CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: June 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Emily Robinson	Customer Address	2102 Byron Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	June
Amount of Bill:	$474.68	Usage:	243
Average Bill:	$158.50	Three Month Average Usage:	74
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$152.26	Adjusted Bill Amount:	$322.42
Customer Name	Wayne Birg	Customer Address	6007 SW 3rd St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	June
Amount of Bill:	$474.68	Usage:	243
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$200.91	Adjusted Bill Amount:	$273.77
Customer Name	Tonia Weems	Customer Address	4809 Natalie Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	May 3rd
Amount of Bill:	$386.75	Usage:	196
Average Bill:	$78.04	Three Month Average Usage:	31
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$148.66	Adjusted Bill Amount:	$238.09
Customer Name	Kristen Hanson	Customer Address	2807 Mary Kathryn
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	May 6th
Amount of Bill:	$343.71	Usage:	173
Average Bill:	$78.04	Three Month Average Usage:	31
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$127.93	Adjusted Bill Amount:	$215.78
Customer Name	Tiffany Williams	Customer Address	2713 Richland Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	May 19th
Amount of Bill:	$489.69	Usage:	258
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$214.43	Adjusted Bill Amount:	$275.26

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: June 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Ruth Ann Burgess	Customer Address	2400 Emerald Ct Unit A
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	June
Amount of Bill:	$1,700.37	Usage:	904
Average Bill:	$46.46	Three Month Average Usage:	220
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$796.47	Adjusted Bill Amount:	$903.90
Customer Name	Jason Noel	Customer Address	11174 Stonehill Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	June
Amount of Bill:	$314.08	Usage:	241
Average Bill:	$78.93	Three Month Average Usage:	28
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$117.57	Adjusted Bill Amount:	$196.51
Customer Name	Tommy Webb	Customer Address	2315 Raintree
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	June
Amount of Bill:	$861.96	Usage:	450
Average Bill:	$54.46	Three Month Average Usage:	22
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$385.62	Adjusted Bill Amount:	$476.34
Customer Name	Lindsey Mgmt	Customer Address	4901 Cyclone
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	June
Amount of Bill:	$516.51	Usage:	278
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$232.45	Adjusted Bill Amount:	$284.06
Customer Name	Crystal Spencer	Customer Address	169 Choctaw
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	May
Amount of Bill:	$362.42	Usage:	183
Average Bill:	$115.46	Three Month Average Usage:	51
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$118.92	Adjusted Bill Amount:	$243.50

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: June 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	James Cox	Customer Address	207 NE 2nd St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	May
Amount of Bill:	$454.32	Usage:	238
Average Bill:	$46.46	Three Month Average Usage:	20
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:	$196.41	Adjusted Bill Amount:	$257.91
Customer Name	Charles Guthrie	Customer Address	107 S. Elm
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	June
Amount of Bill:	$1,035.95	Usage:	543
Average Bill:	$68.69	Three Month Average Usage:	26
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:	$465.81	Adjusted Bill Amount:	$570.14
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes [ ] No [ ]	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Emily Robinson
Service Address: 2102 Byron Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-01207-04
Home Phone: 501-282-9279
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$474.68	Usage:	243
Average Bill:	$158.50	Three Month Average Usage:	74
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$152.26	Adjusted Bill Amount:	$322.42
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Tiffany Jones <tjones@cityofbryant.com>

[waterbilling] 2102 Byron Drive

1 message

Emily Obasade <obasadeemily@gmail.com> Wed, Jun 11, 2025 at 8:24 AM
To: waterbilling@cityofbryant.com

Receipt for Toliet repair products
My Toliet was leaking and I repaired it
Address 2102 Byron Drive
My name is Emily Robinson
Email is obasadeemily@gmail.com
Account number 001-01207-04
Phone 501-282-9279



image2.jpeg
168K

001-01207-04 501-282-9279

Shipped on May 8, 2025

Items Ordered	Price
1 of: *Danco 80816 Complete Toilet Repair Kit Fill Valve, Flapper, Rod, Float Replacement, White* Sold by: Amazon.com Services, Inc Supplied by: Other Condition: New	$16.98

Shipping Address:
Emily Obasade
2102 BYRON DR
BRYANT, AR 72022-2971
United States

Shipping Speed:
FREE Prime Delivery

Condition: New 1 of: *Fluidmaster B1T12CS CLICK SEAL Toilet Connector, Braided Stainless Steel - 3/8 Female Compression Thread x 7/8 Female Ballcock Thread, 12-Inch Length* Sold by: Amazon.com Services, Inc Supplied by: Other Condition: New	$7.23

Shipping Address:
Emily Obasade
2102 BYRON DR
BRYANT, AR 72022-2971
United States

Shipping Speed:
FREE Prime Delivery

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Wayne Birge
Service Address: 607 SW 3rd St.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-01438-00
Home Phone: 501-804-7416
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$474.68	Usage:	243
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$200.91	Adjusted Bill Amount:	$273.77
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard

Customer Service Manager

101-01438-00

6-10-25

LOWE'S®

LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- EMPLOYEE SALE -
SALES#: S2471IN1 3900903 TRANS#: 879779441 05-04-25

806369 AS EDGE WH EL CH 1.28-GPF 135.20
169.00 DISCOUNT EACH -33.80
2[illegible] PS FLYNT WB SPRING PULL-D 79.20
99.00 DISCOUNT EACH [illegible]

SUBTOTAL: 214.40
TOTAL TAX: 21.17
INVOICE [illegible] TOTAL: 235.57
DEBITMC [illegible] 235.57
CHANGE: 0.00

TOTAL SAVINGS THIS TRIP: $53.60

DEBITMC: [illegible]XXXXXXXXX6263 AMOUNT: 235.57 AUTHCD: 787018
CHIP REFID:247101686381 05/04/25 14:[illegible]
*PIN VERIFIED
[illegible]RACE : 686981 RETRIEVAL: 24[illegible]
[illegible] BACK TOT[illegible]
[illegible] 0.00 235.57
TVR : 8000048000
TSI : 6800

STORE: 2471 TERMINAL: 01 05/04/25 14:46:25
OF ITEMS PURCHASED: 2
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR [illegible]
FOR FULL DETAILS ON [illegible]
LOWES.COM
A WRITTEN COPY OF THE RE[illegible]
AT OUR CUSTOMER SERVICE DE[illegible]

MY LOWE'S REWARDS CREDIT CARDHOLDERS GET MORE.
FOR DETAILS VISIT LOWES.COM/MYLOWESREWARDS

Replaced entire toilet do to leaking flush valve. Was a odd model & could not get parts.

Wayne Birge

501-804-7416

Amy Birge

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 05.2025
Customer Name: Tonia Weems
Service Address: 4809 Natalie Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-06588-00
Home Phone: 501-425-5877
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Hot Water Tank Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$386.75	Usage:	196
Average Bill:	$78.04	Three Month Average Usage:	31
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$148.66	Adjusted Bill Amount:	$238.09
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

501-425-5877

101-06588-00

INVOICE

Earnest Sain

7814 Preston Dr
Little Rock, AR 72209
501-298-5804

DATE: May 3,2025

Bill To:

Tonia Weems
4809 Natalie Drive
Bryant, AR 72022
501-425-5877

DESCRIPTION	AMOUNT
Replaced pressure relief valve on hot water tank	$60
Paid	
TOTAL	$ 60.00

Make all checks payable to

If you have any questions concerning this invoice, Contact Name, Phone Number, E-mail

LOWE'S®

LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

- SALE -

SALES#: FSTLAN01 4866504 TRANS#: 953317104 05-03-25

456833 PTFE TAPE 1/2-IN X 43-FT	1.48
362341 UTIL 2-IN T/P RELIEF VLV	28.78

SUBTOTAL:	30.26
TOTAL TAX:	2.99
INVOICE 94512 TOTAL:	33.25
DEBITMC:	33.25
CHANGE:	0.00

DEBIT A/C: XXXXXXXXXXXX3620 AMOUNT: 33.25 AUTHCD: 601147
TAP REFID:247141512994 05/03/25 13:03:05
*PIN VERIFIED
TRAN 512994 REF 247141512994
PURCHASE CASH
33.25 0 25
AID : 000004800
TC : A0000000042203

STORE: 2471 TERMINAL: 41 05/03/25 13:03:18
OF ITEMS PURCHASED: 2
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

THANK YOU FOR SHOPPING LOWE'S.
FOR FULL DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

MY LOWE'S REWARDS CREDIT CARDHOLDERS GET MORE.
FOR DETAILS VISIT LOWES.COM/MYLOWESREWARDS

****

* SURVEY YOUR FEEDBACK! *
* ENTER TO WIN A CHANCE TO BE *
* ONE OF FIVE $500 WINNERS DRAWN MONTHLY! *
* TENTRE EN EL SORTEO MENSUAL *

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 05.2025
Customer Name: Kristen Hanson
Service Address: 2807 Mary Kathryn Ct.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-06837-02
Home Phone: 501-282-9919
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Regulator Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$343.71	Usage:	173
Average Bill:	$78.04	Three Month Average Usage:	31
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$127.93	Adjusted Bill Amount:	$215.78
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angel Hogan

Customer Service Manager

11:37 5G 16

Roto-Rooter Plumbing & Water Cleanup
PO Box 7226

Sherwood , AR 72124
501-565-9427
Fax 5018341751
License MP6600 * Federal ID #82-2808379
Operated as an Independent Contractor

Thank You for choosing Roto-Rooter Plumbing & Water Cleanup! Please don't forget to leave us a Google review!

Invoice 129 748250506002
Invoice Date 05/06/2025
Technician Eric Stracener
Additional Tech
Location Little Rock
Customer Class Residential

Bill To:
Kristen Hanson
2807 Mary Cathrine Ct.
Bryant, AR 72022

Job Site:
Kristen Hanson
2807 Mary Cathrine Ct.
Bryant, AR 72022
khanson14@yahoo.com
5012829919

Invoice

399-R Other Plumbing (Outside)
Guarantee - 6 Months
Leak by meter. Dug up and located leak on 3/4 regulator. Cut out bad section and installed a new regulator and shut off. Once work was complete, I tested for leaks. No leaks were found at this time, and everything tested good.

Total	**$852.31**
Coupon Online	**($-75.00)**
Total Invoice	**$777.31**
Payment Type	**Payment Amount**
Credit Card 018940	$777.31
Amount Due	**$0.00**

COMPLETION. I acknowledge completion of the described work which has been done to my complete satisfaction.

Customer Name: Kristen Hanson
GeoTimestamp: May 6 2025 8:45PM
34.6199460484, -92.4596755899 UTC

Customer Signature: ok by phone

001-06837-02

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 05.2025
Customer Name: Tiffany Williams
Service Address: 2713 Richland Park Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-06946-06
Home Phone: 501-448-5478
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Hydrant Leaking and Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced Parts

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$489.69	Usage:	258
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$214.43	Adjusted Bill Amount:	$275.26
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angel Shepard
Customer Service Manager

001.06946.06

Faith Delivery and Construction

8819 Arch Street Little Rock 72206 501-475-5468
faithdelivery@gmail.com

INVOICE # 221 **Date:** 05/19/25

To:
Tiffany Williams

Date: 05/19/25

Salesperson	Job	Payment terms	Due date
Cody Burns	2713 Richland Park DR	Due on receipt	5-19-25

Qty	Description		Line total
1	Repair outside hydrant		150.00
1	Replace broken toilet and line		150.00
		Subtotal	300..00
		Sales Tax	0.00
		Total	300..00

Thank you for your business!

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Ruth Ann Burgess
Service Address: 2400 Emerald Ct. Unit A
City: Bryant
Date Leak Detected: _____

Service Account No: 102-09469-06
Home Phone: 501-772-8000
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: _____

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Please see customers letter. Customer jiggled the the handle to make it stop. I told customer I would send to the Water Committee to review.

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1700.37	Usage:	904
Average Bill:	$46.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$796.47	Adjusted Bill Amount:	$903.90
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Angela Shepard <ashepard@cityofbryant.com>

[waterbilling] Extreme bill

Ruth Burgess <ruthannb1962@gmail.com> Fri, Jun 13, 2025 at 11:49 AM
To: Bryant Water <waterbilling@cityofbryant.com>

Bryant Water Board:

I find myself in a most shocking situation. As of approximately May 12, 2025, I discovered a commode in my home that had not shut off after flushing it. I, myself, jiggled the handle and it immediately shut off and began refilling as it normally should. I didn't know how long it had been in this condition.

My home is a two-story duplex garden home, in which I live alone. I am an 81-year-old widow on social security. The master bedroom and bath are on the first floor, and I virtually spend the majority of my existence on the 1st floor. I only go to the second level on rare occasions.

I do not know whether I or someone else caused the scenario that resulted in the above problem. I received my water bill notification the same evening as the discovery of the malfunction. $199+ was shock enough and I paid it, thinking the next bill would be some elevated, also.

I consulted no plumber or outside assistance, as I rectified the problem on my own. In hindsight, I should have called your office, though there was nothing you could have done, but perhaps prepare me for the horrendous discovery of this month's bill.

I am throwing myself on your mercy for forgiveness of this amount beyond what my record history shows to be my regular monthly bill of $46.46. My income is very limited. Your kindest considerations are requested.

Ruth Ann Burgess
2400A Emerald Ct
Bryant AR 72022

Acct: 102-09469-06

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Jason Noel
Service Address: 11174 Stonehill Dr.
City: Alexander
Date Leak Detected: _____

Service Account No: 003-08237-00
Home Phone: 501-779-6244
Work Phone: _____
State, Zip: AR, 72002
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Leak at meter on customer side

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Repaired water service Line at meter

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$314.08	Usage:	241
Average Bill:	$78.93	Three Month Average Usage:	28
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$117.57	Adjusted Bill Amount:	$196.51
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

003-08237.00
11174 Stonehill Drive

TO: BRYANT WATER DEPT	FROM: JASON NOEL
FAX:	PAGES: COVER AND INVOICE/BILL
PHONE: 501-779-6244	DATE: JUNE 16, 2025
RE: **METER REPAIR INVOICE**	CC:

Urgent

My meter had a leak at the spud, when I noticed/found the leak I immediately called Salem Water Users to report the leak (since they installed the meter. Since the leak was on my side of the spud I was told that the repair was my responsibility. I am asking for an adjustment on my bill. I have also been in contact with Salem Water Users.

My normal bill runs around $70 which you can see on your end.

PER MY PHONE CONVERSATION WITH AMBER HERE IS THE INVOICE FROM:

MERRICK PLUMBING

Thanks,

Jason Noel

Merrick Plumbing Invoice

From: Tim Merrick (merrickplumbing65@gmail.com)

To: mrheatseeker@yahoo.com

Date: Wednesday, April 30, 2025 at 10:48 AM CDT

Merrick Plumbing

P.O. Box 1525

Benton, AR 72018

(501) 317-6782

MP5911

Merrick Plumbing

Invoice for Noel @ 11174 Stonehill Dr

Labor -Repaired water service at meter (pre bid)	
Labor Total	**$200**
Material -3/4" male x pex adpt -3/4" pex coup	
Materials Total:	**$10**
Job Total:	**$210**

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Tommy Webb
Service Address: 2315 Raintree
City: Bryant
Date Leak Detected: _____

Service Account No: 102-06634-01
Home Phone: 501-653-8188
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$861.96	Usage:	450
Average Bill:	$54.46	Three Month Average Usage:	22
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$385.62	Adjusted Bill Amount:	$476.34
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angel Shepard
Customer Service Manager

Tommy E. Webb
2315 Raintree Dr.
Bryant, Ar. 72022

Rubber Toilet Flapper
Toilet Valve

bought 17 MAY 2025. to stop toilet Leak, June Bill
was #861. Water & Sewage, anything will help

501-653-8188.

102-06634-01

Your Lowe's Receipt

Thanks for shopping at Lowe's. Use this just like you would a paper receipt for proof of purchase, record keeping, returns and more.

Transaction # : 260807749
Order # : 202505172471260807749
Order Date : 5/17/2025, 18:55:29 CDT
Type of Sale : Sale

Item	Price
502 PerforMAX 2-in Rubber Toilet Flapper Item #: 100397 1 @ $ 6.58 Fulfillment Type Carry With	$ 6.58
GP1083167 5-in Adjustable Toilet Fill Valve Item #: 546531 1 @ $ 22.25 Fulfillment Type Carry With	$ 22.25

Invoice 85107

Subtotal	$ 28.83
Total Discount	-$ 0.00
Total Tax	$ 2.85

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Lindsey Mgmt
Service Address: 4901 Cyclone
City: Bryant
Date Leak Detected: _____

Service Account No: 101-01775-07
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$516.51	Usage:	278
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$232.45	Adjusted Bill Amount:	$284.06
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angel Sheppard

Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 3113544
Date Call: 06/17/2025 08:43 AM

Status Work Completed

Date Completed: 06/17/2025 09:17 AM
Brief Desc: high water bill per corprate

Job Site: 0114/4901
4901 Cyclone Street
Bryant,AR 72022

Caller Name: Arthura Moore
Caller Phone:
Occupant: Moore (t0360929)

Home (501) 590-4566x

Priority: 2-High
Ok to enter? YES
Category: Other
SubCategory: Other

Problem Description: corp sent us a high water bill over $500...need to check it out and see whats going on

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Williams	Williams	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Technician Notes: replaced red seal in back bedroom

City of Bryant Water/Sewer Dept.
210 Southwest 3rd St.
Bryant, AR 72022
(501) 943-0441

Account Number	AMOUNT DUE
101-01775-07	$516.51
Due Date	**After Due Date Pay**
7/1/2025	$564.76
Service Address	
4901 Cyclone St	

There will be a charge on all returned checks.
Please return this portion with your payment.
When paying in person, please bring both portions of this bill.

6,672
Lindsey Mgmt
PO BOX 13000
FAYETTEVILLE, AR 72703-1000

City of Bryant Water/Sewer Dept.
210 Southwest 3rd St.
Bryant, AR 72022

10101775070000000516510000000564761

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name			Service Address			Account Number
Lindsey Mgmt			4901 Cyclone St			101-01775-07
Status	**Service Dates**			**Bill Date**	**Penalty Date**	**Due Date**
	From	**To**	**# Days**			
New	5/15/2025	5/25/2025	10	6/10/2025	7/1/2025	7/1/2025

PREVIOUS BALANCE	$0 00
PAYMENTS	$0 00
FEES	$0.00
PENALTIES	$0.00
PAST DUE AMOUNT	**$0.00**

METER #	CURRENT DATE	CURRENT READING	PREVIOUS DATE	PREVIOUS READING	USAGE
3290957	5/25/2025	1,009	5/15/2025	731	278

W - 5/8" Meter	185.24
FSDWA	0 40
Sewer	292.18
SYSINFRA	15.75
CAW Infra. Fee	0.75
Residential Stmwtr	3 00
CAW Watershed 5/8"	0.90
Tax	$18.29
CURRENT BILL	**$516.51**
AMOUNT DUE	**$516.51**
AMOUNT DUE AFTER 07/01/2025	$564.76

LINDSEY MANAGEMENT
JUN 13 2025
RECEIVED

The Saline Regional Public Water Authority meets every fourth Thursday at 5:00 PM in the Bryant District Courtroom. These meetings are open to the public, and we encourage you to attend, ask questions, and stay informed about the future of water in our region.

Payments can be made by using your new account# on The City of Bryant Website or Calling 1-888-312-1921.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Crystal Spencer
Service Address: 169 Choctaw
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07514-04
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 05.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Service Line Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

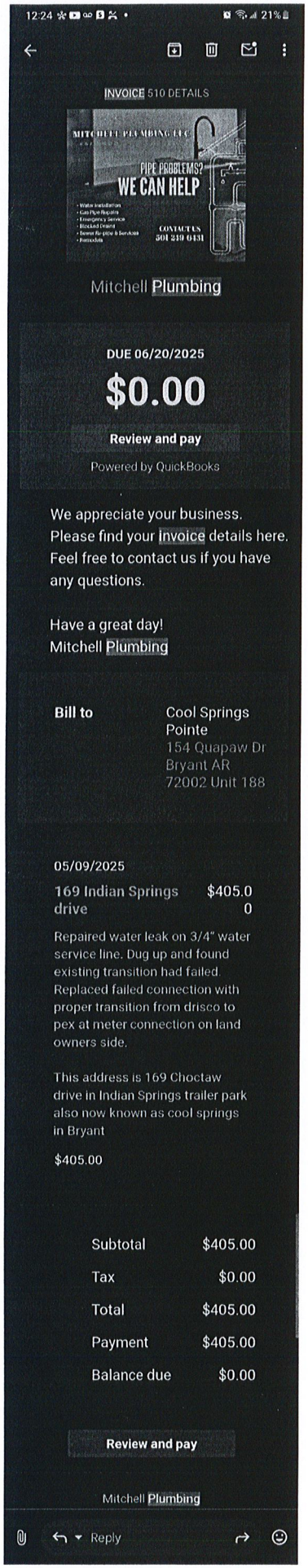
- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$362.42	Usage:	183
Average Bill:	$115.46	Three Month Average Usage:	51
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$118.92	Adjusted Bill Amount:	$243.50
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard

Customer Service Manager



Acct#
001-07514-04

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: James Cox
Service Address: 207 NE 2nd St
City: Bryant
Date Leak Detected: _____

Service Account No: 101-08038-00
Home Phone: 501-366-1113
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 05.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$454.32	Usage:	238
Average Bill:	$46.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$196.41	Adjusted Bill Amount:	$257.91
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Angela Shepard

Customer Service Manager

101-08038-00

207 NE 2nd St.

TO WHOM IT MAY CONCERN: 17 JUNE 25

I had a toliet MALFUNCTION AT our house and I Repaired the toliet RUNNING. It appers to be OK now. Howeve, My Bill went up from $40-$50 to $450 dollars during the LEAK period. I ask for a one time adjustmet please.

Thank you,
James Alice Cox
Gary Hatto
5013601113

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 06.2025
Customer Name: Charles Guthrie
Service Address: 107 S Elm ST
City: Bryant
Date Leak Detected: _____

Service Account No: 001-01751-10
Home Phone: 501-909-2114
Work Phone: _____
State, Zip: AR, 72002
Date Repaired: 06.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Water leak under house

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1035.95	Usage:	543
Average Bill:	$68.69	Three Month Average Usage:	26
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$465.81	Adjusted Bill Amount:	$570.14
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Amy Styron

Customer Service Manager

001-01751-10

Invoice # 18165

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

Invoice Date: 06/12/2025 Thursday
Bill-To: 102907

Location: 102995

Caryn Smart
6287 Lombard Rd
Alexander, AR 72002-9176

Caryn Smart
107 S Elm
Bryant, AR 72022

Service Description	Quantity	Price
Labor and material to repair water leak under house, water off on saturday, Monday repaired leak under house, unstopped lav	1.00	$0.00
drain line, drain needs replaced, will need to dry under house water piping looks rough under the house	1.00	$1,089.23

SUBTOTAL	$1,089.23
TAX	$0.00
AMT PAID	$0.00
TOTAL	$1,089.23
AMOUNT DUE	**$1,089.23**

102907 05/19/2025

Bill-To: Caryn Smart
6287 Lombard Rd
Alexander, AR 72002-9176

PO Number:

Invoice #: 18165

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

DUE UPON RECEIPT

For your convenience we do accept cash, checks, PayPal and Visa/MC (subject to a 4% fee). Past Due invoices are subject to interest, re-billing fees, and all associated costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business