# CITY OF BRYANT WATER AND WASTEWATER UTILITIES
# MONTHLY LEAK ADJUSTMENT REPORT

**SUMMARY**
Date: July 2025

| | | | |
|---|---|---|---|
| Total Number of Request for Adjustment | | Total Number of Adjustments Approved | |
| Highest Bill Adjusted | | Lowest Bill Adjusted | |
| Total Gallons Adjusted | | Total Cost of Adjustments | |

**DETAILS**

| | | | |
|---|---|---|---|
| Customer Name | Miracle Baker | Customer Address | 2403 Cyclone St. |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 7.2025 |
| Amount of Bill: | $770.29 | Usage: | 401 |
| Average Bill: | $79.92 | Three Month Average Usage: | 32 |
| Adjustment Approved: | Yes / No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | $332.46 | Adjusted Bill Amount: | $437 |
| Customer Name | Brady Baker | Customer Address | 190 Quapaw |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 7.2025 |
| Amount of Bill: | $416.69 | Usage: | 217 |
| Average Bill: | $64.95 | Three Month Average Usage: | 24 |
| Adjustment Approved: | Yes / No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | $169.38 | Adjusted Bill Amount: | $247.31 |
| Customer Name | Melnika Hale | Customer Address | 5920 Hwy 5 Unit 5 |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 7.2025 |
| Amount of Bill: | $964.12 | Usage: | 503 |
| Average Bill: | $60.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | Yes / No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | $435.17 | Adjusted Bill Amount: | $528.95 |
| Customer Name | Camiko Smith | Customer Address | 614 SE 2nd St |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 7.2025 |
| Amount of Bill: | $729.13 | Usage: | 379 |
| Average Bill: | $57.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | Yes / No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | $323.45 | Adjusted Bill Amount: | $405.68 |
| Customer Name | Austin Kellum | Customer Address | 205 S. Walnut St #2 |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 6.2025 |
| Amount of Bill: | $570.10 | Usage: | 294 |
| Average Bill: | $57.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | Yes / No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | $246.86 | Adjusted Bill Amount: | $323.24 |

# CITY OF BRYANT WATER AND WASTEWATER UTILITIES
# MONTHLY LEAK ADJUSTMENT REPORT

**SUMMARY**
Date: July 2025

| | | | |
|---|---|---|---|
| Total Number of Request for Adjustment | | Total Number of Adjustments Approved | |
| Highest Bill Adjusted | | Lowest Bill Adjusted | |
| Total Gallons Adjusted | | Total Cost of Adjustments | |

**DETAILS**

| | | | |
|---|---|---|---|
| Customer Name | Christopher Spann | Customer Address | 2402 Richland Park |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 6.2025 |
| Amount of Bill: | $721.64 | Usage: | 375 |
| Average Bill: | $94.88 | Three Month Average Usage: | 40 |
| Adjustment Approved: | Yes / No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | $301.83 | Adjusted Bill Amount: | $419.81 |
| Customer Name | Jordan Reed | Customer Address | 403 Derek Ct |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | 6.2025 |
| Amount of Bill: | $654.29 | Usage: | 339 |
| Average Bill: | $57.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | Yes / No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | $287.41 | Adjusted Bill Amount: | $366.88 |
| Customer Name | Bryant High School | Customer Address | 711 N. Reynolds |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | |
| Amount of Bill: | $4,528.68 | Usage: | 2288 |
| Average Bill: | $1,147.92 | Three Month Average Usage: | 481 |
| Adjustment Approved: | Yes / No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | $1,628.10 | Adjusted Bill Amount: | $2,900.58 |
| Customer Name | Charles Healy | Customer Address | 325 Prospect Park |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | |
| Amount of Bill: | $304.43 | Usage: | 152 |
| Average Bill: | $72.43 | Three Month Average Usage: | 28 |
| Adjustment Approved: | Yes / No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | $111.71 | Adjusted Bill Amount: | $192.72 |
| Customer Name | | Customer Address | |
| Date Leak Detected by AMI | | Date Customer Notified | |
| Date Leak Started | | Date Leak Repaired | |
| Amount of Bill: | | Usage: | |
| Average Bill: | | Three Month Average Usage: | |
| Adjustment Approved: | Yes / No | Approved By: | |
| Amount of Adjustment to Sewer Bill: | | Adjusted Bill Amount: | |

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

# LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Miracle Baker
Service Address: 2403 Cyclone St
City: Bryant
Date Leak Detected: _____

Service Account No: 001-01032-09
Home Phone: 501-626-0646
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 07.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Toilet

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|---|---|
| Amount of Bill: | $770.29 | Usage: | 401 |
| Average Bill: | $79.92 | Three Month Average Usage: | 32 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | $332.46 | Adjusted Bill Amount: | $437.83 |
| Payment Plan: | Y: ☐ N: ☐ | Months: | Payment Amt: |

Angela Shepard
Customer Service Manager

Acct# 001-01032-09



**Greens at Hurricane Creek, a Limited Partnership**
P O Box 13000
Fayetteville,AR 72703

**Work Order No.** 3112440
**Date Call:** 06/16/2025 10:19 AM

**Status** Work Completed

**Date Completed:** 06/16/2025 11:04 AM
**Brief Desc:** Still running, water still flowi

**Job Site:** 0114/2403
2403 Cyclone Street
Bryant,AR 72022

**Caller Name:** Miracle Baker
**Caller Phone:** (501) 626-0646x
**Occupant:** Baker (t0013499)
**Office** (501) 626-0646x

**Priority:** 3-General
**Ok to enter?** YES
**Category:** Plumbing
**SubCategory:** Toilet
**Animal in Apt?** No

**Problem Description:** Still running, water still flowing and bill steady being high

**Parts & Labor**

| Quantity/ Hours | Item Type/ Employee Name | Description | Unit Price | Total |
|---|---|---|---|---|
| .00 | Mitchell | Mitchell | .00 | .00 |
| | | | **Total** | .00 |

**Authorized by:** _____
**Signed by** _____
**Dated** _____
**Invoice No.** _____

**Full Description** Still running, water still flowing and bill steady being high

**Technician Notes:** replaced toilet handle

**Greens at Hurricane Creek, a Limited Partnership**
P O Box 13000
Fayetteville,AR 72703

**Work Order No.** 3122104
**Date Call:** 06/25/2025 02:12 PM

**Status** Work Completed

**Date Completed:** 06/24/2025 02:14 PM
**Brief Desc:** Toilet running

**Job Site:** 0114/2403
2403 Cyclone Street
Bryant,AR 72022

**Caller Name:** Miracle Baker
**Caller Phone:** (501) 626-0646x
**Occupant:** Baker (t0013499)
**Office** (501) 626-0646x

**Priority:** 3-General
**Ok to enter?** YES
**Category:** Plumbing
**SubCategory:** Toilet
**Animal in Apt?** No

**Problem Description:** Toilet running

**Parts & Labor**

| Quantity/ Hours | Item Type/ Employee Name | Description | Unit Price | Total |
|---|---|---|---|---|
| .0000 | | | .00 | .00 |
| | | | **Total** | .00 |

**Authorized by:** _____
**Signed by** _____
**Dated** _____
**Invoice No.** _____

**Full Description** Toilet running

**Technician Notes:** Replaced to handle

**Greens at Hurricane Creek, a Limited Partnership**
P O Box 13000
Fayetteville,AR 72703

**Work Order No.** 3131049
**Date Call:** 07/01/2025 10:57 AM

**Status** Work Completed

**Date Completed:** 07/02/2025 02:45 PM
**Brief Desc:** Need a new toilet

**Job Site:** 0114/2403
2403 Cyclone Street
Bryant,AR 72022

**Caller Name:** Miracle Baker

**Caller Phone:** (501) 626-0646x
**Occupant:** Baker (t0013499)
**Office** (501) 626-0646x

**Priority:** 3-General
**Ok to enter?** YES
**Category:** Plumbing
**SubCategory:** Toilet
**Animal in Apt?** No

**Problem Description:** Need a new toilet

**Parts & Labor**

| Quantity/ Hours | Item Type/ Employee Name | Description | Unit Price | Total |
|---|---|---|---|---|
| .00 | Mitchell | Mitchell | .00 | .00 |
| | | | **Total** | .00 |

**Authorized by:** _____
**Signed by** _____
**Dated** _____
**Invoice No.** _____

**Full Description** Need a new toilet

**Technician Notes:** Replaced entire toilet

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

# LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Lindsey Mgmt
Service Address: 2407 Oak Hill
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07643-00
Home Phone: 501-847-6178
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 07.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaks

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|---|---|
| Amount of Bill: | $938.67 | Usage: | 491 |
| Average Bill: | $57.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | $424.36 | Adjusted Bill Amount: | $514.31 |
| Payment Plan: | Y: ☐ N: ☐ | Months: | Payment Amt: |

Customer Service Manager

Emailed tech not heard 7-1-25

001-07643-00



**Lakes at Hurricane Creek, a Limited Partnership**
P O Box 13000
Fayetteville,AR 72703

**Work Order No.** 3122187
**Date Call:** 06/25/2025 03:27 PM

Model unit
Hope Spradlin Manager
501-847-6178

**Status** Work Completed

**Date Completed:** 06/25/2025 03:27 PM
**Brief Desc:** toilet running

**Job Site:** 0178/2407-O
2407 Oak Hill Rd
Bryant,AR 72022

**Caller Name:**

**Caller Phone:**

**Priority:** 3-General
**Ok to enter?** YES
**Category:** Plumbing

**SubCategory:** Toilet

**Problem Description:** toilet running

**Parts & Labor**

| Quantity/ Hours | Item Type/ Employee Name | Description | Unit Price | Total |
|---|---|---|---|---|
| .0000 | | | .00 | .00 |
| | | | **Total** | .00 |

**Authorized by:** _____
**Signed by** _____
**Dated** _____
**Invoice No.** _____

**Full Description** maintenance checked toilets and replaced fill valves

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

# LEAK ADJUSTMENT REQUEST

Date of Request: 07.2025
Customer Name: Brady Baker
Service Address: 190 Quapaw
City: Bryant
Date Leak Detected: _____

Service Account No: 001-03824-04
Home Phone: 501-860-5336
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 07.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaks

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|---|---|
| Amount of Bill: | $416.69 | Usage: | 212 |
| Average Bill: | $64.95 | Three Month Average Usage: | 24 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | $169.38 | Adjusted Bill Amount: | $247.31 |
| Payment Plan: | Y: ☐ N: ☐ | Months: | Payment Amt: |

Angela Shepard
Customer Service Manager

001-03824-04

7-7-25

190 Quapaw Dr
Bryant, Ar 72022

Brady Baker

I had a toilet that stayed running, purchased new float valve to fix issue.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

# LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Melnika Hale
Service Address: 5920 HWY 5 N Unit 5
City: Bryant
Date Leak Detected: _____

Service Account No: 001-03034-05
Home Phone: 501-240-8098
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 07.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|---|---|
| Amount of Bill: | $964.12 | Usage: | 503 |
| Average Bill: | $60.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | $435.17 | Adjusted Bill Amount: | $528.95 |
| Payment Plan: | Y: ☐ N: ☐ | Months: | Payment Amt: |

Angela Shepard
Customer Service Manager

Tiffany Jones <tjones@cityofbryant.com>

001-03034-05 501-574-1616

# Office Plumbing Repair Summary and Receipts Attached

1 message

**La Ta Da Enrichment** <latadaenrichmenttherapyservice@gmail.com> Mon, Jun 30, 2025 at 10:57 AM

To: Tiffany Jones <tjones@cityofbryant.com>
Cc: La Ta Da Enrichment <latadaenrichmenttherapyservice@gmail.com>

Dear City of Bryant Water Dept.,

I am writing to provide a summary of the recent plumbing issue at our office, as requested.

Because our office is not yet fully operational, we were unaware that the toilet was continuously running. Once the issue was brought to our attention, we discovered that the internal pump mechanism had failed and needed to be replaced. To resolve the problem and stop the water from running, we purchased and installed a new pump.

Please find the attached receipts for the purchase and repair.
Below is my contact information, as requested:

Name: Melnika Hale
Address: 5920 Hwy 5N Suite 5, Bryant, AR 72022
Phone Number: 501-240-8098

I understand this will be reviewed by the committee in August, as the July deadline has passed. I will await further instructions once an adjustment has been made. In the meantime, I am prepared to either pay an average bill amount toward the current balance or visit the office to set up a payment plan.

Thank you for your time and consideration. Please don't hesitate to contact me if you need any additional information.

Warm regards,
Melnika Hale

La Ta Da Enrichment Therapy Services, LLC
5920 Hwy 5N
Suite 5
Bryant, Arkansas 72022
501-574-1616
www.latadacompanes.com

**2 attachments**

Walmart

Save money. Live better.

WAL*MART
5018472857 Mgr. CHRISTOPHER
BRYANT, AR
ST# 3230 OP# 9002 TE# 2 TR# 3211

| | | |
|---|---|---|
| 12 GRVJNT | 007681215082 | 10.44 |
| PLUMBING | 004905710292 | 23.97 |
| PEPSI 6PK | 001200017256 F | 4.48 |

| | |
|---|---|
| SUBTOTAL | 38.89 |
| TAX 1 9.875 % | 3.84 |
| TOTAL | 42.73 |
| VISA DEBIT TEND | 42.73 |
| VISA **** **** **** 3871 | |
| CHANGE DUE | 0.00 |

# # ITEMS SOLD 3

TC# 1594 3193 1500 7556 3533

05/23/25 06:41:29

Walmart

Save money. Live better.

WAL*MART
5018472857 Mgr. CHRISTOPHER
BRYANT, AR
ST# 3230 OP# 9009 TE# 9 TR# 4387

| | | |
|---|---|---|
| TY REPAI | 007452362990 | 6.50 |
| CG TP SNS C | 003500052584 | 8.96 |

| | |
|---|---|
| SUBTOTAL | 15.46 |
| TAX 1 9.875 % | 1.53 |
| TOTAL | 16.99 |
| VISA DEBIT TEND | 16.99 |
| VISA **** **** **** 3871 | |
| CHANGE DUE | 0.00 |

# ITEMS SOLD 2

TC# 5360 4922 6088 1727 7234



05/16/25 06:55:28

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

# LEAK ADJUSTMENT REQUEST

Date of Request: 07.2025
Customer Name: Camiko Smith
Service Address: 614 SE 2nd St
City: Bryant
Date Leak Detected: _____

Service Account No: 001-01064-12
Home Phone: 501-599-7101
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 07.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

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|---|---|---|---|
| Amount of Bill: | $729.13 | Usage: | 379 |
| Average Bill: | $57.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | $323.45 | Adjusted Bill Amount: | $405.68 |
| Payment Plan: | Y: ☐ N: ☐ | Months: | Payment Amt: |

Customer Service Manager

Lajena Holt <lholt@cityofbryant.com>

# [waterbilling] Leak repair

1 message

001-01064-12

**Camiko** <camikoblands@gmail.com> Wed, Jul 9, 2025 at 8:35 AM
To: waterbilling@cityofbryant.com

Camiko Smith
614 se 2nd st.
I had a toilet that needing a repair . I am sending in a receipt of repair. Please help with adjustments.
5015997101

8:28 05:12 5G 80
IMG_20250627_110721.heic
Saved, 632 KB

THE HOME DEPOT

How doers get more done.

12610 CHENAL PKWAY
LITTLE ROCK, AR 72211 (501)219-9600

1401 00016 38394 06/05/25 06:26 PM
SALE CASHIER BRITTENY

6972761080123 FLUSH VALVE <A>
REPLACEMNT FLUSH VALVE FOR MANSFIELD
2@10.88 21.76
6972761083032 FLAPPR CHAIN <A>
FLAPPER CHAIN
2@3.27 6.54
049057103609 SEAL KIT <A> 7.47
3" UNIVERSAL FLUSH VALVE SEAL KIT

SUBTOTAL 35.77
SALES TAX 3.09
TOTAL $38.86

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

# LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Austin Kellum
Service Address: 205 S Walnut St Unit 2
City: Bryant
Date Leak Detected: _____

Service Account No: 001-05790-03
Home Phone: 501-672-0538
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

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| Amount of Bill: | $570.10 | Usage: | 294 |
| Average Bill: | $57.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | $246.86 | Adjusted Bill Amount: | $323.24 |
| Payment Plan: | Y: ☐ N: ☐ | Months: | Payment Amt: |

Angela Shepard

Customer Service Manager

S & K Quality Plumbing, Inc.
210 Cornerstone Road
Alexander, AR 72002
501-455-8100

# Invoice

| Date | Invoice # |
|---|---|
| 6/13/2025 | 36560 |

**Bill To**

Wright Siding
Attn: Stacy Cato
5616 McArthur
N. Little Rock, AR 72118

001-05790-03
Austin Kellum
Sent in on 6-25-25

| P.O. No. | Terms | Project |
|---|---|---|
| | Net 10 | 205 S. Walnut - Bry... |

| Quantity | Description | Rate | Amount |
|---|---|---|---|
| | Labor and material to replace fill valves and flappers in both toilets. Checked for leak on water piping. No leaks found. Water pressure is 65 psi. | | |
| 2 | Fluid Master | 18.21 | 36.42T |
| 2 | Korky Flapper | 7.13 | 14.26T |
| | Plumber Labor 6/11/25 - 2.5 Hours | 258.00 | 258.00 |
| | Sales Tax in Bryant | 9.875% | 5.00 |

Thank you in advance for your prompt payment!
Remit to address above.

**Total** $313.68

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

# LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Christopher Spann
Service Address: 2402 Richland Park Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-06226-05
Home Phone: 501-859-5950
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

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|---|---|---|---|
| Amount of Bill: | $721.64 | Usage: | 375 |
| Average Bill: | $94.88 | Three Month Average Usage: | 40 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | $301.83 | Adjusted Bill Amount: | $419.81 |
| Payment Plan: | Y: ☐ N: ☐ | Months: | Payment Amt: |

Angela Shepard

Customer Service Manager

Next Month 7/1/25

001.06226.05

Lesa Warner <lwarner@cityofbryant.com>

# [waterbilling] Water leak - Christopher Spann 2402 Richland Park Dr.

1 message

**CSpann** <cspann1990@gmail.com> Wed, Jun 11, 2025 at 10:41 AM
To: waterbilling@cityofbryant.com

Christopher Spann
501-859-5950
2402 Richland Park Dr.
Bryant, AR 72022

Good Morning,

I noticed that I had a constantly running toilet in the guest bathroom that rarely gets used, so I ordered a new Toilet Fill Valve on May 29th 2025. In came in and I installed it last night/ early this morning and the toilet is no longer running constantly. I checked my bill afterwards and normally I average about a $90-$100 a month bill but the upcoming bill is showing I owe roughly $280.

I have provided attached invoice/recipet of the purchase of the toilet fill valve from Amazon.com and provided a photo of the new unit installed and old unit removed.

If you are able to help me by adjusting my bill that would be greatly appreciated. If unable I understand. Thank you for your time!

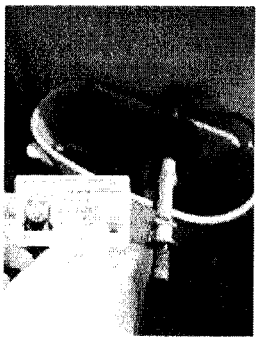
Thanks,

Chris Spann

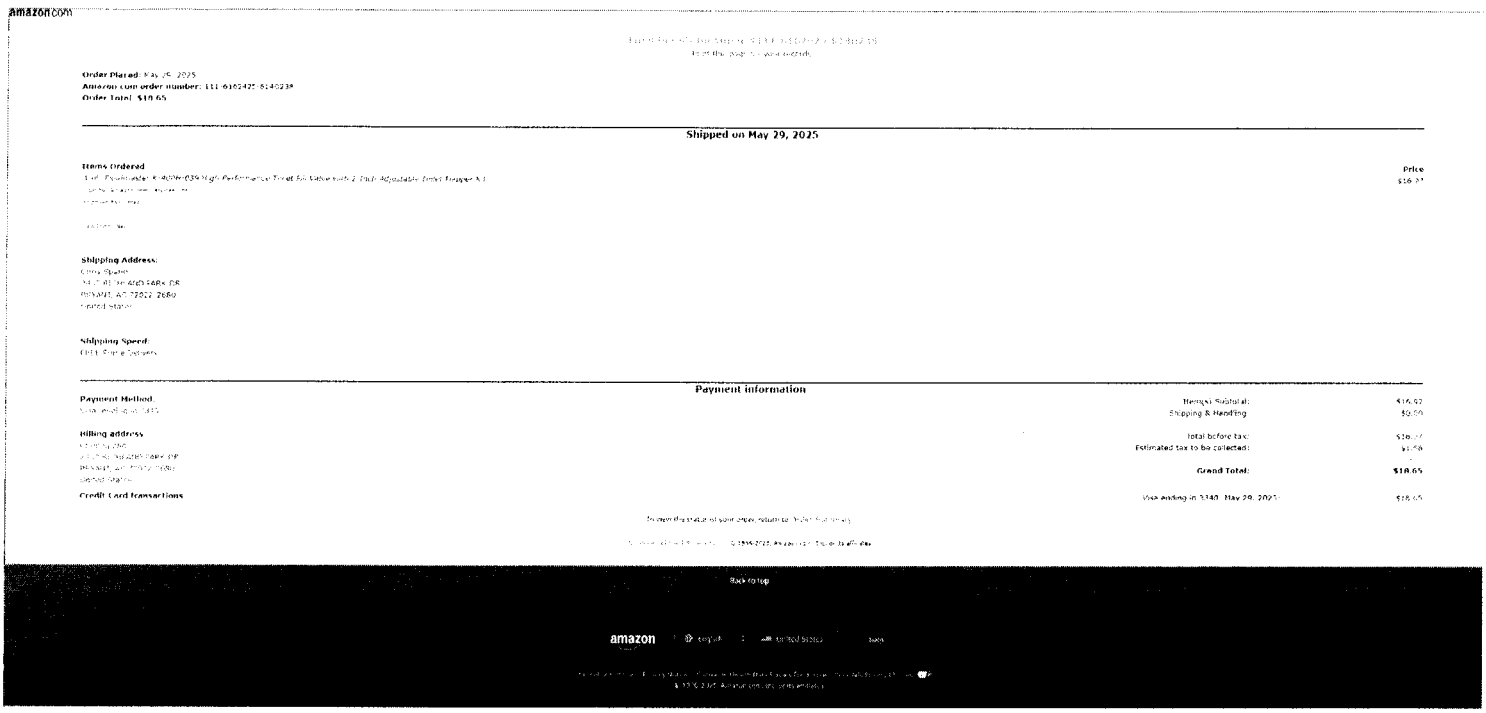
**4 attachments**

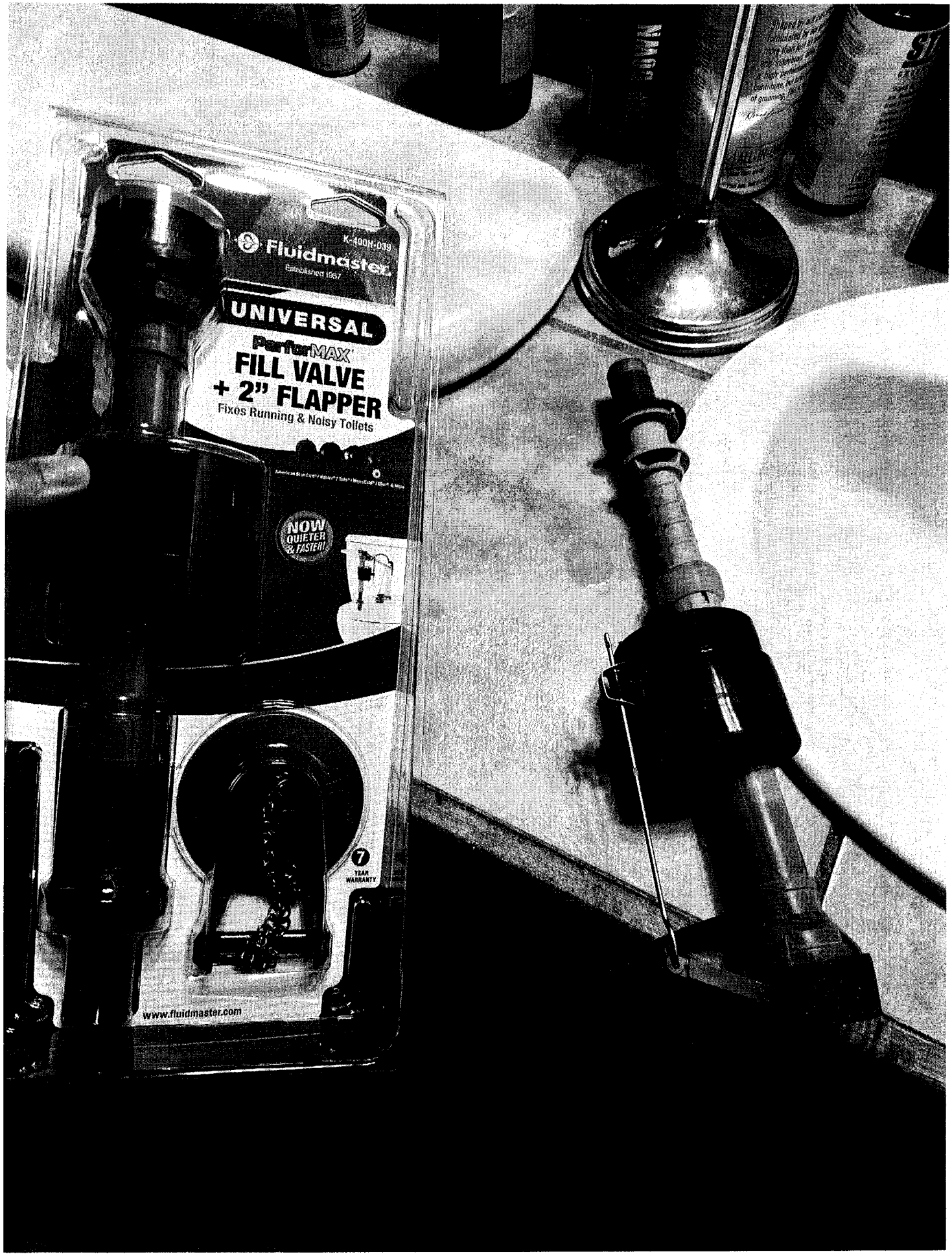
**1000013485.png**
98K





**1000013480.jpg**
3221K


Amazon.com
Order Placed: May 25, 2025
Amazon.com order number: 111-6165425-8140239
Order Total: $18.65
Shipped on May 29, 2025
Items Ordered
Price
$16.99
Shipping Address:
Shipping Speed:
Payment Information
Payment Method:
Billing address
Credit Card transactions
Item(s) Subtotal:
$16.99
Shipping & Handling:
$0.99
Total before tax:
Estimated tax to be collected:
$1.67
Grand Total:
$18.65
Visa ending in 3340: May 29, 2025:
$18.65
Back to top
amazon


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CITY OF BRYANT WATER AND WASTEWATER UTILITIES

# LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Jordan Reed
Service Address: 403 Derek Ct
City: Alexander
Date Leak Detected: _____

Service Account No: 001-07992-05
Home Phone: 501-626-1922
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Leak at home

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired Leak

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|---|---|
| Amount of Bill: | $654.29 | Usage: | 339 |
| Average Bill: | $57.46 | Three Month Average Usage: | 20 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | $287.41 | Adjusted Bill Amount: | $366.88 |
| Payment Plan: | Y: ☐ N: ☐ | Months: | Payment Amt: |

Angela Shepard

Customer Service Manager

Acct# 001-07992-05
403 Derek

To Whom It May Concern,

I am writing to confirm that I repaired a plumbing leak at Jordan and Elijah Reed's residence on **Thursday, June 19, 2025**. The issue has been fully resolved, and there has been no further sign of leaking since the repair.

Please feel free to contact me if any further verification is needed.

Sincerely,

Joe Clark

Joe Clark
501-213-9637


3:34
17m
LOWE'S HOME CENTERS, LLC
1100 SOUTH BOWMAN ROAD
Little Rock , AR 72211
(501) 435-3164
Transaction # : 658746271
Order # : 202506183331658746271
Order Date : 06/18/25 11:58:20
Item
Price
FM 2-IN EVERYTHING REPAIR
$ 44.76
Item #: 3625373
27.98 Discount Ea -5.60
2 @ 22.38
BADGER 5XL 1/2-HP DISPOSE
$ 103.20
Item #: 2329356
129.00 Discount Ea -25.80
1 @ 103.20
LCC SYSTEM USE ONLY
$ 0.00
Item #: 107204
1 @ 0.00
Invoice 91632 Subtotal
$ 147.96
Invoice 91632 Subtotal $ 147.96
Subtotal $ 147.96
PULASKI - COUNTY TAX $ 1.48
LITTLE ROCK - CITY TAX $ 1.66
AR - STATE TAX $ 9.62
Total Tax $ 12.76
Total $ 160.72
Reply
Forward

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

# LEAK ADJUSTMENT REQUEST

Date of Request: 07.2025
Customer Name: Bryant High School
Service Address: 711 N. Reynolds
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07261-00
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Service Line Broken

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|---|---|
| Amount of Bill: | $4,528.68 | Usage: | 2288 |
| Average Bill: | $1,147.92 | Three Month Average Usage: | 481 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | $1,628.10 | Adjusted Bill Amount: | $2,900.58 |
| Payment Plan: | Y: ☐ N: ☐ | Months: | Payment Amt: |

Customer Service Manager

**Angela Shepard <ashepard@cityofbryant.com>**

# Fwd: Water line fix Bryant High School

**Julie Powell** <jpowell@bryantschools.org> Mon, Jul 28, 2025 at 7:37 AM
To: Angela Shepard <ashepard@cityofbryant.com>

This is for account # 001-07261-00. Please let me know of any adjustments on the account. I have been waiting to submit payment on this account until we had this resolved. Thanks for your help!

---------- Forwarded message ---------
From: **Terry Harper** <tharper@bryantschools.org>
Date: Sun, Jul 27, 2025 at 8:50 AM
Subject: Fwd: Water line fix Bryant High School
To: Julie Powell <jpowell@bryantschools.org>

Can you send this to Angela at the city. Not sure if she'll need a bill attached or not

Terry Harper
Maintenance Director
501-847-5640

---------- Forwarded message ---------
From: **Michael Van Keuren** <MVanKeuren@baldwinshell.com>
Date: Thu, Jul 24, 2025 at 1:10 PM
Subject: Water line fix Bryant High School
To: Terry Harper <tharper@bryantschools.org>

Terry

Between May 25 and June 25, 2025, we did encounter a water line during excavation. This did break the line, it was quickly repaired and operations continued.

This was located south of building 10 running West to East approximately 12ft down.

Thanks

**MICHAEL VAN KEUREN** | PROJECT MANAGER
CENTRAL ARKANSAS TEAM

BALDWIN & SHELL CONSTRUCTION COMPANY
Building Relationships

P.O. BOX 1750 | LITTLE ROCK, AR 72203
1000 WEST CAPITOL AVE | LITTLE ROCK, AR 72201
(o) 501.374.8677 • (c) 501.690.4177 • (f) 501.375.7649
**www.baldwinshell.com**

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--

Julie Powell
Bookkeeper
Bryant Public Schools
1511 North Reynolds Rd
Bryant, AR 72022
501-847-5600
JPowell@bryantschools.org

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CITY OF BRYANT WATER AND WASTEWATER UTILITIES

# LEAK ADJUSTMENT REQUEST

Date of Request: 07.2025
Customer Name: Charles Healy
Service Address: 325 Prospect Park
City: Bryant
Date Leak Detected: _____

Service Account No: 001-08852-01
Home Phone: 501-352-0476
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Service Line Broken

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

| | | | |
|---|---|---|---|
| Amount of Bill: | $304.43 | Usage: | 152 |
| Average Bill: | $72.43 | Three Month Average Usage: | 28 |
| Adjustment Approved: | | Approved By: | |
| Amount of Adjustment to Water & Sewer Bill: | $111.71 | Adjusted Bill Amount: | $192.72 |
| Payment Plan: | Y: ☐ N: ☐ | Months: | Payment Amt: |

Angel Shepard

Customer Service Manager

| Description | Price |
|---|---|
| Pipe work leak | |
| in crawl | |
| 1 pipe 3/4 pp | |

Charles Healy
001-08852-01

501-352-0476

Sub Total:

Tax:

**Total Due:** 200.00

**Signature**

Checks: Payable to J. Dodson Plumbing LLC
Cashapp: $jdodsonplumbing
Please note the invoice number on payment.

***Thank You for Your Business!***

