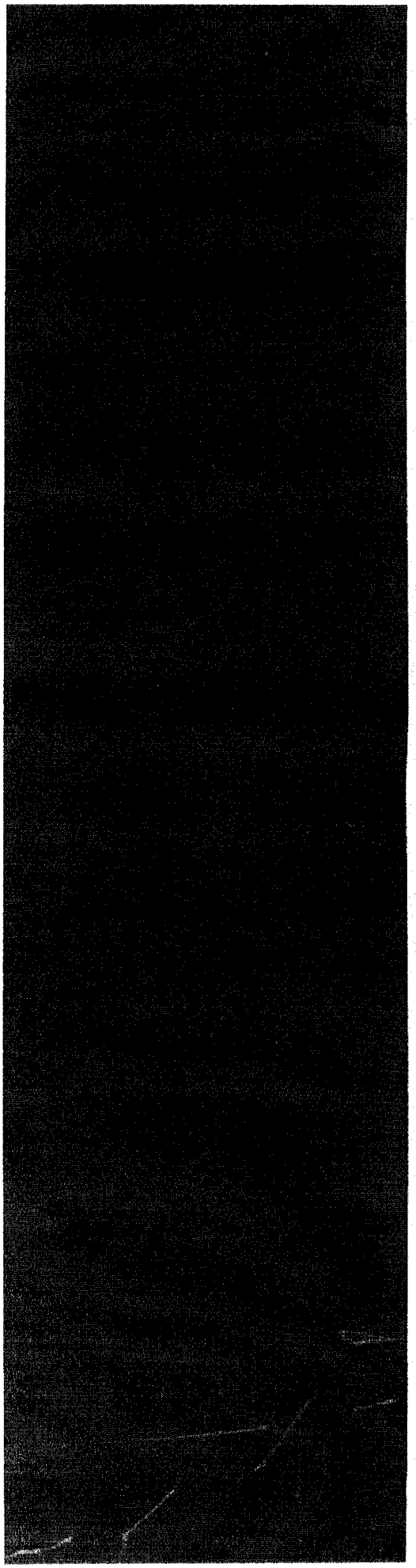
1 message

102-00826-00

RICHARD AYRES <rwayres@swbell.net>
To: waterbilling@cityofbryant.com

I had 2 toilets within my home that were running/leaking over the last couple of months. One was in the master bath room that I recognized because it is regularly usec used and was unnoticeable for some time. I did eventually notice it, prompted by the extreme change in billing, and I was able to repair it as well. I am on auto draft so the purchase of repair parts. I have lived here for about 25 years and this is the first time I have requested a review. I am asking for consideration in this matter to ease t My address is 912 Silktree Drive.

912 Silktree



Walmart

WM Supercenter
501-847-2857 Mgr. CHRISTOPHER
400 BRYANT AVE
BRYANT AR 72022
ST# 03230 OP# 005535 TE# 25 TR# 01049

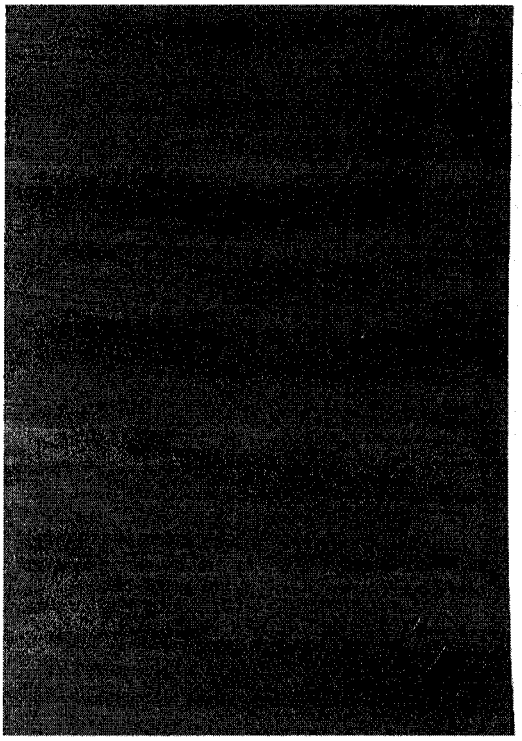
ITEMS SOLD 9
TC# 5208 8439 8789 2168 2638

COKE	049000010630	F	14.26 X
RITZ	044000031130	F	3.97 R
AC2 XTM BT12	076150332300	F	5.37 R
EGGS 12CT	078742127070	F	2.34 R
VALV FLAPPER	749305818010		14.97 X
TOILET FLAPR	049057200190		5.44 X
FRIED CHK	078742223610		7.97 X
CRAB SALAD	026971353200	F	4.98 R
DEVILED EGG	078742213460	F	4.27 R

SUBTOTAL		63.57
TAX2	3.125[illegible] %	0.65
TAX1	9.5000 %	4.05
TOTAL		68.27

DEBIT TEND	68.27
CHANGE DUE	0.00

EFT DEBIT PAY FROM PRIMARY
68.27 TOTAL PURCHASE
US DEBIT - 6986 T 0
REF # 528502981239
NETWORK ID. 0008 APPR. CODE 002623
AID A0000000980840
TERMINAL # [illegible]



TERMINAL # 37030002

*Pin Verified

10/12/25 12:41:18

Get free delivery from this store with Walmart+

Scan for 30-day free trial

Low prices You Can Trust. Every Day.

10/12/25 12:41:21

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.2025
Customer Name: Jimmie Catton
Service Address: 22 Neal St.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-02168-00
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10.2025

Description of cause of leak (faucet, toilet, underground, etc.):

2 Toilets Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$370.13	Usage:	193
Average Bill:	$139.83	Three Month Average Usage:	70
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$110.82	Adjusted Bill Amount:	$259.31
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard

Customer Service Manager

10-28-25

101-02168-00

501-416-9361

CR

3257

La Rue Plumbing Inc.

P.O. Box 1587
Benton, AR 72018-1587
501-315-6300

Customer's Order No. _____ Date 10-28 20 25

Name Jim Cutler

Address 22 Neal Street

Bryant, AR 72022 Phone 501 749 5010

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT	

QUAN.	DESCRIPTION	PRICE	AMOUNT
	Labor & material to Rebuild 2 toilets		
	Labor & material to Rebuild 2 hydrants		
	one toilet had a leak on it Running through the fill Valve.		$295.00

All claims and returned goods MUST be accompanied by this bill.

Received By _____

TAX

TOTAL $295.00

All past due invoices are subject to a rebilling fee, late fees and any collection fees incurred to obtain payment: 30 days is considered past due.

Thank You

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.2025
Customer Name: Hayley Holcomb
Service Address: 402 Mills Park Rd
City: Bryant
Date Leak Detected: _____

Service Account No: 101-00673-02
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 10.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Yard Hydrant Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$417.99	Usage:	213
Average Bill:	$139.62	Three Month Average Usage:	64
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$134.25	Adjusted Bill Amount:	$283.74
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard

Customer Service Manager

Bill 11/10/25

101-00673-02

Invoice

Ray Lusk Plumbing
921 Rushing Circle
Little Rock, AR 72204
(501)664-0940 Fax: (501)661-1264
NWA-(479)306-7775

10/15/25

HAYLEY HOLCOMB
402 MILLS PARK RD
BRYANT, AR 72022

HAYLEY HOLCOMB
402 MILLS PARK RD
BRYANT, AR 72022

Call Slip Number	Invoice Date	Invoice Number	Due Date
193047	10/15/2025	S327442	10/25/2025

Tech	Date
JACOB	10/15/2025
ISAACL	10/15/2025

Qty	Description	Unit Price	Amount
(1)	INSTALL YARD HYDRANT (2FT DIFFICULT)	997.32	997.32

Description	Amount
Coupon	-10.00

ADDITIONAL DETAILS:

Arrived on site to find corroded galvanized yard hydrant leaking.

We dug up removed and replaced hydrant and put drainage gravel around weep hole.

Customer will need to buy dirt to make hole even. We installed hydrant 2' deep.

Ray Lusk provides a one year warranty on all work performed.
Ray Lusk provides no warranty on any existing plumbing.
Ray Lusk is not responsible for landscaping.

I the undersigned, an owner/authorized representative/tenant of the premises at which the work mentions is to be done. I hereby authorize you to perform Diagnosis/solution, and to use such labor and materials as you deem advisable at the price listed above. I agree to pay $25 per month for each past due invoice in the event that collection efforts are initiated against me, I shall pay for all associated fees or cost by the addition of my signature below, I agree that I have received a copy of this contract, notice to the owner, and that I have read, understand, and agree to the terms listed herein. . I acknowledge satisfactory completion of the described work, and that the premises have been left in a satisfactory condition.

X Hayley Holcomb

Authorized Signature

10/15/2025 04:02PM

CC #2423 Auth:532885 $987.32

Total Due:	997.32
Misc:	-10.00
Grand Total:	987.32
Received:	987.32
Balance Due:	0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11.2025
Customer Name: Bryant School District
Service Address: 200 NW 4th St. (Stadium)
City: Bryant
Date Leak Detected: _____

Service Account No: 101-05959-00
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Leaking Pipe and Water Heater Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$4,733.60	Usage:	2401
Average Bill:	$1,832.11	Three Month Average Usage:	848
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$1,399.26	Adjusted Bill Amount:	$3,334.34
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard

Customer Service Manager

Acct#101-05959-00

Angela Shepard <ashepard@cityofbryant.com>

water leak 3338335 meter acct 101-05959-00

Terry Harper <tharper@bryantschools.org> Wed, Nov 12, 2025 at 3:24 PM
To: Angela Shepard <ashepard@cityofbryant.com>, Julie Powell <jpowell@bryantschools.org>

We fixed one pipe leak, a valve and 1 water heater leak on this meter.

--
Terry Harper
Maintenance Director
501-847-5640

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11.2025
Customer Name: Cathy Gray
Service Address: 1927 Mayapple Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-06096-02
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Water Leak – Toilets

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$307.23	Usage:	158
Average Bill:	$46.41	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$124.34	Adjusted Bill Amount:	$182.89
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angel Stroupe

Customer Service Manager

001-06096-02

Arkansas Leak Detection
501-850-6674
service@arkansasleaks.com
License #MP6868

Utility Verification Letter

Site Information

Name Cathy A. Gray Date 11/20/25

Address 1927 Mayapple Dr.

Bryant AR 72022
City State ZIP Code

Phone 479-629-2581 Email graycat358@gmail.com

Statement of Repair

The leak detector arrived onsite and performed leak detection and a section repair/replacement on the water system. There are no further leaks currently.

3 Toilets Leaking

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11.2025
Customer Name: Robin Rankin
Service Address: 2205 Cedar Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 102-04256-00
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Service Line Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$388.11	Usage:	197
Average Bill:	$92.91	Three Month Average Usage:	39
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$142.36	Adjusted Bill Amount:	$245.75
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Turned in: 11/20/25

meter # 3343502

102-04256-00

Arkansas Leak Detection
501-850-6674
service@arkansasleaks.com
License #MP6868

501-249-8477

Utility Verification Letter

Site Information

Name: Robin Rankin

Date: Nov 13, 2025

Address: 2205 Cedar Drive

Bryant (City) AR (State) 72019 (ZIP Code)

Phone: 501-944-5167

Email: rosuran@sbcglobal.net

Statement of Repair

The leak detector arrived onsite and performed leak detection and a section repair/replacement on the water system. There are no further leaks currently.

Meter placed in front of house by city. AR leak detection put down new pipe to the new meter and into the house. Capped off old water main to the old meter. Leak was located between house and the old meter - on Stillman loop.

check # 1107
$7,150.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11.2025
Customer Name: Kimberly Richards
Service Address: 1005 Flametree Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07630-08
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Leak Underneath House

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$827.16	Usage:	432
Average Bill:	$132.14	Three Month Average Usage:	60
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$356.11	Adjusted Bill Amount:	$471.05
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Leak Not Fixed

Acct#001-07630-08

Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] Water leak and request for extension

kimberly richards <kimberlyrich32@gmail.com> Wed, Nov 12, 2025 at 8:28 PM
To: Angela Shepard <ashepard@cityofbryant.com>
Cc: waterbilling@cityofbryant.com

I'm Jim Prater (501-772-2688) the Landlord of the property Charles and Kim (Richards) Gunnels reside.

Address:

1005 Flametree Drive
Bryant, Arkansas 72022

Kim notified me that there was possibly a water leak underneath the house causing the water bill to increase significantly. I went To the property and assess the leak, which was a larger issue than expected. I ended up having to use a 1 inch to three-quarter inch adapter shark bite and a three-quarter inch shark bite fitting. I use copper pipe. I did this on October 27 of this year. I have the receipt that I am attaching to this email.

We are asking for a one time leak adjustment, and an extension until Friday November 14 for the past due balance.

Thank you,

Jim Prater
Homeowner

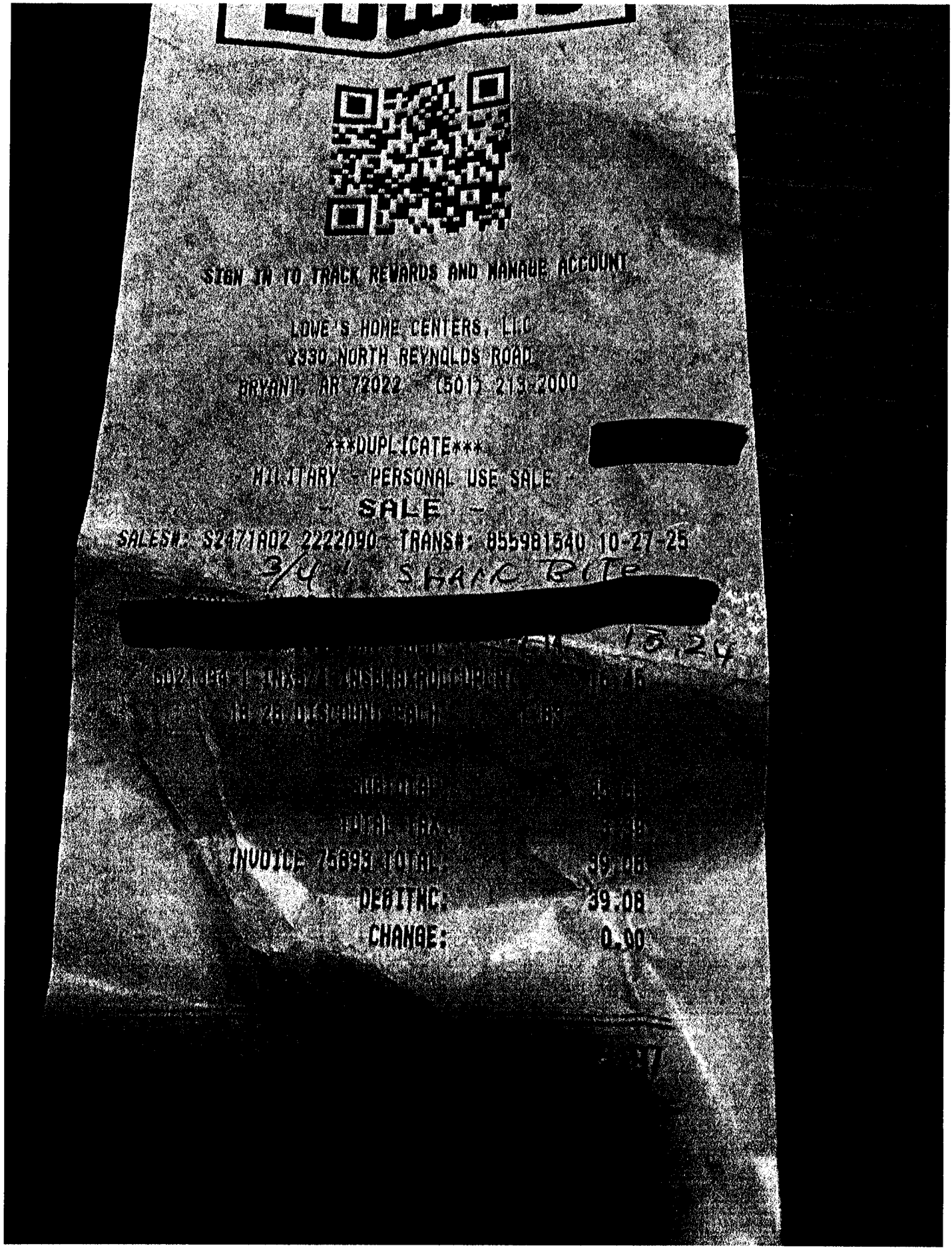
Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] Water leak and request for extension

kimberly richards <kimberlyrich32@gmail.com> Thu, Nov 13, 2025 at 1:21 PM
To: Angela Shepard <ashepard@cityofbryant.com>
Cc: waterbilling@cityofbryant.com

He crawled Under the house with a large flashlight and a pipe wrench and it was tightened and checked per Jim Prater. .

And there's no way because we haven't been here because we took one shower and one bath and that's it. So something's not right.
[Quoted text hidden]


SIGN IN TO TRACK REWARDS AND MANAGE ACCOUNT
LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000
DUPLICATE
MILITARY - PERSONAL USE SALE
- SALE -
SALES#: S2471A02 2222090 TRANS#: 85598154U 10-27-25
3/4" SHANK BIT
INVOICE 75698 TOTAL: 39.08
DEBITMC: 39.08
CHANGE: 0.00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 11.25
Customer Name: Rhoderick Ratcliff
Service Address: 2708 Birdie Ln
City: Bryant
Date Leak Detected: _____

Service Account No: 001-05077-10
Home Phone: _____
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 11.25

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet leaking non stop

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Tightened packing nut on water shutoff valve

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,836.05	Usage:	972
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$857.75	Adjusted Bill Amount:	$978.30
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Leak Not Fixed
Acct# 001-05077-10

Fairways at Hurricane Creek, ALP
P O Box 13000
Fayetteville,AR 72703

Work Order No. 3300360
Date Call: 10/26/2025 08:15 PM

Status Work Completed

Date Completed: 10/27/2025 08:42 AM
Brief Desc: My toilet is now leaking non stop.

Job Site: 0148/2708
2708 Birdie Lane
Bryant,AR 72022

Caller Name: Rhoderick Ratcliff
Caller Phone: (501) 478-0542x
Occupant: Ratcliff (t0358381)

Home (501) 478-0542x

Priority: 3-General
Ok to enter? NO
Category: Plumbing
SubCategory: Toilet
Animal in Apt? Yes

Problem Description: My toilet is now leaking non stop.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Dean	Dean	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description My toilet is now leaking non stop.
Technician Notes: tightened packing nut on water shutoff valve