CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: March 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Christy Rickman	Customer Address	2105 Chelsea Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2025
Amount of Bill:	$334.36	Usage:	168
Average Bill:	$109.84	Three Month Average Usage:	48
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$108.12	Adjusted Bill Amount:	$226.24
Customer Name	Thomasena McNutt	Customer Address	3102 Travis Pkwy
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-2025
Amount of Bill:	$384.88	Usage:	195
Average Bill:	$145.40	Three Month Average Usage:	67
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$115.32	Adjusted Bill Amount:	$269.56
Customer Name	Debbie Harms	Customer Address	1308 Ashlea Dr
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2024
Amount of Bill:	$391.49	Usage:	209
Average Bill:	$93.24	Three Month Average Usage:	45
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$147.75	Adjusted Bill Amount:	$243.74
Customer Name	Courtyard Cottage	Customer Address	1110 Courtyard Cottage
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2025
Amount of Bill:	$376.27	Usage:	192
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$154.96	Adjusted Bill Amount:	$221.31
Customer Name	Kaitlyn Lewis	Customer Address	2523 Mills Park
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2025
Amount of Bill:	$510.24	Usage:	262
Average Bill:	$91.14	Three Month Average Usage:	38
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$201.81	Adjusted Bill Amount:	$308.43

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: March 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Central Arkansas Truck	Customer Address	25633 I-30
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2025
Amount of Bill:	$548.12	Usage:	262
Average Bill:	$125.28	Three Month Average Usage:	36
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$203.62	Adjusted Bill Amount:	$344.50
Customer Name	Stephanie Jones	Customer Address	2607 Birdie
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2025
Amount of Bill:	$1,541.10	Usage:	813
Average Bill:	$57.46	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$714.48	Adjusted Bill Amount:	$826.62
Customer Name	Tadashina Bell	Customer Address	2903 Pikewood Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-2025
Amount of Bill:	$674.87	Usage:	350
Average Bill:	$98.63	Three Month Average Usage:	42
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$277.50	Adjusted Bill Amount:	$397.37
Customer Name	Jordyn Feagin	Customer Address	4102 Cyclone St.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	2-2025
Amount of Bill:	$431.65	Usage:	220
Average Bill:	$57.46	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$180.20	Adjusted Bill Amount:	$251.45
Customer Name	Sabrina Godwin	Customer Address	3318 Stivers
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-2025
Amount of Bill:	$2,094.91	Usage:	1109
Average Bill:	$64.95	Three Month Average Usage:	24
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$977.58	Adjusted Bill Amount:	$1,119.33

CITY OF BRYANT WATER AND WASTEWATER UTILITIES
MONTHLY LEAK ADJUSTMENT REPORT

SUMMARY
Date: March 2025

Total Number of Request for Adjustment		Total Number of Adjustments Approved	
Highest Bill Adjusted		Lowest Bill Adjusted	
Total Gallons Adjusted		Total Cost of Adjustments	

DETAILS

Customer Name	Pe Oden	Customer Address	203 Ethel Dr.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	1-2025
Amount of Bill:	$1,771.23	Usage:	936
Average Bill:	$57.46	Three Month Average Usage:	<20
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$825.31	Adjusted Bill Amount:	$945.92
Customer Name	Marshall Petra Assoc.	Customer Address	2213 N. Reynolds #228
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	7-2024
Amount of Bill:	$1,152.18	Usage:	616
Average Bill:	$69.82	Three Month Average Usage:	25
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$522.14	Adjusted Bill Amount:	$630.04
Customer Name	Kimberly Thompson	Customer Address	5111 Natalie P.
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	3-2025
Amount of Bill:	$386.75	Usage:	196
Average Bill:	$117.34	Three Month Average Usage:	52
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:	$129.73	Adjusted Bill Amount:	$257.02
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	
Customer Name		Customer Address	
Date Leak Detected by AMI		Date Customer Notified	
Date Leak Started		Date Leak Repaired	
Amount of Bill:		Usage:	
Average Bill:		Three Month Average Usage:	
Adjustment Approved:	Yes / No	Approved By:	
Amount of Adjustment to Sewer Bill:		Adjusted Bill Amount:	

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.17.25
Customer Name: Christy Rickman
Service Address: 2105 Chelsea Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-07715-00
Home Phone: 501-366-7224
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 2-2025

Description of cause of leak (faucet, toilet, underground, etc.):

Leak about 2ft from meter box. Coupling on water line needed to be replaced

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$334.36	Usage:	168
Average Bill:	$109.84	Three Month Average Usage:	48
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$108.12	Adjusted Bill Amount:	$226.24
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

I Jerry & Christy Rickman at 2105 Chelsea Dr Bryant AR, We had a leak about 2 ft from meter box dug it up & found a bad coupler on water line. Removed & replaced coupler ($10.00) left hole open for 2 weeks no leaks, so filled hole back in. Thank you

Jerry Rickman

3-17-2025

101-07715-00

501-366-7224

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.18.25
Customer Name: Thomasena McNutt
Service Address: 3102 Travis Pkwy
City: Bryant
Date Leak Detected: _____

Service Account No: 101-01827-01
Home Phone: 501-830-9800
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 03.17.25

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$384.88	Usage:	195
Average Bill:	$145.40	Three Month Average Usage:	67
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$115.32	Adjusted Bill Amount:	$269.56
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Lajena Holt <lholt@cityofbryant.com>

[waterbilling] Thomasena McNutt/ 101-01827-01

1 message

Thomasena McNutt

'Thomasena McNutt' via Water Billing <waterbilling@cityofbryant.com> Tue, Mar 18, 2025 at 3:29 PM
Reply-To: Thomasena McNutt <ghorysmom@yahoo.com>
To: waterbilling@cityofbryant.com

To: The City of Bryant Billing Department
Subject: Request for Reimbursement Due to Water Usage Caused by Toilet Leak

Dear Billing Department,

I am writing to address a significant increase in my water bill for this billing cycle. My bill for this period is $384, compared to $130 for the same period last year. This represents an increase of approximately **195%** in my water usage charges.

I had a trained professional inspect my plumbing system to determine the source of the excessive water usage. During the inspection, it was found that one of my toilets had a constant leak or trickle, causing it to run continuously, even after it was flushed. The result of this persistent leak was that the toilet did not stop running, which placed constant pressure on the water line. As a consequence, the water meter could not properly register and shut off, leading to an overestimation of water usage and a significant increase in the water bill.

The toilet in question was **24 years old**, and such issues are common in older models, where internal components like flappers or flush valves can malfunction, leading to water continuously flowing into the bowl. After identifying the issue, I took the necessary steps to replace the old toilets with new, more efficient models to resolve the problem and prevent any future leaks or excessive water consumption.

Given that this issue was due to a long-standing fault with the plumbing system and was undetected until now, I kindly request that the City of Bryant review my case and reimburse me for the excess charges incurred due to this uncontrollable leak. The issue has since been resolved, and I have replaced the toilets to ensure no further impact on my water usage.

Thank you for your attention to this matter. I look forward to your prompt resolution of this issue.

Thanks

Delivery

Order Details

Order Number: WG82936427
Order Date: March 1, 2025

All items

1 item

Glacier Bay 12 inch Rough In Two-Piece 1.1 GPF/1.6 GPF Dual Flush Elongated Toilet in White Seat Included

Store SKU #215583
Internet #100676582
2 x $99.00 **$198.00**

Estimated delivery on **Mar. 1**

Your Total

Subtotal	$198.00
Delivery	$35.00
Sales Tax	$23.01
Total	**$256.01**

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Debbie Harms
Service Address: 1308 Ashlea Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 102-06085-01
Home Phone: 501-612-9172
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 2024

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$391.49	Usage:	209
Average Bill:	$93.24	Three Month Average Usage:	45
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$147.75	Adjusted Bill Amount:	$243.74
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

mylowe's Rewards

LEARN MORE AT LOWES.COM/MYLOWESREWARDS

LOWE'S HOME CENTERS, LLC
2330 NORTH REYNOLDS ROAD
BRYANT, AR 72022 (501) 213-2000

– SALE –

SALES#: FSTLAN01 4883416 TRANS#: 493129417 08-08-24

873437 GE LED 60W A19 LD+ D2D 2.	19.96
2 @ 9.98	
579153 KORKY ULTRA FLAPPER	6.98
795250 FLDMST PERFORMAX 3-IN FLA	20.98
4663593 DELTA SUREDOCK 6SPRY MAGN	49.98
938594 AMERICAN RED CROSS DONATI	0.43
43 @ 0.01	
SUBTOTAL:	98.35
TOTAL TAX:	9.67
INVOICE 94726 TOTAL:	108.00
M/C:	108.00

MC: XXXXXXXXXXX9845 AMOUNT: 108.00 AUTHCD: 05892T
CHIP REFID:247142726525 08/08/24 15:35:29
APL : 4348415345204D415354455243415244 TVR : 0000008000
TSI : E800 AID : A0000000041010

STORE: 2471 TERMINAL: 42 08/08/24 15:35:36
OF ITEMS PURCHASED: 5
EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS

Debbie
501-612-9172

Acct#
102-06085-01

Give us feedback @ survey.walmart.com
Thank you! ID #:7TMSWM13ZB7X

Walmart

WM Supercenter
501-847-2857 Mgr. CHRISTOPHER
400 BRYANT AVE
BRYANT AR 72022
ST# 03230 OP# 009031 TE# 31 TR# 03299

ITEMS SOLD 2
TC# 6122 0610 0114 3317 2180



[redacted]ADJ FLAPPER 049057103500 13.18 X
GV 2 GAL 078742351870 F 4.1[illegible]

	SUBTOTAL	17.[illegible]
TAX1	9.8750 %	[illegible]
TAX2	3.5000 %	[illegible]
	TOTAL	[illegible]
	MCARD TEND	[illegible]
	CHANGE DUE	[illegible]

CHASE MASTERCARD- 9845 I 5 APPR[illegible]
18.74 TOTAL PURCHASE
REF # 423300332206
AID A0000000041010
TERMINAL # 27076789
*No Signature Required
08/20/24 10:29:17

Get free delivery from this store with Walmart+

Scan for 30-day free trial.

Low prices You Can Trust. Every Day.
08/20/24 10:29:25

Falk
Established 1937
PLUMBING SUPPLY

FALK SUPPLY COMPANY - BENTON
2400 MILITARY ROAD
BENTON, AR 72015-2743
Phone 501-778-6750

Pick Ticket

ORDER DATE	ORDER NUMBER
05/24/2024	S5404767.001

FALK SUPPLY COMPANY - BENTON
2400 MILITARY ROAD
BENTON, AR 72015-2743
Phone 501-778-6750

PAGE NO.
1 of 1

** C.O.D. ** C.O.D. ** C.O.D *

SOLD TO:

CASH SALES - BENTON CASHB
2400 MILITARY ROAD
BENTON, AR 72015-2743

SHIP TO:

CASH SALES - BENTON CASHB
2400 MILITARY ROAD
BENTON, AR 72015-2743

CUSTOMER NUMBER	CUSTOMER PO NUMBER	JOB NAME / RELEASE NUMBER	SALESPERSON
612			FALK HOUSE ACCOUNT

WRITER	SHIP VIA	WAREHOUSE	SHIP DATE	CUSTOMER CODE
TAYLOR ROGERS	LRPK PICK-UP	Ship: 2 Price: 2	05/24/2024	

ORDER QTY	SHIP QTY		DESCRIPTION	UNIT PRICE	EXT PRICE
1EA	1EA	___	MAU2-10-8 15/16"X1/2"MIP ADPT CFF-BCM5 BCM5 Pn: 6857 Loc: 01-04-01	5.410/EA	5.41
1EA	1EA	___	BRA 48-6-8 3/8"ODX1/2" MALE ADAPTER CFF-003X004-48F 48FLXP1PP Pn: 151 Loc: 01-04-01	3.020/EA	3.02

FILLED BY_____DATE_____/_____/_____

Subtotal	8.43
S&H Charges	0.00
Tax	0.79
Payments	0.00
Amount Due	9.22

Printed By: ROGTAY on 5/24/2024 4:06:11 PM CDT

Hall's Affordable Plumbing

Phone 501.297.0723

LICENSED • INSURED • EXPERIENCED

Master Plumber License MP 6680

Customer's Order No. 72043 Date Aug 28th 2024

Name Harms Residence

Address 1308 Ashleigh place Dr

Benton AR 72022

Phone #

DESCRIPTION	AMOUNT	
Repair flange by Replacing		
Install new commode		
Repair leaks on both commodes		
Toilet was leaking water Due to bad seal		
LABOR TOTAL		
PARTS TOTAL		
One year warranty on labor only SUBTOTAL		
SALES TAX		
TOTAL	245	00

REC'D BY

Customer Receipt

8/26/2024, 2:27 PM CDT

Store # 8919

Sales Person EXD1938 **Store Phone #** (501) 565-7168

Location 11 MABELVALE PLAZA LANE, LITTLE ROCK, AR 72209

Customer Information

Robert Harms
(501) 773-9833
RJH7221O@GMAIL.COM

1308 Ashleaplace dr
bryant, AR 72022

Order # H8919-221507
Receipt # 8919 00097 32389
PO / Job Name na

Will Call

Pickup Date
Wednesday, August 28
3:30 PM CDT

Item	Description	Model #	SKU #	Unit Price	Qty	Subtotal
01	Glacier Bay 12 inch Rough In Two-Piece 1.1 GPF/1.6 GPF Dual Flush Elongated Toilet in White Seat Included	N/A	215583	$99.00 / each	1	$99.00

90 DAY RETURN POLICY. The Home Depot reserves the right to limit / deny returns. Please see the return policy sign in the stores for details.

Payment Method

Master Card 9845 **Charged** $107.54

Subtotal	$99.00
Discounts	-$0.00
Sales Tax	$8.54
Order Total	$107.54
Balance Due	$0.00

RECEIPT

No. 269221

DATE 2/21/25

FROM Robert Harms

$ 200.00

two Hundred DOLLARS

○ FOR RENT
⊗ FOR service call

ACCT.		○ CASH	FROM _____ TO _____
PAID		⊗ CHECK	
DUE		○ MONEY ORDER	
		○ CREDIT CARD	BY _____

A-1152
T-4161

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Courtyard Cottage
Service Address: 1110 Courtyard Cottages Cr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07820-02
Home Phone: _____
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$376.27	Usage:	192
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$154.96	Adjusted Bill Amount:	$221.31
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Acct# 001-07820-02

Maintenance Request

Name: Vacant

Apartment number: 1110

Date: 1/16/2025

Request: Hall bath commode running.

Work preformed: Dan changed commode guts. Turn water back on to commode

Date completed: 2/20/2025

Completed:

Pending

Items pending: ~~0~~

* note commode is turned off

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Katlyn Lewis
Service Address: 2523 Mills Park Rd
City: Bryant
Date Leak Detected: _____

Service Account No: 001-05684-07
Home Phone: 501-563-5782
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Line leaking in yard

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$510.24	Usage:	262
Average Bill:	$91.14	Three Month Average Usage:	38
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$201.81	Adjusted Bill Amount:	$308.43
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Falk
Established 1937
PLUMBING SUPPLY

Acct# 001-05684-07

FALK SUPPLY COMPANY - BENTON
2400 MILITARY ROAD
BENTON, AR 72015-2743
Phone 501-778-6750

Pick Ticket

ORDER DATE	ORDER NUMBER
02/24/2025	S5547813.001

FALK SUPPLY COMPANY - BENTON
2400 MILITARY ROAD
BENTON, AR 72015-2743
Phone 501-778-6750

PAGE NO.: 1 of 1

** C.O.D. ** C.O.D. ** C.O.D *

SOLD TO:

CASH PLUMBER - BENTON CASHBP
2400 MILITARY ROAD
BENTON, AR 72015-2743

SHIP TO:

CASH PLUMBER - BENTON CASHBP
2400 MILITARY ROAD
BENTON, AR 72015-2743

CUSTOMER NUMBER	CUSTOMER PO NUMBER	JOB NAME / RELEASE NUMBER	SALESPERSON
49910	CASH	CASH	FALK HOUSE ACCOUNT

WRITER	SHIP VIA	WAREHOUSE	SHIP DATE	CUSTOMER CODE
CORY BORDEN	BENTON PICK-UP	Ship: 2 Price: 2	02/24/2025	

ORDER QTY	SHIP QTY		DESCRIPTION	UNIT PRICE	EXT PRICE
1EA	1EA	___	MER-XNL111-16 COUP, 1", STD THD BRASS, LF, IMPORT Pn: 2426423 Loc: 60-14-00	10.100/EA	10.10
1RL	1RL	___	SHA 25406 TAPE, DIRECT BURY, SILICONE WRAP, 10X2X0.02" Pn: 2467517 Loc: 66-02-06	11.530/RL	11.53
1EA	1EA	___	SHA U140LF MALE ADPT, 1", SHARKBITE Pn: 2466149 Loc: 66-04-04	17.220/EA	17.22

Kathlyn Lewis
501-563-5782
2523 Mills Park Rd.
Bryant, AR 72022

part replaced to fix pipe and leak outside in the yard.

FILLED BY_____DATE____/____/____

Subtotal	38.85
S&H Charges	0.00
Tax	3.64
Payments	0.00
Amount Due	42.49

Printed By: BORCOR on 2/24/2025 4:12:09 PM CST

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 02.2025
Customer Name: Central Arkansas Truck
Service Address: 25633 I-30
City: Bryant
Date Leak Detected: _____

Service Account No: 101-10222-00
Home Phone: 501-517-4899
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$548.12	Usage:	262
Average Bill:	$125.28	Three Month Average Usage:	~~262~~ 36
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$203.62	Adjusted Bill Amount:	$344.50
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

101-10222-00

501-517-4899

Invoice # 17976

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

Invoice Date: 02/05/2025 Wednesday
Bill-To: 102941

Location: 102941

Central Arkansas Truck Outfitters
Carl Gann
25633 Interstate 30 S
Bryant, AR 72022-9302

Central Arkansas Truck Outfitters
Carl Gann
25633 Interstate 30 S
Bryant, AR 72022-9302

Service Description	Quantity	Price
Labor and material to repair toilet and sink that water continuously was running, new fill valve, stems and washers--shop restroom	1.00	$293.00

SUBTOTAL	$293.00
TAX	$0.00
AMT PAID	$0.00
TOTAL	$293.00
AMOUNT DUE	**$293.00**

102941 02/05/2025

Bill-To: Central Arkansas Truck Outfitters
Carl Gann
25633 Interstate 30 S
Bryant, AR 72022-9302

PO Number:

Invoice #: 17976

La Rue Plumbing, Inc
Po Box 1587
Benton, AR 72018
501-315-6300

DUE UPON RECEIPT

For your convenience we do accept cash, checks, PayPal and Visa/MC (subject to a 4% fee). Past Due invoices are subject to interest, re-billing fees, and all associated costs to collect. We very much appreciate your business and understand emergencies do arise, but in an effort to not raise service costs to all, these fees are a necessary cost of doing business

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 02.2025
Customer Name: Stephanie Jones
Service Address: 2607 Birdie Ln
City: Bryant
Date Leak Detected: _____

Service Account No: 001-04564-11
Home Phone: 501-430-9769
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,541.10	Usage:	813
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$714.48	Adjusted Bill Amount:	$826.62
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Fairways at Hurricane Creek, ALP
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2954646
Date Call: 02/26/2025 11:47 AM

Status Work Completed

Date Completed: 02/26/2025 12:18 PM
Brief Desc: My water bill is 1252 dollars I

Job Site: 0148/2607
2607 Birdie Lane
Bryant,AR 72022

Caller Name: Stephanie Jones
Caller Phone: (501) 430-9769x
Occupant: Jones (t0329056)

Home (501) 430-9769x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
SubCategory: Other
Animal in Apt? No

Problem Description: My water bill is 1252 dollars I have called water company but told me to contact you guys to see what's going on.

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Dean	Dean	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description My water bill is 1252 dollars I have called water company but told me to contact you guys to see what's going on.

Technician Notes: replaced flapper

001-04564-11

501-430-9769

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 02.2025
Customer Name: Tadashina Bell
Service Address: 2903 Pikewood Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 001-01790-07
Home Phone: 501-647-2240
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 01.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$674.87	Usage:	350
Average Bill:	$98.63	Three Month Average Usage:	42
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$277.50	Adjusted Bill Amount:	$397.37
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

501-647-2240

001-01790-07

C Simmons'
General Contractor
"Satisfying All Your Needs"
With over Twenty Years of Experience

17 Westward Street
Little Rock, AR
72209

Phone: 501-392-7572
Msg #: 501-570-7808

To Tadashina Bell

Address: 2903 Pikewood
Bryant Ar. 72202

Phone: (501) 647-2240

Quotation #:
Date: 1/6/25
Customer ID:

Description of Work to be Done:	Estimated Date of Completion	Total Cost
Toilet Leaking in first Bathroom. Removal of interior parts and replacement of all interior parts	Parts:	137.56
	Labor:	40.00
TOTAL →		202.44

Recommendations: (Optional Upgrades at additional costs)	Estimated Cost
(No other apparent damage)	

WORK TO BE DONE TOTAL	
RECOMMENDATIONS TOTAL	
TOTAL	

Estimate of material for work to be done $ 137.56

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Jordyn Feagin
Service Address: 4102 Cyclone St
City: Bryant
Date Leak Detected: _____

Service Account No: 101-03053-05
Home Phone: 501-681-1184
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 02.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$431.65	Usage:	220
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$180.20	Adjusted Bill Amount:	$251.45
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

Greens at Hurricane Creek, a Limited Partnership
P O Box 13000
Fayetteville,AR 72703

Work Order No. 2946843
Date Call: 02/17/2025 09:28 AM

101-03053-05

Status Work Completed

Date Completed: 02/17/2025 02:25 PM
Brief Desc: It won't quit running after it's

Job Site: 0114/4102
4102 Cyclone Street
Bryant,AR 72022

Caller Name: Jordyn Feagin

Caller Phone: (501) 681-1184x
Occupant: Feagin (t0296098)

Home (501) 681-1184x

Priority: 3-General
Ok to enter? YES
Category: Plumbing
Animal in Apt? No

SubCategory: Toilet

Problem Description: It won't quit running after it's flushed for hours

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.00	Jacobs	Jacobs	.00	.00
			Total	.00

Authorized by: _____
Signed by _____
Dated _____
Invoice No. _____

Full Description It won't quit running after it's flushed for hours
Technician Notes: Changed red seal

Received on 3-14-25

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Sabrina Godwin
Service Address: 3318 Stivers Blvd.
City: Bryant
Date Leak Detected: _____

Service Account No: 101-02201-01
Home Phone: 501-658-0029
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 03.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Pipe was cracked causing a leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced pvc 90 and pvc coupling

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$2,094.91	Usage:	1109
Average Bill:	$64.95	Three Month Average Usage:	24
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$977.58	Adjusted Bill Amount:	$1,117.33
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

101-02201.01

Lesa Warner <lwarner@cityofbryant.com>

[waterbilling] Fw: Water leak adjustment for 3318 Stivers Blvd

1 message

'Sabrina Godwin' via Water Billing <waterbilling@cityofbryant.com> Sun, Mar 9, 2025 at 2:17 PM
Reply-To: Sabrina Godwin <sabrinagodwin588@yahoo.com>
To: "waterbilling@cityofBryant.com" <waterbilling@cityofbryant.com>

----- Forwarded Message -----
From: Sabrina Godwin <sabrinagodwin588@yahoo.com>
To: waterbill@cityofbryant.com <waterbill@cityofbryant.com>
Sent: Thursday, March 6, 2025 at 04:28:23 PM CST
Subject: Water leak adjustment for 3318 Stivers Blvd

Here is a receipt of work done by a plumber for a water leak I had. The leak was from January 28th- February 27th 2025. . Thank you for adjusting my bill! Sabrin Godwin 3318 Stivers Blvd Bryant Ar 72022.

PLUMBING

LITTLE ROCK, AR 72205
PHONE: 501-350-0310
FAX: 501-664-4800

TO:

Sabrina Godwin
3318 Stivers Blvd Bryant
AR 72022

ORDER TAKEN BY	DATE TELEPHONED / BUSINESS PURCHASE
CUSTOMER ORDER NO.	WORK WON FROM CONTRACT / QUOTE
STARTING DATE 3/1/26	OVERTIME / OTHER
JOB NAME/NO. Sabrina Godwin	
JOB LOCATION Bryant	
QUOTED JOB	TIME & MATERIAL ✓

TERMS: COLLECT OR ACCOUNT CUSTOMER
PAYMENT METHOD: CASH CARD CHECK#

CHECKMARKS NOTE: ☐ RETURN VISIT NEEDED / ✓ WORK COMPLETED	INSPECT/QUOTE WORK	UNCLOG/CLEAN	REPAIR	REPLACE	INSTALL	ROUGH-IN	FINISH WORK/TEST
NO HEAT							
NO WATER	✓		✓		✓		✓
BURST PIPE(S)	✓						
THAW PIPE(S)							
INSULATE PIPE(S)							
BLOCKAGE – WASTE SYSTEM							
KITCHEN							
FAUCET							
INSTANT HOT							
WATER FILTER							
DISPOSAL							
DISHWASHER/Disposal							
BATH (1) (2) (3)							
LAVATORY							
WATER CLOSET							
BATHTUB							
SHOWER STALL/HEAD							
WHIRLPOOL/SPA/HOT TUB							
LAUNDRY							
WASHING MACHINE							
FAUCET(S)							
SILL COCK							
SUPPLY LINE(S)							
TRAP(S)/DRAIN(S)							
FILTER(S)							
GATE/BALL VALVE(S)							
WATER LINE(S)							
WELL/WATER PUMP							
PRESSURE TANK							
WATER SOFTENER							
AIR CONDITIONER/COND.							
PUMP/EFFLUENT PUMP							
BOILER-STEAM/HOT WATER							
VENT PIPE(S)							
WASTE/SEWER LINE(S)							
WATER HEATER							
NG Electric							
Serial:							
Model:							
Gallon:							
Location:							
Age:							
Standard short Tall							
Bosch sp home							

DESCRIPTION OF WORK

For this Job I had turned on the water meter and found water poping up about 5 ft from mete. I had dug where water was coming from and found a PVC 90 cracked so I placed with new 90 and 2 PVC couplings

LABOR	HRS.	RATE	AMOUNT
Sam	1	80	80 00
		TOTAL LABOR	80 00

QTY.	MATERIAL	UNIT	AMOUNT
1	PVC 90	3	3 00
2	PVC Coupling	3	6 00
3	Ft of 3/4 pvc	11 00	11 00

WORK ORDERED BY

I hereby acknowledge the satisfactory completion of the above described work.

SIGNATURE DATE

THANK YOU

TOTAL MATERIALS	20 00
TAX (MAT ONLY)	0 00
TOTAL LABOR	80 00
TRIP CHARGE	0 00
SUBTOTAL	100 00
TOTAL	100 00

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: De Oden
Service Address: 203 Ethel Dr
City: Bryant
Date Leak Detected: _____

Service Account No: 101-00774-10
Home Phone: 501-424-7905
Work Phone: _____
State, Zip: AR, 72022
Date Repaired: 01.2025

Description of cause of leak (faucet, toilet, underground, etc.):

3/4 PVC service line leaking

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,771.23	Usage:	936
Average Bill:	$57.46	Three Month Average Usage:	20
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$825.31	Adjusted Bill Amount:	$945.92
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

INVOICE

Sheffield Plumbing LLC
1306 Katrina Dr
Bryant, AR 72022-3975

natetheplumberjack@gmail.com
+1 (501) 533-9834

203 Ethel Dr.

Bill to
Mathew Burr

101-00774-10

received by email
3-7-25

Invoice details
Invoice no.: 1230
Invoice date: 01/16/2025
Due date: 02/15/2025

#	Product or service	Description	Qty	Rate	Amount
1.	**Leak locate and repair**	203 Ethel Dr Bryant, AR 72022 United States Yard leak on the service line	1	$400.00	$400.00

Ways to pay

Apple Pay VISA Mastercard Discover American Express BANK PayPal venmo

Total	**$400.00**
Payment	-$400.00
Balance due	**$0.00**

Paid in Full

Note to customer

Sheffield plumbing located the leak and exposed it. The leak was on the 3/4 pvc service line in the yard. We removed the leak and repaired the service line by transitioning to pex with 3/4pvc to class A pex adapters. The potable water system was tested after repairs to reveal no other issues at this time. We backfilled the area excavated after the repair and testing was completed.

Thank you for your business.

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Marshall Peters & Associates
Service Address: 2213 N Reynolds Rd Unit# 2-28
City: Bryant
Date Leak Detected: _____

Service Account No: 102-01508-00
Home Phone: _____
Work Phone: 501-210-5218
State, Zip: AR, 72022
Date Repaired: 07.2024

Description of cause of leak (faucet, toilet, underground, etc.):

Pipe leaking due to a rusting nail

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$1,152.18	Usage:	616
Average Bill:	$69.82	Three Month Average Usage:	25
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$522.14	Adjusted Bill Amount:	$630.04
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

MARSHALL PETERS & ASSOCIATES

Real Estate Sales & Property Management
2723 Foxcroft Rd, Suite 301
Little Rock, AR 72227
Phone 501 414-8340 Fax 501 414-8357
@mpire.biz

July 16, 2024

City of Bryant Water/Sewer Dept
210 Southwest 3rd St.
Bryant, AR 72022

Marshall Peters & Associates manages the property located at 2213 North Reynolds Road. On June 17, 2024 we had a pipe bust inside the wall which went unreported so it ran for some time. Due to this instance, we incurred a large water bill which I enclosed.
We are asking if we could receive a credit on this billing?
Thanks for your consideration.

Richard Maxwell
Property Management Division\
richard @mpire.biz
501-210-5218

Hall's Affordable Plumbing

Phone 501.297.0723

LICENSED • INSURED • EXPERIENCED

Master Plumber License MP 6680

Customer's Order No. 25142 Date July 11th 20 24

Name Marshall Peters & Assoc

Address Union Plaza
Bryant AR

Phone #

DESCRIPTION	AMOUNT	
Replace 5ft under sf pipe leaking due to nail rusting out	150	
LABOR TOTAL	150	
PARTS TOTAL	50	
One year warranty on labor only SUBTOTAL		
SALES TAX		
TOTAL	200	

REC'D BY

PD 7/12 – CK# 22817

CITY OF BRYANT WATER AND WASTEWATER UTILITIES

LEAK ADJUSTMENT REQUEST

Date of Request: 03.2025
Customer Name: Kimberly Thompson
Service Address: 5111 Natalie Dr.
City: Bryant
Date Leak Detected: _____

Service Account No: 001-07202-12
Home Phone: 903-949-1662
Work Phone: _____
State, Zip: AR 72022
Date Repaired: 03.2025

Description of cause of leak (faucet, toilet, underground, etc.):

Toilet Leak

Explanation of how leak was repaired: Attach Plumbing invoice or receipts for repair Parts

Replaced

- You have the right to appeal the Customer Service Manager's decision to the Water and Sewer Advisory Committee (WSAC).
- If you are dissatisfied with the decision of the WSAC you have the right to appear before the Bryant City Council for a final decision.

FOR OFFICE USE ONLY:

Amount of Bill:	$386.75	Usage:	196
Average Bill:	$117.34	Three Month Average Usage:	52
Adjustment Approved:		Approved By:	
Amount of Adjustment to Water & Sewer Bill:	$129.73	Adjusted Bill Amount:	$257.02
Payment Plan:	Y: ☐ N: ☐	Months:	Payment Amt:

Customer Service Manager

3:45 5G

001-07202-12

5111 Natalie Dr.

Hi Kimberly,

We can't really provide the invoice itself but we can provide you with certain details included in the report sent by the tech. I've attached some pictures taken during the repair for proof.

I've also gotten the Tech's notes on the repair for additional context:

"Work order completed. Report of intermittent water leak in bathroom from water company. Upon inspection I discovered the toilet handle was broken which was allowing the flush flapper to get caught on the handle and chain and stay open, allowing water to constantly run. Replaced toilet handle with a universal adjustable toilet handle and aligned to allow for proper operation of flush flapper."

I hope this information helps.

Regards,

Edicer Mojica, Resident Services Coordinator
E communications@evernest.co
W |evernest.co|evernest.co

Reply

Mail Calendar Apps

9:12

menu

Maintenance Request #204832-1
This request was received on 12/14/2024.

View details
Request Cancellation

Showing 3 of 13 | Show More

Closed Maintenance Requests

Toilet Is Running Continuously
The hall bathroom needs a new toliet as expressed before and they came and supposedly repaired it and it just runs. I received a $396 water bill and the problem is the toliet
COMPLETED
Requested by You on 03/11/25
Maintenance Request #218692-1
This request was completed on 03/20/2025

Showing 1 of 1

Evernest Little SFR PMA (SFR Ops) - Portfolio
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