CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: October 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Bryant School District	Customer Address	200 NW 4th Bld# 36
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$4,451.99	Usage:	2247
Average Bill:	$753.16	Three Month Average Usage:	270
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$1,781.27	Adjusted Bill Amount:	$2,670.72
Customer Name	Melissa Wood	Customer Address	410 Prickett Rd
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$1,702.01	Usage:	899
Average Bill:	$81.78	Three Month Average Usage:	33
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$780.26	Adjusted Bill Amount:	$921.75
Customer Name	Walter or Sheronica Miller	Customer Address	2515 Shadowcreek
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$513.97	Usage:	264
Average Bill:	$162.23	Three Month Average Usage:	76
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$169.38	Adjusted Bill Amount:	$344.59
Customer Name	Ryan Moore	Customer Address	1312 Medinah Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$384.88	Usage:	195
Average Bill:	$121.08	Three Month Average Usage:	54
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$127.03	Adjusted Bill Amount:	$257.85
Customer Name	Haden Helmcamp	Customer Address	3104 Cyclone.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$547.65	Usage:	282
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$236.06	Adjusted Bill Amount:	$311.59

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: October 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	DNT Media	Customer Address	1100 Hill Farm Rd C-4
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$395.52	Usage:	190
Average Bill:	$85.53	Three Month Average Usage:	35
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$139.66	Adjusted Bill Amount:	$235.86
Customer Name	Cortwie Klaus	Customer Address	3220 Henson Pl.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$759.06	Usage:	395
Average Bill:	$107.99	Three Month Average Usage:	47
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$313.55	Adjusted Bill Amount:	$445.51
Customer Name	Joshua Baranski	Customer Address	2413 Carywood Pl.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$351.21	Usage:	179
Average Bill:	$98.63	Three Month Average Usage:	42
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$121.63	Adjusted Bill Amount:	$229.58
Customer Name	Mona Norris	Customer Address	268 Flintstone Pt
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started	$ -	Date Leak Repaired	
Amount of Bill:	$386.98	Usage:	202
Average Bill:	$46.46	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$163.98	Adjusted Bill Amount:	$223.00
Customer Name	Cathy Leon	Customer Address	3116 Timbercreek
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:	$261.29	Usage:	135
Average Bill:	$46.46	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$103.62	Adjusted Bill Amount:	$157.65

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.2025
Customer Name: Bryant School District
Service Address: 200 NW 4th Bldg.# 36
City: Bryant
Date Leak Detected: _____

Service Account No: 101-00753-00
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 10.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$4,451.99	Usage:	2247
Average Bill:	$753.16	Three Month Average Usage:	270
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$1,781.27	Adjusted Bill Amount:	$2,670.72
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Stegall

Customer Service Manager

Angela Shepard <ashepard@cityofbryant.com>

Fwd: Water leak building #36

Acct# 101-00753-00

1 message

Terry Harper <tharper@bryantschools.org> Tue, Oct 7, 2025 at 2:25 PM
To: Julie Powell <jpowell@bryantschools.org>, Angela Shepard <ashepard@cityofbryant.com>

---------- Forwarded message ---------
From: **John Hanig** <jhanig@bryantschools.org>
Date: Tue, Oct 7, 2025 at 2:12 PM
Subject: Water leak building #36
To: Terry Harper <tharper@bryantschools.org>

Building #36 . Replaced diaphragm and stop in flush valve on urnial and screwdriver stop. Put rebuild kit in outside hydrant on the back side of building 36.

--
Terry Harper
Maintenance Director
501-847-5640

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.2025
Customer Name: Melissa Wood
Service Address: 410 Prickett Rd
City: Bryant
Date Leak Detected: _____

Service Account No: 102-00632-02
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 10.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Leak on 1/2 potable line

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,702.01	Usage:	899
Average Bill:	$81.78	Three Month Average Usage:	33
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$780.26	Adjusted Bill Amount:	$921.75
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard

Customer Service Manager

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] FW: 410 Prickett Road - WO#113985 repair email account# 102-00632-02

1 message

'melissacrossland85' via Water Billing <waterbilling@cityofbryant.com> Wed, Oct 1, 2025 at 12:08 PM
Reply-To: melissacrossland85 <melissacrossland85@yahoo.com>
To: waterbilling@cityofbryant.com

Good afternoon,

Below is the email sent by my realty company for water repairs completed. I can be reached at (561)323-5143.

Thank you,

Melissa Wood

Sent from Samsung Galaxy smartphone.

-------- Original message --------
From: Rainey Property Management <workorders@raineyrealty.com>
Date: 9/30/25 12:33 PM (GMT-06:00)
To: melissacrossland85@yahoo.com, swood33410@gmail.com
Subject: 410 Prickett Road - WO#113985

Hello,

All of our vendors do invoices on line on our portal. Here is what our plumber did-Pride Plumbing- ($287.50-Crawled under house, located and repaired a leak on a half inch potable line. No additional leaks detected."

Thanks
Melissa
Filed Manager

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.2025
Customer Name: Walter or Sheronica Miller
Service Address: 2515 Shadowcreek Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-05204-02
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 10.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$513.97	Usage:	264
Average Bill:	$162.23	Three Month Average Usage:	76
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$169.38	Adjusted Bill Amount:	$344.59
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard
Customer Service Manager



How doers get more done.

11 MABELVALE PLAZA LANE
LITTLE ROCK, AR 72205 (501) 565-7168

8919 00054 59367 10/03/25 09:19 AM
SALE SELF CHECKOUT

049057104859 2X FLAPPER <A>
KORKY ULTRA 2X FLAPPER 9.98

SUBTOTAL	9.98
SALES TAX	0.86
TOTAL	$10.84
XXXXXXXXXXXX6143 DEBIT	

AUTH CODE 000113 USD$ 10.84
Contactless
AID A0000000980840 Verified By PIN
US PREPAID

8919 10/03/25 09:19 AM

8919 54 59367 10/03/2025 0778

RETURN POLICY DEFINITIONS

	POLICY ID	DAYS	POLICY EXPIRES ON
A	1	90	01/01/2026

my toilet has been leaking for months
I fixed one in the master bath on the
19th of September and the other on
the 3rd of October I have a video
on the 19th showing my mom I fixed
it but lost RECIEPT for the fix on 19th
Sheronica / Walter Miller
2515 Shadowcreek Drive Bryant AR
501-352-2517

101-05204-02

10-3-25

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 09.2025
Customer Name: Ryan Moore
Service Address: 1312 Medinah Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-04852-09
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 09.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Leak at meter

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$384.88	Usage:	195
Average Bill:	$121.08	Three Month Average Usage:	54
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$127.03	Adjusted Bill Amount:	$257.85
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard

Customer Service Manager

fax - 501-443-3410

Lakes at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 3224199
Date Call: 08/31/2025 04:55 PM

Acct# 601-04852-09

Status Work Completed

Date Completed: 08/31/2025 06:53 PM
Brief Desc: Water leak at meter. Maintenance is

Job Site: 0178/1312-MB
1312 Medinah Blvd.
Bryant,AR 72022

Caller Name: Ryan Moore
Caller Phone: (501) 231-9300x
Occupant: McVey (t0329983)
Home (501) 650-4553x

Priority: 3-General
Ok to enter? NO
Category: Plumbing
SubCategory: Other
Animal in Apt? Yes

Problem Description: Water leak at meter. Maintenance is working on it.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Burton	Burton	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description Water leak at meter. Maintenance is working on it.

Technician Notes: Fixed water leak

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.2025
Customer Name: Haden Helmcamp
Service Address: 3104 Cyclone St
City: Bryant
Date Leak Detected: _____

Service Account No: 001-02801-12
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 09.24.25

Description of cause of leak (faucet, toilet, underground, etc.):

Water Leaking @ Regulator

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Regulator

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$547.65	Usage:	282
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$236.06	Adjusted Bill Amount:	$311.59
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Hazard

Customer Service Manager

Oct 10th Bill

Acct# 001-02801-12

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 3258949
Date Call: 09/24/2025 03:59 PM

Status Work Completed

Date Completed: 09/25/2025 05:26 PM
Brief Desc: I have a water leak. My water bi

Job Site: 0114/3104
3104 Cyclone Street
Bryant,AR 72022

Caller Name: Haden Helmcamp
Caller Phone: (501) 932-4502x
Occupant: Floyd (t0364016)

Home (501) 269-2620x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Other
Animal in Apt? No

Problem Description: I have a water leak. My water bill was $403 and the water company called and said that I leaked 760 gallons of water yesterday

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.0000			.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description I have a water leak. My water bill was $403 and the water company called and said that I leaked 760 gallons of water yesterday

Technician Notes: replaced regulator -Ron, Ashley, Steven

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.2025
Customer Name: DNT Media
Service Address: 1100 Hill Farm Rd Unit C-4
City: Bryant
Date Leak Detected: _____

Service Account No: 001-08102-03
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 09.30.25

Description of cause of leak (faucet, toilet, underground, etc.):

Leak in slab

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$375.52	Usage:	190
Average Bill:	$85.53	Three Month Average Usage:	35
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$139.66	Adjusted Bill Amount:	$235.86
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

J. Dodson Plumbing LLC
7415 Mars Hill Road
Bauxite, AR 72011
Owner: Jeremy Dodson
501-909-2540

INVOICE

5668

Date: 9-30-25

Customer Name: DVT Media

Address: 1100 Hill Farm Road
Bryant AR 72022

Description	Price
Find Water leak in Sleeve Pex under Concrete Slab Paid #4843	
	Sub Total:
	Tax:
	Total Due: 553.76

Signature

Checks: Payable to J. Dodson Plumbing LLC
Cashapp: $jdodsonplumbing
Please note the invoice number on payment.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.2025
Customer Name: Cortnie Klaus
Service Address: 3220 Henson Place
City: Bryant
Date Leak Detected: _____

Service Account No: 001-02342-06
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 09.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Service Line Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$759.06	Usage:	395
Average Bill:	$107.99	Three Month Average Usage:	47
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$313.55	Adjusted Bill Amount:	$445.51
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Bryan

Customer Service Manager

001-02342-06 501-554-9579

American Leak Detection
37 Collins Industrial Place
North Little Rock, AR 72113
Office: 501-228-0676

BILL TO
Klause, Cortnie 0023782
3220 Henson Pl
Bryant, AR 72022

INVOICE	INVOICE DATE
60184	Sep 11, 2025

JOB ADDRESS
Klause, Cortnie 0023782
3220 Henson Pl
Bryant, AR 72022

Completed Date: 9/11/2025

DESCRIPTION OF WORK

Service line pull performed. ALD exposed this line at the meter and on the backside of the driveway for access. A new 3/4" PEX line was used to replace the leaking section of the service line. After completion the system was retested to reveal no other leaks at this time.

TASK	DESCRIPTION	QTY	PRICE	TOTAL
Line Replacement	Service line replacement	1.00	$1,200.00	$1,200.00
Clause-Landscaping	ALD is not responsible for any landscaping upon completion of repairs.	1.00	$0.00	$0.00
Guarantees-4	Major repairs are warranted for (12) months from the date of completion. Warranty will not apply until paid in full. ALD will not be liable for consequential losses.	1.00	$0.00	$0.00

PAID ON	TYPE	MEMO	AMOUNT
9/11/2025	Visa		$900.00

SUB-TOTAL	$1,200.00
TAX	$0.00
TOTAL DUE	$1,200.00
PAYMENT	$900.00
BALANCE DUE	**$300.00**

ALD Federal Tax ID 62-1667163
Thank you for your business!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.2025
Customer Name: Joshua Baranski
Service Address: 2413 Carywood Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-01394-02
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Leak at meter on customer side

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$351.21	Usage:	177
Average Bill:	$98.63	Three Month Average Usage:	42
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$121.63	Adjusted Bill Amount:	$229.58
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] 2413 Carwood Drive Bryant - Water Bill Adjustment (Account Holder - Joshua Baranski)

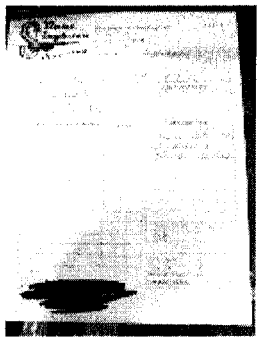
1 message

Kimberly Baranski <kimhargis1970@gmail.com> Fri, Oct 17, 2025 at 11:45 AM
To: waterbilling@cityofbryant.com, Wok off <joshuabaranski06@gmail.com>

2413 Carywood Drive (account holder Joshua Baranski) received a water bill of 351.21 due on November 1st(paid in full on 10/17/25).

We experienced a water leak near the meter, which caused excessive water consumption. It was repaired on 9/9/25 using a professional plumbing service. The receipt from the plumber is attached for your review in pursuit of a billing adjustment. We have never requested an adjustment prior to this occurrence.

Thank you for your consideration,
Kimberly Baranski
501-351-2796



water adjustment.JPG
585K

Bart Singleton Plumbing LLC
PO Box 1266
Benton , AR 72018
501-840-5390
bartsingletonplumbing@outlook.com

23374

BILL TO: Kim L Baranski
2413 Carywood Dr.
Bryant AR 72022

DATE: 9-9-25

JOB LOCATION

QTY.	JOB MATERIALS/EQUIPMENT	AMOUNT

DESCRIPTION

Dug up water leak at meter & repaired. No Leak

LABOR HOURS	AMOUNT
Bat	

TOTAL LABOR	
TOTAL JOB MATERIALS/EQUIPMENT	
GRAND TOTAL	310.00

☐CASH
☐CHECK #
☑C[redacted]

ZIP CO[redacted]

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.2025
Customer Name: Mona Norris
Service Address: 268 Flintstone Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 102-03460-00
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Line leaking under trailer

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$386.98	Usage:	202
Average Bill:	$46.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$163.98	Adjusted Bill Amount:	$223.00
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] Fw: KD plumbing invoice for 268 Flintstone Dr, Bryant.

1 message

'Mona Norris' via Water Billing <waterbilling@cityofbryant.com> Thu, Oct 23, 2025 at 5:23 PM
Reply-To: mn1852@yahoo.com
To: waterbilling@cityofbryant.com

102-03460-00

My husband called the plumber and paid in cash 3 weeks ago I think. He didn't ask for or receive an invoice, not realizing I could perhaps get a credit on the water bill. Will this be sufficient to consider a credit? I did ask the plumber for a detailed invoice marked paid, but this is what Mr. Davis sent.
Thank you for your assistance,
Mona Norris Acct #102-03460-00
501-476-1056

----- Forwarded Message -----
From: Kendall Davis <kendalldaviskds@gmail.com>
To: "mn1852@yahoo.com" <mn1852@yahoo.com>
Sent: Wednesday, October 22, 2025 at 02:26:30 PM CDT
Subject: KD plumbing invoice.

Sent from my iPhone

Invoice_365_2025-10-22.pdf
127K

INVOICE

KD PLUMBING LLC
2061 graham rd
Benton, Arkansas 72015
United States

Mobile: 5013268349

Bill To
Mona Norris

Invoice Number: 365
Invoice Date: October 22, 2025
Payment Due: October 22, 2025
Amount Due (USD): **$125.00**

Items	Quantity	Price	Amount
Leak repair Repaired leaking connection under the trailer	1	$125.00	$125.00
		Total:	$125.00
		Amount Due (USD):	**$125.00**

Notes / Terms
268 flintstone

Powered by wave

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 10.25
Customer Name: Cathy Leon
Service Address: 3116 Timbercreek Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 102-03201-00
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$261.27	Usage:	135
Average Bill:	$46.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$103.62	Adjusted Bill Amount:	$157.65
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Stroupe

Customer Service Manager

102-03201-00

501-517-4578

342269

Statement

DATE 10-24-25

TERMS

TO

3116 Timbercreek Dr
Bryant, AR

IN ACCOUNT WITH

Gregory Plumbing
220 Berwick
Benton, AR 72015

	-	Replaced fill valve and red gasket in guest bath toilet.				
	-	Water to toilet never shut off due to bad fill valve				

CURRENT	OVER 30 DAYS	OVER 60 DAYS	TOTAL AMOUNT		
				150	00

01-11